

GamePLAN for Facilities

Engagement Findings: What We Heard

Phase 1

March 2023

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Project Overview

The City owns and operates just over fifty recreation facilities across Calgary, and nearly another one hundred and ninety facilities on City-owned land are operated by third-party partners. These facilities range in size from large multi-amenity recreation centres (e.g. Southland Leisure Centre), to smaller single amenity facilities (e.g. Glenmore Sailing School). The City relies on partners to complement facilities operated by The City to ensure recreation opportunities are available to all Calgarians.

GamePLAN for Facilities is needed to reflect changes to existing City planning; Calgary's recreation and sport sector; evolving recreation and sport best practices/trends; and the changing needs and preferences of communities. The output of GamePLAN for Facilities is the Facilities Investment Plan (FIP). It will provide updated guidelines for where, when, and how The City should invest in publicly funded recreation facilities and amenities.

Public and collaborator engagement is needed to supplement project analysis and findings to help identify gaps in recreation service delivery, current and future facility use trends, and preferences on the design, location, and planning of Calgary's publicly funded recreation centres. The findings from initial engagement will also assist in determining what aspects of the project are important to confirm or check through additional public engagement and research during later phases. Beyond engagement findings, project inputs will also include: demographic analysis; facility inventory; City of Calgary studies and strategies; trends and leading practices in recreation facility planning and provision; and comparable research and precedents from other municipalities.

Engagement Overview

Three different engagement streams were held for this Phase 1 of engagement to inform the Facilities Investment Plan. The engagement streams centered around three themes: facility use; facility improvements; and prioritizing investment in facilities. Additional engagement will be held later in 2023 to present and review draft Plan recommendations.

Phase 1 Engagement Methods

1. An online survey was fielded with organized groups who have used City of Calgary recreation facilities to deliver their programs. Using an existing database of organizations from booking information, The City of Calgary extended invitations to participate in the survey. Running from mid-June to mid-August 2022, a total of ninety-three groups provided a response.
2. Discussion sessions and meetings were held with City of Calgary facility partners. These partner organizations operate some of Calgary's publicly funded recreation facilities. In total seven (7) workshops were held with eighteen different partners (18) in June 2022.
3. An online general survey, posted on The City's Engage portal, was fielded with the general public from October 31, 2022 to December 1, 2022. In total 1,655 responses were gathered. A variety of promotional tactics were employed including: communications with Partners; City social media (with reminders); digital ads and posters in City recreation facilities; and emails to facility users.

What We Asked

1. Survey – Organized User Groups

The survey included five (5) sections as described below.

- Section 1: About Your Organization
 - Respondents were asked to describe their organizations, including:
 - Ages of their participants and size of their groups
 - Seasonality of their programs
- Section 2: Facility Utilization
 - Frequency of use of different amenity types selected from a list (during times outside of COVID).
 - Agreement on whether The City's recreation amenities meet their needs.
 - Given a list of factors, the level of importance each factor plays in deciding what facility to use.
- Section 3: Facility Improvements
 - Given a list of amenity types, recommend changes to the amenities they use.
- Section 4: Facility Planning
 - If there is a need for new or additional amenities to be developed in Calgary so they can better serve current and future participants.
 - Given a list, respondents identified those for which additional spaces are needed.
 - Indicated why the additional spaces is needed.
 - Given a list, what services should be located in conjunction with the amenities they use.
 - Given a list, identify up to three (3) amenities they would like to see grouped in the same facility.
 - Given a list of factors, indicate their level of importance when prioritizing investment in recreation facilities.
- Section 5: Other Comments
 - Provide comments about the provision of recreation facilities in Calgary.

2. Discussion Sessions – Facility Partners

Sessions were facilitated in conversation-style format; as such, participants had the opportunity to shape what was discussed. A facilitation guide was developed to shape the sessions. Main topics:

- How well is your facility(ies) serving its users?
- What trends are impacting or may impact how the facility is being used?
- What are the trends that may impact who is using the facility?
- What changes would you make to your facility(ies) if you could?
- Describe any facility expansion or new development to address service gaps in Calgary.
- What services and amenities should be co-located or adjacent to each other?
- What criteria should be used by The City of Calgary when prioritizes recreation facility projects?
- What other comments do you have as it relates to facility development and enhancement?

3. Online Public Survey

The survey included five (5) sections as described below:

- Section 1: How You Use Recreation Facilities
 - Have you used a City of Calgary recreation facility over the past five years?
 - How often do you use each type of facility?
- Section 2: Why You Visit Recreation Facilities
 - What facility features or services might encourage you to visit one facility over another?
 - Aside from COVID-19, what has prevented you from using the recreation facilities over the past five years?
- Section 3: Satisfaction With Recreation Facilities
 - How satisfied are you with the availability of recreation facilities in Calgary?
 - Does each facility need to be enhanced or improved?
 - For each facility type, which ones do you think there should be more of in Calgary?
- Section 4: Your Recreation Values and Priorities
 - Please rate how important each factor should be when The City invest in recreation facilities and improvements.
- Section 5: About You
 - Do you live within Calgary city limits?
 - Have long have you lived in the Calgary area?
 - What age category best describes you?
 - What descriptions, if any, do you represent?

What We Heard

Organized User Group Survey

- In total, 93 responses were gathered from organized groups who use City facilities in the delivery of their programming. The findings are presented below in the order they were asked in the survey.

About Your Organization

- The respondents represent a diverse range of organizations. These include groups who primarily use both indoor and outdoor spaces; represent youth and adults; are both competitive- and recreation-focussed; contain both team and individual pursuits and include sport and culture.

Facility Utilization

- 70% of respondents agreed (28% strongly agreed and 42% somewhat agreed) that the City's recreation amenities meet their groups' needs.
- Most important factors when deciding what facility to use:
 - Ability to get desired time slots (86% said this is very important)
 - Ability to get desired length of booking (82% very important)
 - Cost to book the space (48% very important)
 - Condition of amenities (40%)

Facility Planning

- 70% of respondents said there is a need to develop new or additional amenities so they can better deliver services to their participants while 18% were unsure.
- Top three identified amenities:
 - Indoor ice sheet (30%)
 - Indoor fields (27%)
 - Outdoor rectangular fields (24%)
- The most important factors when the City sets priorities are:
 - Existing supply / availability of recreation facilities in the area (66% said this is very important)
 - Improves existing facilities (49% very important)
 - Potential savings through partnerships or grants (49% very important)
 - Enhances or replaces an existing facility (38% very important)

For a detailed summary of the input that was provided, please see the [Summary of Input](#) section.

For a verbatim listing of all the input that was provided, please see the [Verbatim Responses](#) section.

Facility Partners Discussion Sessions

- In total, seven (7) virtual sessions were held between June 13th and June 17th with eighteen (18) different partners. Attendees represented aquatics and recreation; outdoor pools; civic partners – arenas; and community partners – arenas. The following points are a summary of all discussions:
- Facility Enhancements
 - Need for larger common areas for social gatherings and sport warm-up activities.
 - Additional storage for user / community groups and facility operations.
 - Physical accessibility and inclusivity needs to be addressed in facility enhancements.
 - Change rooms and washrooms need to accommodate different gender identities.
 - Improvements with IT infrastructure.
- Facility Operations
 - Facility operating costs continue to rise making it difficult for all, particularly Community Partners.
 - Need to consider the affordability for end users.
 - Ensure the buildings are energy efficient.
 - There is a desire for additional revenue generating opportunities beyond facility usage.
- New / Additional Facilities
 - Calgary continues to grow so there is a need for: aquatics, ice, multi-use space, areas to provide for cultural practices (in an increasingly diverse city).
- Complementary / Co-located Amenities
 - The creation of a community hub can see the following amenities: social services & community services, health & wellness, childcare, community group office and meeting space.
- Prioritization Criteria
 - Community need / demand, multipurpose functionality, geographic provision throughout the city, existing facility projects should trump new facility development.

Online Public Survey

- In total 1,655 responses were gathered. The findings are presented below in the order they were asked in the survey.
- How You Use Recreation Facilities
 - The most used recreation facilities are indoor pools (76% used it in the last 5 years) and outdoor sports fields (70%).
 - Over half of respondents used indoor pools (76%); outdoor sports fields (70%), indoor fields (58%), fitness facilities (57%), and outdoor sport courts / multi activity courts (53%).
 - Of those who use indoor fields, approximately three-quarters (79%) use them frequently. Of those who use outdoor sports fields, two-thirds (67%) use them frequently.

- Why You Visit Recreation Facilities
 - Food services (33%) and social gathering areas (31%) are the most frequently cited features or services that may encourage respondents to visit one facility over another. Approximately one-third (30%) said amenities are not a factor when visiting a recreation facility.
 - Aside from COVID-19, the three most frequently mentioned barriers to facility use are: overcrowded facilities (38%); facilities are too far away (30%); and admission fees (28%).
- Satisfaction With Recreation Facilities
 - 42% of respondents are satisfied with the availability of recreation facilities in Calgary. The same proportion (42%) are dissatisfied.
 - Over half of respondents said indoor field facilities (62%) and leisure swimming pools (54%) need enhancements.
 - Considering outdoor recreation facilities, over half said natural turf sports fields (58%) and artificial turf sports fields (56%) need enhancements.
 - Related to indoor recreation facilities, almost half (49%) said there is a need for more indoor field facilities in Calgary. Approximately one-third said there is a need for more 25m swimming pools (37%) and leisure swimming pools (31%).
 - Considering outdoor recreation facilities, 42% of respondents said there is a need for additional artificial turf sports field in Calgary.
- Your Recreation Values and Priorities
 - The most important criteria The City should utilize when making decisions about recreation facility investment are: demand from residents; demand from sport clubs / groups; geographic balance of facility locations across the city; and existing supply / availability in the area.
- About You
 - The vast majority of respondents (98%) live within city limits and have lived in the Calgary area for more than 10 years (85%).
 - About half (47%) are 40-49 years of age.
 - 15% of respondents identify as a visible minority.

For a detailed summary of the input that was provided, please see the [Summary of Input](#) section.

For a verbatim listing of all the input that was provided, please see the [Verbatim Responses](#) section.

Next Steps

The engagement findings will be used to inform the development the Facilities Investment Plan's draft recommendations. Additional engagement with community, recreation, and sport organizations will also occur throughout 2023. Once the draft Plan has been developed and refined by City of Calgary collaborators, it will be shared with the public for comment later in 2023. The project is anticipated to be complete by November 2023.

Summary of Input

Organized User Group Survey

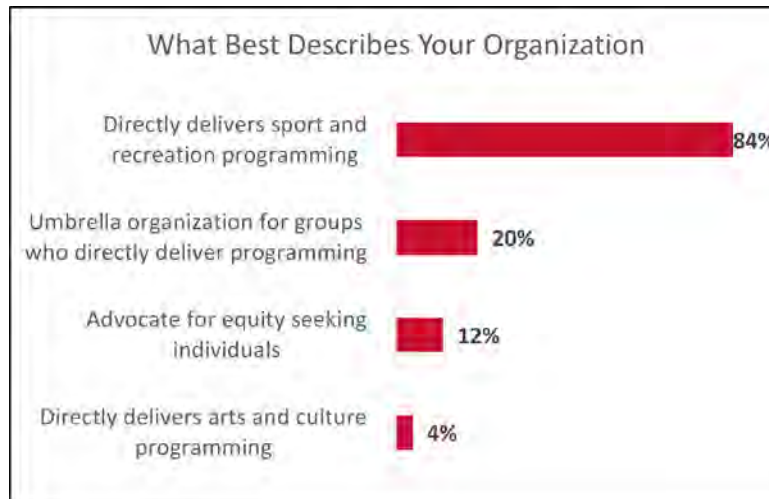
In total 93 responses were gathered from organized groups who use City facilities in the delivery of their programming. The findings are presented below in the order they were asked in the survey.

Section 1: About Your Organization

The respondents represent a diverse range of organizations. These include groups who use primarily indoor and outdoor spaces; youth and adult organizations, competitive and recreation focussed groups, teams, and sport and culture groups.

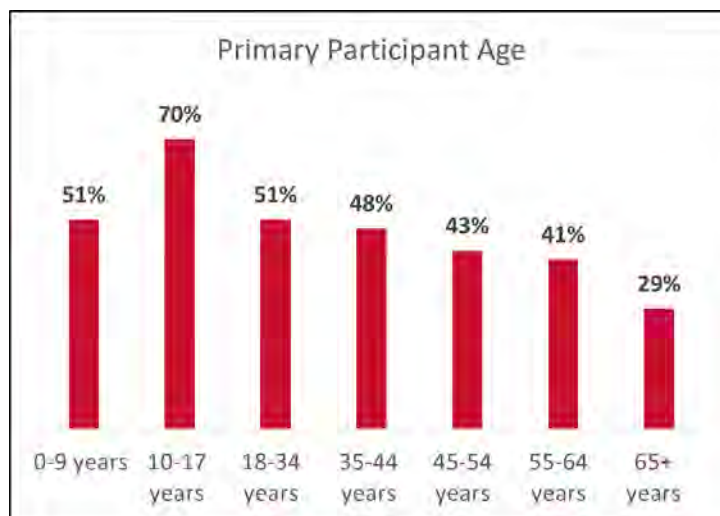
The majority of respondents, over three-quarters (84%), directly deliver sport and recreation programming. See other responses in the following graph. Please note that groups could select more than one response.

Graph 1: What Best Describes Your Organization



Respondents also provide programming to a wide range of ages; the greatest proportion (70%) primarily serves people aged 10-17. Over one-quarter (29%) provide programming to participants aged 65 years and older. Refer to Graph 2.

Graph 2: Primary Participant Age



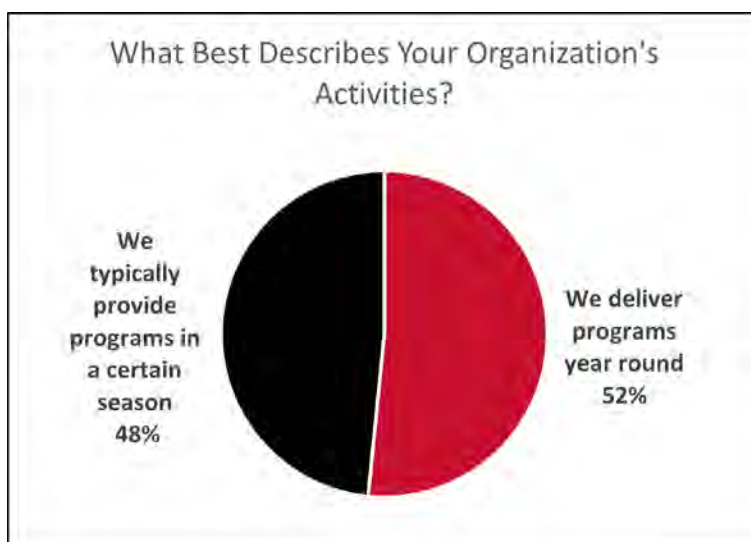
In terms of participant numbers, over half (59%) cite typical participant figures of 251 or more. See Graph 3.

Graph 3: Number of Participants in an Organization



Considering seasonality, as illustrated in Graph 4 about half (52%) deliver programming year-round.

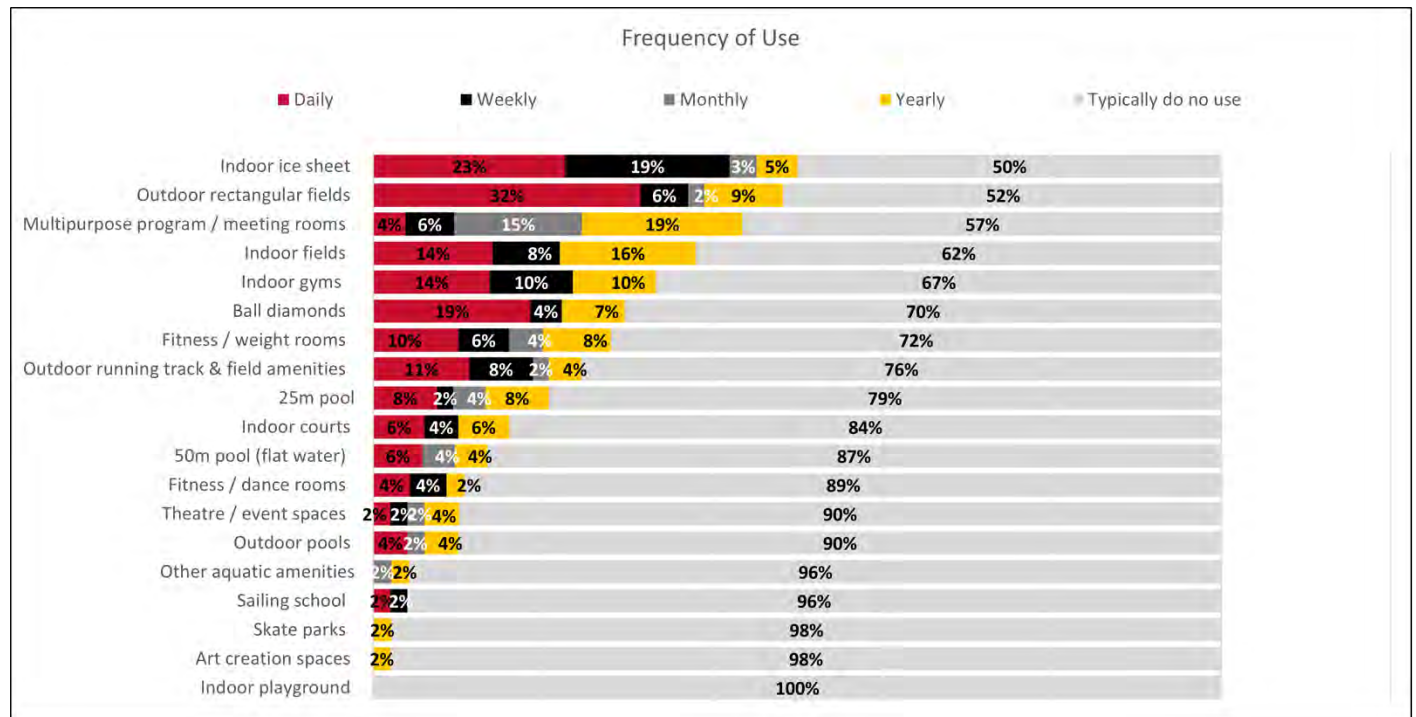
Graph 4: Organization's Activity Seasonality



Section 2: Facility Utilization

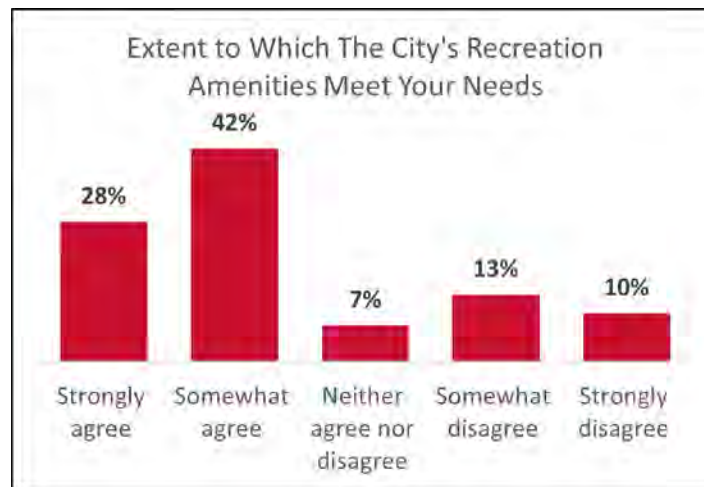
Groups were presented with a list of amenities and asked to indicate how frequently they typically use each during their season. As can be seen in the following graph (Graph 5), the most commonly used amenities are indoor ice sheets (50% of groups use it during their season); outdoor rectangular fields (48%); and multipurpose program / meeting rooms (43%).

Graph 5: Frequency of Use



Almost three-quarters (70%) of respondents agree that City recreation amenities meet their groups' needs. Approximately one-quarter (23%) of groups disagree, saying the City's amenities do not meet their needs. Refer to Graph 6.

Graph 6: Recreation Amenities Meeting the Needs of Groups



Groups were then able to explain their response.

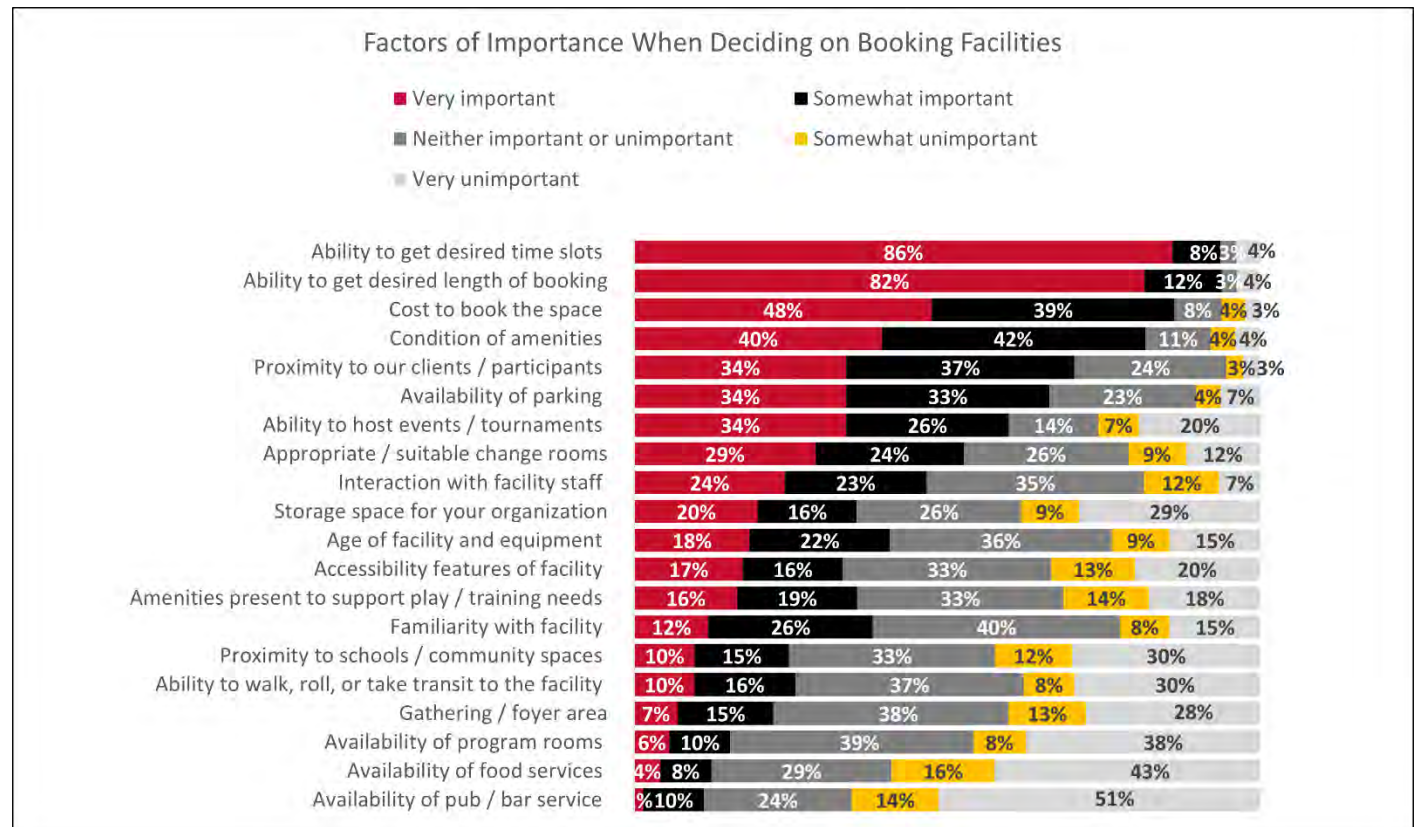
- Groups Who Agreed (strongly or somewhat):
 - Multiple kudos to staff – they are responsive, easy to work with, accommodating
 - There is a need for more amenity time / amenities
 - Upgrades and improvements are needed
 - The amenities are well maintained and in good condition
 - Costs to access amenities is expensive
- Respondents Who Disagreed (strongly or somewhat):
 - There is simply a lack of space
 - The booking system is challenging to use and processes to find space (and cancel) is frustrating
 - Use space at non City facilities
 - Maintenance of amenities is not to an appropriate level

Further Analysis of Findings

- 18 of 22 arena user groups agreed that the City's recreation amenities meet their group's needs (3 disagreed and one neither agreed nor disagreed)
- 13 of 19 field user groups agreed that the City's recreation amenities meet their group's needs (6 disagreed)
- 4 of 5 pool user groups agreed that the City's recreation amenities meet their group's needs (1 disagreed)
- 7 of 9 baseball diamond user groups agreed that the City's recreation amenities meet their group's needs (2 disagreed)

Given a list of factors, respondents were asked to indicate the importance of each in their decision making about what facility to use. Overwhelmingly, the two most important factors are: the ability to get desired time slots, and the ability to get the desired length of booking. Refer to Graph 7 for the importance of other factors. The availability of food services or bar / pub services was primarily indicated as being unimportant.

Graph 7: Factors of Importance to Booking Facilities



Section 3: Facility Improvements

Groups were asked to identify any changes they would like to make to the facilities they use. A summary of the changes identified for the amenity types (with at least five (5) comments) is noted below:

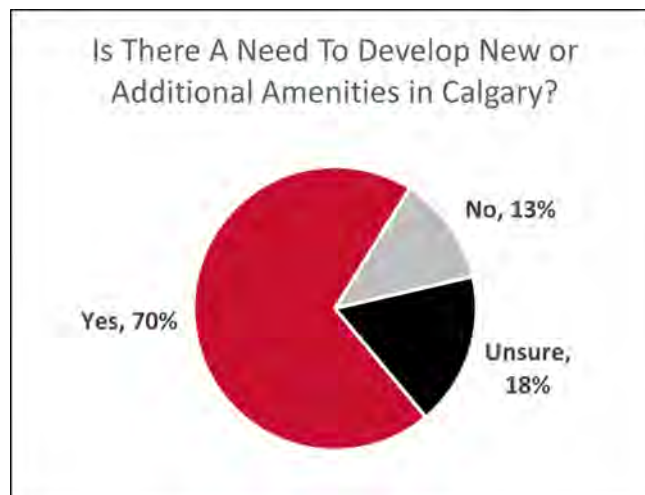
- Indoor ice sheet
 - Ensure showers function better and provide consistent water temperatures
 - Improve the booking process to make it easier (including online), offer recurring contracts
 - Improve the flood / ice conditions to ensure consistency and smoothness
 - Additional storage
 - Provide ice markings for different sports and activities
 - Develop additional ice
 - Ensure accessibility for para ice sports
- Flat water pools (25m + 50m)
 - Additional pools
 - Additional group storage

- Outdoor rectangular fields
 - Improved quality of fields / better maintenance
 - Onsite bathrooms/change rooms and water available
 - Additional storage for teams
 - Improved field markings
 - More parking
- Ball diamonds
 - Improved maintenance including infield, mounds, and grass
 - Fencing improved
 - Better seating / bleachers
- Indoor fields
 - Additional indoor turf including larger fields
 - More boardless fields
- Indoor gyms
 - Access to more gyms and at better times

Section 4: Facility Planning

Almost three-quarters (70%) of groups said there is a need to develop new or additional amenities in Calgary.

Graph 8: Need for Additional Amenities in Calgary

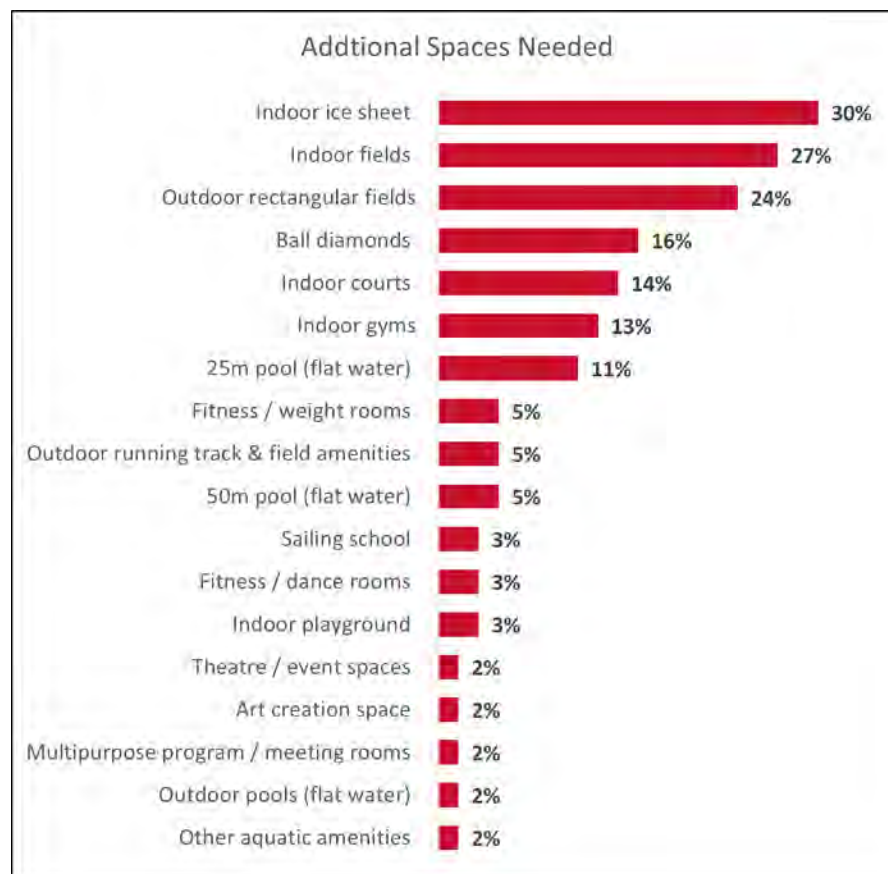


Further Analysis of Findings

- 14 of 20 arena user groups said that there is a need to develop new or additional amenities in Calgary so they can better deliver their services (4 said no and 3 were unsure)
- 17 of 19 field user groups said there is a need to develop new or additional amenities (2 were unsure)
- 4 of 5 aquatic user groups said there is a need to develop new or additional amenities (1 was unsure)
- 4 of 9 diamond user groups said that there is a need to develop new or additional amenities (2 said no and 3 were unsure)

If a group identified that new or additional amenities were needed, they were then asked to identify those amenities. As illustrated in Graph 9, the most frequently identified amenities are indoor ice sheets (30% identified this), indoor fields (27%), and outdoor rectangular fields (24%).

Graph 9: Additional Spaces Needed

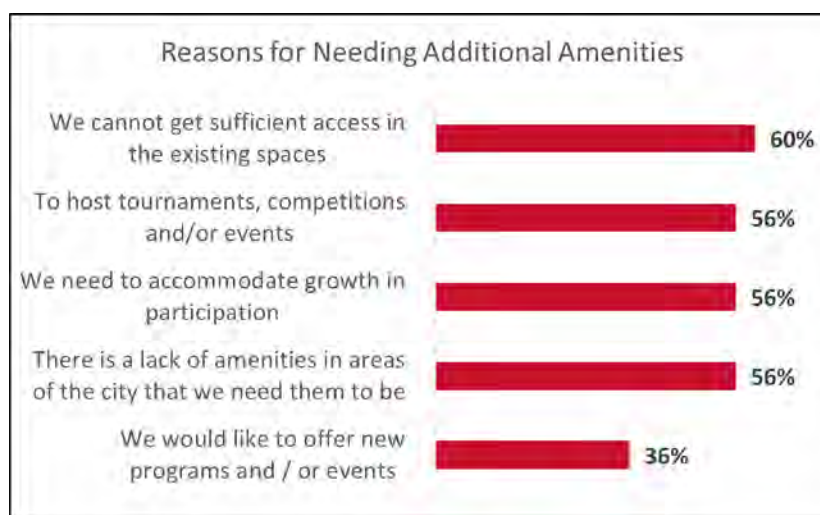


Further Analysis of Findings

- 14 of 16 arena user groups said that there is a need to develop new or additional indoor ice sheets (arenas) in Calgary so they can better deliver their services
- 13 of 19 field user groups said there is a need to develop new or additional outdoor rectangular fields while 11 also said there is a need for indoor fields
- 5 of 5 aquatic user groups said there is a need to develop new or additional 25m pools while 3 also said there is a need for 50m pools (1 was unsure)
- 5 of 7 diamond user groups said that there is a need to develop new or additional ball diamonds while 2 also said there is a need for indoor fields

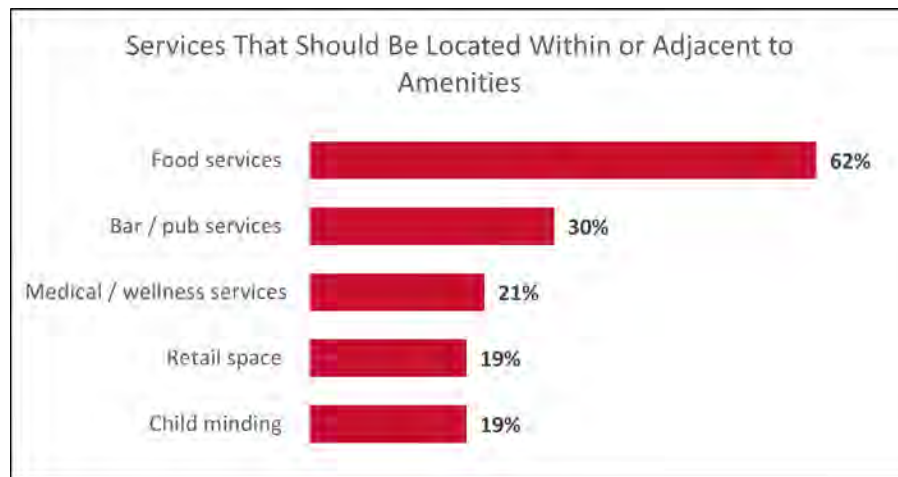
The need for additional space (60%), the ability to host tournaments (56%), accommodate participant growth (56%), and a lack of amenities in certain parts of Calgary (56%) are the main reasons why groups identified a need for additional amenities. See the following Graph 10.

Graph 10: Reason for Additional Amenities



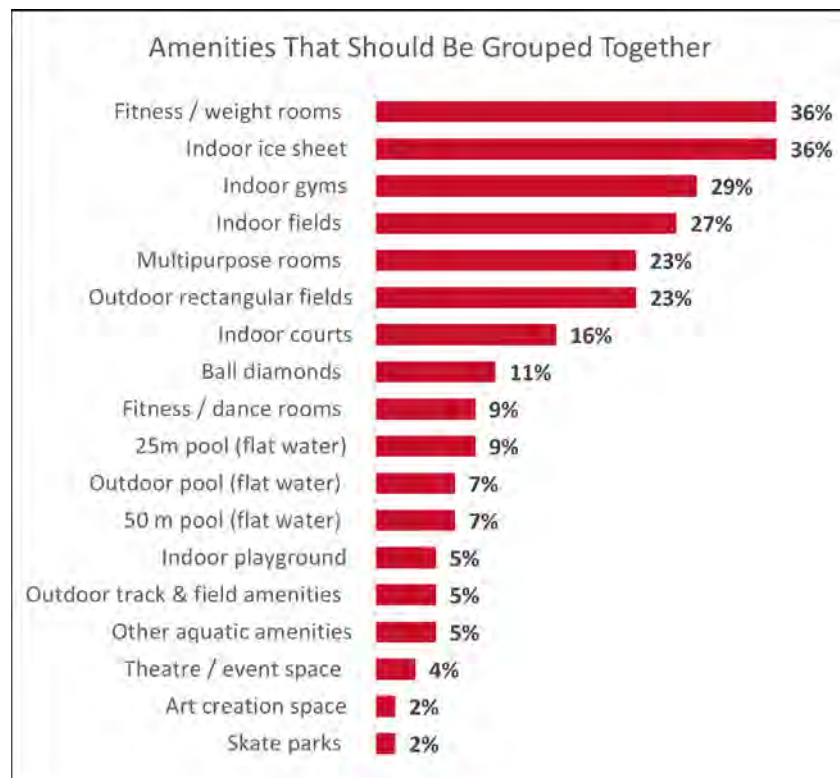
Approximately two-thirds (62%) of groups said that there should be food services within or adjacent to the amenities they use. Refer to Graph 11.

Graph 11: Desired Services Located Within Amenities



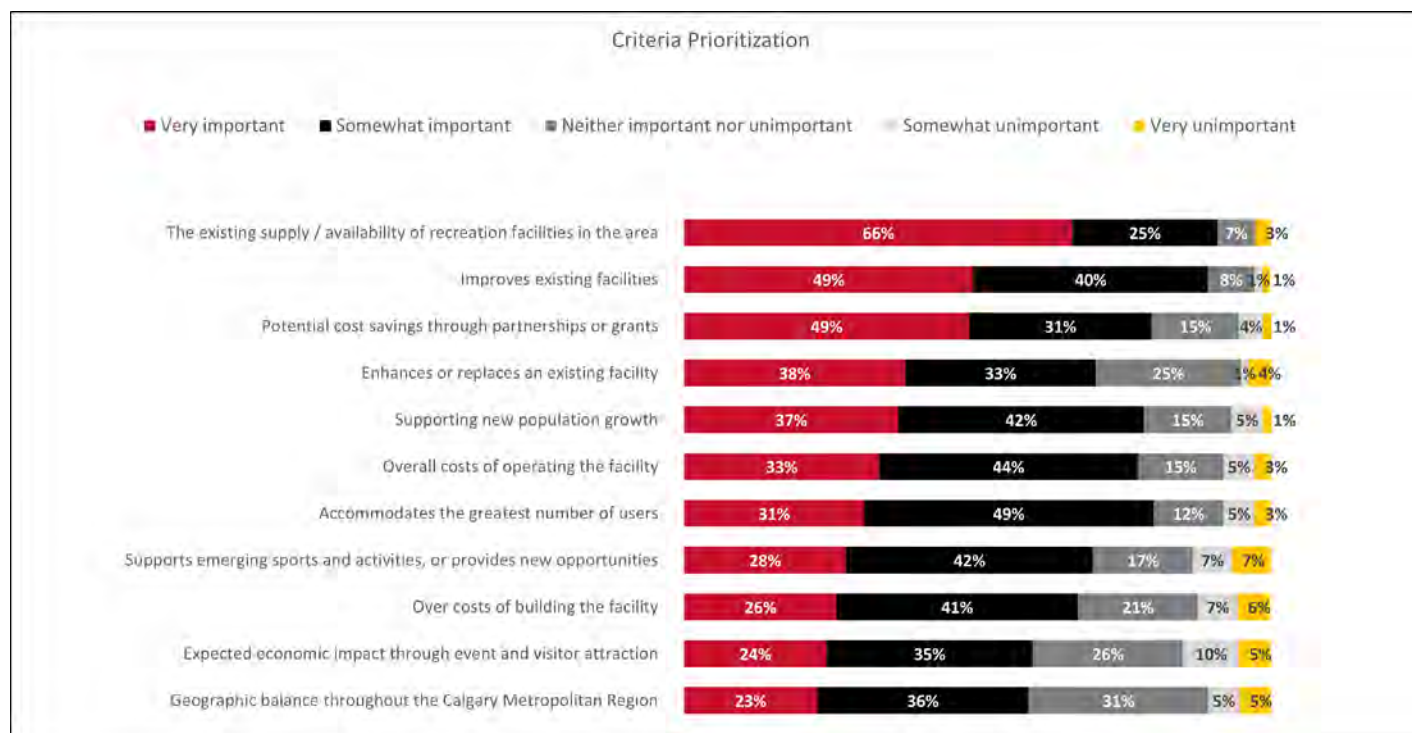
Given a list of different amenities, respondents were asked to indicate up to three (3) amenities they think should be grouped in the same facility. As illustrated in the following graph, fitness / weight rooms were identified most frequently (36%) as were indoor ice sheets (36%) as being amenities that should be grouped with other amenities (see Graph 12). Common combinations included: fitness / weight rooms with indoor gyms; outdoor rectangular fields with indoor fields; and multipurpose program rooms with gyms/indoor fields / outdoor rectangular fields.

Graph 12: Amenities Grouped Together



To responsibly manage public funds, The City needs to carefully consider how best to prioritize public investment in recreation facilities. Groups were asked which criteria is important when prioritizing potential projects. As illustrated in Graph 13, the existing supply of facilities in the area was deemed as a very important criteria by 66% of groups. Projects that improve existing facilities (49% said this is very important) and potential cost savings through partnerships or grants (49% said this is very important) are the next most important factors. Achieving geographic balance throughout the Calgary Metropolitan Region was considered very important by the smallest proportion of respondents.

Graph 13: Prioritization Criteria



Section 4: Other Comments

Finally, groups were able to provide any other comments they had about the provision of recreation facilities in Calgary. A synopsis of the comments is below:

- There is a need for suitable year-round venues (for several different types of sports).
- The booking process needs improvement. It can seem unfair, and it does not align with all seasons nor year-round use.
- There is a need for more arenas. Ice time is very difficult to get which may contribute to high costs.
- Facility fees are expensive.
- The City should work with community organizations to improve existing facilities.
- Consideration should be given to building facilities so that they can host tournament play (e.g. seating).
- A need exists for an indoor field house.
- Activity specific facilities should be developed. Multipurpose does not accommodate groups that well.
- When planning for facilities, ongoing maintenance and investment costs should be included.

Facility Partner Discussion Sessions

In total, seven virtual sessions were held between June 13th and June 17th 2022 with eighteen different partners. Attendees represented aquatics and recreation; outdoor pools; civic partners – arenas; and community partners – arenas. The following points are a summary of all discussions.

Session Participants (listed by the facilities they operate)

- Genesis Centre
- Vivo for Healthier Generations
- Westside Recreation Centre
- YMCA Calgary
- Vecova
- Cardel Recreation South
- Great Plains Recreation Facility
- Trico Centre
- Calgary Outdoor Swimming Pools Association
- Silver Springs Outdoor Pool
- Forest Lawn Outdoor Pool
- Highwood Outdoor Pool
- Lake Bonavista Community Association
- Jack Setters Arena
- Oakridge Community Centre
- Forbes Innes Arena
- Triwood Community Centre
- West Hillhurst Community Association

Topic / Theme	Description
Facility Assessment	<ul style="list-style-type: none"> • While some facilities are in good condition, there are many aging facilities • Common areas, including foyers, are often not large enough • Change rooms in older buildings are insufficient in size • Lack of change rooms and washrooms to accommodate different gender identity needs • Storage is lacking • Older buildings not designed to accommodate people with accessibility challenges
Trends Impacting Use	<ul style="list-style-type: none"> • Shifting demographics of neighbouring communities and the city • An increased demand for social gathering spaces • The emergence and increased participation in different activities and sports • Heightened awareness of gender identity • Interest in spaces for warming up for sports or activities • Greater interest in unregulated and spontaneous use • Accommodations need to be more inclusive of all members of the community • Growing use of technology in the sector

Facility Improvements	<ul style="list-style-type: none"> • Additional and enhanced classroom / multipurpose spaces • Private and gender neutral change rooms and bathrooms • Making the facility accessible for individuals with mobility challenges • Sufficient (larger) staff areas • Additional storage for user groups and to accommodate administration and maintenance • Improved technology (connectivity, ability for video broadcast, etc.) • Energy efficiency improvements • Provision of space for revenue producing opportunities (e.g. café, retail) • Larger foyer / common areas (may serve as warm up area) • General upgrade of older buildings • Direct connection between program areas and change rooms
New or Expanded Facilities in Calgary	<ul style="list-style-type: none"> • Multiuse program space • Additional ice: boarded and leisure • Social areas • Fieldhouse • Gymnasiums • Pools • Cultural spaces to accommodate different cultural practices (e.g. prayer, smudging)
Co-Location of Services & Amenities	<ul style="list-style-type: none"> • Group meeting and office space (including community associations) • Community gathering space • Schools • Commercial enterprises (e.g. cafe, retail) • Libraries • Physio, massage, health and wellness • Childcare • Social & community services • Outdoor amenities to complement indoor amenities
Prioritization Criteria	<ul style="list-style-type: none"> • Community demand and need • Multipurpose functionality • Geographic provision across the city • Facility sustainability – operating costs (including maintenance) • Existing facilities before new facilities • Projects that target underserved populations • Projects that service existing and established users
Additional Comments	<ul style="list-style-type: none"> • Enhanced communication and liaison between The City of Calgary and community partners and the local community • The local community feels a sense of ownership and belonging at facilities • Consideration needs to be given to providing year-round opportunities • Concerns about the costs of operating facilities and the ability of Community Partners being able to sustain operations • Revenue generation opportunities from areas other than facility use are increasingly important • Participation costs for participants is quite high

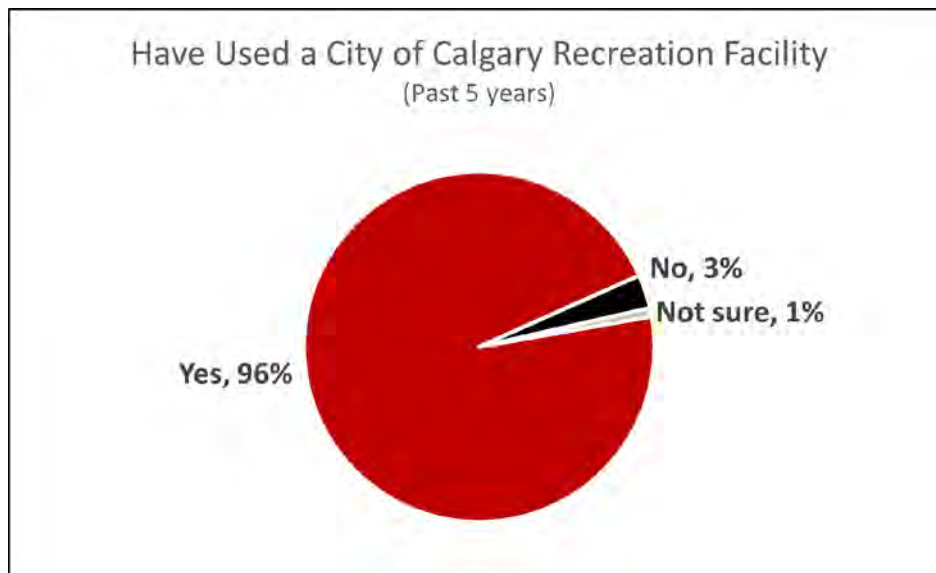
Public Survey

In total 1,655 responses were gathered from the online public survey held throughout November 2022. The survey was fielded on The City's Engage portal. The findings are presented below in the order they were asked in the survey. It is important to note that not all respondents answered all the questions. Up to eighteen (18) questions in total were posed, however most questions were optional. The survey was organized into four sections.

