



### Project overview

Over the past few years, there have been significant changes to how festival and event organizers set up and manage their waste collection and removal from an event site and how this has been supported through City funding. These changes have resulted in various concerns being raised by the event industry.

City waste and recycling services were discontinued in 2022 due to a redistribution of resources through a Waste and Recycling SAVE initiative. After a financial review, The City determined that it could not continue providing waste services to events due to a lack of staff, trucks, and budget to cover the program costs.

Currently, there are many private service providers that can be contracted for waste removal from an event site. There are also companies that can provide on-site containers for attendees and vendors to sort their recycling, compost, and garbage.

With the recent removal of City waste and recycling services for festivals and events, combined with a [Notice of Motion EC2022-0662](#) from Council to address impacts festivals and events have on adjacent communities, this project will look at the impact this action has had on the industry and look to establish recommendations for the future of The City of Calgary's role in supporting responsible waste management at and around events.

### What did we do and who did we talk to?

#### Online engagement:

Online targeted engagement with festival and event organizations / food vendor businesses, as well as waste service provider businesses took place between Feb. 15 to Mar. 3, 2023 on [engage.calgary.ca/future-waste-festivals-events](https://engage.calgary.ca/future-waste-festivals-events). There were 84 visitors to the engage portal website. 18 participants provided feedback.

The online engagement for this project aimed to better understand the experiences of affected targeted organizations and businesses surrounding the changes to waste services at festival and event sites since the discontinuation of City waste services. We also wanted to identify potential gaps and opportunities to support the festival and event industry.

#### In-person / virtual engagement workshops:

We hosted two in-person / virtual engagement workshops on:

- Feb. 28, 2023, for waste and recycling service provider businesses
- Mar. 2, 2023, for festival and event organizer / food vendor businesses

The two in-person / virtual engagement workshops were attended by a total of 15 participants.



These workshops were targeted towards festival and event organizer / food vendor businesses, as well as waste service provider businesses. It should be noted that no food vendor businesses accepted the opportunity to provide their feedback. The intent of the workshops was to better understand the experiences of these organizations surrounding the recent changes to waste services at festival and events sites. Strategic consideration was given when planning the workshop dates and times. As such, workshops were planned between 11:30 a.m. – 1:00 p.m. and lunch was provided.

A communications plan was developed to inform targeted organizations and businesses of the project and direct people to our website; and invite them to attend one of the in-person / virtual engagement workshops to provide their feedback. We advertised our engagement using:

- Emails to affected waste and recycling service provider businesses
- Emails to affected festival and event organizer / food vendor businesses
- Phone calls to affected festival and event organizer / food vendor businesses and waste and recycling service provider businesses
- E-newsletter to festival and event organizer / food vendor businesses
- Project manager presence at Festival & Events 101 on Feb. 28, 2023 (word-of-mouth / project flyers made available to attendees)

### What we asked

To streamline the responses in our online engagement (Feb. 15 – Mar. 3, 2023) and understand the different perspectives of our target audiences, we split our engagement questionnaire into two categories: festival and event organizers / food vendors and waste service providers.

#### **Festival and event organizers / food vendors:**

1. What category best describes you?

- ☐ I represent a festival / event organizer
- ☐ I am a food vendor at events
- ☐ I am a member of the public
- ☐ Other (please specify)

2. What has been the impact, if any, on your event, organization or business since The City of Calgary stopped providing waste and recycling services for festivals and events?

3. Thinking back on your festival or event in 2022, how did your experience with a private waste service provider compare with previous years? Or, if this was a first-time event, do you feel you were successful with managing waste at your festival or event? Why or why not?

4. Was your organization financially impacted by switching to a private waste service provider (if applicable)?



5. What role can The City play to support waste and recycling collection and removal during an event?

- ☐ Provide a preferred vendor list
- ☐ Provide more education on waste sorting and diversion
- ☐ Offer roll-off bin service
- ☐ Provide access to sorting stations / signage
- ☐ Other (please specify)

5A. Please tell us why you selected the options above.

6. What feedback (if any) have you heard from the community about litter and / or waste issues at your festival or event?

