

1 Snow and Ice Control Policy Verbatim

Verbatim comments presented here include all feedback, suggestions, comments and messages that were collected online through the engagement described in this report. All input has been reviewed and provided to Project Teams to be considered in decision making for the project.

Any personal identifying information has been removed from the verbatim comments presented here. Comments or portions of comments that contain profanity, or that are not in compliance with the [City's Respectful Workplace Policy](#) or [Online Tool Moderation Practice](#), have also been removed from participant submissions.

2 Ask the Expert

3 Why are sidewalks not cleared? "You did not answer my question

4 I'm not asking ""what few sidewalks _does_ the City clear?"" I am asking why we do _not_ clear them
5 all? Or why we don't at least take an approach similar to roads and clear ""major"" ones

6 Hoping that citizens might pick up the City's slack and make the pedestrian realm usable for anyone who
7 can't leap a windrow or walk across 100m of ice or deep snow has clearly failed."

8 Why are sidewalks not cleared? For at least a decade the City has identified pedestrians as the most-
9 vulnerable and most-important transportation users. Why, then, are we spending the vast majority of
10 the SNIC budget on road-clearing and ignoring sidewalks and bike infrastructure. For example, why not
11 clear all sidewalks and rely on "being a good neighbour" to clear the roads?

12 Icy sidewalks concerning about safety In my neighborhood with warm weather heavy water coming
13 from green space, sniw on the road acting like dam as a result water poolig on side walk and becomes
14 icy overnight. Many times call 311 opened service request nothing happened.

15 Why when there is virtually no snow a plow goes up and down Fish Creek Blvd two or three timesMy
16 question is that is this really cost effective or an unnecessary drain on the snow removal budget.

17 snow and ice not removed from 77 St and Bowness Rd N.W.We seniors need to take walkers and
18 cannot when it is snowy or icy Accessibility

19 Transportation not following Council policy The Transportation department is often the department
20 least aligned with Council policy. Policy on mode shift and accessibility should be major drivers in this
21 review. That isn't optional, but the way the survey is formulated suggests that it is. When will Council
22 policy be taken seriously by the department so we can move beyond the status quo?

23 When will you finally review and end the ridiculous cycle of carpet bombing this city with gravel?

24 You spend millions dumping this garbage on every inch of roads, medians and traffic islands, need it or
25 not all for a "policy" that might be 5% efficient at best. Then you spend millions and the entire Spring
26 season sweeping it (but not all) up. A pathetic union "job security" programme that is the model of
27 irresponsibly. You need to stop it.

Okay for river, not-okay for greenspaces? In the answer to "why not pile snow in greenspaces" you identify contaminants added by the city to this snow as unacceptable to the health of those greenspaces. Instead, you're dumping it directly in the river. Why is _this_ okay? Environment

Elbow drive solution What will be done about Elbow Drive, for example, where hard working tax paying citizens bust their butts to keep sidewalks clear, but the city plows a hard icy, impossible mess onto their sidewalks which takes hours for the average person to clear. Following this, bylaw ends up going and making their lives hell. Let's fix this problem, and address it as something that will be remedied quickly, so to not harass our citizens with bylaw enforcement - they have better things to do than windrow

what will change as a result of this engagement What tangible changes might be possible after this engagement? That is, how will spending and operations shift? (e.g. what is the biggest change you might make)

Why do you call it "snow clearing", when the snow is NOT cleared, it is only MOVED around on the roadway - to the sidewalk.

We live on a bus route, and the snow plows go up and down the road moving the snow from the middle of the road to the side. Lately the trucks have been going so fast, the snow flies onto the sidewalk and we have to scrape the sidewalk to remove what the truck moved from the roadway (and with the salt added, it is already started to melt). We are not impressed with this practice. It is certainly not snow CLEARING - it is just moving snow to a different location!

Why don't you pile snow in a greenspace. So easy to do and much more practical. This would make residential roads much safer and accessible. Make use of bigger greenspaces to unload snow from roads. Not necessary to pile on pathways as abundant areas to pile snow in greenspace. USE THESE AREAS TO PILE SNOW FROM RESIDENTIAL ROADS. Problem solved.

We would like you to look at what we said about snow and ice removal.
<https://www.actionhall.ca/2022/03/access-communities-need-to-be.html>

Privacy Policy Vague "One of the two privacy policies says that Harvest will store ""any"" information they can possibly collect (""Any other personal information requested by Harvest and/or provided to Harvest by you or by a third party"") and sell this information for their own or third-party (""conduct de-identified research, analytics and business development"").

It is not possible to ""de-identify"" information per modern privacy research. How is this an acceptable trade-off for providing ""engagement"" from citizens?"

where is the privacy statement? You force me to click "yes" to a "privacy statement" but there is no such statement linked that I can see. Where is it?

Conversation Corner

I live in Tuscany. Since Nenshi was elected there have been excessive cleaning on Tuscany Hill even if it had not snowed or there is only 3-5cm snow on the road! A snowplough comes in the early morning hours (2-3am) and ploughs for about an hour (up and down the street)! This is outrageous waste of taxpayers money, because usually there is negligible amount of snow on the ground! Put GPS in every machine and follow why they waste our money! However, on Dec 22/20 when it snowed about 40cm it did not come to plough the snow. An ambulance with a person in emergency situation could not leave a

residential street for more than 45min because of the huge snow dump. I hope this person has not suffered irreparable damages because of this!

"Start really removing snow from the streets, as Edmonton does, do not push it aside. This will in fact remove the snow and will not make windrolls.

Clean the lane crossings, engineered pathways and windrolls. People do not use only cars to move around. For those that do, windrolls prevent them from parking or entering their parking spots."

Areas cleared of snow, but which then experience melting and the formation of smooth ice are particularly dangerous for pedestrians-- I'm a relatively young person and ate (redacted) one morning when I didn't wear my shoe spikes, and can only imagine that the same thing happening to a senior would've been crippling or deadly. Special attention needs to be paid to not just clearing snow, but Calgary's variable weather, and to identify problem areas that are especially vulnerable to ice formation. As an example, I have personal experience walking on 56th Ave SW near Chinook Mall where sloped lawns meant this would happen over and over all winter-- maybe the city could work with homeowners and property managers to landscape or change drainage so that this would be less likely and decrease the amount of personal attention needed. In the same vein, perhaps not every neighborhood would need this attention prioritized, such as distant suburban ones where the residents might prefer street clearing for cars be the chief priority. Up to those residents.

"All the bellyaching about use of tax dollars is short-sighted at best and misanthropic at worst; a well-planned, -equipped, and -staffed collective snow/ice clearing body given expanded responsibilities appropriate to the needs of individual communities would save hundreds of thousands of individual hours/dollars and prevent hardship and injury, and require only tiny contributions per year from every Calgarian."

My thoughts: Make plow operators avoid plowing snow onto medians where they interfere with pedestrian access to crosswalks, and avoid plowing snow onto sidewalks adjacent to roadways that are being plowed. Do not waste a lot of time on residential streets, unless a resident reports that they are unsafe (via 311). Minimize Salt, especially on residential roads; it usually makes a kind of corn snow and worsens traction. Plus, it's very damaging to cars (premature rusting). When applying salt, do not over-apply; that is something that many of your trucks seem to do. If residential streets are fairly flat and snow/ice covered, do not take a plow blade to the a street as it flattens and makes the remaining surface even slipperier, usually when there is ice or hard packed snow underneath. Do not run trucks down residential streets multiple times just to keep drivers occupied. Neighbours in Willow Park have heard and counted up to night trips on their street in one night, and this is not a busy street whatsoever. Save fuel, save maintenance, save labour, save the environment, and in the end, save the taxpayer money. If weather forecasts for the next day or two is favourable, in that it will cause melting, don't waste time on collectors with plowing and salting. I've seen this happen on Willow Park Drive and on Willingdon Boulevard SE, when melting would have removed most of the snow the same day or the next day. City needs to manage sidewalks that are their responsibility; often the worst sidewalks are supposed to be cleared by parks, roads or transit, but the city does not maintain them the way most residents do (including putting gravel down when freeze/thaw cycles leave ice on sidewalks).

Métis Trail and country Hills intersection (deadly /icy needs gravel as soon as rain or snow freezin

107 Excellent suggestions. The 311 app could do a time and geolocation stamp for the pictures, which would
108 ensure that the picture and complaint is authentic. No further verification should be necessary.

109 We have no complaints about snow removal - understand the priority issues.

110 More people need to be educated as to where snow needs to be moved to. Public to public, private to
111 private. Not very many go to the city website.

112 I have no problems paying a tiny bit more in property tax if it provides adequate city services.

113 Excellent Idea. It would provide jobs too.

114 I see the city is asking the question if residents next to alley access and footpaths which go between
115 houses should be made to clear those as well! Well, sure, go ahead and mandate this. But at the same
116 time then also pass a law saying sidewalks, pathways, and alley access cannot be walked on or driven on
117 for 24 hours after a snowfall. As this activity just makes it so much harder to clear snow from these
118 areas. If you are going to be absurd in one direction go all the way and make it easier to clear these
119 areas by not allowing foot or vehicular traffic on these areas making it harder to clear them. Or make it
120 rotate between all the residents of the street so everyone gets their turn to clear said areas.

121 I clear the sidewalk ramps at my place and even used to do the alley way sidewalk. I would also clear the
122 snow so there was access to the ramp from the road. I stopped all of this when the city kept pushing
123 snow onto the area I cleared. I am not doing the back breaking labour required to keep the ramp clear of
124 the hard packed heavy road snow. Especially when I have already cleared it. I fully understand the
125 access issue but...

126 I use a blower. Yes it is noisy. But I also do 4 other places on my street. And the blower gets down to the
127 concrete as required. A shovel leaves traces behind and then you still can have a slippery sidewalk. Since
128 the city requires ALL snow to be removed down to BARE concrete this is one of the best ways to do so. If
129 you want blowers banned then are you willing to take over the task of clearing your neighbours
130 sidewalks and other areas they use the blower to clear?

131 I have to agree. I know they are overworked for checking snow removal violations but they have to
132 come up with a better system. A submitted photo, which has EXIF data to show date and time taken (yes
133 it can be faked but why bother), should be good enough. Then just have an employee drive around with
134 access to these pictures and put notices up that basically say clear snow or pay. Only takes minutes.
135 Heck the app can even plan the route if designed right. In the app they can just tick off a box which says
136 "tagged" and on they go. Current process is too cumbersome and bothersome and nothing gets done.

137 I have a corner lot on a busy street. I am out early, around 5 AM, clearing snow before it gets trod on
138 and packed down. Then the city comes along and pushes snow up on my cleared (to the concrete)
139 sidewalk. I no longer go out after already shoveling and clear it where the cut from the street is to get on
140 the sidewalk. I have had complaints about not clearing it from those using the sidewalks. I just tell these
141 people to call the city as I cleared the walks already and the city pushed more snow up onto my cleared
142 sidewalks. I also got told, by bylaw, I had to clear the sidewalk where someone drove up on it (guess
143 they need driving lessons) and left snow/ice tracks on my already clear sidewalk which made it slippery.
144 Not my job. Get the driver who cannot drive properly to do this.

145 I live on a crescent. Some of the home owners push the snow from their large driveways out onto the
146 street, causing excess ruts and difficulty for garbage trucks or emergency vehicles. the city of Calgary
147 Bylaw states this not legal. I have called 311 to report this issue, bylaw officer called me and said the
148 only way they can speak with that offending homeowner is the revile who is making the complaint. Why
149 is that a requirement? If they are breaking the bylaw the officer should be able to resolve the issue.

150 I use a stihl hand held electric blower with a walking stick for my balance. It's the only way I can clean
151 my sidewalks. Suck it up. It's only a few months cupcake once in a while.

152 The snow plows dont need to be out sanding and salting in residential when it is chinooking and when
153 the roads are all packed down with a good snow surface. Not smart to be puting wear and tare on
154 machines. Be better if city had less snow plows and farmed out big snow falls to contractors when it's
155 really bad. The city has proven they can't handle a big snowfall. Most of the time I see snow plows in
156 maple ridge sanding and plowing when the roads are all snow packed and fine. The snow budget is
157 ridiculous.

158 we have inches of gavel in diameter our alley and basically none on the street. Apparently the sanitation
159 has their own sanders and sands every week even when not needed. It is are to believe a Tandem needs
160 gravel on a basically flat paved alley.

161 Why is snow removal based on time only before changing to next priority area. Could we not combine
162 time/work completed to move to next priority area. Is there a exact computer generated execution plan
163 for clearing the roadways utilizing equipment to save time, fuel and wear & tear. Are we indeed
164 concerned about budgets and our environment!! Respectfully, I see equipment pass by on the same
165 roadway traveling the same direction within minutes of each other but the roadway has already been
166 serviced.I've always received outstanding service through 311 (tree trimming, black can replacement
167 after it got hit by a car). Snow removal does need improvement and trust this time of public
168 engagement will help. [personal info removed]

169 This is a big problem for me as well!

170 I 100% agree

171 The current system of sidewalk snow enforcement is ineffective. A complaint is made. A bylaw officer is
172 dispatched (with a 10 day SLA), who issues a snow and ice notice, giving an additional 24 hours to clear
173 the sidewalk. Pending the officers schedule, the recheck may not be attended for an additional 5 days. If
174 the occupant has not complied, the file is then sent to contractor, which can take up to a week to
175 respond. The sidewalk is public property and a city asset. The current system is ineffective and
176 cumbersome. A complaint should be submitted with photo evidence. 24 hours after the complaint is
177 submitted, a contractor should attend and take photos before and after shoveling and the property
178 owner should be billed on their taxes. These events do not require a 55\$ per hour Peace Officer to
179 attend several times over the course of a month to be resolved. If you want to tone that process down,
180 you could have a driver post a general notice to the door to give a 24 hour heads up before the
181 contractor arrives, or you could even create a worker app extension for citizens who want to 'take tasks'
182 to clear snow. Jobs could pop up via complaints with photo submission and citizens could take those
183 complaints and clear a walk for 15-20\$. This would increase response times resulting in snow removed
184 in 2-3 days (pending snowfall) instead of a month. This would decrease pressure on city services like

185 Bylaw, who would no longer need to attend. This would save homeowners money, as contractors are
186 costly and can charge HUNDREDS for snow removal. This would create job opportunities for people who
187 could sign up and take tasks. A slippery sidewalk should not require 1 month to resolve. A 55\$ city
188 employee does not need to attend an address to write a notice for a property that BELONGS to the city
189 and then reattend several times. Lets take a rational approach and do something that makes sense for
190 everyone... For once.

191 Snow removal costs any city a ton of money. Calgary, having snow off and on throughout winter, I
192 believe we should only do the what is absolutely necessary. I also strongly believe Calgary should not
193 pour dirt and gravel on its roads like the City of Edmonton does. It's disgusting and unappealing. Snow
194 removal comes at a huge financial cost, infrastructure maintenance cost, causes damage to
195 infrastructure and creates more demand for street cleaning in the spring. Salt and plow where necessary
196 and don't let city workers waste taxpayer money by driving around trying to keep busy when there's no
197 snow or ice.

198 Please outlaw snowblowers in residential communities. They are too loud and not environmentally
199 friendly.

200 The City needs to look at stormwater drainage in conjunction with snow and ice control. We don't
201 necessarily need more residential snow clearing in my neighbourhood but definitely need to get the
202 drainage better so that the ice does not accumulate - making walking very difficult.

203 Snow removal should start as early as 4AM instead during or after rush hour and not waiting for
204 chinook.

205 I travel with a powerchair. The streets around my district have not been cleared except for main roads.
206 The sidewalk ramps become unusable due to ice and snow build-up caused by traffic. I wait for a
207 Chinook. The main streets are plowed, pushing the snow up against the curb. This later turns to ice. The
208 ramps are blocked which means using the laneways and or the roads. Guess where the stores, banks
209 are? To be fair, homeowners and business on the corners do shovel the ramps but often push it down
210 the ramp which blocks it.

211 First check the map to see if the City is supposed to be clearing this or not:
212 <https://maps.calgary.ca/PathwaysandBikeways/> If they are, call if it hasn't been cleared within 24 hours.
213 If not, call or fill out an online request for them to start clearing it. (Doesn't mean they will, but if you tell
214 them why you think it should be, they might.) You might also consider reaching out to the owners of the
215 businesses at the strip mall: perhaps adding this section of path on to their existing snow clearing efforts
216 won't be an issue. Good luck.

217 there is a pathway between ours & our neighbors home that is city property but is not maintained at all,
218 leaving it to the homeowners to ensure the pathways are safe for pedestrians as well as snow
219 removal/mowing/weed control etc. It is a very busy pathway en route to the local strip mall and off
220 leash park, making it nearly impossible to attend to the snow removal before it is trampled on. It is now
221 a 4 inch sheet of ice. The pathway is in disrepair even in the summer months, this makes it a liability
222 issue for homeowners (original owners, elderly) on either side if someone were to trip/slip & fall and
223 injure themselves. As for snow removal, the path itself is lower than our yards, which means even when

224 we remove the snow/ice from the path, it continues to melt on the sides creating lakes of ice. How do I
225 reach out to the City of Calgary to attend to this issue?

226 [Question 5: Tell us about some of the challenges related to Calgary's Snow and Ice](#)
227 [program that impact your quality of life?](#)

228 As a pedestrian there are many places on a relatively short journey from my house to a bus stop in the
229 winter that are not maintained e.g. entrance to alley, windrows by a bus stop, ice build up because of
230 poor drainage at the corner of a residential road that make it difficult to get around without the risk of
231 slipping. Some of these are not just about snow and ice removal they are also about preventing those
232 issues when roads are developed and maintained.

233 Current level of snow and ice clearing on roadways is more than adequate. Excessive use of salt on
234 sidewalks ruins clothing (salt is not a substitute for shoveling).

235 Neighbours who have no kids who watch my pregnant wife and our 2 kids under 3 shovel their walks for
236 their lazy [removed]

237 Roads located downtown are now rarely cleared. This should definitely change.

238 It's always fun driving through a non bus route in Mt Royal, seeing it bare concrete, when my street with
239 equal income and taxes in Mahogany is a skating rink. Equality, stop favoring who pads the purse.

240 There are times in the year when our street is almost impassable. We get ice/snow buildup and are on a
241 road that has a slight incline. I have clients who visit my home who have gotten stuck getting in/out of
242 our street. I see delivery trucks struggling a lot in the winter. It would be nice to see more than a sander
243 come by every so often (we see them so rarely typically and never a street scraper/snow removal truck)

244 "I experience challenges boarding, and unboarding a bus, because the sidewalks have been cleared,
245 resulting in huge snow mountains by the entrance, and exit bus door areas.

246 There are also snow mountains by the crosswalks, and intersections, making it difficult to cross."

247 I would prefer to be able to bike and walk more during the winter, but snow clearing makes it so only
248 the most maintained pathways are usable, but for the most part getting to them is very difficult by bike.

249 Instead of you removing the snow from the streets (eg Edmonton) you and the traffic push it aside,
250 where it closes crosswalks, pathways, house entrances, parking spots. When it is deep snow gets into
251 my boots and I freeze. When it melts on streets, pathways, crosswalks and then freezes it becomes one
252 big ice ring and it is very dangerous to walk, which reduces my exercise, which then leads to poor health.
253 Lane crossings, windrows and engineered walkways should be your responsibility!

254 Being able to get off your own street. It would be easier to partner with the communities and give them
255 tax payers money to buy the equipment so they can maintain their own streets

256 Residential roads without sidewalks are often left unplowed. Very difficult for pedestrians and limiting
257 persons with mobility concerns.

258 There is NO removal of snow in our cul-de-sac. If snow is significant I get stuck if I must stop to let an
259 oncoming car pass.

260 I live in cul de sac and have to drive uphill to get out. Not having snow cleared makes difficult to get to
261 main road

262 "Clearing at intersections is often inadequate especially for pedestrians. On many major roads ploughs
263 push snow up against the curb which created a barrier for pedestrians crossing the street.

264 Maybe the city could employ small snow clearing vehicles (similar to those used in Mtl) to clear the
265 pedestrian crossings across major roads."

266 I have found it very much difficult to find public washrooms in transit areas as the winter has its harsh
267 season and people like me who has a small bladder are facing these challenges alot. So it is a humble
268 appeal to access public washroom around and near transit areas.

269 The fact that residential sidewalks do not get service until 24 hours after a snow event is finished. If it
270 snows any amount over a seven day period, the sidewalks won't get cleared for 8 days. Ridiculous. Not
271 to mention how difficult removal of packed snow would be by then. Why not implement a two-scenario
272 policy, where snow clearing of city sidewalks will be triggered within 48 (or 72) hours of the START of a
273 snowfall, or within 24 hours of the end of a snowfall, WHICHEVER COMES FIRST?

274 "I want to drive safe and I want also a beautiful City.

275 This is very important to me.

276 Snow in residential streets looks very bad and not safe at all."

277 Residential streets need to be cleaned especially around schools as the morning drop off for kids and
278 afternoon pick up is horrible due to mountains of snow in front of houses. No enough space for cars to
279 park and kids face danger of cars sliding

280 The roads become icy because the snow is compacted by all the vehicles. My community rarely has the
281 roads plowed.

282 When there is a large dump of snow, the snow plow piles can make entry to busses challenging as you
283 have to leap over a large mound of snow. I am an able bodied person so it's no issue for me, but I could
284 see this being a large issue for those who aren't. It took several days for paths to be carved out.

285 No one maintains the pathways in Dalhousie in the winter. This is where I live and where I walk my child
286 to dayhome. It would be better if this paths were maintained in the winter.

287 There is always ice at all intersections. All residential roads aren't cleared from snow to the point of
288 making small ice hills that hurt my car!

289 Ice on walkways make it difficult to stay active in the long winter

290 late response

291 Medians with crosswalks not cleaned. Hard to cross roads.

292 When we're hitting minus -42 with wind I feel we need to focus on roads way and not bike lanes.

293 I am new to the city. Compared to the other cities I have lived in Calgary doesn't seem to have enough
294 snow clearance, even in the downtown area. Sidewalks are often not cleared for days and so far the only
295 consistently snow cleared areas I've seen are bicycle paths.

296 I previously lived on an inner city residential street that would become almost impassable due to no
297 snow removal. Ruts down the centre of the road. Very difficult to navigate.

298 Curb design has a bigger impact than anything else.... Sloped aprons interfering with sidewalks become
299 a slipping hazard. Areas with boulevards that keep all sidewalks flat are far more comfortable to walk
300 around in the winter, especially for anyone mobility challenged.

301 I am a disabled senior. I have a mobility issue so need to be cautious when walking, If I encounter snow
302 or ice I usually deplete my physical and mental energy faster which effects what I am able to accomplish
303 for the rest of the day.

304 We live in a cul de sac & have been snowed in several times, the road completely impassable. Neighbors
305 are forced to dig their way out (if able bodied). It's extremely dangerous when no emergency vehicles
306 could get to us if we need EMS. Knowing our road will NEVER be cleared is not acceptable when
307 conditions are severe.

308 Sometimes the lack of snow clearing in front of the community mailboxes makes it difficult to access my
309 mail. The neighbour who lives next door often clears the snow up to the boxes so that everyone has
310 access. Also the melting snow in Spring forms a lake in front of the boxes.

311 They do not impose parking bans. All they do is push the snow onto the sidewalks or make ridges that
312 are hard to navigate. They should be removing the snow.

313 Your high taxes cut it out

314 Snow removal provides no challenges.....the City creates the problems by directing funds to projects for
315 a select few.

316 "Very difficult to walk on sidewalks due to the ice.

317

318 Intersections are very treacherous, even after days of snow, because they are not sanded, salted or
319 scraped."

320 unable to travel on roads safely, having to take alternative routes.

321 Leaving snow in major intersections so that traffic cannot see the lines and end up not where they
322 should be. Big example is vehicles lined up 4 across in 3 lanes of traffic driving southbound on
323 Shaganappi as it crosses country hills blvd

324 Driving is dangerous as is walking around my neighborhood. I have 2 herniated discs from slipping and
325 falling on ice.

326 ice ridges in laneways - too high for cars - bottom out. Saw 1 plow all winter on my residential street.

327 I use a walker to get around Calgary. Often I am left going around snow piles on crosswalks and into
328 traffic to get around. Also struggle with walking on the sidewalks.

329 In Dalhousie many streets have no sidewalk, but instead, walking paths behind houses. No one is clearly
330 responsible for clearing the paths, and they're not well-lit. This forces walkers to use slippery, dark
331 paths, or walk on the road and hope not to get hit by a car. This is especially a concern for transit users
332 in the dark mornings and evenings, especially school-aged children. I'd like the city to commit to clearing
333 walking paths in the winter (like you do grass maintenance in the summer).

334 Windrows created that are barriers for pedestrians, engineered walkways where there is not clear
335 responsibility for clearing, sidewalks where back laneways connect and are not necessarily part of the
336 homeowners' responsibility (or it is not clear that they are), transit areas.

337 The 7 day cycle is awful - having the calendar reset on day 5 because it snows makes the tertiary
338 residential roads impossible to drive on. ALL snowplow operators need better training on how to
339 properly plow a road. They shouldn't be driving 60km/h with their blades down causing sparks to fly or
340 driving down a snowy hill and not plowing it because it's not part of the playground zone but they have
341 to drive past to access the school/playground zone.

342 The program is functional already, but not at all accounting for exercise. I wish the 1km pathway
343 around Copperpond could be cleared of ice and snow. It gets heavy use, but it's not safe to walk on.

344 I can't get around the neighbourhood safely on foot due to the build up of snow and ice on the
345 pedestrian realm. Further, if you cleaned these realms I could ride my bike safely in the winter. The
346 current policy that prioritizes roadways over active transport realms is a human rights violation based on
347 class (income) and ability. Stop foisting this onto individual residents who don't have the equipment or
348 physical ability to do snow clearing. This is shameful.