Section 1: How You Use Recreation Facilities

The City of Calgary and its partners operate a variety of public indoor and outdoor recreation facilities including arenas, art making / studio spaces, ball diamonds, cultural / event spaces, fitness facilities, gymnasiums, indoor fields, pools, sailing school, skate parks, outdoor sport court / multi activity courts, and outdoor sports fields. As illustrated in Graph 1, almost all respondents (96%) said they have visited or used a recreation facility in Calgary over the past five years. (The five year period was selected to account for pandemic closures and thereby capture normal use.)

Graph 1: Use of City Facilities



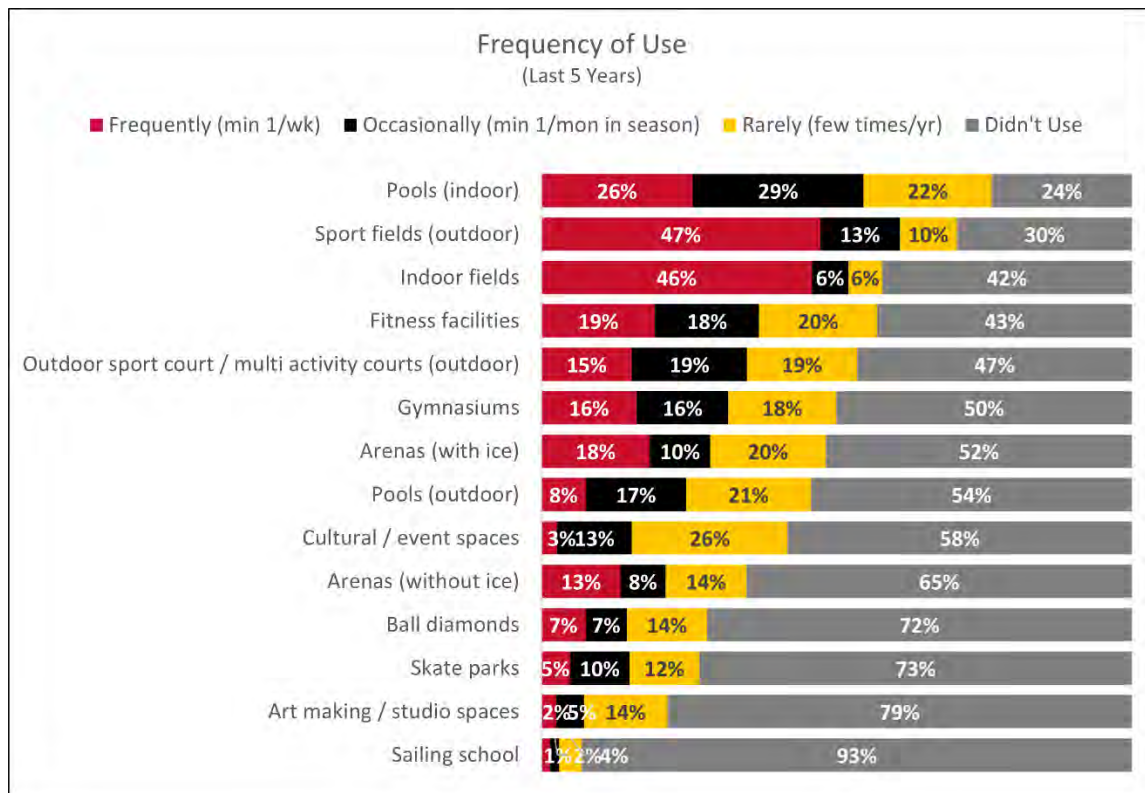
The small minority (3%) who said they have not used or visited a recreation facility offered some explanation, including:

- There are no facilities or poor-quality facilities in their community.
- Lack of programs (e.g., fitness classes) they are interested in.
- Lack of amenities (e.g., pickleball, cricket) they are interested in.
- The pandemic has disrupted their participation.
- The cost to attend a facility is a barrier to regular use

Next, respondents were provided with a list of facility types and asked how often they use each. At least half of respondents use indoor pools, outdoor sports fields, indoor fields, fitness facilities, outdoor sport courts / multi activity courts, and gymnasiums. Considering the frequency of use, indoor fields are used the most frequently amongst respondents. Indoor fields, while used by 46% of all respondents, is used frequently by over three-quarters (79%) of

indoor field users. There is a similar situation with outdoor sports fields, as two-thirds (67%) of those who use sports fields, do so frequently.

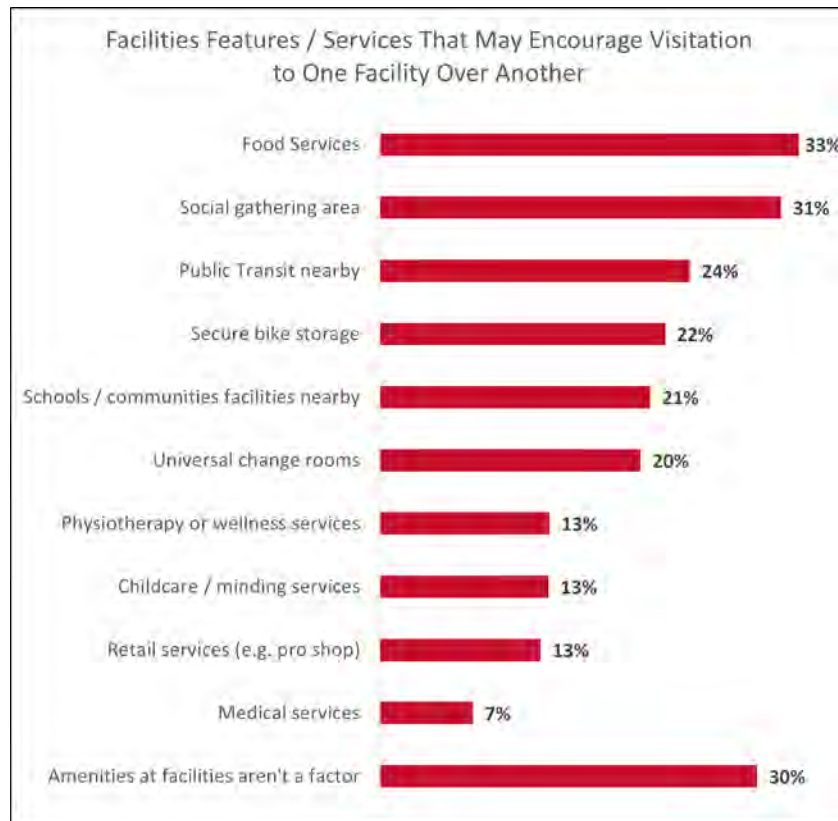
Graph 2: Frequency of Use



Section 2: Why You Visit Recreation Facilities

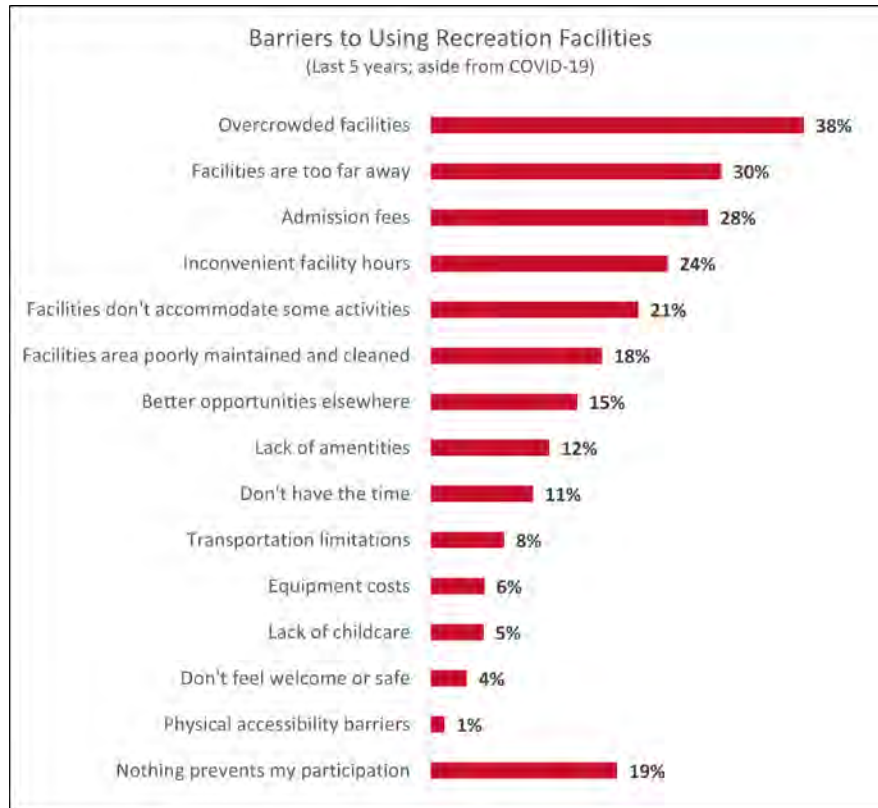
Respondents were provided with a list of facility features and services. From that list they were asked to select those features or services that might encourage them to visit one facility over another. The availability of food services (33%) and social gathering areas (31%) were the two most identified features or services that may compel someone to select one facility over another. Transportation services were the next most identified services with approximately one-quarter of respondents saying nearby public transit (24%) and secure bike storage (21%) may have them select one facility over another.

Graph 3: Features That Would Encourage Facility Use



Next, an exploration of barriers was conducted. Respondents were asked to identify factors that prevented them from using recreation facilities over the past five years (aside from COVID-19). Over one-third (38%) of respondents identified overcrowded facilities as a factor that limited their use while approximately one-third (30%) said the distance to facilities was a barrier.

Graph 4: Barriers to Use



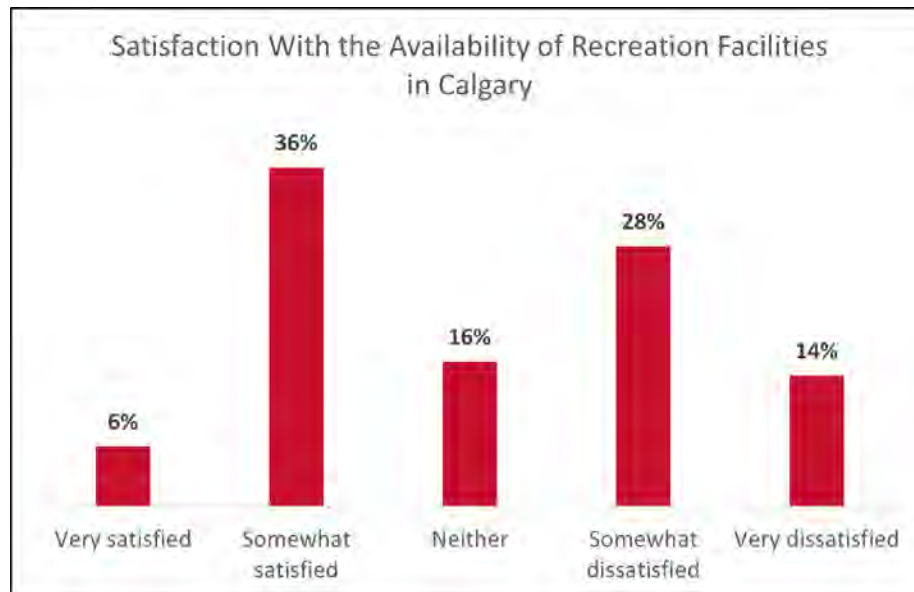
Respondents were able to provide a response that describes factors or actions that could be taken to make the use of Calgary recreation facilities easier. Approximately 40% (653) of respondents provided their insights. The key themes that emerged, included:

- **Facility provision:** The majority of respondents indicated that more facilities, particularly in the downtown core and the Northwest area of the city, or a more equitable distribution throughout the city, would make it easier to use City facilities. Specific amenities that are desired include indoor fields and pools, and to a lesser extent indoor courts for racket sports; as well as gender neutral changerooms and washrooms and inclusion of child-focused play and activity areas.
- **Operational concerns:** The scheduling of programs in a consistent manner; increased facility hours; improved on-line booking processes and online information; more unstructured and / or drop in activities; greater variety in programs; affordability of programs; training of staff to manage the provision of inclusive services.

Section 3: Satisfaction with Recreation Facilities

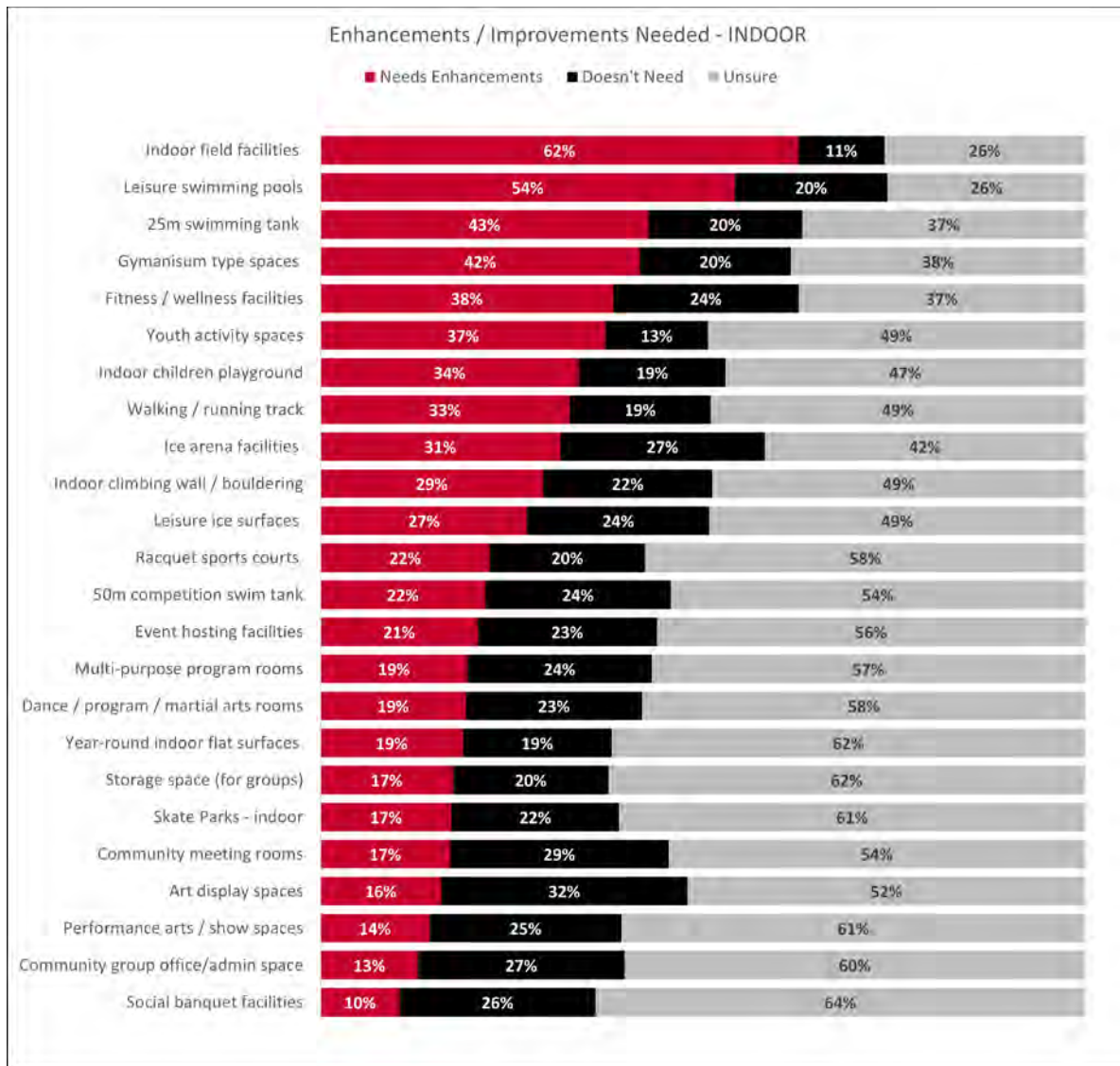
Respondents were asked to provide an overall satisfaction rating with the availability of recreation facilities in Calgary considering their own use, the impacts of COVID-19, and the growth of the city. While 42% expressed some level of satisfaction (6% very satisfied and 36% somewhat satisfied) an equal proportion (42%) are dissatisfied (28% somewhat dissatisfied and 14% very dissatisfied).

Graph 5: Satisfaction with Availability of Facilities



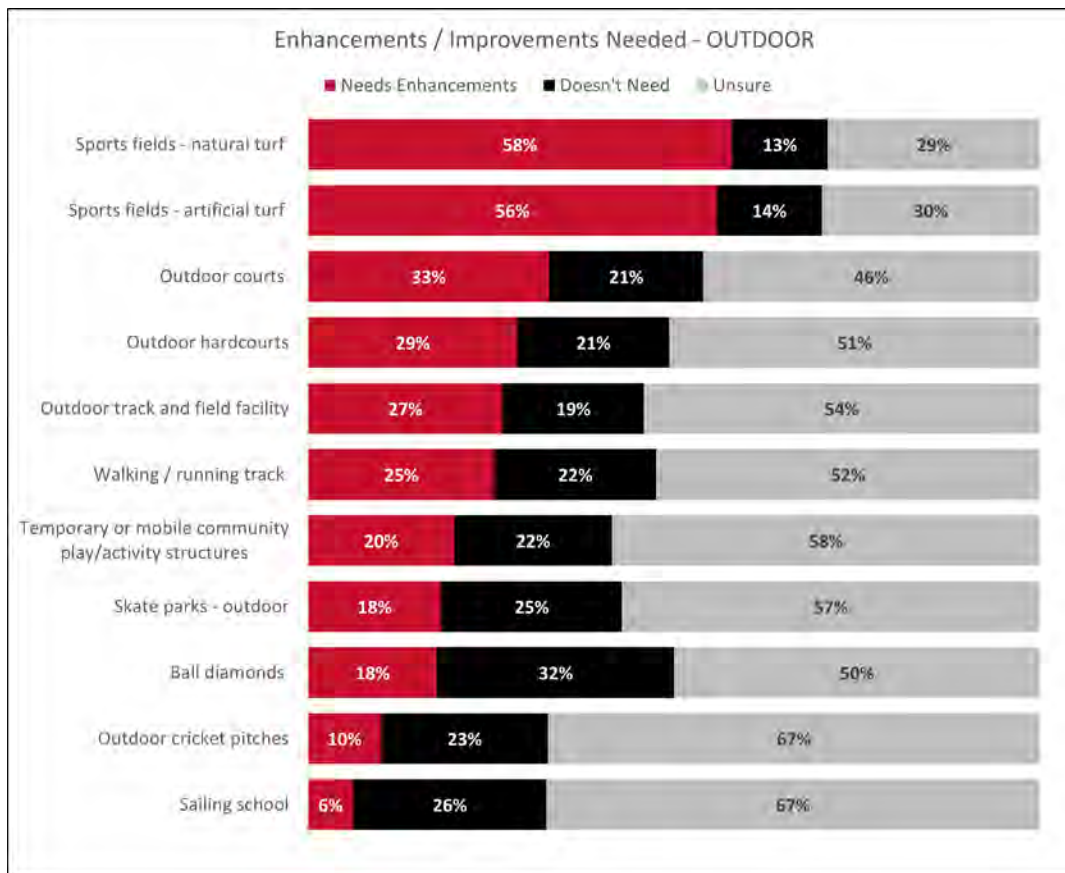
Participants were presented with a list of indoor and outdoor facility types and asked to indicate which, if any, required enhancements and improvements. Considering **indoor** facility types, over half said that indoor field facilities (62%) and leisure swimming pools – for fun including water play features, slides, and others (54%) need enhancements or improvements.

Graph 6: Needed Improvements to Indoor Facilities



Considering **outdoor** recreation facility types, a majority of respondents indicated that natural turf sports fields (58%) and artificial turf sports fields (56%) need enhancements or improvements.

Graph 7: Needed Improvements to Outdoor Facilities

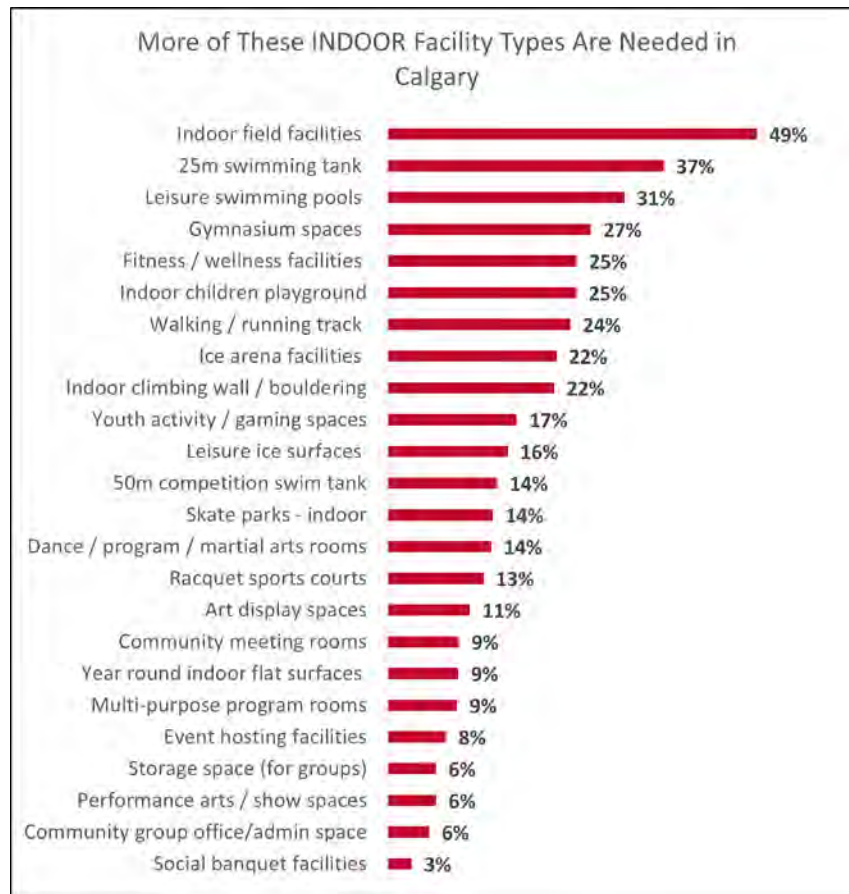


Respondents were provided the opportunity to share specific comments on potential enhancements or improvements to the facilities they selected. More than half of engagement participants (927 contributions) responded to this question. Key themes identified include:

- Availability of facilities to accommodate emerging activity trends, in particular the increased demand for hard courts (to accommodate pickleball, tennis, basketball) and indoor and outdoor fields for soccer.
- Improved maintenance of existing facilities and spaces.
- Increased programming opportunities, especially increased swimming lessons and water safety.
- Improved equitable distribution of facilities throughout the city and observations that downtown Calgary is in need of recreation investment.
- Universal change rooms in facilities.
- Enhanced spectator and social areas in facilities.
- Affordability of facility access and programming.
- Need for more modern, high-quality community recreation facilities.
- Desire for more community scale facilities versus larger campus style complexes.

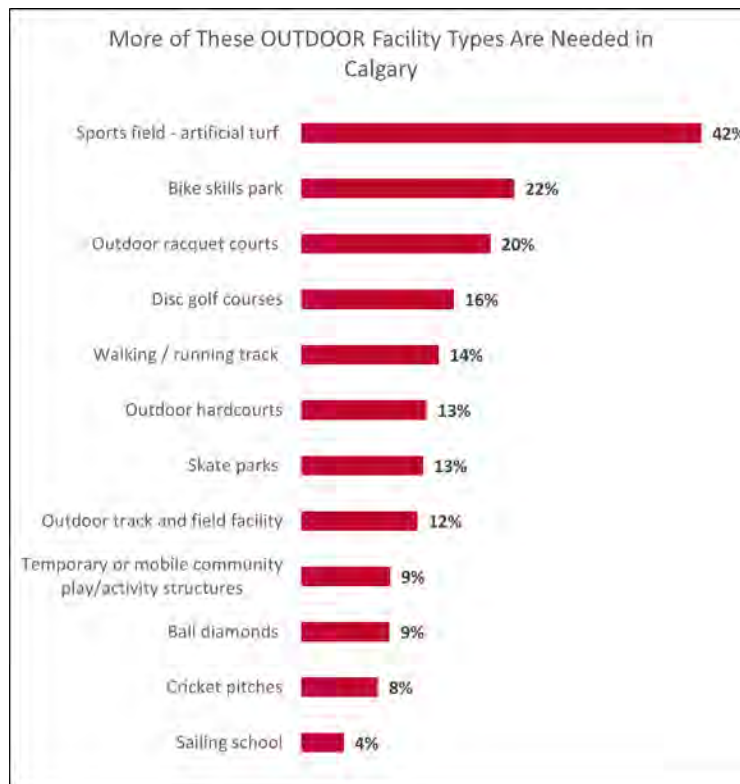
Next, respondents were provided with a list of facility types and asked which ones should be provided in greater numbers in Calgary. Considering **indoor** facility types, almost half said there is a need for more indoor field facilities (49%). Approximately one-third said that Calgary needs more 25m swimming tanks (37%) and leisure swimming pools (31%).

Graph 8: Additional Indoor Facilities Needed



Considering **outdoor** recreation facility types, sports fields-artificial turf (42%) was the most identified as needing more in Calgary.

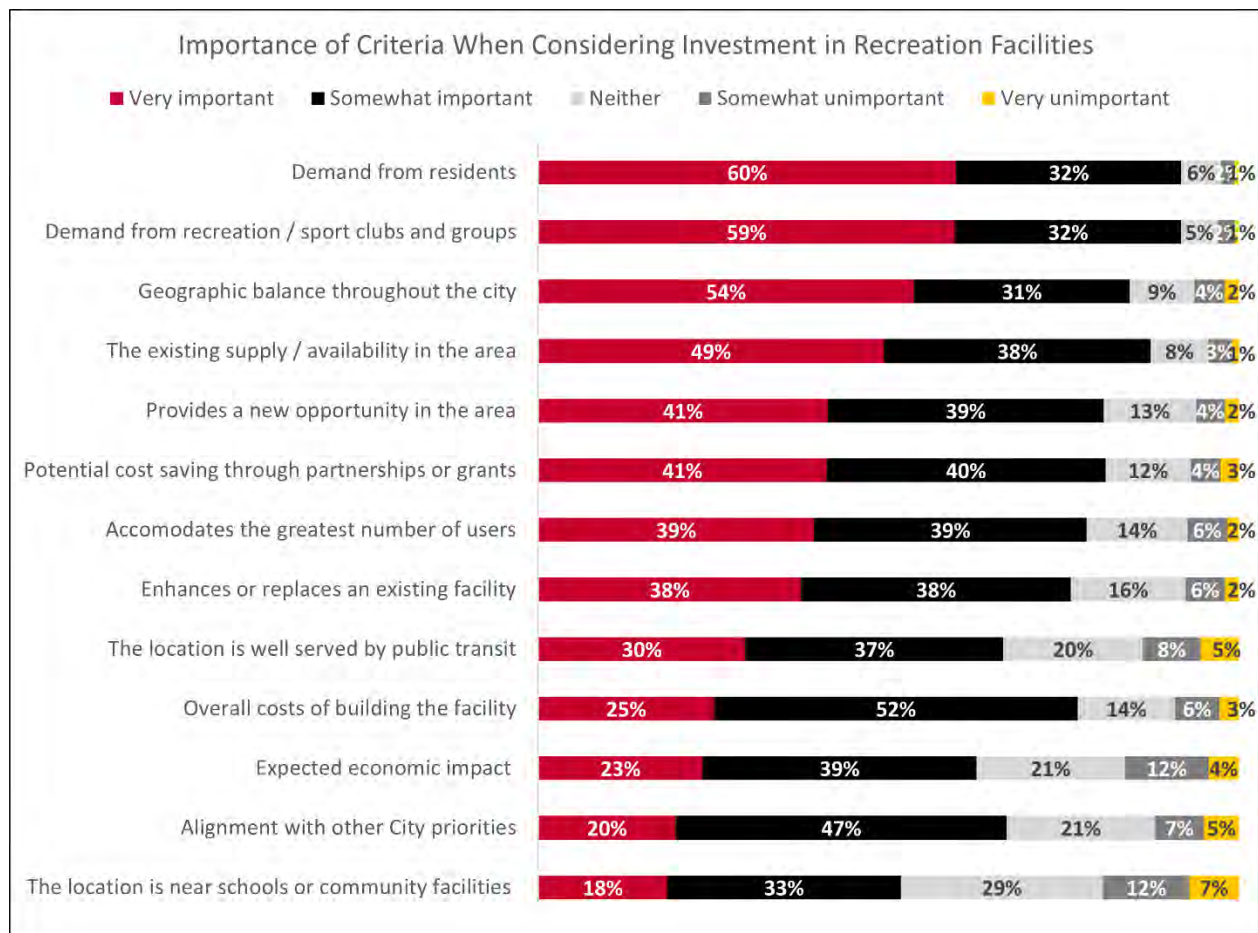
Graph 9: Additional Outdoor Facilities Needed



Section 4: Your Recreation Values and Priorities

Respondents were asked to provide input as to how The City should prioritize investment in publicly funded recreation facilities. Given a list of factors that could be used to prioritize facility projects, respondents were asked to rate the importance The City should place in each when investing in recreation facilities. As can be seen, demand from residents and demand from recreation / sport clubs and groups are considered the most important criteria.

Graph 10: Investment Prioritization Criteria



Respondents were provided qualitative feedback space to identify other factors (beyond those listed) that The City should consider when investing in recreation facilities. Approximately one-quarter of respondents (419) provided a response to this question. The following key themes emerged from the analysis of responses:

- Consideration of facilities as a means to build community connections.
- Ability to forecast trends and shifts in participation / activity demands.
- Accommodation of enhanced user expectations of facilities.
- Service provision rates and continuity of service levels throughout the city.
- Responsive to changes in community demographics and community density.
- Consideration if the current partnership model for operating facilities is meeting the needs of Calgarians.
- A priority measure should be year-round utilization with consideration of Calgary winters and the need for well-developed indoor recreation spaces.

- Application of a youth and child-focused lens to ensure sport and recreation access across the City and to remain competitive with other Canadian municipalities should be used.

Finally, the respondents were provided the opportunity to specify any additional comments that they may have related to recreation facility planning in Calgary. Approximately 30% (487) shared their additional comments. Key themes that emerged from the analysis of responses included:

- Geographic balance in the provision of facilities across the city.
- Need to embed equity in the planning process.
- Requirement of more facilities to meet demand in the city, specifically the need for more sport fields.
- Provision of space for art and culture pursuits and programming.
- Operational considerations: Aside from specific comments related to facility development and enhancement, respondents provided their opinions on operational considerations including facility hours, improved maintenance of existing facilities, staff training and security / safety of facility users.
- Programming considerations: Aside from specific comments related to facility development and enhancement, respondents provided their opinions on programming considerations including affordability of programming, increase variety in programming, need for art programming, importance and demand for additional swim lessons and water safety programs, inclusive programming for varying needs and abilities.

Section 5: About You

Participants had the opportunity to answer demographic questions. These questions were asked so that The City can understand which voices from the community have participated in the survey. Understanding this can then be used in future surveys to improve the participation of those who have not participated. All questions were voluntary.

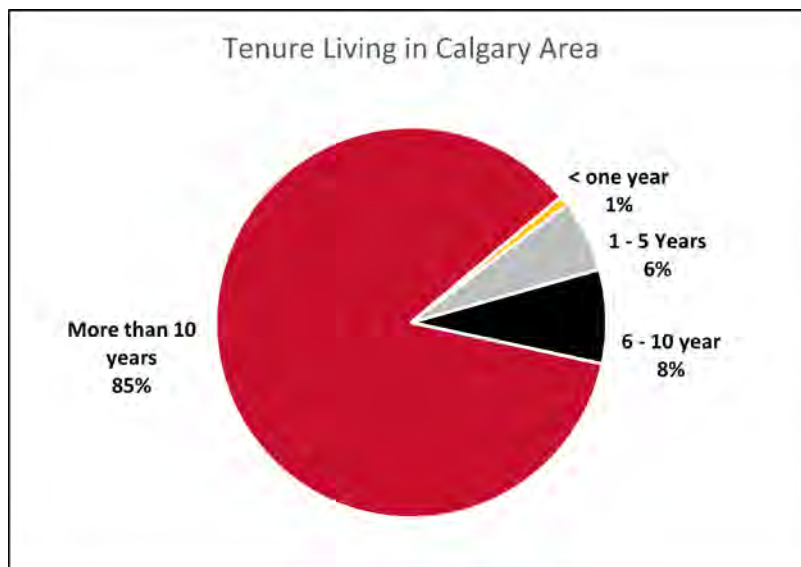
The vast majority of respondents live within Calgary city limits.

Graph 11: Residency of Respondents



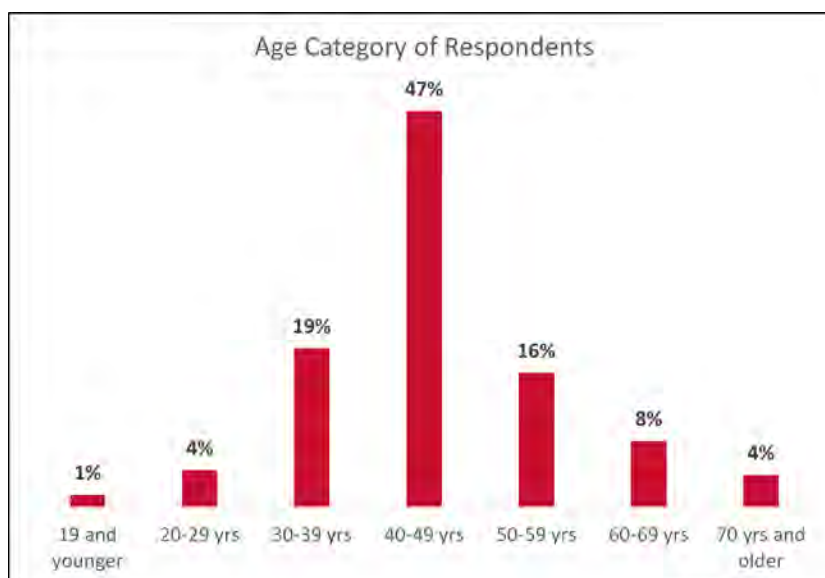
Most respondents have lived in the Calgary area for more than ten years.

Graph 12: Tenure of Residency



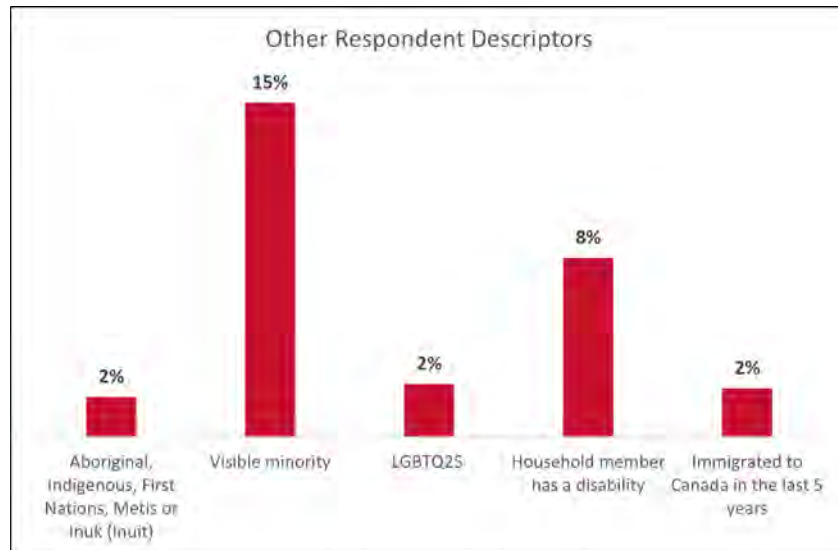
Almost half of respondents are in the 40-49 years of age category with approximately one-quarter (28%) being 50 years of age or older.

Graph 13: Age of Respondents



Several personal descriptors were presented, and respondents were asked which ones they identify with. As can be seen, 15% of respondents describe themselves as a visible minority. The descriptors presented in the graph represent some segments of the community that, at times, may be underrepresented in engagement processes.

Graph 14: Demographic Identity



Verbatim Comments

Verbatim comments presented here include all feedback, suggestions, comments and messages that were collected online and in-person through the engagement described in this report. All input has been reviewed and provided to Project Teams to be considered in decision making for the project.

Any personal identifying information has been removed from the verbatim comments presented here. Comments or portions of comments that contain profanity, or that are not in compliance with the [City's Respectful Workplace Policy](#) or [Online Tool Moderation Practice](#), have also been removed from participant submissions.

Wherever possible the remainder of the submissions remains. No other edits to the feedback have been made, and the verbatim comments are as received. As a result, some of the content in this verbatim record may still be considered offensive or distasteful to some readers.

Organized User Group Survey

Respondents

1. The Calgary Beach Volleyball Association
2. Calgary Rifle and Pistol Club
3. Centennial Little League Baseball Association
4. Inglewood Lawn Bowling Club
5. Glenmore Sailing Club
6. Glenmore Canoe & Rowing Clubhouse
7. Leskiw Hockey
8. CJSJ
9. Blues/Rangers
10. Wheelchair Sports Alberta
11. Superleagues Ball Hockey
12. Alberta Basketball Association
13. O2 Hockey Development Inc
14. Laycraft Adult Hockey
15. Calgary Field Lacrosse
16. Cheyner Energy
17. 157 Calgary Guides
18. Absolute Baseball Academy
19. Calgary Horseshoe Club
20. Inspiration Inc
21. PT Hockey
22. Alberta Little League District 3
23. Mount Pleasant Tennis Club
24. Apollo Badminton
25. Evolution Goaltending
26. Calgary & District Cricket League
27. OSTEN & VICTOR Alberta Tennis Centre
28. Renert School
29. Busted Broncos

30. Calgary Nude Recreation
31. Hockey Institute
32. Calgary Killarney Artistic Swim Club
33. Calgary Men's Touch Football
34. CROWCHILD TWIN ARENA ASSOCIATION
35. Crowchild Twin arena
36. TransCanada
37. Footprints Dance Project Society of Alberta
38. Calgary Hockey Development Centre
39. Autism Aspergers Friendship Society of Calgary
40. CNL
41. Calgary Lawn Bowling Club
42. Calgary Women's Fastpitch Association
43. Girls Hockey Calgary
44. Trails West Hockey Association
45. Calgary Foothills Soccer Club
46. Nakiska Alpine Ski Association
47. Calgary Roughnecks
48. Astros Field Hockey Club
49. New Frontier Soccer
50. CriticalSpeed Tri Club
51. Calgary Sport & Social Club
52. Coyote Youth Baseball
53. Calgary Floor Puck
54. Between Friends
55. Alberta Whitewater Association
56. Calgary Speed Skating Association
57. The Calgary Tennis Club
58. Crowfoot Arena
59. Sport Calgary
60. Calgary Women's Soccer Assoc
61. Golden Edge Skating Academy
62. Foothills Swimming Association (dba University of Calgary Swim Club)
63. Calgary United Soccer Association
64. Clark Power Skating
65. Ringette Calgary
66. Canadian Pro Baseball Academy
67. Tucker Hockey
68. Greater Calgary Amateur Football Association
69. Calgary Minor Soccer Association
70. Disabled Sailing Association of Alberta
71. Allegiance hockey
72. Special Olympics Calgary
73. BCS@Home
74. North Glenmore Park Community Association Summer Day Camps
75. AFSL
76. Hockey Calgary

77. NWCAA
78. Calgary Bicycle Track League
79. Mustangs Lacrosse
80. Latin Furia Soccer Club
81. Spartans Soccer Club and Academy
82. Calgary Mixed SloPitch League
83. Chance Consulting Group
84. Calgary Rangers Soccer Club
85. Persistent Hockey Development
86. UC Cricket Association
87. Calgary Minor Football Charity Jamboree
88. Calgary Slow Pitch Society
89. Calgary Rugby Union
90. North West Little League
91. Calgary Track Council
92. Fish Creek Little League
93. Mustangs Field Lacrosse Association

Explanation to, “To what extent do you agree that the City’s recreation amenities meet your group’s needs?” (Note: comments that identify a respondent have been removed)

we rent our site, pay for the site, upkeep, bathrooms.

our facility requirements are very specific and unique to our activities.

Frustrated with Permitting.

We use our own facility for our members

Showers are often too hot and Max Bell #2.

Space is available but too expensive

Our arena has recently been renovated, and we get our regular weekly ice time

We must use private facilities 8 months a year when the city does not have dry pad arenas available.

The growth of our sport has been challenged by the lack of access to and available facility capacity.

Booking ice during the weekdays from 4:00 PM - 8:00 PM between October to March is very difficult given the lack of ice available to our organization.

The fields are maintained very well by Optimist Athletic park staff, they are accommodating and work well with our group. Everything is available and the rental fees are at an excellent price point.

We need access to affordable fields. We have to limit the opportunities for youth play because there isn't sufficient access to fields.

We have an excellent facilities for year round activities that provide exercise in doors.

The fields that we use are not cared for at a level that meets out needs and the needs of our players

The arena provides two dressing rooms (although one is kind of small) and the ice surface is normally ready on time - and usually in reasonable condition

City is lacking in Senior cut diamonds

Hard to find gyms with sufficient number of courts; high school gyms are rarely available. Rec centres are far from City centre and cost 2x as much as school gym rentals

The city of Calgary provides all amenities needed to run our development programs, however the booking system isn't nearly as efficient as other private facilities.

There is a dire need for new playfields to support the growing number of Calgarians interested in the sports.

We have an excellent relationship with the City. We have tried to book some outdoor courts and the process was difficult and not easy to do. Otherwise, we are very pleased with our relationship with the City.

Facility allows us access to all resources whilst ensuring our safety

Usually ice is there when we need it and staff are first rate

the booking process used to be simple, and now it seems convoluted. But that may be related to staffing issues.

Because the City closes arenas in the summer, it is hard to find ice to rent

Ideally it would be better to be able to access a facility more suitable to my activity. We would love access to more 4:30PM-7PM times.

The field options are generally good. They are expensive.

We need activity space that is built specifically to suit our activity

Infrastructure improvements are required due to age of Shouldice

Booking personnel work very well to help organize our events. Jatinder and Tanya in particular are key contacts for me as an ice scheduler. Replies are always prompt and both ladies are very helpful.

The gym use is great! We do struggle to find indoor fitness training space where we can bring our own Strength and Conditioning coaches into a facility to deliver our programming.

Fields for practices are good, dressing rooms good. Will look to store nets at the facility we use most. Staff always helpful

the availability is sometimes limited during spring/early summer as this is when a LOT of groups are booking the same time (7pm - 9pm weekdays) Overall, there is decent capacity.