### **Waste service providers:**

1. What category best describes you?

- ☐ I represent a company that provides waste services
- ☐ I am a member of the public
- ☐ Other (please specify)

2. How does your business support waste services at festivals and events in Calgary? Please choose all that apply below:

- ☐ Attendee or vendor bins: Garbage
- ☐ Attendee or vendor bins: Recycling
- ☐ Attendee or vendor bins: Compost / food waste
- ☐ Hauling / roll-off services for: Garbage
- ☐ Hauling / roll-off services for: Recycling
- ☐ Hauling / roll-off services for: Compost
- ☐ Litter clean up
- ☐ Onsite sorting
- ☐ Signage / education
- ☐ Waste diversion reporting
- ☐ Other (please specify)

3. In 2022, did your company see an increase in inquiries from festival and event organizers looking for waste services?

- ☐ Yes
- ☐ No



4. If yes, to what extent was your company contracted to provide waste service?

- ☐ More than 50% of the leads contracted our services
- ☐ 25% - 50% of the leads contracted our services
- ☐ Less than 25% of the leads contracted our services
- ☐ None of the leads contracted our services

5. What is your business's capacity to service a wide range of festivals and events? (e.g. are you operating at capacity? / is your business only able to service smaller (or larger) events, do you have flexible hours, willing to collaborate with other businesses to provide a full range of services, etc.?)

6. How does your business advertise its services for festivals and events? Please choose all that apply below:

- ☐ Business website
- ☐ Social media
- ☐ Printed flyers / print ads / trade publications
- ☐ Word of mouth
- ☐ Repeat customers
- ☐ We do not advertise our services specifically for festivals and events
- ☐ Other (please specify)

### Targeted engagement workshops:

The following questions were asked at our in-person / virtual targeted engagement workshops hosted on Feb. 28, 2023 and Mar. 2, 2023.

### Festival and event organizers / food vendors questions:

1. What impacts have the changes had on your festival or event?
2. How did your experience with a private service provider for waste services compare with previous years?
3. How did your event team manage post-event site clean-up?
4. Did your event team receive any complaints from attendees or community members about how waste was managed during the event or post-event site cleanup?
5. How can The City support your organization as you transition to a private service provider?
6. Is there anything else we should consider when developing a path forward for waste services at festivals and events?



### Waste service provider questions:

1. What impacts have the changes had on your business?
2. How do you think The City should support festival and event organizers with reducing / managing the waste generated from their site?
3. How can The City support your organization as festivals and event organizers transition to a private service provider?
4. Do you provide any data or post event reporting to event organizers?
5. Can you tell us more about your business:
  - If preference is given to one, do they have a partnership with another business to deliver a full suite of services to organizers?
  - How do you promote your waste services?
  - Does your company have the capacity to service a wide range of festival and events?
6. Is there anything else we should consider when developing a path forward for waste services at festivals and events?

## What we heard

Below are charts that have been generated from the data related to the online engagement question format. The results are meant to demonstrate trends for further consideration.

Additionally, we have summarized the main themes that were most prevalent in the comments received for each open-ended question that we asked. A comprehensive list of all verbatim comments in their entirety is included in the "Verbatim comments" section at the end of this report.

### Summary of online input

#### Festival and event organizers / food vendors:

##### 1. What category best describes you?

13 participants were representing a festival and event organizer, while one participant was from an event and waste management company.



**2. What has been the impact, if any, on your event, organization or business since The City of Calgary stopped providing waste and recycling services for festivals and events?**

Theme:	Description:
Cost	Most participants cited cost as being the single greatest impact.
Pressure on resources	Some participants experienced increased requirements on labour resources for sorting and disposal.
Composting concerns	A number of participants are frustrated that compostable foodware is not acceptable for organics disposal.

**3. Thinking back on your festival or event in 2022, how did your experience with a private waste service provider compare with previous years? Or, if this was a first-time event, do you feel you were successful with managing waste at your festival or event? Why or why not?**

Theme:	Description:
Unsuccessful experience	Most participants said that had an unsuccessful experience due to difficulties finding a service provider with the capacity to service their event, increased cost, and volunteer/labour shortages.
Successful experience	Three participants said that although they were successful, they did incur increased cost, labour intensity concerns and said there was room for improvement.

**4. Was your organization financially impacted by switching to a private service provider?**

Yes	8
No	2

Most participants said they were significantly impacted, while two participants said they “found a way” and it is the responsibility of event organizers to do so.



**5. What role can The City play to support waste and recycling collection and removal during an event? Please choose all that apply:**

Service	Count
Provide a preferred vendor list	6
Provide more education on waste sorting and diversion	8
Offer roll-off bins/carts	8
Provide access to sorting stations / signage	7
Other	5

**5A. Other suggestions included:**

- Totes.
- Event plan case studies.
- Funding to bring City waste services back.
- Signage.
- Composting foodware materials.