349 Connections between different responsibility areas are very poor. EG. cycle track cleared onto sidewalk,
350 then sidewalk cleared back into cycle track. 311 call results in "cleared per policy" for road. Or cycle
351 track cleared, then bus area cleared into sidewalk or cycle track with same 311 result.

352 Unlike towns& cities in Ontario, Calgary does not REMOVE the snow, causing narrow lanes and ice when
353 there is thaw/freeze, repeat weather. Snow & Ice program should be responsible for areas in question 6

354 Main roads are often slick and icy. Could there be more frequent sand/salt? (McLeod Trail, Glenmore
355 Trail, Deerfoot, etc)

356 Residential streets are ignored completely making them very dangerous to drive and walk.

357 Up to 4 days to clear school, playground zones, crosswalks is unacceptable. Dangerous ice will form,
358 snowdrifts hamper a drivers ability to see young children. There should be more equipment available so
359 the city doesn't have to rely on having to prioritize. Everything is a priority.

360 I appreciate the work done to clear sidewalks, pathways and roads in a city with variable snowfall and
361 melt issues.

362 I live in skyview and they rarely come salt or sand the intersection to get in the skyview area off of metis

363 It took days before put salts and gravel on icy roads.

364 When i do walk the city has built all these bump out curbs and sidewalks that are huge but they NEVER
365 clear them and this creates a huge tripping hazard. Residential roadways are not cleared often enough
366 or plowed when there is no snow on them.

367 When we get multiple layers of hard-packed snow and ice accumulated and rutted in residential streets,
368 it often causes vehicles to travel along tracks that can conflict with one-another. Additionally, during
369 more severe accumulations, significant damage to people's steering and suspension occurs, resulting in
370 expensive repair bills and potentially unsafe vehicles on our roads when ball-joints, control-arms, and
371 shocks and struts are damaged due to the uneven, rutted residential roads.

372 DO NOT SALT BIKE PATHS!!!!!! Just clear them of snow. Salt is very destructive to the environment and
373 to bikes. (I suggest the same for the roads)

374 Buildup of snow on sidewalks even when there's a known forecast of a excessive snowfall: It makes it
375 difficult for someone able bodied such as myself let alone someone with disabilities or seniors. I can only
376 imagine how difficult it is for them. Accessibility to getting around the city should be maintained for all.

377 Pedestrians and motor vehicles are able to commute through snow. Cyclists can not. The City invested in
378 bike lanes to increase cycle commuting and should maintain them as frequently as possible. Being late
379 for work because the bike lane wasn't cleared may not go over well with employers.

380 On road bike lanes often have snow or slush in them and are become useless, leaving me to bike in the
381 middle of the lane. There are some pathways or portions of pathways that just don't get cleared. Makes
382 it dangerous and difficult to bike or walk on them.

383 Our side roads not getting touched, after big snow falls usually get stuck multiple times getting in and
384 out of our cul-du-sac.

385 I find leafblowers being used to remove snow off sidewalks to be excessively noisy downtown. Being
386 awake since 4am from their engines echoing through downtown buildings of has been problematic in
387 making sure I have proper rest before walking to work. I have observed leafblowers being used for even
388 light snowfalls, something a shovel/pushbroom would easily be just as effective for. Likely even better,
389 due to inefficiencies of blowing air I witnessed.

390 I fell and incurred multiple injuries on [removed] which I have not completely healed from yet, on a city
391 road, while parking on on street, outside [removed]. Had been snow and Ice removal been adequate, I
392 would not have been injured. I was not compensated for my injuries, treatment costs, or time lost from
393 work.

394 If I am driving in early morning ramps are not sanded. The playgrounds roads should be sanded right
395 away as kids safety often st risk. At bus stops it ridiculous for senior or mobility issued people with
396 strollers and walkers. At bus stops trying to get off and on it's so poorly done.

397 Very poor response time and clearing. I live in Canyon Meadows, Cantrell Dr. and it is "HELL" at best!

398 Looks like there is absolutely no service in Residential areas. How are residents are expected to cope up
399 with piling snow and thick sheets of ice?

400 "Frequently see plows plowing already cleared roads or roads that are too packed to plow. Seems to be
401 a lot of wasted effort.

402 City owned property (like parks and schools) has very poor and late clearing around sidewalks"

403 Challenges observed during winter months in the South Foothills and East Shepherd Industrial areas are
404 roadways that after a snow fall transform into icepacked roadways. This is challenging for movement
405 (getting going, stopping and general movement) of cars and transport vehicles. Movement is limited and
406 the incident potential spikes as the ice is sheer with so little room for error which exceeds the driving
407 capability of the overall traffic load.

408 Snow and ice build up on the road with ruts in which you get stuck. You can't put the garbage pails out
409 because it's uneven. We don't all have big front lawns so there is nowhere to shovel the snow from your
410 driveway. You come from centre town and when you hit Shaganappi the snow is so deep it almost stops
411 you.

412 Similar to Oulu, Finland, I wish the city took a stronger, more publicized approach to walking/cycling as
413 means of transportation.

414 The recently built downtown cycletrack lane(s) appear to be a dumping ground for plowed snow from
415 the road or shoveled snow from the sidewalks. After many snowfalls, the cycletrack is impassable and
416 now taking up a metre of unusable space, forcing cyclists onto the road (where there is now no place for
417 vehicles to pass (due to the cycletracks)

418 Plowing the snow on to the curbs does not help pedestrian accessibility. Windrows across crosswalks
419 are a huge problem and should not be the responsibility of an adjacent owner.

420 as a wheelchair user I cannot even use public transit which is only one block away from me. I would have
421 to use sidewalks that lazy homeowners don't clear unless threatened with a fine. I would have to cross
422 laneways that no one plows. I would have to a residential street which the city does not clear. And I'd
423 have to roll another 10m on a city sidewalk that the city does not plow in order to reach the cleared bus
424 shelter. a snow clearing system based on unpaid volunteers is no system at all.

425 My husband and I live on a close and have sedans. We were snowed in for three days last Christmas
426 because our cars couldn't make it off our street. This year the weather has saved us, but it's still a huge
427 concern, especially with a baby now.

428 The back lanes are never maintained during the winter which is a hassle/hazard for those who park back
429 there. In Copperfield, our residential roads were terrible all winter and just a skating rink. It was super
430 dangerous for cars and pedestrians. Residential roads need more care, especially for neighborhoods
431 with kids. It's dangerous to not be able to stop quickly.

432 "Sidewalk in front of my house, fine, I'll clear

433 But the alley walkway between my and neighbors house should not be my resposibilty!

434 Other city's take care or city property why can't calgary"

435 I live on a hill and at the bottom there is a small City park. After a snowfall, every residential sidewalk is
436 usually cleared by the next day. The City sidewalk is often left covered in ice for a week or more. I don't
437 understand why homeowners could be fined for not clearing snow by the next day, yet the City doesn't
438 adhere to the same standard. The City should either drop the threat of fines for residents or adhere to
439 the same set of rules.

440 Safe access to my house via vehicle

441 Anonymous bylaw complaints can be made without notice to homeowners

442 Getting to roads that are ploughed. It seems like years that we last saw a Plough in our neighbourhood

443 Uncleared and poorly cleared sidewalks are the biggest challenge. I'm lucky to have good mobility but

444 even so I have almost been injured many times walking in my community.

445 Snow accumulation in sides of streets, including dedicated cycling lanes, results in the need to cycle

446 further into lanes with automobile traffic. Frustrated drivers then pass cyclists too closely. Do not use

447 cycling lanes as dumping ground for snow.

448 Snow build up in residential roads.

449 I live on a main road/ snow route. When the Snow plows clear the road they consistently push all the

450 snow towards the curb making huge mounds of snow across my driveway entrance. They don't clear

451 right to the curb so the bus stop beside my house and parking are inaccessible. This also usually happens

452 after I have cleared my driveway. The plowed snow is very heavy and difficult to move, and hard to drive

453 over. Please clear towards the center medians and right to the curbs on main roads.

454 The city dumps far too much salt and de-icers on the roads turning them into a sea of slush when

455 instead the snow should be adequately plowed first BUT this requires far more equipment and I have

456 lived here over 46 years and Calgary has never had enough plows.

457 I am disabled and it is very hard for me to go out in winter. I am terrified of falling and being home all

458 the time in winter is depressing and causes stress and anxiety

459 seeing the grossly underutilized downtown cycle paths plowed prior to roads was quite the

460 disappointment. the delay from weather to clearing the roads seems much longer than neighbour if

461 cities ...

462 "Not clearing ALL of the marked Bike lanes

463 There seems to be picking and choosing which bike lanes to clear"

464 In Ontario the city is responsible for all residential sidewalks. Even though it would cost more, that's

465 would be excellent! Especially for people with reduced mobility, it's crazy that something so hazardous

466 us left to just hoping people will do it

467 All with respect to question 6 as a senior and daily dog walker. Lane crossings become hazards as they

468 are no-man's land with ice build-up, and engineered walkways likewise. These are City infrastructure &

469 should be made safe by City. Windrows also Streets' issue as plows push ice to sides along to and even

470 onto sidewalks, narrowing traffic lanes and creating hazards for pedestrians at crossings. Have had a

471 long freshly cleaned public sidewalk (Parks) be half buried again by plow (Streets)

472 Community paths are not useable for several months of the year. This is detrimental for those looking to

473 reduce emission, improve health. Many community pathways provide direct access to mailboxes,

474 transit, and parks. This is lost in winter months when paths are not cleared of snow. Communities

475 already in the enhanced landscaping prgrm face near impossible barriers to adding snow removal.

476 Comm Asscn are volunteer run with limited resources to canvas a neighborhood to petition to approve a
477 change

478 It is dangerous for kids to be walking to school when the pathways are always filled with ice. Residential
479 roads never get sanded unless it's garbage day.

480 The program needs an overhaul. Each community is unique and needs to be treated that way. Could
481 there be designated snow removal for each part of the city?

482 Try clearing roads while it is snowing on heavy snow days. This will result in less thick ice build up.

483 It is not safe because of ice and snow to cross the road or sometimes walk on the sidewalk

484 Some of us need to get to WORK in the morning. We are not allowed to "remote in" like the lazy city
485 workers. Having residential roads blocked in by plows makes it nearly impossible to do so some days.
486 Also, the plows creating massive piles at the corners of streets makes it impossible for the elderly to
487 walk to the mailbox for example. The number of people who cycle is significantly less than those who
488 drive, your priorities are completely wrong.

489 There was a snow not managed properly this year and the result was iceroads with millions of dollars in
490 accident and also injuries. Don't let roads become iceroads.

491 There are some intersections near elementary schools that get super icy, and I always worry that it's
492 only a matter of time before someone slides into a child walking to school, though this year the one I
493 drive through most was heavily graveled. Buses often get stuck on relatively small hills which impact the
494 people commuting by bus and by car.

495 Slippery roads when the snow is not cleared on time. Lots of incidents of slip and fall within the
496 neighborhood and visits to doctor due to the fall.

497 Laneways

498 The windrows created by snow plows (bus route) at the bottom of my driveway - if I did not have 4WD
499 there are times I'd be unable to access my garage. And yet I'm told they're an allowable height? A
500 regular vehicle couldn't possibly manage it. I am disabled and unable to shovel due to both back and
501 heart issues. Fortunately my condo has to clear our sidewalks and driveways, and they do (!) but there is
502 no possible help for the windrows, if you don't have neighbours who can help, and I don't have

503 The residential roads are not cleaned at all! The residential roads need to be cleaned. They turn into an
504 icy mess when they are not cleaned and a hazard for both drivers, cyclists and pedestrians.

505 "Plows block crosswalks with snow. It's damn near impossible to traverse.

506 City maintained sidewalks are rarely cleared. Road clearing and ""sanding"" should be done overnight
507 to prepare for the morning.

508 Actually use the snow ban program. Ticket and tow."

509 Increasing the level of service on residential roads would mean increasing it above ZERO, the current
510 level. This past winter my alleyway behind my house received more attention (gravelled 4 - 5 times)

511 than my street did (none what so ever). In the past five years we have had cars stuck in, knee to hip,
512 deep snows that were never cleared until Ma Nature got around to it.

513 Calgary is a driving city, the roads are way more important than the bike lanes

514 When the plows clean the streets, they leave a lot of snow along the route, so it becomes difficult to
515 turn onto the side roads. Also, I think bike paths should be cleaned last, as the bikers do not pay to have
516 there portion cleaned first.

517 Traffic circles are a major feature in my neighbourhood (Mahogany) and these tend to become very icy
518 in the initial few days after snowfall. Increased attention to gravel, salt, and clearing would improve
519 safety in these key areas.

520 The home outside road not get cleaned on time. Cars get stuck after home driveways.. too much snow
521 build up.

522 Lots of community pathways leading to river or other parks, becomes inaccessible and hazardous during
523 winter. Decreases walk ability and increases driving. Some parts of community do not have sidewalks
524 and instead pathways behind houses are the only way to get to community mailbox, bus stops, or parks.

525 "Cars drive and push the slushy dirty snow into bike lanes, which are not being cleared.

526 Major bike roads "bike friendly roads and roads with bike lanes" are often not maintained.

527

528 residents take time to clear their sidewalk, but sections of sidewalk next to parks etc are not being
529 cleared in a reasonable amount of time, which turns to ice in the subsequent mornings. Ie. sidewalks
530 next to major community parks"

531 I have no problem navigating around Calgary after snowfalls in the last 10 years . I would like the plows
532 to avoid coming around residential areas when the snow is so light they don't serve any benefit!

533 My home is situated along a relatively steep hill in NW Calgary. Every winter my neighbours and I, along
534 with countless other road users struggle or get completely stuck driving up the road due to slippery
535 conditions, despite it having been days since the previous snowfall.

536 Crosswalks with poor drainage means wading during melts or skating. Reduced visibility for drivers at
537 uncontrolled but high volume crosswalk (a block from school outside zone) means I don't feel safe
538 having even older children walk unaccompanied

539 It would be great if windrows could be cleared, but when the ploughs come through, it is compacted
540 and difficult to do anything with. Difficult for all citizens to deal with, some would not have the ability to
541 remove it.

542 Residential areas that do not get plowed even once over the winter season.

543 There are some areas where it gets really icy (not sure if it's supposed to be by-law officers that come
544 and tell owners to remove ice)... and some parts near sidewalks (where you come in and out) where the
545 slope makes the freeze/thaw really dangerous and icy. Would appreciate if these areas are made safer

546 for people. I typically just try to stay indoors if it's a freeze/thaw day, but oftentimes, I have no choice
547 but to go out.

548 Seems like the city doesn't care about cars bike paths are always cleaned first for the 10 people that use
549 them

550 City management is honest about the service vs the tax you collect from citizens. Over spending on
551 everything

552 Properly remove snow on residential roads within 24 hours. There is no excuse not to clear snow.
553 Money is not an excuse.

554 It would be nice if a lot of the plowing was done before morning commuting time rather than during
555 morning commuting time? A lot of stop-starts for the plows, and following a plow or meeting a blow on
556 a bike is kind of unpleasant when it's cold.

557 Pathways are almost never cleared. Despite the bylaw. So either enforce the bylaw or start clearing
558 sidewalks. Steps on public walkways are never cleared.

559 Having great difficulty crossing roads in residential neighbourhoods

560 Ruts on residential streets and paved back alleys are damaging to cars and can make it near impossible
561 to get into our garage. Intersections on secondary roads are often insanely icy even shortly after being
562 cleared if it is below about -5.

563 "Residential streets are not cleared- roads are slippery and dangerous.

564 The use of gravel causes windshield/ car damage"

565 It is impossible to get to main streets in residential areas. we generally have to wait for the good old
566 Chinook to arrive.

567 Residential areas are ignored...this causes accidents because not everyone drives safely for having
568 skating rinks for roads. I have a heart condition and should not be shovelling heavy snow...but I do
569 anyway because the city won't and will fine me if I don't!

570 Pathways are not cleared timely which makes it difficult to get to transit stops.

571 Unable to get out of the street and therefore unable to get to work. Loses a day or two of paycheck.
572 Have to wait 7 days to clear the snow under the 7-day snow plan. At that time the snow would have
573 been compacted already. 7-day plan really don't make sense.

574 Cycling and calming measures are often hidden by snow. Residential streets snow becomes ice when
575 not cleared. Snow is left at sides of roads reducing driving lanes. Intersections and ramps need to be
576 scraped and sanded/salted more often.

577 It's so astonishing that there isn't consistent and broader clearing of pathways within communities. I get
578 that the costs to clear all pathways can be crippling, but a very glaring gaps is the lack of clearance of
579 core paths. Eg, I live in Tuscany. The paths around the community should be cleared (for exercise), and
580 also the path from St Basil to Sobeys (and the offshoots) as they are core to pedestrian commutes
581 around the community. We can get smarter at how we identify priority routes.

582 Start to late. I get up earlier and snow has been falling most of the night and have not seen a snow
583 plow. Instead people like my self drive and pack down the snow and make it ice (that the problem,
584 driving on snow is easy but when it turns to ice watch out). Find bus routes are done before main
585 roads.

586 The residential street need to be addressed sooner

587 Clearing public sidewalks is currently the responsibility of property owners adjacent the sidewalks, but
588 responsiveness and effectiveness differs greatly from owner to owner. I suggested neighborhood
589 associations to streamline clearing all sidewalks in a community and realized I had just reinvented a
590 taxpayer-funded public maintenance program. Calgary has unique challenges in that changing
591 temperatures mean that cleared snow also re-melts and re-freezes as highly dangerous smooth ice.

592 Too much ice on residential roads.

593 I am living in Belmont SW and working at Rockyview General Hospital. I am not a driver, so I am walking
594 every day from Belmont Ave to Silverado to catch bus 402. This is 30 min walk and if the side roads are
595 not clean like they are always, my road to the bus is horrible! I am asking for the bus to come to Belmont
596 already 2 years. I even felt bad this winter. Please, I am begging you to have bus in our community!
597 Thank you so much!

598 Calgary has been doing a good job cleaning the pathways. Is there anyway that the city could use salt
599 free or dog friendly ice removal in the dog parks? The dogs paws are hurt after walking on the
600 pathways. I understand it is a budget issue also but it's about safety as well. The dog's paws can get
601 burned from this product. I use dog boots for just this reason but I'd like not to use them. They get
602 expensive and the salt eats through some of the materials.

603 Roads are slippery and, combined with bad drivers, are making anyone's commuting extremely difficult

604 You have not a clue how to properly maintain roads. The belly scraper 'plows' are useless, and when you
605 do use proper, front scraper plows, you don't now how to use them. Go to another city, such as any one
606 in Ontario, and teach your plow drivers how to properly maintain a road. There isn't enough room on
607 this form to tell you how ridiculous your snow removal program is. You maintain bike paths better than
608 the roads; it's Canada, we need to use cars in the winter whether you like it or not.

609 We shovel our snow on a corner with a round about. The snow plows only do the centre of the road.
610 Vehicles go over the corner leaving snow and ice where we have cleared. As well we are near a school.
611 Children and parents have to trudge over ridges of snow that were not cleared by the city. Where the
612 sidewalk dips for easier crossing even if we get rid of the snow there is unplowed snow on the road to
613 walk over. Often it melts and freezes on the road and sidewalk, then becomes a huge puddle.

614 Windrow removal difficult. Long stretch of city owned sidewalk to look after (majority of snow/ice we
615 need to deal with at our place is city owned).

616 Icy roads specially when turning

617 Intersections and especially curb cuts for crosswalks are heavily impacted by snow clearing on busy
618 streets and active traffic. More attention to this will help

619 Busses often cannot get up the hill leaving Tuscany LRT station due to low traction on snowy days.

620 too much salt is used, rather than plowing properly with a trace with a front plow and side plow as
621 dump salt. Cars are rusting very badly and it ends up in the river. We seem to have an aversion to
622 windrows that prevent us from having "real" snow plows as other cities do. Two proper trucks with side
623 plows can clear three lanes clear, but currently we clear the lane in the middle of the road and over salt.
624 The truck don't have to be hwy. size to accomplish this .

625 1) Lack of clearing on certain sidewalks, e.g. Country Hills Blvd in Hawkwood, means much longer walks
626 for some destinations. 2) It's great that pathways like Edgemont Ravine are cleared, but neighbourhood
627 access routes are not, meaning no easy access except at start and end of pathway.

628 The bus stop pathway will be clear but there will be a massive snow buildup between the road and path
629 that you have to step through to get on the bus - this is a problem.

630 My car has snow tires with good ratings on ice. There were a few weeks of car travel (This year alone)
631 where I drove my car to work and just prayed that someone wouldn't get too close to me. I felt like I
632 was a new skater on an ice skating rink. There has got to be a better ice solution for roads like
633 Southland Drive or Elbow Drive. Educate us about the benefits of better ice control may equal lower
634 auto insurance rates and then ask us to pay more taxes. I'm willing to pay for safer roads.

635 High snow piles/uncleared areas at bus stops very hard to even get in to the bus, very icy areas at
636 walkways and street crossings, pedestrian walkways often not cleared making it hard to walk around,
637 big problem also back alleys are not cleared even if they are paved e.g. our townhouse has a
638 garage/entrance door in the back of the house with a paved back alley - condo management is not
639 supposed to clear or sand this but city also is not doing anything, very icy and hard to walk/drive there.

640 Residential roads have tremendous build up of snow and ice which leaves deep grooves in the snow that
641 freezes over. Neighbours try to help each other out (pushing vehicles, shoveling deep snow or driving
642 large trucks to start grooves). Lower profile vehicles are unable to navigate and are damaged. We live
643 one block away from a snow route so the main road is cleared but the side streets are often difficult to
644 drive. Don't need the side streets cleared the same as main but every so often.

645 "I live in Shawnessy immediately adjacent to a shopping centre owned by RioCan. My wife and I are
646 woken by the private contractors clearing snow at 3am in the parking lot immediately after a snowfall.
647 The bylaws need to change so that local residents are not affected - loss of sleep affects our mental
648 health in the short and long term.

649

650 The main issues are

651 - Continuous reverse warning sounds of vehicles

652 - Engine powered machinery

653 - Engine powered machinery clearing sidewalks 20 feet away from us"

654 This year was the worst year for snow cleaning in Calgary. Zero service from city. Im Uber driver i drive
655 each and every day and it was so difficult this year to driver. To much slippery. A big bunches of snow at
656 the side of roads zero parking space even in the downtown this year.

657 Our residential street becomes difficult to navigate and dangerous after snow accumulation.

658 Walking and driving on residential streets is terrible. If Calgary has a lot of snow it's difficult to park your
659 car on streets. Myself and my wife has a disability and it makes it harder. side streets are not plowed
660 good and lots of ice and snow. Not enough sand put on roads

661 I absolutely hate the city using pickle salt on the roads. It makes it greasy and more slippery to drive on.
662 Scrape the roads but quit using the pickle salt or beet juice or whatever it is called!

663 I live on a small Bay and when we receive a lot of snow it isn't cleared at all and the residents don' have
664 any front yards to move the snow to other then onto the Bay.

665 "Just a one lane pass-by on residential roads after snow is terrible. We moved here recently and it is
666 the worst we have seen in Canada. So are exit ramps off the highways.

667 Plow the whole width of the street and plow it down to the pavement. The ice and ruts are dangerous
668 and hard to get past in a vehicle."

669 There is no snow removal for the most part in the burbs. Once the chinook hits then the plows are out
670 moving imaginary snow. A complete waste of money and needless union people.

671 For the most, it's the frustration with plowing and salting/sanding of residential streets when not
672 necessary, or multiple, wasted passes with a plow. The overuse of salt, especially when used on snow
673 making traction worse (a corn snow effect) is wasteful. And snow should not be plowed onto adjacent
674 sidewalks or block crosswalks/medians which blocks pedestrian walkability.

675 removal is not timely which creates unnecessary hazards

676 How many ride a bike in the winter? Instead clear walking trails and residential streets like other
677 Provinces do

678 Cul de sac are never cleared...property tax is at par or more than other communities still cul de sac are
679 ignored

680 I think there may be an opportunity to decrease the number of times the shared cycle/pedestrian
681 pathways are cleared. Also, I would like to see less salt used on these pathways, particularly when
682 they're close to the river. I am concerned about the environmental impact of salt ending up in the river.
683 When salt is used, the pathways don't dry out as quickly as they would if no salt was being used.

684 Plowing tends to push snow into the cross walks which creates hazards and makes it very difficult for
685 people with limited mobility to navigate them. 16th Avenue can get 2 ft piles in the crosswalks after the
686 plow goes by. If there is a way to coordinate the crosswalk clearing and the plowing to remove these
687 obstacles that would make a much better experience.

688 Due to type of work some of us are unable to use transit to commute-the delay in clearing many of the
689 main routes causes stress and often impacts us financially

690 No problems. The city does a good job.

691 We expend great effort on clearing our sidewalks and driveway in a timely fashion every snowfall, only
692 to have the city snowplows go by and create a big, rock-hard windrow across our driveway which AGAIN
693 has to be cleared! The city needs to do snow REMOVAL, as is done in other cities.

694 You cannot walk anywhere safely in my neighborhood as the intersections are too icy.

695 I find it very difficult to walk around the neighborhood as so many people do not clear the walks. If I call
696 in and report it takes over a week to see results. They should be fined right-way, just like they do in BC.

697 Cycling infrastructure cleared before residential roads or before high traffic roadways have been
698 completely cleared.