Not enough indoor soccer facilities. It was difficult to find outdoor field permits as a lot of clubs hold field permits that they do not use.

There is NO access to Glenmore and Foothills Track during prime time for Insured (Alberta Triathlon Association) Triathlon Clubs. It is MONOPOLIZED by the Calgary Track Council

Lack of space for adults. Such a large emphasis on youth sport has made facility space challenging. There's a lack of ice for ice hockey. A lack of indoor turf for soccer. And it's becoming increasingly difficult to get bookings before 9:00pm for indoor facilities. No adult wants to play sports at 10:00 or 11:00pm when they work the next day.

I don't believe that the fields in this city are adequate for the players in this city. Fields are under maintained or poorly maintained by workers that have little knowledge how to maintain them. We have a confusing booking system that does not have the ability to curb mass booking so fields that are not used by that group so other groups can use them.

Floor Hockey is a tough activity to find availability for: most gyms do not allow floor hockey due to concerns for the durability of the hardwood floors. Our league does not allow wooden sticks, but still, it's difficult to navigate as many gyms flat out don't allow hockey.

Pool access in Calgary is difficult for kayaking.

Olympic Oval ice for short track is overbooked at key times Looking to branch out in other arenas in the north for short track ice

We use our own facility. Not any other facilities.

The amenities would suit the needs BUT finding them, finding their availability and booking them is cumbersome and expensive. not all sport space is available through the booking tool finding availability is cumbersome, even once one knows how to use the system the permit application is cumbersome, slow and complex Cancellation policy is strict and 30 day period is unrealistic for sport groups (participants often confirm their attendance at the last minute; COVID is still in play and plays havoc with the planning of sport activities (Coaches suddenly unavailable due to covid like symptoms means program can be cancelled yet the City does not waive permit fees (in part or in full) in case of cancellation within 30 days of the event.

There simply is not enough facilities for the indoor game of natural turf and there are not enough outdoor fields.

When there is availability the city facilities work wonderfully to run our programs

Because of current pool closures we are not able to run our full program. If there was more "flat water" space available we would definitely use and fill it!

The inconsistent size with outdoor athletic park fields makes it challenging to host special events and to balance schedules for teams to ensure that games are played on similar sizes. Future parks need to take the field size into consideration. Large fields can be marked for smaller sided games however small fields cannot be made larger in most cases.

Due to the lack of indoor ice facilities within Calgary it is extremely difficult to expand our program. Although we do truly appreciate the ice contracts we have we really need more weeknight ice from 6:00-10:00 pm especially in the south end of Calgary. Adding more arenas should be in discussion.

We find it challenging to book at times, we also like to make good use of Foothills stadium but feel that there is an opportunity to improve the play surface and have user groups work together for optimal usage.

Storage space for our organization is important. The renovated facilities are better for this. Interaction with facility staff is important. Some are better than others.

Our programming format is shifting away from the boarded game, and at this moment the city does not have any boardless fields. There are 3 planned for opening in the next few years which will help.

It can be difficult for both the staff and clients not having access in the building to running water or washrooms. And it can be difficult to get up to the public washrooms especially in a wheelchair.

Bookings are horrible and the systems they use to make bookings is outdated and frustrating for both the person booking and the employees

The recreation amenities fit our requirements

We are very grateful for the City of Calgary's pricing modified to make it affordable for school kids to attend.

Amanda, Cindy, and the entire Facility Bookings Crew do an amazing job every year.

we still require ice time at key time periods during the week throughout the winter

upgrades to facility is required. hot water access to showers in FDB can be an issue

The Glenmore Velodrome meets our current group needs; however, is in need of some refurbishing / resurfacing to prolong the life of the facility. As well an all year round track cycling facility would benefit the community.

Some of the Equipment (Next) are old and in Need of Repair

Only limited choices during indoor season.

The Rec. Service has exactly what we need

The City's recreation amenities meets our groups needs! The only reason I checked somewhat, is that we have had a struggle to book diamonds directly through the city versus through a second booking group.

Not a ton of availability for our requests.

there are often not enough baseball diamonds, particularly 90' diamonds in NW Calgary. The diamonds are often poorly maintained - need more shale, better drainage and weed/lawn care.

Indoor training and competition facilities are lacking. Even outdoors there aren't enough tracks (just two in the City!).

Provide any other comments you have about the provision of recreation facilities in Calgary. (Note: comments that identify a respondent have been removed)

The indoor Olympic Pellet shooting sports (Pistol and Rifle, .177 cal. max 500 fps.) require an indoor space that is a minimum of 15 meters long by 40 meters wide or wider (2 meters per shooting position/lane), with the possibility to set up heavy canvas pellet catching curtains behind the target frames at the end of the shooting lanes.

Thanks for reaching out to stakeholders. I commend you.

For us, a suitable facility simply does not exist year round. We would love if an arena was made available that was hockey or indoor soccer sized with boards but instead of turf or ice had a sport court

or concrete surface. We have 1500 participants, but cannot expand or grow due to an inability to find a permanent long term home.

Make it fair when it comes to booking facilities especially ice sheets. Our entire base of customers are from families who pay properly tax in the City of Calgary

some are worn down and to get times is tough especially for ice time

Overall facilities are not distributed equitable in each quadrant as well it would be nice to have a covered field the 100 x 180 that is available to sports other than soccer or football. If it is available there is very little availability at peak hours to run a program. Would love to extend our season or run supporting programs, but due to weather and facility availability we are not able to. As well, \$150/hr rates make it difficult to make grassroots programming affordable.

We have a strong baseball/softball membership and funds available for P3 or public investment to help build more baseball fields for our divisions. Similar to Babe Ruth or Baseball Calgary, we would invest and look after any new opportunities for baseball amenities.

Transportation for children and seniors is very limited to the Foothills industrial area where we are located.

Arena rental costs are rising quickly and may soon be out of reach for our group after 35 years.

Help associations improve existing facilities

Suggest that the schools that provide rental spaces/ timeslots receive the benefit. From what I have heard school rental fees only pay for the custodian and the City, not the school itself and not even the school board. If the school gets direct benefit from providing rental spaces they are more inclined to make more timeslots available.

The city of Calgary has a big shortage of indoor ice surfaces. Hockey is continually growing with new minor hockey leagues being created, and many development companies running programs year-long. Due to the ice shortage, it is hard to expand the sport further, and is driving the cost of ice bookings up. Hockey is already very expensive. Additional ice surfaces that would meet the demand could over the long term help cool off the costs of ice rentals, making playing the game more affordable in the long run.

Just reviewing the questions in the survey, I see that there is no mention of the sport of cricket. This really shows that there is a disconnect between the city's recreation and their understanding of how much the sport has grown in the City of Calgary over the last decade. Cricket is one of the fastest growing sports in the Country and the City of Calgary really needs to play catch up.

It would be nice if we could book ice from Sept to December and from January to end May. Right now we need to separately book for September and April which is a pain

With additional artificial turf fields and upcoming enclosed turf fields the city has done much for the future of field sports. The class A grass fields are generally available and well located. There is some demand for a class B field and my impression, and I'm not sure if it's correct, is that these are in high demand in central locations. I definitely note that my players do not want to travel to far suburbs to play.

Fit for purpose. A ceramics studio that is for only ceramics, a theatre that is for performance, a dance studio that is only for dance. Multi-purpose spaces DON'T work!!!

As mentioned before lawn bowling in Calgary (5 clubs) is a seasonal outdoor sport however in the competitive bowling world (UK, Australia, NZ) they have indoor facilities for year round bowling. Canada has difficulty competing with these nations in world class competitions because of this lack on an indoor dedicated lawn bowling facility. A wish list would include a shared (all Calgary lawn bowling clubs) central indoor facility.

I am sure that the current rate structure for the use of these outdoor facilities needs to be reviewed. The cost of hosting a weekend event which supports the economics of the city is too high in comparison to other similar facilities in the province. If the rates were better the facility would be utilized more and get better overall usage.

Again, I have written the Recreation Department about the monopolization of our inner city tracks. <one club> will not SHARE this outdoor facility with other certified clubs with insured members. Tax paying Adult Athletes should have EQUAL access to these facilities. There are Hundreds of Adult athletes

GamePLAN for Facilities

Engagement Findings: What We Heard

needing to access our City Tracks mid week BEFORE 8pm. The <club> Should NOT be able to book our two main tracks all Spring Summer and Fall.

The Olympic Oval needs a serious upgrade as it is over 30 years old. Existing facilities should be a priority

Without transparency and access to the usage data of the facilities, it is difficult to comment. The city MUST reduce red tape when it comes to booking and using sport facilities (the booking process and the capacity of that department needs a serious review). The City MUST provide a clear and accessible overview of what facility is available for booking in a manner that is user friendly for the END USER, not only for the city employees. The city should consider building fields that are available for multisport programming so sport organization could make use of the same field for different sport at different time. Many football fields / Baseball diamonds are underused which it's difficult to find and book space for cricket games. SIMPLIFY the booking process for sport groups and for individuals.

Please allow programs that currently book the entire year to be able to do that. As stated in the survey our programs run consistently 12 months out of the year and would be beneficial for clients to be put on a program payment for the entire year

Overall we are very happy to use community pools for the majority of our development program. We would love to be able to expand our daily footprint to accommodate more youth from Calgary and times/days that work for them.

Operational funds must be available with/for new and existing facilities to ensure that they are maintained at a high level. Multipurpose or multi use venues draw groups together. Most sport venues are built in a training style rather than in a competition style (additional spectator capacity, axillary venues etc.) Hard to host competitions in venues originally designed for minimal public viewing or access.

With all the new communities popping up in the south end of Calgary and not having a city of calgary arena past Frank McCool there is a huge shortage. adding some sort of multiplex with 2 to 4 ice surfaces would help with programing and keeping kids active.

We would like to look at options to best utilize foothills stadium amongst user groups but also the upkeep of the facility.

Fairly happy at present with our use of the Shouldice Field Turf

Tournament hub sites, multiple fields at one location with supporting amenities and good parking
Enough facilities, at a lower price, so that training can take place on the same surface that games are played on

To have the ability to have a reoccurring permits year after year and to have more availability to individuals with disabilities

Thank You to everyone at Facility Bookings. HUGE Thank You as well to the Park Workers who keep the ball diamonds in such awesome condition.

We would like to see the city be more supportive with non-profit organizations that do a lot of our own maintenance on city facilities (ball diamonds). As well we would advocate for new/upgraded ball diamonds in NW Calgary as well as an indoor baseball training facility for year round use.

Priority one is an indoor fieldhouse. We've talked a lot about an indoor 400m track near the University. If that's too far out of reach how about a 200m track? Much smaller footprint, but could still meet needs for both training and competitions. Since I've mentioned the University, I notice that almost all facilities like this in Canada and the US are on University campuses. What is wrong with the University of Calgary? Why must this fall to the City alone? Priority two is outdoor track access in the NE and SE. OK the NE has Rotary Park but it's expensive. We need a few more 400m outdoor tracks.

Calgary completely lacks a field house. (soccer size field - covered - for year-round use)

Public Survey

Please explain why you have not used a City recreation facility in the past five years.

City of airdrie facility only
Cost
Did not need what was offered and Covid.
Didn't feel the need
Have not seen programs of interest.
I belong to Vivo, have gone to fitness classes at City facilities but stopped as they were to far.
I can never find a brochure to find out what is available and i find your website confusing. There doesn't seem much that is offered to older adults, mostly children and families.
I have not used a City recreation facility because they don't have the sport which I am longing to play which is pickleball.
I have twins and have a really hard time getting them into the same classes for swim lessons. Also our neighborhood is not close to a facility even though we live inner city. And when I have used city facilities in the past, they are dirty and outdated.
I haven't needed to
I is not available at my location
I live in downtown and there's nothing close by
I live in Eau Claire. So we don't have one nearby. And alot of condos don't have swimming pool, etc.
I recently began using a Calgary rec facility in the summer of 2022 as transportation for me was limited
I want to swim, but need steps or walk in entry
I work part - time with my shifts occurring on weekends. Even if I do have a weekend free, I'm usually busy with other things. .
I'm a newcomer and I've only been to Canada for the last two months
I'm new to Calgary. I've looked at some class schedules but haven't tried anything yet
I'm a real homebody
It's expensive
I've recently started using public rec facilities as of the summer of 2022 as I was attending private classes but had issues regarding motivation, transport, locations of facilities, and costs prior to that timr.
Kids no longer in sports and my community center has what I need
Lived in Manitoba all of my life but I'm moving to Calgary.
Mostly due to the pandemic and the fact that registration fills up very quickly.
Moved recently
my kids are older now, so we don't go anymore.
Need cricket ground

GamePLAN for Facilities

Engagement Findings: What We Heard

New to Calgary and COVID plus would prefer to use facilities close to where I live in SE
No facilities close to me for pickleball
No need
None in my area!
None within a convenient location
Not much offered in our area, limited in what is in the NE
Not sure what's in my community
Only been here for 5 months, have tried to find recreation centre that has Table Tennis facilities but have failed to do so.
Pandemic. I live near a gym and really want to use it but don't know enough about amenities, hours, and everything that would help me decide if it's what I need
Poor facilities in the area
Poor services, poor facilities
Recreational runner. No need for facilities for this.
Renfrew rec centre needs improvement, needs more machines in the gym to attract more people and support more group classes.
The city's fitness facilities which I am interested in are too small. I would like to see a separate area for women.
The closest open pool is in Airdrie until Vivo finishes its renovation
There are no facilities downtown
There are none around me or they were closed for maintenance for extended periods of time
There is only one in my area
Too crowded
Too far away

What else might make it easier for you to use Calgary recreation facilities?

<ul style="list-style-type: none"> • When it comes to outdoor facilities, we want to see better quality developments – both grass and artificial turf. • When it comes to indoor facilities, we want to see MORE developments and better access for all quadrants of the city.
24 hour transit and hour open! The city is destroying equal rights for night life!
A better variety of art classes for adults.
A big leisure centre up in the far NW, near Stoney tr and centre St N area. Also for the current NE leisure centre to have more reasonable public swim hours. Every day all day. Last I checked it's only open Thursday to Sunday which is absurd.
A downtown location with more orientation classes
A facility close to me that provided the activities I want to take part in.
A fieldhouse anywhere in the city

GamePLAN for Facilities

Engagement Findings: What We Heard

A la knot public swim hours. I realize there is a lack of lifeguards but you need to start hiring them again and encouraging young adults to finish their National Lifeguard Certification. Do not always demand they have swim instructor certification too.
A lot of programs fill up very quickly, almost to the point I don't bother trying anymore. Especially kids swimming programs.
A secure place to park bikes and electric scooters. My children depend on me to take them since bikes and electric scooters get stolen so frequently.
Ability to book a gym for a season such as winter or spring rather than for 2 month chunks.
Access to more outdoor/ indoor turf fields
Accessibility to classes, particularly swim classes for my kids. Second that with classes for adult fitness.
Accessible recreation facilities that are walkable / cycle-able within the downtown / Beltline. Not having to use a vehicle to access.
Actually having a spot in both genders of changerooms for my baby to play safely while I get changed. Having better toddler/ baby areas in pools, drop in gym play times for toddlers
Actually taking care of fields for kids - they range between neglected and dangerous - embarrassing
Add kids play area
Add more disc golf courses. Low cost, get more people using the parks.
Adding artificial turf and more soccer availability times/ slots to hold games 7v7 specifically for indoor season. Also maintaining fields that are in use for outdoor season as to prevent injuries, promote fair play and more accessibility.
Adult pool usage times / schedules are difficult and time-consuming to keep track of.
Advertising. I wouldn't even know necessarily what is available as I am not informed. Maybe an Instagram page of new happenings.
Affordability and a variety of amenities and drop in programs.
Affordability, more spaces in activities
affordable entrance fees
affordable for indoor facilities may be free for children
An more user friendly website
Arena should be rented out in priority to not for profit community groups instead of for profit businesses.
art programs (at north mount pleasant arts) on weekdays, shuttles from one facility to another so preteens/teens can access without using public transport, safe facilities meaning they have people to interact/engage with those not there for same purpose
As a low income Calgarian, my kids and I can use your facilities thanks to your Fair Entry program. Please continue this program for those on disability income and unable to work.

GamePLAN for Facilities

Engagement Findings: What We Heard

As a parent watching a game, like soccer, the stands in the new buildings do not make it welcoming or easy Rivne a spectator.
As a swimming family, it's great when we can multitask at a fitness center, like workout while kids are in class. We prefer swimming at the ymca, the pools are larger, deeper and have more accessible hours, but they are also far away from us.
As I age it gets more difficult to get in and out of the dive tank for deep water workout using the ladder. I will soon need a lift of some kind and see others struggling too
As someone with mobility issues I find it difficult to use many facilities. Especially soccer fields — Macron Field in particular but all are difficult as they have stairs or require staff to access a viewing area is often not with the rest of the parents
Availability times to schedule games or practices but this is down to lack of amount of facilities available in the city for indoor soccer.
Available hours during daytime
Available spots for swimming lessons.
Available swim times! Available swim classes! Neither have been convenient or even available for us to access
Bathrooms were a problem during covid but better now. But some busy courts don't have Bathrooms. I.e. Richmond Green
Being closer
Being closer to home
Being inclusive - without taking in a lot of personal information at the door. At the ymca you can go for a family swim without taking all the personal information and showing ID! And, They prefer members for programs. Line ups at the admission counter
Being open 7 days a week
Better access as we get older. More activities geared to older adults. Bettrr fee structure.
Better availability. Particularly for adults. No adults want to use facilities late at night when they have to work the next day.
better bikeway/mobility connections to the facilities. More welcoming entrances.
Better care and better prices and more pro family policy so we can feel secure leaving our children there to enjoy, not the other way around
Better change rooms - more space, cleaner
Better description database of what is available to book for use
Better facilities for Soccer, Basketball and Football. Tired of spending my money to go to, and stay in Edmonton for my kids sports over the years. Their facilities are far superior to Calgary's, allowing them to host. Field House??
better hours
Better hours and equipment fixed faster.
Better hours more programming easier to get into
better hours.

GamePLAN for Facilities

Engagement Findings: What We Heard

Better hours. How do you close Southland water slide park on a Friday and Saturday?!
Better Hrs for indoor soccer facilities. Outside soccer fields that are smaller with nets so you can play 7 v 7 max.
Better knowledge and understanding of what is available, free to use, requires payment, opening times etc
Better maintenance of outdoor soccer fields. Increased access to indoor soccer fields in all quadrants of the city
Better monthly passes. Program was suspended for some time, not actually sure if it is back...
Better opening times for pools, like opening at 5:30 am again! And offering more regular scheduled times for adult lap swimming.
Better parking
Better parking facilities, well maintained fields especially for playing sports.
Better parking! Paved lots and more spaces. Shouldice indoor soccer centre and also the Bearspaws indoor Soccer Center are very muddy every time the weather changes. Shouldice is lacking parking for the amount of sports played there
Better quality outdoor fields both grass and turf. More access in all sections of the city for indoor facilities. A lack of city run facilities in the west side of the city
Better schedules online. Its so convoluted to get information on what facilities offer and when and they are often inaccurate.
Better scheduling at city pools.
Better scheduling, more high quality facilities in inner city
Better ticket package discounts because it's very expensive to do things on a regular basis as a family. Secure bike lockup services inside the building.
Better variety of programs
Better viewing areas.
Better, more intuitive website, clearly stating hours and if the facility has any issues (ie pool closures) that are readable on a smartphone.
Bigger classes
Bike lockers
Bring back outdoor pools. Consider adding more in more communities.
bring back the 30 X recreation passes. Dropping this feature was a very disappointing decision which was done with no thought whatsoever to the users
Build good quality pools in the west side where the only alternatives are too costly or commercial.
Build more; collaborated with other regional municipalities to make regional facilities
Built indoor soccer and football dome
Calgary is a wonderful city with lots of outdoor areas for recreation and sport, IE the mountains close by. That being said from a recreation infrastructure standpoint it is very poor when compared with most other large Canadian cities.

GamePLAN for Facilities

Engagement Findings: What We Heard

Calgary needs a snow machine so that it can support cross-country skiing better during the winter months
Central Facilities - current facilities aren't easy for centrally located families
Change room so we don't have to change in the parking lot.
Cheaper admission
Cheaper cost in fees cleaner areas
Cheaper fees for multiple children in a family
Child care Longer hours at Southland pool
City run pools and facilities so all can afford to go
Class times
Classes (affordable with good instructors)
Classes at convenient times
Classes offered in summer. Make the website easier to navigate. Does not work well.
Classes that kids enjoy such as arts/crafts or karate are not hosted by any facility in the south so I cannot make the drive to the north for this. Also, multi-sport doesn't seem to be offered anymore. The variety of classes offered has gone downhill.
Clean change rooms & surroundings - wet floors with hair all over is off-putting and we often go to private pools for this reason.
Clean them better. Provide washrooms and garbage receptacles. Make sure it's safe for kids and families to be around, more policing not less like you moron commies in power suggest
Cleaner and spacious facilities that are nearby. Especially cleaner pools and well maintained skating rinks
Cleaner change room
Close to home
Closer - West side Rec is too expensive
closer facilities. i'm in the inner city
Closer to south east around seton area as there is nothing else but ymca down here
Co-locating facilities such as medical services along with natural spaces and good transport routes is important to me. I would likely use more often.
Community based rec centres should not have been abandoned. We had a rec centre that we could walk to now we must drive 15-20 mins to get to Remington and then we are faced with waiting long times to swim.
Consistent hours of operation for all facilities
Consistent schedule- nothing turns you off City facilities more than bundling up for a class only to find out it's closed for a "private function " it's a PUBLIC facility

GamePLAN for Facilities

Engagement Findings: What We Heard

Continue developing indoor turf soccer facilities. Remove boards at the Calgary Soccer Centre.
Fix parking lot massive potholes.
Cost lowered for seniors
Costs, better pool facilities, integration of services like the ymca,
Could we have sometime free entrance for family to join pool , skate like before. Once per month. Because the cost way to expensivr for yhe 5 member family like my.
Covered or indoor velodrome
COVID-19 vaccine and masking mandates for staff and participants
Current city operated facilities need to be renovated instead of just building new facilities that are not in the community
Decrease costs to attend.
dedicated facility for pickleball. It is getting so popular it is hard to find courts.
Dedicated space for Pickleball & times are divided into levels, such as Beginner, Novice, Intermediate & Advanced. Open Play is off-putting for beginners playing Intermediate or Advanced, and Intermed/Adv are not challenged &/or not nice to lower players.
Definitely more locations, need more pools and gyms in the new northern communities
Development of an indoor regulation international size soccer field
Do a better job of maintaining the facilities. We took swimming lessons there once and the water was so cold. Centres with indoor playground area are also poorly maintained. They always look so dirty and have aging equipment
Downtown Facility!
dressng rooms I find it difficult to change in front of other people but not all facilities have curtained off cubicals
Drop in availability
Drop-in programs
Earlier opening times
Earlier pool hours
Earlier times for aqua size classes. Not all participants are retired.
Early morning classes eg spin Total body workout at 6 am
Early morning hours for swimming lanes, indoor tennis courts for winter play
Easier to get enrolled in swim lessons for children.
Easier to navigate online menus. More classes to join
Easier transit to the location.
Equal distribution of facilities in all quadrants of the city.
events for teens
Extended hours
Extended season for outdoor pools.
Facilities - outdoor and indoor turf - that are more distributed across the city is needed.

GamePLAN for Facilities

Engagement Findings: What We Heard

Facilities (indoor and outdoor soccer (turf and grass fields) in all quadrants of the city with convenient access.
Facilities are a 1 hr transit commute and not along a train line. The YMCA fair entry requirement to go twice a week when suffering mental illness is not realistic and expensive.
Facilities are well organised, managed, maintained. staff & leadership look after these aging facilities to keep them relevant & operating to support local communities & distant areas. City need to reinvest in new facilities that are managed by City staff
facilities closer to where we live (Coventry Hills)
Facilities that are close to me eg: beltline gym and Inglewood pool are in danger of closing. Keep them open.
Family change rooms at more facilities would be helpful.
Family rates are very helpful being a family for 5.
Fee way too expensive
Few cricket 🏏 fields
Fill up to fast
Fitness classes Sunday afternoon and evening.
Fitness gym setup, location location!
Fixed timed for classes during the day for just the instructor and the learner(s) whether it be for group or private swimming, fitness or any other private activity to avoid overcrowding.
Focus on individual and outdoor oriented sports
Focus on smaller facilities instead of mega facilities.
Food beverage retailers particularly in isolated locations like Great Plains
For facility maintenance - particularly youth softball diamonds - some of these fields are so poorly maintained with weeds growing right in the middle. Even if rental fees were a bit higher, maintenance should be a priority.
For pools, clearer scheduling that differentiates between activities and free swim.
For private lessons, maybe an idea could be a specific time block for just learners during the day whether it be a public group or solo private one on one to make sure the facility doesn't become overcrowded quickly and to motivate people
For swimming, I liked being able to book for lane swim, like during Covid and also at the outdoor pool. If I'm going to travel a distance to swim, I want to know I'm going to be able to get in.
Formation of some clubs via recreation facility ...if I knew what they were.
Free lockers
Friendly staff. Welcoming and offering information.
Gender neutral changes rooms and bathrooms, where do I as a female, take my autistic male clients. If a facility does not have universal/gender neutral areas I will not access.
Get some dedicated pickleball courts!

GamePLAN for Facilities

Engagement Findings: What We Heard

Going for any indoor pool is just to feel cold. It's different in the Edmonton Water Park. I hate feeling cold when in a swimming or water park place.
Good parking
Grass soccer fields in Calgary tend to have sprinkler caps and holes, are dangerous for athletes. Indoor boarded soccer fields (Calgary Soccer Center) are also very dangerous - risk of severe injury due to boards and field quality is high
Greater range and variety of gym/fitness equipment
Group classes, affordable personal trainers
Happy with the amount and ease we have
Have dedicated indoor and outdoor pickleball facilities
Have had bookings cancelled due to lack of staff and maintenance issues, multiple times over past 3 years.
Have it close to home
Have more facilities that accommodate CMSA's league play for indoor and outdoor soccer at varying divisions and age ranges. There are not enough facilities for soccer games in the city and it negatively affects the sport and CMSA.
Have more in the SE seton is always so busy!!! And cascade swim club takes up the pool sooooo much!
Have more space available for programming
Have more swimming lessons for children and adults. Better hours.
Have one or more public indoor and outdoor facility (ies) in the North East region
Have some in the inner city.
Having a rock climbing and ninja warrior areas for people at village square or nearby would be great
Having additional high quality maintained soccer fields outdoors would be helpful. A lot of soccer fields are not maintained / painted / mowed, etc. Access to outdoor turf fields is limited for 9v9 soccer with only 2 facilities currently available.
Having available swim times from 3pm-6pm M-F so my child can a pool. We can't get into swimming lessons and can't afford swim clubs (which are essentially just businesses out to make money) access for all, not just a few user groups.
having facilities with more than 2 sheets of ice and a variety of other offers. Similar to Edmonton!
Having it close to me in downtown. Being accessible and open in a wide range of hours
Having more centrally located recreation centres
Having more cricket fields will encourage more cricket lovers to find field close by.
Having more facilities like Genesis in NE given population would be great to have.
Having more lifeguards so more swimming lessons can be booked. I've been driving to High River because there were so few lessons offered in Calgary for kids.

Having more of them, local pools offer lane swim at the same time so can't choose one with a better time slot. Would love to have access to lane swimming at all times. Weekend opening times are super limited.
Having more pickleball courts at Calgary recreation facilities
Having more SW facilities
Having one in or closer to my neighborhood.
Help with low income access
Hire more swim instructors to run programs.
Hours don't work well for anyone how works past 6pm
Hours of operation
I am at SLC 7 days/week. The 7 am open is difficult. Request to return to previous hours, at least 6 am or 630. I don't want to hear about staffing difficulties anymore.
I am nervous as a senior to just head over to a gymnasium and shoot hoops. Not sure how I would go about that either.
I enjoy taking classes at the 2 arts studios and would like to become a member on a seasonal basis, but there are limited membership spaces
I find that specific facilities are far away. For example bordless soccer fields are at least 30 minutes away from my house.
I go with a support staff worker; it would be so nice if more facilities were open later in the evening (10:30PM or 11:30 PM). Also, our pools are very cold, and can cause me pain after from muscle tension due to bracing. I love swimming tho.
I have had reason to use the YMCAs at Seton and Quarry Park. There is a lack of good management at these facilities. My feeling is that it was a terrible decision for the city to build these large facilities and give the YMCA the operating license.
I hope the city invests in small community rec facilities. Going to the new giant facilities is expensive (especially when going with a baby), and long walk navigating the building/parking , 2 inconvenient as there are none within a 15 minute drive
I like going to Deep Water Workout classes but often they are full or not offered at times I can attend.
I live in Inglewood and use the Inglewood pool, but it does not have a gym. The facility needs to be updated to add a gym and new showers.
I live in New Brighton. City pools are too far for us to ho to by bus. It takes 2 hrs to get there. With 4 kids its impossible. We wish SO BADLEY thr city would open a facility in south Calgary. We have nothing in the deep south except YmCA and its \$\$\$\$
I live in the inner city. All the recreation facilities inner city are being allowed to fall apart. I am forced to go to Rocky ridge YMCA
I used to swim once or twice a week at a city gym and also attend weekly fitness classes. Since the pandemic fewer fitness classes are offered and lane swims have had hours cut and been extremely busy forcing me to look at other non-city facilities
I wish the outdoor pool time slots were longer

GamePLAN for Facilities

Engagement Findings: What We Heard

I would frequent more city owned pools if they had lap pools and leisure pools in the same location. Yes, YMCA's have those options however, we are low income and the fee assistance discount at the YMCA still makes it unattainable.
I would like to see more indoor fields around the city and more turf fields and better maintained grass fields.
I would prefer more pickleball facilities both Outdoor & Indoor
I would really like it to be easier to sign up for classes
Ice arena
Ice costs, expensive
If a train was close to it as this would be preferable. Have used the facilities in the SE/NE but they are for sure in need some upgrades.
If Acadia pool were open, classes to try new activities.
If better facilities were closer
If I didn't have to travel so far, if parking was easy and available, family pricing, family washrooms
If it was within walking distance
If more pools were open so I could get my child into lessons.
If one was in my area (Evanston) we would use all the time for multiple sports
If operations hours can be extended so earlier or later times allow people with mental health concerns like anxieties can find a better time to go when it's not busy. Having online access to seeing occupancy of gyms/pools etc may help deciding when to go
If programs didn't fill up so fast. Like swimming lessons and other registered classes
If the arenas weren't so cold
If the facility is in the same quadrant where the kids/players reside. Currently, it is tough, we are in the West and we travel to different quadrants to play the game. Out of 14 games, only 2 are in the same area, field allocation is done by CMSA.
If the fitness rooms at Sir Winston Churchill were larger. A Reno has reduced the size and therefore capacity. Very popular classes can only hold 15 people.
If the programs accommodated people who work during the day.
If there is a close indoor soccer facility in the SE or SW, I will probably use it more frequently but there isn't a facility.
If there was a pool in the north west other than Churchill and foothills
If there was one within walking distance.
If there were more City of Calgary recreation facilities. The YMCAs in the south are expensive. I can take my whole family to the village square leisure centre for the day for \$1 more than it costs me to enter the YMCA for a day as an individual.
If there were more inner-city facilities. The tuxedo park school site should be a small rec facility with heritage conservation!
If there were more pickleball courts
If there were swimming lessons at the Inglewood pool other than Saturday and Wednesday mornings.

GamePLAN for Facilities

Engagement Findings: What We Heard

If they are within readonable distance
If they offer more activities/options of sports to do at a more reasonable price and more facilities are built across the city.
If they were covered (e.g. soccer fields, football) so we could use them all year. Calgary lacks INDOOR full-sized fields.
If they were located downtown!
If they were open to citizens
if we could bike or walk there
If we had more of them, pools need to be warmer we live in colder climates
If you had similar programs at other locations not just 1 hard to get there distance how about same program 1 in the north 1 in the south or at least east side or Westside if town
Improve condition and maintenance of both turf and artificial turf outdoor fields.
Need more indoor field facilities across the city, very limited options and therefore availability, and/or travel times excessive
Improved and up-to-date standards for tracks around Calgary. Needs More washroom facilities and indoor spaces during Track meets and bad weather, knowing that there are several options of track and field facilities would increase the support for the City.
Improved bus service in Cougar Ridge
Inclusion for special needs (autism) with TRAINING. I can't tell you how many activities i book and send my child with an aide and then my kid is ignored by the teacher. Tolerated but never included.
Increase swim lane times
Increased availability. I have a membership at the Rocky Ridge YMCA and every time I try and use the Climbing Wall it is booked. It is only open for a verr limited amount of hours each week.
increased pool times for leisure centers and convenient hours for facility to open.
increased programming spaces
Increasing the number of indoor soccer facilities and improving the quality of outdoor soccer fields is a necessity to keep up with Calgary's growth
Indoor fields in all quadrants of the city - 9v9 and 11v11 fields for soccer, etc.
Indoor pickleball courts during the evening so that younger (not-yet retired) players have somewhere to play after work hours!
Indoor playgrounds
Indoor soccer turf fields in the south end.
Indoor soccer turf pitch in the south side of the city. The only useable city fields are in the far north and a 6am start is just awful for teens playing soccer who live in the deep SE of the city. All games are north and not fair.
Information on each community

GamePLAN for Facilities

Engagement Findings: What We Heard

Investing in staff so that a huge space like the SLC can actually be used by families who want to be active and who pay taxes so that this facility can exist.
Investment in established area recreation facilities. Greenfield areas are car dependent and ideally we will see prioritization of inner city, transit connected facilities.
It is challenging for one parent to take more than one child swimming due to strict "arms length" rules even for accomplished swimmers and due to change rooms that do not allow children over 7 to use single sex changing spaces.
It shouldn't be closed for school children to use after school because if things like swimming lessons. Facilities should be shared and open to the public.
It would be great to have more local gyms available for indoor soccer practice.
It would be helpful if they were easy to sign up at and use. As few barriers to entry
It's a lot cheaper to go to a wave pool in surrey bc then here it's unfortunate
Just an overall understanding of the different sports and activities and what they specifically require to be successful. What good for Lacrosse is not good for Soccer etc...
Keep building skateparks following the plans developed a few years ago (skatepark strategy)
Know better what they offer. Sometimes it is difficult to navigate your website for me. It is very difficult to find a spot in some courses (pottery, painting, swimming lessons for kids). I think because they are cheap and good!
Knowing more about them. Some of the facilities listed, like art studio, I had no idea were a thing! If the city had some art classes, near my home, I might be inclined to go.
Lack of dedicated pickleball courts
Lane swim at least 1.5 hour intervals
Larger fitness area with separate area for women. If there was only ONE of these separate city facilities I would go IF it was located centrally for easier access.
Larger locker rooms. More equipment in gyms and fitness centres. More aqua classes for seniors.
Larger work out rooms. Killarney so tiny!!
Later hours
Less cost
Less fees
Less people
Lifeguard availability, maybe target to schools directly and build up a pile of lifeguards. Many families can't get lessons. Offer skating lessons too.
Lighting outdoor facilities and clearing snow in winter (ie on outdoor tracks)
Accessible hours
Living in the NW I spend in excess of 5 days a week driving to NE for in & outdoor soccer fields due to lack of space/time slots available in the NW incl the introduction of the Shouldice dome. Cost is astronomical sport is now a luxury!!

location
Location
Location close to home is the best option
Location is key. Registration process - program registration at City facilities can be challenging (easier at partner facilities). Registered programs fill up very quickly.
Location. There are no city facilities in my neighbourhood of West Springs. There are no libraries, or community centres. The fields belong to schools and not the city. There is absolutely nothing within walking distance. We must drive EVERYWHERE!!
Longer and more often lane swim time slots.
Longer hours, making it easier to reserve swim lessons - system crashes and gets overwhelmed every time.
Looking for more drop-in dryland training suitable for my interests, age group, and schedule, for a fee that is reasonable without having to pay the full facility fee.
Lots of well-paid, satisfied-with-their-jobs staff who offer all the same recreation courses at each facility. Training for said staff through the facility would also be helpful. (There are currently insufficient staff to meet community needs.)
Low Price or admission cost
Low to NO cost, multi activity - including good services (e.g YMCA partnered with libraries is a good example).
Lower costs
Lower drop-in fees.
Lower fees for adults, zumba classes
Lower fees, not a 30 min drive from my house.
Lower monthly fees and better quality packages.
Lower the cost ALOT
Lower the prices! City baseball diamonds were super super poor condition this year. More shale and fix gopher holes. Arenas are cold and rare to have heat on, even when we ask. That should be a standard as ice rental fees are crazy expensive for no heat
Mainly facilities closer and with better parking.
Make a bigger facility like a leisure centre in each quadrant to avoid overcrowding on the only 2 centres in the city
Make it more affordable for lower income people. As well have a variety of classes.
Many facilities are booked solid and hard to get into. We need more facilities to rent and course offerings at existing facilities
Many facilities are located outside the inner city where I live, which is disappointing. Simple, clean facilities with basic fitness equipment, space and a pool should be available in the inner city. Nothing fancy required.
Monthly fee should reduce if these facilities operate by city Hire more staff and run by city not third party

GamePLAN for Facilities

Engagement Findings: What We Heard

more / better parking
More accessible times
More adult oriented classes throughout the day, not just mainly in the mornings. The YMCA facilities are not very clean and there seems to be very little maintenance.
More aerobic for older seniors
more and closer indoor soccer fields (non-boarded) to the south of Calgary (sundance area) with better viewing and seating for parents . More skateparks near sundance. midnapore is small and overcrowded yet has lots of room to expand and make it bigger.
More arenas allowing for better ice times
More arenas/indoor fields would allow for more reasonable times to be scheduled instead of 10/11 at night which can be a deterrent!
More art, squash/tennis court, and pool options in the deep south (western side) of Calgary.
More assigned pickleball courts both indoors and outdoors
More availability
More availability especially in the downtown & inner city. The facilities are aging or in poor repair. There are not enough lessons. The closure of the Eau Claire YMCA & scheduled closure of Inglewood and other inner city pools and facilities.
more availability for swim lessons for my children
More availability of facilities during off work hours. More facilities like indoor skating rink in the northwest zone, specially near 16th Ave More private/group swimming lessons for under children More art lessons for children
More availability of swimming areas and hours at affordable price
More choices
More class times. It's impossible to get registered for anything because it fills up ridiculously fast. I'll hear about a class for my son that someone just registered for, log in, and it's already full for the entire season.
More classes
More classes during lunch hours or weekends.
More classes offered. More indoor facilities.
More coaches for swim training/TRI training
more community engagement programs
More convenient locations for both indoor and outdoor Pickleball Courts. Pickleball has exploded in the last few years and more and more people are wanting to play. Even kids!
More courts for pickleball. More scheduled time to play pickleball. Dedicated pickleball courts.
More daytime classes offered for adults
More deep water classes and gentle 3 classes
More discgolf!

more diverse activities than just the standard ones
More drop in class availability during weekdays daytime
more drop in classes - more directed to the over 50s but saying that they need instructors that do not treat you as feeble being over 50 doesn't mean you need to be treated like hot house plants
More drop in fitness (yoga, aquasize)
More drop in programs/swims
More drop-in activities for seniors during the day
More educated people in Autism and ADHD, more affordable pocket friendly family activities available at more locations, more security and access to other amenities
More evening and weekend offerings, all age drop in classes.
More facilities
More facilities available within the city, particularly indoor fields like the new Shouldice dome that can accommodate a number of team sports. These should be a budget priority! (But the city does have pretty good facilities. Well done, Calgary!)
More facilities close to my neighbourhood (most are located in the industrial area)
More facilities closer to where I live. Indoor tennis in the NW. Less competition to get access. Make websites more user friendly and easy to book.
More facilities closer to where we live. For indoor soccer which both our kids do, it's a 25min drive to any of the facilities which is very disruptive for family life
More Facilities for indoor soccer. Calgary is dreadfully short of these and far behind comparable cities.
More facilities for indoor soccer/football
More facilities in inner city
More facilities in my neighborhood
More facilities in NW Calgary especially indoor tennis courts
More facilities in the Northwest
More facilities in the NW quadrant that can cater to sports like soccer.
More facilities in the NW. The map is an embarrassment. The predominance of soccer fields in the south and Deep South versus for the far north or northwest is borderline quadrant discrimination.
More facilities located in each quadrant. We are always having to drive far south to the Soccer Centre for all soccer games. Would be better if there was another soccer Centre in the North.
More facilities nearby
More facilities needed. Acadia Aquatic centre closed, oh lord, unbelievable
More facilities with better access. Perpetual shortage of appropriate facilities for youth sports.
More facilities!
More facilities, namely indoor soccer fields. ALL of my daughter's soccer games start between 6am to 6:30am this indoor season.

GamePLAN for Facilities

Engagement Findings: What We Heard

More facilities. There is a great lack of facility space in Calgary.
More family open gym and ice times.
More feilds and turf feilds in all quadrants of the city
More flexibility with scheduling of swim times at pools.
More flexible access packages (i.e., more options for how many hours can be purchased, or how they can be used or carried over)
More flexible hours or extended hours in the weekend
More focused times/activities. I would love to see a teen night come back to Village square Friday or Saturday night. But security/staff would need to be better at kicking out/banning rowdy aggressive groups.
More free or inexpensive activities for toddlers.
More full sized indoor soccer and baseball facilities
More golf courses with practice ranges
More handicapped parking near sports venues. I want to see my grandsons play baseball and football, but the walk from parking to any seating is beyond my ability without a walker and then the walker is incompatible with sitting in the stands.
More indoor and outdoor soccer turf facilities
More indoor artificial grass soccer fields please!!!!
More indoor artificial turf soccer fields
More indoor boardless soccer facilities with change rooms and a warm up area for teams.
More indoor fields with amenities
More indoor pools to alleviate congestion and overcrowding lane swims.
More indoor soccer facilities in the winter and all-weather fields in the summer.
More indoor soccer fields with better spectating areas so that facilities/ parking aren't so crazy and that field times aren't so difficult to get
More indoor soccer fields . Soccer is a very inclusive affordable sport for kids and adults there should be good quality indoor facilities available one soccer dome and Shouldice a Canadian football field disguised as a soccer field, very disappointing.
More indoor soccer fields!!!
More info online in terms of change rooms and what to expect when using the facility.
More information.
More instructors for swimming classes. More aquatics exercise classes for adults after prime day hours.
More knowledge about what facilities are available and where they are. Not aware of anything close to where I live in Signal Hill.
More lane swim times. Open up all the pools
More lessons and activities for children at other locations.
More local locations and not the mega centers
More locations of outdoor and indoor permanent pickleball courts.