**6. What feedback (if any) have you heard from the community about litter and/or waste issues at your festival or event?**

Theme	Count	Description
Complaints	3	Some participants received complaints about an overall dissatisfaction with waste services and composting.
No feedback	3	Some participants did not receive any feedback from the community.
Other concerns	1	One participant pointed out that although litter management was handled on the festival site, that The City still needs to be concerned about it in parking lots and pathways up to events.



### Waste service provider:

#### 1. What category best describes you?

All five participants were representing a company that provides waste services.

#### 2. How does your business support waste services at festivals and events in Calgary? Please choose all apply below:

Service	Count
Attendee or vendor bins: Garbage	4
Attendee or vendor bins: Recycling	4
Attendee or vendor bins: Compost	4
Hauling / roll-off service for: Garbage	3
Hauling / roll-off service for: Recycling	3
Hauling / roll-off service for: Compost	3
Litter clean-up	2
Onsite sorting	4
Waste diversion reporting	5
Other	2

#### 3. In 2022, did your company see an increase in inquiries from festival and event organizers looking for waste services?

All five participants said yes.

#### 4. If yes, to what extent was your company contracted to provide waste services?

More than 50% of the leads contracted our services	2
25% - 50% of the leads contracted our services	3
Less than 25% of the leads contracted our services	0
None of the leads contracted our services	0



- 5. What is your business's capacity to service a wide range of festivals and events (e.g. are you operating at capacity / is your business only able to service smaller (or larger) events, do you have flexible hours, willing to collaborate with other businesses to provide a full range of services?**

Service	Count
Flexible working hours	5
Onsite sorting	1
Site clean-up	1
Collaboration	5
Small / Medium events	1
Large events	1
All events	1

Note: All participants expressed interest in collaborating with other businesses to provide a full range of services, with some already doing so.

- 6. How does your business advertise its services for festivals and events? Please choose all that apply:**

Business website	3
Social media	3
Printed flyers/print ads/trade publications	0
Word of mouth	5
Repeat customers	5
We do not advertise specifically for festivals and events	0

All participants rely on word of mouth and repeat customers for business.

### Targeted engagement workshops:

### Summary of Festival and event organizers / food vendors input

At the festival and event organizers / food vendors in-person / virtual engagement workshop on March 2, 2023, we asked specific engagement questions that were designed to help the project team understand more about their experience with changes to waste services at festivals and events held on City land and identify any gaps and opportunities to support their industry in its waste responsibilities.



Below is a summary from this conversation. Due to the personal and, in some cases, confidential information disclosed by participants at the workshop, all personal identifying and confidential information has been removed.

### 1. What impacts have the changes had on your festival or event?

Finding a suitable provider:

- The dilemma has been to find a provider large enough to service us. It is basically now impossible.
- There are not a lot of provider options anymore. There are really only two providers available.
- There are no service providers with the capacity to service us and it is a huge problem.

Cost:

- There was an astronomical cost increase.
- Multi day festivals using the roll off bins - can't access corporate services for nights and weekends, or they are charging double or triple time to do so.
- 300% cost increases last year.

Personnel resources:

- It was very hard on our volunteers last year to not have any City support.
- Providers haven't the staff and they haven't the capacity or the supplies.
- Providers and Eventful City Strategy needs to know providers that can do it not just say they can do it. It is a crisis and creates unsafe environments.

Unacceptable compostable foodware:

- Compost is a very sore spot for us - the foodware is not compatible with The City facility. The City never told us this though.
- Vendors are buying these expensive compostable products that can't even be composted. It really feels like we've been lied to.
- 400% more expensive materials and then we discover that The City doesn't even compost them.

### 2. How did your experience with a private service provider for waste services compare with previous years?

- It is not as good a service as we expected because they are simply just doing too much.
- Service expected wasn't what the provider could deliver.
- More pressure on volunteers than ever before.

**3. How did your event team manage post-event site clean-up?**

- Not able to walk away like before with the site as found. We had to return the next day and had to bring staff with us. Much more work, stress, money.
- Board members even had to come with us for post site clean-up.
- Had to walk away with carts and dumpsters still on site.
- Not how they like to finish the end of the event; by having to return to the site to ensure it was clean.

**4. Did your event team receive any complaints from attendees or community members about how waste was managed during the event or post-event site cleanup?**

- Had some complaints from the public (overflowing waste bins, parking issues)
- So many complaints.
- Overflowing bins were the most common complaint from patrons.