699 I go for a daily walk in winter and it would be really great if the pathways around Copperpond were
700 shoveled or salted. Bylaw and city vehicles drive on the pathway a couple times a winter and it makes it
701 very difficult to walk on afterwards

702 some streets, like Hunterdale Road, don't get plowed even once during the winter, resulting in
703 compacted snow and ice reaching higher than the adjacent sidewalk.

704 Maintaining drainage would go a long way to help keep ice off pathways and sidewalks.

705 "Getting over places where a path or sidewalk has been plowed but a road plow has blocked it in can be
706 challenging, I hurt my ankle last winter trying to get over one.

707 Pathways aren't cleared early enough. They need to be started while it's snowing and then there's less
708 to deal with. Sometimes I can't get out when I otherwise would.

709 Bike routes on roads and bike lanes need to be better cleared. A lot aren't and they just turn into ice."

710 Inconsistent clearing of snow and ice on residential and city owned sidewalks. The onus of reporting
711 uncleared sidewalks should not be on individuals. We wouldn't leave traffic enforcement to citizens so
712 why sidewalk bylaws?

713 speed of plows on residential and feeder roads is unbelievable - been sprayed many times since they are
714 speeding along when clearing. Also not lifting blades at intersections makes for massive snow piles to get
715 out of residential neighbourhood

716 Large piles of snow in the middle of cross walks make crossing difficult

717 It's very difficult to walk around my neighbourhood, especially over icy curb cuts and where pools of
718 water have frozen in the street. I would like to bike in the winter but the streets are not cleared.
719 Especially the road gates on 4th St NW

720 The most significant issues I face are poorly cleared painted bike lanes, missed clearing of non-
721 downtown bike lanes, and poor clearing of roads that makes the transitions challenging (snow and ice
722 from road blocking access to intersections). This makes moving through the city more time consuming
723 and dangerous which negatively impacts my quality of life. This is combined with deficiency that makes
724 the challenges worse.

725 People who do not shovel their sidewalks.

726 There was a snowfall this winter when Crowchild Trail between the Bow River and Glenmore Trail had
727 lots of snow and I could not see any lane markings. Driving was difficult because most drivers were
728 speeding. It was a scary drive. Perhaps the educational component of the Snow and Ice Program -
729 Driving for Road Conditions - should be increased and traffic enforcement as well, such as cleaning your
730 car of all snow.

731 Quit using gravel instead of sand, costs me 500 a year for new windshields at least.

732 Residential snow removal in out neighbour is little or none.

733 Poor snow and ice removal overall

734 You can almost see the map of which city department is responsible for which piece of pathway when
735 you get to bridges and other areas along the river

736 There were a few days in Dec. 2020 that our residential road was not clear. City does great job clearing.

737 Residential roads need to be cleared after every snowfall to make it safer to go to work.

738 Not being able to run an extension cord over the sidewalk. I used to live in Ottawa and they had the
739 same bylaw, however they city was responsible for snow clearing on sidewalks.

740 As a senior citizen and a spouse with MS, I need clear pathways, sidewalks, crosswalks. The ice-build up
741 on roads and walkways is dangerous.

742 We live on a hill and the residential street never gets plowed until the snow has melted or is so packed
743 down it's too icy to drive on the hill

744 In my community, snow never gets cleaned and this causes lots of struggle

745 Generally snow plowing is ok, but I would like to see snow removed within 24 hours of falling along busy
746 residential streets (bus routes) where the snow is plowed against curbs and left for the season. It
747 creates many unsafe conditions for drivers and pedestrians alike.

748 "The city plow trucks no it goes over

749 The city plow trucks run down Douglasdale Blvd. excessively and at very questionable times

750 such as 11:00 pm on a Friday Saturday or Sunday night. When they go by peoples driveways

751 they pile the hard snow and ice on peoples driveway aprons. This can be hard especially for

752 Somewhat elderly people to remove."

753 "Roads are not cleared enough leaving piles on roads

754 A mess

755 A parking ban should be enforced always."

756 I am blind and use a white cane. The residential sidewalks are often snow covered in sections and
757 slippery. Snow banks at bus stops and crosswalks are very hard for me to climb over or use my cane safely
758 because the tip gets stuck in the snow making it very difficult for me to maneuver safely.

759 "1. Getting stuck trying to get into or out of street parking in front of my home, for a week or more after
760 heavy snow.

761 2. Trouble with windrows left along curb by city/contractor snow grading; creates difficulty getting to
762 vehicle when parked on street, plus less safe parking, plus ice buildup on sidewalk when melting snow
763 can't reach gutter next to curb; this in turn creates a hazard for all pedestrians, and extra work chipping
764 ice for me.

765 3. Dangerous ruts forming on the street vehicle."

766 It's the side streets just off the main roads that need plowing.

767 Pathe systems are not always cleared in a timely manner. Residential streets are left to homeowners
768 when there is often no place to put the snow (ie. culdesacs on zero lots)

769 It is difficult to get out of residential areas even when main streets have been cleared. I don't see a lot
770 of usage for bike paths and pedestrian sidewalks immediately after a snow storm, so I think these lighter
771 traffic areas should be reprioritized lower to reflect the small number of citizens who benefit from it.

772 I live in Deer Run and walk my dog twice daily. I find of the pathways from the green areas to the street
773 are not maintained by the homeowners or by the city. As the winter progresses these walkways become
774 packed with ice and snow and are at times difficult to pass through.

775 Cracked windshields, particularly from Deerfoot Trail. Are there economical alternatives, such as walnut
776 shells?

777 We live in a cul de sac. There is only so much space with zero lot lined properties to put snow. Winter
778 2020-2021 saw so much snow that we observed 2 garbage trucks and an ambulance get stuck in the cul
779 de sac. Ourselves and a number of our neighbors additionally got stuck trying to get in and out of our
780 driveway. Anytime you enter a snow and ice complaint it feels like the Roads dept doesn't care and just
781 auto replies with the 7 day snow removal plan.

782 "1. On-street painted bicycle lanes become unsafe and unusable for most of the winter because they
783 become the dumping grounds for snow and ice that is cleared from the vehicle lanes.

784 2. Pedestrian crossings at intersections are frequently blocked by ridges of snow and ice.

785

786 I am aware that both of these issues can be reported through 311, but how many times must the same
787 problem be reported? Would it not be better for the City to design a mobility network that eliminates
788 these issues?"

789 When it's two days after a snowfall and the lanes are still undecipherable on McLeod trail.

790 Lane crossings cause significant risk during winter walking, due to the heavy compaction caused by
791 vehicles immediately following snow. The risks associated generally involve slip and fall hazards, and the
792 issues do not go away until after all snow is melted and temperatures stay above freezing.

793 The way the snow is cleared and pushed to the curb in residential areas is a huge concern of mine. I feel
794 it makes the sidewalks, parking, and driving in residential areas unsafe. And it creates more work for the
795 homeowner.

796 I walk a lot around my area, very frustrated with people who don't shovel their sidewalks. Pathways
797 into Fish Creek Park are extremely icy and dangerous and not maintained adequately.

798 Walking and cycling infrastructure is unusable in the winter. Inadequate clearing, relying on "good
799 neighbours" to do most of it and City plows working against these interests -- by creating windrows,
800 piling snow in bike lanes, piling snow _onto_ sidewalks and crosswalks -- all make a hostile environment
801 for pedestrians and cyclists. My children and parents struggle to use _any_ of this effectively in the
802 winter, while cars have bare and dry pavement. Not acceptable.

803 Getting in and out of residential areas

804 Intersection and residential roads and allies are badly in need of extra attention.

805 Windrows created on snow routes. This practice both increases accessibility and decreases it. Just
806 pushes it over a few feet.

807 Often times on residential streets the snow is too deep, or the roads too rutted from larger vehicles to
808 safely travel in a smaller sedan car

809 Interior streets and park ways are not cleaned until there is a Chinook. NE is densely populated and
810 highly ignored quadrant. I cannot take a walk or walk my dog. Cars get stuck on huge piles of snow.

811 Walking in winter can be hazardous with uncleared engineered walkways, pathways and windrows that
812 block access to intersections. It is better than before 2019 but would like to see more investment to
813 ensure parents with strollers, seniors, persons with mobility devices get around more easily.

814 "Snow routes were set up a number of years ago with much fan fare and expense. There is a huge
815 reluctance to invoke the parking ban. Just give the roads department the ability to invoke it when
816 required --- JUST DO IT

817

818 Windrows left after streets have been graded. Remove the snow; don't just push it to the side."

819 Snow removal from residential "intersections" where there is a school (or other facility which requires
820 daily use by large vehicles) and thus several school buses, should receive service which they don't
821 necessarily receive. Ruts develop and cars get hung-up on the resulting high level of ice at intersections:
822 i.e. the intersection of Parkside Way onto Parkside Drive SE, is an example where numerous vehicles get
823 stranded.

824 Bus stops are always a challenge as there is usually a snow plow pile that you have to hop over or climb
825 up on to access the bus doors. I am also a winter cyclist, when the residential roads are dry, but a big
826 factor that prevents me from daily cycling in the winter is that I can't get to the main cycling thorough-
827 fares (which have snow clearing priority which is great!! But...) because none of the residential roads,
828 nor even the dedicated main corridors like 20th ave Northeast/west are cleared.

829 our street has been plowed 2 in 12 years

830 I very rarely see a snow plow on our street. Or by the time it does come by, the street is almost bare.
831 After a heavy snowfall it is difficult to get from my street to the Drive.

832 "Side streets , back lanes and some residential sidewalks are a
833 mess throughout large parts of
834 winter.

835 Privatize snow removal to improve cost efficiency."

836 Very slippery walk ways.

837 There is no service for snow removal in the streets of NE community, especially in Taradale.

838 Front street becomes one lane down the middle. unable to park in front of house as ridges of ice/snow
839 are 3 to 4 feet from sidewalk and can't drive over ridge

840 Can't even walk my dogs safely due to the ice we live with every year. Our bay NEVER is cleared and
841 NEVER receives gravel. There are no sidewalks so all the kids, seniors and dog walkers spend months
842 slipping and sliding to walk to the main road. We're on a hill, so to take a walk or get down to the bus,
843 you're literally risking injury each time you walk out doors. If you do manage to make it over to the park,
844 the ice is just as bad on stairways and ped overpasses/paths.

845 living in a residential area, the lack of snow removal makes it hard to drive a smaller car which impacts
846 the green initiative of Calgary but also snow plows cause emissions. Maybe more work from home
847 opportunities?

848 During a large snow event too much time elapsed between significant accumulation and the start of
849 remove activities

850 accidents

851 "when snow not gets plowed, and chinook cones in and with +ve temperatures in winter months., the
852 slush makes driving even harder and terrible for pedestrians

853 In a snow storm., private snow removal companies wait out the storm and then start cleaning
854 they are supposed to be plowing snow right away. By the time they start, snow has already settled on
855 stoney and deerfoot., causing highways to be in bad bad condition for next 10-15 days"

856 1.The pedestrian bridge overpass over Anderson Road at south end of Southcenter mall is rarely cleared
857 of snow or ice after a snow event. 2.The city sidewalk beside east side of Sam Livingstone public school
858 at the south end 100 feet of sidewalk had snow 1 foot high for a month (Feb) was not cleared until it
859 melted on its own. 3.Plugged Catch basins on residential streets need attention so meltwater doesn't
860 come up over sidewalks and freeze.

861 I would walk a lot more in winter if our roads, paths and sidewalks were consistently maintained better.
862 Now it's often very hazardous

863 I think a higher priority should be made for making sure buildings that house low income or disabled
864 residents have entrances and sidewalks cleared, my brother in law is in a wheelchair and is homebound

865 when it snows because the property owner does not clear the walks promptly. He often cannot find a
866 clear path to get groceries from his home.

867 The roads dept is obviously under funded when it comes to snow clearance. They're too slow to react
868 when adverse weather hits

869 I think it's been excellent. We live in a winter City. If we leave a little earlier and prepare with snow tires
870 etc. it's just fine.

871 Snow plow and sanding equipment came down our street only once or twice this winter and last year
872 too. Had to call 311 once to get them to come second time last year. Also when ploughing cause huge
873 snow rows in front of driveways, Poor spring on our street also!

874 Residential roads become a sheet of ice with ruts that become hazardous and distinct possibilities of
875 vehicle damage

876 Residential areas are never cleaned. Very dangerous to drive even with winter tires.

877 Residential areas don't get cleaned on proper time and Because of that there is big risk of accidents.

878 In residential area no one come to clean snow and ice. Even not sanding or salting in residential areas.

879 We only have street parking, and the snow windrows created from The City's snow plows damage the
880 undercarriage of my vehicle.

881 In residential areas, specially the new areas like Seton...I barely saw any snow removal truck. It's hard to
882 drive when there are other construction trucks and snow on the road

883 Increase budget for snow REMOVAL (not just snow CLEARING), by decreasing budgets of other city
884 departments/services (i.e. "green"/"net-zero"/climate/ hysteria initiatives, bike lanes, fire department).

885 When residential streets are not ploughed soon after a storm, one lane ruts build up and it becomes a
886 game of chicken who will leave the safety of the ruts to let someone go by.

887 School zones are ploughed but piled against the curb forcing parents to park farther into the street
888 when letting kids out for school. Seems to become more of a hazard as winter proceeds.

889 No where have I lived in Canada that there wasn't residential snow removal. I would not mind an
890 increase cost in my taxes or the ability of residents to contract out their own snow removal on the roads
891 in their neighbourhood.

892 There needs to be actual snow removal on residential streets in the winter.

893 Live in Midnapore, the sidewalk is a tripping, slipping hazard even when people clear the snow, due to
894 very uneven sidewalks

895 It seems that progressive and sustainable snow management takes second place to complaints by
896 incompetent MV drivers or people using unsuitable vehicles. Our Snow and Ice Program needs to
897 consider how to encourage Calgarians to take responsibility for their driving rather than pander to them.

898 My street is "cleared" at most once per winter, and then very poorly as a single pass down the middle of
899 the street. Meanwhile I see machinery and trucks "working" on larger streets in the same

900 neighbourhood even when there is basically no snow to be cleared. Even sanding operations do not pass
901 our street. A simple tracking system to show when the blade is down, would provide data to show the
902 department concerned what was being done, as long as managers analysed the data.

903 Residential roads and intersections are almost always ice havens and barely addressed.

904 In community's when the paths aren't cleared making it difficult as a adult to bike, walking kids to park,
905 dog on walk ect.

906 Snow removal in residential areas is too expensive for taxpayers

907 I live in a ' dead end' street and my road is never plowed. Sometime we and neighbours get stuck, have
908 to shovel the road

909 Seniors with walkers and canes have a tremendously difficult time navigating sidewalks that aren't
910 shoveled. Enforcement is useless and no matter often 311 is called about a neighbour's refusal to shovel
911 or ice their walk nobody ever comes... and why aren't the transit bus stops in my community ever
912 shoveled? I had to exit a bus into a snowbank!! What the heck?!

913 When I wake up to a snow event I often need to change my daily plans for getting to/from work.
914 Because I have an issue with my knee, walking on snowy sidewalks even just to get to the bus stop is a
915 challenge, on those days, I need to suck it up and pay extra for driving/parking just to get to
916 appointments and my job without safety concerns to my 'bad knee' and I just have one mostly small
917 ailment, I couldn't imagine having a stroller with kids or heaven forbid a wheelchair.

918 I drive a child each day to school, all roads affect me. I drive DF, Anderson and into Acadia. Side roads ie
919 Acadia could be better maintained.

920 I live on a moderately low traffic bus route. Of late I see somewhat less unnecessary plowing, but STILL
921 TOO MUCH of it. It often seems that City blade trucks (and sometimes graders) are hurrying to create
922 snow windrows in the gutters when a look at the weather forecast could tell them that waiting a few
923 hours for melting would leave the entire street free of snow at no cost.

924 My quality of life is not impacted. I am a Canadian; I deal with winter because Canada is a Nordic
925 country.

926 Very difficult to visit friends I. Suburban areas

927 12 houses on each side of the street. It is designated as a snowflake route. Doesn't always get cleared.
928 When it was cleared prior to the implementation of snow routes there was no problem with us parking
929 on the streets. It is overkill to force us to park elsewhere when the plows never had problems clearing
930 before, especially since you do not always clear the street. I have seen times the plows drop the blades
931 when there is little to no snow on the road.

932 At times, I am unable to go to my community mailbox because of the snow and ice on the street. Calling
933 311 does not help as if a truck comes by, so little gravel is put down that I could probably count it. If a
934 plow comes by, it rarely does so when the snow/ice is at its worst and so the street does not need to be
935 done. I often feel trapped in my house because of the condition of the street.

936 Gravel is really bad for windshields

937 The roads in Calgary are dangerously slippery in the winter. Driving creates an undue amount of stress
938 because of this. On more than one occasion I simply abandoned my commute to work and went back
939 home as the roads were too treacherous. The hills are especially terrible and I've created my own "snow
940 route" that I implement on snow days. it's longer but safer

941 "I lived just off of McKnight. It is a priority 1 road and when it's snows it is terrible. It takes forever to get
942 paved. More needed in North

943 East Calgary. Snow is almost gone before the main roads of the neighbourhoods are clear"

944 Our house is on a corner of a bus route. When snow is plowed here it often causes massive windrows
945 and ice buildup spreading to our sidewalk. This creates quite the ice hazard. I recognize that it is our
946 responsibility to clear our sidewalk, but it just is not possible without heavy duty equipment.

947 Commuting on a bike year round is challenging and at times downright dangerous. Riding conditions
948 vary from the very best, cleaned up segregated bike lanes or pathways, to riding on the side of the road
949 where usually all snow gets piled up.

950 you do not enforce snow removal by-laws and as my walk to work is 3 hours long it is very dangerous.
951 People seem to think it is ok to wait for a chinook

952 When roads push snow onto side walks and into crosswalk entries

953 "Tuscan Resident: Increase service on regional pathways, very icy for the aging population- ice cleats do
954 help.

955 Apply additional sanding material to icy intersections"

956 Loud equipment plowing streets with no snow on them just because it is part of the plan. Ridiculous
957 waste of money and damaging to roads

958 Residential streets take far too long to be cleared. When I lived in previous cities in Ontario, this was
959 usually accomplished within 48 hours.

960 For streets where the drainage system is poor it's frustrating and dangerous having the large pools of
961 water or ice.

962 I sometimes find it difficult to cross streets and enter buses due to windrows.

963 The freeze/ thaw cycle is always an issue especially sidewalks and pathways when walking. Nice day
964 snow & ice thaws, then in the evening it freezes into a flat slippery sheet of ice. Driving wise, I have a 4 x
965 4 with snow tires so not too concerned but do take issue with the large gravel always hitting the
966 windshield. Currently, have a few good cracks but can still see well enough. Perhaps screening the
967 larger gravel pieces out and crushing them a bit would help here.

968 During snow events residential roads can become nearly impassable with little to no aid coming from
969 The City in a reasonable amount of time.

970 I like to see Bylaw 20M88 Changed on Page 29 stated that home owners have snow clear front and back
971 of their property fine for the ones that have a back address this is not fair for anyone. Make it fair for

972 everyone by adding that property owners have to clear all their side of their property or adding the
973 back, as now you are clearing a some properties and not others

974 Roads ices over, including road of current residence.

975 With the amount of taxes we pay the city each year, Stoney, Deerfoot, main roads, neighborhood
976 streets and alleyways should be ploughed in a timely manner. The city needs to purchase machinery and
977 staff employees to clear sidewalks in neighborhoods as we cannot rely on people to clear their part in
978 front of their house (especially renters).

979 Walking particularly at crosswalks where snow and ice build up is dangerous without considering
980 speeding vehicles

981 Without a bare pavement policy, the roads get extra icy and slippery on -40 celsius days and it's scary to
982 drive.

983 Snow compacted to glare ice at intersections. Snow removal instead of snow plowing on snow routes.

984 Windrows are a big barrier, especially at crosswalks and bus stops. I would like to see pathways and
985 cycling infrastructure have more priority so that those of us who do not drive often can have better
986 options

987 Snow removal should emphasize connectivity. After a snowfall instead of completely clearing all of the
988 wide sidewalks in east village, the emphasis should be on clearing the length of the river trails. East
989 Village can then have the full clearing done once the length is addressed.

990 There are stairs that connect a route on a hill / greenspace that are rarely ever cleaned (the stairs also
991 need to be stained / low hanging tree branches removed). There is a walkway (closed off alley) beside
992 our house that gets flooded because of the way the ground is sloped (there is now crowned path). I
993 absolutely cannot do anything about this and it turns into a skating rink every winter.

994 It is a misuse of public funds to plow residential streets unless it is absolutely necessary.

995 Residential streets need more snow removal.

996 The residential roads, pathways and sidewalks are not cleared to the pavement like many other city's
997 in Canada. I am an able body person who is physically fit. I struggle to navigate the snow mounds found
998 on pathways, sidewalks and/or curb cuts. Residential roadways are never plowed and become ice sheets
999 or rutted throughout the winter.

1000 Major intersections like Bow Trail and 33rd St. Near Westbrook a station are not adequately cleared to
1001 accommodate safe walking. Nearby sidewalks, especially city responsibility-ones are not cleared on a
1002 timely basis.

1003 I own two SUVs. I don't want or need an SUV, let alone two of them. However, every winter since 2013
1004 the snow ruts have been so deep, that I have not been able to leave my neighborhood in a regular car. I
1005 would rather have paid more in taxes and have my snow ploughed or removed than fork out the fortune
1006 for vehicles that would get me out of my neighborhood without getting stuck.

1007 Pathways in Dalhousie are used extensively by the residents for health and wellness, commuting within
1008 the community and commuting to the C-train. Would be nice to have a program to clear these

1009 pathways which become very icy and dangerous in the winter months, particularly in areas associated
1010 with grade.

1011 Last few years have had unusually large snowfalls and have had adverse impact on inside residential
1012 streets. Otherwise removal quality has been good aside from occasional windrows.

1013 Neighborhood roads snowed in or to icy and not cleared making driving hard. Too much snow and ice on
1014 major routes.

1015 I've lived in Calgary my whole life (Since 1973) and feel whatever you are now spraying on the roads
1016 prior to a snowfall is making the roads more treacherous the more you use it. This impacts my driving
1017 which impacts my quality of life.

1018 Stop burying citizens driveways with the snow plows. If we, the citizens, have to keep the city sidewalk
1019 free of snow, the plows should not rebury them EVERY SINGLE TIME.

1020 Pathways are not kept clear. Community streets are dangerous to walk in as they become very thick
1021 with ice from the freeze/melt cycles due to Chinooks.

1022 from january to march (sometimes April), I can't walk in my neighbourhood safely primarily due to ice i)
1023 crosswalks with windrows ii) around community mailboxes and iii) the ice forms where yards or gutters
1024 (in communities w/ no back alley) drain on to sidewalk. it is *dangerous* to walk.

1025 Steep engineered walkways are not cleared and are often used by kids, people with strollers, and older
1026 people with mobility issues. These areas become very slippery and can be quite hard to clear as a
1027 homeowner alone (some of them are very long!)

1028 Since I know that roads will not be cleared of snow I choose to stay home

1029 If I do not call 311 our street does not get cleared and when they do come , it is if they do not put the
1030 blade down completely. I have seen them come and plow /sand and their tires leave more of an imprint
1031 than what the blade should be doing to clear the snow.

1032 The snow plows shovel onto the edge of the road eliminating parking spots and making two lane roads
1033 to wide single lane roads

1034 Cycling: Painted bike lanes are often inconsistently cleared and often not to a safe travel width. Cycle
1035 tracks and barrier protected portions of bike lanes are often missed. This makes cycling travel unreliable
1036 and unsafe. Residential street bike routes are not part of SNIC. Pathway-bikeway transitions are often
1037 not cleared. Pedestrian: Windrows often cause challenges at intersections. Traffic islands are not cleared
1038 in time with sidewalks. Community walkways are never cleared.

1039 City snow removal trucks drive around without lowering the blade to move snow. All they do is dump
1040 salt in the hopes warmer weather will melt the snow. City snow trucks are inadequate to plow roads.

1041 Dangerous for pedestrians and those driving any kind of vehicle. Damage to vehicles.

1042 Not being able to legally plug in my car. I am on a snow route and want my car to start.

1043 The streets that are not classified as bus routes are always in terrible shape after a major snow fall. That
1044 makes it hard to walk. the city says it is the responsibility of residents to clear sidewalk in front of their

1045 residence but that is not fair to seniors and handicapped people who struggle mightily to shovel or
1046 cannot shovel. I cannot remember the last time I saw a plow come down my street and I have lived in
1047 Calgary all my life.

1048 Main roads / residential are cleared well but over salted/ice controlled when not needed. Too much
1049 salt/brine when we do have Chinooks which help clear ice and snow on main roads. Some residential
1050 roads do not need as much gravel and clearing as the City provides.

1051 Blue sign bike routes should be cleared. We need better coordination between city departments for
1052 clearing, eg sometimes a ped bridge is cleared but the adjacent pathway isn't. Need to build pathways
1053 better for drainage. Please use something other than salt!

1054 Every time I shovel 1-3 plows come and put the snow back on my driveway and sidewalk. I also do the
1055 lane as it is paved. I'm 78 and look after approx. 4-5 houses as some are seniors or can't shovel. You need
1056 to get the plows to put the blades down and scrape the asphalt the first time instead of coming back
1057 2-3-4 times to do it. Do it right the first time and save on the overtime. and save me from moving chunks
1058 of hard ice. then where do I put it?

1059 "While crossing the road on January 4th/5th I slipped on ice and broke my left leg. I had to have surgery
1060 including three plates and eight screws. My recovery was five weeks non-weight bearing and I'm
1061 currently four weeks into my rehabilitation.

