

## Welcome

The City is looking to improve the current Plus 15 network and developing ways to expand and enhance the network in the future.

## At this open house, you will be able to:

Please review the presentation boards and provide your feedback. The project team is happy to answer any questions you have.

## Plus 15 Network Study

Learn about the results of Phase One engagement

• Learn about the preliminary improvement options

Share your feedback on the improvement options



### **Objectives of the Study**

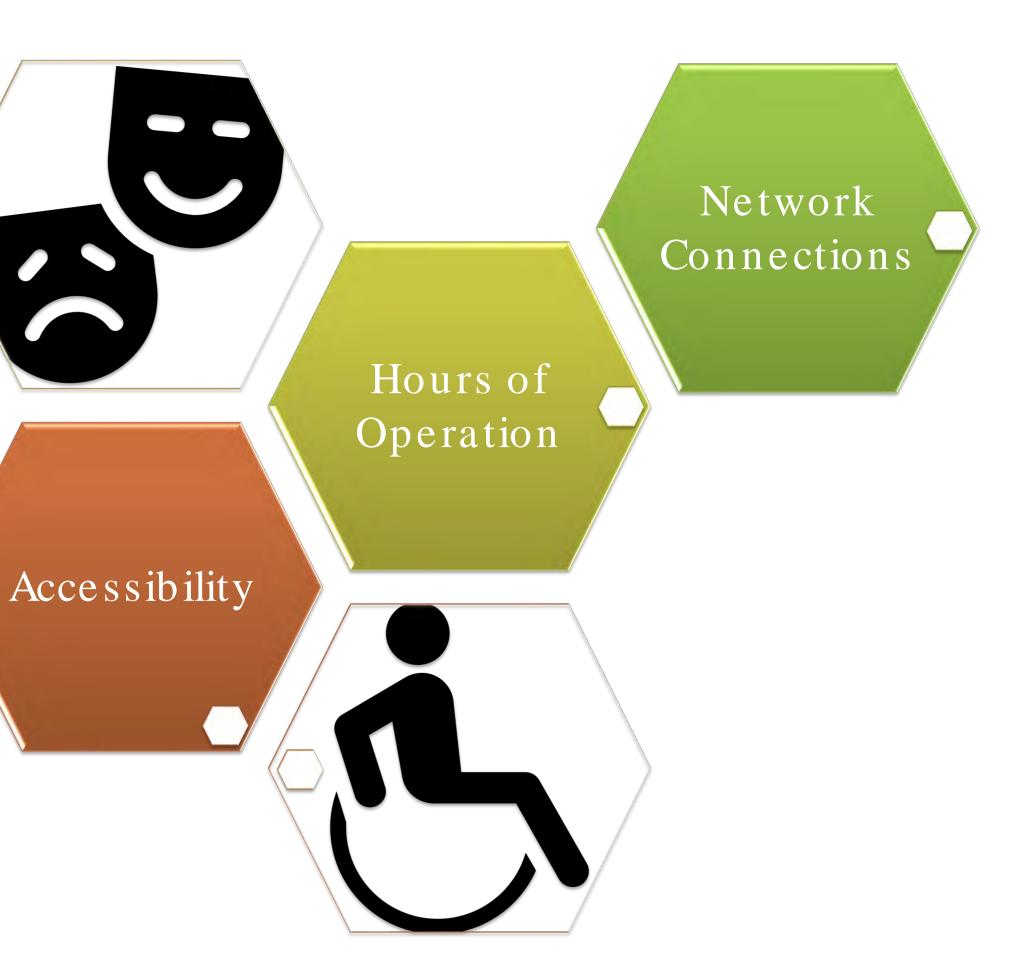
The study will provide recommendations on:

- Hours of operations of the Plus 15
- Wayfinding and place-making strategies to encourage users to the system
- Placemaking opportunities
- Missing links and connections in the existing system
- Future links

## **Plus 15 Network Study**

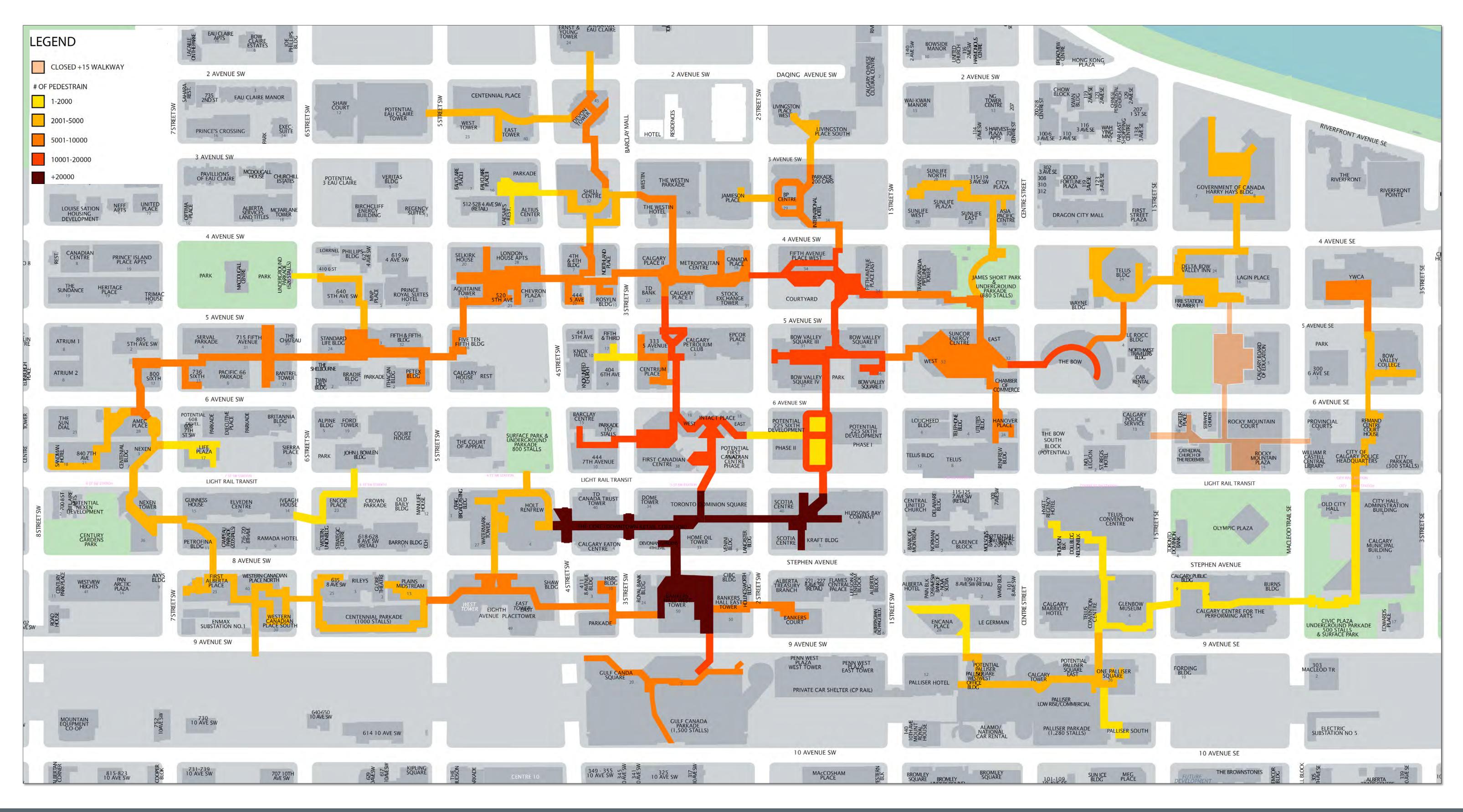
Placemaking

Wayfinding



**Pedestrian Volume Heat Map** 

Calgary





### Phase 1 Engagement

- questionnaire:
- It consisted of 17 questions.
- It ran from March 15 to April 5, 2018.
- It received 2,329 individual responses.