**5. How can The City support your organization as you transition to a private service provider?**

- The City should research products that do meet their standards and communicate it with us.
- I propose that The City produce several short videos for online and spread the message at big events on big screens to educate on waste at the events on sites.
- If The City did it for so many years, share / train how did they do that so they can replicate it.

**6. Is there anything else we should consider when developing a path forward for waste services at festivals and events?**

- Festival and events are economical drivers for The City, yet all we seem to hear about is what a burden we are. The experience and tourism that festival and events bring should matter more.
- We are marginalizing people with these added costs, that we then have to build into the ticket sales.
- There is a massive downturn of volunteers in Calgary recently.

**Summary of waste service provider input**

At the waste service provider in-person / virtual engagement workshop on Feb 28, 2023, we asked specific engagement questions that were designed to help the project team understand their services, capacity, and opportunities to provide waste services to festivals and events.

Below is a summary of these conversations. Due to the personal and, in some cases, confidential information disclosed by participants at the workshop, all personal identifying and confidential information has been removed.

**1. What impacts have the changes had on your business?**

Capacity issues:

- Our company is making continuous efforts to adapt our services to meet the needs of events.



- It is much busier now.
- If we were looking for more business, it is there, we just don't have the capacity to service it all.

Opportunity for business growth:

- It is busier now, but also more exciting.
- It was a bit of a wakeup call. More opportunity now for building strong business relationships.
- There are new customers all around.

Information gaps:

- Organizers are used to depending on The City for waste services. When they stopped, they didn't know where to go and what haulers have the services they needed. It has been tricky to navigate.
- Organizers didn't know what they needed when booking private waste services. Need more centralized information.
- Event organizers didn't know what they didn't know, or they didn't know what they needed when trying to book private waste services.

### **2. How do you think The City should support festival and event organizers with reducing/managing the waste generated from their site?**

Educational support and resources:

- Educating people would be a great help from The City. An event of 1,000 people or say, Lilac Festival could be used as a case study for education.
- Available educational resources from The City with the same consistent messages would be helpful.
- Signage and volunteers on-site are helpful.

Other suggestions:

- Materials list. Compostable foodware is a problem. Not all composting. Working with Waste and Recycling Services in determining what can and can't be accepted.
- Green event awards. The City could offer that. Opportunities for recognition. Or ways to make food vendors use compostable products only.
- Would help if all vendors followed one rule for acceptable materials at festival and events.

### **3. How can The City support your organization as festivals and event organizers transition to a private service provider?**

Preferred hauler list:

- A preferred haulers list could be really helpful.
- A specific festival and events contact on a preferred hauler list so organizers are not calling haulers for festivals and events and are waiting on hold.



- Green Calgary is developing a new tool with a list of haulers. Festivals and Events will be a part of it, but not the focus of it.

### Site maps:

- A site map is important - there needs to be a requirement here. With events don't you have to have a waste plan approved? Festival and event organizers should have to submit a map of where they put bins. Similar to what you have to do with a permit for any event. With a site map, nothing gets lost in translation.

### Booking a hauler:

- Developing a list of the questions to ask a hauler would be helpful. Determining the need and asking the right questions has been key. I have a list of questions to ask. Is there alcohol? The number of people? Is there food? Questions have to be asked to determine the story. Lots trying to book that don't have the education for the event to run smoothly.

## 4. Do you provide any data or post event reporting to event organizers?

- Doing more of this now. Providing a post event report. This helps with future estimates. There is value in this. More events want to be environmentally friendly. Our post report shows them what is and is not working. It helps them in lots of ways.
- Two week turn over for report back or at the latest a few months. We include the reports plus future estimates.
- Have noticed that subsidized events really want this report back.
- A diversion report shows how much waste was sent to a landfill, recycled, and composted. It helps companies applying for grants or recognition awards.

## 5. Can you tell us more about your business:

- Designing site maps is an idea we plan to do in the future, and it is included in the overall cost. Proper planning is where it is at.
- Other challenges have included space for the bins at event site. For bins that has always been a challenge.
- Planning can be done a year in advance or a few weeks in advance. Being proactive really helps. 90 days is a good planning marker.
- There are times other providers have failed, and then we have to show up and save the day.
- Our company is trying often to educate festival and event organizers, unfortunately they often don't care. We are trying to push education more with our clients.