GamePLAN for Facilities

Engagement Findings: What We Heard

More modern and bigger pools
More multi-sport facilities in central location for recreation opportunities, including grassroots level up to adult leagues (such as Foothills field house). Prime hours for recreational or development teams (vs. dedicated to UofC athletes or programs).
More of them
More of them
More of them
more of them
More of them
More of them
More of them. Arenas with ice
More of them. Booking prime time ice - or close to it - is almost an impossible task in Calgary.
More opportunities outside of 9-5 Mon-Fri (eg Friday nights). I can't find a class that works at my local pool that works with my work and parenting schedule (eg Saturday mornings, Friday nights)
More options available for small children to learn such as swimming lessons
More options in all areas of the city. SW has no large Indoor soccer space and west side of city has no arenas.
More options in the NE
More personal time
More pickleball courts
More pickleball courts especially organized play during the day in the northwest
More Pickleball courts- specifically a 12-20 court facility that can host tournaments. Both indoor and outdoor. At Richmond Green specifically, we also need restrooms.
more pool space for adult lane swims - they're often all booked up. Very difficult to get kids into swim classes - book up too fast!
More pools like Southland and village square
More program availability.
More programming evenings and weekends in the south end of the city
More programs.
More public swimming at the leisure centre's. Warmer temp at southland pool. Fix the hot tub
More rec opportunities in our neighborhoods
More recreation facilities in the downtown area.
more scheduled classes in pools
More secure locket / change rooms
More slides and other things to do in the pools like slides the big red balls diving boards

GamePLAN for Facilities

Engagement Findings: What We Heard

More soccer facilities. Indoor ones need to match the quality of hockey ones Soccer is never the priority as was made evident when an arena was added to the Royal Oak Y instead of soccer fields. Our new location is an expensive disgrace to the sport.
More soccer fields are needed!! Indoor turf facility in the South please. Bears paw and Shouldice are SO far from the deep SE and I have two daughters playing soccer requiring me to drive there frequently.
More soccer oppportunities, closer to my home
More soccer pitches (indoor and outdoor) without boards or gopher holes
More space! Too much time given to just a few activities, e.g. teenagers basketball.
More spaces for alternative, yet increasingly popular sports: pickleball, pump tracks, dirt jumps
more spaces for people with disability ,like especial people that are using a wheelchair or walkers.so they can watch sports activites,or hockey games etc.
More spots for classes. It is difficult to get a spot.
More staff
More staff processing gym bookings, faster turn around time, equitable booking opportunities for seasonal dome.
More staff. 7 day a week availability to use facilities (this is a city of 1.6M !!! It should be open 7 days a week to the public), public swims 7 days a week versus 3. More openings / classes for swimming lessons. They are full before you click enter.
More staffing to enable more open access hours for public swim to reduce crowding, maintenance and cleaning in pool facilities. Broken showers, broken diving boards - such visible disrepair and such limited hours makes it difficult to enjoy our favourites
More swim classes and swim instructors and better service. Rocky Ridge YMCA rarely answers their phones, have long line ups and it is common to deal with poor customer service.
More swim lessons - lots lots more Reduce prices significantly for families Sensory swim times for autism Cafes actually open during the day and not just for when hockey is playing Bigger parking spaces because all the hockey player have big trucks
More swim lessons. More family swim times. More indoor soccer facilities (unboarded please).
More swimming facilities as we can't sign up for classes, always full.
More times for self directed dive tank exercise. For seniors and those with injuries this is so important and it's social time as well
More usable workout space
More variety
More walkable locations downtown
Most are too far away

GamePLAN for Facilities

Engagement Findings: What We Heard

Much prefer small local amenities to the massive multiplex centers. Please stop building those
My community pool - Shouldice - is NOT OPEN on weekends and the next closest - Foothills - is also NOT OPEN on weekends. I like to take my grand daughters for a fun swim on weekends when they are off school and we ARE UNABLE due to these closures!!!
n/a
Need a place in forest lawn or surrounding area other then bobahan. That place is very small with limited hours
Need a rock climbing / bouldering facility nearby in downtown, currently there aren't any
Need cricket ground
Need more indoor fields for sports such as soccer, rugby, football
Need more soccer facilities both indoor and outdoor
need one in every neighbourhood, ability to book classes online accurately (online booking system is terrible! so hard to register for a class or even reserve a spot in a single drop-in class)
Need to offer better technology advancements for class bookings/passes and new age activities.
Need to see what is on offer.
Nicer change rooms
No charge programs for new moms/babies.
No safe bike parking
No thing - facilities are usually good
Non working hours scheduling
None of the listed reasons has prevented me from using the facilities
not allowing sales of fast foods in sport/recreational venues.
NOT EXPIRING our PAID SWIM PASSES!
Nothing
Nothing else as everything works well forme!
Nothing I can think of.
Nothing. Has been my choice to go or not to go.
Occasionally there will be a class using the deep tank. Public classes are listed on the schedule, but paid classes are not, which makes it difficult to determine if the tank is available. Please ensure that paid classes are shown on the schedule.
Offer interesting programs and activities for adults during the day Volunteer opportunities in the community...a time and place to meet and get to know new people in our community. Clubs or coffee time for adults during the day
Offer more deep water running classes during the day - particularly in the morning.
Offer more gym programs

GamePLAN for Facilities

Engagement Findings: What We Heard

Offer more programs more swimming lessons and sports programs more things gir seniors to do
once central website that would show what facilities have available for ice time for hockey training and shinny.
Online facility booking system.
Online schedule confusing. I have misread it multiple times and showed up for swim times that were not happening.
only 1 drop in soccer facility in this city, hours are limited and often a mix of adults w youth. More turf facilities. Need indoor track and field facilities! Enough hockey rinks. soccer & football play outside, why doesn't hockey play outside?
Only one place east of Deerfoot in NE (Village Square). Often closed due to maintenance or problems and can only drive there
Open for general public as drop ins.
Open pools more regularly
Open the Beltline Aquatic and fitness Centre with swimming pool
Open the beltline downtown again. As travelling to another recreation facility is hard.
Open up the facilities so we can participate again
Opening facilities back to pre-covid hours!!
Opening facilities downtown. We lost both the Y and beltline pool and are left with nothing
Our facilities are excellent and I used them a lot more before Covid, 2 major surgeries and I'm 74 years old.
Overall lack of appropriate facility availability leading to field time and space at hours of the day that are unacceptable and make it difficult to participate in sport.
Parent viewing spaces for soccer practices and games, with access to bathrooms (Shouldice indoor field has NONE - huge barrier)
people not showing up for booked events with limited class size should have some consequences for blocking spots for others
Perhaps a lottery system for registrations would be more equitable. And allowing those who didn't make registration for one session be prioritized for the next.
Perhaps better access to understanding operating hours and easy to follow rules for use. Being able to consume alcohol in public park spaces would make a big difference. And if there are options to book a facility, make that info easy and booking easy
Pickleball availability in evenings and not just during the evenings
Pickleball courts
Placing a public recreation center in downtown calgary
Playfields are in disgraceful condition. The city cannot maintain them properly and should partner with communities to own/manage/maintain them. The city needs to support partnerships with sports clubs partnerships between sports clubs and communities

GamePLAN for Facilities

Engagement Findings: What We Heard

Please Build more indoor multi sports facilities and make them financially accessible for minors groups
Please build something in the central north. Vivo is so overloaded and expensive. More city pools!
Please look into providing more disc golf courses
Please make more cricket fields, we need them desperately
Please plant as many trees as possible at the edges of sports fields and recreation facilities. There is not enough trees to provide shade to families attending ball games. Southwood, Blackfoot Diamond, Braeside esp all need trees evergreen preferable
Pools need to be warmer
Pools should be open in the mornings not just starting at noon. Glamorgan pool used to open at 6:00 and now opens at noon - what a waste of a facility!!!!!!!!!!
Prices at facilities like the Shane Y are ridiculous for drop-in - not all of us can afford passes or have time to come regularly. If the City has any relationship with these facilities, prices should be lower, closer to City rates.
Program availability
Programs for seniors ie beginner's yoga, chair exercises, bridge classes
Programs that work for our family's schedule
Proper and more pickleball courts
Provide same service or better than covid. Not less
Public skating hours should be longer and available in more facilities.
Public use schedules that don't constantly change.
Putting a nice facility in the Beltline.
Quality facilities down town rather than in the far out suburbs
Really have been wanting to out my daughter in swimming lessons post-covid, but the opportunities at our closest pool have been limited and fill as soon as they open for registration (literally within 1 hour this past week).
Reasonable pricing, clean well maintained facilities
Recreational facilities should be open on holidays and be aware of school PD days to cater to kids who are off school.
Recreational pool hours have been inconvenient (not on weekends or evenings) for my youth group when trying to book
Reduced cost for entry for a family of three.
Registration is available
Remove any and all Covid pandemic changes.
Renovate the pools, both indoor and outdoor. Most of them are outdated, rundown, obsolete and well beyond the best-before-date. Apparently there are billions of dollars available for the "climate crisis" in the budget. Reallocate sensibly!!!!
Return of drop in programs. Yoga for instance. I don't like having to pay in advance since I take my developmentally delayed sister with me

GamePLAN for Facilities

Engagement Findings: What We Heard

Safe ctrain. Require entry free to get on platforms.
Safe cycling routes to facilities and bike storage would make visiting facilities much easier and accessible for me and my family
Safe, wide and convenient pathways and sidewalks.
Sage Hill, Nolan Hill, sherwood, Evanston, Panorama, Livingston, Carrington, rocky ridge and Glacier Ridge need a new recreational facility
Secure bike storage please.
See above
Senior programs during the week at reduced prices. In BC at the rec centre pools you could swim for a toonie from 2-4 weekdays it was really good and that was for the gym too
Separate beginners level swimming lessons for 10 years and up teenagers
Shouldice pool and foothills pool have very limited hours for lane swimming. We need more the pool open more often
Significant issues with booking gyms and outdoor fields in a timely fashion. Not enough opportunities to use the new Shouldice dome.
Simply need soccer facilities. We do not have enough of them to accommodate indoor and outdoor requirements.
Skate rentals
Snow clearing and ice removal of the parking lots/ Marda Loop Community Centre. This prevents some seniors from attending.
Snow removal in from of facilities - for example inglewood aquatic centre not clean and slippery to go from parking to entrance
Soccer centre needs actual turf.
Soccer fields need washrooms, changing rooms and social gathering areas (e.g. club houses)
Some of the pools are too cold for little kids. If the one closest to my home is cold, travelling a far distance to another is a huge barrier. Make them all warm! No one likes cold water anyway, including adults.
Some of the pools closest to me Foothills pool and Shoudlice Pool are operating witt reduced hours with not enough Deep Water Workout classes
Something in the SW/Aspen area will be the best. We don't have access in that area
Southland Leisure Centre hasn't been open enough to use. Specifically the pools. Lack of swimming lessons is extremely frustrating.
Spectator seating for indoor fields would be amazing.
Spending more money of the Glenmore sailing school
Staff are not nice. Often advertised programs aren't offered. Lots of rules
Start considering the inner city and provide a venue which all can use. With more and more people moving into inner cities we pay taxes too.
Stop neglecting the NE. Kids play on dirt fields. NE Genesis Centre is a joke compared to other 3 quadrants. Gentrification at its best - way to go Calgary!

Stop pandering to special interest groups. This "woke" city council is terrible
Swimming lessons--Lifeguards should be giving parents feedback on what kids can work on midway through lessons. It's shocking for kids to find out they didn't get a badge when they did everything the teacher asked, but the technique wasn't correct.
Swimming pools that are accessible for wheelchair users
Table Tennis being available.
Tennis courts with lighting would make it possible to enjoy tennis, even in the evening.
The admission costs need to be reasonable especially for kids and seniors.
the booking process (and permit allocation process) is SO COMPLICATED! automated PROPERLY or 311 should be staffed accordingly. Days are intolerable, and having to deal with 5 different people, + 1-month cancellation policy is prohibitive
The City builds facilities that are too elaborate and costly. As an example ceiling height in ice arena too high adding to construction and operating costs. Just build the small town arena with dressing rooms and snack bar.
The city of Calgary fee assistance card. wheel chair/ walker accessible spaces
The earlier closing time has made it very hard for me to go. I need to go at 830 pm. On the weekends the facilities are over crowded but they also have very few cardio and weight machines to accommodate the need
The end of the pandemic :)
The existing facilities in the inner city need upgrades.
The facility near my home is too small for the population it serves. Impossible to sign up for, say, swimming lessons since they fill up so quickly.
The fees, affordability is important. Also having enough courts for playing pickleball
The indoor facilities are way too crowded. Swimming is quite limited
The nice facilities are for the new suburbs. The old worn out facilities are for those of us more central. I like the style of the new facilities.
The overlapping of school based activities and smaller group classes. Chaos in the reception area regarding seating, placement of outdoor footwear, noisy and crowded.
The registration portal is not great, I often have to call 311 to get help with registration.
the showering facilities at indoor pools are few and the changing rooms have very little privacy when lessons are being run there are several students wanting to shower and change at the same time and the facilities are not adequate to accommodate them
There are no city facilities near by I live in west springs sw
There are no obstacles. I am not sure why this has been made into another issue of equality.
There are no rec facilities in the inner city. They are only available for suburban residents.
There are none in the downtown core, which is shocking for a city with the calibre of Calgary

GamePLAN for Facilities

Engagement Findings: What We Heard

There are too few indoor turf facilities for soccer. Compared to cities like Edmonton we are greatly underserved. This limits children's ability to develop in a sport that is more and more popular and played year round.
There are very few dance programs anymore which is so sad.
There is no public running track (400m outdoor or indoor) near Edgemont. The Edgemont tennis courts (my are cracked and in disrepair. There is no public indoor tennis court, I can't afford Edgemont Athletic or The Winter club.
There needs to be more facilities, especially indoor soccer fields.
There needs to be more soccer fields, indoor lacrosse fields with better viewing areas.
There needs to be more staff members to help. Front line employees. There are too many mangers and senior leaders working for the city. We need more instructors to run lessons. Admission prices need to decrease. It is cost prohibitive for families.
There should be art centres in all compass areas N,E,S,W and make it affordable It was more financially viable to do my own studio than a membership - so unfortunate
There should be more indoor soccer spaces for 11v11 games. Playing 7v7 is very bad and not fun in winter. We should invest in a new facility.
There's a desperate need for more indoor and outdoor soccer facilities. More kids play soccer than any other sport in Calgary and our facilities pale in comparison to Edmonton.
They are fantastic - not much limiting us. Canyon Meadows pool could be open longer on Fridays (I think it closes early afternoon)
They are too far away from the community of West Springs.
This is a not helpful survey. I am not clear on what outcome you are hoping to achieve, but it has no relevance to those of us who use rec facilities.
Timed entry for outdoor pools is ridiculous. Also, what happened with your concessions at the Leisure Centers? Southland has squat (really? you couldn't make french fries and burgers profitable), and VSquare just has a coco-brooks. Do better.
To be able to talk to humans
To have facilities in my designated area available to me. I live in the NW and shouldn't have to drive to the SE to participate in sports.
to have more indoor and outdoor pickle ball courts
To use the pool at village square you need to wait in a 100+ person line
Too busy and cannot get in sometimes or short staffed
Update facilities in older communities
Upgrade Optimist George Blundin horrible arena the West needs this it is our only arena - skate park needed in West as well
Use the pre-school at Southland . Snow removal in parking lot and entrance to the school entrace around the back at Southland is DEPLORABLE!!!! AN ACCIDENT WAITING TO HAPPEN

GamePLAN for Facilities

Engagement Findings: What We Heard

venues that are designed for Competitive Sport - both for spectator and competitor rather than just for the recreational user.
Very little in the way of public Tennis or Pickle Ball courts in the SE. Ridiculous to have to drive to Bearspaw each week for my daughter to play indoor soccer. It's a 4 hour trip and costs \$15 to \$20 in gas multiple times per week. Need more Soccer
Walking distance. Clean change rooms.
Warmer pools
Warmer water and air in the pools
We are a winter country. We need more indoor soccer fields. Canada is hosting the world on 2026. Soccer fields are a lower carbon footprint than hockey.
we could use far more indoor soccer facilities. With the massive number of young soccer players in our city and such limited number of indoor fields, we could definitely use more investment.
We currently drive from beltline about 20-25 minutes to the SE Soccer Centre. It would be great to have one in the SW, or closer to downtown.
We desperately need a facility with a nice indoor pool on the West side of Calgary. (Near Aspen, West Springs, etc). There is no nearby access to City rec services, and Westside Recreation center is much too expensive.
We desperately need more pools. They don't have to be rec centres - in fact, I'd rather not have to pay \$15 just to go swimming - but we need more basic pools around the city.
We leave near Chinook and there are limited facilities around here. We'd benefit from pools, gyms, fitness facilities etc. Used to have a YMCA on heritage but that shut down. Also no library near by anymore
We live in the inner city (by the university) and the facilities in the area are small and old. It would be amazing to have larger, new facilities in reach.
We need indoor 11v11 soccer fields
We need more all season field facilities. More fields with bubbles on them.
We need more indoor facility options (for soccer etc) with change rooms and washrooms.
We need more indoor soccer facilities
We need more indoor Soccer facilities that are not public and affordable to use.
We need more indoor soccer facilities with proper viewing areas.
We need more indoor soccer fields in the inner city. All the facilities are at least 20 - 30 minutes drive - this is unacceptable for inner city participants.
We need more indoor soccer fields. As it is Calgary cannot even play 9v9 which is the Canada Soccer Standard as we don't have enough facilities.
We need more soccer arenas to help the grassroots and advance soccer players to have games 11v11 instead of 7V7 or 9V9 that does not help the kids to develop properly on soccer.

GamePLAN for Facilities

Engagement Findings: What We Heard

We need more sport facilities for kids especially during cold months ie soccer fields, pools, gymnasium access
we need more sporting facilities, especially arenas and indoor fields (ie turf, track and field house etc). The Shouldice bubble is an amazing addition, need more!
We need more. Calgary's population is too big for the amount of city amenities, they are grossly over-crowded. Put the money you sink into art into recreation, health is much more important
We need outdoor soccer fields to be better maintained and more indoor fields throughout the city
We need this type of facilities for everyone to enjoy not just the low income families. Cost should be same for everyone. Working people are paying more taxes and still require to pay higher costs for this type facilities. Working people are penalized.
We use pools regularly but the lack of available swimming lessons at the City of Calgary is a major concern. Acadia and Southland Leisure center not offering swimming lessons is decreasing accessibility.
We would benefit from a city pool/leisure facility in the nw - Evanston/sage hill area
Weight rooms too noisy with people banging equipment. Too close to treadmills. Thx
Well I live close to the Southland leisure center would love to use the pool and hot tub more but they are only open sometimes which is not great need more hours and would like if they provide more opportunities for swimming lessons for my grandchildren
Well if there was one in the downtown core like east village then maybe I would go there alot more but unfortunately there's t any near by me since u guys closed down the closet pool to me
When it comes to facilities, we want to see more development and better access for all quadrants of the city.
When it comes to outdoor soccer facilities, we want to see better quality developments – both grass and artificial turf. When it comes to indoor facilities, we want to see MORE developments and better access for all quadrants of the city.
When it comes to soccer facilities. OUTDOOR, need better quality developments with changing rooms and washrooms – both grass and artificial turf. INDOOR, need more developments and better access for all quadrants of the city. Sailing -more staff
When my parents will help me with my kids, and take care of them sometimes then I will be able to visit more facilities often. But for now, the government doesn't give VISAs to other countries but only to Ukraine. Very disappointed and mentally difficult.
When we lived in Edmonton, there were free swim Saturdays. Though it can be busy it did encourage us families to be active weekly.
When you live in North Central Calgary, you live nowhere. You don't live anywhere close enough when you take transit. Vivo is the closest pool, otherwise it's Thornhill or Village Square. I would have to live in SW Calgary for best access to everything.

Why do private business like flying squirrel, Calgary climbing center, hockey dev Calgary, hockey hub, Calgary partnered Great Plains Arena, Calgary soccer center all end up in industrial parks? Is there not a solution to allow sports, restaurants togeth
With the pool only being open a few days a week it's usually extremely crowded and I don't feel comfortable to bring my kids there in fear of them drowning, I wish they would bring back more swim lessons
Women only so I don't have to listen to grunting sweating men who hog the weight machines??? So gross and off-putting.
womens only classes,
Would be convenient to buy access to a location/activities with a « booklet », so to buy a quantity of ticket access and spend them according to my/our moving schedule.
Would really like to see the Shouldice Pool have an additional building for fitness facilities.
Would use a facility more if its closer, cost is reasonable.
You need to actually build them. You have done nothing for the soccer community! If not for Foothills club there would have been no place to play soccer indoor during the pandemic and even today they are packed 7 days a week with games. We need more!
You need to open up the wavepool hrs. Not being open all day Friday-Sunday at least was terrible last year, or only being open until 5pm on on of those days Me and my nephew couldn't get in this summer because village square was closed or limited so much

What specific enhancements or improvements are necessary based on the recreation facilities you've selected above?

- More indoor soccer facilities - desperately needed. Better maintenance of outdoor facilities
- More outdoor court areas for basketball and tennis - more indoor court areas for basketball, tennis, floor hockey, like the inflatable dome.
- more pickle ball courts indoor and outdoors
(1) Increased shelving for outdoor footwear. Better enforcement of the no street shoes rule in change rooms. (2) Don't allow cell phone use in the change rooms. Sure, they're "just checking messages" but it's creepy. (3) Better snow/ice removal @ entrance
• When it comes to outdoor facilities, we want to see better quality developments – both grass and artificial turf. • When it comes to indoor facilities, we want to see MORE developments and better access for all quadrants of the city.
• When it comes to outdoor facilities, we want to see better quality developments – both grass and artificial turf. • When it comes to indoor facilities, we want to see MORE developments and better access for all quadrants of the city.

GamePLAN for Facilities

Engagement Findings: What We Heard

1) There is a need to advocate for developers to build more tennis courts in the new area. 2) separate pickle ball courts. 3) there used to be allocated time for senior skating, it would be nice to see that back.
25 m swimming, community gathering spaces, indoor walking tracks, spaces that can be adaptable through the years.
A largerNumber of facilities for the activities
A Major Pickleball facility where tournaments can be held. Indoor and outdoor.
Ability to understand busy or quiet times for swimming lanes (could be applicable to other recreational sites) Tennis Courts that become busy have an online check in system to allocate time etc?
Access in the far West for all recreation, particularly interested in non- hockey skating, indoor space for rollerblading (flat), skate parks (in/outdoor) for access 16 Ave west end (west of/near COP)
Access to a change table for little kids or fenced areas to keep kids away from cars as well as play structures to occupy kids while parents are playing sports so the whole family can enjoy them selves
Access to appropriate indoor fields for soccer instead of hockey style soccer facilities . Soccer should not have hockey boards.
Access to bathrooms (outdoor portables are fine) and ideally parent viewing/ seating (bleachers)
Access to deep enough pools to teach diving. More swim lesson availability. More indoor fields for soccer/lacrosse/football.
Access to facilities in the newer communities and development of those facilities that are already established to accomodate sports apart from hockey
Access to public swim pools in Deep SE. Easier access to swim lessons. More play structures fun. Update south land. I miss this place being easier to access for facilities to use the wave pool and slides.
Access to swim lessons at all levels for adults, adult swim times in outdoor pool (wout kids) professional art installation and managing of art spaces
Access, need more space available for soccer, facilities need to be built to be flexible. Why can we figure out a flooring to place on top of a turf field to increase the usage of the facility for more than 1 purpose.
accessibility, greater number of facilities to accomodate.
Additional facilities, classes and capacity. Increased hours (outside of typical work week)
Additional indoor and outdoor pickleball courts-preferrable designated-not multi sport. Indoor lane swim at SLC
Additional Indoor soccer fields with artificial turf that support 11 versus 11 soccer competitions.
Additional room for swimming lessons - additional artificial turf fields - improved maintenance of outdoor soccer fields
adequate number of spaces available, adequate viewing areas for supporters/families
affordable and available indoor soccer and tennis fields
After school youth gathering places for drop in from Grades 7+
Again, the focus in this province has always been hockey, we must endeavour to create sporting areas that are NOT HOCKEY to better develop our youth instead of concentrating soley on the City and Provinces balance sheet.
all of the facilities can benefit from increase security snd more parking spaces. Hire more security. add treesnot just to green spaces but surround pools and recreation areas with shade giving trees. trees around parking lots to give shade to cars

GamePLAN for Facilities

Engagement Findings: What We Heard

All outdoor tennis courts need pickleball markings and there needs to be more indoor markings for pickleball
ALL POOLS SHOULD BE OPEN ON WEEKENDS so kids & their families can access them. Also with opening ALL POOL ON WEEKENDS there would be more access to swim lessons for all people that want them. At present there are not enough swim lesson spaces!!!
All quadrants of the city need dedicated Pickleball courts to accommodate the growth and demand of this inter-generational sport. It is an embarrassment that Calgary cannot host a sanctioned Pickleball tournaments drawing hundreds of locals and visitors.
All the carpeted indoor soccer fields should be upgraded to artificial turf or grass.
Amenities need to be better managed and cleaned.
An indoor multi field / use field house. Very disappointing in how much Calgary lags behind in this area.
An indoor walking track would be very helpful, especially in the winter. Would love to see some dance classes and other dry land activities (especially for drop in).
Another leisure facility by cityscape and cornerstone. More outdoor basketball courts in the area
Anything to do with the pools.
Aquasize programs
Aquatics in Calgary generally need invest and prioritization following the impacts of the pandemic.
Arenas are cold and the flooring is not all good in every arena. The toilets are usually dirty and some facilities have no soap. The lack of quality sound systems in arenas is also a problem.
As a parent of an avid ringette player, more ice surfaces are needed in Calgary
As an aide who works with many young people of differing abilities, there should be more free programming or cost effective programming. Wheelchair accessibility should also be a priority in all city facilities along with mixed gender change rooms
At least 1 more indoor soccer facility and more times available for public to drop in.
At SLC, the weight room equipment is getting old. It seems to take months to fix a machine. Many accessories, like bands and balls, have disappeared.
At Southland only one shower has the option to change the heat the others aren't very warm
availability for everyone
availability of artificial turf for field hockey, indoor flat surface for indoor field hockey, more swim pool availability for children's lessons
Availability of swimming lessons, an essential life skill shouldn't be so competitive to register your children in to. Outdoor soccer fields need increased maintenance and weed control
Ball diamonds are a joke. Fields are unsafe (divots everywhere and the infield is even worse. Soccer fields are really bad as well (outdoor).
Ball diamonds are poorly maintained. Over grown with weeds, either no fences are fences in need of repair, no dugout, holes and tripping hazards on fields.
Ball hockey is not even a thing here compared to Edmonton. Need facilities. Multiple multi-sports plexs
Basically, I would just like to see more indoor artificial turf soccer fields located around the city. And not massive like the domes, but a numerous amount of smaller ones the size of school gyms. I realize this isn't easy to accomplish.
Bathroom facilities. More indoor soccer fields / bubbles

GamePLAN for Facilities

Engagement Findings: What We Heard

Beginner only skate parks, 3x3 basketball, youth sized basketball, Gyms that allow for sticks (ball hockey & field hockey), turf space indoor and outdoor that is short turf for field hockey
Better accessible seating for spectators.
Better aerobic classes
Better affordability for indoor court spaces
Better change rooms
Better change rooms and old rinks need updated interiors
Better change rooms at the indoor pools. The temperature is way too cold for people who have just finished swimming, quite dark and not well laid out.
Better facilities and more facilities for soccer and swimming
Better facilities for small children.
Better field maintenance. Washrooms needed at all fields.
Better fields for indoor and outdoor soccer and a need for international class venue for concerts. Ski hill improvements in the city, including updates for sleigh run.
Better fields that are taken care of. Have the space but not taking care of them.
Better fields, more accessible fields, more fields throughout the city, better maintained fields where people can drop in and play for fun
Better grass and maintenance for soccer field
Better grass outdoor pitches for soccer and indoor soccer pitches with better quality turf and space
Better ice quality. Spend less time on hockey. More swim lessons
Better Indoor Soccer facilities with proper turf (not boards) are required. Currently Dome'd fields have little to no area for spectators to walk, eat, rest, or view the activities properly. Other (smaller) provinces have second floors.
Better maintained outdoor fields (grass mowed / ensure surface is flat no holes) and more outdoor artificial turf. More indoor turf field facilities with better access in all quadrants
Better maintained outdoor soccer fields with washroom facilities.
better maintenance and more of them
Better maintenance and updates of artificial turf sports fields and particularly of natural turf soccer fields. Many outdoor fields in city spaces have had next to no maintenance in years and in fact they're almost unusable as athletic spaces.
Better maintenance of outdoor fields
Better maintenance of outdoor soccer fields (some fields actually had gopher holes, but mostly just to make sure they're level)
Better management of the YMCA facilities. Rentals are difficult, communication is difficult.
Better mtce, proximity, over crowded
Better playing surface
Better quality developments for outdoor soccer facilities (both grass and artificial turf) More indoor soccer facilities and additional swimming facility
better quality grass soccer fields
Better seating for parents who watch soccer at the new facilities. Place for players to go to get ready. Indoor fields last year were good at this. Now indoor fields with outdoor turf are terrible.

GamePLAN for Facilities

Engagement Findings: What We Heard

Better seating for spectators at soccer fields. Often only built for large field play vs multiple fields on pitch.
Better soccer courts . As soccer is growing the arenas are terrible.
Better spectator area to view soccer games. Easier access to get in and out of facility
Better storage, better staff training,
Better turf at the South Soccer Center. Currently it is a green carpet on top of a hard cement floor—not ideal.
Better use of park spaces. Introduction of more disc golf courses IE North Glenmore Park that was just taken down. More ice rinks, costs are so high because of lack of ice sheets available. For kids and adult. Playing at 11:15pm is ridiculous.
Better viewing area for parents.
Better viewing at indoor turf fields (non boarded) and more facilities closer to the south of calgary. We live in sundance and have to drive to should ice or bears paw. Make more skateparks near sundance or increase the size of midnapore skatepark.
Bigger facilities and modernized locker/shower rooms
Bigger pools
Bigger swimming facilities and more options for youth to get free access and more space to have safe activities
Bike racks indoors and less likely to suffer theft, stroller parking, heated pools for kids swimming classes (inglewood is too cold), more outdoor small scale splash parks.
Boarded soccer facilities should be converted to boardless turf fields and better change room facilities at all fields
Bring back the Pre-covid 6am deep water workouts, the classes were full of people working out before work. This demographic is neglected now. at
Build a multi-purpose leisure center in the NW or NE quadrant (similar to Southland leisure Centre). Make sure it's warmer in the Centre and the hot tub is working. Or better build 2-3 smaller hot tubs rather than 1 large.
Build more covered full-sized fields.
Build more indoor pools throughout the city. Right now they are way too congested/overpopulated for lane swimming.
Build more. Lack of facilities available for use. Lots of overcrowding and hard to get space.
Calgary has a higher number of competitive swimmers than hockey player and some of the worst facilities in the province. This city needs a 10 lane 50 metre pool to meet the need and also allow YYC to host international competitions.
Calgary is falling way behind Edmonton for lack of options to host tournaments for all sports within city run facilities. We need a field house
Calgary is lagging behind hugely with the fastest growing sport in North America - Pickleball. We need indoor and outdoor dedicated courts.
Calgary lacks indoor covered turf fields for soccer. We have more demand than we have facilities. We also need more artificial turf outdoor fields
Calgary needs indoor padel and pickleball facilities

GamePLAN for Facilities

Engagement Findings: What We Heard

Calgary needs more courts, and playing time, dedicated just for pickleball. There are too many people playing pickleball to share courts and playing time with other sports which have lower participation levels.
Calgary needs to build multi use facilities like SP Millenium Place or RD Collicut centre. And indoor soccer and other sports need safe boardless turf fields where concussions aren't a regular thing.
Calgary's population has grown so much, but new facilities have not been built to keep up with new demand.
Can YYC Planning/Rec please focus on getting some facilities back into local neighborhood areas? thank you
Canada made the FIFA World Cup. There is a growing excitement for the sport. It is relatively cheap sport. Lets curb the obesity epidemic by becoming less hockey centric and put more emphasis on soccer - there are not enough indoor facilities.
Capacity to facilitate more swim lessons, gymnastics and other classes for children.
Capital investment in pools and rinks
Certainly more indoor turf fields, and outdoor turf fields. Doming Schouldice was huge. More places like this would be super.
Change room updates.
Change rooms at Canyon Meadows pool are pretty outdated.
Changing rooms and showers are too few. When the school kids come in there's not enough space
Check on the hottub and steam room regularly to make sure no shape thingy on it
City of Calgary has a disappointingly insufficient number of public gyms and indoor soccer fields that the general public can use.
City of VAnancouver has 2 VERY active community/rec. centres: Roundhouse & Coal Harbour. I lived in Vancouver and used facilities for 8 yrs. !!!
City operated indoor pools are often aged and lacking newer amenities
City should run most of the facilities So than it will be less cost effective and city can make more money than they hire third party's
Clean the pools. Our 25m tank at Brookfield YMCA is dirty. Flatter natural soccer pitches
Clean, bigger spaces, better layout
clean, wheelchair accessible
Cleaner and spacious
Cleaner safer spaces
cleaning, maintainece
Cleanliness and keeping away crime, vandalism, and drug use.
Community meeting rooms should be bookable like the library. Outdoor court surfaces need improvements to remove cracks and redo surface. Some sports fields could use enhancement to make them more versatile and placemaking
Compared to private facilities, the city is unable to provide the same level of quality these recreation facilities offer. For e.g. YMCA
Construction of indoor field houses or air supported bubbles in at least 4 locations throughout the city. Construction of AT fields and Class A grass fields.

GamePLAN for Facilities

Engagement Findings: What We Heard

Continue to add more turf soccer bubbles! The city is working in the right direction on this and needs to keep adding more facilities. Also, more fitness facilities are needed. Frequently busy.
Could be cleaner
Cricket ground maintenance and pitch maintenance
Cricket pitches need lots of improvement, the grounds need to be leveled, it is a major injury concern, need more cricket pitches with washrooms and parking.
Cross country skiing trails
Dance programs
dedicated pickleball courts
Dedicated pickleball courts (indoor/outdoor) are needed.
Dedicated pickleball facilities
Dedicated washrooms in all soccer centers without having to go outside.
Designated courts for pickle ball. More spray parks. Free programs for all Calgarians.
Desperately need an indoor track and field facility (multi sport field house) . We are have far fewer outdoor tracks than other major cities . Hours for public swimming are often challenging and websites are difficult to navigate.
Diamonds - there is a significant shortage in the west end of the city for youth fastpitch (nearly doubled in 5 yrs). Indoor Sports fields - more of them and better spectating (e.g. CWSC); more indoor space availability for softball offseason training
Different boats. Larger double hands boats or multihulls.
Disc golf needs to be on this survey in the main section. It provides more recreational hours, year round than most of the activities listed.
Dive boards always broken at city pools, no hot tub at Inglewood pool, need more public swim times especially when school is out
Downtown has no facilities and the ones surrounding the area like Killarney, and Inglewood are run down and depressing
Downtown location
dressng room in some arenas are too small (old). Outdoor soccer fields are unsafe (uneven, have holes near the soccer goal make them unsafe for goaltenders)
Each neighbourhood facility should offer the same array of activities for easy accessibility to everyone across the city. Broaden availability of swimming lessons.
Easier accessibility to indoor soccer facilities and cricket pitches for each quadrant
Easy access, modern scoring
Empty garbages, provide more garbages, provide washrooms facilities that are not disgusting. Make security and safety a priority
Enforce bathing garment requirement, enhance cleaning
Enhancement is spelled wrong in the second option in all questions above.
Enhancements would mostly need to be in hours of operation, i would need access before school/work to make use enough of the fitness facilities to merit a monthly pass

GamePLAN for Facilities

Engagement Findings: What We Heard

Every facility in calgary should be accessible to all. Universal change rooms, elevators, or ramps. You should be able to go to a rec facility and get everything or have it specifically designed for 1 facility type and for it to excel at that.
Existing Indoor soccer fields need enhancements and additional facilities are needed.
Expand them. More equipment
Facilities and fields need to be better maintained, ex. Watering, grass cut, diamonds need to be groomed, fencing repaired, bleachers fixed
Facilities are aging and outdated. its time that we reinvest and refocus on City staff operated spaces and facilities to ensure that once buildings are constructed that they last another 60 years.
Facilities need proper change rooms and washrooms
Facility hours - evening aquatic classes
Facilities for all ages that are modern like outer suburbs however in the core. Why are all of the quality services in the suburbs?
Family change rooms, cleanliness,
Fees most importantly family of 2+2 or more can't afford these fees. Trimmings and more facilities offering more affordable time friendly programs. More educated professionals on different kind of abilities like autism, adhd or hidden disabilities
Field House. More covered fields to use in winter for soccer and football.
Fields need more regular maintenance to ensure a safe playing surface.
Figure out the ratio of tennis to pickleball players and add more courts already set up for pickleball. Outdoor pools - change rooms/bathroom were disgusting each time used this year.
Fitness Facilities: gyms lack quantity in equipment that more frequent gym users would use (racks, barbells). Catering to more advanced use would increase uptake. Arenas: poor ice quality compared to other facilities, showers unmaintained.
Fix water fountains, replace lighting, make it easier to book facilities
Focus on the youth
Football field need some stands for families to watch kids play
For kids to have a good playing soccer field - both turf improvements
For outdoor I want to see better quality developments – both grass and artificial turf. When it comes to indoor facilities, I want to see MORE developments and better access for all quadrants of the city.
Full turf field at soccer Center We are so far behind Edmonton for the demand
Given the growing size of the population there needs to be more reasonably priced venues for all ages and programmes to encourage kids not to get caught up in drugs
Goal frames need to be maintained at a safe standard. NT fields need attention to bare spots, sprinkler heads and quality of top dress material (rocks and debris). Indoor venues improved access to washrooms (DOME) and the use of chains to secure nets
Grass field maintenance is very poor, newer turf fields are decent but older ones need upgrading - amenities at all fields seriously lacking many don't even have a porta potty
grass fields need better maintenance and oversight. non-manned athletic parks become almost unplayable in grass length several times a season.
Grass needs to be cut for outdoor soccer and more indoor facilities needed for indoor soccer.

GamePLAN for Facilities

Engagement Findings: What We Heard

Grass soccer fields aren't level and even have holes that make it hard to play and increase injury risk. Grass is not cut often enough during periods of heavy rain, leading to grass that is several inches long. Tennis courts with lighting for evening play
Greater availability of fitness equipment eg spin cycle bikes at more rec facilities
Hard courts - need more; arenas - better shower facilities
Have all equipment functional and available all days and hours the centre is open. I. E. Hot tub or swimming at southland.
having kids playing on natural grass versus artificial turf during spring/summer, see way too many injuries related to turf and over heating of rubberized turf surfaces.
Having many of these facilities are keys in building a community, but many I'm being asked about I didn't know existed. If I know about it, I'm likely to try it out.
Heat in hockey arenas! When you ask the staff get upset they are not allowed To turn it on.
Hire lifeguards, keep pools open all week in summer. Definitely open longer Friday-Sunday. In summer open all week.
How about . Providing proper sports opportunities to all sports. Where one sports does not have priority over another such as
Huntington Hills skate park needs a graffiti strategy. Either scrub more often or hire proper graffiti artists to cover the whole park. Calgary Soccer Centre needs thicker turf and bigger fields, or build another centre in the north with better fields.
I feel there should be increased access to swimming facilities for lane swim and competitions. Often facilities are crowded with limited access. Outdoor lane swim often booked up a week ahead.
I find limited access in the NW
I hate that they close early on weekends! That's when I can take my kids swimming.
I have been generally happy with the facilities that I have used. My biggest wish is that there were more facilities. Particularly in the northeast where I live, which has comparatively few facilities
I mentioned previously, it looks like CMSA field allocation for indoor soccer is very wired. Parents have to travel almost 50 mins from one area of the city to another area. That is waste of time and energy.
I play pickleball avidly. I would sure like to see way more court time for drop in open AND levelled play
I really think the change rooms need major upgrades. Most I've been too are very outdated, prison like even, time to add comfort, style and privacy to the mix. Not even having blockers up between urinals is unacceptable, just as one example.
I think we need more facilities as it's so difficult to register for kids swim lessons and also lane swimming is so crowded.
I use dive tanks for exercise (bad joints, like a lot of people there) and I wish lap swimming was banned and that there are adult-only times available
I wish pool hours could be longer as in open earlier in the morning and close later at night.
I would like to see a outdoor running tracks in field spaces and a cross country tracks within walking distances, green areas with Benches for older people
I would love to see accessible outdoor walking and running tracks in communities. These could easily be added to pre-existing field parks for use when games or events are not on.

GamePLAN for Facilities

Engagement Findings: What We Heard

I would love to see bathroom facilities available at baseball diamonds as the games can often last for a few hours. Improved seating options (loungers, comfortable chairs, picnic tables etc.) at outdoor pools.
I would love to see more outdoor pools in the NW!
I'd love a running track 400m outdoor and indoor near Edgemont. I'd love Edgemont tennis courts to be upgraded (cracked) and I don't have any way of playing tennis in winter.
Ice surface should be maintained more often like once every hour, not once after each session, in the indoor ice rinks.
I'd like to see more items in parks that can be used by seniors
I'd like to see some development in Peace estate park near harvie passage, equipment rentals (especially PFDs) and concession and storage for users groups and facilitate events in the area.
If we're going turf at the soccer centres, then we should have indoor turf in the south too. Can you control the weeds at the outdoor soccer fields, it can get out of hand in the summer and can injure children
Improve change facilities at outdoor pools, improve bathrooms at public parks, heat pools a bit more. They are so cold!
Improve conditions and maintenance of outdoor fields
Improve/upgrade/maintain but also add more of these facilities especially in NW
improvements to quality of turf fields as well as grass fields
Improvements to the West soccer center. The viewing area is pathetic and potentially dangerous.
In comparison to Edmonton Calgary does not have enough indoor soccer facilities and needs to take better care of the fields for outdoor. The sort is only growing and we don't even have a field house to host big international games.
In my experience the fitness classes are limited. I would like to see options for class times, and different types. Also more for fit but aging population
In need of more soccer fields and better parking so it's not so crowded.
In south Calgary schools have basketball parks and communities have skateparks. But we have nothing else except Goodlife fitness and YMCA. We can't afford that as a family of 6. Where are our programs and service? City art classes? City dance classes ?
Increase access to high school students so they would have somewhere to be when school is over. This means free membership, transportation, regular programming after school from 3:30-6pm, activities that are targeted at teenagers
Increase in the number or hours for them
Increase indoor soccer facilities
Increase the hours that the leisure centres and other pools are open, especially for public swim times.
increased access to speed skating in hockey rinks
Increased availability of indoor spaces for kids soccer, spectator space at indoor soccer facilities (E.g. Viper Dome).
Increased availability of registered programs. (Also there is a typo in the 25m swim tank line, it should be lane not land swimming)
Increased hours at pools. I should like pool
Increased locations for indoor and outdoor 11v11 soccer fields. Insufficient space, multiple groups at high levels having to play at 6 am on weekends due to a lack of field space

GamePLAN for Facilities

Engagement Findings: What We Heard

Increased spaces for activities and number of people interested in activities. Fighting for space for ourselves or our kids overcrowded or overbooked.
increased swimming opportunities would be lovely! Outdoor court activities that would be free for families to access would be wonderful
Indoor & outdoor high quality grass or turf in ne Calgary.
Indoor & outdoor Pickleball courts are needed for the fastest growing sport in North America! There isn't enough of either to accommodate the demand. Com. Centres are doing their best, but oftentimes their space is limited by ceiling height & floor space
Indoor 25 m lap pools need better hours, that is, earlier opening (5:30 am), and more times dedicated to adult lap swimming.
Indoor arenas should all have at least two ice surfaces. There is serious efficiency gained by having more than one surface per facility. Calgary is maybe the only city in Canada without a four plex arena or an adult-only complex.
Indoor artificial soccer fields with adequate viewing spaces for spectators.
Indoor artificial turf for 11v11 soccer
Indoor Artificial turf installation at the Calgary Soccer Centre... for year round play - Similar to Shouldice
Indoor baseball diamond bubble! More of the indoor bubble for soccer like the new one near Montgomery, more indoor squash courts too, more options for the winter season sports
Indoor boarded soccer facilities need to be converted to boardless soccer facilities.
Indoor boarded soccer is shifting to 7v7. More 7v7 fields would be nice to have better field times.
Indoor field and ice space
Indoor fields in all quadrants of the city, with good width and height plus viewing space. Outdoor soccer pitches of higher quality - pitch shape, turf, nets, etc. Also bike parks that develop riders at a higher level.
Indoor fields specifically designed around soccer. But with space to allow for warming up. e.g. Edmonton Bubble
Indoor multi sport field house needed for City - a big one
Indoor skateparks are listed but there are NO indoor city skateparks only private facilities. Would be great to have one for Calgary. Also Pump Tracks are not listed but are a huge city amenity we use almost daily Outdoor skatepark program needs expanded
indoor soccer facilities
indoor soccer facilities
Indoor soccer facilities are crowded and located far and not located close
Indoor soccer facilities need spectator seating seating
Indoor soccer facilities need to be expanded and spread out to make them more accessible. These facilities are most often used during winter when driving conditions are often poor and a long drive can be a deal breaker.
Indoor soccer fields
Indoor soccer fields are almost don't exist in the city
Indoor soccer fields should all be updated to artificial grass. Larger locker rooms for hockey. Need youth ice-times to be outside of normal business hours to accommodate working parents.

