



RouteAhead 10-Year Update

CALGARY TRANSIT LONG TERM PLAN

PROJECT BACKGROUND

In 2012, Calgary Transit created *RouteAhead*, a 30-year plan that guides planning for transit infrastructure projects and investments to improve transit service and the customer experience, to ensure development throughout the city consistently prioritizes access to safe, reliable public transportation. As part of this refresh, we want to once again speak with Calgarians to make sure the *RouteAhead* is moving in the right direction for the next 30 years.

This set of questions is intended for everyday Calgarians, transit users and visitors. If you are responding on behalf of an organization, its members, clients, a nonprofit, business, or industry, please download the questions for Organizations and Businesses.

Section 1: Public Transportation Use

<p>1. Do you currently use Calgary Transit? Circle one.</p> <p>Yes No</p>	<p>2. How often do you take Calgary Transit? Select one.</p> <p><input type="checkbox"/> Daily</p> <p><input type="checkbox"/> A few times a week</p> <p><input type="checkbox"/> A few times a month</p> <p><input type="checkbox"/> A few times a year</p> <p><input type="checkbox"/> Never or hardly ever</p>
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3. If you currently do not use Calgary Transit or do not use it very often, what would make you more likely to use it or use it more often?

Section 2: VALUES AND PRIORITIES

RouteAhead was originally developed through extensive consultation with Calgarians, identifying their priorities and values, and using those to inform every part of the long-term plan. Knowing that priorities change over time, *RouteAhead* built in a schedule to refresh the plan every 10 years to make sure it is moving in the right direction.

4. What do you personally value in a public transit system? ***Please rank the following values from 1 to 10.***

	Frequency - Schedule buses to arrive at stops more often
	Network design - Ensure transit runs to major destinations and where people need to go, in all areas of the city
	Fares - Keep fares affordable for everyone
	Amenities - Ensure vehicles, stops and stations are comfortable for everyone (for example, more shelters, air conditioning on vehicles, comfortable seating, washrooms)
	Reliability - Ensure vehicles arrive on time
	Safety - Feeling safe, secure while getting to, waiting for, and riding on transit
	Information - Getting the correct information you need, when you need it
	Accessibility - Getting to your stop or station, and ride, transfer, and board and exit easily
	Environment - Transit vehicles are low emissions, transit contributes to a more environmentally friendly Calgary
	Hours of operation - Transit service ends later at night and/or starts earlier in the morning

Thinking about Calgary Transit over the long term, what should be the top priority for the next 5, 10 and 30 years? ***Choose one priority for each column.***

Priorities	5 Years	10 Years	30 Years
Frequency - Schedule buses to arrive at stops more often			
Network design - Ensure transit runs to major destinations and where people need to go, in all areas of the city			
Fares - Keep fares affordable for everyone			
Amenities - Ensure vehicles, stops and stations are comfortable for everyone (for example, more shelters, air conditioning on vehicles, comfortable seating, washrooms)			
Reliability - Ensure vehicles arrive on time			
Safety - Feeling safe, secure while getting to, waiting for, and riding on transit			
Information - Getting the correct information you need, when you need it			
Accessibility - Getting to your stop or station, and ride, transfer, and board and exit easily			
Environment - Transit vehicles are low emissions, transit contributes to a more environmentally friendly Calgary			
Hours of operation - Transit service ends later at night and/or starts earlier in the morning			

Is there anything else we should consider?

PLEASE TELL US ABOUT YOURSELF

1. Which population group(s) do you identify with? These categories are based on those used by Statistics Canada. Select all that apply.

- ☐ I am Aboriginal, Indigenous, First Nations, Métis, Inuk (Inuit)
- ☐ I identify as a visible minority
- ☐ I identify as LGBTQ2S+
- ☐ I was born outside of Canada
- ☐ I have moved to Canada within the last 5 years
- ☐ Children (under 18) live in my household
- ☐ Seniors live in my household
- ☐ I or someone in my household has a disability

2. Location - Where do you live?

- ☐ NE Calgary
- ☐ SE Calgary
- ☐ SW Calgary
- ☐ NW Calgary

3. What Calgary neighbourhood do you live in?

4. How many people live in your household, including yourself? _____

5. What is your age-range?

- ☐ Under 18
- ☐ 18-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65 or older
- ☐ Prefer not to answer

6. Gender Identity - Please choose the option that best describes you.

- ☐ Woman
- ☐ Man
- ☐ Non-binary, Transgender, Two-spirit
- ☐ Prefer not to answer
- ☐ Self-describe: _____

7. Household Income - What is your total household income before taxes?

- ☐ Less than \$24,999
- ☐ \$25,000-\$49,999
- ☐ \$45,000 to \$74,999
- ☐ \$75,000 to \$104,999
- ☐ \$105,000 to \$149,999
- ☐ \$150,000 or more
- ☐ I would prefer not to share