1062 The ice build up was at a four-way stop intersection due vehicles spinning their tires on the ice and
1063 creating more ice."

1064 Impossible to walk in residential areas. Sidewalks are not cleaned by residents and bylaws are not
1065 enforced.

1066 My husband and I moved here over 30 years ago, having lived in Winnipeg and Mississauga. Both cities
1067 did a better job of clearing residential roads in winter. In Calgary we find that (especially in the last 10
1068 years) we cannot navigate the residential roads and our back alley without an SUV - an expensive vehicle
1069 choice and not an environmentally-friendly one. We would pay more city tax to change the approach to
1070 residential roads from only levelling ruts (and only on complaint).

1071 " -high windrows downtown are not removed causing pedestrians issues and impossible for wheelchairs
1072 to cross

1073 -NW stoplights, hills and bridge decks are left waiting for sand while Crowchild gets scraped 20 times
1074 until there is nothing but sparks flying

1075 -the articulated buses on Centre St North can jack-knife blocking roads and abandoning passengers

1076 -the 7 day resets if a single snowflake falls need a rethink - the main routes are fine and secondary and
1077 residential delayed too long"

1078 City plows routinely push piles of snow into sidewalks, crosswalks and bike-ways. My children have a
1079 hard time safely riding to school in such conditions.

1080 Snow and ice are rarely cleared sufficiently so that slips aren't common.

1081 Walking in my neighborhood. Need city to fine more people who refuse to shovel their sidewalk making
1082 it unsafe to walk.

1083 1 st ave n.e. and all the hills in Bridgeland get so icy and snow removal is a priority. I am not being
1084 dramatic. Cars sliding into another cars along 5th ave and Edmonton Trail always makes the news! Also,
1085 residential streets need to be plowed. Are there any new technologies for snow removal?

1086 Too long to clear major roads and poor job at clearing. Should clear to pavement rather than leaving
1087 layer of snow. Put more gravel at intersections. Take too long to plow residential roads. Do not plow
1088 snow to middle of residential intersections as it make it hard to drive thru. if the residential road is
1089 already packed down then just leave it! plowing it makes it worse. Plowing snow that blocks driveways
1090 makes it really difficult to exit driveways.

1091 Compare with other cities in Canada, Calgary needs to improve.

1092 Worst snow cleaning program

1093 For streets that are any kind of incline off the main roads in neighborhoods, it is very easy to slide and
1094 hit cars parked on the roads (which also should not be allowed in winter especially overnight). I am
1095 from St. John's which has far more snowfall than Calgary, but all roads are cleared before, during and
1096 after snowfalls to improve public access and safety.

1097 Most of the winter we try to minimize travelling on City streets. It isn't worth taking the risk!

1098 Since the snow is not removed quickly from residential areas road, we tend to be prone to slipping and
1099 accidents

1100 The city NEVER clears their 'owned' pedestrian pathways creating dangerous ice conditions, especially
1101 for seniors like me making me more housebound. BUT they clear bike paths along roads that nobody
1102 uses

1103 "Icy residential streets are unsafe for driving or walking

1104 Crossing windrows at intersections"

1105 Driving on slippery icy roads becomes even more dangerous

1106 Snow banks are too high when you park on the road. Extremely icy and not safe. Transit stops are not
1107 cleared or salted adequately. A lot of ice and snow on residential streets. My wife and I have a disability
1108 and it's hard to get to vehicles on residential streets, too much snow and ice

1109 some of the residential streets are very hard to access

1110 We live on a one-way street with driveway access and they now plow the snow toward the driveways
1111 instead of toward the berm. We have been in this location for 25+ years and it used to be done properly.
1112 Every time it happens we call 311 and it might change for the remainder of that snowfall, but they
1113 always revert to the improper method on the next snowfall. Some education needs to occur for the
1114 drivers.

1115 I think it's perfect as is. The streets are always well maintained even in high snow fall periods.

1116 Cannot easily maneuver off a low corner curb because the ruts, ice snow too bad to get by on mobility
1117 streets muck finds a home on the sidewalk. the wind row at intersections are an icy strip or a trapped
1118 water. major roads > Bow Tr the middle of road median alignment inside the crosswalk not cleared by
1119 plows or anyone else > hill to climb over at the curb crosswalk street and on the other side back on the
1120 sidewalk. countless times go home covered in road spay from walking on street. Asphalt pathways
1121 behave differently to frost -freeze thaw often black ice. routes in community > be better

1122 I hate driving after a big snowfall because the City only plows one lane of Crowchild and other highways
1123 making it hard to figure out where the other lanes are. Also side streets are treacherous to drive on with
1124 all the ruts on them. Intersections need to be grated because I get stuck on ice and snow when I get to
1125 one. Really bad job by the City.

1126 As a new dog owner, I have experienced snow and ice very differently than the past. In my community
1127 (Dalhousie), there are several roads without sidewalks, which means I have to walk on the very ice
1128 streets (because they are not cleared and subject to the freeze/thaw cycle). There is also a huge
1129 problem with enforcement of sidewalk clearing plus alleyway exits onto sidewalks. If I had mobility
1130 issues, I would not be able to walk in my community.

1131 The hill to exit my community are treacherous.

1132 Little to no snow clearing on residential roads often make it very difficult to drive. We live in Canada. All
1133 roads in Calgary should be cleared. Contract out the side road work.

1134 After a significant snowfall residential roads side streets, bus stops and intersections are very hard to
1135 walk on because they are not adequately cleared. Laneways and alleys are very slippery to walk on even
1136 after weeks of a snowfall. The city seems to think Chinooks are part of the snow and ice program
1137 solution. That is completely unacceptable. Also sidewalks should not be the resident's responsibility as
1138 may people including myself have significant mobility issues and cannot shovel.

1139 I'd like quicker cleaning of the cycle infrastructure so it's safer to bike on weekends. I'd like better
1140 drainage to prevent meltwater from freezing into dangerous ice patches. I'd also like city to
1141 groom/groove cycle paths (similar to in Finland) to improve traction for bikes.

1142 As a cyclist I would appreciate reliable and consistent clearing of key cycling routes throughout the city,
1143 including the separated cycle tracks. Please consider network topology in your clearing design so that
1144 individuals can complete a full journey on cleared pathways

1145 SIDE STREETS SUCK.

1146 I live in [removed]. My primary concern is the frequency of plowing and graveling that occurs on our
1147 crescent. It is plowed and graveled too much. For example last week our roads were plowed on a day
1148 when the temperature was in the + double digits and then again on Saturday night at 9:30. We had only
1149 had a skiff of snow. These services were completely unnecessary.

1150 Plowing of roads often creates huge mounds of snow creating no place to park or areas where 2 vehicles
1151 cannot pass. This creates a more dangerous condition for motorists and pedestrians. If possible it should
1152 be left alone and hopefully our chinooks will take care of it. Or plow road to one side instead of both,
1153 preferably to north side where the sun can get to it easier and melt it.

1154 The way the plows push up long rows of hardened snow/ice at intersections makes them hard to cross
1155 the street on foot and nearly impossible with a stroller.

1156 Safe Cycling network is constantly compromised when the road plows dump all the snow on the cycle
1157 network - forcing me out into traffic

1158 The roads around Calgary are treacherous after a snow fall and make driving in this city a nightmare.
1159 Increasing service on all high traffic roadways is imperative.

1160 "Icy sidewalks and intersections make walking hazardous.

1161 Snow needs to be removed from residential streets not just moved around."

1162 Roads are NEVER cleared properly. One lane out of 2 to 4 is cleared and the one that is cleared is not
1163 cleared completely. In a major city, you should never be playing "guess what lane you're in?" and/or
1164 sliding on black iced intersections 3-4 days after snowfall! (All occurred in the last 2-weeks with all wheel
1165 drive with brand new Pirelli winters, driving to the road conditions.

1166 Pathways are icy. Residential street gets large ruts and icy sections because not cleared.

1167 The residential roads never get cleared which make it difficult to leave my driveway after a big snowfall.

1168 Intersections and road ways need faster cleaning and sanding in the Foothills Industrial area. This area
1169 seems to be the last to get sanded.

1170 I am unhappy with the lack of clearing of residential roads. We get stuck often and then we have big ruts
1171 and lots of ice afterwards. We are in a climate where we get snow and our current snow removal plan is
1172 unacceptable!

1173 Vehicles parked on the roads making snow removal no existent. Snow/banks appear making it difficult
1174 to get in and out of spot. Alleys are a total mess, every year! Sometimes impossible to drive down alley
1175 and get in parking spot.

1176 Oh my goodness - it's inexcusable that pathways aren't maintained in this city! What an impact to
1177 everyone's lives - having to choose to not be active/not walk the community, or to do it in an unsafe
1178 manner. Please identify core pathways in the community, and invest in clearing them. Eg, I'm in
1179 Tuscany - examples of pathways that need maintenance are the path from Sobeys to St Basil's, and the
1180 path around the Estates Ridge.

1181 Stop plowing residential side streets. It provides zero value, is a literal waste of time and money.

1182 My community would like to be able to clear the walkways between houses but apparently we aren't
1183 allowed to do that and the City won't do it either. It is frustrating to have pedestrian and/or cycling
1184 paths that are built and can save a pedestrian a lot of time but that are not cleared, but also the City
1185 actually prevents us from trying to do it ourselves. I would like to add that I have noticed an
1186 improvement in pedestrian snow removal over the last 4 to 5 years.

1187 I need a safe CONTINUOUS path from my home to the bus stops, grocery store, library and bank. Ice is
1188 left after a warm spell between bus stops or curbs and sidewalks.

1189 The court we were on was very icy as snow is never ploughed on masters mews Se. you take your life in
1190 your hands when trying to cross road here. Also the plough makes Hugh banks of snow at cross walks
1191 located at roundabouts which is very difficult to climb over when trying to walk.

1192 I have two children under 3 years old and often have trouble walking with them/ the stroller on
1193 community pathways and around intersections.

1194 "Icy buildup on downward-sloping roads as one approaches a stop sign or signal light. I have had, at
1195 times, to steer my car into a curb to prevent rear-ending a car stopped at a light even though I am going
1196 very slowly. Specifically the slope of 4th street leading down from Parkhill to the lights at 30th Ave
1197 where 4th street becomes Mission Rd.

1198 Also my wife and I slip on icy patches on the switchback from Parkhill to walk along the Elbow river
1199 pathway. The pathway itself also needs to be de-iced."

1200 They never salt or completely clear the sidewalk. They leave it icy

1201 The problem is that sidewalks aren't consistently plowed, unlike the roads. Why do we leave busy
1202 pedestrian streets like 8th Street SW up to individuals to clear the sidewalks while we plow the street
1203 right beside? The result is inconsistent and inaccessible as quality varies, some businesses plow others
1204 do not, enforcement on non-plowers doesn't happen. It's silly - sidewalks are transportation systems,
1205 you have to plow the whole thing in a coordinated way, just like a road!

1206 Ice build up around storm drains.....my street has been blocked for weeks and nothing being done.
1207 Reported at least 3 times

1208 The response time is too slow and residential areas are completely neglected. It is an atrocity how the
1209 snow and ice is dealt with in this city.

1210 Clearing snow on city owned residential sidewalks should be the City's responsibility.

1211 because road conditions are so poor I have to leave home earlier in the morning to commute to work
1212 and it takes more time to get home and that makes it hard to complete morning or evening activities
1213 with family

1214 requirement that abutting property owners are responsible to deal with windrows left by City ploughing
1215 activities is extremely challenging . Windrow is on City streets , property owners are not allowed to use
1216 equipment nor hire private contractors , so you either need to deal with it by hand ,or submit a 311
1217 request which can take weeks to provide service . I have missed multiple meetings by having my
1218 driveway blocked by a windrow , public transit is not an option for out of town meetings

1219 Snow on the city roads is removed with a huge delay which makes it difficult to drive through snow.
1220 Also, there is lots of ice on the roads that doesn't get sprayed or sanded properly. The driving conditions
1221 this winter have been worse than I saw in the past 10 years.

1222 Not having a proper method to clear the roadways when the salt does not work - everything turns to ice
1223 during the colder days and whatever they are using on the residential roads is a waste of time it makes
1224 everything turn into a mashed potato type substance which packs into your treads and make it even
1225 more difficult to get around. Would prefer the salt/sand mixture that was used years ago. Also way to
1226 much time and money is spend in the residential areas on bike paths that are not well used.

1227 The biggest problem I face is walking...sidewalks are extremely icy no matter where you walk. It's worse
1228 when the sidewalk is not cleared be it downtown or residential.

1229 Snow being pushed up on my sidewalk but not my neighbours due to the fact that I don't have vehicles
1230 parked on the front of my house but my neighbours do. Why zig zag up to curb to clear 50' of roadway
1231 when the rest of the block isn't? Snow vehicles going down my street multiple times after the snow
1232 ended. 4 times within 7 days of the last Feb snow.

1233 I commute to work. I don't live downtown. I should be able to safely complete a 20 minute drive to work
1234 and I can't.

1235 the lack of enforcement on main residential roadways, the neighbor beside us parks on the street so
1236 after a snowfall, the snowplow has to stop and move around his vehicle filling our driveway access...
1237 why isn't he told to park in his driveway on snowplow days, its been 15 years!

1238 Roads that are not cleared in a timely and quality fashion causes delays in drive times, increased
1239 accidents and a danger to everyone that has to drive on snow covered slippery streets. As a result an
1240 increase in insurance premiums because streets are slippery and not cleared properly.

1241 Stop dumping snow in the cycling lanes(eg 26Ave SW(

1242 Icy residential roads

1243 As a senior I think it is outrageous that city sidewalks should be cleared by taxpayers. Other Canadian
1244 cities clean sidewalks. The snow clearing budget should be increased to include sidewalks and side
1245 streets. Disgraceful conditions have been endured on side streets most winters. Move some money
1246 from unnecessary purchases like "art" and clean our sidewalks and side streets. Our taxes go up yearly
1247 anyway! Change the bylaw.

1248 Is too difficult to walk due to a lot of snow and near by my house, there's huge ice on the road when you
1249 turn left or right, so when I'm driving, car is sliding so much and not going forward. I don't want to get
1250 that experience again.. it is scared to drive. I live in northeast Sky View. Thanks

1251 Snow left on side roads makes them dangerous and icy.

1252 Often makes traveling to work stressful and dangerous

1253 Sidewalk clear road is not. How is someone supposed to cross? When road is cleared a windrows of
1254 snow is left on the curb. You should clear these you created them

1255 Clear or break up cul de sacs. Living on an ice rink all winter gets old quick.

1256 The sidewalk clearing needs to include the snow buildup at the curb. This buildup makes it hard for
1257 handicapped pedestrians and scooters to navigate from the sidewalk onto the roadway to cross. It is
1258 treacherous right up until the snow melts and clearing it is obviously not part of the city plan. My
1259 husband has mobility issues and this lack of clearing impacts his independence.

1260 In the 25 years I've lived in Forest Heights there have been 3 plows that have graced us with their
1261 presence.

1262 The sidewalks are treacherous for pedestrians and make being outside dangerous.

1263 Walking path to river by our house not cleared. Can't push stroller

1264 WHY AM I EXPECTED TO CLEAR THE SNOW WHEN THE CITY DOES NOT CLEAR MY STREET? WHAT THE
1265 HELL DO I PAY TAXES FOR?

1266 Paved pathways in developed communities are not currently cleared. This creates mobility challenges
1267 for residents in the winter as well as hazardous conditions due to Calgary's freeze-thaw cycles.

1268 Driving in any subdivision in this city is very hazardous. I have only seen a snowplow twice in 11 years in
1269 my neighbourhood and both times they made the roads worse as they only go down the middle of the
1270 road and leave a huge mess of ice. Plow drivers in this city need to be properly trained. Send them to us
1271 or on for training. For the amount we already pay in taxes there is no reason our streets are not plowed.
1272 Other municipalities in this country manage to plow all streets within 3 days.

1273 Sometimes I'm unable to go out because the roads or worse the sidewalks are not cleared for several
1274 days.

1275 Skids are common at so many high trafficked intersections that we frequently use. Ice develops quickly
1276 at these intersections for whatever reason. Barlow and 114 ave SE as an example. So many cars
1277 including ours have dangerous skids here.

1278 The salt hurts my dogs paws

1279 Please avoid making large snow drifts in front of peoples driveways. Hard to clear out (has been up to
1280 an hour before) with kids prior to leaving, or elderly who cannot complete it and need to go for a doctor
1281 appointments. Also affects those with injuries. Please when clearing the snow and large drifts are in
1282 front of driveways- clear those too! This would be 1x per winter at most! Has not happened 2021-2022
1283 winter.

1284 Snow is never touched when I go to work at 6 am. Why can they not address it sooner? Plus, snow
1285 should be plowed not just salted. Hill in my neighborhood is never plowed.

1286 Plows and salt trucks on bare and dry roadways or out during Chinooks are a waste of money.

1287 Snow clearing for wheelchair accessibility. Transit stop snow clearing

1288 When we get a dump of snow City needs to double or triple the frequency of snow removal so people
1289 can leave their driveway and go to work. We are always snowed in and unable to drive out of our little
1290 circle when we get lots of snow at once. I think City should hire private contractors to keep residential
1291 streets passable. We get snow every year why is snow removal not yet well planned.

1292 Plowing in of driveways, bus stops and crosswalks

1293 I don't have huge challenges. But, note, expecting neighbours to clear areas between properties (while
1294 logical) is likely to result in one neighbour doing it and one not. And everybody suffers, except the one
1295 not doing it.

1296 The Somerset park inner road should be cleared of snow. Never cleared these years.

1297 Inability to safely cross the road because snow and ice are piled up.

1298 Pathways with yellow bars completely icy and littered, unlit and dangerous.

1299 Mardaloop is a mess when Mount-Royal is clean why ? Wardañoop is becoming !

1300 We have lived in Calgary for 8 years and not once has our Culdisac be plowed or the public walkway
1301 down to the park.

1302 Poor quality or damaged sidewalks which allow water to pool on every thaw, and then freeze perfectly
1303 smooth after every freeze. No matter how good a job the resident does at removing snow, you can't
1304 remove water, nor solid ice. 311 reports have not resulted in action as of this writing.

1305 I drive for a living. We need clear, snow and ice free roads. It's economically damaging to our economy
1306 and to persons involved in crashes. This is a basic city service. Do an exemplary job, not the half
1307 [removed] job done now

1308 The snow is not removed. They plow it up against the sidewalk creating a huge berm and now people
1309 cannot park in front of houses. Abd it narrows yhe road and fills in all of the drveways that have been
1310 shoveled. The snow goes up onto the sidewalks and now people have to shovel again only now the snow
1311 is heavy and crusty.

1312 We live on a flat crescent which requires no gravel and the occasional snow removal - but we get the
1313 road gravelled quite few times during the winter, in my view a waste of money. During winter moneys
1314 people need to slow down and not expect streets to be as clean as in July.

1315 Residential street a constant hazard during winter months

1316 Shocked that the keep clearing residential streets when there is little or no snow

1317 Putting the onus of residential snow removal on residents and corporations is risky and extremely
1318 inconsistent when it comes to levels of ice on sidewalks. Most residents and home owners are good at
1319 staying on top of it, but it only takes one house to leave a giant streak of black ice for someone to slip
1320 on. This is exacerbated when people take vacations during the cold winter months and leave their
1321 homes unmaintained. The city should take more care of sidewalks in residential spaces.

1322 I also have a bad knee and any time I go outside for a walk I am always so scared of coming accross a
1323 path that hasn't been maintained and then having to try and navigate that. There needs to be more
1324 done to properly maintain pedestrian safety

1325 i live in cul de sac whih is hardly ever cleared of snow and ice, making it difficult a best to use my car
1326 and my walker

1327 When you plow residential roads you leave such rows of plowed snow that they make driving, parking
1328 and even walking almost impossible! It is better if you do not do anything!

1329 Poor drainage of accumulated snow at intersections creates real problems as the curb is underneath the
1330 snow or water when the snow melts. It also freezes making pedestrian crossing a real challenge.

1331 The streets are not plowed cleaned or sanded

1332 I am able bodied and walk a lot. I find the windrows along resident and main routes impede me the
1333 most. Home and business owners do their bit but these spots can be challenging. I would also like to see

1334 more care given to clearing on-street bike lanes as this treatment is preferred due to ease of snow-
1335 clearing, however, these segments are not cleared properly and accumulate the snow from travel lanes
1336 and sidewalks

1337 On major roads (ie Crowchild Tr., John Laurie Blvd, Sarcee Tr., Shaganappi Tr., Nose Hill Dr.) all lanes and
1338 exit/entrance ramps are not fully cleared. The snow needs to be pushed back so the white lines are
1339 visible and full lanes are clear. It seems like they are concerned about hitting curbs so lane is not fully
1340 cleared. Also, a huge obstacle is the extra traffic calming and bike lane curbing prevents lanes being
1341 properly cleared.

1342 Windrows in front of my house after the plough goes by. This is probably unavoidable, but sometimes I
1343 wish they would come closer to the walk and clear the "parking" area, parked cars are sometimes in the
1344 way, but sometimes it looks like it could be done. March 7th the grader came by, that seemed
1345 unnecessary, the snow is almost gone.

1346 Driving on my street can be very difficult as snow and ice builds up and rarely seems to be managed.
1347 Walking can become really unsafe so I don't unfortunately

1348 The sidewalks crossing laneways and crosswalks are treacherous! The City fines people for not keeping
1349 their sidewalks clean yet they do nothing to maintain the sidewalks crossing laneways and crosswalk
1350 areas. This results in very dangerous conditions, especially for visually and mobility impaired people.

1351 when plows push snow up against my vehicle parked on the street so has to make it next to impossible
1352 to get out especially when the snow is packed like ice, I'm a senior and can't shovel ice packed snow that
1353 is a foot or more deep.

1354 More people are now walking on pathways for exercise but it is a physical challenge to use icy pathways
1355 that are not cleared. Clearing more pathways would also allow me to cycle more and use my car less

1356 "1. Relying on property owners / renters to clear sidewalks isn't effective. Only ½ of my neighbours do it
1357 but most wait for a Chinook.

1358 2. While the city plows streets and sidewalks, it's simply "moving the snow" to another location, which
1359 ultimately gets reshuffled back to the roads. The city needs to actually REMOVE the snow. Think
1360 Montreal or Toronto, where the plows throw the snow into a dump truck instead of pushing it to the
1361 side of the roads"

1362 More needs to be done to ensure that businesses and private property owners clear their sidewalks to
1363 ensure that our walkways are safer.

1364 In three years living at my current address my street has not been plowed or scrapped to level the ruts.
1365 Throughout the winter these ruts become dangerous for vehicles

1366 Walkways not clear and icy

1367 If we get a significant snowfall, our cul-de-sac can be almost impassable for a few days. The thing that
1368 seems a total waste is the "token drive through", that a plow will do 7 days after the snowfall. By the
1369 time the plows get to our cul-de-sac the road has been packed by traffic. If you can't make it within a
1370 day or two, don't bother coming at all and save your budget dollars.

1371 "I live in Kincora and the walking pathways are just terrible. As a young family, it's great to get outside,
1372 walk to the park...but sometimes it's just too dangerous.

1373 The community associations says they can't maintain, because the city classifies it as a nature reserve
1374 and the City won't maintain, because it's owned by the community.

1375 But come on! Can't a compromise be achieved, so the residents don't need to suffer."

1376 As a senior it is difficult to navigate a lot of snow and ice. This keeps us trapped at home a lot of days.

1377 My streets and roads was not cleaned after snowing which is create a lot problem for me.

1378 when i report non-shovelled sidewalks nothing gets done and the offenders repeat

1379 People continue to shovel snow onto road ways. Causing deep ruts on residential streets.

1380 The occasional lack of snow clearing on main roads makes my commute to work longer.

1381 "Road is ploughed resulting in ice you could skate on, no sand/gravel laid. Intersections in Foothills
1382 industrial are always sheet ice.

1383 Roads in Lynnwood/Ogden are garbage but PumPhill plowed and sanded.

1384 Richer the neighborhood better the service"

1385 The lack of removal causes stress and long commutes to work

1386 Driving on snowy roads is so dangerous. You all need to come out and clear roads to have them ready
1387 for the morning commute.

1388 The impact is purely in the cost.

1389 I haven't seen grading or sanding on my residential street in 3-4 years. waste and recycling gravels my
1390 alley which myself and neighbours are not happy with since they never pick it up until end of summer.
1391 Also do not support cycling lanes or any preferential maintenance of them in any shape or form.

1392 Instead of windrowing snow and removing with trucks and loader/snow blower it gets plowed in my
1393 driveway for me to deal with. Discusting

1394 We don't see snow poles in our area, almost ever. It is an ongoing joke that our snow removal is a
1395 Chinook!

1396 I walk with a walker and have issues getting g my walker over the snowy intersections and alleyways.
1397 Had walked to co-op two days ago and had to lift my walker with groceries over the snow. Not
1398 impressed!

1399 I regularly walk to Brentwood or Northland Malls and use the engineered walkways that cross back
1400 alleys to link streets, i.e Bennett Cr NW to Capri Ave NW, and Brisbois Dr to Brockington Rd NW. These
1401 are never cleared of snow & were shear ice after recent warm weather in Feb. These need to be sanded
1402 on a regular basis. If the City wants to encourage people to walk instead of drive, they need to make it
1403 safe. To require an elderly resident who may live adjacent to clear them is not reasonable.

1404 Very challenging to drive through residential roads that have high ruts and become 1-way streets with
1405 parked cars on either side.

1406 Ensuring pathways and pedestrian crosswalks are fully cleared to ensure strollers and wheelchair users
1407 have ease of access.

1408 The seven day response time is too slow. Residential streets are often left in terrible condition as the city
1409 slowly address priority streets.