## **Plus 15 Network Study**

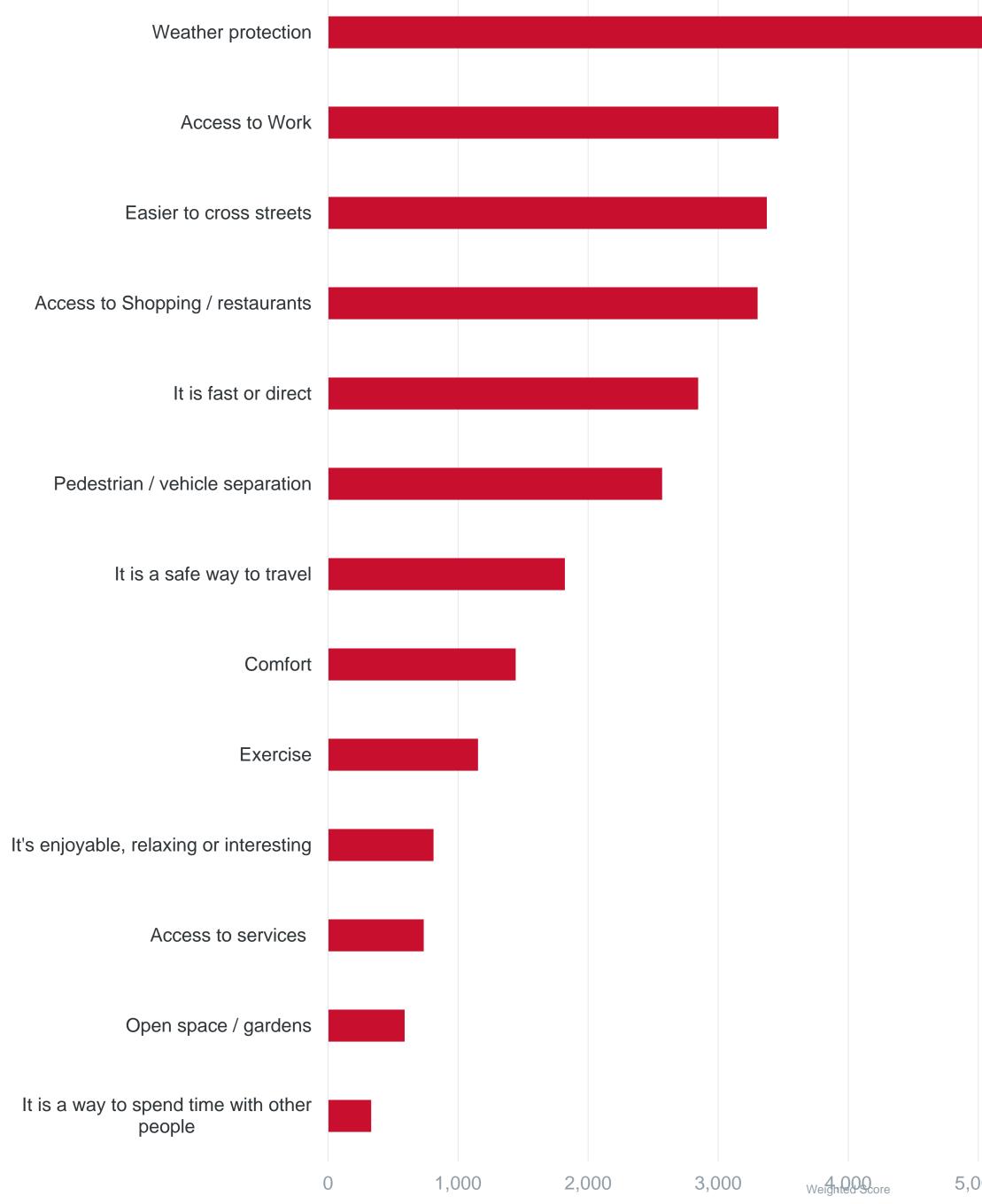
This phase confirms project expectations, future aspirations and potential challenges, and opportunities in the existing Plus 15 system that will guide development of the Plus 15 overall network. Feedback from the public was collected through an online

• The questionnaire was promoted online, through social media, and through popups in the Plus 15 network on March 21, which gave away nearly 800 flyers promoting the survey to members of the public using the Plus 15 system.