**6. Is there anything else we should consider when developing a path forward for waste services at festivals and events?**

- This is a great opportunity to see where we could collaborate with other waste service providers.
- Biohazard concerns. We face this a lot, syringes in waste bins on the sites. We are currently bringing them to the Calgary Fire Department. Could The City look at implementing mandatory biohazard disposal boxes at festivals and events?
- Post event site clean-up assistance. Trying to do this more to help the surrounding community.

**Next Steps**

The feedback collected from this City-led targeted engagement will help inform recommendations about the future of waste at festivals and events. If you have questions or comments about this project, please email: [EventfulCityStrategy@calgary.ca](mailto:EventfulCityStrategy@calgary.ca)

**Verbatim comments**

Below is a comprehensive list of all verbatim comments input by participants on [engage.calgary.ca/future-waste-festivals-events](https://engage.calgary.ca/future-waste-festivals-events). The comments have not been edited in any way, including content, spelling, grammar, etc. The only exception to this includes the presence of profanity or personally identifying information, which has been redacted and indicated in brackets.

**Online verbatim comments from Waste Service Providers:**

**How does your business support waste services at festivals and events in Calgary? Please choose all that apply below:**

**Other:**

Rentable waste sorting stations (wireframe sorting stations with bags and signage for mixed recycling, refundable beverage containers, compost, and garbage); support for event organizers with training their volunteers in waste sorting; support with finding a hauler that suits the event's needs; advising on divertible materials (e.g., what types of food serviceware can be composted?)

Fencing and washrooms

**What is your business's capacity to service a wide range of festivals and events? (e.g. are you operating at capacity? / is your business only able to service smaller (or larger) events, do you have flexible hours, willing to collaborate with other businesses to provide a full range of services, etc.?)**

Our company can provide staff for site cleanup and onsite sorting with flexible working hours. We are always hiring to keep up with demand. At the present, we are looking to work with someone for our summer hauling of all our events.

Green Calgary is an environmental non-profit that offers event greening as a fee-for-service program for local events. We are best suited to servicing events with up to 6000 people, depending on site size, such as pancake breakfasts, charity marathons, and other small to medium sized outdoor celebrations. We often collaborate with local hauling companies to provide a full range of services (on-site sorting and education, and haul away). Our hours are flexible to accommodate a range of events.

We are able to do any capacity of event, from small stampede breakfasts and holiday parties as well as large scale festivals. We work 24/7, 365 and are willing to collaborate with others if needed to service an event.

We have flexible hours as our business deals with multiple events. We are collaborating with other companies to provide the services required by our event customers.

We are capable of completing multiple large festivals and events at the same time. Capacity for events such as the stampede parade, cowboys music festival, country thunder etc.. We provide flexible hours for festivals and events, we often collaborate with multiple other businesses to ensure full service inside and outside our usual scope.

### Online verbatim comments from Event Organizers:

**What has been the impact, if any, on your event, organization or business since The City of Calgary stopped providing waste and recycling services for festivals and events?**

Garbage on the streets. Overflowing cans. Not enough removal to keep up.

waste services was a large issue for us at last years event. Managing the waste took a lot of volunteer labour and still majority fell on the shoulders of the organizers to properly handle the waste. To contract it out was going to be much too expensive.

We are still committed to reduce the amount of waste produced and make sure as much compostable and recyclable materials are properly handled. We are lucky to be able to use our business' and neighbouring business bins to handle the organics and recycling.

Our event has typically been leave no trace / pack it in and pack it out. We have not had an impact, but I imagine it has been great for others.
We have seen an increase in business and some clients not sure of what they need for services
None, organizers should look after their own waste and recycling, this should not fall on the taxpayers shoulders.!
Frustration in finding a company that can supply what we need with timely service as well as added cost to our event
Immense, the cost of waste and recycling services is significantly higher. There is an added pressure to execute one more element of the event that is ensuring a garbage management strategy.
We used the micro grant to purchase our own system - it is easy to manage except for the compost which is tougher to get into the right stream.
" - An increase in cost
- Lack of available composting facilities
- Seeing a lack of available and competent service companies available to festivals and events after the city stopped providing waste and recycling services"
large impact - not only from a cost perspective but lack of assurance waste is being composted and recycled
This added cost is unnecessary and a burden. Public events that benefit the city and are economic drivers should not be penalized with this burden.
"In the past we were able to borrow blue/green/black bins from the City for our event and we're not able to do this last year. We had to rent garbage cans, and a volunteer manually sorted out waste into appropriate bins at the end of the event despite having separate bins for waste, compost and recycling (which was labour intensive, but our volunteer is very passionate about this). We then had to manage the disposal ourselves. Luckily our volunteer reduced our waste to an amount that was able to fit into our bins for pickup.
I don't know that having the City's bins would have changed how much sorting would have needed to be done."