1410 Longer commute times due to poor removal of snow and lack of gravel on the roads.

1411 Lack of snow removal on Residential roads impacts my ability to get to work. I can't afford an AWD
1412 vehicle.

1413 Lane aprons are never cleared making them hazardous to walk on because they are icy and sloped.

1414 Slowed down and frustrated by windrows at intersections of pathways/sidewalks/roads/driveways.
1415 Slowed down and falling due to ice on pathways (need drainage plans just like we have for roads!).
1416 Slowed down and exhausted due to snow on residential roads that are part of signed bike routes (what's
1417 the purpose of those blue signs, really?). Frustrated and worried when cars drive in the bike lane
1418 because they can't see it under the uncleared snow.

1419 It's very hard NOT to fall

1420 Very icy residential roads which also have cars parked along both sides - it is challenging to drive these
1421 safely.

1422 When I go for a walk on residential streets, most citizens shovel their sidewalks. However when you get
1423 to an intersection it is a nightmare trying to cross the street as no ice is removed in the intersections,
1424 only roadways.

1425 "Frequently observe snowplows weeks after a snowfall scraping over bare roads or being extremely
1426 busy a day before a chinook. Activity increases significantly on weekends and nighttimes. Have observed
1427 snow plow scraping on road in front of my house 7 times within 30 minutes, and then parking with
1428 flashing lights to play on phone (Sunday night).

1429 If you want to save money, take away useless operation on residential streets. It peaks whenever good
1430 extra pay for night/weekend work is possible."

1431 As a disabled person who moved back to Calgary a year ago I am appalled on the lack snow removal
1432 here in Calgary. I moved here from Ontario where it is required by law that EVERY road, walkway,
1433 parking lot MUST be free and clear of snow. The snow plows are out constantly out making the roads,
1434 walkways and parking lots are clear. As a disabled person I have hardly gone out this winter because I
1435 fear I will fall. Even my apartment complex parking lots is not cleared properly.

1436 I find walking troubling in the winter. Especially this winter with the warm up and cool down. A lot of ice
1437 across sidewalks

1438 Large windrows at the bus stops, cars that are left on a snow route for the entire winter and the city
1439 plows around them and they are never towed. Creates icy patches on adjoining sidewalk because the
1440 sun never shines where the car is parked.

1441 Lack of snow clearing on residential streets makes sidewalks unsafe. It is unfair to fine residents for not
1442 clearing the sidewalk when the city does not clear the street, making sidewalks worse, the city should
1443 clear sidewalks and all streets. Explore practices in cities like Ottawa & Montreal where snow clearing is
1444 much better. Compare increased snow budget to decreased costs due to accidents (police, health care,
1445 insurance).

1446 Wetland pathways are often slippery with ice. There are also side access pathways to the wetlands
1447 which do not receive any attention whatsoever making access difficult throughout the winter months.
1448 Our residential road is never ever cleared as well and it is near impossible trying to find a safe crossing
1449 area due to icy conditions. Last winter we were stuck inside our home due to the heavy snowfalls and
1450 residents eventually had to take control.

1451 The City of Calgary does a very poor job at snow removal. They just shove it to the side barely off the road
1452 waiting for the next chinook. The amount of snow actually left on the roads becomes a hazard (for all
1453 the front wheel drive. Vehicles out there) when it does get warm and start to melt. Residential roads are
1454 terrible! When a grader does go by it goes so fast leaving a mess in its wake and they block driveways
1455 making another job for the residents.

1456 I have a small child and sometimes the road plow and sidewalk plow go a straight line down the
1457 pathway and where the curb cut should be, there is a two foot icy snow pile. This is also a challenge for
1458 the visually impaired who have very set routes and expect to be able to cross at certain safe places.

1459 I use a wheelchair and cannot cross streets in the winter because ramps on and off sidewalks are not
1460 cleared and plows just pile snow onto them.

1461 Cul-de-sacs are often not addressed, and when there is a large amount of snow it's very difficult to get in
1462 and out. Out. Getting stuck is a regular occurrence.

1463 snowrows up against the sidewalk in intersections and pedestrian crosswalks make getting on and off
1464 sidewalk to cross road difficult, particularly for seniors and people with mobility issues

1465 Inside the community road. Road always be icy as snow never or very late removed from the street

1466 The piles of snow in bus stops make entry/exit from the bus very dangerous. Similar can be said for
1467 plow piles at intersection sidewalks.

1468 I am afraid to walk in any area that is icy as my balance is not what it used to be. Bad locations in my
1469 area last year included crosswalks (Shaganappi Tr & University Ave) and certain bus stops (not laybys)
1470 where I saw people having trouble dismounting and getting through the deep snow. U of C is good
1471 about clearing their sidewalks but their trucks clean parking lots in the middle of the night, waking up
1472 neighbours. Why is this allowed at that hour? Alleys here are very icy.

1473 I'm disabled so use cane or walker. Edmonton Trail and 4th Ave NE after the bike path/roadway plowed,
1474 you are climbing over I'm disabled so use cane or walker. Edmonton Trail and 4th Ave NE after the bike
1475 path/roadway plowed, you are climbing over 3 piles of snow. To get onto road, get thru the bike path
1476 and then to get onto the other sidewalk. I have slipped and fallen minimum 3 times per winter since the
1477 bike path went in. Very dangerous area.

1478 "I live on a street with houses on one side and the other side of the street is Nose Hill. I have gone
1479 through council but nothing. I would like the snow removal be pushed ALL to the Nose Hill side of the
1480 street. I ask this because I ALWAYS get my driveway filled in and then I have to clean it AGAIN!

1481

1482 If we don't clean our walkway we get fined only to get blocked by the plough. If not you need to look at
1483 ploughs with arms come down to clean driveways. This happens on any road plowed by the city."

1484 I cannot take the usual pathway I take in the summer for exercise because it's not plowed. When snow
1485 is plowed on main roads, snow piles up on crosswalks, I have to climb over the pile of snow to cross the
1486 road.

1487 "Windrows are always a challenge at bus stops and pedestrian crossings.

1488 We need a public information campaign on connector paths - between houses. Too many residents
1489 don't realize they are responsible for shoving the snow on these connector pathways. An otherwise
1490 great walking path can be completely impassible due to the lack of snow clearing - massive ice - that
1491 prevents getting to the City cleared pathway."

1492 Should switch from using rocks to salt.. the rocks do nothing and chip everyone's windshield

1493 I live on a bus route. When the plow drives by multiple times (and not usually needed) I get blocked in by
1494 massive snow pile. Maybe snow should be removed on bus routes

1495 Being mobility impaired negotiating icy sidewalks is a challenge, crossing streets where snow is piled up,
1496 crossing streets that aren't plowed or sanded makes going two blocks to my neighbours for tea is big
1497 challenge. I shouldn't have to be house bound in winter, or be forced to drive everywhere

1498 Sidewalk cutouts and bike lanes cleared sooner

1499 When the snow plow does a main road and leaves piles of snow across the residential roads it makes it
1500 hard to get out of the streets without getting stuck.

1501 The amount of snow and ice on sidewalks are unacceptable especially for the mobility challenged

1502 Plowing compressed snow and ice from residential roads onto residential driveways often blocks
1503 driveways with snow over a foot high and wide making them impassable.

1504 Crossing intersections on the road at the curb. The sidewalk may be clear but there was build up along
1505 the curb. The worst locations are along plowed city streets. Sidewalks along City property used by
1506 commuters are not cleared.

1507 Low visibility on main roads and snow on residential roads pile up beyond control.

1508 Intersections extremely slippery to walk. Windrows left by plows. Residential streets not plowed. City
1509 owned pathways not cleared.

1510 Unclear cycle tracks and intersections mean my work takes longer. I was doing 8 hours days biking
1511 outside in the snow when it was -35 this season and every time I have to get off and walk bc of the
1512 snow, it increases how long my day is.

1513 Residential areas are not get cleaned, i missed my work so many times because my car stuck in snow
1514 pileups on roads. Also on other roads snow cleaning staff doesn't react on time, when they come to
1515 clean by the time snow turns into ice which causes accidents.

1516 Driving, traffic, having to keep my sidewalk clear when the city doesn't plow my street!

1517 Poorly plowed major roadway leading to accidents

1518 Back alleys and the transitions between the alleys and residential streets become quite icy and can be
1519 quite treacherous for walking and driving

1520 Home owners have 24 hours to clear snow - the city doesn't follow their own rule on this and most
1521 often those sidewalks and roads are never cleared let alone in 24 hours. The City of Winnipeg manages
1522 to clear snow and maintain accessibility - you should follow their program

1523 sidewalks owned by city seem to be not cleared. eg, north side of the Charleswood bridge over
1524 Crowchild; or generally places where alleys emerge at street. these are usually left icy and unsafe
1525 (especially because they are sloped...)

1526 The cost, as reflected in my taxes, reduces the discretionary cash flow I have.

1527 The wind rows that the Calgary Snow plows create leave intense hazards at intersections and
1528 crosswalks. The Sidewalk & Pathway plows are out first, and these road plows leave hazards all over the
1529 place and often throw snow back on the sidewalks and pathways which have already been cleared.

1530 The worst is the snow piled up by plows on the road blocking access on and off of the sidewalk to cross
1531 intersections. It can also be challenging getting to the cleared pathways through residential areas. Also,
1532 sidewalks in front of MRs and ERs can take a while to clear.

1533 I am an 85 years old senior and I live on Kensington Road. I have designated handicapped parking. The
1534 snow plows just speed along and block the parking and my walkway so I cannot get to my Access
1535 Calgary vans in the winter. The build up can be so bad with large chunks of ice and gravel that it can't be
1536 moved by hand. The city should not block the disabled or seniors in like this. I have called when it's
1537 been bad but was told the city doesn't do anything about this any more.

1538 Leaving a ridge on driveways when you decide to plow side residential streets. It's better if you just
1539 don't plow if you can't remove this ridge from driveways!

1540 Depends on how much it snows- last year if a snow plow came down it just went down the middle of the
1541 road & the snow built up - so it was difficult for use to get in & out of the driveway. That is if the snow
1542 ploughing put its blade down. I have seen them come down the road and nothing was done.

1543 When there is a large snowfall, the plows do a good job of clearing major streets but they just push the
1544 snow to the sides which means that roads entering into residential areas have huge mounds of snow
1545 that have to drive thru or over. This might be okay for drivers of large trucks but I've gotten stuck more
1546 than once and also seen many other people get stuck too! Also, it traps parked cars & reduces parking.
1547 I'd like the city to start removing snow, not just pushing it to the side of the road!

1548 I walk my dog many of times sidewalks are icy and snowy . Why can't all sidewalks be taken care of .
1549 Many do not clean theirs and the city doesn't have the man power for complaints...

1550 Inconsistent clearing of snow/ice on sidewalks vs pathways vs lane crossings vs engineered walkways - it
1551 makes walking anywhere very hazardous because inevitably you hit spots that have not been cleared.
1552 They should all be cleared and there should be consistent consequences when they are not.

1553 The road's too slippery to drive sometimes

1554 The location of the mailboxes, the ice pack from vehicles is so thick, when the snow melts there is no
1555 place for the water to drain as the gutter is packed with ice. The sanding and ice melt that the city
1556 spreads on the roads when the weather is warm and no need for them to spread it, seems to be a waste
1557 of tax dollars.

1558 Most challenging is travel down narrow residential streets with cars parked on both sides, snow/ice ruts
1559 in the middle and an oncoming car. Next most challenging is navigating lane crossings/aprons and
1560 windrows as a pedestrian.

1561 On pathways, ice can be an issue with melting and refreezing. Some areas have people who plow down
1562 to the path while other areas in the city the plow leaves snow on the path where it can become icy. It
1563 makes walking a challenge.

1564 Roads are cleared well but snow just collects on corners and pedestrians and especially those with
1565 disabilities have to step over or through huge snow banks

1566 I am a senior and have trouble walking on side streets and alleys with the ice and ruts. I have fallen
1567 many times. Thankfully I am unhurt. Also the city should clean the sidewalks as seniors have a hard time
1568 with this and cannot always rely on a neighbor to do this for us.

1569 I currently spend time around "The District" in the NE by the Shell and Starbucks off of Deerfoot to the
1570 West and the pathways around the area are never cleared.

1571 I have lived in many cities in Canada and found the snow program at the City of Calgary to be least
1572 effective. I am amazed at the time & costs being directed to ambulance, fire and police to attend to
1573 crashes as a direct result of only clearing priority routes while ignoring secondary and residential routes.
1574 In other cities, where full and complete clearing is required, accident rates requiring emergency
1575 services following more significant snowstorms appear less.

1576 Waiting days to plow bus routes then showing up at 3 in the morning to wake the neighborhood on a
1577 road that doesn't need clearing AND never getting near the bus stops on the route they are supposed to
1578 be clearing.

1579 I am tired of driving in ruts on side streets and alleys and laneways. Highways like Crowchild which is a
1580 multilane highway usually have only one lane plowed and cleared. Bike lanes should not be plowed or
1581 even exist. Main streets and highways are only meant for cars. I have never seen a bike use the bike lane
1582 in Silver Springs, Northmount or Kensington in summer or winter. Wasteful use of money. Also City
1583 should better clear intersections and ramps as well as sidewalks.

1584 Ice build up at corner on residential street accessing main road in/out of community

1585 I've never seen a playground zone in my area cleared. We live in one and are adjacent to another and
1586 they've never been cleared by the city, at least not in the 4 years I've lived here. We have 4
1587 different neighbours with corner lots all directly across from the school that do not shovel their

1588 sidewalks and with the amount of foot traffic the playground/school zone gets, the sidewalk conditions
1589 get very dangerous very quickly. I fell when I was 7 months pregnant because of it.

1590 On-street bikeways all but disappear as useable routes in the winter time if they are not
1591 protected/separated. Would like to see these routes get a higher priority, and for the snow ban to be
1592 area specific, so that bike lanes with parking adjacent can actually be cleared. Affects my ability to get
1593 around safely and in a timely fashion, and for cars and I to share the road well where we're forced to.
1594 More reliable bike rack availability on the front of CTransit busses would also help.

1595 "The current bylaw allows snow removal companies to wake people up at 5am using snowblowers with
1596 impunity.

1597 When I did snow removal we used shovels early in the morning because of basic respect for others.
1598 Snow Removal companies use the bylaw to ignorantly and maliciously operate in disruptive ways that
1599 are fully unnecessary. A specific caveat to snowblowers being not allowed before 8am would benefit
1600 all residents of this City greatly.

1601 Please.

1602 We want sleep."

1603 Navigating residential areas during the winter months. We have never had snow cleared in the 40 years
1604 I have lived in this area despite some very bad snow storms.

1605 I live in a residential area. Usually the snow on the road is higher than the sidewalks causing deep frozen
1606 ruts that damage my car and even make walking dangerous. When the main routes are clear, stop
1607 ploughing them and move onto the busier residential streets before they turn to sheer ice. Too often I
1608 see the plough come by for its obligatory pass a month after a snowfall when there isn't any snow left.
1609 Quit ploughing bare streets and plough when it's needed.

1610 Calgary's snow removal program is a disaster. I come from eastern Canada. Relying on Chinooks to do
1611 your snow removal is misguided. Remove the snow in a timely manner yourselves.

1612 snow plowed up against curb blocks melt water from road access to storm drains constantly floods
1613 sidewalk, & freezes at night, sidewalk ices over, impossible to keep clear of ice until all snow melted, try
1614 to keep sidewalk clear but exhausting

1615 I cannot walk in my neighbourhood, I cannot volunteer not assist the elderly as I cannot drive safely on
1616 my street. The sewers that back up every year further prevent mobility each Chinook / spring melt.

1617 I bike from 17 Se - east hill to downtown to work everyday. there are a lot of path way, and road way no
1618 snow remove such as close funeral home, intersection, the bridges from 17 Ave se cross Ballow trail,
1619 Defoot. Also the bike lights signal are not working for a while. If no light. Please check route 17ave Se to
1620 YW building, few intersections and bridge should be snow clear.

1621 Stop putting the onus on to citizens with these "surveys". Do your job. Keep roads clear to a level of
1622 acceptability that doesn't rely on chinooks.

1623 Why is it that on a holiday weekend and it is +5 and everything melting and is planning to continue to
1624 melt for the next several days that we are wasting tax payer money having sanding/plow trucks out
1625 clearing snow from residential streets that is going to melt the next day.

1626 Piling up snow across driveways is wrong

1627 The sidewalks are too slippery to walk most of the time during winter snowy days.

1628 You idiots clear hand yourselves a fine for not clearing public sidewalks.

1629 It's beyond pathetic , and it's endangering lives

1630 I have mobility issues. The mess just crossing the street means I have to drive everywhere. Windrows
1631 mean I can't cross. And often the street is just a mess.

1632 Crossing streets - especially getting to and from curbs - and streets (e.g. MacLeod Trail and Bonaventure
1633 Drive) lacking sidewalks. Almost worse is getting around shopping areas and box stores, e.g. Deerfoot
1634 Meadows and ALL Superstore locations.

1635 Very difficult to cross residential streets or get mail when streets are not ploughed and then feeze. The
1636 bus stops need to be cleared of snow, it's very difficult when there is a pile of hard snow to go over to
1637 get on the city busses

1638 I live just off a hill; very occasionally have problems going up it in the winter.

1639 Our residential streets are often impassible unless we use 4 wheel or all- wheel drive. The streets are
1640 terrible. Graders occasionally grade snow well after (weeks) a heavy snowfall.

1641 I understand residential roads are not a priority, but the icy conditions as some intersections to the
1642 major roads in the neighborhood were terrible, If you sanded or put gravel down - I couldn't tell, or if
1643 you did - didn't help.

1644 Driving in alley, slippery and snow packed. They turn to ice and new sand once and whi,e after snow fall

1645 In neighborhood streets city doesn't clean snow, snow on the road blocks water reaching to catch basin
1646 and sidewalk becoming icy.

1647 I use the pathway in my neighborhood every day for walking. Most of the time it is cleared in a timely
1648 manner but some of the spots that don't get the sun can get very icy. Since I'm a senior, I'm very
1649 cautious when walking but it is nice to have a clear pathway so I don't have to worry about falling.

1650 After a big snowfall, not able to leave house/get out of driveway

1651 It is never done properly and a build up of snow, turns into ice and is dangerous

1652 Our area has essentially ZERO snow service. Once you turn of the main road on Cranston Avenue the
1653 roads are an absolute mess. The further we get to our home, the worst it gets. We already had damage
1654 to our car as the snow and ice piles up so high it hits your front bumper. And many times it is extremely
1655 treacherous to walk to our mailbox, as you have to walk over icy side walks (poor drainage design) and
1656 icy/snowy roads. What a disgrace for a city like ours!

1657 The snow is slow to be removed from roads. More sand should be placed down. And I'm an advocate for
1658 salt to remove the icy road conditions to help drivers reduce the number of accidents due to slippery
1659 roads.

1660 There is no clearance at mailboxes. Residents are expected to do it which is hit and miss on
1661 dependability. It's also not feasible to expect someone to shovel around the group mailbox if they aren't
1662 there 24/7.

1663 You literally don't clean any of the snow or ice on the roads in front and behind my house. I am always
1664 scared I'm going to slip and injure myself.

1665 I have not had my residential street plowed all winter. The city never seems to get to the lower priorities
1666 in their seven day plan. Being military, I've lived in MANY Canadian cities so I consider the effectiveness
1667 of this city's program against many others. Calgary's snow clearing is BY FAR the worst of my postings
1668 including Halifax, Montreal, Ottawa, Kingston, Barrie and Edmonton.

1669 Quite good plowing, but could get away with less. The streets could be plowed much less, only when we
1670 get lots and lots of snow. The plowing helps, but before it was plowed, it looked just fine.

1671 Roads are not cleared in a timely manner. Gravel is not a good solution for clearing roads, salt would be
1672 much better due to the constant freeze and thaw

1673 Windrows at intersections make it very difficult to walk with a stroller

1674 Snow has to be removed from the road.

1675 Belly plows are useless. Snow needs to be removed!

1676 City, CBE and CSSD sidewalks are the worse ones in the city for getting cleared in a timely, proper
1677 manner. Makes going for a walk dangerous and not enjoyable so we tend to drive more than we
1678 otherwise would.

1679 The city does not even pass by NE community at all to clean the streets. It's really disappointing and
1680 frustrating because we pay property taxes like every other community but when you drive down to NW,
1681 SW, or SE they get their snow plowed right away. This needs to be investigated as to why it's only
1682 happening to the NE community.

1683 Clearing downtown roads but leaving huge rows across sidewalks for pedestrians to clamber over is
1684 thoughtless. Not too mention people with decreased mobility

1685 Leading up to Intersections. Get some sand and ice salt out there!! Lack of maintenance Leads to
1686 accidents.

1687 lack of ice and snow clearing to get to and from bus stops, and the area at the bus stop itself.

1688 When the residential streets are not clean at all it is difficult to go to work or anywhere.

1689 I live in the forgotten community of Tuscany. My bus shelter never gets cleaned unless we complain.
1690 Crossing the road the sidewalk and road is clear but there is no clearing to get from the sidewalk to the
1691 road. The sidewalks that are not in front of a building or home are never cleaned and you can't
1692 complain because there is no house number or address.

1693 Please stop pushing snow and ice from the road clearing into the bus stops, it is nearly impossible at
1694 some stops to access the bus, and impossible for anyone with a stroller or mobility issues.

1695 Pushing snow from the centre of residential roads to the side is a waste of time. I DO NOT WANT TO BE
1696 AWOKEN BY THE EAR-SHATTERING SCRAPING OF METAL ON CONCRETE BY CITY TRUCKS AT 3 A.M.

1697 Salt is ruining my car.

1698 Our street is cleaned in up to 5 passes despite the fact that there is hardly any snow. The speed limit is
1699 also 30 km/h because of a playground and a school. At times, the cleaning occurs in the middle of the
1700 night.

1701 Snowplows pushing windrows across sidewalks, crosswalks and bus stops.

1702 "The City plows snow, ice, and sand onto sidewalks on 14 Street, making them UNSAFE.

1703

1704 I shattered my shoulder because of snow melt then freeze smooth due to snow and ice being pushed
1705 onto residential sidewalks.

1706

1707 The off leash parks are left with ice and ice melt, making these pathways unsafe. I have had to stop using
1708 the off leash park at John Laurier and 14 Street NW (South of JL) to avoid injuring myself."

1709 The road out front of my house was designed back in the fifties and when it is not cleared by the city
1710 before a thaw happens (many times during fall/ winter/ spring in Calgary) the water pours down on the
1711 sidewalk making it impossible to ensure no one slips. City's Free gravel helps if we get out there before
1712 someone does their morning walk. Either better cleaning or a change in the road structure and drainage
1713 would be useful.

1714 Residential coverage needs to be improved and the costs added to the budget

1715 Most 4 lane roads I drive near my house have several feet of ice and snow from the curb left from
1716 inefficient plowing causing difficulty travelling these sections and causing many problems. Many so
1717 called "merge lanes" are mostly covered and make merging VERY UNSAFE!!! For example: northbound
1718 Macleod Trail from Heritage drive EVERY YEAR is reduced to half a lane as soon as you turn the corner
1719 forcing traffic to almost collide!! Bonaventure drive is always a 1.5 lane North of Heritage drive!

1720 There are problem areas that could be resolved by landscaping and sloping changes.

1721 "1. Sidewalk cleaners fill the cutouts with snow, making it impossible to get through in a wheelchair.
1722 Sometimes, two of the four cutouts on an intersection will be very difficult if not impassable.

1723 2. Far too much salt is used on sidewalks and intersections. Then you are in a wheelchair, that salt gets
1724 on your hands and then on your jacket and it eats your cloths and wheelchair if you don't wash it off
1725 right away."

1726 I come from Montreal where all the snow is gone from roads and sidewalks within 24 hours of 10 cm or
1727 less snowfalls and 72 hours after major dumps. This city is an amateur.

1728 I am elderly & live on Richmond RD. Shoveling snow on the sidewalk is so dangerous truck mirrors are
1729 inches away. Only to have the plows cover it 10 minutes later. then by - law sends me a letter. Fool
1730 proof money grab !

1731 After the snow storm first part of March 52 st was left a disaster. You prayed to stop no gravel it was
1732 awful. This area Carrie's big semi trucks who need to be able to stop. This road is always left in poor
1733 shape dispute all the traffic on it. You have the budget spend it no excuse.

1734 I need city sidewalks cleaned so I can continue to walk my dogs safely

1735 Side streets are not plowed and get icy.

1736 I walk and both my husband and I also use transit) and pedestrian snow clearing is awful. The plow does
1737 the main feeder roads frequently even when the road is already bare but back roads are not plowed well
1738 or at all. The sidewalks are brutal and lead to ice build up which leads to falls and injuries. This affects
1739 quality of life for many--and seniors and the disabled suffer the most. So stop doing the main roads
1740 repeatedly but do the residential streets incl sidewalk access.

1741 Sidewalks, especially downtown, must be the responsibility of the city to clear. The mobility challenges
1742 that the current policy downloads onto our most vulnerable are unacceptable. All Calgarians must be
1743 able to use the sidewalks and this is city government's responsibility to ensure.

1744 I can't walk my dog as it's so slippery , the off lease park was like a slippery ice rink !

1745 Budget dollars wasted

1746 Newer areas in the South East, like Walden seldom have snow cleared; this makes it dangerous to drive
1747 especially in traffic circles.

1748 Collector roadways always left behind, not enough city equipment to do an adequate, timely job in snow
1749 clearing.