### What We Heard –Questionnaire Results

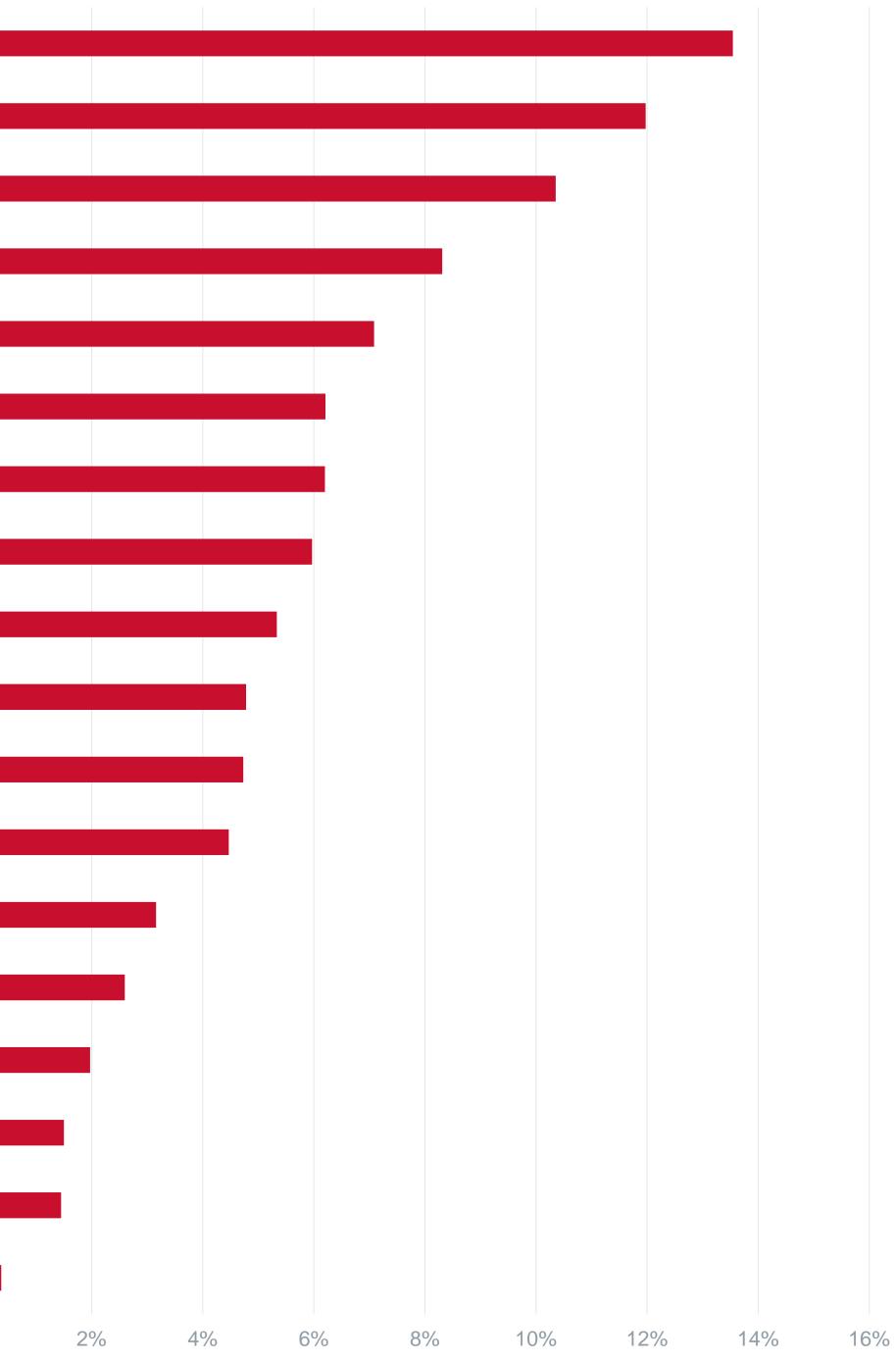




## Plus 15 Network Study

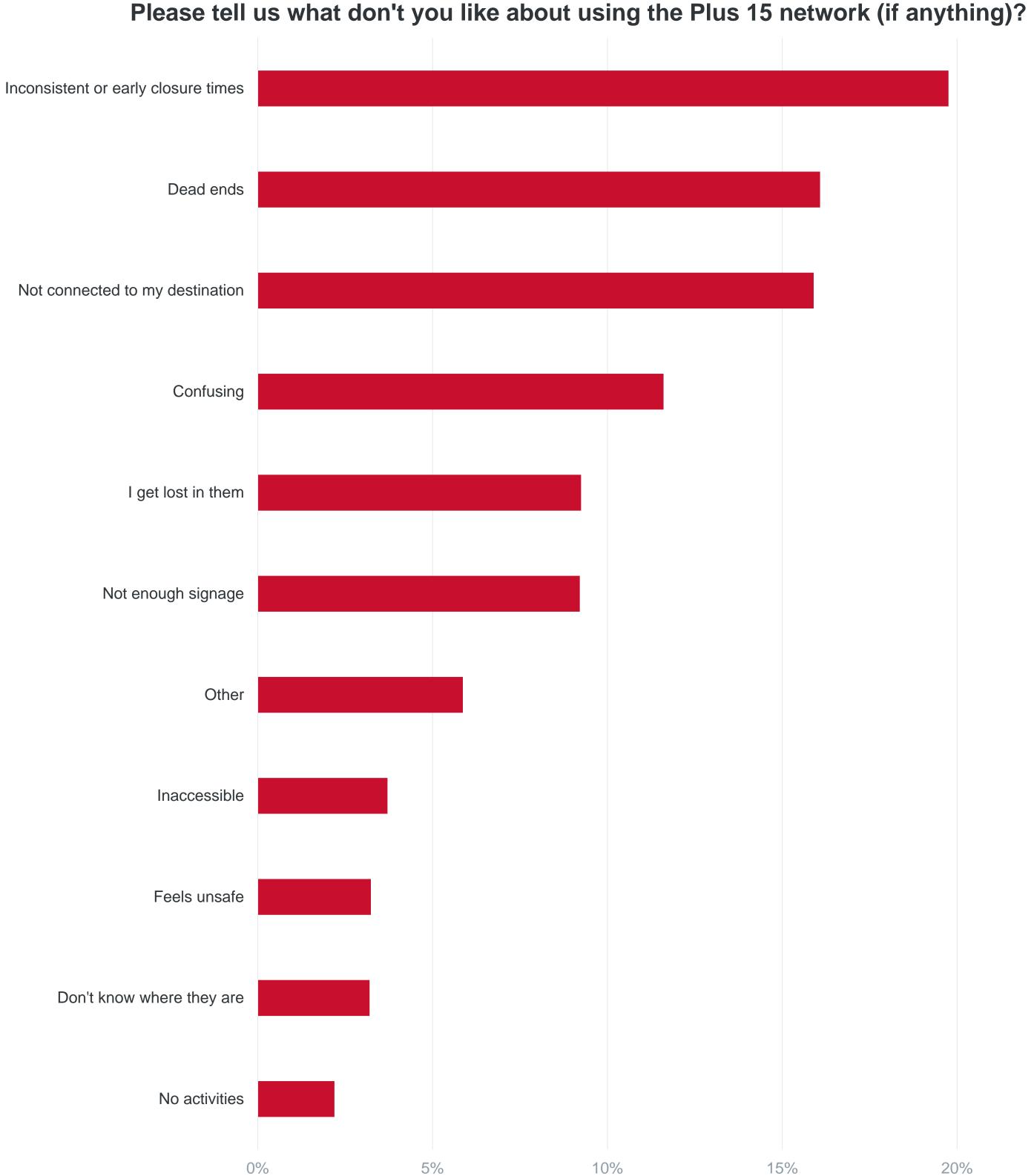
### Considering the options below, what types of changes do you suggest for the Plus 15 network?

I					
	More Plus 15s connected to destinations				
	Unified hours of operation across the network				
	Apps to help me find my way from A to B within the system				
	Longer open hours				
	More consistent or better signage				
	More garden / open space / places to sit				
	Clearly marked access/ exits				
	Clearer directions				
	Better maps				
	More artwork, sculptures, or displays				
	More security				
	More retail activity				
	Better accessibility				
	Consistent style and quality of Plus 15 bridges				
	Better lighting				
	More activities to take part in				
	Other				
	I wouldn't change anything				
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### What We Heard –Questionnaire Results



# Plus 15 Network Study

### What types of activities in the Plus 15 network would encourage you to use the Plus 15 on weeknights and weekends?

Markets (food or shopping)

Commercial (food/drinks/shopping)

Art and culture exhibits or performances

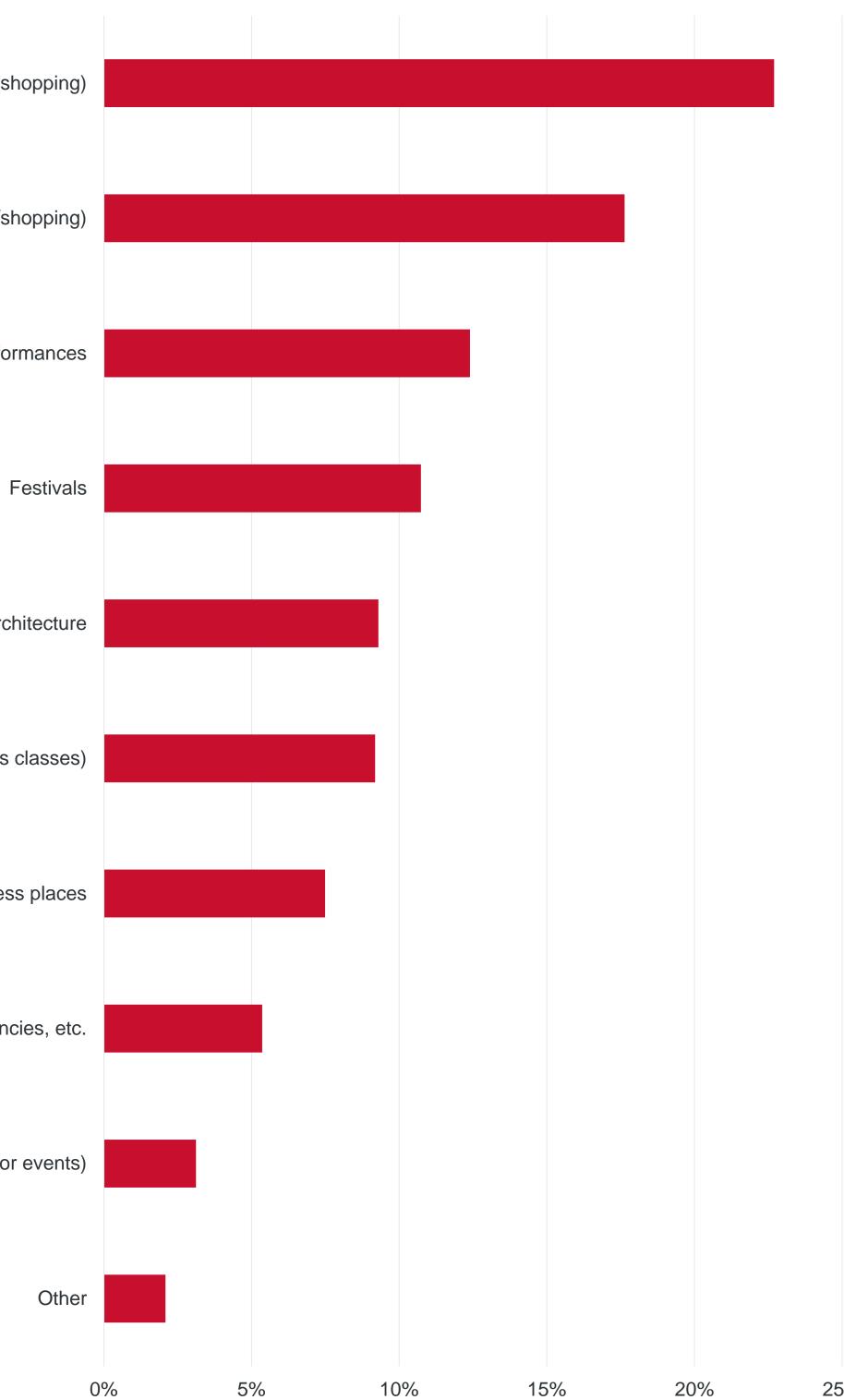
Sightseeing or tours/activities about Calgary art, history, architecture