GamePLAN for Facilities

Engagement Findings: What We Heard

indoor soccer fields. These makeshift facilities are underfunded, crowded, non functioning, embarrassing to hold tournaments.
Indoor soccer turf!
indoor tennis and soccer facilities
Indoor tennis for winter, expanded hours for line swimming at outdoor pools
Indoor turf fields
Indoor turf fields are necessary to provide access for various groups
indoor turf- needs to be re rolled, pools are getting older
Indoor Turf soccer facilities lacking
Indoor walking areas .
Indoor walking facilities would make sense to keep older population safe and healthy
Indoor walking for Winter especially
Indoor walking track- need more than the one at max bell.
Indoor walking tracks
In-door walking/running track
Inglewood pool would benefit if it had more uses and a hot tub!
Invest in fully public indoor turf access for soccer. Private partnerships mean the public gets incomplete access. Upgrade outdoor fields. Many fields need to be graded, levelled, and hazards such as holes filled in.
It can be difficult to book aqua fitness classes. Have heard that classes book up on line, yet people don't show. Would like to see more deep water workout classes, in the south pools. When is Acadia pool going to reopen? And hope it will help to have more
It is nearly impossible to find indoor court space during winter months. With pickleball lines that is cost sensitive. In particular in the evening. School gymnasiums do not have pickleball lines or seem to be available.
It is quite apparent the Sailing school is in need of better access to resources and upgrades. Climbing wall should also be modernized
It is so difficult to play tennis indoors/during the winter in Calgary!
It seems there have been a lack of understanding about the needs of different sports and make adjustment. A cohesive and effective conversation is needed. Also, the booking system is not user friendly.
It would be good if we didn't have to book a fitness class a week in advance and at 5:30 a.m.
It would be great to see additional Soccer fields for indoor soccer. Also additional swimming pools, since the cost to go to a City pool is much more affordable than a regular public private pool.
It's impossible to get my child into swimming lessons. I have to log on at a ridiculously early hour to secure a spot and even still it's not guaranteed. Also public swim schedule is not good for working families
It's wild to me that the City is not providing better supports for seasonal outdoor activities such as disc golf and cross country skiing. These activities feel entirely ignored. It is also disgusting that the city is closing inner-city centres.
I've been taking private swim lessons and have had no issues whatsoever. Some things I do wish is if one lesson could be longer than 30 minutes and possibly a fixed schedule. Example, lessons at one place a week for the same day a certain amount of weeks

GamePLAN for Facilities

Engagement Findings: What We Heard

Just basic maintenance should be good.
Just more spaces for indoor soccer, indoor hockey and swim lessons. As a parent I try very hard to keep my children active but facility fees, lack of options and early full registrations make it very challenging!
Just not enough space for everyone who wants to use it.
Just seating for fans at Shouldice indoor facility
Keep bikes off outdoor soccer fields so player safety is enhanced (i.e. biking on same line creates hardened, depression). Indoor soccer facilities need much improvement for change/warmup areas and spectator space
Kilarney pool smelled moldy. Most instructors and more swim lessons they fill up crazy fast! Refrew pool is freezing cold.
Lack of facilities in inner city, west end needs more sport facilities, pool
Lack of full field indoor soccer. Nothing in the deep south of the city.
Lack of indoor soccer facilities and 11 v 11 outdoor fields.
Lack of lane swim facilities at larger pools and very minimal hours for lane swim at lane pools. Hard to find open lane swim times.
Lack of proper sized indoor soccer fields. Unacceptable for the number of teenagers and adults that play indoor. Lack of good outdoor soccer fields, some uneven or unmowed.
Lacking high quality baseball facilities. Some tennis courts in disrepair
Leisurw centners OPEN 7 days per week
Light on outdoor path at Rocky Ridge YMCA
Locker rooms are in poor condition, lockers are falling apart. Broken tiles., sinks, showers . Better maintenance in locker rooms, bathrooms, weight rooms. These rooms are often overcrowded.
Locker rooms could use new paint, updated toilets would be nice. Kids play place is old and could use a refresh
Lockers need repair security needs improving.
Longer hours in Vslc
Look at a map the West is grossly underserved- the city or YMCA need to build something
Look at your own census data and see how many seniors and kids live in the NE and then compare to the number of facilities north of 16th Ave and Deerfoot. Sad.
Lower membership fees, childminding
Maintain or create spaces in the donut of decline (eg. fairview, acadia, haysboro)
Maintain or replace the small inner city facilities before building more giant rec centers
Maintenance and cleaning. Grass is overgrown for most of the season. Pool surrounding are not maintained properly.
Maintenance and upgrades to existing facilities would be great. Some of the city gym changing rooms, gyms and pools desperately need upgrading
Maintenance on outdoor fields. Definitely need more full size indoor soccer and baseball facilities
Maintenance, accessible spaces, washroom and drinking water access. People-friendly spaces accessible by foot.
Make them inclusive and accessible
Make them much CHEAPER to use

GamePLAN for Facilities

Engagement Findings: What We Heard

Making fitness centres affordable, larger and centrally located for easier access.
many arenas for hockey (ice sports) not enough indoor facilities for soccer, lacrosse, ultimate
Many city owned and operated facilities are outdated and falling apart. Recent recreation investments have all be in partner facilities and then handed off. We need to fix our own first
Many grass fields for soccer in Calgary are not maintained properly. The grass becomes very long which makes it hard for kids to play on. Some fields are overgrown with weeds and others are not lined properly.
Many of the outdoor soccer fields (natural) require significant improvement. Players injure themselves from holes, they aren't maintained very well, Inland Field has no spectator seating and isn't very accessible. We need a Field House too.
Many older facilities need upgrades and just more facilites. Particularly arenas - ice is a hot commodity and can be inaccessible. Indoor unboarded soccer facilities are a huge need - there are not enough .
Many outdoor courts need surfaces redone. Outdoor ball fields need updated benches, fencing and shale.
Marda Loop lacks many of the above named features.
Martial arts and other physical activities for kids are needed in north Calgary
millennium Needs upkeep better drainage and re surface. More free swims at pools and easier access to swim lessons for kids. You need to model the Toronto outdoor rink system with schedules hockey times and better maintenance.
Modernization of existing arena and aquatics facilities, improved spectator seating at facilities, improved arrival, parking and circulation at facilities
More - particularly pickle ball courts and 25 m swimming tanks.
More 11v11 indoor soccer facilities!!
More access to arenas and indoor turf facilities
More access to Southland climbing wall. Improved waterslides at both leisure centres. Need more facilities for indoor biking.
More accessibility - I don't know of any 50 m pools funded by the city! Maybe better marketing if there are any. Many arenas are showing their age. They are cold and don't have great seating areas for spectators.
More accommodations for indoor Astro turf fields. Don't find gym floor's sufficient for training
more activities for teens
More arenas are required.
More artificial turf and regular soccer fields, better maintenance on existing fields
More availability and affordable all over the city to encourage active living, health and wellness. Important investments that benefits the city and Province now and future in areas such as healthcare costs, crime, engagement, growth.....
More availability in more locations
more availability of facilities around the city
More availability of fields and courts. Better secure storage as they are often broken into.
More available activities and sport lessons for more.locations other than South and North leisure centers
More available spaces for music groups to gather for jams, drumming, singing, strings etc. and practicing rehearsing for community drama groups.
More availibity close to new communities

GamePLAN for Facilities

Engagement Findings: What We Heard

More baseball diamonds with good dugouts and proper groomed fields & washrooms
More baseball diamonds, dance studio/group fitness studio space, basketball courts (8 ft nets)
More benches/seats for spectators
More bordless soccer field. The fields at the south Calgary soccer center are gross and the carpet doesn't reach the board. The advertisement is peeling off and has cut me a few times.
More capacity. More spectator seating at indoor soccer fields.
More choices in the NE for indoor and outdoor turf fields
More class times for land and water fitness. They are still really limited at facilities across the city
More cleaning crew for in and out side areas and more bathrooms outside for sports
More dedicated I door and outdoor pickleball courts
More development of indoor turf fields to meet growing demand of sports and better quality development of grass and artificial turf outdoor surfaces, also to meet the growing demands of youth sport, which are currently well UNDER serviced
More disc golf
More disc golf courses
More disc golf courses
More disc golf courses
More disc golf!
More discgolf courses. The north glenmore park course was taken down but it is used quite often!
More DWW classes for seniors. Larger locker rooms. Locker rooms too busy because of overlapping classes. More equipment in work out rooms. More up to date equipment in work out rooms. Longer hours during weekends.
More easily accessible fields, washroom facilities by fields
More eliptical machines and treadmills, weight machines, bigger exercise room.
More facilities
More facilities and better access east of deerfoot
More facilities are needed and lower cost. Make everyone pay not just the higher income earners. Higher income earners are already paying high taxes.
More facilities are needed with proper artificial grass for winter use. The Calgary soccer Centre should be modified with a full sized soccer field and a proper playing surface. Artificial grass
More facilities available to each quadrant of the city.
More facilities close to home.
More facilities for indoor soccer specifically turf unboarded fields
More facilities for indoor soccer to reduce crowding and improve access in all quadrants
More facilities for those sports.
More facilities in inner city
More facilities in more locations in the city. We are often driving 40 min to get to soccer or lacrosse games.
More facilities in the far South of Calgary
More facilities needed
More facilities needed in NW

GamePLAN for Facilities

Engagement Findings: What We Heard

More facilities that are paid for by taxpayers but NOT operated by for profit groups like the YMCA.
More facilities that won't become privatized.
More facilities with running area
More facilities, as our city grows in all directions. The existing facilities are overcrowded and it's hard to get into programs and spaces
More facilities, clean spaces, more hours
More facilities, increased variety of classes available at more existing facilities
More facilities, particularly in the southeast and southwest.
More facilities. More indoor space for drop in play, ie kicking or throwing a ball without it being an official practice
more field and ice space
More fields in each quadrant around the city
MORE fields with more better space for spectators
More fitness programs, aqua fit programs, weight rooms and fitness spaces, and more art program locations in the Deep South of calgary
More gymnastics classes offered for kids
More hockey rinks need to be upgraded with bigger dressing rooms, more soccer fields are needed in particular with artificial turf which allows play in inclement weather
More hours
More hours at Acadia pool. Events to try new activities. More awareness of where facilities are near me.
More hours of operations to swim and reopening the Acadia pool with a selection of programs as soon as possible
More ice arenas and leisure swim centers in the NW
more ice arenas for hockey and more soccer fields
More ice arenas, we live in nw and often have to go to village square. Better baseball fields with batting cages and better maintained. Calgary lags way behind other communities
More ice availability for adults, people not in minor hockey. Stick and puck without kids, 14 and older
more ice include ringette the girls sport
More ice rinks
More ice rinks
More ice rinks. It is ridiculous that sports like ringette can't secure reasonable ice times for kids.
More indoor and better soccer surface
More indoor and outdoor Pickleball courts
More indoor and outdoor pickleball courts
More indoor and outdoor spaces for Pickleball and Swimming Lessons.
More indoor artificial grass soccer facilities
More indoor artificial turf Soccer / sport domes. Replicate Calwest soccer center / Shouldice 10 more times throughout the city. throughout the city.
More indoor artificial turf soccer fields are desperately needed in this city.
More indoor courts for pickleball, specifically in the north west.

GamePLAN for Facilities

Engagement Findings: What We Heard

More indoor facilities for soccer, especially with World Cup coming to Canada in 4 years, having more indoor soccer facilities for the number of teams the city has would be so great.
More indoor facilities for youth playing grass sports/ artificial grass
More indoor facilities with proper turf for indoor soccer
More indoor Fieldhouse spaces
More indoor fields and outdoor artificial turf for soccer's. More facilities for all 4 quadrants of the city.
More indoor fields for sports such as soccer. Better quality and more outdoor fields spread throughout the City.
MORE INDOOR FULL SIZE TURF SOCCER FIELDS
More indoor Pickleball is needed.
More indoor soccer artificial turf fields. More full size outdoor grass and artificial turf fields.
More indoor soccer centers with artificial turf in the SE. specifically non-boarded facilities due to CMSA decision to move to non-boarded play.
More indoor soccer facilities and better outdoor soccer fields.
More indoor soccer facilities are badly needed in the city.
More indoor soccer facilities in the North
More indoor soccer facilities with better set up. Teams are still using soccer centre but the fields are too small for needs and spaces are over full. Some smaller cities have better facilities than us. Bears paw and should've are big improvements
More indoor soccer facilities with better viewing areas for spectators (parents). Better quality outdoor fields for soccer to reduce injury and enhance play (more high quality grass fields).
More indoor soccer facilities with convenient locations. Outdoor fields should be better kept.
More indoor soccer facilities, better maintenance of soccer fields (or conversion to artificial turf), no sprinklers or access hatches IN the soccer field, upgrade of old artificial turf to new type for use with cleats (old type is like sandpaper and has
More indoor soccer facilities, current availability has driven cost up to the point it is not affordable for most families.
More indoor soccer facilities. Artificial Turf.. Smaller soccer fields for 7 v7 with smaller nets.
more indoor soccer facilities. Improved field maintenance on outdoor fields as many have holes and are uneven with kids in risk of breaking or injuring ankles, knees etc.
More indoor soccer fields
More indoor soccer fields
More indoor soccer fields and amenities
More indoor soccer fields and higher quality outdoor fields.
More Indoor Soccer fields for the winter months similar to facility at Shouldice.
More indoor soccer fields in all quadrants of the city. More fun water features at indoor pools (diving boards, waterslides, lazy River-NOT spray park features! Need some things for older kids)
More indoor soccer fields, more outdoor turf soccer/football fields
More indoor soccer space is needed
More Indoor soccer space so I don't have to play at midnight
More indoor soccer turf fields crucial. And better outdoor soccer turf.

GamePLAN for Facilities

Engagement Findings: What We Heard

More indoor spaces for activities during winter
more indoor swimming pools for the growing population, more facilities and programs for seniors and all ages
More indoor tennis. Needed in NW Calgary especially
More indoor turf facilities.
More indoor turf fields
More indoor turf fields are needed. Improved outdoor turf and natural fields are needed.
More indoor turf fields with room for proper spectator areas
More indoor turf fields, especially in the south as there are 2 in the north
More indoor turf soccer facilities
More indoor turf soccer facilities needed, improvement of outdoor soccer facilities (moving sprinklers and other hazards off/ outside of the field of play)
More indoor turf soccer fields needed. Heat problem of turf fields in hot summer sun needs addressed. Players have burnt feet and melted shoes from the Stampeder's and Encana? fields on the hot summer sunny days.
More indoor walking/running tracks.
More leisure pools or increased hours at the existing ones
More lifeguards to ensure increased capacity
More locations for indoor soccer facilities throughout the city
More locations in the south side of the city for soccer indoor & outdoor turf fields
More locations, Larger (bigger capacity), cleaner, updated
More more availability of soccer fields in all quadrants; nets dividing indoor soccer fields in the bubbles; more availability of easily booked Pickleball courts both outdoor and indoor especially in evenings and weekends for those still working
More mountain bike parks!
More of all the above in NW calgary. All more facilities that offer deep water workout (dive tank)
more of them
More of them
More of them
More of them and easy access for the public and youth
More of them especially in inner city Neighbourhoods. I'd rather have a model like in most of Europe. Smaller facilities but more of the them in neighbourhoods. The city has been moving towards enormous facilities but in inconvenient places.
More of these facilities in the inner city and accessible by bike and vehicle
More opening hours and availability
More opportunities, more facilities. Having attended both city owned and privately owned facilities, the cost is a significant barrier to privately owned spaces. More city owned recreation facilities would be beneficial
More opportunities/facilities in different parts of the city for accessibility. I am most interested in indoor and outdoor fields for soccer and ultimate frisbee - better quality and more of them.

More opportunity for sports such as basketball, soccer, volleyball, etc. for children to engage in cooperative play games. I haven't ever seen these programs offered through the city.
More options for classes, easier registration, more staff
More options for multi-court squash facilities outside of private clubs.
More options for playing pickleball both indoor and outdoor.
More options in the deep south (western side) of Calgary. More toys for the pools. Dedicated art spaces.
More outdoor and indoor pickleball courts
More outdoor and indoor track options. Not listed here is XC Skiing facilities, which seems like a miss given our climate and high participation in the sport. Additional investment in these 'facilities' (eg Confed, Shag) would have a big impact
More outdoor basketball courts with multiple heights so younger kids can play. Could make them multiple sport courts, like pickle ball. Would love to have 25m pools mixed with leisure pools like wave pools and play structures.
More outdoor facilities...climbing walls...more adventure oriented playgrounds, more cross country ski grooming, warm up huts, love the outdoor fire pits, more outdoor fitness courses...anything to encourage people to be active outside...also gathering
More parking,
More pickleball courts
More pickleball courts are needed for this fast growing sport.
More pickleball courts available for use and would love a recreation facility in my areA of the city. Love swimming
More pickleball courts so we can play as beginners
More pickleball indoor spaces and indoor walking/running tracks especially with aging population - and more washrooms in all parks. We need to pee more often it is embracing to the hit the bush - you want us to stay on trails - please provide washrooms.
more pool space, storage at Harvie Passage (more safety education monitoring of inexperienced users), more access to city art collection and local artworks
More pools for toddlers
More pools in the Deep South. Skate rentals. Lower member ship costs
More pools need to be built for public swim and lessons. The current pools need enhanced hours so you can chose to go swimming with the kids during the week and not just on the weekend when it's so crowded you can't even move. Change rooms need cleaning.
More pools need to be open in the south that are city run
More pools opened, stop prioritizing rentals over lessons. Tell people to use the waitlists, there's WAY more people who can't get in then you know (join a mom's group, you'll read all about it). Open more after school programs and add security staff.
More pools with kid programs and fun kid activities would be amazing!
More pools, better air filtration, would love an indoor track nesrby
More pools, more affordable, better maintenance
More pools/lesson availability. Should be top of mind
More private stalles for showering.

GamePLAN for Facilities

Engagement Findings: What We Heard

More programs for kids infant to five years
More programs for older adults
More public indoor soccer fields
More pickleball courts
More resources to know what facilities, events and activities are available to Calgarians.
More risk-play play spaces, more access to programming at reasonable times.
More skate parks
More skateparks - build the network in the old skatepark strategy document including one large indoor
More smaller spaces, not larger ones that we have to drive many km to.
More soccer (indoor / outdoor fields) for greater accessibility for all Calgarians.
More soccer facilities
More soccer facilities, more hockey and skating facilities for public skate times either with sticks and pucks and without
More soccer field access (indoor) in the south. Specifically deep Se or deep Sw.
More soccer fields
more soccer fields (indoor and outdoor). Ping Pong tables
More soccer fields both indoor and out to accommodate games. 9v9 on small fields for u13 was dangerous.
More soccer fields both indoor and outdoor are desperately needed around the city. Indoor facilities should be top priority.
More soccer fields indoor and outdoor.
More soccer fields!
More soccer fields, indoor and outdoor turf fields closer to communities
More Soccer Indoor and outdoor facility.
More soccer indoor turf boardless facilities. Public wifi at these so that parents can work there. Fix potholes in parking lots.
More space for more swim classes, a better space for parents to wait as the balcony we are forced to go to is to right and to people sitting on the benches are blocking the way..
More swimming lessons available, the SLLC slides are aging.
More swimming lessons. Better maintained baseball diamonds, skate parks and outdoor ice rinks
More swimming lessons. I have tried to enroll my kids since Covid. System crashes or spots fill within minutes. Not user friendly and unfair to people without internet access
More swimming pools, and more swimming lessons! There is so much demand - the pools are always very crowded. Lots of times the hot tub is out of order and the pool decks are chipped and stained.
More swimming/ ice skating lessons. Maybe skateboard lessons too???
More tennis courts, more soccer fields indoors and outdoors with turf and natural grass. More bike paths and running tracks.
more turf go soccer
More usable space, better layout, updated pool proper a/c in summer
More washroom/changeroom capacity
More washrooms and garbage receptacles. Make spaces safer with more police presence in communities

GamePLAN for Facilities

Engagement Findings: What We Heard

More weight room equipment's More suitable for older seniors Modern equipments
More youth activity spaces, kids play areas for pools (new YMCAs have lazy river etc, older facilities don't have that rec center facility calibre)
More, more, more. Having new facilities come online like the Rocky Ridge YMCA, which is a beautiful facility, and having only one rink is unforgivable. In Edmonton, you don't see facilities come online without two if not four sheets of ice.
More/better disc golf facilities
Most facilities are very nice but are so full of adults, it's almost dangerous to bring kids there.
Most of the city pools are low budget productions, or haven't been upgraded in 30 years. I mean.. I like the nostalgia trip when I take my kids to the pool, but come on.
Most of these are not even available in my community. There is a lack of recreation facilities in the north central part of the city.
Mostly for them to be accessible to the public and not locked. Also for snow to be removed from turf fields so they can be used when a chinook comes in or in the fall and spring.
Mountain bike parks
multi use sports plex that includes an international turf soccer field
My family uses the city pool facilities the most. Need more City run pools in the inner city that include more universal change room space, lane pool, deep tank toddler pool areas like Killarney pool. That reno was well done. I
Natural turf and artificial turf needed in both indoor and outdoor fields/spaces.
Need a 100% City owned indoor soccer pitch so that wealthy clubs can't squeeze out other clubs who aren't a partner but whose families are taxpayers.
Need a City of Calgary swimming facility in the west side of the city.
Need a disc golf course for the public in deep south of Calgary. Could use land on the old BFI landfill by Chaparral & Walden communities.
Need a good indoor track for training and competition. Calgary does not have a proper Fieldhouse.
Need a greater number of indoor and outdoor Pickleball courts. A dedicated outdoor Pickleball facility of 16 to 20 courts at Richmond Green would support the rapid growth of PB and would provide a venue for International tournaments.
Need access to wi-fi and necessary tech to borrow (projector, screen) for some community group meetings
Need additional indoor soccer facilities
Need an indoor track & field facility that can host track meets for all events.
Need another indoor soccer facility in the SE or SW quadrant of the city.
Need better cricket facilities
Need for indoor soccer facilities to provide full size soccer pitch
Need indoor 11v11 soccer fields
Need indoor and outdoor soccer facilities that actually represent the size of the city we are in that are not cost prohibitive. The city we want to become with professional facilities
Need indoor pickleball courts and more outdoor courts. Also need more group meeting spaces for adult groups (ie quilt guild) at affordable rates

GamePLAN for Facilities

Engagement Findings: What We Heard

Need indoor/outdoor facilities in the inner city that aren't expensive
Need more
Need more arenas/hockey rinks!!!! Need more given the size and population of this city.
Need more artificial turf fields (e.g. soccer) as recent upgrades to Calgary West as unboarded fields and turf are great!
Need more assigned pickleball courts both indoors and outdoors
Need more cricket fields around Calgary and need to upgrade the current cricket pitches. Cricket in Calgary is growing and there is a clear need for more cricket grounds to be made available and maintained properly.
Need more facilities as we are a huge city and most of the city facilities are from when I was young.
Need more facilities with leisure ice access for families. More outdoor pools and water park to go to during the summer.
Need more facilities, program courses get filled in quickly
Need more fastball (NOT baseball) diamonds and they need better maintenance. The grass outfield are often uneven and the infield are often hard packed and not maintained, to the point of being dangerous.
Need more full size soccer fields for indoor use. To many teams and not enough space. Also need better quality outdoor fields, to many poorly maintained
need more gym facilities for youth volleyball, basketball leagues - shortage across entire city. same for ice surfaces.
Need more hockey / ringette rinks in this city (West side of city). Also need more softball diamonds dedicated to youth sports on the West side of the city. Improved field maintenance, and indoor training facilities for use by multiple sports in winter.
Need more ice time and soccer time availability
need more indoor and outdoor pickleball existing is overcrowded
Need more indoor artificial grass fields
Need more indoor soccer facilities.
need more indoor soccer fields
Need more indoor turf facilities for soccer and better maintenance on outdoor fields both natural and artificial
Need more leisure centers or upgrades to existing with growth of the city.
Need more of everything
need more of them
Need more of them
Need more of them and not 20km outside city limits on the other side of the city.
Need more of them, need to be better maintained and more programming for them
need more rec facilities, need drip ins for teens, need swimming avail for lessons, need access to multi use, including drip in
Need more soccer facilities
Need more soccer facilities
Need more soccer facilities for indoor. Always need more ice too!
Need more soccer specific facilities to cope with demand

GamePLAN for Facilities

Engagement Findings: What We Heard

need more swim lesson spaces/availabilities
Need more swim lessons available. Pools need to be upgraded/advanced so there is more room for both lessons, lane swimming and leisure swimming. There is a shortage of proper indoor track and field space (like the butterdome)
Need more turf fields and track and field facilities. Need drop in availability for turf sports for youth (ie soccer). Our track and field spaces are embarrassing (indoor) compared to other cities. Outdoor fields are atrocious (soccer)
Need more turf soccer fields. Both indoor and outdoor. Need turf fields in the nw.
Need more unboarded indoor soccer facilities
Need more year round indoor soccer domes
Need more year-round covered soccer fields.
need paved parking for the soccer areas and more soccer fields. Edmonton has a significantly more then Calgary
need places for people can use there walkers etc,
need to be more accessibility
Need to be open 24/7 along with transit
Need to go back to regular swim times, need more staff, need more courses available as they are always full.Need pre/ post care for camps again.
Need to offer more swim programs- it's difficult to get kids registered on a regular basis because programs fill up so quickly.
Needing more arenas for hockey. Way more ice surfaces needed. Need all the indoor soccer surfaces turned into actual turf. The felt floors at soccer centres are terrible.
Neglected, dirty, poorly maintained
New lockers upgraded at Thornhill Pool
New ones need to be built and existing ones need to be better maintained. Indoor facilities need to be kept warmer during winter
No improvements - the city already does a good job with recreation.
No need to enhance or improve anything, just STAFF them so they are open to pre pandemic hours!!! It's ridiculous that Southland leisure centre's pool is only open Thursday to Sunday.
None
None in my area
None.. staffing and facility hours are your biggest enhancements that need to occur
Nordic Sports facilities. Calgary is a winter city, why do we not recognize that? There needs to be city run Nordic facilities.
Not all facilities are suited for swim time with small children both in terms of the pool and change rooms. Universal changerooms, multiple change stations for a baby & a safe place to place a small child while parent/guardian is changing would help.
Not enough indoor soccer fields in Calgary - only have 3 indoor full soccer fields for over 1 M people, one of which was just opened at Shouldice, and they have to be split into smaller fields for use.
Not enough indoor tracks. Program rooms and their equipment need regular cleaning and maintenance. Access to rooms needs to be restored post covid for ad hoc use

GamePLAN for Facilities

Engagement Findings: What We Heard

Not enough space for soccer for indoor. Have to drive 45 mins every weekend just to use the facility. Need one in the south part of town. Everything is NW
Not enough spaces to use
Nothing except more availability for dive tank exercise
number of indoor play facilities with low/no cost barriers, improved info regarding gym spaces and programming - most importantly, this city needs better swim lesson access as a critical safety and wellness skill for children
Number, quality, access and distribution around city
One soccer arena is out of town, difficult to access, and far from any facilities. We are only allowed in 10 minutes prior to games, which means we must wait in the cold or the car. It's difficult to view the games.
Ongoing maintenance of facilities to keep them available to Calgarians.
Open more pools for swimming lessons
open the wave pool back up to normal hours. add fitness programming.
Open up Acadia Pool
Options in the south east. There is no option. only north of the city
Other than west side soccer centre lack of artificial turf availability.
Our neighborhood has aging playground structures but have never seen mobile structures visit. As far as leisure pool use, Southland has such limited hours it is difficult to access.
Our grass fields are always full of weeds. Schools do zero maintenance of them. Weeds, holes, terrible care shown or regarded. Indoor facilities for soccer have very limited seating. Bears paw is terrible viewing, some cover is too close to field.
Our Soccer Association has been working with the city on enhancements - turf etc.
Our soccer facilities, especially winter indoor fields. We need more, this is a universal sport and is very accessible. Our indoor facilities keep our city from being competitive with other markets
Outdoor community soccer fields need proper grading and maintenance, especially the one in Rocky Ridge as the uneven ground poses serious safety hazards for players.
Outdoor grass fields (for soccer) not level, poor drainage; Indoor soccer fields have turf that is lifting in places.
Outdoor soccer fields are in bad shape. My daughter played in one where we need a weed whacker to get through. It was very bad. This was up in Beddington.
Outdoor soccer facilities in the far north and NW.
Outdoor soccer facilities: better quality developments – both grass and artificial turf. Indoor soccer facilities: more developments and better access for all quadrants of the city.
Outdoor soccer fields are few and far to choose from. The ones we do play on are in awful condition. Ice arenas are becoming very dated with small change rooms, lobbies, etc.
Outdoor soccer fields need better mowing schedule so that grass is not clung and clippings are not in the way. Indoor soccer pitch should be on artificial turf not carpet. Skate parks should have better and more regular garbage service.
Outdoor soccer fields often have dangerous holes, goal areas are worn away, nets are incorrect size for league soccer, drainage is often poor, and fields are often either too wet or very dry

GamePLAN for Facilities

Engagement Findings: What We Heard

Outdoor soccer pitches need significant maintenance, there needs to be more than two indoor soccer pitches in a city of a million.
Outdoor sports fields - improvement in surface, both artificial and turf. Indoor sports fields - additional venues!
Outdoor tennis courts sometimes need surface repairs
Outdoor turf can actually be dangerous due to it not maintained properly (holes in the field). The availability of many of these facilities are lacking throughout the city.
Outdoor turf maintenance needs improving. Mowing , fertilizing , aerating etc....
Outdoor: better quality developments – both grass and artificial turf. Indoor: MORE developments and better access for all quadrants of the city
Over crowding due to lack of space and time slots need to be improved for all.
Overall facility design needs to be more open to the community. Currently, these buildings are not welcoming. Let's open them up, expand the "front doors" and modernize them with glass and lighting so that Calgarians can see inside
Overall the city needs to make a commitment to improving it's commitment to all Calgarians who participate in the worlds largest game of soccer specifically. The current facilities don't meet the needs and never have. The city has failed to listen or act.
Permanent nets and windscreens for outdoor pickleball. Dedicated pickleball courts for indoor pickleball.
Pickle Ball is growing, players looking for more and better places to play. There's money to be made on indoor PB courts especially.
Pickleball courts, both indoor and outdoor
Pickleball indoor and outdoor courts.
Pickleball users must follow same court courtesies as tennis players by following posted sign guidelines when demand for court use is high
Placement in all 4 quadrants of the city. And more of them.
Places for indoor pickleball and more outdoor courts for pickleball available.
Playfields are in disastrous shape.
Please provide more disc golf courses, it has easily become the most popular outdoor sport in the city and needs some positive attention
Please re-open to full hours and course offerings as pre-Covid. If you aren't open we cannot use the facility.
Please stop selling parks and recreation space (Richmond green park, gopher park and also the closure of 2x braeside parks)
Pool change rooms and lack of slides or recreation inside pools
Pool facilities are often at full capacity with long wait times to get in and additional facilities seem to be needed. The seems to be a lack of ability for figure skaters to practice. For example, most ice facilities require helmet, which hinders a FSk8r
Pool space continues to be at a premium. It's very hard for masters clubs to get space at convenient times
Pool space is very limited in inner city
pools are decrepit and run down . Hot tubs are disgusting

GamePLAN for Facilities

Engagement Findings: What We Heard

Pools need a deep end. Hot tubs need to be hotter. Water slides need to be updated. Address if activities are intended for adults, kids or whole family.
Poor field maintenance of ball diamonds. Pools. staffing and hours were an issue this summer. Also swim lesson availability
Port-a-potties at outdoor fields would be great, especially when we bring our children along with us
Private showers. Swimsuit dryers
Provide adequate change facilities at Shouldice bubble. Retrofit soccer centre for change in CMSA field requirements. Improve gymnasium booking software and provide more availability.
Pump tracks and more river based amenities
Pump tracks and mountain bike trails in town!
Put turf in at the Calgary soccer centre. Same field surface as the new west facility.
Quality of the program and time for swimming open more often special Village square center
Recreation facilities for the west side of Calgary.
Reduced rates and senior programs
Regular cleaning, repairing, and dealing with overcrowding
Regular maintenance of facilities rather than waiting until things are bad and costly to repair; have staff present during busy hours, especially at skateparks.
Regular maintenance provided by the city or contracted out.
Remove boards for indoor soccer
Renovate current recreation facilities to accommodate swim meets (50 mtr), viewing areas
Reopen pools that were closed, with better hours. Hire more lifeguards to cover for better early opening hours.
Repairs or refresh of existing equipment
Replacement of turf, watering of fields to produce a safer running surface. There are lots of holes and they are so dry, high risk of sprained ankles, etc.
Require more indoor soccer facilities that support non-boarded and the opportunity to play full size games of half field 9v9 / 8v8
Rocky ridge ymca needs to ice rinks that can house hockey. What was the point of making the building not rectangle? Square and rectangle buildings allow for more use within it. Case in point. Check out the Leduc rec center. Or Seton in Calgary.
Roller hockey year around would be great
Roller rink
Rowing equipment and classes
Sad to see that disc golf was not mentioned in the survey. Hope the recreation department will support disc golf like Calgary parks did.
Seems like are done to appease multiple groups, but once executed all groups are left disappointed. If the city would create facilities dedicated to a particular sport or activity it would probably work better.
Seems to be a shortage of indoor turf facilities during winter season. Shouldice greatly improved this situation - it would be great to have an additional 1 or 2 of these fields available. Many outdoor soccer fields are not maintained / lined.

GamePLAN for Facilities

Engagement Findings: What We Heard

Simply need more access for spaces for soccer. Also for other group activities (youth groups are having a hard time finding spaces to operate).
Simply the number of locations to accommodate demand and to encourage growth in those sports.
Since COVID not all the equipment has been returned for use by the class participants.
Skating lessons fill up very quickly. Hard to get in. Iceland has good examples of youth activity centres: could always improve.
Soccer facilities (indoor) in SW Calgary near Glenmore Dam. Also, open up field behind tennis courts near Glenmore Dam for soccer. We have lost 2 fields regularly used due to construction of the new track. SOOOOO MANY PEOPLE USED THAT FIELD!!!!
Soccer facilities are very under developed and poorly represented comparative to the popularity and participation of the sport currently. Indoor facilities specifically.
Soccer facilities with better viewing. Also indoor pickleball courts that are accessible for drop in and aren't at an expensive facility.
Soccer facilities. OUTDOOR, need better quality developments with changing rooms and WCs. Both grass and artificial turf. INDOOR, need one more sw central and more generally. Sailing: more staff to assist with sailboat entry/egress (disabled, old etc.)
Soccer facilities. The world cup is going on and so many kids are already taking up the sport. Not enough facilities at all, especially in North of the city!
Soccer facilities. They are packed and insufficient. For a sport that the entire world knows we lack proper facilities. It's cramped and seating is lacking. Our mayor claims to want to be a welcoming city so start with a worldwide sport!!
Soccer field around the city
Soccer field space is limited. Spectator areas at indoor facilities (other than at CSC) are not great.
Soccer fields and basketball courts. 2 most popular sports woefully lacking on facilities that are amongst cheapest to build and maintain
Soccer fields in Calgary are a disgrace. Nets are different sizes, fields are poorly marked with grass that is too long and holes in the pitch. There are 2 indoor soccer fields for the whole city. Carpeted surfaces with hockey boards are not soccer.
Soccer fields indoor and outdoor. With the number of children, teens and adults who play, we need more quality spaces with turf. We are currently very limited in our ability for growth and improvement due to facilities.
Soccer fields need proper lines.
Soccer fields should be more like Turf at the outdoor field at genesis that is what all them should be like that and I think maybe something for people that use wheelchair like at the foothills soccer arena it is hard for wheelchair elderly to get up
Soccer fields where the grass is mown and the lines are obvious to see. Many of the tennis courts in the NW have cracks on the courts.
Soccer indoor facilities
soccer is a growing sport with need for more indoor turf fields - for both practice and games.
Soccer is becoming more popular in Canada and in calgary. We need to open more soccer facilities.

GamePLAN for Facilities

Engagement Findings: What We Heard

Soccer is huge in this city yet we are behind most major western Canadian cities. Need more indoor turf fields.
Soccer outdoor and indoor artificial turf, basket balls ring can be added to tennis courts
some creative and visually appealing outdoor spaces that have good community draw that are designed with minimal maintenance in mind
Some of the outdoor fields are not always well-kept.
Some of the swimming pools are less clean or have old equipment, same with play areas
Some security presence at large skateparks would be advisable. Millennium is especially seedy - difficult to want to send your kid there without supervising the entire time. Increased access, enlargement of those selected above would be great.
Sorely missing the downtown y. With the closing of the pool at SAIT there is a void of lane swimming choices in the inner city within walking distance. Both facilities sit empty swimming is a life skill and we'll regret closing both! Let's choose one.
South soccer indoor facility
Southland leisure centre bathrooms are horrible. More showers needed most pools
Specifically for Soccer, outdoor natural fields are not always in the best condition, every community varies. No to little access to indoor options.
Spectator viewing areas need to be sheltered for outdoor soccer
Sport Fields (Outdoor / Indoor) - Needs more development. Critical lack of quality outdoor / indoor grass and artificial turf fields given growth within sports using these facilities. Storage for equipment low.
Sports fields and gymnasiums are abysmally inadequate for city demand, and thus make youth sports inaccessible to many families
Squash Courts are so difficult to access these days and therefore are incredibly overpriced.
Staff. Access. Availability. Maintenance.
Steam rooms should be added to facilities
Stop pushing off infrastructure money that is needed for ALL existing facilities. Maintenance is NECESSARY or the \$thousands becomes \$millions.
Surf
Swim lessons especially private that are offered. Whilst I do believe they're fun and enjoyable, one thing I do wish is if they could be on a fixed weekly schedule and if they could maybe be a bit longer than 30 minutes and on a fixed weekly schedule.
Swimming / gym spaces within heavily populated areas such as Beltline.
Swimming pools are overbooked, need more for the demand for lessons. Womens change rooms can't accommodate the volume at swimming lesson times at Shouldice
Swimming pools indoor -more options for programs. Walking tracks more open to the public. For winter months to supplement inaccessible sidewalks and icy paths.
Tennis courts should be refinished every few years due to our seasonal climate.
The actual facilities would be nice in North Central Calgary. There's nothing in walking distance for me and I don't drive.
the aquafit sessions have dropped by 1/2 since Covid-19 and need to be brought back to pre pandemic levels.

GamePLAN for Facilities

Engagement Findings: What We Heard

The biggest improvement is the amount, accessibility, and awareness.
The Calgary Soccer Centre fields were often in terrible physical condition last CUSA Coed season (earlier this year). The felt turf was bubbling, making it a massive safety hazard. Still not in great condition.
The city arenas are dated. Dressing rooms and spectator seating is appallingly inadequate in terms of space. George Blundon/Optimist are top of mind here. An opportunity exists to revamp the current facilities to meet current demand.
The city desperately needs more indoor and outdoor soccer fields both natural and artificial
The city needs more accessible and affordable indoor soccer facilities so that kids can play year round. Outdoor turf fields also are need throughout the city
The city needs more arena ice for teams
The city needs more dedicated pickleball facilities. Calgary lacks facilities impaired to every city and even small cities in Alberta and other provinces. Therefore small expensive private facilities need to be utilized by adult and youth sports.
The city needs more indoor facilities for soccer, which is the fastest growing sport in the country. The situation currently is ridiculous - one proper indoor facility (calgary west), one poorly finished (shouldice) and one not very good (foothills)
The city needs more indoor facilities with artificial grass, predominantly for indoor soccer use. Currently, due to lack of availability the hours of availability can be inconvenient as they overlap with school or are so late it can impact work.
The city needs to put turf in the calgary south soccer centre and to dome some outdoor fields.
The city pools are very cold.
The city requires more indoor soccer turf fields as there are not enough for how big the sports have grown and it's affecting the growth of the players
The city should not be operating golf courses. Move the management to private companies.
The dome at Shouldice is poorly planned and should have a washroom connected to the building along with change rooms. The city should look at the Calgary west soccer centre as a model in this regard.
The facilities identified as requiring enhancements is due to the look/appeal is worn given the sense of not being modern and or safe.
The George Blunden/ Optimist arenas need desperate improvement! Change rooms are ancient and spectating is subpar.
The Glenmore sailing school needs adequate changing facilities as well as showers
The Glenmore Sailing School would benefit hugely from having upgraded public bathrooms, more water fountains and the installation of bikeracks that cab accommodate up to at least 50 bikes
The gym at Renfrew is in the basement and not very inviting. More modern machines and a less cave-like atmosphere would b3 nice. As for pools, I wish they were warmer like the VRRl pools.
The ice and the facility, more modern, please! Canada is the country for ice and ice sports!
The indoor soccer facilities are lacking space for change rooms , warm up areas and bathrooms (shouldice bubble especially)
The indoor soccer fields should have barriers between fields to speed up game play as it would stop chasing of balls
The Inglewood Aquatic Centre needs a renovation in the change rooms.