1750 Residential roads are to the last to be cleared but are the worst, Leaving many people stuck only meters
1751 from their homes. When clearing begins, for some unknown reason salt/sand is put down first then
1752 shortly after plows scrape it away. What a waste!!

1753 I walk a lot in the neighbourhood, and rely heavily on sidewalks and pathways. The level/quality of
1754 winter service is variable, particularly when there has been snow/thaw/freeze/thaw/freeze, etc.
1755 Clearing surface snow to expose a layer of ice makes many areas unwalkable. There is very little
1756 application of grit or salt or a mix to improve safety.

1757 When stuff is super icy like it has been this winter before a melt..... It made many roads so scary , tell
1758 your gravel dumpers to go super slow and dump that gravel like they are not paying for it! Period! most
1759 days they go normal speed which does not allow for enough to be dumped in many critical areas! I drive
1760 transit and am fully aware of what I am talking about!

1761 Poor clearing of ramps at so many crossings which limits accessibility. Would like to see more grit
1762 applied to improve grip. Freeze thaw cycles are very hard and it's very slippery.

1763 My very short street is a cul de sac, and we have lived here over 40 years, and have NEVER seen a snow
1764 plow. We have had 2 maybe 3 gravel drops in that time. After a heavy snow, we often can not easily

1765 get out of our street, and no one seems to care that we do not get service. I guess there are no council
1766 members living on our little street.

1767 People create their own lanes as roads aren't cleared. Bad winter drivers create havoc with this.

1768 No challenges, just waste of resources to plow or salt some roads that don't need it.

1769 Most city owned sidewalks are terrible. The pathway through the park a park in oakridge that has never
1770 been cleaned yet you clean the stupid bike paths.

1771 "Getting stuck in the snow on residential streets.

1772 Pathways not cleared."

1773 Snow remains between the wheelchair ramp at the sidewalk corner and the wheelchair ramp on the
1774 right-turn island. Snow remains in the carriageway when I walk from the right-turn island across the
1775 road. Old Banff Coach Rd at 85 St SW.

1776 Snow and ice accumulation. Build up of ice on roads and pathways, cannot walk safely to mailbox or
1777 walk anywhere. Intersections and roundabouts are just sheets of ice.

1778 It's frustrating to have difficulty getting off your own street when you can see that bike lanes for a very
1779 small number of cyclists are being cleared. Transit is not efficient enough to forgo driving and some of us
1780 have vehicle required jobs.

1781 I don't really have issues that impact the quality of my life but I do feel that there are times when I
1782 hear/see snowplows on roads that are already clear.

1783 The city does not clear the snow in our neighborhood at all, we get extremely thick ice build up that
1784 does not melt until at least June every year and I and other neighbors have fallen and gotten hurt
1785 several times.

1786 "Walking paths develop icy patches as snow is packed down due to their priority in the policy. More
1787 people walk than cycle in the winter months but it can be dangerous for a senior to get outdoor
1788 exercise.

1789 My cul de sac road gets very icy/slippy and is never cleared"

1790 Snow clearing always lag behind resident expectations and impedes commute, especially the essential
1791 community health workers, who need move around even during inclement weathers. Every year we
1792 herd of snow clearing money not spent and when we know Calgary snow budget lag behind other major
1793 city of similar size. We need to do better.

1794 "Access to crosswalks, pedestrian walkways often blocked by windrows. For a person in a wheelchair,
1795 someone using a walker, a stroller, crutches, or otherwise is mobility challenged, even a small windrow
1796 is dangerous and/or impenetrable.

1797 Uncleared intersections become a dangerous, icy mess."

1798 " - Poor/inconsistent residential sidewalk clearing. I know that the city is not responsible for this, but I
1799 think this leads to inconsistency and huge barriers for people less able-bodied. Businesses and
1800 homeowners frankly can't be trusted to do this well as a whole.

1801 - Pathways and cycle tracks (specifically ones that the city is responsible for) are often inconsistently
1802 cleared, poorly cleared, or cleared only to have snow pushed back on the pathway from an adjacent
1803 sidewalk or road."

1804 Plows blocked our driveway and secondary streets in neighborhood

1805 the crosswalks, between the houses, need to be cleared of snow...the home owners on either side of
1806 the crosswalk don't do so...and don't tell me to call 311...

1807 Difficulty getting in/out of my subdivision, i.e. rutting caused by lack of snow clearing. To my
1808 knowledge, our street saw 1 or 2 ploughs for the entire winter so far. Deerfoot trail had hard packed
1809 snow for long periods of time making for dangerous driving conditions as well.

1810 I travel regularly weekdays up and down Bow Trail to babysit. After having lived in the Maritimes for
1811 sixty years, I cannot understand why the plow blades do not touch the pavement. They leave a small
1812 amount of snow on the pavement which ultimately freezes during minus thirty temperatures turning to
1813 packed ice. The maintenance of the portion of Bow Trail above Sarcee Trail is extremely poor during
1814 these frigid conditions. It is comparable to driving on a frozen tundra.

1815 First there is no ice program on the sidewalks and pathways the City of Calgary is responsible to clear.
1816 They only clear the snow and any ice left behind is left behind. With the ice from the melting snow the
1817 City never clears the ice. The sidewalk or pathway can have huge areas of ice, but they only remove the
1818 snow from on top of the ice. Not at all safe!

1819 Bike lanes almost no one uses get cleared before main roads. This is stupid

1820 More attention to side streets and all in intersections

1821 Deep southeast seems forgotten about. Many roundabouts in the new communities aren't even salted
1822 or sanded making them treacherous. My residential road in Mahogany was serviced once for snow
1823 clearing in the 3 winters I've lived here.

1824 Snow plow trucks come into our neighbourhood and plow down the middle of the road. All this does is
1825 displace the snow toward the sides. It is rarely an improvement. We need snow REMOVAL, not just
1826 snow MOVING.

1827 Originally from Ontario, where they actually plow roads. Here in Calgary, residential roads seem to be
1828 left untouched. I've never experienced roads that are simply never plowed. Our street has never once
1829 been plowed (I work from home, I would know).

1830 Taking too long to clear roads, leads to icy snow packed sections.

1831 Plows do not clear curb to curb making lanes narrow and unsafe. Gravel is often applied only to last few
1832 feet approaching an intersection which is insufficient for cars coming to a stop and then needing to get
1833 going again when the light turns green.

1834 There isn't a quick enough response time to heavy snow.

1835 Too much salt on my vehicle which in turn affects the concrete on my garage floor. Find a substitute for
1836 salt that is non-damaging to concrete.

1837 There is an unwillingness on the part of residents to clear the sidewalk that crosses back alleys and
1838 access to green spaces. The City also does not clear these areas. This leaves treacherous areas,
1839 particularly during snowmelt and refreeze periods.

1840 "Stop using the graders on residential streets!!! They act like zambonis, turning the streets into sheets
1841 of ice versus leaving some "snow tracks" to grab a bit of traction.

1842 IMO, residential streets are winter - maintained worse than they were 10 years ago, by using zamboni/
1843 graders."

1844 Snow and ice buildup make it very challenging to navigate safely when walking or driving in the winter. I
1845 can get a fine for not clearing my sidewalk, but the city doesn't take care of its portions of the roads and
1846 sidewalks. It's not fair to expect residents to maintain clear walkways when the city isn't required to do
1847 the same. Passing the work on to residents is also not a reasonable request.

1848 Hunter view Drive is a bus route and prior to 2014 used get snow clearing quickly now it seems to be
1849 treated like a residential street this causes buses to get stuck going up the hill on bad snow days.

1850 remove the snow that is scraped to the side, otherwise there's no where to street park residentially.
1851 also, when the city is waiting for a chinook, and insurance is increasing, so many problems could've been
1852 solved by just plowing. even deerfoot wasn't cleared even adequately and was hazardous for much
1853 longer than 7 days this past winter. not everyone can work on a laptop at home.

1854 Not having the side road done is a deep disappointment and there are days you can not use them
1855 because they have become a skating ring

1856 Visiting people who live in residential neighborhoods is a nightmare, since roads stay snowy and icy for
1857 far too long!

1858 "For the most part I believe we should let the sun take care of the snow during warm temperatures that
1859 follow a snow fall.

1860 Often I have seen plows on our streets when most of the snow has started melting and isn't causing an
1861 issue.

1862 I realize other areas of the city need more attention as drifting is an issue but the plow driver should
1863 have the authority to skip streets or whole areas that don't need the clearing."

1864 I live on a High traffic residential road, with school busses and lots of residential traffic throughout the
1865 day. The rate of clearing is not enough. The road is cleared only through the centers and snow builds up
1866 along the driveway exits. I am unable to use my low car. Have been stuck on this raised snow bank on
1867 several occasions. Being older it's getting harder. Thank god for helpful neighbours, this is not
1868 acceptable though.

1869 Hampton's service is too repetitive, trucks spreading salt/gravel followed by trucks scraping off what
1870 has been spread by first trucks. A third set of trucks spread more. Trucks travel too fast in residential,
1871 causing the gravel to hit vehicles parked on driveways and sending it past sidewalks onto residential

1872 lawns causing spring growth issues. Scrapers should not push road muck onto residential sidewalks ever,
1873 very heavy to clean twice by tax/homeowners. This salt enters the Bows ecosystem nice!!

1874 Pickling of residential roads is really really annoying. Once the pickling is done it is like driving in sand. I
1875 don't believe pickling side streets is necessary. I have seen the truck go by my house on numerous
1876 occasions at 10:00PM just let mother nature do her work!

1877 It gets to a point where side streets are so frozen and rutted that a front wheel car risks being stuck
1878 going down them at far too many points during a regular winter. The fact that not everyone can afford
1879 huge trucks and SUVs makes it seem like the city of Calgary favors people who utilize environmentally
1880 damaging vehicles to commute and it's outrageous in the 21st century this is the standard.

1881 Ever since the city of Calgary implemented pickle on our roads, the impact has been horrific! Roads are
1882 breaking down faster and it feels like driving on grease. Furthermore, we now have excessive salt build
1883 up rusting the undercarriage of our vehicles and destroying our boots and clothing which we never had
1884 before. Go back to simply putting down gravel. This pickle cannot be good for the environment either.

1885 The snow removal in NE is terrible 95% of the time 16th @ Stoney wasn't done and very dangerous to
1886 drive in

1887 When the city installed a bicycle lane, it promised improved snow removal since parking was
1888 significantly reduced. Unfortunately, snow removal is a rarity. Snow is often piled so high in front of my
1889 house that it's extremely difficult to enter a vehicle, impossible to safely park for extended periods, and
1890 dangerous for my elderly relatives to travel from the car to the sidewalk. Residential roads with high
1891 traffic due to several nearby schools are not cleared quickly, which leads to accidents.

1892 The lack of pre-planning for the icy intersections and the lack of ice melting products. The gravel used is
1893 pitifully at best destroying windshields and the amount of cleanup is wasted on a yearly basis. Using a
1894 salt based product or melting based product would be better

1895 Intersections are glare ice in residential areas.

1896 Residential Roads & Alleys

1897 You only care about cars. You expect residents to shovel snow on sidewalks without regard for their
1898 physical capabilities. Why are residential sidewalks ignored, when residential roads are not? Addressing
1899 pedestrians first is more just, I'm sure you've heard of Sweden's policy and the gender bias in roads first.

1900 Currently I find things manageable, however I find the snow clearing vehicles are often clearing only the
1901 main lane on roadways that are already cleared and should be clearing the parking lanes on snow routes
1902 once the primary traffic lane is clear. Vehicles and transit have trouble in these lanes areas. This is why
1903 parking is not allowed on snow routes during this time.

1904 Early morning snow clearing needs to happen before heavy traffic begins to ensure roads are ready for
1905 the traffic, needs to be cleared more often, not just one sweep through

1906 We live on a long small side street and over the last couple years we have seen snow piles show up days
1907 after a snow storm spread salt and drive around our cul-de-sac with their blade down creating a ridge I
1908 believe this is a total waste of money and time it's obvious that the trucks have nothing to do so they're
1909 killing time killing time is also spending my tax dollars for no reason

1910 "Remove the snow from residential areas I believe a suggestion is to
1911 But excess snow into areas in the city not used in winter"
1912 Not effectively removing winrows
1913 Have property bordering Elbow Drive SW. Sidewalk and fence is setback a long way from road. Seems
1914 the plow driver wants to see if they can hit the fence with dirty snow when plowing they go so fast. I do
1915 walks around 5 AM and later in the day have to chip this dirty snow off walks.
1916 Residential roads needs to be cleared faster.
1917 Painted cycling infrastructure is useless in winter. It ends up being portion of road with all the
1918 accumulated snow/ice
1919 You don't know how to properly clean residential, highways streets!!!, I have yet to see one snow plow
1920 or a dump truck....You don't salt, sand or use gravel on street....or off ramps. I can't walk on sidewalks in
1921 the winter as they are ice. Look to Ontario - they know how to clean their streets and sidewalks.
1922 "We have city playground and soccer fields across from our home which causes blowing snow in winter
1923 to drift and block the adjacent road. In past the city erected snow fencing which was a tremendous help
1924 in keeping the blowing snow in the field. In recent years my requests to 311 have been ignored and it is
1925 no longer put up.
1926 The entire road becomes a one track trail in and out causing huge rutting. proactive measures such as
1927 more snow fencing installed prior to the point when the ground freezes."
1928 I live in a cul-de-sac and snow plowing is a one strip event. On a heavy snowfall I have an extra 20 ft
1929 swath to get through before reaching a cleared spot on the road. This means there is additional ice build
1930 up for that uncleared area which takes a month longer to melt in spring. During winter both directions
1931 of traffic is on the same swath plowed.
1932 When the snowplow just push the snow to the side it makes it hard with crossing the road with
1933 walker, wheelchairs . Hard to dig out cars and driveways when snowplows have gone by . With the 51
1934 million a year for snow removal as a home owner our tax dollars are being abused.
1935 "Need to prioritize the large hills in Calgary such as bow trail west. Also a snow fence around west
1936 Stoney trail would be very helpful in making that road more driveable and reduce snow removal efforts.
1937 Make HOA's remove snow from engineered walkways, volunteer program for bike pathways and for
1938 people who need help (elderly, medical issues)"
1939 Poor servicing of roads which I believe increases accidents as a result. Use of snow melting materials as
1940 opposed to plowing roads results in deep slush which is hard to drive through and can result in loss of
1941 control even at low speeds. Poor timing in clearing roads when weather forecast for snow is known well
1942 in advance. Plowing or road maintenance after rush hour as opposed to early morning pre-rush hour.
1943 Plesse clear residential roads also
1944 it seems to take forever for the city to clear roads, its almost like they are just waiting for it to melt

1945 If we can't get around on our roads, whatever the city is doing is NOT working. Residential roads need to
 1946 be cleared. The build up on the sides of the roadways around our homes cause us to have to pull over
 1947 and let other pass every single day. How many millions of dollars does it really cost to fix this problem?
 1948 It's absurd. Money wasted or money never spent. McKenzie Towne is a mess every snowfall.

1949 Bike pathways and pedestrian walkways need to have a higher priority, can't bike at all when there's
 1950 snow/ice until it melts. I was also walking downtown yesterday and there were a lot of sidewalks not
 1951 cleared, especially the pathways that go under the c-train.

1952 things seem good

1953 I drive stoney every morning. I know the city doesn't maintain stoney but there's a highly noticeable
 1954 difference between stoney and city streets. City streets seem to either not be done properly or take forever
 1955 to get done after a good snowfall. And we live on a bus route!

1956 Very disappointed to see bike paths maintained while sidewalks beside them remain snow covered.
 1957 Perhaps the residents should have a vote by ratepayers.

1958 Crossing 16th or Memorial is dangerous because you have to climb over snow mountains. It is awful to
 1959 do this to pedestrians.

1960 Road snow removal activity is conducted way more often than is necessary. This has also happened on a
 1961 Sunday and late evening, during times which are likely at overtime rates. This is on a cul-de-sac.

1962 I leave for work early in the morning around 6am and sometimes there hasn't been a plow on a
 1963 residential road or a high traveled road like stoney trail. Many people in my neighborhood have to park
 1964 on the street and when a plow does go through it can cause the vehicles on the side of the street to get
 1965 stuck. Intersection clearings need to be better as I have seen several people struggle to drive through an
 1966 intersection with the snow and slush that builds up.

1967 I drive semi in Calgary and the roads are barely maintained, especially hills. Beacon hill nw on Sarcee
 1968 trail has never been cleaned early in the morning and is a truck route which is the only way to go and it's
 1969 not possible to climb in a loaded semi

1970 "I live in a double Cul de sac, in the past 17 years there had been many where residents couldn't get out
 1971 of our street. I've watched plows do the street beside me, behind me but never my cul de sac and you
 1972 have to call and complain all the time for any service yet I pay taxes like everyone else.

1973 I drive all over the city every day and it's easy to see what communities are favorites too the plows!
 1974

1975 I also have no sidewalk on my side just 10 feet of solid ice yearly 500 characters and I can't continue"

1976 I live in a cul de sac that is slightly uphill. It would be appropriate to have sand and gravel on this road in
 1977 winter's place. I get very angry seeing manicured bike lanes and no bikes ever using 11 street SW and yet
 1978 the roads are not properly cleaned.

1979 Our road always builds up with ice and snow and not plowed unless someone complains or calls 311!,

1980 Those snow removal needs to learn from Toronto to clean snow. Instead of parking in front of Tim's and
1981 killing time

1982 Ruts in freeze thaw times are brutal and potholes that are formed need swift fixing in spring

1983 Residential and side roads are the worst. Also see too many homeowners shoveling their snow onto the
1984 street making matters worse.

1985 Stop plowing residential roads with front or side driveways down to bare asphalt. Plow only as required
1986 to flatten out ruts but do not create the wind rows that block driveways that cause hardships to
1987 residents.

1988 My biggest complain is how city snow plow trucks simply pushes all the snow onto the city side walk.
1989 This is a huge problem. Case in point, on the 20th Street SW between 50th Ave and 34th Ave SW (Marda
1990 Loop), the overnight city snow plow trucks usually speed and simply dumps all the all the snow back
1991 onto the clean side walk making it impossibly for home owners to shovel as the snow turns into ice the
1992 next day and creating a hazard for pedestrians. Very unprofessional.

1993 I'd like to see the City do more in regards to people and businesses who do not shovel. One corner that
1994 is always particularly bad is Centre St and 40 Ave by Tim Hortons. Takes days to get cleaned and it's so
1995 slippery. I have slipped and fallen many times there.

1996 "Every year my alley is sanded by either waste or Roads and nobody ends up cleaning it up come spring.
1997 Alley is parallel to power lines in north glenmore park"

1998 Cannot exit my driveway after ploughing and my side of the street does not get ploughed

1999 Sand and gravel after moving or removing snow when salt does not work because of temperatures

2000 "Our street is a cup de sac and never gets plowed. Snow has become so high at times Cara struggle to
2001 get out of driveways.

2002 Visibility of road lines is limited and makes safe driving hard. Salt trucks drive through communities but
2003 don't deposit and melt mix."

2004 Transit stops are the least looked after areas I've seen.

2005 Getting off the bus there is almost always a huge snow bank to jump over and risk falling.

2006 Cycle paths are kept clearer than walking. Please pay attention to people that walk in the winter, there
2007 are likely more walkers than cyclists.

2008 In 22 years my street has never been ploughed or sanded why do we have property tax nothing gets
2009 done in my hood

2010 Seeing plows out throwing up sparks on bare or nearly bare roads drives me crazy! Seems we are just
2011 trying to spend the budget whether we need to or not. Let's plow when we need to and not plow when
2012 we don't.

2013 Ice, during the freeze -thaw - freeze cycle during Chinooks

2014 The side roads are slippery and have mounds of hard packed snow which make parking and walking a
2015 challenge especially during years when we have abundant snow fall. Check your hospital records for
2016 accidents related to slips and falls during the snowy weather and see if there is a correlation.

2017 The snow and ice make it so slippery and dangerous to walk our dogs

2018 City needs to remove snow from streets as other cities do and not rely soupy on chinooks

2019 Being stuck on residential streets because of snow not being plowed and worst hitting parked cars
2020 because it's slippery .

2021 Sometimes the plow does not show up in our neighborhood for a week after heavy snow (garrison
2022 green)

2023 I use Transit as my way to get around the city as well as to get to work so it's very important to me to be
2024 able to get to the buses without climbing over windrows (snowbanks made by snow plows) or trudging
2025 through snowfall. I also am very cautious about walking during winter.

2026 The program needs to be more predictive of weather. We all know it's going to snow overnight but plows
2027 don't seem to get out to any roads until later the next day at best. They should be running that night to
2028 get ahead and minimize snow build up. We all have to drive to work at 6:00 or 7:00am but none of the
2029 roads have been touched all night.

2030 7 days of snow clearing is too long. Signal Hill is impassable uphill on 17 Ave SW after any heavy
2031 snowfall, and I cannot get out of my areas, so it doesn't matter major roads are maintained. I drive a
2032 AWD and have snow tires on, by the way.

2033 Intersections were quite icy this year, and really needed to be salted/peeled/gravelled more evenly. Often I
2034 found that the salt/gravel was used very sparingly, and concentrated in one tiny spot.

2035 Sidewalks and crosswalks are sometimes horrible to navigate.

2036 Snow and ice need to be removed on residential streets. They can become very dangerous to those of us
2037 who are seniors, and those that have mobility issues. And clean up all windrows in crosswalks and bus
2038 stops.

2039 Fear going on the roads when it is snowing. When a storm is coming we buy supplies in advance and
2040 don't plan to use the roads for 3 to 4 days after it stops snowing, hoping the roads will be clear by then

2041 Myself and other people I know have all been in accidents related to icy roads that were not properly
2042 maintained by the city of Calgary. The roads are so poorly maintained that on certain bad weather days
2043 and the days following I don't feel comfortable driving.

2044 Very stressful to drive whenever it snows knowing the roads are not taken care of. Very high anxiety
2045 driving.

2046 "When the trucks scrape down the snow to a solid, slick finish, and then do not gravel, it makes me so
2047 angry. Leave the snow, at least it provides some traction. Scraping it down to a skating rink finish is just
2048 a waste of time and money.

2049 A week ago I travelled on 52nd ave SE and it was insane - scraped down, glare packed snow/ice,
2050 absolutely no traction. The snow would have been better left as it was."

2051 Windrows. Shoveling our sidewalks and driveways only to have to do it again after plows do sloppy jobs.

2052 Gravel truck has thrown gravel half way up our yard/ property each time it comes by. Plow trucks go by
2053 very fast, not being very effective.

2054 I come in to give blood etc.. and occasionally bike to get aroundi am very pleased with what i encounter

2055 I feel the city does a good job of clearing essential roads and balancing managing costs.

2056 Suburbs can be difficult, snow gets stacked high blocking views, taking away street parking, etc., thus
2057 avoiding these areas altogether. Sometimes on 16 Ave (Hwy #1) Snow is too high to get into
2058 businesses parking lots.

2059 Sometimes leave a ridge at the side impossible to cross from curb parking with an ordinary car.
2060 Fortunately I have a 4wd truck but most people don't have that advantage. I would agree with less
2061 plowing, more sanding and far less salt.

2062 Residential streets are very dangerous as they are not plowed and the tiny bit of gravel gets ground into
2063 the built up snow and is ineffective. Sidewalks at intersections are often not cleared and drains should
2064 be cleared by the city to avoid water and ice build up

2065 In the community of Killarney, after a heavy snowfall, back alleys should be considered for snow
2066 clearing. Many have garages that we can't get out of.

2067 "Love in Coventry Hills and the walkway is on the No clean list. It goes from our street to Coventry Hills
2068 Blvd where the bus stop is.. have fallen several times while walking. It needs to be cleared. Then snow
2069 removal on the east side of Coventry hills Blvd is horrible... have called 311 to have snow removed

2070 Tired of the NE being the poor cousin of this city"

2071 Snow piles and ice build up. We should remove snow like Ottawa does

2072 Need!experienced snow and ice experts on decision making bodies. Check out UofA and UofC.

2073 Residential roads are never cleared and cars are always getting stuck. It is so hard to have to get to work
2074 on time when you can't get your car out of your street.

2075 Engineered Walkways, the snow clearing is a joke to the point they are dangerous in fact most are never
2076 cleared. four lane roads/ bus routes are cleared every two hr yet they only clean 1 1/2 of the lane and
2077 leave the windrows on the outer lane and force traffic to drive over the lines in the other lane. I see
2078 next question the city program not responsible that is what taxes are for Stop painting rainbow
2079 crosswalk for the fringed minority.

2080 Ice dams and walls around bus stops, lrt ramps and curbs make mobility devices almost impossible to
2081 use at times. Even snow on main commercial sidewalks will stop a mobility scooter

2082 Residential roads are left for to long snow gets packed and stays till chinooks blow create mess.

2083 Sarcee Trail in the SW, especially by the hill, needs some extra attention from the plows and sanders.
2084 For a priority 1 road, there have been several times after a storm that I wonder if the crews have been
2085 through there at all. Also, prompter clearing of windrows from sidewalks at major intersections (all
2086 intersections, really) so pedestrians don't have to risk injury climbing over a snow/ice bank to cross the
2087 road.

2088 Everyday i need to drive 80km, It is scary to drive on snowy and icy roads. Sometimes it takes so many
2089 days to have clear roads, it is not acceptable.

2090 Have the belly blade sanding trucks SLOW down, they go so fast, they sometimes put more snow on my
2091 freshly cleaned sidewalk because of their excessive speeds. That's not what I pay my taxes for.

2092 As a senior living alone and do not drive. It is very difficult for me to cross roads with my walker after the
2093 snow and the interestion, with lights and crosswalk can be challenging one day after the snow but is
2094 continuously be hazarded and risky a week or more following snow. And more so after the chinook part
2095 of the "snow plan" thaws everything and then freezes the melt making the relatively short crossing
2096 where I live to attend appointments or get groceries incredibly dangerous!