Activities (scavenger hunts, live music, dances, games, fitness classes)

Gyms or fitness/wellness places

Services such as medical, dental, travel agencies, etc.

Private Parties (birthdays or events)



25%

### What We Heard on New Connections

Please indicate the street and avenue where you think an additional Plus 15 bridge connection would be valuable. (responses were categorized into destinations & corridors)



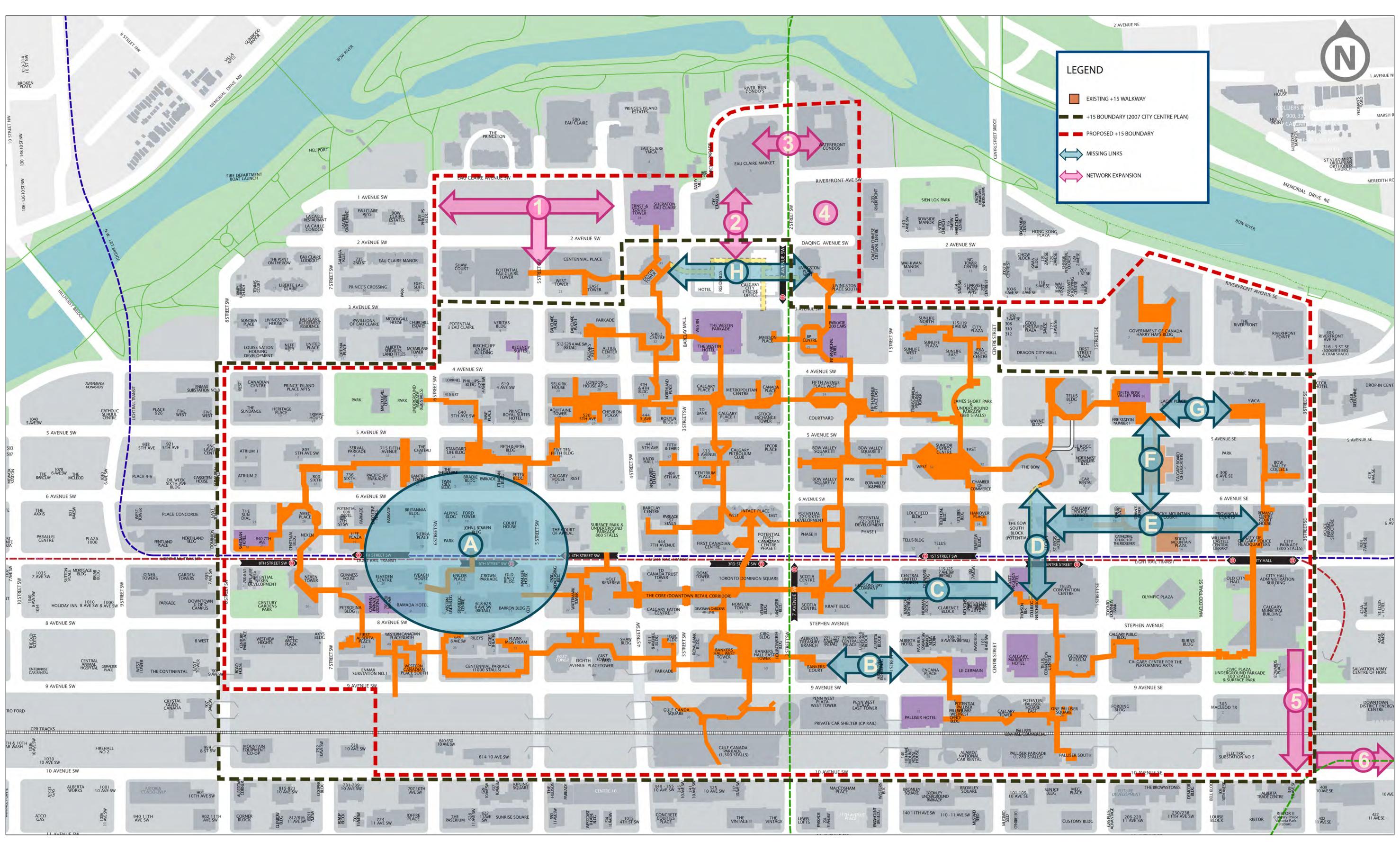
### **Plus 15 Network Study Missing & Future Link Connections**

## Criteria for selecting a new link in the network:

- Feasibility (heritage building, building designs, owner support)
- Cost 2
- Travel Time/Distance Reduction 3.
- Connections to transit (Lrt stations, bus stops, hubs, consider future growth/stops)
- Demand (existing volumes, existing and future development, lack of alternate options) 5.
- Current Policies and Council Direction (approved ARP & ASP, CP tracks) 6.
- Street Level Integration (non-competing with street level commercial, vitality, street 1. security, traffic/ped delay, street classification and function)
- Aesthetics (visual corridors, impact on public spaces, visual identity) 8.

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### **Potential Missing Links & Future Connections**