**Thinking back on your festival or event in 2022, how did your experience with a private waste service provider compare with previous years? Or, if this was a first-time event, do you feel you were successful with managing waste at your festival or event? Why or why not?**

I think waste removal was underestimated
First time event. Unsuccessful. Definitely an area we could have used support. Having consistency in the bins would have been extremely helpful. We managed it ourselves and it was complicated.
I feel that we did a decent job but have some room for improvement.
n/a
???
the private providers where not able to respond in a timely way to empty our Bins when they filled up faster then expected
Private waste management comes at a cost and is often inconsistent with how the garbage is disposed or handled.
We had good experiences - it was smooth - only issue was cost. It was about \$500 more per event to manage.
We found it hard to find a provider that was properly staffed, and able to accommodate our ECO program needs. The level of service was high, but our team did notice negative changes from when the city provided waste services. For 2023, we are in a position where we will most likely have to hire two separate waste management companies, so we are able to properly compost products.
city services were much easier to coordinate
It was disastrous. We need help with signage (ALL public places should have permanent signage regarding waste & recycling year round), totes, and other waste management tools. With tourists making up a portion of our audience, it's impossible to educate people in a couple of hours. Further, it's a burden to our volunteer team to find people to administrate the disposal of waste. We ended up having to buy totes as due to supply chain none were available, causing an extra issue with costs and storage.
We were successful in managing waste ourselves, but it was labour intensive.



**Was your organization financially impacted by switching to a private waste service provider (if applicable)?**

N/a
Yes we would have been. So we took it on ourselves.
No, as mentioned we found a way.
n/a
Irrelavent, it must be thir own rtesponsibility.
Yes, this had a larger increase in cost for us
Yes
yes - about \$500 per event
Yes, the cost was considerably high, and we expect another increase in 2023 as we look for a third party to take away and properly handle our compostable items
YES!
Yes, significantly. Plus the manpower it requires to manage this.
We had to purchase pop-up bag holders for returnable recyclables, and rented garbage cans. The expense was not prohibitive and was actually covered under the Eventful City Environmental Microgrant.

**What role can The City play to support waste and recycling collection and removal during an event?  
Please choose all that apply.**

**Other:**

Nothing, if the organizers can't look after this themselves, ces't lavie!
Provide House hold Carts for use around events sites
Proper city composting facilities that are able to compose cups, and food containers
access to cart system, access to roll of bin service
Where did all the totes the City has go? Why not let us use them?



### 5A. Please tell us why you selected the options above.

Being able to access sorting stations would be an amazing help!
I think access to more bins could be added to the services easily by the city and not a loss.
I believe one of the biggest challenges is sorting waste at the source. It is always so disappointing when I see organizations taking steps to compost in their products, but all the food waste, compost, and recyclable material end up in a single bin.
This should not fall on the taxpayers shoulders.!
Cost and service Levels
If a city is unable to provide funding, it should at least provide with minimum number of garbage bins requirement, literature, and event plan case studies with photos and diagrams for event planners to execute garbage management well. This document can be provided with FESP application confirmation/submission.
It would be good to see what others are seeing as successful.
The above was feedback given by our ECO volunteers who have been working with us for years.
fund waste and recycling to bring back services for events
Public events that benefit the larger community should have as much support as possible from the City.
We may have spent less time sorting had we had better signage.

### What feedback (if any) have you heard from the community about litter and / or waste issues at your festival or event?

The event was small and in the East mVillage. The community was NOT happy
Volunteers had to be moved onto waste management and were not very happy about it as this is not what they had signed up for.
None. We double check the area afterwards to make sure that there was no litter of any sort in the area.
I have note.
None



## Future of Waste at Festivals & Events

Report Back: What We Heard  
Spring 2023

The production team had to hire separate team of pickers for event cleanup and the litter management was only done at festival site, however, the city should also consider the litter that is created on the path leading upto or parking areas etc.

"The greatest amount of feedback we have received was the lack of available composting facilities that are able to breakdown compostable cups, flatware, food containers, etc.

We love having an all-site licence for our event, but it does increase the amount/location bins to ensure patrons are not littering."

similar issues

None