2097 Lack of snow and ice control, on residential intersections more grit control and poor road design which
2098 allows for rolled curb on residential areas. Difficult to see curb edge while walking and tripping hazard

2099 Money is wasted on residential roads while sidewalks and cycle paths are neglected

2100 We live on a street that has a blvd in the centre of the road. When they plow the snow, they plow it
2101 across our driveway instead of to the middle beside the BLVD.

2102 "I would walk more if the sidewalks were free of snow and ice.

2103 Snowploughs are not necessary when the snow on the road is melting. Throwing slush onto my driveway
2104 just makes ice on my driveway."

2105 I literally had to neg [removed] , what are you doing?

2106 How can you people say you even do snow removal?? I've lived in many cities and this is the poorest
2107 excuse for snow removal i have ever seen

2108 When they sand our residential hill they sometimes stop at the first crossroad when there is still a much
2109 steeper portion that needs sand. I complained once and it's much better now.

2110 Coming from Montreal where all the snow is REMOVED after the last snowflake, I've been frustrated
2111 with Calgary Non-snow removal for 30 years. Every year you say you have a plan. What plan? Not to
2112 remove the snow? At least do the bus route and not 5 days after the storm. It seems like Calgary has 6
2113 pieces of equipment versus 1000 for Toronto or Montreal. Calgary has "village" mentality. Totally
2114 annoying. Montreal does sidewalks too WITH SALT. HEAVEN. SAFETY ISSUE.

2115 It's ridiculous that we are paying to plow bike lanes given the minimal level of use in the winter.

2116 Poor service in residential area even bus route not PROPERLY plowed. The salt trucks equiped with small
2117 under frame plow are totally useless. I believe the the best employee in Calgary to clean the snow is the
2118 SUN! Calgary is now a city of 1.3 million people yet the snow service is comparable to a small town.A

2119 complete overhaul of this service is a must. Bedroom communities should receive a similar service than
2120 the bike and pedestrian trails

2121 Graders do not need to scrap the side streets when there is either no, or only one or two inches of
2122 snow...a waste of money. Also, the garbage trucks are big trucks and can go thru a fair amount of deep
2123 snow...the graders do not have to clean the alleys when one inch of snow exists

2124 Our street rarely gets cleared. We live on a curve, it gathers snowdrifts making it very difficult to get out.
2125 I had a small car that I loved, economical, and a few years ago when we had a huge snowfall, I got stuck
2126 almost every single day. I shouldn't have to give up my car of choice because the city can't be bothered
2127 to clean the streets. I also saw, on Dec 24, a man in a wheel chair stuck at the corner of a road, near the
2128 chinook, because the streets were not clean. A kind couple helped him.

2129 I am a winter cyclist- I don't own a car. I find that snow removal on the bike paths is excellent- thorough
2130 and done quickly after a snowfall. Busy streets are usually pretty good. Quiet residential streets are
2131 terrible- I sometimes have to get off and walk.

2132 Those freaking cycle lanes get even high priorities than residential roads clearance, those freaking lanes
2133 are empty 99% of the time, nobody freaking use them, put up some camera to track their usage and
2134 you'll see how you freaking waste taxpayers money !!!!

2135 Salting and Sanding residential streets that have been priority 2 only because of hills is wasteful,
2136 damaging to the environment and adds GHGs for no good reason. Areas in Charleswood/Triwood get
2137 salted 2-3 times in a few days, when when there is little snow on the roads. Should be on an as
2138 requested basis only when really needed

2139 Have problems with residential streets not being clean hard to drive on.

2140 It is a complete waste of taxpayers dollars to come plow a residential street 4 or 5 days after a snowfall
2141 and in addition I have seen too many trucks driving around with their blade up doing absolutely nothing.
2142 Unfortunately snow removal in this city is an absolute joke, there is a total lack of supervision and these
2143 plow drivers are taking advantage of it.

2144 Tired of spending money on repairs to my vehicles due to rock chips and paint

2145 Infuriating to see a truck come through residential area when snow is set to melt in forecast naturally
2146 but never when we out stuck and helping Neighbours push. No private company would ever operate
2147 with this backwards philosophy. Stop wasting money and be efficient. Watching plows out and about
2148 on highways when not needed. Look at Ontario and Montreal. They know how to effectively and
2149 efficiently manage. Calgary residential plan is embarrassing and run by an absolute moron. Sub contract
2150 it.

2151 Streets were quite clear this year as not a heavy snowfall year so far. Residents need to maintain their
2152 own sidewalks.

2153 Residential streets that are almost impossible to drive on because of accumulated ice and snow

2154 safety for seniors trying to walk on sidewalks and streets

2155 Walking with a cane can make walking on roads with no sidewalks very difficult! My sister's street off
2156 Springbank boul. is all ice and no sidewalk! Unacceptable!

2157 Fell on icy streets so many times, even broke my ankle, and in a cast for 3months!

2158 Impassable strips and intersections that have huge mounds or not shoveled, public and private too. As
2159 an able bodied person I shudder to think if i wasn't or was elderly or with a stroller and kids.

2160 The men and women are doing a great job in my opinion. I would hire more people and get maybe 25
2161 more plows . thats about it

2162 My father was lucky he had his heart attack when he did (clear roads). There are times that roads are
2163 blocked with stuck cars. Emergency vehicles could never get to people in time when the roads are like
2164 that. Residential streets need to be cleaned for safety reasons.

2165 The snow route (not parking during a declared snow emergency) is overly restrictive. The impact is too
2166 great if you can't park within blocks of your home. It should be discontinued in my opinion.

2167 Very difficult time driving in snow last year. The residential streets were never plowed

2168 Slow clearance of sidewalks adjacent to city and school board properties. Designation of some sidewalks
2169 as not being sidewalks!

2170 Residential roads can be miserable.

2171 When it snows lots in the Ogden area we NEVER SEE A snowplough come through our community. They
2172 do the richer areas and neglect the smaller communities. But if a city employee lives in the area
2173 [removed] they get there streets plowed and sanded.

2174 I hate driving on pure ice . It is dangerous!

2175 on our street salt trucks drive up to three times per day and spray salt on the sidewalks and even against
2176 our garage door. that's over 8 feet past the road edge. the salt solution is toxic in high amounts and a lot
2177 of people o know complain about sore and sensitive eyes from the salt solution that lingers in the air.

2178 Hills and off and on ramps

2179 I have lived in Calgary for 15 years and each winter my road is rarely plowed. The service needs to
2180 change to every snowfall all streets get plowed within 2-3 days. Ruts buildup and make safe travel very
2181 hard.

2182 Don't plow enough! I would like to recommend you look at the city of cornwall ON for advice. Best snow
2183 roads I've ever seen, proactive & reactive, unlike Calgary!

2184 Slow to react before during and after snow event

2185 It is nice when the grater comes down the side streets once and a while to plow and put salt down when
2186 it starts to warm up. Helps clear and melt the snow.

2187 GET RID OF THE STONES AND PEBBLES! they're always damaging every car on the road, why are we still
2188 using them? It's the worst snow removal system ever. Not safe since they break the windows.

2189 Too much gravel: it gets knocked to the sides of the streets very quickly and only serves to break
2190 windshields. Plowing residential streets makes windrows that are worse than having no plowing.

2191 Lack of all residential street clearing add stress and dangerous conditions in what is now considered non
2192 essential areas

2193 The amount of snow and ice that builds up on residential roads and intersections. I have noticed some
2194 residential areas being plowed repeatedly while other residential areas are left untouched

2195 Residential areas can become very slippery at corners, intersections and rutted from larger vehicles
2196 making paths and smaller cars have difficulty managing the roadway.

2197 The roads are so icy that it is very stressful to travel anywhere in the city. It seems that the only way to
2198 get clear drivable roads is for a chinook to come. The roads are icier after the City cleans the roads as
2199 the snow is packed/scraped down. The excuse that nothing can be done because of very cold temp.
2200 does not make sense. Are the roads in such bad condition in central Canada where the temps are
2201 consistently cold in the winter? What do they do?

2202 I take my dog out for a walk each morning before work. The city sidewalks could take days before they
2203 are cleared.

2204 My street has been a sheet of ice for 4 months. It doesn't get enough sun, so even at +8 cars a skidding
2205 out everyday. It's abhorrent that the city doesn't plow residential streets. I just moved from Halifax, a
2206 "have not" province, and comparatively speaking Calgary is a disgrace. The roads should be plowed and
2207 the sidewalks cleared. They aren't safe. I have to walk in the middle of the road to safely get to the
2208 mailbox. Forgot going for a leisurely walk around the neighbourhood. Unacceptable!!

2209 Same as most people. Intersections require more attention as vehicles are unable to proceed after being
2210 stopped at a stop sign or red light. On/Off ramps are always dangerous and require additional attention

2211 If it snows, the city keeps going back to day 1 and residential roads won't be touched for weeks.

2212 The sidewalks are not cleared and quickly become icy. As someone already experiencing knee
2213 pain/issues, a fall is not in my best interest. Likewise while main streets are cleared quickly the side
2214 residence street are left. Meaning the snow is driven over, packing it down then it turns icy.

2215 I walk frequently in my neighborhood. Crossing from one sidewalk to another in front of cul-de-sacs and
2216 other residential streets that are not bladed is treacherous as the trucks leave a pile of snow and ice in
2217 front of those streets. It would help if the driver did a quick right hand turn into the small roads and back
2218 out instead of blocking the entrance to those streets.

2219 "Many years (20) of living in my area and have only had snow clearance twice in all those years. I feel
2220 priority should be given to residential areas as well when there is a heavy snowfall that creates ruts that
2221 cause damage to under cages of vehicles.

2222 As well

2223 Start to enforce that people follow the bylaws of not pushing all their snow onto the roads. A lot of ice
2224 build up, slippery roads are created,. Grates are plugged up and water sits on roads creating flooding in
2225 areas."

2226 Living in a residential area that almost never gets much snow clearing can it make very difficult to get
2227 out of my parking spot when large sums of snow fall. I have AWD and Snow tires, they still dont help
2228 much when the snow accumulates too much.

2229 Graders and sanders not out fast enough, during and after a snowfall.

2230 Side streets only cleared once a season is unacceptable. Not everyone drives a truck or SUV.

2231 Hospitals and routes towards hospitals should be considered priority 1 if safe, reliable and efficient
2232 transportation is your goal.

2233 Not being able to travel down local streets with Auto during heavy snowfalls. Single paths make it
2234 difficult to navigate, and unsafe for passing cars. Cars getting stuck in deep snow, constant freeze/thaw
2235 creating ruts and rough roads.

2236 Sometimes I find the cycle track has been plowed over.

2237 sidewalks need to cleared by city not by residents. Poor seniors have trouble shovelling. Side streets are
2238 a mess and hard to drive on after a snowfall. laneways are ignored. Shameful. intersections, ramps and
2239 highways need major improvement in snow clearing. All the city seems to do is clear 1 lane of a street
2240 and highway. Unacceptable.

2241 There are a lot of puddles in the Marda Loop area which makes it difficult for pedestrians to cross the
2242 intersections. Cycling roads should be completely separated from other traffic with Concrete barriers.

2243 Why the hell are bike lanes given priority over streets, sidewalks, intersections, and on/off ramps. This is
2244 a car city not a bike city. The city narrowed a lot of roads to make bike lanes. Ha. I barely see a bike in
2245 the bike lanes in the summer and never in the winter. Who are you trying to serve? How about getting
2246 cleaning crews to do sidewalks for seniors and disabled people who cannot shovel. Screw the elite
2247 priviledged crowd who think bikes are more important than cars.

2248 Snowplow puts snow up against side of road makes it difficult to park and unload groceries. Snow piled
2249 up covers the street drain so is solid ice when it freezes. When the thaw occurs, water backs up and
2250 floods the street and our neighbour's yard. City crew came by once and told neighbour it is his
2251 responsibility to clear the drain - but how .. it is solid ice.

2252 I am always getting stuck on side streets after a sizeable snowfall. That isn't fun at all. the city should
2253 clear more than just 1 narrow lane on streets and highways. Ridiculous to drive on streets and having just
2254 one clear lane to drive on. The city needs to do a proper clearing not a half-[removed] job

2255 "live on a main drive through my neighborhood,u guy's just plow me in!! now i have to dig out!

2256 why are belly plow's not removing more snow,make roads a skating rink,carmack's can keep roads fairly
2257 clear,not calgary"

2258 Icy intersections can be challenging in winter, especially when it's below -20 and the gravel isn't sticking

2259 Cannot walk anywhere due to snow/ice buildup.

2260 I live near University Station. Most winter days I can't walk around the block or to the Universty CTrain
2261 Station as people don't shovel their walks, making walking treacherous. I estimate about 70% of the

2262 residences here are rental properties. Tenants don't care and landlords don't supply snow shovels. I feel
2263 forced to drive wherever I go so I don't risk hurting myself. I drive to City pathways to walk.

2264 Sometimes it takes a few days for a neighborhood to be cleared of snow if it was a bad snow storm

2265 I do walk everyday, to walk across a road with the snow piled up on side of road is deadly!

2266 Separate issue and a challenging one - but when roads are ice and snow covered, is there a way to
2267 increase influence more drivers to slow down. Drivers in this city seem to be a lot more aggressive and
2268 speeding in more dangerous driving conditions.

2269 Injury due to falling on ice or uneven road/sidewalk while walking

2270 Abandoned cars left on the street preventing snow removal should be impounded.

2271 "The snow removal in residential areas is very poor. I have often got stuck with my car because of poor
2272 conditions.

2273 Also I help my elderly Mother and the city the public walk ways and intersections are poor at times.
2274 The city must consider those with disabilities when making decisions about snow clearance. Saving
2275 money should be last on the list. The safety of are people are of utmost importance."

2276 Some sidewalks are not cleared. Some have been cleared and then a pile of snow is left blocking access
2277 to the sidewalks.

2278 I go for walks in the neighbourhood and the lane apron is the single most likely place for a fall during a
2279 freeze/thaw/freeze cycle because of ice on the slope. A better design for future back lane ramps to the
2280 street would be a level portion where it crosses the sidewalk with a slightly steeper portion for the
2281 apron itself (that would also slow down cars entering/exiting the lane).

2282 The streets in our area of mahogany rarely get plowed, salted or sanded. They are continuously icy,
2283 rutted and just hard to drive on. This continues outside my community onto 52 and seton Blvd. The
2284 intersections are very dangerous.

2285 If the walking paths are not cleared it is incredibly hazardous when they turn to ice. If it is icy, it
2286 prevents people from using the pathways if they are concerned about falling on the ice

2287 Living and working on bus routes that I have to drive to and from work are never cleared and it becomes
2288 a guessing game for lanes. Also Anderson is seldom clear enough to find lanes.

2289 More environmentally friendly ice melting agents desperately need to be used. I moved here from
2290 Ontario and am SHOCKED at the state of Calgary's winter roads. Less snow fall here yet the roads are
2291 always icy and terrible! There are melting agents that work at very low temperatures, Calgary, do your
2292 research and improve this!! Laws should be changed as well, no overnight street parking during winter
2293 months on streets where driveways are very accessible so that plows can get right to the curb.

2294 I fear being in an accident when I travel to work in the winter. There often is an accident on the roads
2295 when it snows.

2296 The 14 st corridor from 75 ave to Anderson remains unplowed while the rapid transit dedicated bus lane
2297 is completely cleared. This dedicated lane is empty 80% of the time and should be open to traffic during
2298 off peak hours.

2299 I walk with a cane and often have to get off the sidewalk in order to travel on foot

2300 Residential streets rarely plowed leading to deep ruts when winters are very snowy and ice build-up
2301 when there are Chinooks.

2302 7 day play is absurd and needs to be converted into 24-48 hours plan. Over 70% of Calgarians live in
2303 residential areas and the city must clean those areas to enable residents to move safely.

2304 "We are in the ONLY city I've ever lived in in Canada that does not maintain residential streets in winter.
2305 I've been stuck on my own road countless times. The city is essentially a grid, so why aren't we
2306 maximizing that to ensure ALL roads in this city are safe?

2307 Further to that, if you're going to expect residents to clear windrows, you best be clearing the REST of
2308 the street."

2309 Do a better job of removing ice/snow off the ramps.

2310 Look at the weather ahead, if it seems like it's going to be nice out don't have a bunch of snow plows
2311 out. Also leaving huge drifts in residential areas after plowing makes it hard to park in front of house.

2312 Crosswalk intersections can be challenging for those with mobility issues or mothers with infants the
2313 snow banks left after plowing can block safe passage at crosswalks.

2314 Residential roads flooding/backup from lack of proper clearing especially from homes with front
2315 driveways, just pushing snow to end of driveway and then driving over to pack down. Not all home
2316 owner doing proper snow clearing. Maneuvering in communities gets frustrating cause that's used
2317 more, slippery, icy makes it dangerous

2318 Getting from the driveway to a main road. This ONLY happens when we have more than 20 cm or more
2319 and within a few days the snow is packed down.

2320 This winter I saw a different level of snow clearing.(low level). Which hampers my going to work early
2321 morning.

2322 The walkways are slippery, when the roads get ploughed the snow is piled against your driveway or
2323 entrance, and if not cleared in time becomes Hard and causes an obstruction and inability to move
2324 around. The roads are not ploughed in a timely manner and causes people to fall trying to get around
2325 these piles of ice and snow. The side roads are a mess making things so dangerous.

2326 Big ridges of snow left by the plows make it impossible to get in and out of the alley.

2327 People piling shovelled snow on the street , for example Lake Bonavista Dr, expecting the City to remove
2328 the windrows, when they pose a hazard. Shovelled snow should not be piled on the street.

2329 walking from one block to the other, sidewalk to alley not cleared. Need to move this to home owner
2330 some how so good luck with that. :)

2331 Internal roads - snow issue is extreme

2332 Driving to work is always stressful during the winter months especially if there is overnight snow. The
2333 morning commute is always scary and should be cleared well so people don't risk their lives going to
2334 work.

2335 IN THE DEEP NE- SKYVIEW RANCH, THERE IS NO GROCERY STORE, WE NEED THE ROADS PLOWED MORE
2336 OFTEN HERE BECAUSE FOOD IS A BASIC NEED. THIS PART OF THE CITY IS GENERALLY THE LAST AREA TO
2337 SEE A SNOW PLOW. THIS IS TERRIBLE.

2338 When a pathway is not cleared after a snowfall, it's more effort to cycle to work and I end up sweating
2339 more which I try to avoid since I can't shower at work.

2340 Roads need to be cleared more as in putting the blade down on the road more as leaving some snow on
2341 the road after clearing is unacceptable

2342 Residential roads, increase snow ban in residential areas so the City can plow these roads better.

2343 The roads are very unsafe as they are cleared presently. There are ruts in roads. I spend my own time
2344 clear into ice from drains and the roadway.

2345 Intersections covered in ice, not enough ice control or deterrent

2346 December was a joke, the city did not clean the snow at all, it was extremely unsafe for drivers and
2347 pedestrians. Even in main streets the snow was not removed. Calgary wants drivers to go 40km/h for
2348 pedestrians sake, but how come having a skating rink road is safe for the pedestrians? I've seen so many
2349 cars skidding and so many people falling, it was shocking! Please stop using our tax payer dollar on
2350 unnecessary. Shame on the city! You should be liable for all the accidents that happened!

2351 Residential streets are not cleared making it hazardous to walk. Snow is plowed into bus stops. It is
2352 extremely dangerous to get on and off bus.

2353 Terrible ice buildup all season, allowing melting to turn to ice then new snow then melt.... Accidents

2354 Residential roadways are not cleared during the winter. Some years (depending on chinooks) this works
2355 okay. Other years the thaw freeze cycles make it dangerous to drive to some homes in the city. This was
2356 the most challenging aspect of living in Calgary that I had to adapt to when I moved here 8 years ago

2357 Crowchild is never plowed soon enough, becomes icy, people make their own lanes. My street
2358 becomes 2 deep lanes while my parents in the SW see the grater go by 20 times on dry roads. Also alley
2359 entry/exit side walks are so icy because no one clears them.

2360 It's a joke...you basically wait until the next Chinook to get rid of the snow!

2361 cycle paths great to maintain well, to encourage more use

2362 Residential intersections are very slippery. Hills are almost impossible to navigate

2363 Plows moving snow to create a ridge in the streets

2364 The noise level downtown is absolutely unacceptable. It is virtually impossible to sleep when the plows
2365 are going at 2 am. Snow removal should be later in the morning.

2366 In my neighbourhood there are roads on steep slopes that lead to stop signs. It becomes dangerous
2367 most days when the snow and ice make it impossible to stop the car at the stop sign leading to a busy
2368 road. The ice on roads is very dangerous in our residential areas. Please help is be safe by sanding and
2369 clearing residential roads. We need to be safe on these roads before we get to the highways. Plus we
2370 drive on these small roads daily to take our kids to school.

2371 Calgary does not remove snow from the road. It is pushed to the side of the road. So the actual area to
2372 drive in gets narrower and narrower. And to cross from one side of the street to the other takes a lot of
2373 caution as the snow that is pushed towards the sidewalk makes it unsafe to cross.

2374 residential roads are almost impassible in some snow storms and the ice build up is horrible on them too
2375 as roads thaw and freeze-

2376 Residential roads are a mess in the winter. Leaving it up to chinooks to take care of is not good enough.
2377 The amount of accidents from poor road conditions on this city is astounding. Service levels have
2378 needed to be increased for at least 10 years or more. Increase service levels.

2379 Residential roads must be clean

2380 Residential areas can wait for long periods of time for a plow to pass through the community and then
2381 they generally only plow down the middle of the road leaving even bigger ruts for cars to navigate over.

2382 I find it difficult to use crosswalks and bus stops due to snow and ice piled up in both by snow removal
2383 crews as I have mobility issues even when some of them have already been cleared by someone else
2384 beforehand.

2385 I'm a recreational runner and appreciate bike paths near downtown being cleared so there is
2386 somewhere to run in winter. It's not just for cyclists.

2387 So very often we see sanding or scraper trucks driving our neighborhoods and side streets doing
2388 absolutely nothing when snow has already melted or is already clear. Money should not be wasted on
2389 that and should be redirected to when roads need clearing and sanding.

2390 Piling on snow on side of roads so that bus cannot stop at designated spot and passengers have to climb
2391 mounds or jump - very dangerous and high liability risk

2392 Side streets are very icy and intersections slippery. I would like to see more snow removal on side
2393 streets. Would also like city to enforce sidewalk shoveling by homeowners to ensure safe walking
2394 during winter months for all.

2395 "I would love to see the city clear sidewalks frequently used by pedestrians such as 17th Ave, these
2396 sidewalks are often not well cleared and slippery, which is not accessible for people with reduced
2397 mobility and creates risk of injuries.

2398 Also residential roads can get very icy and slippery as they are not plowed, increasing risk of collisions."

2399 The City of Calgary should ensure that all sidewalks on their own property are cleared as per the bylaws.
2400 Where crosswalks meet a sidewalk please ensure that the property owners clear so that those with
2401 mobility issues, wheelchairs, walkers, strollers can cross safely and easily. Sidewalks that cross back
2402 alleys need to be cleared.

2403 As a person with severe arthritis in my hips I am mostly unable to go out on snowy days because snow is
2404 not completely cleared at street crossing areas where the sidewalk meets the road. The build up of ice
2405 and snow there is impossible for me to safely cross. I cannot risk slipping as a fall would probably break
2406 my hip. I am not the only person with this problem and we need the city to make it safe for us to walk in
2407 the city.

2408 Plowing on residential streets often just pushes large banks of snow pushed up in front of
2409 residences/driveways which are difficult to clear, especially with the thaw/freeze cycles that are
2410 frequent in Calgary. Also decreases availability of parking if pushed up near sidewalks/curbs where
2411 street parking often occurs.

2412 I work with blind people and there is ongoing issues that impact People with disabilities lives. Specifically
2413 , the issues of (a) not clearing laneway crossings / aprons, (b) curb cuts and (c) the engineered walkways
2414 between properties continue to be a persisting challenge for Calgarians with mobility challenges and
2415 the visually impaired who are independent with a cane.

2416 Our cul-de-sac is never cleared so ruts develop making it bit more dangerous to drive on, especially
2417 when meeting another vehicle and trying to get by. Also mailbox area not cleared so difficult to go get
2418 our mail. Difficult to take dog for a walk.

2419 Developers do not clear the snow from the sidewalk outside of the homes they are building/developing.

2420 Snow route program horrible. No difference in snow clearing just creates big windrow in parking lane
2421 and can't park after. Was better before snow routes. Also bus routes too slow, bus is on detour for
2422 days after snow.

2423 The city recently started clearing the pathway on Munro park and it has been amazing.

2424 "We are a bit distressed over the gross overuse of salt on our roads.

2425 Our garage floor is pure white in places from salt dripping off our vehicles, as well, the concrete floor is
2426 BADLY pitted.

2427 We understand something needs to be applied to the roads to prevent accidents on icy roads, but
2428 really is there something else that is less damaging!"

2429 Sides streets like Arbour Glen Close Alcan be pretty much inaccessible for non 4x4 vehicles

2430 It's always easy to drive the day after a major storm. But pathways and sidewalks can be skating rinks all
2431 winter. It would be nice if pathways were given the kind of consideration roads get for runoff.

2432 It is not being cleaned regularly affecting risk to drive on road specially in residential area service is
2433 worst and never really clean

2434 The salting trucks are annoying!

2435 Amount of salt used

2436 Neighborhood streets based on their abilities to drain can become completely skating rinks. The worst of
2437 these should be addressed

2438 Residential streets get built up with ice because of nothing being plowed, causing poor parking and
2439 angry neighbours. Also the walkways are the same- VERY icy. Lots of times ive fallen causing my hip to
2440 go out and then having to see the chiropractor.