### **Plus 15 Wayfinding - Observations**

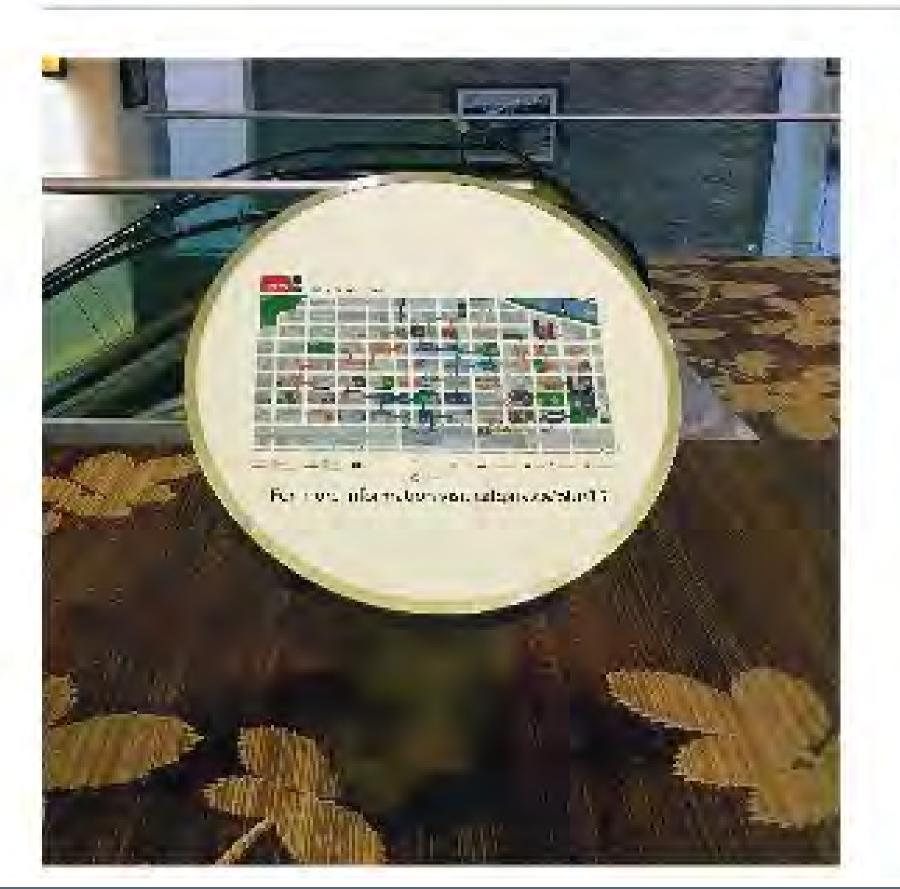


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Entrances into the +15 are not always easy to find.

All +15 entry and exit points are not identified.

Signs do not provide information for: - wheelchair access - hours of operation

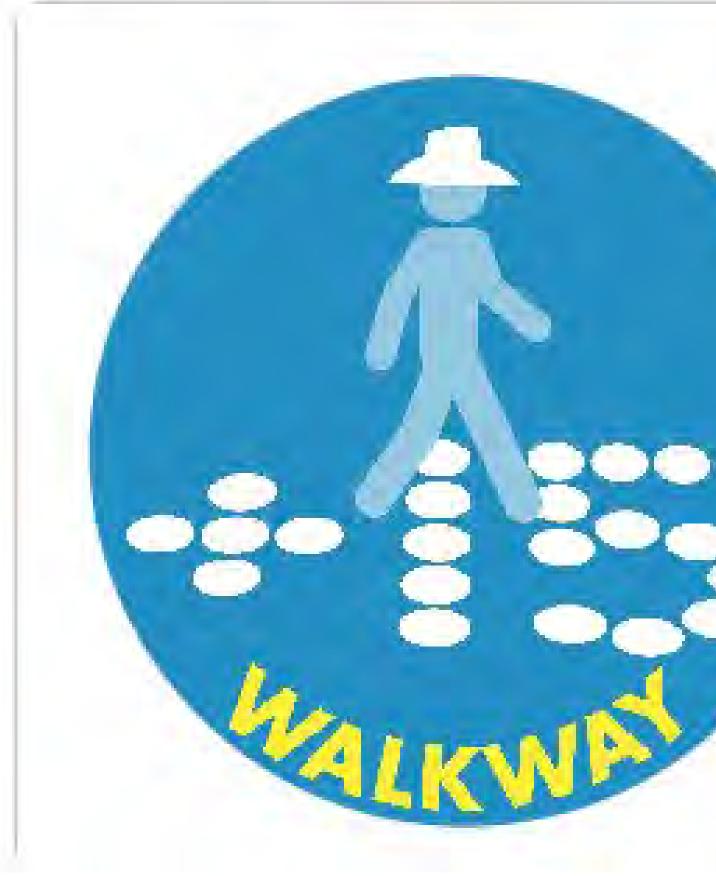


There are better ways to present map information so that it is more useful and user friendly.

## Plus 15 Network Study

There are locations where additional signage would be helpful.

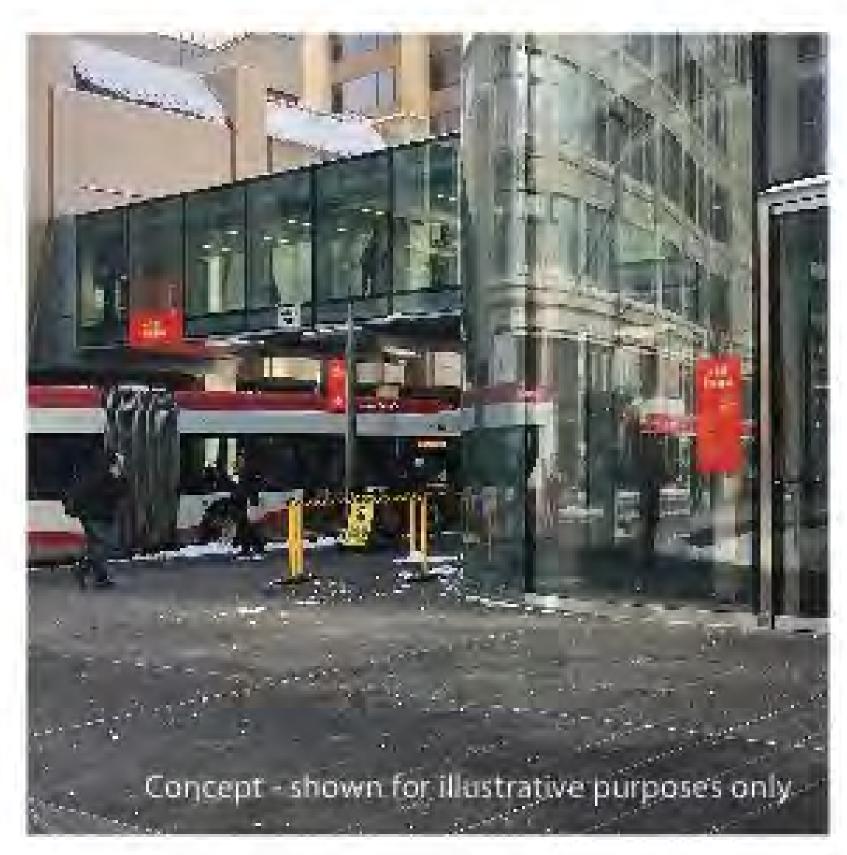




The cowboy with white hat icon may not best represent Calgary today and into the future.

Visitors to Calgary don't always understand the logo and what the "+15" represents.

### **Plus 15 Wayfinding – Recommendation Examples**



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Identify +15 overpasses with signage.

Increase size of directional signs to improve legibility.

Add signs with wheelchair access information and hours of operation at all street level entrances.

### Use digital screens with streamlined map details and compass.



# Plus 15 Network Study



Example Map Directory Alberta Bock, 011 Alpine Building 68 Axya Building Dft. Bankets Could. NIL Burkers Hall East 1987 Banbiel Tower F8 BOW TOWER R7 Bow Valley Sparse 2:07 Calgary Courts Centre H9 Calgary Tower, G12 Cariada Place Mil-Cerbrium Place & R Fairmant Palksar Hotel P12 Guinness House EP Hyati Regency Hotel 210 Kraft Building N90 Livingston Place South N4 MacCoshem Place NIS Selkirk House 16 TD Canada Triat Tosser K9 Watermark Towes 18 YHCA 82 YWEA WE



### Add interior directional signs in +15 level areas between exits.

PATH system signage shown as example.

Create +15 App with search functions.

Provides route plotting and real time location tracking.