GamePLAN for Facilities

Engagement Findings: What We Heard

The leisure centres are outdated but have a lot of heart
The need for more pickleball courts (Both Outdoor & Indoor) And preferably "dedicated" pickleball courts (without tennis lines etc)
The new YMCAs are newer and have better amenities.
The ones that are there need to be better maintained and have better hours.
The only facilities close to me are private, more pools closer to me with more class option and payment options like multi pass punch card
The outdoor field quality, specifically of soccer fields, is significantly lacking. Many fields are unsafe, and all pale in comparison to any other city we've played in.
The outdoor natural turf fields are poorly maintained. They need to be rolled routinely with the glass cut more frequently. Also, having the field marked correctly would help.p.
The pools are great - just use them for more water exercise classes
The rectangular grass fields could be better maintained. Some fields were closed due to poor maintenance which lead to game reschedules. Soccer also transitioning to a indoor boardless game. Need more indoor artificial turf rectangular fields.
The showers and ice quality at most city rinks are way below average. Many rinks are still trapped in the 70's and 80's. Indoor soccer facilities are also due for an update - the bathrooms always seem to have sinks that don't work.
The soccer fields need a lot of improvement. Edmonton has way better fields and support from the city.
The soccer outdoor fields tend to not be cared for, and uneven. There is low quantity of good fields for both indoor and outdoor.
The state of your Class A and B fields in some locations is substandard compared to the price. Weeds everywhere, improper sized soccer fields, and don't get me started on the C and D fields...
The turf in the soccer center should be changed to the indoor grass with the rubber pellets.
The west needs a better arena - private rec centre is expensive- indoor fields - we are neglected and have the worst transit
The West needs a Y or a Leisure centre - West side is too expensive and small - need a public not private facilities
There are no city pickleball courts
There are no facilities near me that have more than one of the above.
there are not enough facilities to support the population. They are mostly outdated. Need modernization of equipment and access.
There are not enough indoor soccer spaces in the city!! Teams are forced to drive very far for very limited field time and space. The outdoor soccer fields in the summer are often in poor shape with long or dead grass.
There are not enough of them in a city with the population that Calgary has.
There are not enough rinks for hockey. The existing rinks are old and outdated, the dressing rooms are too small. The indoor and outdoor soccer fields are minimal. We have to travel to Edmonton to play soccer. It has been years since the city put money i

GamePLAN for Facilities

Engagement Findings: What We Heard

There are only 4 or 5 cricket grounds between 3 major leagues and around 1000 registered members among them. City definitely needs to focus on Cricket improvements. Also, city lacks social gathering spaces for senior citizens, especially in the NE quadran
There are very few outdoor tracks available. Especially accessible to the SE quadrant.
There are very few spaces for indoor inline skating, swim lessons are over subscribed and difficult to get in to
There aren't enough larger spaces with non rubberized floor for indoor sports use.
There definitely needs to be more Pickleball courts. Many times while playing at Richmond Green, we would have to wait to play. There would be way over 24 people playing and ONLY 2, if that, playing tennis.
There is a glaring absence of soccer facilities in the inner city (both indoor and outdoor) but especially indoor. This is unacceptable.
There is a need for an indoor tennis Centre in the NW and more full size indoor soccer facilities.
There is a need for more ball diamonds (softball and baseball) on the west side. And the existing ones need improvements: new shale, weed control, gopher hole filling. As well with the arrival of the Wranglers and new basketball team, need more ice
There is a need for more indoor soccer facilities with artificial turf.
there is a need for more of these facilities all across the city.
There is an extreme lack of indoor/outdoor quality soccer fields.
There is not enough availability
There needs to be more facilities for hockey and soccer. We have three children and there is a shortage of facilities in all quadrants to the city meaning longer commutes.
There needs to be more of the recreation facilities I selected above, and they need to be able to accommodate games that follow the varying sports leagues in the city, particularly for sports that aren't hockey or football.
There needs to be more pools in the SW (and warm ones like Vecova).
there never seems to be enough field space for soccer now, as the sport has taken off - given the popularity of Canada Soccer shining light on it. Even with the addition of Shouldice, the Calgary Soccer Center is seriously lacking for actual "soccer"
There should be accessible soccer domes where we live. Doesn't make sense to have to drive across town when we have domes in our area.
There should be more permanent (dedicated) pickleball courts to alleviate use on mixed tennis/pickleball courts.
Things getting old and needing upgrading at older pools
This city needs more indoor soccer fields and I would even challenge to say soccer but also for multi sport so that lacrosse and baseball could also be used on these fields as well. We need one more in the south and 1 more in the north
This is more about location, we miss the YMCA downtown, and having comprehensive fitness facilities closer to downtown. Would also like more indoor ice surfaces or ice time not devoted to hockey.
Toddler and young child extracurriculars
Toddler playgrounds in midnapore

GamePLAN for Facilities

Engagement Findings: What We Heard

Too expensive
Too much emphasis on NE. WE NEED facilities in the NW for SOCCER - indoor & outdoor - no nets on goals & lack of fencing next to roads!! Lack of hockey rinks, basketball, tennis, track and field - other than the one off Crowchild is there one?
Track and field facilities must be top priority for improvements, while also opening more indoor and outdoor tracks for use. Track and field facilities will bring in more residents, world class competitions, and revenue for the city and organizations.
Tracks are overcrowded at all times it seems, and no tracks in the South
Turf on outdoor spaces is atrocious. Needs to be watered and control the weeds on and around the turf grass
Turf times and space for developing athletes especially indoor space with our climate.
Uneven playing surfaces on outdoor fields, long grass. Artificial turf indoors needs upgrading
Unsure
Unsure about most facilities because I rarely use them because there are few high quality affordable programs that I am interested in. The art studios need a ton of investment! And the city needs to offer different adult programs.
Unsure of any walking spaces and climbing facilities in North cgary
Update existing old and run-down recreation facilities.
Update facilities and make space bigger if allowed
Update inner city pools and fitness centers
Updated amenities like dressing rooms at arenas or fitness equipment are needed. As well as a lack of city facilities in certain quadrants ie south east create accessibility issues.
Updated dressing rooms for arenas, updated dressing rooms and facilities at pools, more flex community spaces to bring more if the community into the facilities, water park enhancements, waterslides
Updated equipment
Updated equipment and decor. Better maintenance.
Updated swimming pools. Easier access to outdoor swimming pools and swim lessons
Updating the change and shower rooms at the Inglewood Pool.
updating! Especially the washrooms and toilets. They are a sanitary disgrace in most of the city's facilities.
Upgrade aging equipment and be more on top of cleaning
Upgrade the fitness facilities at certain locations - IE Shouldice Aquatic centre should be more than just a pool.
Upkeep and upgrades in swimming pools, specifically Renfrew Pool
User friendly environments
Very hard to get into swimming lessons. Not enough spaces for the demand, by a long way.
Village square
Village square needs more activities than just ice sports. We need the swimming classes back
Village square pool is too cold. Attractions often broken
Walker access; more grip bars/rails in change rooms; secure rails in pool areas to walk from change rooms to pool entry

GamePLAN for Facilities

Engagement Findings: What We Heard

Warmer lane pools, more facilities so they aren't so crowded. Kids swimming lessons are impossible to get into so we had to private. This has happened with almost all things associated with the city. Too far, too busy, so went private.
Warmer pool, more fun water activities like waterslides or indoor roller skating. More modern and comfortable facilities - locker rooms don't have to be velvet but the concrete, old tile & steel isn't great.
Warmer pools, more swimming lessons
Warmer temperature for pool water, pool areas and change rooms. More pickleball courts. More ice time for leisure skating.
Warmer temperatures
Warmer water and air in pools
Warmer water in pools. More sensory options (why does no blasting music also have to come with no waterside and waves? :-()) More options for leisure in the deep SE. I love the YMCA in Seton-- it's near perfect, but water's cold and entry is expensive :-()
Warmer water in public pools, more swim lessons
Warmer water, more availability, more lessons- you can barely get your child a spot in any recreational activity, golfing is very limited especially for kids
Washrooms, changing rooms are needed at all soccer fields and club houses.
Waterparks at the leisure centres are worn down and need updates - both the swim areas and the changerooms. More soccer facilities are needed in the city.
We could likely use an entirely new Soccer centre. There's a lack of turf soccer space in the City. There's also a lack of diamonds sized for adult groups, and volleyball facilities with ceilings above 30 feet.
We desperately need more city run indoor recreation opportunities for children and adolescents. A leisure pool on the west side of the City.
We desperately need to get away from boarded soccer. The south soccer center should be turned into an indoor 11 v 11 field like in Saskatoon. They have amazing soccer facility that increased soccer development in kids.
We don't have anything except the pool -so hard to do anything when all you want is densification! Parks won't support the density!!!!
We have a complete lack of indoor field space for soccer, football etc. Need more indoor and outdoor artificial turf field to support sport in Calgary.
We have a large soccer community that would benefit from better access to indoor facilities for all. This in turn would offer other sports access to the artificial indoor surfaces as well.
We have a serious shortage of indoor soccer facilities and lack of maintenance of outdoor soccer fields.
We just need more soccer facilities, particularly closer to downtown and in the SW.
We just need more. More and more.
We need a dedicated pickleball facility as well as outdoor courts in all 4 quadrants of the city
We need a field house. Both our indoor and outdoor track and field facilities are an embarrassment for a city of our size and caliber.
We need a greater quantity of soccer playing fields, especially indoor turf, but outdoor as well

GamePLAN for Facilities

Engagement Findings: What We Heard

We need a proper set of indoor soccer fields that allow spectators. All of our facilities have been done in the cheapest, most piecemeal way to allow for the bare minimum. Our summers are too short, we need indoor spaces.
We need another indoor soccer facility. We should not be paying a private club to use their facility!! The city needs to recognize the need for indoor soccer pitches for the long winter months!!
We need any of these facilities in the Beltline. And not an old, poorly maintained, hard to access, almost never open, small, creaky pool that we used to have.
We need artificial turf fields throughout Calgary outdoor
We need better indoor and outdoor soccer facilities, soccer is rapidly growing and it is becoming more difficult to find appropriate turf time or host a world class tournament due to lack of facilities, Edmonton teams were shocked by our facilities
We need better maintenance for our door grass soccer fields and more indoor facilities.
We need more and better soccer facilities, especially indoor. There is a new facility (Shouldice), but there is not even consistent places to spectate/sit comfortably, and you can't have coffee 😊. You also must watch through black netting which is awful.
We need more covered Artificial turf
We need more developments and better access for all of the quadrants in the city. Edmonton has great indoor/outdoor facilities in each quadrant and we have 2 indoor soccer facilities that are too small
We need more facilities with more ice. Especially in the SW
We need more ice surfaces for the growth population. The gyms are over crowded with some equipment that doesn't work.
We need more in the city. More facilities for higher population. More pools, turf field's indoor that are full sized with proper viewing area for fans and changer rooms you don't have to enter from outdoors. We need access to these in all 4 quadrants.
We need more indoor and outdoor quality fields for soccer in all quadrants of the city
We need more indoor artificial turf like the LONG overdue bubble at Shouldice. The Calgary soccer centre needs to have the boards removed and proper turf put in for soccer fields. Also, our current tennis courts need nets put on them. Lots are missing net
We need more indoor boardless soccer facilities in the SE.
We need more indoor field facilities. The new dome at Shouldice is great, but is 10-15 years behind the times. The city needs one of those domes in each quadrant of the city at a minimum. Better outdoor community fields, ones made by developers are garbag
We need more indoor fields and those fields, and existing ones need change rooms, washrooms and good spots for spectators.
We need more indoor soccer facilities.
We need more indoor soccer fields.
We need more indoor soccer fields. As it is Calgary cannot even play 9v9 which is the Canada Soccer Standard as we don't have enough facilities.
We need more indoor soccer pitches in the SW. We drive 30 min all over town to go to games. Futsal is dangerous for kids to play on. I also want a city run facility in the west springs and cougar ridge location.
We need more indoor soccer spaces to accommodate the growing number of teams and levels

GamePLAN for Facilities

Engagement Findings: What We Heard

We need more indoor soccer spaces!
We need more indoor track space in the city and more outdoor track facilities to accommodate all athletes.
We need more instructors and better scheduling of classes. The change rooms need modernizing and cleaning at Shouldice pool.
We need more investment into indoor fields. We need our kids engaged in sports and activities. We are a winter city and need this indoor space. If we are spending millions of dollars on useless pieces of art then we should invest and divert those \$
We need more of them in more communities
We need more of them. The rocky ridge ymca had a plan for soccer fields that were never built.
We need more of them.. always to crowded
We need more on the east side of the city. Racket ball and squash on the east side is needed. We need more facilities in general and they need to be cheaper to use.
We need more outdoor pickleball courts. We need more indoor facilities as well.
We need more outdoor.hockey rinks
We need more soccer fields / facilities
We need more soccer fields both indoor and outdoor. The fastest growing sport with only 3 indoor facilities with 1.2 million people is not enough. Driving 40 km to get to one is not environmentally sustainable. The deep south needs one.
We need more soccer fields indoor and outdoor and we need to have them changed to turf. For safety and injury prevention.
We need more SOCCER venues. The amount of kids enrolled in soccer programs in comparison to other sports is exponentially higher yet the facilities are not there to support it.
We need more softball fields.
We need more turf space. It is unacceptable that sports clubs have to rent gyms due to lack of turf. Also, outdoor fields were NOT maintained over the summer
We need Pickleball facilities to plaryy
We need to ensure children need and have acees to good indoor and outdoor activities. Otherwise they are on their screens. screens
We need way more soccer and better pitches, both indoor and outdoor
We should have more facilities to accommodate the growth in soccer. And grass/community fields must be maintained better for weeds/seeding etc. Having more turf fields that can be utilized throughout the seasons would be great
we simply need significantly more indoor artificial turf soccer field in the city, not the carpeted facilities used for boarded soccer. the upkeep for the natural grass fields also need significantly more attention.
We use indoor fields a lot for soccer. Currently the majority of indoor fields are in the NW. There needs to be some indoor field space in the south of the city. We have been waiting years for the soccer centre to have a field domed.
we want to see better quality developments – both grass and artificial turf ,we want to see MORE developments and better access for all quadrants of the city especially for soccer fields and basketball
We're at the Shawnessy YMCA and would like to see a more inviting pool.

GamePLAN for Facilities

Engagement Findings: What We Heard

Weight room equipment tends to be too much cardio, and a lot of older machines, also a lack of free weights (mostly squat racks) it's much easier to buy many barbells and benches than it is to buy a machine for each exercise
Weight rooms - more and bigger. Even hosting facilities at arts centres.
Well maintained outdoor soccer fields, and many, many more indoor soccer fields.
WEST part of the city needs public funded recreation center.
What happened to Acadia Pool? This was a great place to offer affordable swimming lessons & teenage programs.
Wheelchair access especially for viewing areas (soccer facilities, etc), more facilities focused on children in inner city
When it comes to indoor facilities, we want to see MORE developments and better access for all quadrants of the city
When it comes to indoor soccer facilities, I'd like to see the city have 100% boarderless fields, and better quality grass and artificial turf.
When it comes to outdoor facilities, I want to see better quality developments – both grass and artificial turf. When it comes to indoor facilities, I want to see MORE developments and better access for all quadrants of the city.
When it comes to outdoor facilities, we want to see better quality developments – both grass and artificial turf. When it comes to indoor facilities, we want to see MORE developments and better access for all quadrants of the city. The baseball diamonds.
When it comes to outdoor soccer facilities, we want to see better quality developments – both grass and artificial turf. When it comes to indoor soccer facilities, we want to see MORE developments and better access for all quadrants of the city.
White boards and proper changing facilities for teaching facilities such as the sailing school. Maintenance on tennis courts so the court is flat. Baseball diamonds maintained so there aren't so many weeds you can't even see the diamond.
Would be nice to have a City indoor Skate/Bike Park.
Would like to see additional facilities for indoor soccer use with turf.
Would love to see a cyclocross track
Would love to see the city improve Shouldice pool to be bigger and have fitness facilities.
year round indoor flat surfaces
You need more!!! City has grown and sport facilities have not. Need new arenas and indoor fields and field house
You need soccer facilities, and the ones you have are in need of repair, the new done does not even have bathrooms. Nothing has good food options and for skating no place to sharpen skates anywhere. Mainly I want to see soccer fields built.
you need to offer more programs - as previously stated offer more gentle fitness but please have instructors note that level 3 is a stepdown for people who can't keep up with the twenty yearolds - not for the decrepit and dying-
Youth sports need more facilities

Please use the space below to provide any other comments about recreation facilities in Calgary that should be considered as this plan is developed.

-More available drop in childcare -Low stimulation rooms for children/adults
<ul style="list-style-type: none"> • When it comes to outdoor facilities, we want to see better quality developments – both grass and artificial turf. • When it comes to indoor facilities, we want to see MORE developments and better access for all quadrants of the city.
1) More lane swim times 2) Adult swim improvements classes 3) Adult learn to synchronize swim class 4) Adult learn Water polo class. 5) Pickle ball classes & drop in games. 6) Yoga & Tai Chi classes 7) City Bicycling group classes 8) Bike maintenance classes 9) Home maintenance classes
8 months of the year it's hard to be outside for too long. Indoor dog park? More indoor running areas for people to get their steps in
A central pickleball facility for all ages and all levels would be great. Take a look at Red Deer, Medicine Hat, etc. Contact Calgary Pickleball Club and Alberta Pickleball.
a facility to support river users at pearce estate park/ harvie passge would be fantastic. even washrooms, change rooms would be a good start. boat storage and/or gear rental could be even better.
A fieldhouse for sure
A Fieldhouse is needed in Calgary.
A major waterpark comparable to west edmonton mall. In Calgary would be fantastic!!!
A multi functional, indoor/outdoor, accessible community space with a running track and pool is missing from downtown. There is lots of demand for such a facility and it would help keep downtown vibrant.
A multi sport field house including an indoor track is necessary in a major winter city such as Calgary
A multi-use facility that is only for drop-in and not for organized sport or activity. Maybe a multi-story building that could fit on smaller pieces of land, similar to what can be found in Toronto. Adult only facilities. Facility schedules that have adult only times. Specialized facilities for seniors and physically challenged people.
A multi-use sports facility downtown would do wonders for residents of the beltline and east/west villages. And may even draw people downtown on the weekends and during the evening
A proper arena to support multiple professional sports (along with arts and culture, ie. concerts) should be a priority.
Absolutely need 11v11 indoor soccer fields
Accessible access in all communities
Add new facilities
Adult size change tables in public pool change rooms, like the ones at vecova. And wheelchair accessible pools

GamePLAN for Facilities

Engagement Findings: What We Heard

again location. Would be great to have public indoor leisure skating in the SE Seton area beside YMCA.
Again, community based facilities should be a priority for many reasons; more accessible/community enhancement/less need to use a vehicle & parking. Mega facilities are ok but please also include smaller community facilities.
All the people that live south of southland leisure pool have nothing for city programs. Think of how many people that is that are not getting what they need? Think of the programs our children should benefit from. Wouldbt people be happier and more engaged and no so annoyed at paying taxes? Because they are then getting value for all the money. My kids have never been in a program offered by the city (6,9,10,13) because we have never had prprograms nearby. Lived in bridlewood, queensland and new brighton. Programs seem to only being in areas such as dover... Forrest lawn.... Saddleridge. Our kids love Art, love dance.. Swimming so much but we cant afford our family to register in these provate program like the YMCA for the. Where is the citys support of programs down south? I have lived in deep SE of city for 40 years and its always been this way and now our population exploded in that time still no service.
Also, open up field behind tennis courts near Glenmore Dam for soccer. We have lost 2 fields regularly used due to construction of the new track. SOOOOO MANY PEOPLE USED THAT FIELD!!!!
An indoor mountain bike park, e-games indoor space for teens
An indoor pickleball facility would be a major coup for Calgary. Look at what Edmonton has been able to do. They can host sanctioned tournaments all year round. Grow the sport within their community, add a juniors program. Rec for seniors. Competitive for all age groups. It's a sport that attracts ALL age levels. It would be nice if the City of Calgary were able to recognize this and be a leader in the country in this regard. On a personal note, many pickleballers have tried to book day time and evening courts, but they are full with other sports groups. We need more indoor gymnasium space, badly. Playing in old gyms that don't have the proper space or lines. Fighting amongst ourselves for court times. Trying to find space that doesn't cost a ton of money. It's impossible in this city.
Aquatic Centres back open to full operational hours.
As Calgary is growing the demand goes up as well. Needs to be more family fun water parks . It's hard if you aren't a member to get kids into swimming lessons at least in NW around here. Would love to see more before and after school programs care that can pick up and drop off kids to school.
As I think some people have been saying - more facilities for the core. This may not be practical or affordable but if possible, have standalone facilities or, if multiple facilities are under one roof, design them so that multiple access points allow quick, direct access to each area. What I'm getting at is if I'm going to the pool I don't want to feel like I'm walking through a mega mall to get past an arena, the library, the basketball courts, etc. to get to the pool. I don't think any city facilities are like this, yet. But for example, I once visited Vivo at Country Village Link NE and it was overwhelming and, for me, not a pleasant experience. Any fitness benefits I gained would have been countered by the stress of dealing with feeling like I was in a mall.
As mentioned - use existing facilties more efficiently by offering more daytime deep water running classes
As mentioned before, we need at least 1 more indoor soccer facility and more times available for the public to drop in whenever, specially off school days.

GamePLAN for Facilities

Engagement Findings: What We Heard

As my children grow, I anticipate using recreation facilities more. I would love rec facilities to offer more amenities that the whole family can access simultaneously. I.e. kids are in a dance class, martial arts or art lesson while one parent takes yoga class and the other used the weight room. Right now, we find that we need to go to one facility for swim lessons, another for skating, etc., It's a lot of running around. I would also love to see high quality programming (more like private offerings) where kids can grow and develop. And more arts opportunities. The art center registrations fill up very quickly.
As the interest and growth in soccer continues we need more indoor facilities in varying sections of the city to accommodate all quadrants not just the north and south. Also outdoor facilities require better maintenance and greater versatility as our weather can be temperamental and we are having to postpone, cancel or reschedule games due to facility deficiencies that have the flexibility to work within our current climate.
As the summer weather gets hotter we need more out door pools and splash pads for families. Currently the ones we have are always packed.
At minimum, a central multi-court dedicated Pickleball facility (eg 24-48 courts) accommodating all season play for this fastest-growing sport for all ages. For a city that purports itself to be 'world class' it is an embarrassment to the sporting world that we cannot host a sanctioned tournament or provide the facilities for both recreational/social players and competitive players in this soon-to-be-Olympic sport to development their skills. The economic benefits migrate to smaller towns throughout Alberta and other Canadian cities, large and small. Studies have demonstrated the physical and mental health benefits, particularly to older participants, thus fostering long term economic benefits to our health care system. The current City practice of placing Pickleball court lines on tennis courts provides modest relief only. Participants must bring their own nets (prone to falling over if windy). Do basketball or tennis players have to bring their own nets?
Ball diamond maintenance
Basically, I would just like to see more indoor artificial turf soccer fields located around the city. And not massive like the domes, but a numerous amount of smaller ones the size of school gyms. I realize this isn't easy to accomplish.
Before I had a kid I never would have signed up for a membership, but now that I have a kid I will almost definitely do so. I can't be alone, so having reliable childminding services is likely crucial for gaining members. Also, I consider indoor exercise areas (of any type) to be really valuable because of our cold winters in Calgary.
Being able to use facilities year round would be great- please build more running tracks (400m), tennis courts, cross country ski loops.
Better quality grass and turf for outside fields; additional indoor fields throughout the city. Eliminate boards or enlarge indoor fields
better quality natural grass soccer fields
Better spectator areas in the school dive athletic park soccer field and the Foothills Macron Centre.
Better supported curling rinks
Better washrooms and more of them.
Better/longer hours for leisure centers. More leisure centers.
Both Southland and NE water park are to cold. Indoor playground do not exist.

Boxing facilities
Build more pools in the NW! And no universal change rooms, that's disgusting no matter who you are . Have a few private ones with doors if people aren't comfortable in either men/womens but keep them separate. Also family changerooms that are separate from everything else for special needs and families with little ones who need to change together.
Build you plan based on the fact that Calgary has terrible weather for outdoor sports and needs more weather resistant facilities. We also have winter 6 months of the year and lack covered, heated fields compared to most cities.
Calgaery is the birthpalce of the racquet sport of padel in canada since 1992. Padel is presently the fastest growing sport in the world and we have an opportunity to host the first dedicated Padel centre in Canada wher our national team programs would be based as well as many international sanctioned events and general public access to a unique and fun sport to play for the whole family. www.calgarypadel.ca
Calgarians would benefit a great deal from expanded disc golf courses across the city. These courses provide a lot of family entertainment, are cost effective and can be in multi use spaces.
Calgary for being a big city is lacking in track facilities compared to many smaller cities. More soccer fields are necessary as well.
Calgary has a shortage of indoor and outdoor turf spaces for the growing sport of soccer. We can anticipate that soccer will likely continue to grow in popularity as Canada plays in the World Cup. Soccer is extremely beneficial to youth in terms of physical and mental health and social benefits.
Calgary has excellent recreational facilities. We would just like a plan that addresses the loss of the Eau Claire Y and the Beltline pool and fitness facility. A place with comprehensive facilities like Eau Claire, somewhere within the radius of downtown, inner residential areas. Also more ice surfaces not devoted to hockey.
Calgary has no public mountain bike parks. This is a massive oversight and Calgarians must travel to chestermere, Canmore or red deer for public mountain biking.
Calgary has taken huge steps backwards with its treatment of inner city communities over the past several years when it comes to recreation. Closing the Beltline and Inglewood's facilities only to invest in a private, more expensive facility in Lindsay Park actively removes rec opportunities from some of our most vulnerable populations, and also runs entirely contrary to the City's policy of creating walkable, livable, 15-minute communities.
The plan needs to carefully consider where and how recreation money is being spent so that some of our densest and most populous and most sustainable communities don't get left behind at the expense of sprawling mega facilities on the City's fringe.
The plan also needs to better consider seasonal outdoor activities, including disc golf and cross-country skiing, but others as well. These are not niche activities anymore, but are woefully under providing and supported compared to hockey, baseball, etc.
Calgary has way less facilities than Edmonton, specifically for indoor soccer during the winter. These facilities could be used in the summer as well, which are also lacking. If Canada wants to build up their soccer program to compete internationally, they need to invest in the infrastructure. Ditto for hockey.

GamePLAN for Facilities

Engagement Findings: What We Heard

Calgary needs dedicated pickleball courts in a few areas of the city; both indoor and outdoor. Calgary needs to fix some baseball stadiums so that they attract tournaments to the city. Edmonton, Medicine Hat and other smaller areas have much nicer facilities. For a city the size of Calgary we were shocked that there are not enough sports facilities compared to other areas. Since moving here 10 years ago, we have heard that the city is extremely difficult to work with and therefore we have mediocre facilities and visitors often laugh at us. Tournament organizers in competitive youth volleyball and baseball do not like coming here because they often have to drive across the city to compete in tournaments due to mediocre facilities
Calgary needs more ice rinks
Calgary Soccer Center is 20 years behind the times. Need more hard-walled fieldhouses for field activities year round. Also, enter into partnerships with local sport orgs and clubs to maintain the outdoor grass fields to ensure a better standard of playing surface. City of Calgary and their contractors do a VERY poor job at maintaining the grass surfaces (cutting regularly, watering, fertilizing, wedding, etc.). There are people within clubs that go and cut the grass after the City of Calgary or their contractors cut it. Shocking standard from the city.
Coin locked is outdated and inconvenient and cost pile up. Lockers with own locks or number System would help.
Communities could support a lot of these, if helped by the city. Rather than building state of the art facility in say NW somewhere that not all could access, you could divert money to communities to provide maybe something not as nice but usable. Skating rinks, water parks, courts (basket ball, tennis, pickel ball, baseball.....) So 1 great water park that will be full every day by 10, or 4-5 smaller water parks that kids will still love and would be more accessible.
Consider different ages. Skate parks and basketball is often full of adults. Makes it hard for youth or teenagers to engage. Have ability for groups to host tournaments so clustering multiple areas (multi basketball, multi field hockey etc). Seniors might be interested in a more social setting, having better rooms for yoga, cards etc. have senior activities near kids activities to have multi-generation overlap. having coffee shops that overlook rec areas encourages interaction. Include ability for sports to store or rent hockey nets or soccer nets at facilities. Better coordination with community centres to show what is available for public booking of spaces and where. Having more club houses available to rent near multi sport areas to enable team socials before/after sports that have access to food and drink (optimist, Richmond green, Stanley park, glenmore fields etc).
Consider new horizons mall if it does not survive as an excellent field house structure!
Could we focus more on youth . It is hard to fins place they feel interested .
Create these spaces in downtown
Cricket indoor and outdoor facilities
Cricket? So we are really jutlst pandering to an extremely small target audience now? This city council is so out of touch. Just pet projects that waste money

GamePLAN for Facilities

Engagement Findings: What We Heard

Currently soccer is the most participated in sport in Canada, and the World, yet our facilities in this City and country are poor. The City should partner with Licensed organizations to allow them to operate outdoor facilities that the City simply does not have the resources to upkeep, or develop properly. This would help enhance the condition and quality of outdoor facilities without burdening the Cities resources. The City also needs more quality Indoor facilities, that are buildings rather than Domes. Domes are a great short-term solution, however, many do not have changing rooms, or amenities for the users (players/spectators). If we can have a rink every 5 minutes, we can certainly have more indoor soccer facilities when there are substantially more participants.....
Currie Reservoir disc golf course introduced me to the sport. I think it is an excellent, accessible, and growing sport that Calgary should consider.
Cyclocross and indoor cycle track opportunities
Cyclocross course and other bike tracks
Deal with staffing first. Currently city of Calgary facilities are underutilized due to poor staffing. Don't develop more facilities unless you can staff the ones you have and have full hours. Once that has been exhausted then further development is warranted
Depending on snow availability, but more regular grooming and track setting of cross-county ski trails, and adjusted to snow conditions (i.e. if they groom on Tuesday and we get a big sump of snow on Wednesday, we'd have to wait until the next Tuesday. It would be good if tracks are set more frequently after snowfall)
Develop bike jump and skill parks. Large mtb users in the city
Disc golf is one of the fastest growing sports in the world. Very dissapointing the city closed down North Glenmore Parks disc golf course. We need more courses!
Disc golf. There is so much wear on courses with the number of people playing. A disc golf course brings to life a shady dirty park.
Distribute the sports facilities more widely throughout the city. For a number of sports, not having access to personal transport would make them impossible. Can the city do more to encourage participation in sports, through school residencies and wider marketing to Calgarians?
Don't privatize them or give them to someone else to run. Costs go up for Memberships and prices etc things then are not inclusive and affordable. they prefer members and if you are not a member you never get into kids programs unless you pay extra to be a member and get early registration. Not a lot of families can afford to do that. More efficient entry counters, seems like a tight set up and system when busy times. Can you integrate art and other programs in the same spot? A multi facility where we don't have to drive to different places. Also there isn't much for city recreation in the NW. We drive a ways to get anything 20-25 min to pool.

GamePLAN for Facilities

Engagement Findings: What We Heard

Equitable distribution of facilities and activities accessible via public transportation, bike, or foot. Affordable pricing--including free for individuals/families in certain income bracket. Communication about available facilities, activities, pricing, hours of use, & equipment rentals to everyone in community or within a 30-minute bus ride of the facility. Abundant lessons for essential skills, like swimming, nutrition, yoga, wellness, outdoor survival skills, gardening, so everyone can learn. Tie swimming lessons into the curriculum so no one is left out. **Include programs taught by Indigenous Elders--language, art, outdoor skills--across the city.** Consider facilities as community hubs of wellness.
Especially Sports field - artificial turf (e.g. field hockey, soccer, football)
Every facility should consider to install charging equipment (level 2 or level 3) for the increasing volume of EV in line with city's climate change plan. s
Existing facilities are overcrowded for pickleball and may limit the current exponential uptake of this critical physical activity for all age demographics.
Expansion and making disc golf courses permanent
Extended private lesson times, comment cards or easy ways to provide feedback, compliments or concerns, music even if it's the staff's own, fixed times on a weekly basis and an easy way to shout out and staff members and instructors. Whilst I've had some great instructors and have said in person my thoughts and opinions to everyone I've had, I feel like I haven't let anyone else know my thoughts and opinions on everything.
Facilities like the Calvary Field House in Aldersyde would be ideal. Inside with artificial turf as well.
Fairview arena disappeared no new arena re appeared it has drastically effected ice time. Especially for RINGETTE GREAT PLAINS a city of Calgary ice runned by 3rd party.. as taken ice away from ringette give more ice to hockey. The discrepancy if ice is very disgusting and unfair for a city that prides itself on being fair.
Focus less on mega facilities and what gets bang for the buck. Airdrie has a soccer park with nice outdoor fields, we don't. Lack of investment is shameful. Successive admins have let families down.
For outdoor facilities, I want to see better quality developments – both grass and artificial turf. When it comes to indoor facilities, I want to see more developments and better access for all quadrants of the city. Calgary is a winter city and there simply aren't enough high quality facilities to continue the outdoor sports through the winter months. Multiple fieldhouses needed through the city.
Full size field house with proper changerooms and fitness space.
Full size indoor soccer fields for winter - need more with proper facilities - change rooms etc (Shouldice bubble is nice but the lack of change rooms makes it a nightmare). Put some money and effort into maintaining outdoor grass fields - example is Foothill fields - they used to be excellent fields but have become more like farm pasture making it dangerous for players.
Further development of fieldhouse project and upgrades to foothills stadium area. Cricket pitch and stadium. NE lacks infrastructure athletic park required
get more spaces so that child will have something to do with no cost ,

<p>Get rid of the boards in calgary soccer centre and you'll get 2 full size indoor turf fields. Also an additional outdoor track&field space for everyone to use would be good.</p> <p>Shouldice soccer facility must be fixed - one of the fields is not usable which is ridiculous when thinking that this facility was just built for this purpose.</p> <p>In europe, soccer is played outdoors throughout the year in similar weather conditions. What you could plan is to the use of turf fields in winter time - this would create fieldspace for clubs and also make use of these facilities. Calgary weather allows the use for most of the time - only things you would need is: person to plow the snow away when needed + put salt on the field so it does not freeze. this would even allow outdoor games to be played in winter - players would not have problems, just dress warm (have over 10 years of experience on this).</p>
Glad disc golf was mentioned in the prior activity list
Glenmore Velodrome should be considered for indoor build and/or covering
Golf - would love to see more golf facilities
Golf courses
<p>Greatly appreciate the Shouldice indoor turf field which was added this winter. However, pitch time is still limited / challenging. Would be great to have a few additional facilities added in addition to this one.</p> <p>Outdoor soccer fields (natural or turf) are generally poorly maintained / not lined etc. which makes utilizing them for some fun impromptu training sessions with my kids is challenging (no lines, grass not regularly mowed, no netting, etc.). Additionally soccer field availability for 9v9 (with the smaller size) is very challenging to locate, even though it is required for certain CMSA age ranges.</p>
Harvey's Passage needs regular maintenance and consideration for better integration of river water sport users and some supportive facilities there. EG. club house, safety equipment,
Have families and kids involved
Higher quality grass soccer fields for teenagers.
Hire some more lifeguards and get families back into pools!!! Learning how to swim and be comfortable in the water is one of, if not THE, most important life skills you can give your kids. Consider hiring lifeguards who do not also have swim instructor training - just OPEN THE POOLS!
Hockey is always going to be popular, so more rinks should always be considered. Soccer is the fastest growing sport in Canada and we have one main indoor facility (soccer centre), there needs to be another indoor facility in the city limits.
How can we reinvent our downtown without competitive top of line recreation opportunities compared with new communities like seton affordable to all? Perhaps former greyhound site or other site near stampede could be planned for a high quality affordable public recreation centre rather than closing all the old small ones with no replacement. Suburban growth should subsidize inner city recreation infrastructure replacement to manage growth and optimize existing infrastructure. We need more multi cultural and modern options for recreation in the core vs traditional sports too.

<p>How is GOLF not even a listed city activity? City courses are the most affordable and family friendly. I would love to see more winter programming at golf courses! Like cross country or even a dog park/trail/hiking space. I was very upset with the sale of Richmond green park, the closure of the golf course, the destruction of 2 inner city ball diamonds, the complete lack of swimming lessons at south land, the closure of the pool 4 days a week. All of these factors have led me away from city programming and toward private options (swim/golf).</p> <p>Sports and leisure and parks are a huge part of life and the city should invest appropriately- NOT selling them off and closing them. Shame on council for their complacency in this regard.</p>
<p>I am satisfied with facilities.</p>
<p>I do not support storage space for groups, social banquet facilities, event hosting, community group offices or things like that. This goes beyond the basics and we can only afford to do a decent job on the basics.</p>
<p>I don't know why Calgary doesn't have multi-sport facilities. Facilities with pools, running tracks, arena, soccer fields, basketball ball courts/volleyball courts. Seems all private facilities have this but not public ones.</p>
<p>I feel a lot of rec facilities are in need of upgrades. I personally have been going to facilities that have everything rather than catering to one facility type. If it does only cater to say swimming then it should be upgraded to host all types of swimming, from recreational to competitive. Universal change rooms and easily accessible by all. I really disliked that as a mother it was hard for me to get into a city pool with my little one, everything was hard, opening a door, another door, having to go up steps, down steps. I preferred going to YMCA Seton as this was a new facility with the only doors being on the universal change room stalls to get into the pool.</p>
<p>I feel Calgary has excellent recreation facilities for many different activities and has always provided lots of classes and opportunities for affordable recreation. I don't think we need any new facilities but need to use the existing facilities better by opening the hours and courses available. Perhaps additional staff so they can be fully operational again would be beneficial. Please don't close our affordable recreation options! Calgary should be proud of all the options we have for recreation!</p>
<p>I feel the north central part of the city is lacking facilities. The city facilities have not kept up with the growing population. Facilities are over crowded. Equipment in poor condition. Aging existing facilities</p>
<p>I have seen great improvements with current disc golf courses. Thank you city of Calgary for supporting disc golf. It has been life changing for me as I play the game to heal. I would love to see more disc golf in the city of calgary! Thank you very much</p>
<p>I know access to sports helps youths stay active and lowers their thoughts of criminal activity. Basketball is popular among lower income youths as the cost to play is a basketball, a hoop, and other players. I know some sport shops receive equipment from pro players and sold to the public at a discount. I feel sports have become too expensive, which prevents some youths from realizing their athletic potential. I know one major barrier of youths avoiding sports is the family is unable to afford the cost of equipment, training, and joining a team. One solution would be for the City to create youtube sport skill training videos and then show the facilities available for people to come down and practice with donated equipment from pro players. The families with money will pay so I would have no concerns for them. I would focus on getting one sport set up properly and then replicate that success to the other sports.</p>

I live in Bowness and the Shouldice pool has been renovated several times and is still in poor condition. Also the hours are restricted. There are no other facilities close at hand and this is a economically challenged area that should have excellent community opportunities for fitness and resources.
I love soccer, however the only facilities for indoor during the winter are far away from my house. A nice indoor pitch or two close to the S/SW in the city centre would be amazing
I mention there should be more sailing schools. Understandably, as the Glenmore reservoir is too small to have a second one, allocating more funding to improve the Glenmore Sailing School would further improve the best and most profitable recreation service in the city. Right now, it does not have the means to expand past its current state, but with more funding, such as money to improve the boat fleet and higher pay fir the instructors, it could accommodate huge amounts of day camps, providing amazing summer experiences for kids and making even more money for the city.
I prefer facilities run by the city of Calgary so I know that the salaries and benefits of the workers are appropriate and there are more admission price options.
I really like the indoor inflatable dome, we need more, I really like the skate/bike parks, I love the cross-country ski trails and ice skating trails. I think we need more tennis/basketball courts, indoor and outdoor. Thank you.
I see no mention of golf anywhere in this survey. Does this mean that you'll be selling the current city courses to developers for more high density housing? I sincerely hope not but can't understand why you wouldn't include it in a recreation survey?
I think all courts should be marked both for tennis and pickle ball
I think it's really awesome that these questions are being asked and I really hope that these sorts of problems will be addressed in a timely manner. Of course I understand that there are many things to consider with these things and that it takes time, but I also know that people have wanted a long time already for some of these things. Thanks for everything you do already though.
I think the city should build more recreational facilities in the new communities that they constantly approve to be built. It feels like the new communities are built with out the access to schools and recreational facilities.
I think the City should take over the Eau Claire Y. What a waste that such a nice facility is just sitting there, not used. It is much better than some of the City-run ones.
I think we are in pretty good shape in Calgary.
I think we need some replacement facilities in the Beltline, Eau Claire and Inglewood areas. Repsol isn't enough or close enough when you want to keep adding density to the core. Make it attractive to live there with amenities for the people who live in towers and if it is close to transit and parking, that helps people too.
I wish there were better options for swimming lessons at Inglewood with better teachers. The pool is cold and the kids spend most of their time standing waiting their turn or singing the same 4 songs over and over for 30 minutes straight.
I would like to have more colorful facilities for kids, for exemple nice murales all around the arena and not only AD!!!! Thank you! Btw you made a great job, we are lucky to live in Calgary :)
I would love indoor family opportunities at a walking track where we could have little ones on bikes, wall with strollers, etc.

GamePLAN for Facilities

Engagement Findings: What We Heard

I would love some of the facilities that are in the south to come to the north (climbing wall and gymnastics). More programs like we saw before covid come back.
I'd like to see more opportunities to play pickleball both indoor and outdoor.
If 1 private swimming lesson could perhaps be an hour rather than 30 minutes
If I did have the time (and desire) to use these facilities, my own limited budget makes it harder to enjoy these.b
If more indoor turf fields are built, to be built in the south of calgary and to accomodate a better viewing area's for parents.
If we increase the amount of free use activity spaces (indoor or outdoor) in our communities we will be a much healthier city raising healthy kids for life. Need to take away the barriers for families to get active
I'm much more interested in spaces for physical fitness activities. Not as willing to put recreation resources to things like "community meeting" spaces.
Impossible to register my 8 year old for swimming lessons by 745 am the day registration opened. Couldn't find any for fun dance classes like her and her sibling used to do.
improvements to accessibility
In my experience the facilities are adequate. I like classes and it seems those have been cut - in particular deep water workout. A lack of instructors?
In the established areas in Calgary such as Marda Loop the civic recreation facilities are small, outdated and offer a limited range of activities. These areas are undergoing rapid densification and need community infrastructure to correspond.
Increase to soccer fields indoor and outdoor in multiple quadrants of the city for 11v11 soccer play. Insufficient space currently and this is the level of play required to develop our players for national and international play.
Indoor affordable leisure centre in cityscape or cornerstone or red stone area. Including indoor basketball courts
Indoor field facilities.
Indoor soccer and football dome. Not a lot of dome in Calgary
Indoor soccer practice fields
Indoor tennis, squash, and racketball courts are needed. We need more indoor turf big enough to house football especially in the East side of the City. Calgary needs a major draw like a water park. Similar to West Edmonton Mall. People still travel from all over the country to come to Edmonton for West Edmonton Mall and Calgary does not have a major draw. We need to update our facilities from the 88 Olympics. That was a reason for athletes to come to Calgary and train. Now we have nothing. No water park, no olympic level facilities. Calgary is dying. We need to host the Olympics, get a water park, have more turf for football, and build racket sport courts on the east side of the city.
Indoor tracks open for leisure walking.

Indoor tracks should take the biggest priority as we are the only City in Canada that has an inadequate amount of indoor Tracks. Outdoor track and field spaces must also be increased and severely improved as again, Edmonton and all other cities have the international standard for tracks and Calgary does not. We must be on par with the rest of the country and even Edmonton in terms of indoor and outdoor track and field tracks, throwing areas, and space to hold national and international competitions. There must also be more spaces that are available and affordable for Football leagues.
Instead of building a \$250 + million dollar field house use the funds to build multiple indoor covered football/soccer fields in all four quadrants of the city as the current facilities don't provided enough field time for all user groups. More Shouldice Athletic Park type facilities need to be built in other quadrants if the city that provide different sports fields all in one area with change rooms, washrooms and food services. In makes no sense that club and high school football teams have to travel from all parts of the city to play on the turf fields at Shouldice.
Invest in our kids not in art. There is no return on the blue circle on airport trail!
Investment in existing assets, not just brand new mega destinations.
It is nearly impossible to register my children for swimming lessons through the city of Calgary. More spaces/classes are needed! There also needs to be more gym spaces for indoor soccer games and practices.
it should be pretty obvious where the demand is. Don't allow some vocal activists to pretend that there is demand for fringe activities.
It ticks me off when I see how nice the outdoor spaces and facilities are in wealthier/newer areas, but areas like Beddington have awful parks, walking paths and facilities. Spend more money in older blue collar areas! Our "new" dog park is criminal! No one could possibly use it safely as it is full of dumped broken concrete, debris, steep hills no one can use and mucky untrained areas. Shameful!
It would be great to have a facility that accommodates roller skating as I don't think such a facility exists in Calgary at the moment.
It would be great to have more indoor gathering spaces as our winters are long and cold. Many new and cold adverse Canadians need more affordable indoor gathering spaces to connect with others without the worry about freezing temperatures. Community gatherings hosted by the city to connect/showcase the public with 311 services as many older residents are not on the internet and new residents are not sure where to find information other than social media.
It would be nice to look to other cities and countries who are leaders in creating an atmosphere of health. After living overseas and traveling to many countries, Canada as a whole is disappointing with the integration of nature, sport and communal interaction. Put some cool stone chess tables in a beautiful park, put in an outdoor climbing vertical climbing wall for the public to enjoy. Add in a beautiful seasonal garden with fountains people can enjoy. There's SO many thing we don't do. An athletic park for parkour and calisthenics. SO many.

<p>It would have been helpful for this survey to ask what quadrant or community I live in so you know what facilities I am referring to. Or to ask me what facilities I regularly attend daily, weekly, monthly, seasonally. For this survey it would be:</p> <p>S glenmore bike park Southwood skate park Southland leasure centre Calgary Soccer Centre All outdoor soccer fields in SW S GLENMORE cx TRACK - more frequent set up if cx ski tracks. And earlier in the season. For example. In 2021 S glenmore was groomed one in January and never again all season. In 2022 it was not even set up. This year I do not know what the plan is. There is so much green space in this city more options for cx could be provided. But with that more education is need for dog owners to not let their dogs use track as bathroom.</p>
<p>It's a shame that cost equity isn't considered where the City builds facilities but lets partners run them. Centres like West Side Rec are much more expensive than City run facilities, which is unfair on those that live in the nearby neighborhoods.</p>
<p>It's one thing to create the facility, it's another to properly maintain one once it's there. If the current facilities were properly maintained and kept up adequately there would be little need for new facilities.</p>
<p>It's winter sometimes 7 months if the year, more indoor activities and spaces are needed. Build for the expanding communities in the north/central area. We all have to go to Airdrie.</p>
<p>Just a better soccer facility and outdoor fields in the south. Everything besides the Calgary soccer center are on the other side of the city. I feel like parents aren't always keen on driving that far for 1h.</p>
<p>keep up the good work - art and movement are essential for a healthy city!</p>
<p>Keeping seniors moving and active is very helpful in keeping them out of the health care system.</p>
<p>Kids need sports facilities!!! Arenas and indoor fields need to keep pace with the growing population. Nothing has been built and the few that have only replace what has fallen down. The city needs to keep up, how can kids be active and participate when there are no facilities and the price tag for organizations to rent city ice is extreme! Build more and make them accessible!</p>
<p>Lack of facilities in established neighborhoods, ones that exist are old and have limited hours</p>
<p>Lane swimming is only available at limited times in city pools, hard to make times fit with work and family commitments. Very hard to get into swimming lessons, shows there's way more demand than spaces. Need more pools in the city for the demand. Also lots of rec centres don't want roller derby because of unwarranted concerns about the floors. Hard to find training space.</p>
<p>Large indoor field house</p>
<p>Less dry brown open space fields, green spaces with weed control within walking distance of every house in calgary. The city looks like an eyesore with all the school yards not cared for</p>
<p>live a 5 minute walk from killarney pool, yet can never get my kids into swimming lessons there. I don't want to restrict access to any sites, however, to improve equity and environmental impact, consider assigning pools to each neighborhood based on access and demographics. Then open priority registration for the designated location 2 weeks ahead. This might help to distribute utilization and reduce driving.</p>

GamePLAN for Facilities

Engagement Findings: What We Heard

Local clubs provide significant volunteer time and resources to provide XC Skiing opportunities within Calgary. These support not only local club activities, but are hugely popular among Calgarians generally. The cost of improving these facilities (grooming, snow harvesting/snow making, warming facilities) would be small in comparison to something like the Shouldice 'bubble' (which is great, by the way!), and would benefit many Calgarians and promote healthy outdoor activity in the winter months at low cost given that it makes use of existing golf course lands. Calgary doesn't have a dedicated XC Ski Facility (Edmonton has a great one at Gold Bar Park), so improving what we have at the golf courses feels like a minimum.
Location. Very little is situated north central. Aside from small, shallow pools and small weight rooms, which are overly busy, we are driving over 30 min to get to a decent facility for my son to train in swimming at an appropriate time of day. We should have more 50m pools (none are city owned/operated), and be able to host swim and lifesaving competitions. We are a sports community which does not contribute to the competitive world, except for private facilities. Give kids an opportunity to thrive in their choice of sport.
Lots of soccer and cricket fields and some rugby fields Indoor and outdoor and lots of soccer stadiums for children around glenmore or downtown
Love the idea of more pickle ball courts or facilities as well as soccer fields.
Lower your prices - no one can afford to go to newer outlying rec centres like Shane, Melir, Qualico.
Maintenance could be better. colocation of facilities to improve access to vulnerable populations would be good.
Maintenance of what you already have, invest in staffing or cleaning personal, pay them better and do better controls if their work is really done - specially in pools
Make it more affordable for people over 60, NOT JUST THE 65+ crowds!
Some of us over 60 have been through hell economically because of ageism - i.e. "no job = no money"!
Make them free for kids under 18 and seniors over 65
More activities and therefore facilities for seniors. Keeping in mind cost and accessibility.
More activities for youth out of school program.
More amenities east of deerfoot and better access by transit or bike. We are looking to build a pump track and skills park in Mayland Heights and have done all the engagement. We were passed over for Inglewood, but we are looking for a smaller project. Also dire need for basketball courts in Crossroads and an outdoor skate park would be amazing for the kids here. We have a lot of green space but nothing in them for kids to do. We need more investment east of deerfoot and better access by transit and bike.
More art centres & facilities
More bike pump tracks.
More covered soccer domes please.
More dance programming and space, more art space
More disc golf courses, glenmore got closed for unspecified reasons and the area councillor did not have a specific reason why
More disc golf!
More dooms for soccer, please.
More facilities are required on the west side of the city
More facilities in the NW part of Calgary

GamePLAN for Facilities

Engagement Findings: What We Heard

More facilities like the Shouldice Seasonal Dome should be considered for the city in the near future, if building more fields (either artificial or natural turf) isn't currently possible.
More focus on swimming and indoor sports.
More ice rinks Turn all indoor fields into turf
More indoor Soccer fields
More indoor soccer fields !
More indoor soccer fields with proper viewing and spectator parking.
More indoor tennis and pickleball courts. More centrally located large size soccer fields. Love the new one in Montgomery.
More indoor turf fields are needed. Currently Calgary is short at least 3 indoor turf fields and could use more. Shouldice temporary dome is a nice addition, but we should have 3-6 more of those, whether permanent or temporary winter one. They are cheap to build and are quite efficient to maintain, versus large athletic center that can't be use for proper soccer, lacrosse, cricket etc. Better outdoor natural fields or more turf field are needed. The vast majority soccer pitches in Calgary are of 3rd world quality.
More indoor turf fields desperately needed
More kids play soccer than any other sport, yet Calgary has two indoor soccer pitches (the boarded head injury deathtraps in the south don't count). Outdoor pitches are rarely watered, never graded, or maintained, and gopher holes not only create uneven play but are safety hazards. The soccer facilities for a city this size are a true embarrassment.
More leisure centres with pools like Southland or Village Square. Places that are affordable. The Y's are expensive and favour people who can afford memberships.
More locations in the North for sports, climbing and other activities that are only available in the South.
More mountain bike parks! Build jumps and skills parks
More needed downtown
More of these indoor multi purposes bubble like in Montgomery, how I wish we could continue a winter baseball season for Little League!
More opportunities to play - too crowded. We need a field house. We need indoor walking opportunities in winter. More fitness areas with larger floor space.
More outdoor facilities, we need to advantage of the great outdoors.
More pickle ball courts and free tennis courts. Acadia lost their free courts ti the Tennis Centre & many residents of Acadia are low income & cannot afford membership fees.
More Pickleball courts and not pigeon holing the sport as seniors only. It's a growing all ages sport that requires evening and weekend positioning not during the day only.
More pickleball courts (Outdoor & Indoor) please, to accommodate the exponential growth of the sport
More pools and more soccer fields.
More pools with better amenities (viewing/seating, change rooms)
More public outdoor soccer fields
More public swim and climbing availability
More recreational facilities in deep south to accomodate population growth

GamePLAN for Facilities

Engagement Findings: What We Heard

More rinks. With amenities.
More seasonal covered fields such as the new Shouldice dome.
More soccer arenas. It is a blooming sport with high demand. bad play times for even younger teams due to overscheduling of those facilities.
more soccer fields!!!
More soccer turf fields, and more centrally located, would be much appreciated.
More spaces for families to do activities together.
More storage space for individual use. Lower fees for fitness, gym, and ice skating.
More things for teens to do at village square and maybe cooking or homemaking courses or how to go through teenage years with your child or for young moms how to manage those years. Mom different age discussions groups.
More wellness programs such as yoga please
More year round turf fields are needed
More youth activity spaces such as pump tracks, skate parks help engage healthy lifestyles and keep kids from getting into trouble.
More, larger pools, in new communities. An indoor track - winter is long!
Move weight rooms & guys banging equipment to separate room
Multi-sport amenities similar to the Saville Community Sports Centre in Edmonton, in particular many contiguous volleyball/basketball courts which could engage more development at a recreational level and competitive leagues and tournaments to further development skills/experiences for recreational to competitive athletes).
My primary use is Deep Water Workout and am very happy with the program and instructors. I do as many as 8 a week at 3or 4 pools. Two issues worth mention are 1) lockers in disrepair and thefts from them. 2) many people are booking reservations and either not canceling or canceling at the last minute so the classes are rarely full. There should be some way to discourage this selfish behaviour.
My son loves basketball but there is no opportunity to play at city facilities and he has to travel far out of our neighborhood to access gym space.
My sone plays soccer games at 6am on a Sunday morning as there is not enough indoor soccer facilities for the number of kids playing soccer in the winter months.
natural playground spaces
Natural spaces- the whole survey seems to ignore your most used facility- parks aren't smothered in facilities!!!!
Need a field house
Need a greater number of indoor and outdoor Pickleball courts. A dedicated outdoor Pickleball facility of 16 to 20 courts at Richmond Green would support the rapid growth and public demand for PB courts and would provide a venue for local, national andInternational tournaments.
Need additional indoor soccer facilities in order that you can play year round
need more access for sports and drop ins for teens
Need more cricket pitches.
Need more field houses accessible to every quadrant of the city and specifically inner-city
Need more indoor soccer facilities.

GamePLAN for Facilities

Engagement Findings: What We Heard

Need more indoor soccer specific facilities (turf) to cope with demand
Need more leisure center water parks on the scale of VSLC!
Need more of everything!
need more pickleball courts (the only ones seem to be private clubs, no public ones)
Need more soccer facilities in the south quadrant.
Need space for wellness programs such as yoga
Need to develop and maintain fastball diamonds to the same level as baseball diamonds. It is a travesty the conditions that fastball/softball diamonds are in compared to baseball diamonds. Why are the facilities our GIRLS use shown such a lower degree of care than what our BOYS use?? Oh wait, I know the answer and it's unacceptable.
Need to provide more facilities in the community of Ogden. Facilities in all the green spaces...outdoor climbing wall, challenge courses...fitness course woven throughout the community, skatepark, more adventure playgrounds, more picnic spaces with BBQ and firepits. Also the outdoor pool closes too early in the summer..people working can't get to the pool before 7 pm...and it's light til 10 pm..pool rarely.booked for private occasions....upgrade the community centre...put a library and rec centre in our community please...look at the equity maps...we score so low in almost all categories
Needs to be more bubble domes built in the city for sports.. especially fast growing sport soccer. In addition need more competitive facilities for swimming
Never put in mask and vaccine mandates again.
New developments should not even be considered without a recreation facility incorporated into the design. It should be a mandatory part of new communities. I have served on the board of directors for my community association and [REDACTED] and the biggest problem people have with either being in the league or bringing in new teams is the extreme lack of ice available in the city. There are plenty of spots at 11pm or 6am, but that doesn't work with a group of people that have jobs, families, etc. Facilities in new areas should realize that even if the neighbourhood numbers might not support that size of facility, the rest of the city will travel to it! Our league is clear evidence of that. Better thought of the design has to be taken as well - both with number of sheets of ice, but also the design of the building itself. The Great Plains facility is a disaster both in size and design
New pro sports arenas football and hockey
New spaces should be able to be used for several different purposes. Like a party room in a pool could also be a bookable boardroom for community groups. Or a playing field during the evenings could be a desirable place for seniors during the day if the space is enhanced and creatively designed. It would be nice to see Calgary take a creative approach to recreation (like indoor beach volleyball) and take some risks with marketing interesting spaces to Calgarians. Please keep city facilities open and city owned. It's the only way it's affordable for many people to access recreation.
New turf soccer facility to expand on what currently exists. New Volleyball facilities with high roofs. Pickleball is booming yet there's a lack of courts that you can actually book.
Nice to have YMCA facilities, however tax dollars don't go towards these to keep costs down for middle class families.

GamePLAN for Facilities

Engagement Findings: What We Heard

Northern Hills, specifically Coventry Hills has one child sized outdoor skating rink. Please put more outdoor hockey rinks.
Not everyone can tolerate cold weather due to age, new immigrants, allergies. Hence we need more indoor spaces so the long dreadful winter is more tolerable. Also, It would be great if every community atleast had 1 indoor recreation facility with enough staff so everyone had a fair chance to participate in extra curricular activities.
On a warm day, the shore and waters around harvie passage are packed with people. The area already draws people to the area from around western Canada, developing the area more would increase the the usage and support the user groups that use that area and draw more provincial and national competitions.
OPENING OF ALL POOLS 7 DAYS A WEEK with more swim lessons offered.
Optimist Shouldice and new facility in West Calgary
Other cities in AB have enjoyed significant economic benefit by hosting major pickleball events. Some cities like Red Deer, Medicine Hat, Spruce Grove have built pickleball infrastructure and seen increases in lodging-, hospitality-, and retail-related tax revenue.
Our kids need safe and innovative indoor recreation spaces. Please focus on upgrading and building more pools and indoor activity spaces!
Out professional football team stadium is a joke. We need football and soccer facilities. Mainly soccer. Most player sport and only private facilities are any good.
Outdoor discgolf on little to no use green spaces. Bring back north glenmore park!
Outdoor fitness equipment in parks.
Outdoor ping pong, badminton, volleyball - sports/rec aimed at teenage females particularly.
Outdoor skating tracks, firepits, community gathering spaces, smaller recreation facilities not huge facilities that are too busy and feel unsafe.
Outdoor soccer fields are also often under-maintained in terms of grass cutting, watering, and field marking.
Overall my issue with city locations is not enough and too buys. As mentioned above, we can never get into activities and always just do private as closer to home and easier/more available. I would like to support the city but rarely can other than the libraries, which we love.
People-friendly spaces. Maintenance of the space, regular engagement in the space, incentivizing activities that will give community pride in the space and encourage participation. Integrate with other community groups that make food accessible, smaller flea market type events, be able to access the network of recreational/health/event facilities from any one that you may be at. Safe transit access with accessible hours especially during winter months because people can't partake in critical services if they cant guarantee a safe ride home.
perhaps conduct a survey on what people want. I do use the cross country skiing at Shaganapi golf course which I think is supported by the City. I am not aware of other facilities that are available.
pickel ball is becoming popular and taking up courts from tennis. Need more courts to accommodate both.
Pickleball is a growing sport and there is a huge lack of indoor and outdoor courts. Consider repurposing tennis facilities for pickleball to start.

Pickleball is dominating tennis courts at Richmond Road location and not following court share guidelines. Indoor track at more City Calgary arenas like Max Bell.
Pickleball is growing exponentially. It was hard to get a court to play on in NW in summer and will get harder. Current indoor public facilities are inadequate and some downright dangerous
Pickleball is the fastest growing sport in North America. Spruce Grove, Edmonton, Medicine Hat have dedicated courts and can host provincials regionals and possibly nationals. Calgary? NOTHING
Pickleball players compete for space with other sports such as volleyball, badminton and tennis. There are more Pickleball players in Calgary than tennis, yet this sport has its own dedicated facility. Pickleball is VERY popular with seniors, and younger people are becoming more and more interested. If this keeps on happening, there will be much more call for dedicated space to provide for all ages. If Calgary wants to people to keep moving and stay fit, this is a prime sport to invest in!
plan should include an international indoor turf soccer field
Please bring back the North Glenmore Park Disc Golf Course. It was the only thing that helped bring me back outside :(
Please consider installing secure bike lockers at leisure centres, as well as creating indoor cycling facilities (like B-line) as well as flat surfaces that aren't wood (gym) or smooth concrete (dry pad) for indoor cycling opportunities.
Please consider investing money in Little League Baseball diamonds. Our diamonds are in very poor shape in comparison to Medicine Hat, Lethbridge, Edmonton and Red Deer. We need to have a few higher end diamonds to host tournaments with out of town teams. We end up playing out of town a lot due to a lack of adequate facilities.
Please consider the number of soccer registrations as well as taking into consideration that will only continue to rise with the success of the national teams and 2026 world cup. We are already seeing a shortage of indoor soccer fields so much so that our local programming is not inline with the Canadian recommendations. We NEED more indoor soccer facilities.
Please find a way to give us a facility for the many many families who live downtown and the beltline areas
Please invest in indoor field spaces that 100% owned by the city. Wealthy soccer clubs are squeezing out usage by those who never had the money to invest. They get priority booking and the tax payers are left out. Please see this as a worth while investment. The partnerships are exclusionary and favour the wealthy. That's not what the City of Calgary Parks and Recreation is about. Please update your gym booking system. It is slow and inefficient. Turn around times need to be immediate. Ultimately — the kids loose when we don't invest in public programs. We have families who dropped out of soccer because of gym and field booking delays and the resulting incomplete schedules.
Please invest in more full size indoor soccer fields, can be used year round d by other sports. Good artificial turf. Improve outdoor soccer fields used for games.
Please look at the geography of west springs. It's a 15-20 drive to a library or longer for a city run community centre with amenities. West side rec centre is membership based and not a solution for text paying residents. I want a community centre and library in my neighbourhood that my kids can walk to. And the city needs more indoor soccer fields. Preferably in the west springs area. But definitely in the SW.
Please offer more youth swim programs

GamePLAN for Facilities

Engagement Findings: What We Heard

Please please please consider more inside spaces with turf for soccer. Outdoor facilities are also greatly needed and at the very least should be properly maintained to prevent injuries.
Please provide a bouldering and rock climbing facility in downtown
Please put these facilities in the Beltline. We have NONE. 30,000 people live here and we have nothing.
Please use the facilities we already have to provide more aquafitness for seniors. Invest in encouraging more people to train as instructors.
Please work with YYC Disc Golf to create more courses in the city - thank you!
Pools should accommodate people with disabilities. (ie. easy access to get in and out of pools ie. stairs or chair lifts not ladders)
Potentially consider converting the Annex at the CSC to an open, large artificial turf surface would help accommodate the 7v7, 8v8 and 11v11 formats for indoor
proper indoor soccer fields and facilities are a must.
Proper viewing areas for spectators as well as adequate parking must be considered.
Racquet sports facilities in the city are few and far between. What is available is usually in disrepair. There can never be enough hockey rinks or soccer facilities in this city.
Rather than making another sailing school, it should instead be expanded and improved
Realizing state of the art facilities in inner city Calgary is critical to the urban fabric of our city.
Rebuild by updating current facilities.
Recognize the self fulfilling prophecy and stop doing it this way because "that's always how we've done it" mentality
Recreation is what brings people together and allows kids to grow healthy and strong. make it a priority.
Recreation opportunities need to be added for paddleboarders if we find city run sailing. Allowing a hodge podge of random paddleboard businesses to operate at Carburn and Bowness without examining Paddle Canada certifications and enforcement of life jackets being worn is dangerous and not consistent in training and delivery. Also revamp dated bylaw that bans inflatable kayaks on Glenmore Reservoir but allows hard kayaks. No difference in contamination or water contact btwn the two vessels. Consider more non-traditional affordable sports like skateboarding as a priority for a new indoor facility. The growth of womens skateboarding in Calgary alone has more than tripled in recent years (evidenced by recent Canada Skateboarding competition tour stop in YYC) More programs for young tweens and teens who missed 2-3 years of swim lessons due to covid but don't want to join typical Swimmer 4-5 lessons with littles as young as 7 years in their class. Perhaps teen combined level lessons?
Remember to plan for active people with physical disabilities
Reopen the y downtown! Maybe one on the outside of the city in silverado or legacy or Walden Chaparral
Resident of Eau Claire for 12 yrs. I am truly disappointed how downtown residents are ignored. Not everyone wants to spend money on private membeship. We no longer have YMCA at Eau Claire either. Encourage more downtown residential occupancies but need public recreational centre.
Ringette has 3000 participants but is never considered. More arenas is essential for the continuation of the sport

GamePLAN for Facilities

DRAFT Engagement Findings: What We Heard

Seriously, you don't even ask about Nordic sports? One of the fastest growing sports areas in Canada. Calgary is a winter city. You need to go back to the drawing board and take a good look at that. Golf courses are dying out, turn them into X-Country ski areas with other Nordic sports as well. I get Cricket is growing and needs support but there are way more nordic participants than cricket or disk golf.
Service our world class whitewater park. Change rooms, storage, access, concession Pump tracks for most communities.
Should build more out door soccer fields in ne
Should ice Dome was brilliant and just scratching the surface of needs in this city. Not sure why it will not stay up 12 months a year and the need for another similar facility or two is definitely needed to keep up with other cities and the opportunities to host tournaments and bring in people to the city while developing many Calgarians.
Snow removal at City owned turf fields and for them to be unlocked. Kids can be active on these fields in the winter if they are safe to play on... turf is made to be played on in these conditions. We see it on TV all season long.
Soccer bubble/indoor-soccer facility that includes change rooms and bathrooms!
Soccer fields
soccer fields seem in high demand and hard to find space for games/rescheduling
Soccer is growing too fast for the few spaces we have available. Not sure the growth of other sports but maybe consider reaching out to clubs of all sorts around the city to see where enrollment is up and address this way. Good luck
Soccer is terrible here. Our facilities are a complete embarrassment even compared to bc cities and other Alberta cities. Soccer is a sport for everyone especially people coming into Canada. It's important to have space for everyone and make it very accessible for children especially. More facilities funded by the city is vital to keep fees down.
Soccer is the most inclusive game there is. Culturally diverse, played by more girls than boys and with large adult leagues. How many ice rinks does Calgary have? What is the cost of maintaining them? In the name of fairness the city needs to add 15 or 20 full size indoor fields. A single 15 million dollar bubble could cover all three soccer center fields and make use of the already existing dressing rooms. The boards should be removed from the soccer center main building. These boards have been responsible for numerous broken arms, collar bones and concussions. Soccer played on a proper turf field is much safer. Obviously the politics of satisfying hockey parents has been the focus for a long time but funding soccer and other field sports will make Calgary a much more appealing city to live in for many families. A field, a pair of shoes and a ball is all that is required to participate. The problem is Calgary has no fields for 8 months of the year.
Soccer World Cup 2026 is coming. We need to support the youth and adults both trying to participate in it and inspired by it.
SOCCER, SOCCER, SOCCER - There are more children playing this sport than any other sport. Calgary cannot compete to the same standard as Edmonton due to LACK OF FACILITIES!!!!

Some of the kids have the game at 6 AM in the morning which shows how busy these facilities are. Maybe more facility is required
Some spaces should be left for organic use, not everything overly bureaucratized or managed, professionally managed spaces that support artists and art hobbyists of all ages. Adult time, not everything is about kids for all Calgarians!
Sport Fields (Outdoor / Indoor) - Needs more development. Critical lack of quality outdoor / indoor grass and artificial turf fields given growth within sports using these facilities. Storage for equipment low. Parking and accessibility is often limiting. Facility staff are excellent but need more support. Capacity is low given the demands of the user groups and requirements of operating facilities at a high level.
Stop building facilities with taxpayer money that are operated by for-profit groups that charge double for admission fees PLUS membership fees! What is that allowed? The taxpayers can't afford to use facilities they paid for! E.g. YMCA
Table tennis indoor facilities
Thank you for all you do to maintain affordable recreation spaces for all - essential for community wellbeing.
The availability of quality indoor space for youth soccer is limiting the development of players. The new shouldice facility is a good start, but more of these are needed. High quality grass and turf outdoor fields are also required, and may require starting from scratch.
The bathroom facilities are disgusting. Most places are over used and crowded. Not a single basketball hoop has mesh on the rim.
The bedroom communities of Calgary have fabulous facilities and there are a couple in Calgary like Cardel and Seton YMCA. Need more of these multi use facilities to accommodate the needs of the ever growing communities.
the beltline had a gym and classes and swimming.
The Calgary soccer center should be converted to turf field in one of the 2 buildings to accommodate more 7v7 or even better to be like Edmonton 9v9 field games. Domes should be put over outdoor turf fields. This will create more interest and better athletes.
The Calgary Soccer Centre now sits empty on many days/nights because of the transition away from boarded soccer. The Annex can remain the same to support multiple sports such as lacrosse, but a renovation of the main space to a FIFA-regulated 11v11 field allows for so much more flexibility and space. The field can be divided into 1/4 to support CMSA and CWSA, and 1/3 to support CUSA during the winter, but the field can also be used in the summer too for all leagues. The amenities are already built-in to the building. The space is too valuable to be empty for any length of time. This is a quick win for Clagary soccer players of all ages.
The city desperately needs more indoor and outdoor soccer fields both natural and artificial
The City must recognize the number of people of all ages playing pickleball. It is the fastest growing sport in Calgary and there are no facilities, indoor or outdoor, dedicated just for pickleball. Pickleball players have to share court space with other sports and compete for playing time. Courts are poorly lined and in some cases pickleball players must bring their own nets to play, unlike other sports which have equipment supplied by the City.

GamePLAN for Facilities

Engagement Findings: What We Heard

The closest city recreation facility to me is a 30 min drive. Other than one very poor pickleball court that is always in use which is also a tennis court and the other tennis court. They are almost always in use weather permitting. This is in Douglasglen.
The cost should be less, admission fee should be no more than 10\$. Vancouver is less than 10\$!
The deep SE is majorly lacking in access to facilities and ease of use.
The deep south is growing rapidly and is severely lacking in city-run art, swimming, indoor racquet, and extra-curricular activity facilities.
The demographic of soccer participants and the quantity of current and interested players should lead this sport and the corresponding field facilities to be a focus for Calgary. This is one of the few sports that transcends heritage and socio economic status, provides cross-cultural social networks and promotes a healthy lifestyle. More good quality indoor and outdoor facilities would facilitate accessibility to this sport.
The development of new indoor artificial turf rectangular fields. Soccer is transitioning away from the boarded game and the boardless game is greatly growing in interest. There are only three facilities in the city that have a full sized indoor artificial turf field, which is Shouldice Encana Dome, Calgary West Soccer Centre and the Macron Performance Centre. These three facilities are at max booking capacity and the City could use at least a few more facilities like this to meet the rising demand. More facilities like this will allow for other sports like Football, ultimate frisbee, and others to be able to play year round. It is great news that the Calgary Soccer Centre, Belmont, Skyview, and the Foothills Athletic Park are slated to get a full sized indoor artificial turf rectangular field soon, and hopefully we will start seeing these facilities being built ASAP.
The far north of Calgary needs to be the next major recreational hub. Royal Oak and Genesis split this area.
The Glenmore sailing school should have a building build with showers change rooms and classrooms to teach lessons
The Harvie passage is one of the quickest growing usage area that is quickly becoming over saturated with usage with multiple interest groups an needs more infrastructure and expansion on areas like this!
The idea of recreational facilities should be expanded to cycle tracks/pathways should be considered recreational facilities and expanded so families with kids can use them. Downtown is very underserved for kid related facilities (i.e. indoor play/pool/splash, outdoor pool and splash parks) but it's interesting how busy all the playgrounds are (East Village, St Georges Island, etc. with visitors from all over the city). All the best new facilities are on the edge of the city and far from transit, and this sends a poor message from a sustainability perspective.
The need for indoor swimming pools is great. It is critical for seniors and children as well. The inner city should be a priority when it comes to this type of facility considering the City's plan of increasing density in all inner communities
The plan is simple, build MORE of EVERYTHING. Calgary's population has grown 3x in size and likely 3x in land area since the 1980's when I grew up in Calgary. There is not 3x more facilities.
The shouldice indoor soccer dome needs benches for players, more bleachers, and proper restrooms and change rooms for players. Perhaps ATCO trailers like the ones at the Foothills Macron Centre at the very least. And the snow and ice surrounding the entrance and parking lot is dangerous shameful especially in a city that fines residents for the same issues.

The shouldice seasonal dome usage needs to be more equitably and opened up so one soccer club does not dominate so heavily. We weren't able to book it even once for the season November start despite it being the closest turf space to our inner city club. Calgary City FC. A boy on our team whose sister plays for Blizzard's has it booked 13 times for the indoor season. The Blizzards Soccer club needs to share this space.

The booking process for gym's is too slow. When we learned we did not get any turf space for November to February practice, we had to book a gym. The rule is 30 days ahead to book a space. This is too long of a turn around. Also, we can only book for for two months at a time. November and December and then we have to apply again to get January and February. Families find it difficult to plan around such inconsistent booking arrangements. Children end up dropping out of sports because their families can't keep up with the ever changing schedules.

The south east could really use an indoor soccer field (artificial turf) with adequate viewing for parents/spectators both with enough space for viewing and ideal viewing locations. Currently we have to drive to NW soccer centre or Foothills field house. Foothills field house was developed for training not games with spectators.
I do like the design of Okotoks field house how there is a walking/running track around the outside. Makes use of space and gives parents something to do when child is practicing.

The SW area, where I live, (montreaux) is severely lacking in parks and open spaces for children and families to play. To go to a nice park, playground or outdoor pool I'd have to drive to other quadrants of the city.

Tennis courts with lights would provide several more hours of court use, especially in the later months of the summer when natural light starts to fade early.

The top performance soccer teams in ages U15, U16 and U17 for the city of Calgary have played 15 indoor games from Nov 2022 to March 2023, all of which started games at 6:00am in the morning on weekends and sometimes Monday mornings. Due to a lack of facilities, this is all we can offer our top soccer players in Calgary.

The website where people go to rent field time must be user-friendly it is almost impossible to navigate and purchase rental times at any Calgary facility

There are enough taxpayer funded facilities.

There are no aquatic centres/climbing facilities in downtown Calgary currently and would like to see more in that area.

there are other sports that take priority over field hockey but we still need space to be able to expand the league and make it appealing for junior players. need more swimming pools in the city as there is way too much demand for lessons and not enough spaces. Last time we went to Village Square leisure centre there was always a lineup to get into the hot tub or onto a waterslide, waiting out of water while wet is not pleasant. Also there are never enough showers or change rooms at any facility.

There is a lack of indoor recreational sites within the Beltline. There are very few year-round facilities that are accessible within a 15 minute walk of most of the urban population centres.

There is the potential for the city to create / foster a community space, similar to that of Roundhouse Community Arts & Recreation Centre in Vancouver or Canoe Landing Community Recreation Centre in Toronto.

This missing point of pride is greatly missing in the downtown. To help reduce operating costs + increase social cohesion + allow for high use a suggestion for a City operated climbing centre in the downtown would be interesting. With its increasing popularity of Bouldering, this could be a great fit for downtown.

Unlike other sports like swimming/court sports, climbing allows for weak social connections to emerge and create a sense of community unlike others given the impromptu nature of rubbing shoulders with each other! An indoor / outdoor concept could be done...

There is a need for an indoor tennis Centre in the NW and more full size indoor soccer facilities.

There is a serious lack of access to facilities in south Calgary, south of Anderson Road. All we have is Canyon Meadows swim pool. Swimming is a life skill. I have tried to get my 3 kids into swim lessons and have not been able to as everything has been full. The city website was not transparent about an online que for fall 2022 lessons so I was over #600 and wasn't able to secure lessons yet again. No luck at other facilities like Y or trico as we're not a member and everything was gone by the time it was public access. There seriously needs to be limits on the number of registrations per household in a year to make things equitable for all children or is there another way?! Please find a swimming solution for our kids in south Calgary, as in a rich country and city, this is truly unbelievable that kids cannot get into something as basic as swim lessons.

There isn't enough spaces available for all Calgarians to be regularly physically active.

There must be more indoor soccer facilities in the inner city. The population of participants in sports like soccer is high in the inner city, yet we must drive 20-30 minutes to use one of these facilities.

There needs to be an investment in sports infrastructure so that Calgary can catch up with other municipalities across the country.

There needs to be childcare available as it is impossible for many people to access facilities without this.

There needs to be continued focus on value for investment. While it's great to have signature buildings, not all recreation facilities need to be architectural masterpieces (Rocky Ridge, Seton). Existing facilities should also be a focus; many are small and aging and need to be updated.

There needs to be more centralized indoor and outdoor Pickleball Courts. Right now I drive over 13 kms to 7 Chiefs to play indoor Pickleball. There are soccer domes for kids as well as centralized indoor tennis, but no centralized Pickleball. Indoor and outdoor pickleball creates a healthy lifestyle as well as friendships along the way and prevents people from overburdening the health care system. Why not build an indoor pickleball facility like Vernon BC has? This would increase people coming to Calgary for tournaments and create more revenue for the City. Once people start playing pickleball, they do not want to stop playing and a centralized indoor location would really, really be beneficial.

GamePLAN for Facilities

Engagement Findings: What We Heard

There needs to be some accountability the companies that build these facilities after they are turned over to the city. I also find that once the city takes the keys, they forget about preventive maintenance. Too many people disrespect the rules at these facilities. There needs to be better enforcement of rules and respecting the rules.
There should be dedicated pickleball courts indoors and outdoors
There should be something downtown. A facility where you can go swimming, go for a workout etc
Think of bringing coaches and spectators in for advice on planning. New hockey rinks and soccer and lacrosse fields have been built with no feedback from the people who use the facilities and has made it very frustrating for the public to know their money was spent without these opinions in mind.
Thornhill Rec Centre needs a revamp and better integration with the community, including outdoor and indoor gathering spaces, shops, cafes and safer surrounding for pedestrians, skaters and cyclists.
Too much emphasis placed on indoor skating rinks - which are expensive to build, maintain, and questionable for the environment. Would rather money be spent on other things.
Turf fields for soccer activities. Always because of lack of spaces, programs for adults have to be very late because preferences are given to kids/youths
Village square needs more attention we need swimming classes back
Walking areas for seniors inside in the winter would be great
Want to see better quality developments – both grass and artificial turf. Also, want to see MORE developments and better access for all quadrants of the city.
We always need more ice sheets to accommodate youth and adult sport.
We are a big sports field family. And gymnastic family. Our city could use more covered dome fields as to help reduce traveltime and fuel costs while improving actual ball time on the pitch and with better facilities comes better athletes in gymnastics.
<p>We are a track family, soccer family, gym family, gymnastics family, hockey family, and speedskating family, so I have been to many facilities. Going to Glenmore Field House for track in the fall, I have witnessed track and field, soccer, baseball, track cycling, lacrosse, and football all happening at the same time. These facilities are used. We need more like the Glenmore fields, with the upgrades that come with modern times.</p> <p>My ranking would be. A new Field House for indoor track. Modernization updates to Foothills track field, and additional coverage over the fields at Calgary Soccer Centre.</p> <p>We need better Maintenance on our existing soccer fields. The grass and slopes are terrible at many of them.</p> <p>Please keep in mind that there is money in sports. These facilities have spin-off investments through out-of-town tournaments guests. I am tired of travelling to EDM for the better facilities.</p>
We are grossly behind other Canadian cities when it comes to outdoor and indoor soccer fields.
We don't need MORE facilities. We need ACCESS to existing facilities and MAINTENANCE of existing ones!! DO NOT BUILD MORE FACILITIES.
We don't need to make Taj Mahal type sports facilities. We need the city to make functional, practical facilities and a fair cost so we can have more or them in different parts of the city.

GamePLAN for Facilities

Engagement Findings: What We Heard

We just need indoor facilities in each quadrant of the city that have gymnasiums as well as large field houses for indoor soccer especially when our weather dictates that we are indoors more than we are outdoors. Our hockey rinks need updating. Some are being done or have been done but there seems to be a hockey rink shortage and therefore kids are playing hockey all over the place and at crazy times. Indoor soccer facilities are in really short supply. One in Bearspaw and one at the Subway Centre is not near enough. We need at least 2 more in opposite corners of the city. I would love to see some really good grass fields for soccer. It is going to be the most popular sport in Calgary and the fields the kids are forced to play on are terrible and dangerous. We have lots of land so put it to good use
We live in deep SE however have to travel to far NW for child's soccer as the Calgary soccer Centre is not updated. We do this several days a week.
We live in a cold city. Indoor spaces need to be available to recreate activities that can not happen outdoors during the winter months.
We live in mount pleasant so we go to renfrew and Thornhill and Churchill. The other facilities like ymca and westside rec have so many things they offer. le wall climbing skating water slide... my kids don't get to do these things because the city of calgary doesn't offer them.
We love village Square leisure pool but the hours are too limited.
We need a dozen more year round field houses for soccer and ultimate. Less hockey focused recreation. More indoor swimming pools
We need a facility in the far South of Calgary like Shouldice Athletic Park.
We need additional rinks and soccer fields. Both hockey and soccer are growing sports. Our facilities are embarrassingly outdated or non-existent. Our kids have been limited to boarded soccer (I acknowledge we recently got another indoor facility). Edmonton's facilities are far superior to Calgary's. We need an additional indoor facility. We need improvements to our outdoor fields. It would be beneficial to put some money into Inland for example. Plant trees to reduce wind! Improve the turf. We need more fields and better places for kids to play. Build more rinks so kids do'nt have to share ice times with other teams or crowd into small dressing rooms to get ready. It is time this city invested in sports facilities. It has been years!
We need another permanent indoor soccer center and another indoor baseball training centre
We need better cricket pitches.
We need cricket ground
WE need dedicated indoor Pickleball
we need more indoor and outdoor pickle ball courts.
We need more indoor and outdoor pickleball courts
We need more indoor and outdoor soccer fields and facilities
We need more soccer fields - especially indoor - closer to downtown and in the SW.
we need more soccer indoor facilities and more outdoor track facilities
We need to put a bubble over at least two of the fantastic outdoor soccer pitches that are already at the Calgary soccer centre. With the World Cup coming to Canada there are more and more children interested in soccer! We need to plan for the future not be stagnate now!

GamePLAN for Facilities

Engagement Findings: What We Heard

We really need a Pickleball facility in Calgary to host tournaments. Calgary is the biggest city in Alberta and we do not have a facility at all. That's a joke to compare it to other much small cities, like Edmonton, Reddeer and Medicine Hat.
we really need a proper field house in Calgary
We should get two more indoor soccer centres. One in the south and one in the NE.
We very much enjoy the recreation Facilities available. Actually the Studio such as Wildflower, awesome but the classes fill up far too fast - and it would be nice to have some art classes in Southland Leisure Center like they did in the 80s;) Lol. Closer and more reach. Both my son and daughter would love many of those classes but both the full capacity and also slightly inconvenient location, we rarely use. I see that your survey does not list Visual Arts in the enhancements category. It simply says "Art Display cases". I selected Multi=Purpose rooms for this reason.
Weed control needed around and on turf grass and outdoor play areas. Also - turn the sprinkler systems on!!
West Calgary is severely under serviced. Full stop.
West is underserved for our population
West side (SW) of city has not had a new ball diamond for softball in over decade. Youth softball registration meanwhile has doubled. (2 new fields coming but for baseball). Families are having to travel additional time instead of playing in their community. The lower rated diamonds are not maintained by the city. We would rather pay more than the \$10/3-hrs (e.g. \$20-30/3hr) if they came more frequently to cut weeds, drag the shail, and mow grass. It is not acceptable that our families need to pull weeds in a diamond before playing. Also, big consideration to re-shale many of the fields that have deteriorated, have holes, are too hard. Indoor storage space is a huge problem for non-profit sports organization. Storage facilities are costly and costs get passed on to families, and lugging ball equipment around is draining on volunteers. West Hill Softball is using an old bathroom in a community centre to store equipment - not ideal.
When considering adding facilities, either temporary or permanent, they need to ensure that groups have space for changing in a safe space, bathrooms (especially for females) and space for warm up for injury prevention
When it comes to indoor facilities, I would like more developments and better access for all quadrants of the city
When it comes to indoor facilities, we want to see MORE developments and better access for all quadrants of the city
When it comes to outdoor facilities, we want to see better quality developments – both grass and artificial turf. When it comes to indoor facilities, we want to see MORE developments and better access for all quadrants of the city.
When it comes to outdoor facilities, we want to see better quality developments – both grass and artificial turf. When it comes to indoor facilities, we want to see MORE developments and better access for all quadrants of the city.

GamePLAN for Facilities

Engagement Findings: What We Heard

When it comes to outdoor facilities, we want to see better quality developments – both grass and artificial turf. When it comes to indoor facilities, we want to see MORE developments and better access for all quadrants of the city.
When it comes to outdoor soccer facilities, we want to see better quality developments – both grass and artificial turf. When it comes to indoor soccer facilities, we want to see MORE developments and better access for all quadrants of the city. Specifically, our large population of soccer players need field space in the winter months. Calgary trails behind cities like Edmonton in that our youth cannot play 11 v 11 in the winter months due to lack of field space. This reduces the quality of training of our local athletes and reduces competitiveness with other regions. Many of our youth are having to train and play at 6 am on weekends and weekdays just to get indoor soccer field space. This is unacceptable.
While the city grows outward, please don't neglect the central parts of the city. The communities around 16 Av N between deerfoot and Crowchild are all densifying but haven't seen a single new facility / upgrade to my knowledge.
Why is there no cricket pitches ?
Why subsidize activities for rich people (golf, sailing?!) when there is a real need for basic fitness, especially among the working? Also, we need safe places for youth to be engaged so they don't get into trouble - in Seattle there are skate parks and spray parks everywhere!
With Canada being in the World Cup and soccer becoming more common of a sport for kids to join. At this moment we have 15 year olds playing at 6 am game times because there's not enough indoor field turf space for all the different leagues trying to enjoy it. There's needs to be an increase of indoor soccer facilities around the city.
With increasing health concerns facing our population as a whole, providing spaces that allow Calgarians to access facilities that broaden their likelihood of engaging in activity is KEY to improving lives not only now, but for the future. Sport and physical activity have seen global downtrend and in Calgary specifically, a large contributor is cost and seasonable availability. I have lived in Calgary my entire life and the "improvements" I've seen to our facilities is disgraceful compared to other metropolitan cities, and compared to small rural towns as well. We have hardly any overall leisure centres, 3 places in the entire city that accommodate soccer specifically, despite having the highest number of participants in youth and adult sport. I urge the city to consider not only the implications of these limitations now but on future. If you want Calgarians to participate, we need facilities that meet our needs. Otherwise, city facilities will sit empty while we create solutions.
With soccer only growing, now is a great time to get more infrastructure and building more outdoor facilities.
Would be good to have a small fleet of 470s to graduate to from 420s
would like to see more community skate parks and pump tracks for kids in Bowness.
Would not include gaming, but need more youth rooms targeted at teenagers
Yoga for the whole family, creative camps for whole family, activities that whole family can be a part of.
You have conveniently left out field houses. An indoor walking/running facility and a field house are not the same thing. Build a field house.

GamePLAN for Facilities

Engagement Findings: What We Heard

Your form was missing "Sports Fields - natural turf" in the 3rd part... which otherwise seemed pretty much identical to the earlier section.
--

Youth indoor turf fields and outdoor turf/natural grass surfaces are not able to meet current needs/demands of program growth at the youth level. Quality facilities are sorely lacking

Youth spaces for after school hangout with some adult supervision for ages 10+
--

What else should The City consider when investing in new or enhanced recreation facilities? (criteria to consider as The City prioritizes investment)

\$\$\$ Because our council wastes their time on charging for grocery bags at the grocery stores and banning abortion pictures, 87 billion on climate control, blowing the arena deal and a too expensive green line that is poorly designed. Any LRT or Green Line must go above or under the ground to be effective and not screw up the traffic like our existing line already does.
2 pickleball courts fit in the space of 1 tennis court. 4 players per court mostly. So 2 to 4 times the number of participants per space. The sport is only going to become more popular with ever increasing demand for court time
A balance throughout the city.
A dedicated sports building/land for indoor and outdoor Pickleball would also attract provincial and national tournaments, perhaps even international opportunities if it were big enough. However, it needs to be staffed appropriately and have food/beverage service and seating/viewing areas to make the most money. Players need to be able to sit along the sidelines in order to be ready to play, so there needs to be enough room around the courts to accommodate this. There also needs to be a safe area to leave street shoes and coats, and a seating area for seniors to use to change into indoor shoes. There is so much theft now that lockers may be needed. In most areas that we play, we either have to leave our outdoor footwear outside the doors of the gym. In other venues, the noise of playing and the chatter of people waiting to play are bothersome for people working or meeting nearby. At most community centres there is no area for waiting players, so the lobby gets quite crowded and loud.
A facility in the NE should be just as nice as one in the south. The NE has the biggest population, yet we get the lowest quality of services and facilities.
Ability for more programs/ experiences especially in low income areas. The parents here don't have their kids registered in a bunch of extracurricular activities and cheaper more accessible city ones are needed.
Access to bathrooms!
Access to trail system - improvements to multi-modal infrastructure so people can safely walk and bike and take transit to the facility - whether it's indoor or outdoors. OUTDOOR WASHROOMS at rec fields! I played ultimate for many years on rented fields from the city and had to drive to games so I could leave the field at half time and find a nearby gas station to go pee/change my menstrual products. Males would frequently pee in bushes or treed area. NOT OK. Need porta potties at a minimum. Proper washrooms in larger parks/outdoor rec spaces.
ACCESSIBILITY (facility / WASHROOMS)
Accessibility of the sport (ie. soccer more familiar and accessible to children of newcomers to Canada). Soccer requires less costly equipment and uniform, high level of physical fitness, improved mental health, social benefits for children and their parents, connects people from many different backgrounds.
Accessible by feet or wheelchair as a priority - rather than having to cross a parking lot to get there. Wide sidewalks, transit, and walking distance for most people in the area.
Accommodate people with disabilities.
Actually doing something
Add new one in belvedere

Additional hours More equipment. Cleaner change rooms. Low costs.
Adequately designed to accommodate users' needs and safety.
Affordability to public. If you can't afford it it can't get to it affordably, you won't use it.
After removing many houses from Ogden the City owes this community some attention to maintain its attraction for families. Consider equity...the facilities don't have to be fancy...they can be smaller and activate the many spaces we have...
Again the proposed Foothills Fieldhouse
Age of existing facilities. Change in need of current or past users. Base demand on pre-Covid usage, not current usage. Design what you want to attract.
Alberta Cities/Towns with Dedicated Pickleball Courts: Okotoks (pop. 30k), Red Deer (pop. 105k), Edmonton (pop 1.5m), St. Albert (75k), Cochrane (35k), Medicine Hat (in-progress, pop. 63k) Alberta Cities/Towns without Dedicated Pickleball Courts: Calgary (pop. 1.6m) IT MAKES NO SENSE.
Aligning community need where recreation deserts exist that provide 'place' that encourages positive behaviours especially in youth - giving them somewhere to safely gather.
Are Parks, natural areas not considered important- ver biased survey - I use the parks, pathways every day - private gyms because it's all we have. You set people up to drive consider the poor!
Are there opportunities to repurpose spaces? Soccer is busy, but I see less use of Baseball diamonds
Areas with high usage rates (strained capacity, overcrowded) should not get overlooked if they already have something in the area.
Ask kids
Attaching a long-term maintenance plan to the facility budget, including a budget for staff when applicable.
Availability of city owned recreation facilities usually provides opportunities for people of all socioeconomic status to enjoy and participate. Places like MNP community and sport centre (formerly Repsol) are very expensive to use and feel like they are geared toward athletes and not the general public. Having options that are less intimidating and costly for non athletes is important.
Avoid Public/Private partnershipss
Balance of locations that offer different sports and activities.
balanced provision.. with a keen understanding of the true demand for a facility /amenity rather than the supposed demand offered by the user groups. User groups have a a skewed outlook on their sports/recreation needs and numbers of participants
Balancing facilities amongst quadrants equally.