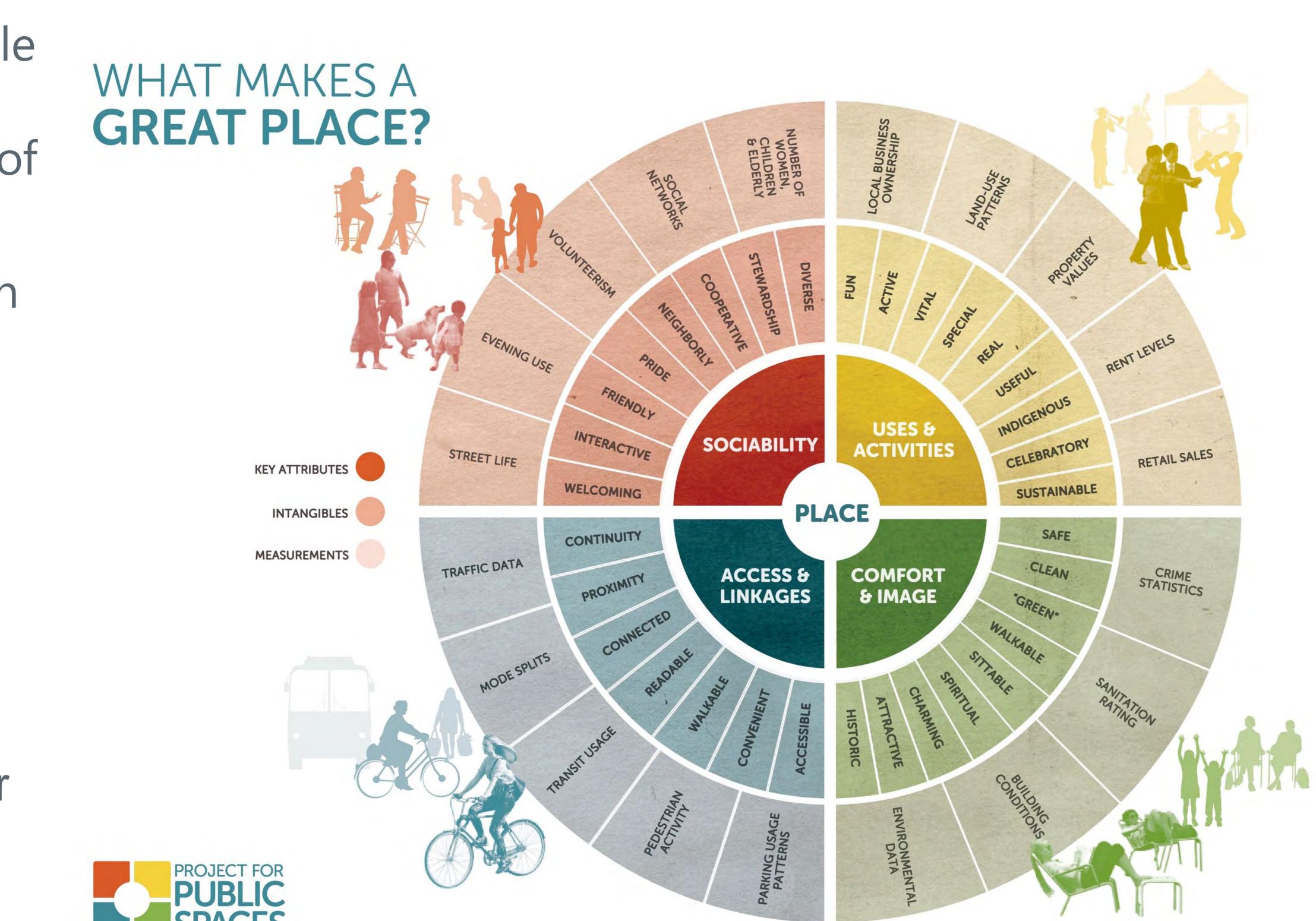
Calculates walking times and shows when paths are open and closed.





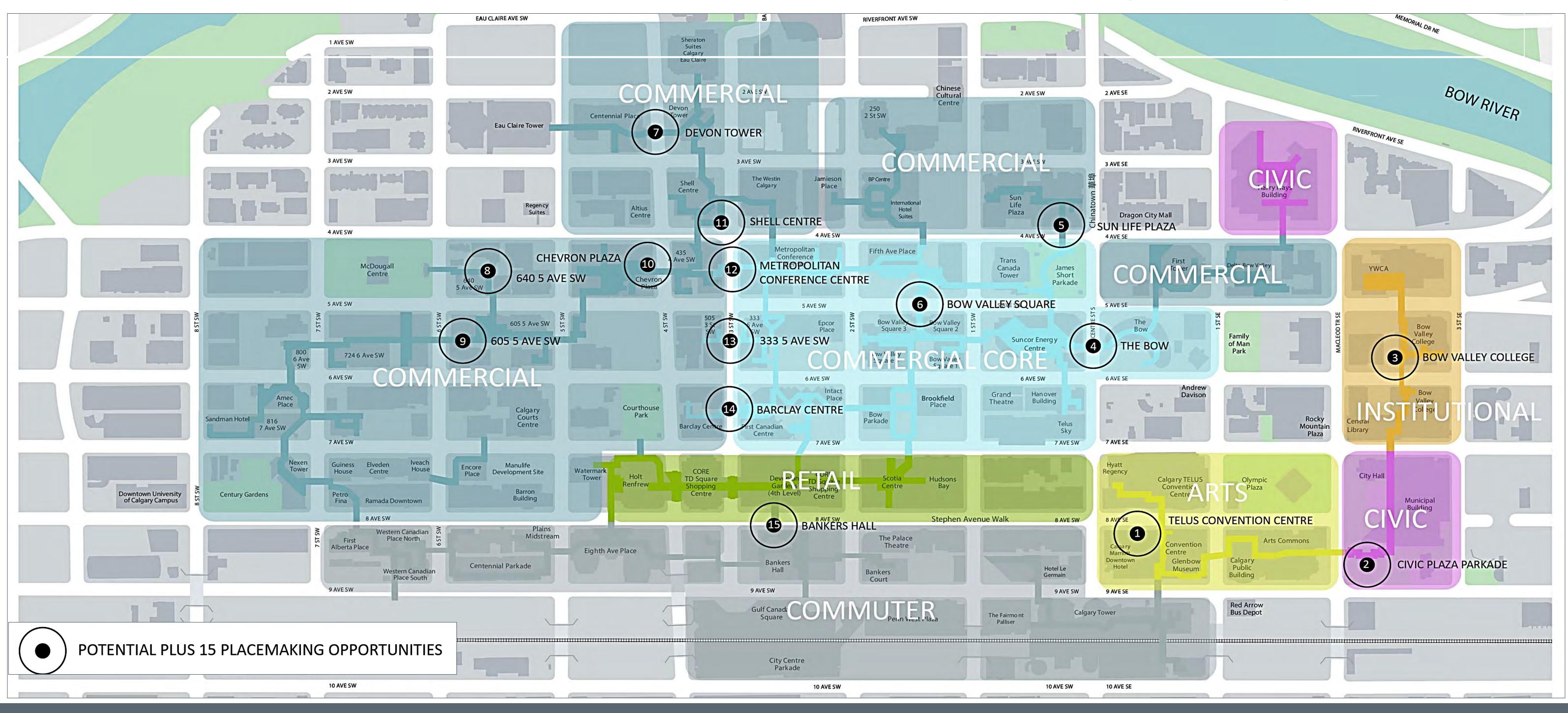
### Why Placemaking

- Placemaking inspires people to reimagine and reinvent public spaces as the heart of every community
- Strengthens the connection between people and the places they share
- shape our public realm in order to maximize shared value
- Helps generate economic opportunities, creates a welcoming environment for pedestrians, and draws more tourists and users