Being wide spread in all areas of the city to give people more opportunity to conveniently exercise, engage in activities
Better parking areas around the facility's
Better registration system. Splitting pools was a step in the right direction. Starting a queue at 530am is too early. More swimming lessons, all are booked immediately.
Bigger is not better.
Budget is the biggest factor that should always be considered. These facilities are nice to have not "need" to have.
Build a quality facility and people will come to it. Such as an indoor skatepark. Bcse there is not one and we have many winter months, people will go regardless of where in the city it is.
Build it and they will come. Costs may be high initially but the money will be made back ten fold with tournaments, etc.
Build more domed facilities. We are so far behind it's not even funny
build more recreation centres that provide more sports 3-4 sheets of ice, courts, swimming pool like Edmonton
Building bigger is not the answer for me. Nobody likes the huge crowd at these huge facilities. Expand opening hours at smaller local facilities and build local, Not these huge central places like the Shane Homes YMCA type of facility.
Building new opportunities. We do not need anymore skating rinks
By the above survey question this survey is already skewed. You are building a new facility regardless of survey questions BUT you can't even maintain or staff your current ones. Incompetent. Wasteful.
Can any older spaces owned by the city or near currently existing city properties be repurposed for other things? There needs to be good and easy to access options in the inner city that people can walk to and that are affordable for pool/gym access like the Beltline pool. There are also a lot of semi unused spaces that would make great temporary basketball courts or skate parks.
Can the facility have net zero emissions? We should be looking at facilities that use solar power and other types of electrical generation so that they are low cost facilities. When they do build a new facility, don't just build one rink or have one field in it. Build huge multipurpose facilities that have 3-4 rinks in them or have 10 soccer fields with half turf and half grass. That way you can host events as well as have organizations/sport clubs have the facilities they need instead of driving all over the city from place to place and using up nothing but fuel in our cars.
Can you enhance existing facilities- make them better bigger
City needs to look at balance within the city of residents having access to city run facilities and not just facilities. There are many people who live in the west that can't afford to use private facilities but the city uses that as an example to not put something there. Again how do we provide good healthy opportunities for our kids that opens up to tourists without having the facilities here. Once again this city is losing opportunities that Edmonton has over us
City should use already existing facilities such as old YMCA or old school etc. as much.
Communities that have little to no facilities in their area.
Communities that have no rec spaces like Inglewood should not lose the pool.
Communities with very old or without facilities should be considered first for new builds/additions
Community demographics. Are the people living there going to use it? Need it? Access it?

GamePLAN for Facilities

Engagement Findings: What We Heard

Connection to existing mobility network. Promoting liveability of established areas and discouraging sprawl.
Consider aging structures eg Shouldice pool be reconfigured with fitness component like Killarney pool fitness center to attract more resident users
Consider arts areas
Consider asking for public input or feedback before committing to an improvement or new facility.
Consider maintenance before "new or enhanced" projects.
Consider parking, location to transit, crowd control, overcrowding and ease of cleanliness in the facilities.
Consider taking a survey from youth directly
Consider the demand from soccer clubs that will make the city money. Renting school gyms all winter for soccer training is harmful to children and teenagers. City could examine the growth in revenue with increased investment in more full size turf fields.
Consider the demographics of the population and access
Consider the increased number of kids who are now playing sports and consider the benefits to these kids. Our population has doubled in the last few decades and yet no one has put money back into sports. Consider the benefits to the city if we could host soccer, hockey, volleyball tournaments. Kids have to travel to Canal Flats just to host local Calgary teams.
Consider the overall number of participants a sport/activity would have. Calculate the number of facilities in the entire City and get an understanding of whether each activity/sport has enough facilities to support itself. Also get an understanding of the quality of facilities currently provided in the City.
To give an example on the quality aspect of facilities. An outdoor soccer field that is cut once every 3 weeks, is not properly irrigated or maintained daily is the equivalent of an outdoor hockey rink that is created with a hose and the cold weather. Now, imagine Hockey programs used this as their premier facility for their Clubs activities - this is what outdoor soccer has to endure each outdoor season in Calgary.
Cost
Cost - sometimes a simple facility that costs less to access will be used better than an expensive one.
Cost to user and a variety of programs over various times of day.
Costs of the facilities, the environment, the pollution in the area, the population in the area (type of population: kids, adults, elder) and, the price of the tickets.
create areas that are completely unique to calgary that folks will travel to use. Use recreational expansion to make the draw of living in calgary much higher. New and interesting things should be explored on trial programs to find new novel and unique ideas. Can be partnered with revitalization projects. Ideas like Seasonal man-made Ice Climbing walls, tubing parks, White water parks, mountain bike parks, Outdoor sport multiplexes, integrated shopping and adventure areas. sport growth and feeder programs, legislation to protect infrastructure and push responsibility onto users to help limit red tape within new projects
Create small business opportunities within each project and don't raise taxes on everyone as you enhance the city. Government earns enough, give back to the people who maintain the city and make it an amazing place to live in all aspects, including affordability. It's possible. And STOP with the woke nonsense. [REDACTED] leave the arts and schools alone. Create a CLASSY, respectable city [REDACTED] Time to move on.

Creating engaging, cost conscious, fun, and safe spaces will support the health and well being for all Calgarians.
Current growth in demand, use of facilities by growing demographic segments (e.g., seniors), project growth in demand for specific types of leisure and recreation activities.
Demand for the facility relative to other demands
Demand from the associations and the public but also follow similar cities within the Province. How can Edmonton have better and more facilities then Calgary when Calgary is a bigger and more young city.
<p>Demand of people using it.</p> <p>Example1: 13 years old are having to play soccer during the winter starting at 6am on weekends and even 6am on school days because they can't get a proper time to play. This is not healthy for kids.</p> <p>Example2: Only practise times available for indoor winter turf fields are 4pm, causing 4 of 15 kids on a team to always miss practise each week.</p>
Demands from residents and groups will change, so need to build facilities that can be flexible to change and multi purpose. Also need space for social connections.
Demographics , overall space design. And user friendly approach. Something that makes sense when you arrive for the 1st time to practice your sport or craft.
<p>Demographics of an area. youth and seniors have more challenges moving around the city to get to a venue. So considering demographics in where amenities should go to enable local access is very important. Some small sports are unable to grow due to lack of facilities so I don't think numbers should be weighted highly. Sports with high number of athletes have better access to funds so can leverage private venues, not so of smaller sports and this is where public venues could be a benefit. enable access to smaller sports that are aligned with sport Canada's recreation and competitive view of the future. Could work with sporting bodies to Leverage sporting program grants to partner in helping them grow as they cannot do programs without facilities. (Field hockey, 3x3 basketball, rowing, bmx racing, martial arts). If it is a space in a large multiplex, then other users will get exposure to seeing alternate sports or alt if it's in an underutilized area, will bring activity to it.</p>
Density of inner city areas. New facilities are all YMCA in the suburbs. Inner city venues are older, smaller and fewer for the number of people. Having moved from suburbs to inner city I have far less ability to find swim times for myself and available lessons for my son. Inequitable access is a problem.
Developers need to step up and provide not just fields but courts and since community centres are no longer a thing possibly small clubhouses to be run by the community, or could be rented out to a small business coffeeshop provided it is located where people actually pass by or stop to participate in an activity.
Different areas of the city will have different programming needs- senior facility need flat paths and accessible spaces, children want action and activity. I'm sick of all the disc golf it's so niche and the city only chooses it for cost minimization.
Disc golf courses are low cost to install and maintain
Diversity and equity lens should be used to decide where and what types of facilities are built
Do not remove existing pools and please do not remove ball diamonds. Don't waste money when an existing facility is perfectly good
Do things faster, we have a park that is fully funded, we met in the spring and the city still hasn't installed it.
Dome existing turf fields.

GamePLAN for Facilities

Engagement Findings: What We Heard

Don't cut corners like you did at rocky ridge Y, eliminating one rink and a complete waste of functional space in this facility. There is a shortage of indoor rinks and the quality of baseball diamonds is very poor with no batting cages and similar amenities
Don't let private facilities deter you from building. And don't let affluent neighbourhoods deter you from building. There are many families in affluent areas that would greatly benefit from city run recreation facilities. I have spoken to our MLA [REDACTED], and he is very much aware of our needs in west springs.
Don't take away some services to enhance others (e.g. don't remove Norma Bush and FDB arenas to expand the field house in the university / McMahon stadium area.)
Don't be cheap
Don't just consider new, outer ring, communities for the biggest and best facilities. They are not convenient for anyone other than the residents of that community
don't limit the groups you speak to. Whenever ice sheets are discussed in Calgary, its always Hockey Calgary first, other groups second. They have a monopoly on ice in this city and one of the main reasons they do is that there is not enough ice to go around for all of the groups so the facilities will favour the largest group. They do have the numbers, but the numbers for other groups, like ringette, are continually growing. And will continue to grow if the facilities allow it.
don't provide facilities and then expect people to use them when they are not wanted.
Don't rely on demand as the most important indicator - if you build it, they will come - e.g., I wouldn't have thought of asking for adult art classes at my community centre, but because I see they offer them I consider attending - sometimes you need to offer something before demand shows up. I also encourage the city to not lose sight of older communities in favour of developer-built facilities in greenfield developments. We need to ensure older centralized communities are as attractive if not more so than the urban sprawl at the fringes.
Donut of decline keeps losing places for casual activity for residents. **Small splash pads, small rinks, small skateparks etc.
Dosc golf courses.
Downtown / Beltline
Downtown high density areas deserve more facilities, lessen sprawl.
Downtown needs more facilities
Emerging trends and flexibility of use. For example, pickle ball is a fairly new sport. If pickle ball courts are built, it should be in a space that can be used for other purposes too (art classes, dance lessons, etc) as pickle ball may decrease in popularity in the future.
Enhance existing facilities
Enough accommodation so that the families can sit.
Ensure facility is well-linked to bicycle network, and provide secure, monitored bicycle lockup locations.
Ensure that facilities reflect gender and socio-economic and racial needs/preferences.
Equal distribution in all Quadrants of the city. Does the NW really need another indoor soccer dome?
Equitability an accommodation of people with disabilities/wheelchair users

GamePLAN for Facilities

Engagement Findings: What We Heard

Equitable access. Availability of programming. Inclusion of Indigenous input--partner with Indigenous communities for equitable offerings across the municipality. Consider also emphasizing alternative means of transportation and equipping facilities with solar power. And communicating with communities about the what facilities are available, pricing, availability of lessons and training, equipment rental, etc in the community is vital. I know we have a pool and an ice arena in our neighbourhood, but I have no idea whether there are tennis or racketball courts nearby nor how to use them. No idea where to go to play basketball, or how to join a soccer team, or cricket facilities, or Indigenous handgames, for example.
Equitable distribution and Covid impacts to programming.
Equity (ensuring equity seeking communities have access to recreation), accessibility (ensuring all arts centres are wheelchair accessible)
Established communities deserve new projects as well. Not just new communities
Every neighborhood should have a rec facility that is within walking/biking distance which best aligns with planning goals & vision for communities especially in terms of walkability/equity/accessibility & inclusion.
Facilities have good access with parking, in addition to city's existing consideration for public transit access.
Facilities needed in the SE.
Facilities where Calgary lags behind other similar cities
Facility should be affordable to use.
Families would stop having to travel to Edmonton for thier soccer fields. Which is also dangerous in the winter. We desperately need these fields
Family change rooms, more programming, other types of programming / feels very limited this year. More competitive instruction - not fluffy feels like your wasting your time instruction
Fieldhouse for soccer - hold official soccer matches national and international
Fix and upgrade existing faculities, then start building new.
Focus on basics and access.
Focus on expanding disc golf courses. It is an activity that all people can enjoy at a low cost. Baker Park is in the top 10 courses in the world. Gets more people in the parks. The disc golf community work with nearby residents to make the parks safer. More people in the area keeps crime away. There is minimal cost involved in creating a course. The disc golf community has received grants to help the Parks department improve the existing course IE Forest Lawn Plus there are hundreds of volunteer hours used to maintain & work with parks to enhance the courses Please don't forget our disc golf community
Focus on the staff experience and good customer services.,should double check the facility in a good condition.
For example Rocky Ridge YMCA is a massive building that cost a lot of money yet the size of the swimming facilities are small for the communities it serves. Baseball diamonds should be plenty in every single community
Forecasting market snd demographic trends. How many indoor and outdoor fields are required for 500, 600, 1000 teams to play and practice their sport?

GamePLAN for Facilities

Engagement Findings: What We Heard

Why are soccer teams playing on gym floors? Why not ask hockey teams to play ball hockey? ...because that would be crazy.
Free facilities
Free sessions are very appreciated
Funding sustainability plans for ensure maintenance is possible
Geographic consideration when you look at the facility map. WEST part of the city has far less facilities for residents.
Geographic location away from existing city facilities. Location away from other facilities (e.g. YMCA) is less important as other facilities are much more expensive to use than city of Calgary facilities
Get rid of loss leaders like the Beltline and strategically invest in world class facilities
Give kids an alternative to getting in trouble
Golf courses
Growing needs of the senior population especially in getting more pickleball courts as the sport is growing phenomenally
Have all the P3s work together so you can buy a universal pass that works at all facilities
Have equal number of facilities per capita to other cities (example- we are way behind Edmonton on indoor soccer facilities.
Having adult areas and children's areas so kids can play safely.
Having more tournaments in Calgary instead of going to Edmonton
Having some green/park spaces around them. Not making them mega malls.
Helping residents improve/maintain their health, helping kids get the benefits of team sports.
Hockey and baseball are not for everyone.
How are we keeping up to the best cities in the world? Investment should be looked at from a social benefit standpoint and effect on overall quality of life, rather than strictly economic.
How can the city market new facilities and encourage participation? How can public transit routes be modified to permit easy access to new facilities? I think all these issues are important to the city and its residents!
How far families have to travel to these facilities. We travel from South Calgary to Shouldice and Bears Paw for Soccer and Football. Its to far.
How many there are in the city/not having enough
How the facility can be used to host tournaments and bring in tourism dollars to the city.
How utilized current facilities are
I didn't like this set of questions. The importance of these factors would be vastly different between multi-million dollar facilities and those only needing minimal capital and operations and maintenance investment.
I find that city-run facilities are better maintained. The staff are much more accommodating and the buildings look nice

GamePLAN for Facilities

Engagement Findings: What We Heard

I know as the city grows older communities age and the kids leave as they become adults. This leads to less engagement with the recreation facility. There needs to be a plan to repurpose older recreation facilities as the community needs change while it ages. It may even be more feasible to sell off the facility to fund a new facility in a younger community with a greater density of children. I absolutely love the idea of recreation facilities attached to schools, as this has a direct link to the kids. Once the community ages and the school deemed less viable then this would also trigger the thought that the recreation facility is less viable. It would be great if the land is sold to a developer to repurpose the school and recreation facility to the needs of the older community. Edmonton has proven, with their inner city airport development, that a city is the poorest choice as a developer and to be avoided.
I live in a Nolan Hill for me to even think about going to the YMCA on the weekend with no busses I would have a long commute to get there something here would be great for my family
I live the inner city and fear that the facility 5 blocks away will close at some point due to age. I will not drive more than 10 minutes. Convenience is important and my fitness will plummet if it closes
I realize there is the a Fair Entry program to assist with gate admission, however a person can't just use it. Their income has to be less than \$30,000 a year to apply for it.
I think it is very important to not base it on current use or population. If a good facility exists people will come. You do not need a guarantee of a population before you build. We are starving for recreation resources in this city.
I think it's silly that the city makes state of the art facilities like the ymca, then hands them over to the ymca, where they charge a way higher admission fee than other city facilities. The city should oversee and manage its own facilities, and make them accessible for all calgarians. I live in the city, pay taxes, but can't afford to attend the ammenities my tax dollars help build.
I think swimming is in a special category for life skills as we see increase in drownings in the outdoors. Demand will not be intense but a mistake to provide little opportunity for lessons.
I think the city should invest in refurbishing existing facilities based on usage and demand. The locations of facilities vis a vis the neighbourhood is important. Having facilites open and available to ALL levels of income is very important as well.
I would like the facilities to be Tina be operated by the city not a third party. Plan for service in area that are approved developments but not fully built out. Ensure transit connections and safe places to wait for transit (that has shelters).
I would like to see more buildings re purposed and multi use buildings
If it's in the Beltline, because if it isn't, then I feel like that should be number 1.
If they can adequately staff the facility to offer enough programming.
If you live in the NE/SE you are laughing - you have every opportunity and facility on your doorstep. If you live in the NW/SW you have very few opportunities and spend all your time driving across the city - not exactly environmentally friendly. Be greener and help thousands having to drive across the city!
Impact to community health and wellness, reducing health care costs. Being accessible to all socioeconomic classes. Safety is important. Considered as part of transit plan for access.
Improved soccer facilities for indoor and outdoor
Improvements in underfunded and low income areas of the city
In areas where the demand is high for certain facilities, that should be location where facilities are built. West side of Calgary has very few city recreation facilities, yet we pay the highest in taxes.
increasing activity levels of young people/ teenagers

GamePLAN for Facilities

Engagement Findings: What We Heard

Indoor and outdoor soccer facilities need to be enhanced.
Indoor turf fields are in great need due to our long winters, but facilities are lacking. These fields can be used for a variety of sports. This would enable people to stay active in the winter months.
Inner city needs more pools
Inner city should receive more consideration. For example, current indoor soccer facilities are in far corners of the city, meaning a lot of driving and car pooling in the middle of winter.
Invest in training and supporting new staff.
It should be a priority
It's great when it's coordinated with other facilities like libraries. I would prefer not partnering with things like the Y that cater to select memberships. Either that or make the fees more affordable and classes accessible to everyone at the same time.
It's not just important that it provides a new opportunity for the area. It should also be supported by the area it's in. For example, services and amenities nearby make it easier to work the facility into peoples' daily routines. If the intention if the space is to make money you might set it up for failure. But in the long run, the ability to consistently access recreational facilities can be life changing, and people can get more involved if the space is set up for long term success. Familiarity builds communities! People friendly spaces with lots of diversity. Community gardens like Hillhurst are a great example, or the orchard projects which provide an opportunity for schools to bring students on day trips especially if they are near a city facility or library. Concentrate resources but also set them up to support the others. City of Calgary generally does this well especially with the online surveys and online engagement so helping these spaces also be informational spaces
Just build more bike parks
Just build more indoor soccer fields and smaller outdoor soccer fields.
Just making them accessible to all
Keep in mind that demographics change. Don't build in a new community for current population. Build modular where you can so the facility can scale with current and future trends. We have an Olympic legacy that is dropping off, reinvest in sports. It keeps our city, young, active and healthy.
Keep the cost down!!!
Keep up with gender fairness and current locker system is not working.
Keeping them free or cheap to use would encourage more participation
larger change rooms with more lockers that are well maintained
location to maximize for highest volume of users.
location where a new facility is needed for resident that would reduce their commute
Locations and activities that are oversubscribed already, indicating higher interest in that activity or that location.
Look at the largest sporting organizations in Calgary. Does your infrastructure meet their needs currently? The simple answer is no. It is widely understood that all sports should be considered, but these policies do not meet the needs of the masses. What do sport organizations need to run their programs effectively? This will create lifelong love of activity and sport and in the long run have a positive impact on CoC facility usage. Stop catering to the minority constantly.
Looking at older neighborhoods that need some sprucing up. Like Deer Run, huge field beside skate park could have some basketball courts and pickle ball courts added. That could also be turned into ice rinks in the winter time.

GamePLAN for Facilities

Engagement Findings: What We Heard

Looking at the diversity needs in the areas and we activities would meet the interests of then people who live there. This might be different in various parts of the city. Partnering facilities should aligning pricing to be the same
Looking at what is regularly hitting capacity limits and creating similar spaces in areas that don't have them currently
Lower or eliminate the cost to use them
Make it equitable across Calgary, don't favour the NW/SW.
Make practical, functional cost effective facilities. We don't need expensive art or fancy architecture.
Make sure there is appropriate, ongoing maintenance that is fully funded.
Make sure you are aware of all new and developing sports and adapt to the new trends faster. Like Pickleball :)
Make the centres affordable for everyone
Matching participation to access, irrespective of revenue generation. More people play soccer than hockey, yet there are more hockey rinks in the city by far. Many senior teams don't even practice in the winter due to lack of space.
Maybe a private daycare/ grocery store all in the same place. Parents could shop while waiting for lessons, city would get rental revenue. Or hook up facilities to a school for dual use. Think outside the box a little.
Mental and physical health of people, and people having more advanced/sophisticated recreational options
Modernization and possible expansions. Some facilities whilst are good places do tend to feel a bit small. I.E, change rooms and entrances feel small and cramped when entering.
More drop on spin classes in SW
More ice rinks
More in deep SE. We get forgotten. Also, more attention to environmental impacts (ie: drainage and wetlands area past Seton).
I like locations close to libraries, but prefer them not close to schools. Children are loud and can make an environment unwelcoming for those not looking to hear screeching during thier leisure activity time. Later hours would also help with that too.
More pocket and family friendly
More pools, better maintenance on outdoor rinks (cooling systems etc)
More seating for spectators
Multi use space that can adapted for different users rather than space which is specific to one sport or activity.
Multicultural awesomeness Prayer room for all religions
NE needs more facilities and services.
Near remote communities Accessible to all areas of community including outdoor leisure activities with the pets

GamePLAN for Facilities

Engagement Findings: What We Heard

Need more indoor Pickleball courts. The sport is now huge in Calgary. When we looked at moving our group to Southland leisure centre they were not interested in giving us 3 days a week and we could have committed to that for the indoor season. Hence they lost our dollars. Now a local community centre benefits. However the demand is so high you can barely get in. South land need to look at expanding their program. They are loosing out on this revenue.
Need new cricket pitches across the city, currently there are no cricket pitches in SE or SW.
Need to consider not only the playing surface but the space allowed for spectators needs to be sufficient and designed so that the views are not obstructed. Adequate parking needs to be allowed for.
Needs of the community need to be top priority and considered investment into this city and yes there should be strong consideration on financial sustainability which would suggest those activities supported by user fees and paid usage should come first. Greater accessibility and expansion of less in demand items should be supported by the top priority revenues however as a secondary priority. We should have a goal to be a great recreation city and be leaders in western Canada - that is what Calgary has always been in other areas outside facilities.
New cricket ground
New growth sports. Pickleball
New sport facilities should be purpose built for the sporting commuting to help them grow and can located all over the city. These groups will travel to a purpose built facility that supports their sports needs. The communities chosen individual demand is not a huge focus as the city is rich with community health spots and gyms and others that residents use. We don't need more of these recreation facilities.
The city is in dire need of sport facilities. Especially more year round indoor and outdoor facilities. Why does the city not operate some outdoor rinks in parks and then use them as an outdoor dry pad in summer ?? There is such a need to support sport in winter
No to mega facilities. Decent facilities of limited size sprinkles throughout city.
Non-organized activity over organized (drop-in more than leagues) but both are still needed- in balance.
Not entering to partnerships with private companies
Not to disregard the inner city facilities.
Number/demand from demographics (ie. Kids or youth) in the area. Income levels of the community
Older neighbourhoods need upgrades to existing facilities
only large city without complete recreational facility, soccer fields lacking , need a full complex
Open the Beltline again as there was a climbing wall put in there to enhance the facility.
OPEN THE LEISURE CENTERS 7 DAYS PER WEEK!!!!
Opening hours, accessibility to both the public and sport groups
Opportunities for disadvantaged, marginalized, disabled, elderly, etc who may not be participating in surveys
Over development and taking away green space and land that can just sit empty for organic uses that aren't planned for. Things that dont take away species habitat, trees and dime over populate an area. Transit essential and bike parking essential
parking
Parking should be available and free
Parking space is crucial. We live in Calgary. People are driving in Winter.
parking, accessibility (ie not way down south)

Parking, ingress and egress. Year round utilization.
Participants numbers
Partnership with groups like the AWA (Alberta Whitewater Association). For planning and consideration, or River Users Alliance.
Payback. Revenue neutral facilities, user pay model of expansion
People benefits in general
People with disabilities are in the minority but should have the same opportunities as non disabled people. The lack of ramped pools is awful. Our only options are the leisure centres (too expensive) or vecova (too small).
Perhaps cultural differences. A particular sport or activity may be more familiar and therefore more desirable to a particular nationality.
Pickleball facility with foods and drinks vendors.
Please avoid partnering with groups that will directly reduce the public's ability to share the space because they have priority usage once it is built. The Blizzard Soccer Club & the City of Calgary partnership of the seasonal dome is exclusionary. Our soccer team tried to book the Shouldice Seasonal Dome during indoor soccer and didn't get it once. [REDACTED] We applied the second booking opened. This does not feel like a City of Calgary space or place available to us for booking. This partnership provides ample example of why not to do it again.
Please separate grants from partnerships in your future questionnaires. Grants are an entirely different form of funding.
Please avoid private partnerships. Grants are fine. Private partnerships mean an elite group with money is gaining access over the general public.
Please build facilities (indoor soccer) in the inner city.
Please consider more disc golf course ls
Please correct spelling of visitor.
Please don't put soccer fields so far on the edge of the city. It's so challenging when you have more than one child who plays.
Please invest in Bowness and get our bike lanes like Montgomery. We need MAJOR traffic calming on Bowness Rd and there are tones of cyclists in our neighbourhood. Currently the bike lane infrastructure in our area is very dangerous. It is non divided and runs behind parked cars in the BRZ. The bike lanes need to be a separate cycle track and the roads need to narrowed like they did in Montgomery.
Population density. Currently the facilities are weighted towards the more sparsely populated parts of the city
Population growth - look at pop growth projection by area. Multi use facilities should be a priority

Potential long-term future benefits to refurbish existing assets over time for hosting small or major events (or a series of these events and taking advantage of more government grants over an extended period) (but not the same scale of events and/or cost of an Olympic bid for example; more analogous to Edmonton's approach to pursue a wider number of sporting events over the longer term (e.g., consider how Commonwealth Stadium has had a series of upgrades ranging back to the 2011 World Track and Field event versus concentrating on the largest ones only)).
Also need to consider long-term operations and maintenance costs when new capital decisions are made (versus leaving operations and maintenance costs decisions to future budgets) vs focus on capital costs when seeking initial budget approvals.
Primarily the demand.
Programs to support immigrant participation in activities that have fees
Projected growth. We are losing playgrounds in Braeside based on old stats for the community which is now growing with new families that could use the playgrounds
Promot cricket.
Promotion and education in how to use facilities. Revenue generation t they tournaments. Making sure facilities with infrastructure have multi season uses.
Promotion of health and wellness of all because preventive health is key.
Providing new facilities in the inner city, which has mostly small and outdated facilities.
Proximity to other facilities
Public money for publicly accessible recreation
Put some money into the suburban communities. Northern Hills is a completely neglected area.
Putting them within downtown!
Quadrants of the city. The north has more pools than the south.
Re alignment with city priorities: we need to take a big picture view on this. These amenities contribute to the livability and citizen satisfaction. More facilities means less driving across The City for parents. The closest outdoor turf fields for us are 25 minutes away.
Also the facilities need to value function over form. We don't need fancy and expensive.
Recreation centers can be places to build community.
Regional partnerships. They exist throughout Canada but not here
Reopening of closed facilities
Reopening or replacing Eau Claire YMCA Opening something near all the development in the beltline.
Repsol centre cannot be only inner city large rec centre servicing residences from all quadrants of inner city due to traffic and time it takes to drive there. Although geographically close, reality is it is inconvenient. Lack of large rec centre north of the river especially with the loss of the eau claire ymca.
Retention of high quality staff.
ROI
Roi. Communication to the masses. Many new players don't know where and when to go or play if they are not part of Calgary Pickleball Club or the other pickleball clubs that are starting up
Safe bike storage, Art-making/craft room instead forcing such facilities further out in the other areas.

Safe, wide and convenient pathways and sidewalks. Need to have pedestrian accessible facilities - not giant suburban Costco-sized ones that are impossible to get to and surrounded by parking lots.
Safety
Seating accommodation. Look at the old soccer dome - very good viewing of fields all around, plenty of space for spectators. Then look at the Macron centre and garbage viewing and accommodation given, as well as the bearspaw soccer bubble. All terrible for viewing. Also, CMSA is a monopoly, and abuse their teams that they manage. They refuse to schedule teams into divisions, so you pay for competitive and end up playing a house league team. They also say our fields have to be used, the soccer facility in Okotoks is not good enough this year any longer because of previously fine turf field no longer are up to their new fake grass. So our teams 'home' is in bearspaw bubble, an hour away. And they own the facility with city of Calgary. Tell me how that is a non-biased operation? They intentionally operate as a monopoly, brag about on their board at bearspaw, and refuse to work with their clubs. It's all about putting all the money for field fees into their own pocket. Shut them down!
Seating for spectators, accessibility for people with disabilities, and bringing coaches and users into the planning phases
Secure bike parking at facilities
See previous comments about Calgary's missed opportunity to accommodate the growth and popularity of Pickleball at both the recreational and amateur/professional level. The Calgary Pickleball Club has the knowledge and motivation to partner with the City to create a showcase facility versus our current reliance on small, private non-dedicated indoor facilities; and inadequate temporary outdoor facilities. Community association facilities are unable to meet the demand for Pickleball (and other community recreational activities) with courts that are usually in a less than adequate and often un-safe space. Tension with neighbouring residents can be lessened with the development of specific locations with adequate parking and noise buffering distances.
Seems like the NW is underserved and most facilities goes into the new communities leaving the original communities without any or very little access to activities/facilities
services for the core to keep families supported to reside downtown or inner city - this is not well balanced with suburbs and new development which contributes to hollowing of core and urban sprawl
Should be close to new built communities.
Should have special passes that are either free or very discounted for at risk children
Smaller easier to use and operate.
Smaller facilities closer to people should be available. The new model of huge facilities that many people drive to does not work.
Soccer indoor fields and rugby fields
Specifically, the Inglewood Pool services an area that does not have any other city rec facilities and is very important to the residents. I would hope that in the redevelopments plans for the land on which it sits, due consideration is given by the owner to keep the Inglewood pool in place. Speaking as a senior, this is the only consistent exercise I get and if it is torn down, the other facilities don't work for me. I require the mobile stairs to enter the pool as I have difficulty with the vertical stairs. I believe only one other pool has them and it is very far away from Inglewood.
STAFFING and full opening hours for the facilities

GamePLAN for Facilities

Engagement Findings: What We Heard

Start building! The city has dropped the ball and is so far behind other cities. Quit trying to design a fancy structure. Look to other cities designs (ie Regina, Edmonton) build multi use facilities, with multiple ice surfaces. Great Plains Arena is poorly designed, lots of wasted space and poor viewing. YOU call it a rec centre and all it has is 2 ice surfaces. Could have added a track around one of the arenas. Quit trying to make it pretty, build multiple ice, an indoor field, track etc, use the space and make it a place that is used by many. Also, the price tag to use it is too high. why is Calgary ice so much higher than Edmonton ice rentals. Get control and make the city a place that families can afford to put their kids in sports and give them the facilities and opportunities to do so.
Stop building beautiful facilities paid for by taxpayers that for-profit groups run at fees that those same taxpayers cannot afford to use!!
Stop building only new facilities in neighborhoods that are mainly full of renters and not tax payers.
Stop building then contracting out to profit driven businesses. People pay way more for passes at vivo, repsol, YMCA etc. At minimum, require the people running the facilities to not gouge customers. They pay their staff half what the city does so why are their passes and programs more expensive?!?
Stop wasting money on libraries that don't bring in revenue. We have them everywhere already. We need facilities for the youth and they should be allowed to use them at all times. So many times I see soccer fields that we do have like the soccer centre in the SE bring unused but then locked to the public?? Those are paid for by my taxes yet I can't use them. If they are not booked then let people use them. It's a waste of money if people can't use what you build! The new dome at shouldice was poorly planned and executed. No bathrooms, no eating facility and no regards for anything. You may want to figure out what real hard working people with families who require these want. Then find out what it's costing them to have to deal with the lack of things in the filthy rich city. Stop wasting my tax money on stupid art and things that are useless. Find local people to do the work and pay attention to people that don't live downtown.
Stop with the ESG/Diversity. It makes me not want to go to your facilities. I'm there to swim, not be virtue signalled at. Universal change rooms can also not be a thing.
Stop with the P3 - it doesn't serve the community as well as direct funding. Do cater more to the special interest groups - AAFS, Special Olympics, development needs groups, school groups, scouts Ect. And less to hockey.
Supporting and enhancing youth and amateur sports in the city.
Sustainability goals; accessibility for vulnerable populations.
Take a look at the location for potential new Pickleball indoor and outdoor courts. Some people may not drive and I am aware of some individuals who cycle to play outdoor Pickleball while in season. A centralized location, e.g. McMan stadium ? Richmond Green would certainly be beneficial. I am also aware that one individual who played was recently off of drugs and Pickleball really helped him as an outlet instead of resorting back to his previous lifestyle. Calgary could really become a great hub for indoor and outdoor Pickleball.
Taking more risks with types of recreation being pursued. Try to push the envelope instead of waiting the trend to pass and then investing. Think quick about demand now (pickle ball, disc golf) and try to adapt quickly. Think of new recreation ideas for calgarians
talk to the sport groups who actually use the facilities, the smaller grassroots sports, not just the big ones who invest money into the project.

Talk with the people who run said programs and take take a outputs rather than inputs stance to things
Taxes pay for the facility and the amount of taxes paid in the area should be taken into account.
That inner city residents have a multi-use facility.
That it is something needed by the people and will be used by them. Don't want to make big expenditure on a facility only used by a minority of people. Need things which will encourage children to participate instead of playng video games etc.
That it's not cost prohibitive when it's completed- so that people can actually use it
That it's well thought through, accessible, and sustainable
That not everyone drives :S
That the city operates all of the facilities that we as taxpayers pay for. It is not ok to get a group like the YMCA to operate the huge facilities that we build and do a poor job of it.
That the current rec centres are disgustingly dirty and overcrowded due to lack of options and locations.
That the facility is welcoming to all!
That there are already clubs looking for help of the city to grow and invest in this indoor facilities but it had become hard to receive help.
That they are sustainable, solar panels on roofs being able to run a business for 100 years. That they can provide sport for life. Universal change rooms, from entering to exiting the building it is accessible to every person, from a person who is taking their baby to their first fitness class, to an injured person, to an elderly person, to an adaptive person. SUSTAINABLE in all aspects.
The ability for all to play regardless of geographical location.
The ability for recreation facilities to be a conduit for community building. How can these recreation sites serve as the missing 'third places' or be developed alongside existing business / community anchors within the community.
These facilities and their proximity to a primary transit network also Is important. Within more density rich area, connections with a safe, year round biking and pedestrian network is also important.
As opposed to a 'geographic' approach in selecting locations, prioritizing the locations to align with a 15/20 minute city objectives whereas the largest majority of those living in an urban environment (IE BELTLINE/DOWNTOWN) have a facility! :)
To incentivize usage of city services a one time complimentary allowance could be given to users to try out new facilities etc?
The ability to develop athletes on a professional level
The aesthetic is also important. If it looks and feels nice, more people will want to come back
The building of safe recreational facilities in the north would help with youth engagement and prevent some social problems, like vandalism.

GamePLAN for Facilities

Engagement Findings: What We Heard

<p>The City cannot apply a one-size-fits-all lens to recreation provisioning. The inner-city is fundamentally different than the outer suburbs, and supports very different lifestyles. A mega-sportsplex approach does not work for the inner-city in the way it has to for a car-oriented quadrant of the city, but trying to retroactively shoehorn that approach into the core will ultimately just cause a rec services desert for those who choose to live in more walkable, sustainable communities.</p> <p>Rec provisioning also needs to take a forward-looking approach at where density and intensification will be going over the coming years - front-end loading rec investments in areas of high growth in the inner city will help make these places even more attractive, fostering greater economic resilience for those facilities, and stronger social cohesion for those communities.</p>
<p>The city desperately needs more indoor and outdoor soccer field both natural and artificial</p>
<p>The city must consider demand for facilities, not try to cater to smaller groups as there is only so much to go around. Spaces that are not used to their potential/demand is not strong should be repurposed. Our huge population of soccer players that are extremely underserved. When it comes to outdoor soccer facilities, we want to see better quality developments – both grass and artificial turf. When it comes to indoor soccer facilities, we want to see MORE developments and better access for all quadrants of the city. Specifically, our large population of soccer players need field space in the winter months. Calgary trails behind cities like Edmonton in that our youth cannot play 11 v 11 in the winter months due to lack of field space. This reduces the quality of training of our local athletes and reduces competitiveness with other regions. Many of our youth are having to train and play at 6 am on weekends and weekdays just to get indoor soccer field space. This is unacceptable.</p>
<p>The city needs to invest in the inner city infrastructure not just newer facilities in newer commuter communities</p>
<p>The city should be focused on developing facilities that will be used. This is enabled by working recreation groups that are asking for facilities. Diversity in types of activities should be less important than demand for facilities.</p>
<p>The city should be looking at how things are trending so, for once, we are not behind and playing “catch up”.</p>
<p>The City SHOULD effectively utilize the facilities that are already available and have them OPEN 7 DAYS EACH WEEK!!!! When that is accomplished effectively then consider new facilities. Under utilized city facilities like Shouldice and Foothill Pools is a travesty in our city!!!</p>
<p>the city should own the facility the clubs or sport organizations are only interested on making money</p>
<p>The demand for the items being considered and the population in the area of the build.</p>
<p>The facilities that are currently used that are lacking in availability, maintenance as well.</p>
<p>The future impact it will have on the community at large</p>
<p>The growing popularity of a sport. Soccer fields with proper turf are in such demand that kids are forced to play at very inappropriate times</p>
<p>The growing population of the city and the economic output of a city that is vastly behind others in terms of sporting facilities.</p>
<p>The health and well being of our youth.</p>
<p>The lower income areas need more city facilities not less than wealthier neighborhoods to ensure these families have the opportunity to succeed and have affordable recreation options. Please extend more recreational for age groups to mingle and meet. There is a real lack of multigenerational activities. Please create more fun daytime activities for adults.</p>
<p>The main consideration should be geographical balance throughout the city. West Calgary is severely underserved.</p>

GamePLAN for Facilities

Engagement Findings: What We Heard

The massive population of mountain biking enthusiasts that have no publicly available facilities
The neighborhoods in West Calgary should have a library or swimming pool.
The north gets all the improvements while South Calgary receives nothing. Where does your tax dollars come from ? Where are they getting spend ? Do you repay the households that give the most taxes ?
the obesity epidemic, increase in youth crime, and mental health issues. Make it easier for youth to go to an indoor facility to play soccer and or table tennis.
The operator of the facility is very important...the YWCA operates enough facilities in Calgary. It's one model that works for some but not for everyone.
The opportunity to reduce carbon footprint.
The private partnership the city wants to be in control of everything, but there are things that private companies are better at. City should be encouraging private money, local clubs to do a lot of this rather than competing. Generally private companies can do it cheaper and quicker because they can focus on 1 things opposed to a basket of projects. Announcing a soccer dome that will be built in 8-10 yrs helps no one that is playing soccer right now.
The sport of pickleball is growing among the young as well. It is affordable and social.
The user must carry more accountability for financing of enhancements and maintenance. User fees should be higher. Taxpayer dollars are funding a service that only a small percentage of calgarians use.
There are often requirements for parents to make long drives to get to fields and facilities. More locations would be great
There is a need for facilities and services in older, established neighbourhoods. There are lots of inner city families needing recreation facilities. We deserve upgraded, new facilities too!
There is space in the south end. Im certain you can find the money to make this happen for us.
These need to be available in all quadrants of the city, not just the NE
they shouldn't up our property taxes to pay for these, as not everyone uses these facilities.
Think about our seniors
think outside the box and bring in some new activities and sport for the public to play.... building an extra hockey rink, baseball diamond, soccer field or other traditional sport will have minimal impact on the sport but builfing a club with a unique sport, will make the greatest impact in promoting an expanding it..
This is too broad a category for many of the responses. High performance facilities vs public recreation facilities would have completely different answers. Too often the city tries both and you end up with things like the YMCA in Rocky Ridge, half performance, half public, does both poorly in a terrible location
Time to demolish the south soccer centre and install a simple large bubble. Soccer does not wanted boarded soccer.
Timelines for community needs
to accommodate the high number of soccer players in the city.

GamePLAN for Facilities

Engagement Findings: What We Heard

To be actionable with recreation facilities! Did a great job building several rec centers and ymca facilities in the city. Speaking to indoor field space they city has only two covered indoor fields for cold weather training/sport. There are more covered fields in the Vancouver for example which are really for participant comfort rather than necessity. We have elite youth athletes being forced to play games at 6:00 am before school because there is no space for them to play. Even then they are forced to use 1/3 of an actual field altering the game or sport to accommodate the lack of space. Then when we look at cost its almost shameful. Facility such as a soccer bubble is roughly 5-6million to build, not crazy expensive in the big scheme of things. Cost to rent currently for one indoor game of soccer ... \$1600 plus as a game is roughly 2 hours. Divide that by the say 30 participants and you have \$53 per player per game in a public funded facility.
To be proactive, to improve health and also curtail poor behavior of youth in the community Many positive outcomes in having recreational resources in underserved communities
Trends in population and activities. Indoor swimming and pickleball indoors and out -growth sports. Multi age appropriate, low cost and life long activities, environmentally friendly. Golf -the reverse.
Trying to offer more than just flat pools: the City needs more wave pools, bigger facilities with more amenities and more fun! 2 leisure centres in a city this size is not enough! Encourage walkability and bikability by making more facilities with more amenities and installing bike lockers or other secure bike parking.
Unique facilities! That would provide an attractive feature of the city... See Fort McMurray incredible facilities MacIsland
Usage - and logical location meaning the west needs more we aren't all rich
Village square needs get back to the full ser
Walkability and signage
we can't use things that don't exist. promote what we have as well as new amenities. cost can be prohibitive. I'd rather pay a bit more in taxes to ensure everyone has access.
We don't need new facilities, we just need to STAFF the ones we already have! OPEN public swim times up and restore swimming pool hours to pre-pandemic hours!
We need an outlet for our youth and we do not have the facilities to provide it
We need more outdoor pools in Calgary look into Lethbridge Henderson Pool or Cardstons. More theatres. Remember the arts too.
We need more racket sport courts on the east side of the city, more turf football fields on the east side of the city, a water park similar but better than West Edmonton Mall, and we need to host the Olympics. Update our Olympic facilities from 1988 and make them better. An arena deal with the Flames, and the Flames/Stampeders organization could help build all these things.
We need more soccer facilities. We are decades behind Edmonton for soccer as a whole.
We need to be able to gave an even playing field across the province at least. We play a different soccer format in Calgary because we don't have the facilities! We are behind in our progress!
We need to maximize the amount of active spaces, taking into account upfront costs but also down the road savings for developing a healthy city
Well distributed facilities in all quadrants.
What areas facilities are being uses during peak times and how crowded they are
What can be built now - not in 10 years.

GamePLAN for Facilities

Engagement Findings: What We Heard

What facilities will increase membership and rental fees.
What had historically been offered in the facility and what other programs are popular at other facilities.
When you approve new communities, make sure you consider the need for facilities. Right now new communities, more people get squeezed into established areas and their facilities. How about a well deserved pool for Hawkweed area!! to get rid of congestion at Sir Winston Pool Facility.
Where facilities are well used or crowded - increase facilities and programming. Maintain what's there.
Where population density - and likelihood of willingness to use - exists. Close to downtown core preferable to attract workers/downtown.
Where the facilities are most needed, where there are few other opportunities for exercise or community groups in an area.
Where you are underserving the population- the west is underserved for our population- Westhills area!
While I understand that cost is a barrier to everything, Calgarians need drastic improvements if we want to see increasing engagement in sport and physical activities/leisure. Calgarians have been pleading to be heard, especially those in the soccer community as we've seen drop off in participation closely linked to lack of facilities. It's disappointing to see clubs needing to resort to building their own facilities to meet the needs of their members and other Calgarians because the city has failed to provide us with spaces that make accessibility reasonable, playing time reasonable, and meet the needs of the game as we see new studies suggesting how it should be played. I am hopeful that the city will work with my community specifically, as soccer will continue to be the highest played sport in the world as it still continues to grow. Please find a way to create a space for us that will allow us to keep kids and adults in the game now, and for the future.
With climate change and air quality diminishing due to global warming and wildfires, indoor facilities will become ever more critical during the summer and fall months. Indoor air ventilation and circulation is a big consideration. Also sustainable development and use of alternative energies to feed the energy demands of these facilities. Use of geothermal or wind or solar to help supply energy to these facilities is paramount.
With the impacts of the pandemic, particularly on physical and mental health, it is critically important to provide spaces for our youth (and everyone, really) to get social and active again!
Work with the Universities and have combined facilities similar to Saville Centre in Edmonton. Shocking that with all of the money the city had for years with oil and gas, the city didn't work with companies to share costs to build state of the art facilities. Hard to attract young families and people when we don't have adequate facilities
World class pickleball facilities that will allow Calgary to host regional/provincial /national and fun tournaments!!
You don't need to make enhancements other than actually fully opening all parts of existing facilities (eg. swim times during all opening hours, concessions back open, full range of options for registration programs like swim lessons)
You have a good list here, I think engaging with specific NON-PROFIT organizations (boards/leaders) from different sports would be the best engagement model. And focus on those organizations that can prove they have been growing sport in their neighbourhoods. (e.g. Youth Fastpitch softball has been underserved in the west end of the city for a long time).