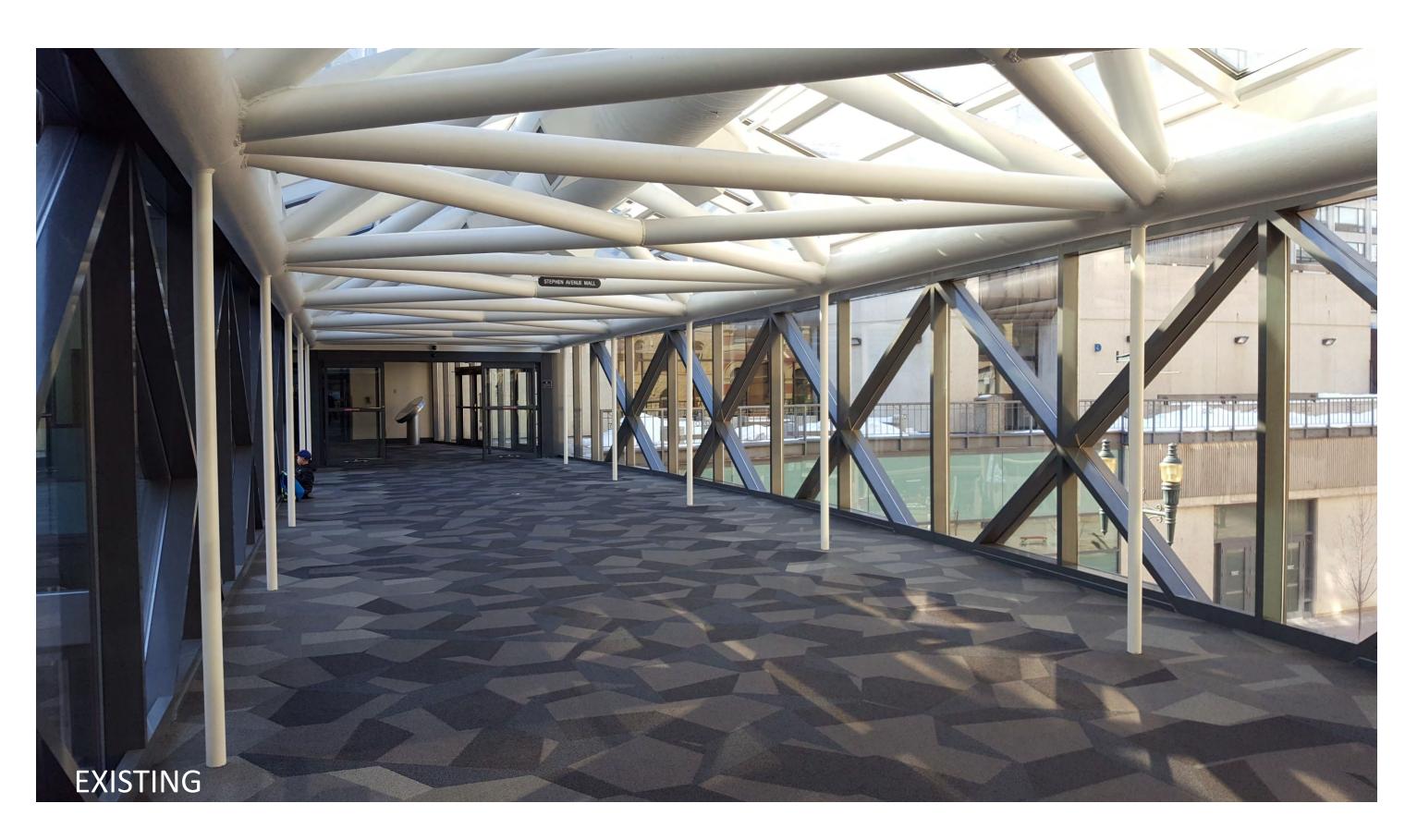
### **Placemaking Opportunities** Type of placemaking opportunities include: Access to Green Space • Create Destinations

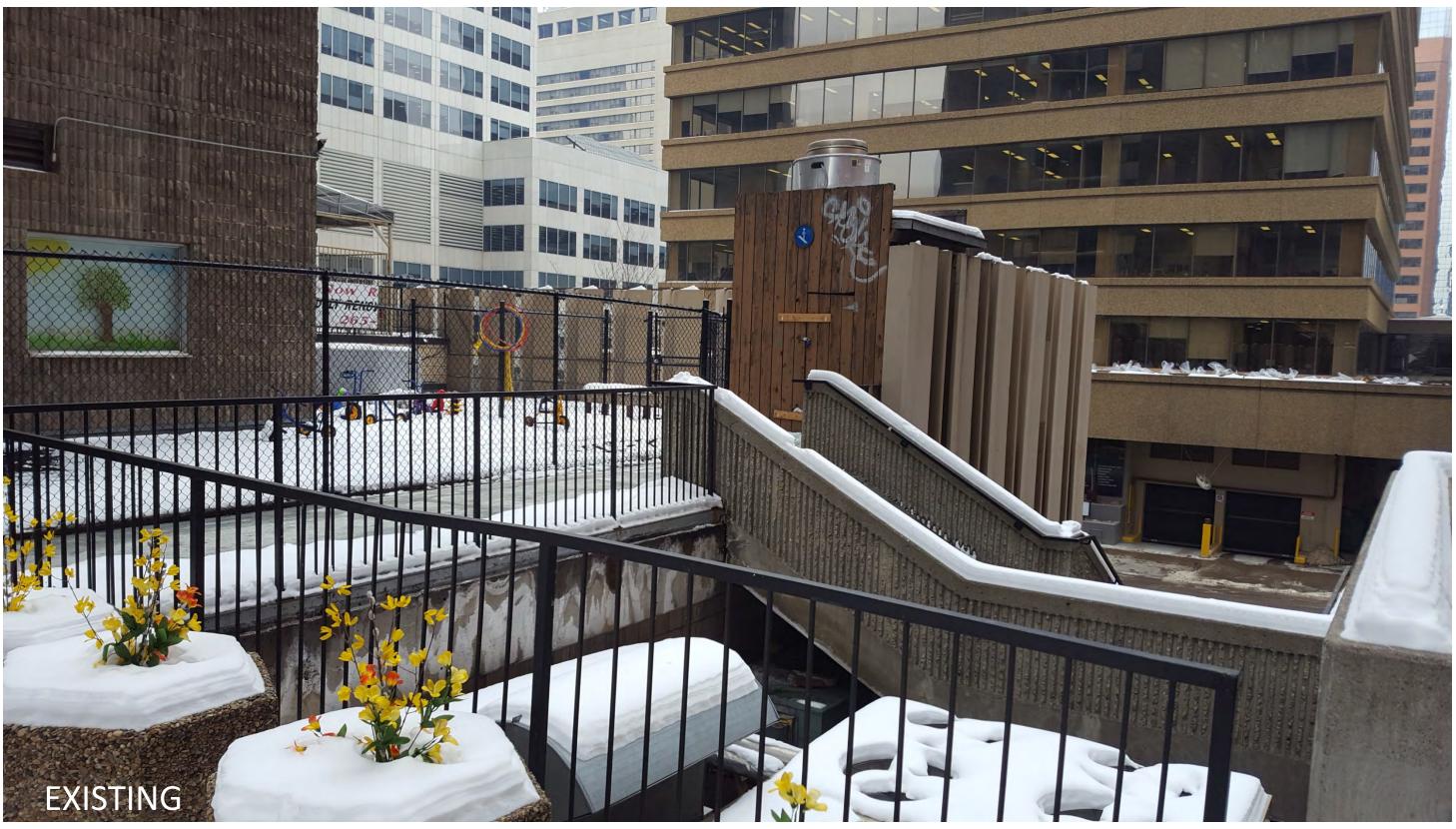
 Improve Connection to Street Level Activate with Programming

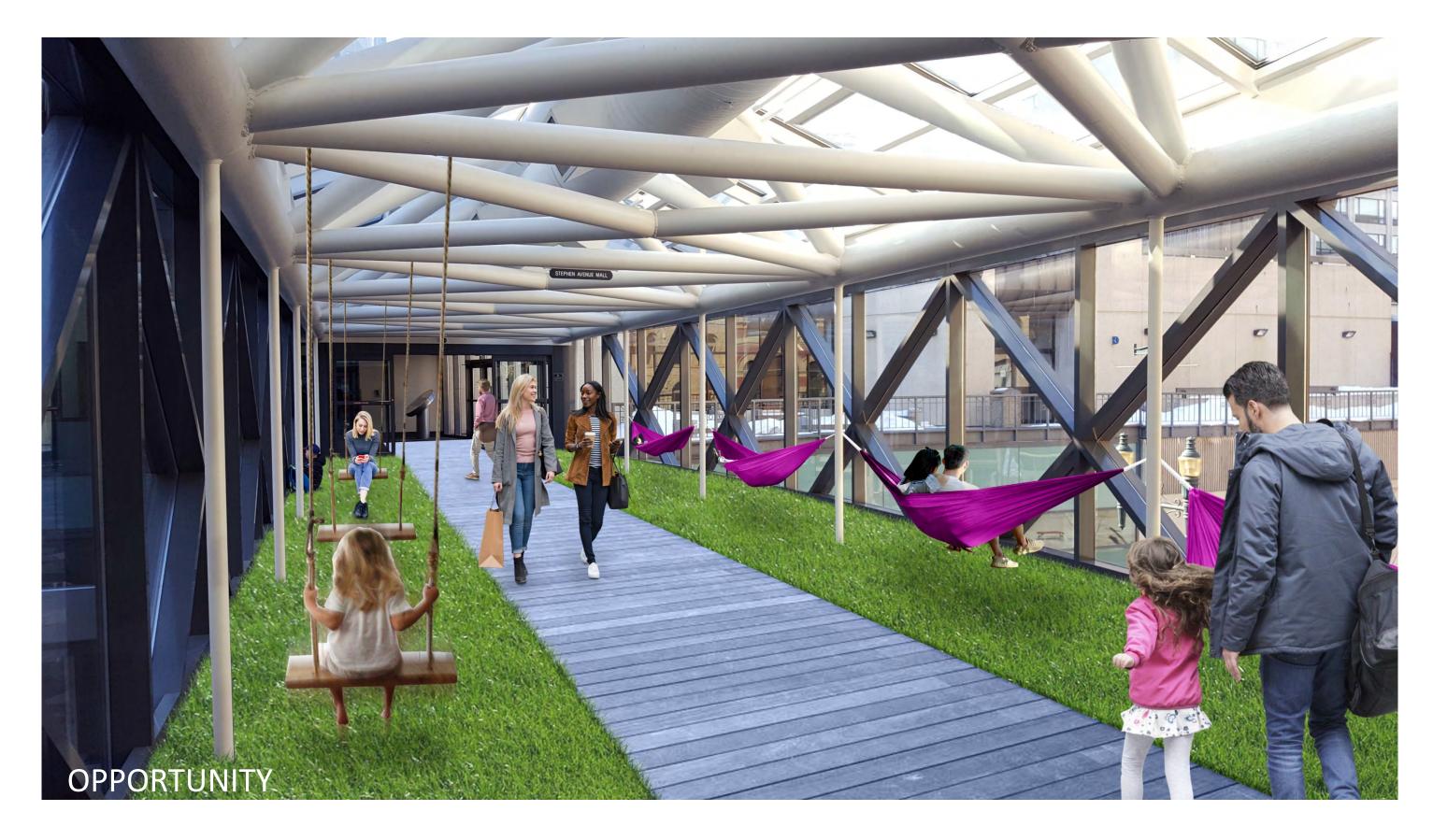


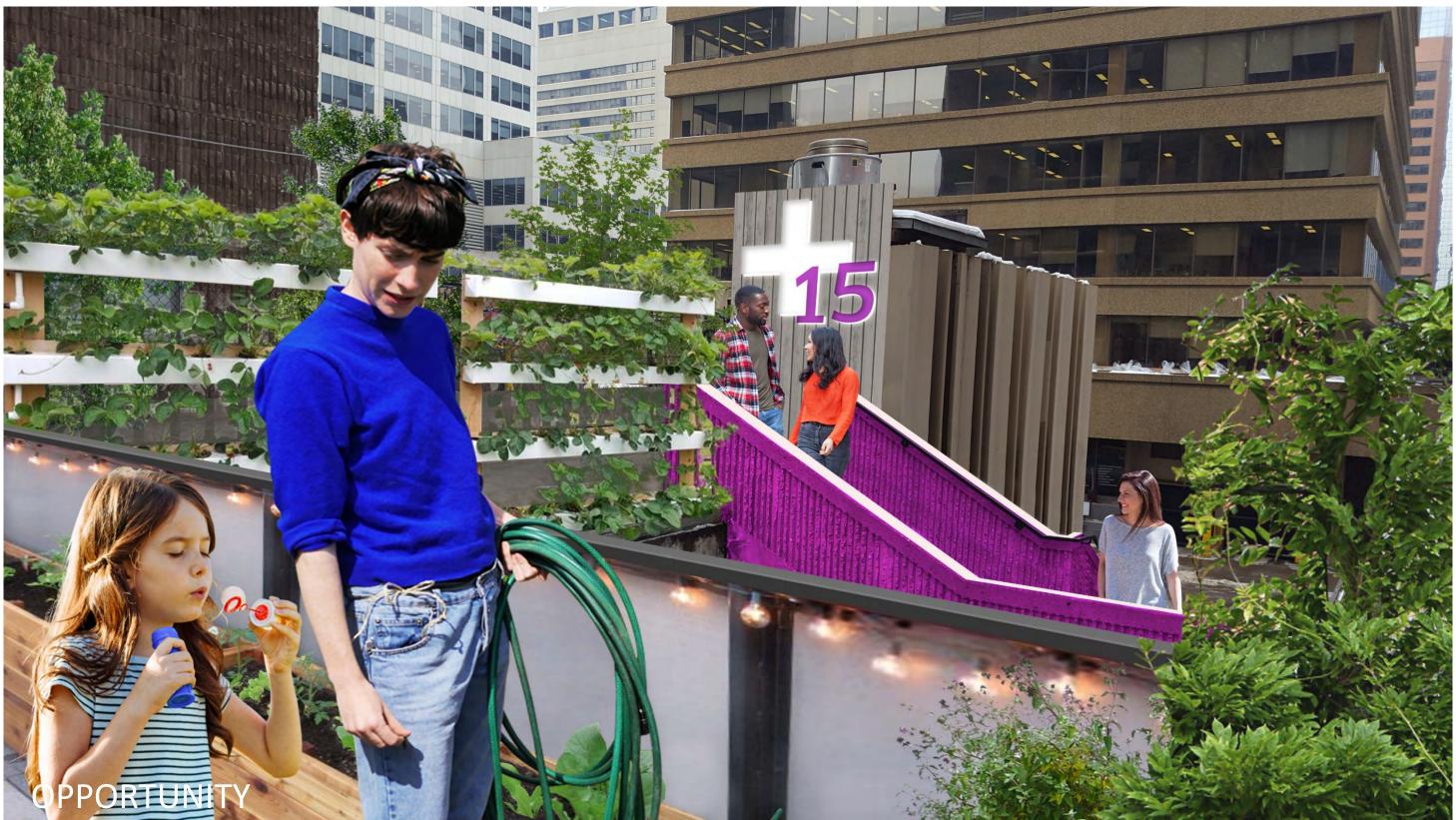


### **Placemaking Ideas**











## **Next Steps**

Based on the feedback received at these pop-up events and the online comments, the project team will finalize the recommendations for the Plus 15 network Study.

The online comment form is available until December 18 at engage.calgary.ca/Plus15.

The recommended concept will be presented online to the public in early 2019.

# **Stay Tuned!** the project.

## Plus 15 Network Study

Please visit the project website at calgary.ca/Plus15 for more information about