2441 Streets become narrower after snow plow where there are bike lane structures. This makes it awkward
2442 to keep safe from oncoming traffic. Example 2nd ST SW

2443 I'll need to buy a new car if I ever move, which i cannot afford. I live on a main road that is ploughed but
2444 the side residential roads are so terrible in the winter my car wouldn't be able to make it around.
2445 Moving to Calgary I'm amazed the side/residential roads are just left. Chinooks don't always melt
2446 everything, people need all roads ploughed not just main roads. Once main roads are caught up &
2447 cleared the residential roads should be next.

2448 I am stunned by the terrible roadway conditions even days after a snow fall. Walking is treacherous on
2449 sidewalk and road intersections and we encounter very slippery roads and walkways. I live in Beltline
2450 where there is high traffic and roads are sometimes impassable with parked cars having to park further
2451 out in the road due to poor snow removal creating single lane roads. Ottawa is a great example of a city
2452 of our size with much more snow than we get and their roads are so much better.

2453 Delays in clearing city walkways and bridges leaves them icy and hazardous. Build up of snow banks
2454 where sidewalks cross roads and lane ways make these dangerous to cross.

2455 Residential locations not clean. Very risky.

2456 I wasn't aware Calgary had a snow and ice program. I always was under the impression the City was
2457 waiting for a Chinook to get rid of the ice and snow on the roads or Spring and Summer.

2458 "The problem is when the snow is melting gently from a property to the walkpath, often you can't see it
2459 and many times i nearly fell while going to work.

2460 Or when there is to much snow melting at some intersection in Marda loop, there's a big flood as the
2461 water as no evacuation path, so it's difficult to walk around especially with a pram."

2462 There is no point sending plowers to the road when its too late and the ice freezes the roads. City should
2463 send plowers as soon as the snow starts to fall.

2464 Roads are the worst I've seen them. Our system does not respond quickly enough for appropriately. We
2465 spend billions on dollars to create spaces for people to walk ie.17th Ave and 37th street SW but you
2466 can't in the winter. The sidewalks are dangerous and the plow leaves walls of snow piled that are too
2467 high for many people to walk over. So when the plows come they somewhat solve one problem and
2468 create another. The ice this year was also dangerous and needed more salt and gravel.

2469 Our residential roads are plowed MAYBE once a year. In Ontario, it was after every snow fall (whether
2470 you live in Toronto or a small city).

2471 Can't think of any lived here long enough to know we get snow and adjust to it

2472 It is impossible for the city to anticipate all weather that could hit all parts of the city. In my opinion, this
2473 city is doing a great job.

2474 I rely on active modes for accessing the city, so my focus is on cycle and walking infrastructure. We need
2475 to pay more attention in the design of our infrastructure to deal with drainage. Ice and standing water
2476 on sidewalks, in crosswalks, and on pathways offer severe restrictions on mobility and introduce
2477 unnecessary risk to users. Also, SNIC plans need to deal with pathway gaps, where the path is clear but
2478 the residential road linking two pathways segments sees no SNIC activity through winter.

2479 Residential areas are not well cleaned.

2480 long drives to work, because of an issue on a road that snow or ice caused, traffic backed up

2481 Waiting for the snow to stop accumulating before starting plowing makes for seriously dangerous
2482 driving conditions for citizens who have no choice but to get to work.

2483 I have chronic pain and slipping on ice or uneven snow causes me extreme pain and sets my health back.

2484 Failing to clear laneway aprons and engineered walkways remains a challenge; ACA is recommending
2485 Council revisit and update policies to address these areas Step Forward included 4 actions directly
2486 related to SNIC. However, Council refused to take action and failed to pass amendments to 20M88
2487 which would have seen laneway aprons and curb cuts to be cleared of snow and ice by the adjacent
2488 property owners. ACA's 6 recommendations to Council are clear and MUST be acted upon.

2489 "Some challenges include residential road not being cleaned at all. This is bad.

2490

2491 Another thing is during the snowfalls it takes way too long for roads to be cleared. By the time crews
2492 start clearing the roads accidents have already happened."

2493 The municipal law about home owners removing snow from their sidewalks is not enforced. I fell two
2494 months ago in my neighbourhood due to ice on sidewalk and have been having Physio now for weeks.

2495 I walk a lot both sidewalks and residential roads turn to ice when not maintained.

2496 "1. Lack of snow removal for pedestrians at controlled intersections.

2497 2. Pathways not cleared of snow.

2498 3. Snow removal bylaws not being enforced. Depending on the public to complain is poor policy. Home
2499 owners need to be educated as to their responsibilities. Especially those on corner lots and those in
2500 close proximity or adjacent to schools and parks."

2501 I find basically any road that is not a major roadway can be a little tricky to navigate after a snowfall. I
2502 think they do a great job on major roadways! I just wish we could extend that to most roadways

2503 My street on Bowness Road for example gets very slippery after snowfall because the snow doesn't get
2504 cleared.

2505 Roundabouts have been extremely icy and need more attention. Also it's dangerous to walk my dogs on
2506 pedestrian walkways that were very icy

2507 City owned paths become a hazard in the winter to the point where I will drive rather than walk. There
2508 is a pathway that's determined to be cleaned by the city and it is just ice all winter.

2509 Streets are never plowed. One pass with the plow would do so much.

2510 When are crews mobilized to get to work during or after the storm? I travelled to Killarney area from the
2511 NW and the roads were absolutely not tended to. The snow had stopped no road maintenance trucks to
2512 be seen anywhere.

2513 Walk 99% of the time downtown/city center. I had my son in 2020 October and it's near impossible to
2514 take him in his stroller anywhere in the winter. I can't get through sidewalks that are city owned even if
2515 nearby stores clear their required section the city doesn't do their blocks. And the snow plows pile so
2516 much snow on the intersections you can't get the stroller through anyways. I have to wear him and pray
2517 I don't slip and land on him. Not to mention the elderly with walkers I see struggling

2518 There are too many different entities doing sidewalks. The city should not have a 7 day plan and a
2519 sidewalk owner has 24. With climate change and the way the city plows the snow, and the slow gutters
2520 behind houses has made this work overbearing for end of road houses, it should be shared. As a 30 year
2521 resident we can not go on holiday no company will do our sidewalk due to slow and melting ice so we
2522 are stuck here. While right beside us has no sidewalk so unfair. Windrows that is solid ice.

2523 When walking during Winter months, sidewalks are not cleared on public access points, such as
2524 laneways and this is challenging especially for anyone with mobility issues. Also, on crosswalks, the snow
2525 gets piled up and is difficult to cross safely, even on previously cleared roadways.

2526 I live on a portion of a hill that is not serviced by the city. 44 Ave NW is maintained in the winter from 4
2527 St NW to Northmount Dr, but the portion east of 4 St is not maintained. The amount of traffic on this
2528 little piece of roadway is immense—all of the buildings on the east side of 4 St NW are multi-occupancy
2529 and have their parking in the rear. The animal hospital has a lot of delivery trucks using the alley. The
2530 road is impassable for many vehicles and the alley going south is often icy.

2531 Trying to take my daughter for a walk in a stroller across residential streets in our neighbourhood when
2532 there is piles of snow and ice on the streets and corners does not make it very easy or enjoyable. The city
2533 could also do with cutting more curbs for accessibility as well!!

2534 We can't drive in heavy snow

2535 Comparing the roads from Highway 1A to Crowchild, there's a noticeable difference from how much
2536 better the highways cleared compared to Crowchild all the way down to Glenmore.

2537 Cycling infrastructure/pathways are often outright dangerous. Ice collects on the pathways and is not
2538 dealt with, causing bike accidents.

2539 The City is not always great at shoveling snow from sidewalks surrounding properties they own (e.g. the
2540 sidewalks bordering transit owned parking lots, transit will clear the bus stop but not the entire sidewalk
2541 even though it is the City's responsibility as the property owner.) A coordination of snow clearing by Parks
2542 and Transit would eliminate this problem.

2543 Not seeing the lines

2544 Use of gravel on the roads cracking car windshield

2545 Ice build up around drains, so when it gets warm there is no where for the water to drain to. At night
2546 when it freezes again it becomes a problem for all; roads and sidewalks.

2547 Slippery sections at intersections

2548 Streets and sidewalks snow not removed. NE is always ignored and looks like better services are always
2549 provided to other parts the city.

2550 My street does not have sidewalks. There are many seniors who live on the street and it can be
2551 impossible to walk on the street with snow and ice. We have to beg 311 for sanding or plough often
2552 with no success.

2553 residential roads are frequently so thick with ice that it's dangerous to drive anywhere. If snow was
2554 cleared quickly it wouldn't have time to freeze so thick that it remains that way most of the year.

2555 Walking can become very dangerous in snow conditions. Pathways are often not shoveled.

2556 I think the level of service I've experienced is fine so far. Thank you

2557 Cleaning curb ramps is currently very low on the city's priority list. For someone who uses a mobility
2558 device (a wheelchair) and regularly travels independently in the community, it makes life extremely
2559 difficult. I have many times had to wait at least a month for the city to clear the intersection near my
2560 house, rendering me virtually homebound. Treating these areas as low priority renders anyone using
2561 mobility devices a second-class citizen. A prime example of systemic discrimination.

2562 Residential roads are often terrible, getting to sidewalks and bus stops over snow banks is enough to
2563 break your legs. Generally residents maintain their sidewalks very well, BUT crossing the street and
2564 getting back to the sidewalks are very hazardous.

2565 snow moved to the curbs creates very dangerous mounds of snow and ice for people to needing cross
2566 the street, It is especially bad at crosswalks.

2567 Windows created by plow trucks are hard to remove.

2568 "Intersections for wheelchair and disabled

2569 Bike paths and separated lanes NO SNOW PLOWED INTO THEM"

2570 The high traffic roadways from Chestermere to Calgary are always bad. The main highways are clear.
2571 More needs to be done to major high traffic roadways!

2572 The city doesn't get a clean sweep on the streets, this causes ice build up after daytime melting and
2573 slippery walkways ...

2574 Drains aren't cleared leading to flooding intersections or sidewalks. Residents don't take responsibility
2575 for nearby drains.

2576 "Always a day or two late. It's icy by then. Can you look at other cities at how they clear snow. Calgary is
2577 embarrassing

2578

2579 Also, spending all of your budget so you can get a bigger budget next year is NOT an efficient way of
2580 spending funds"

2581 Alleyway entrances (that cross over the sidewalks) are not maintained, resulting in frequent ice buildup
2582 which is dangerous, especially since it is on a slant. I have slipped many times this winter while walking
2583 my dog.

2584 Not clearing residential streets is beyond belief in a major CITY! Even Vancouver Island cities plough
2585 residential streets if it SNOWS!

2586 In residentials when snowplows come by they can leave a pile of snow that blocks our driveway or turns
2587 into other residential roads and it can be days before they come back to pick it up. At that time effort
2588 has already gone in to shovel this. If efforts could be made to address this either by clearing it faster or
2589 not waiting until an excess amount of snow has built up before clearing that will help reduce the amount
2590 of snow we have to clear in front of our driveway.

2591 Traffic islands where pedestrians stands to wait to cross are not properly cleared. Hard packed snow/ice
2592 surround them and makes it difficult to cross over or thru

2593 after heavy snowfall, it can become impossible to drive out of my neighborhood. Residential plowing is
2594 quite slow.

2595 "Residential streets should be better cleared. Some ""preferred neighbourhoods"" are better
2596 maintained. Hills/inclines should be ploughed ""curb to curb"" as they used to be. Street ploughs should
2597 lower the blades so ice and snow are removed. ""Tire ruts"" should be removed. They are dangerous when crossing or try-

2598 ing to turn across. Use of the ""pickle mix"" should be used on residential streets"

2600 The chemical you put on the roads is corroding any vehicle that has aluminum and does not help
2601 traction at all as a matter of fact it usually makes it worse. environmentally terrible.

2602 no parking on snow days, the city must do a one way parking on one side of the road one day but leave the
2603 other side open, then the next day switch the side of the road that is closed

2604 Walkways through parks close to residential neighbourhoods and seniors homes should be cleared to
2605 allow folks to get out and exercise.

2606 Residential roads should be cleared of snow. Sidewalks and crossings are difficult to navigate, especially
2607 with kids.

2608 Growing up in Atlantic Canada, one of my main issues with living in Calgary in the snow removal process.
2609 The city needs to invest more money into this...period. The roads are not safe to drive on when snowfall
2610 happens and relying on a Chinook to clean up the roads is a thing of the past. There are no school
2611 closures or shut downs when big snow storms happen. Once a child dies on their way to school due to
2612 the snow/ice, maybe the city will understand the need for better road conditions.

2613 "Many Many times I see Truck graders blade down scraping the road when not necessary. is there no
2614 supervisor that watches the waste of money. ie graders went by 6 times already, enough is enough. Go

2615 for a drive North to south on any day or evening that the snow is falling and you will see maybe 1
2616 grader. City is always days late, hoping a chinook will come. Then pay overtime to clear it later.

2617 Regarding question 6, NO WAY SHOULD A PUBLIC PERSON BE REQUIRED TO CLEAN CITY PROPERTY !!!.
2618 City \$ waste"

2619 "Wind rows left in intersections can make it difficult to cross.

2620

2621 Not all park/public pathways are cleared."

2622 traffic, poor road conditions and safety

2623 We haven't had a plow in our cul de sac this entire winter. You guys don't do any snow removal in
2624 residential areas, you just plow it into windrows. I have zero issues while driving on roads the city isn't
2625 responsible for, like Deerfoot or Stoney, but as soon as you get into the residential it's a nightmare.

2626 Exit and entrance ramps onto highways are never cleared. My parents street doesn't get cleared for
2627 weeks after a snowfall. The only thing the plows do at that point is act as a zamboni, making the street
2628 that much worse.

2629 Too much snow on my street after heavy snowfalls. After a week the snow ice up and make it difficult to
2630 drive AND prevents me from taking a walk to around my neighborhood because I'm afraid I will fall and
2631 injure myself.

2632 The main issue would be clogged residential streets.

2633 The roads are awful. Nothing is used to remove or prevent ice. With winter tires I feel like I'm driving on
2634 an ice rink on crowchild. It's terrible. Ontario uses salt to melt the ice.

2635 "Walking my dog on neighborhood sidewalks and crossing residential streets, when it is icy. This is
2636 especially challenging during the freeze thaw trends.

2637 Our complex shares a greenspace with the city that is supposed to be responsible for, but we end up
2638 paying for snow removal. The melting snow runs down the hill onto our sidewalks, which the public
2639 uses, which is a big hazard. I reported to Ward 11 MLA, but typical [removed] answer."

2640 Can't walk in the winter without worry I might fall and break something. Some of this has to do with
2641 residents not clearing snow but just as often it is City owned property that has not cleared sidewalks and
2642 crossing the streets is a challenge for me, let alone someone with a handicap.

2643 I am an active senior and walk and dog walk daily. Calgary trails get very icy and I know you can't plough
2644 everything but it is a big challenge for me to find a safe walk route.

2645 Snow build up at intersections, plows leaving piles of snow next to curb and can't park car - the city
2646 makes Terrible windrows and expects citizens to handle it! Not okay

2647 Our residential street has been icy all winter. Lots of cars skidding at the intersection. Very icy getting
2648 into and out of car

2649 The inability to feel safe being able to stop for pedestrians within the community, the road conditions
2650 around our schools and playgrounds are extremely icy and or snow packed. Our kids deserve better
2651 clearing/removal and ice management to allow them to cross the streets safely.

2652 It takes too long for equipment and crews to clear priority two routes during or after the snow stops.
2653 This should be done ASAP to keep transit moving on slippery roads or deep snow. First responders
2654 should be able to respond to calls and not get stuck due to slower response to residential streets.

2655 The ruts in the un plowed residential roads will stir the car into a dangerous path , this happened to me
2656 last year, hitting a strangers fence causing damage to both car and fence. The build up of plowed snow
2657 at crosswalks needs to be removed to allow proper access as well.

2658 Nearly anytime it snows there is a greater chance I might not be able to get out of my parking lot to the
2659 road because the road is never maintained. I fear for my life at nearly every intersection due to the very
2660 poor conditions whenever it snows.

2661 Majority of sidewalks are not cleared and crosswalks when it is -20 or colder are covered in ice with little
2662 gravel to prevent slips and falls.

2663 Consider clearing residential sidewalks as some other cities do. I wonder about what the cost per
2664 resident would be? I wonder if it would increase quality of life enough to make it worthwhile... Less
2665 buildup of ice, more consistency in sidewalk quality, and the ability for people to stay active in the
2666 winter months. The level of consistency between residents (how and how often) varies too much that
2667 citizens in our neighborhood-Particularly older ones... End up avoiding going outside at all.

2668

2669 It is puzzling how our neighbours in the US such as Montana, Washington and Idaho do a better job
2670 clearing the snow on roadways than Calgary as I would hesitantly believe is more adapted for a better
2671 infrastructure to tackle snow. Roadways in Calgary are always half-[removed] shoveled, as if the vehicles
2672 performing winter service don't even put their blades close to the road. Reduce the use of gravel as it
2673 causes so much damage to vehicles.

2674 Bow trail is the last to get attention and so many cars with winter tires can't make it up the hill. Every
2675 snowstorm this causes accidents and vehicles being stuck.

2676 Areas that obviously need proactive attention should get it. Example. Crowfoot turns to ice road many
2677 times per year

2678 I am a disabled person. When my neighbourhood is not cleared I cannot leave my house. How is this
2679 fair?

2680 The overall inconsistency is frustrating. Some storms have a quick response, other times it's several days
2681 before anything is done.

2682 If you can't get out of your neighborhood how do you get to work?

2683 A lot of my work is mobile service. The residential roads are [removed]. Super slippery always covered in
2684 snow emergency vehicles getting stuck what if an ambulance had a died patient or a fire truck was on
2685 route to a house fire and a person died. Hospitals need to be first to be cleaned. Residential shouldn't

2686 not be last. When I call in to complain about my streets I get a line of [removed] and told to be patient.
2687 Hire more people if that's the case. Seasonal work.
2688
2689 It sucks for a city that's gets the amount of snow that it does you have no idea how to clean it
2690 "Snow covered City sidewalks and road while bike lanes have been cleared.
2691 Large snow banks left in front of garages and driveways."
2692 So many residential roads and intersections are not cleaned even after 72hours of snow fall. It created
2693 risky situation for driving
2694 Intersections are very slippery, even days after snowfall.
2695
2696 Snow removal vehicles are on the roads too late in the morning, so the snow is never removed prior to
2697 traffic build up
2698 Live across from school supposed to be higher in the priority in the 7 day snow plan, but barely see any
2699 services. Cross walks I. The are are poorly maintained, having a child that walks to school and cross's the
2700 road that also is unacceptable.
2701 Living on a snow route causes frustration after a heavy snowfall. When the plows come through, they
2702 leave about a 2 foot wide snow pile along the edge of the street, sometimes more. These rows of snow
2703 are on both sides of the street, plus the vehicles that park along the street, so it becomes more
2704 hazardous to travel the roads as they are now 4-6 feet narrower than normal. On occasion, the city will
2705 send out the snowblowers to load the snow into trucks and haul it off, but this is not always
2706
2707
2708
2709
2710
2711 Make mandatory winter tires
2712 Salts destroy private property. The city must apply salt with corrosion inhibitors or cease salting. It is not
2713 only wasteful and expensive to deal with corrosion but the runoff is also not environmentally friendly.
2714
2715 Related to the questions below (#6). I think having residents maintain these areas is too much. As soon
2716 as a few cars drive over the lane apron from a garage, the snow is impossible to clear and would be an
2717 unfair requirement to home owners. Same thing with windrows, many home owners would be
2718 physically unable to clear it.

2719 I spend a lot of time walking on the city streets, in all configurations, and it's shamefully dangerous in
2720 the winter. There's zero consideration for pedestrians, with snow plowed directly into our lanes and
2721 never dealt with in any way. Crosswalks, especially at controlled intersections bordering busy streets,
2722 are a nightmare. You have to jump over or into the snowbanks, praying there's no ice underneath,
2723 having to dodge cars at the same time because the clearance area drops you in front of them

2724 Sometimes I feel it takes a long time for the snow to be cleared

2725 The importance to have Bike lanes cleared of snow at the same rate as priority streets.

2726

2727 So I do like to ride my bike around the city. It I don't understand why bike lanes are prioritized. Many
2728 times I've seen bikes lanes clear and roads are a frozen over mess.

2729 The plows do not seem to actually remove the snow from the roads. It just packs it down, which makes
2730 it slick. Can gravel or other snow/ice melters be used?

2731

2732 Can you please enforce businesses not shoveling snow into the cycle tracks.

2733

2734 None of it is ever done to an acceptable standard. Most "plowed" areas are still covered with ice
2735 sometimes for weeks until a chinook finally melts it all off.

2736

2737 Snow and ice piled on curb cuts, roads, and sidewalks means people who use mobility devices are
2738 banned from participating in life!! They can't even go out for a fresh air roll (wheelchair) on warm winter
2739 days. ..Again, banned from participating!

2740 Residential roads need to be prioritized

2741 Inner roads of community and many roads are not cleaned

2742

2743 "It is dangerous cycling on roads in Calgary in good conditions; when ice and garbage accumulates next
2744 to curbs, cyclists are forced into aggressive, annoyed traffic.

2745 I've been bumped twice already in 2022."

2746

2747 I drive everywhere. I have a all-wheel drive vehicle with snow tires. I honestly do not have much of a
2748 problem getting around on icy and snowy roads so my quality of life is not really effected by Calgary's
2749 Snow and Ice program.

2750 Stop using salt

2751 filter gravel better before spreading- too many rocks in it. Way too many rocks chipping windshields.
2752 Rent graders (with operators) or buy more. Plows - drive slower-not 50 mph, get down to pavement
2753 instead of skimming off the surface. Better still use graders. Don't ignore residential streets. Hire more
2754 night crews. FINALLY, SEND DEPT MGR AND SOME DRIVERS TO WINNIPEG TO LEARN HOW TO CLEAR
2755 ROADS. THEN COME BACK AND TEACH OTHERS. If that doesn't work, HIRE A COMPETENT MGR FROM
2756 WINNIPEG!

2757 The biggest two issues are the transitions (clearing stops, leaving huge mounds of snow) and drainage,
2758 where Chinooks melt then it freezes causing huge issues of safety (these can be seen there now in
2759 certain areas).

2760 Ice buildups in residential can cause me to get stuck for days
2761
2762
2763

2764 "Icy areas that build up at busy residential intersections and create hazards.
2765 Snow that gets pushed up by the plows into driveways and is too heavy to move by shovel"
2766 "The interface of snow clearing between roads & crosswalks & curb cuts as well as bus stops. The
2767 inconsistency of snow clearing on different types of sidewalks/pathways. Uncleared driveways & alley
2768 entrances (sidewalk).
2769

2770 Need to coordinate better so, for example, curb cuts don't get snow piled from roads."
2771

2772 Internal roads inside communities become impossible to walk, specially with kids, elderly people and
2773 pets
2774 It's too icy to get anywhere and my road is dangerous with how steep it is.
2775
2776

2777 Some MUP routes in the deep NW should be cleared. Nolan Hill, Evanston for example.
2778 Very icy slippery roads that are very dangerous to drive on especially when the temperature is colder. It
2779 seems the city does not treat icy roads in colder temperatures and the driving conditions end up being
2780 treacherous

2781 Not all city pathways are pliers in my community sadly. Please plow them all and ice regularly! My mom
2782 fell and cracked her ribs last year on an icy city pathway.

2783 It really hit home for me a few snowfalls ago, when the high traffic streets were still so bad, days after a
2784 large snowfall, yet private parking lots were bare pavement.

2785 The roundabouts and intersections in the SE are dangerous after a snowfall.
2786
2787 The snow is not actually removed it is simply pushed to the side creating impassable road sides and
2788 decreasing parking ability.
2789 Avoid walking because if snow/ice piles at intersections and crosswalks
2790
2791 Plow the side streets
2792
2793 Trying to run errands and get around by bicycle or on foot is a nightmare of some maintained sections
2794 and other parts that become slippery mountains that are impossible to go through or around. Often the
2795 clearing of streets for cars creates obstacles for others. Uncleared MUP's get walked on and become too
2796 icy and rough for cycling or even walking after a few melt freeze cycles.
2797 I use the Sandy beach hill as part of my commute. I have fallen on my bike and walking 8 times - one
2798 while pregnant and twice while biking with my children on the bike. It's very scary since it's black ice and
2799 you can't really see it.
2800 When temperatures fall below -15, the residential streets become very slippery as the snow packs
2801 down. The pickle/gravel deployment needs to significantly increase in frequency in residential areas, as
2802 the roads and intersections quickly become quite dangerous.
2803 You penalize people for not cleaning the sidewalks but you do not clean any pathways, sidewalks and
2804 you do not get penalized. Sidewalks facing north are hard to get clean from ice specially mornings. There
2805 should be some consideration before sending penalties to homeowners. It is disgusting all the effort we
2806 do and we do not see the city doing the same. Snow should be removed and take it AWAY!!
2807 I have had my residential street plowed one in the last 5 years. The freeze thaw cycles leave my entire
2808 street a block of ice by the end of the winter. We have to chip away at the ice on the road, sometimes
2809 for hours to keep the road draining properly into storm drains. I have had to also break the ice on the
2810 street so I could safely get out of my driveway.
2811
2812 Community clean-up of pathways need more support
2813 There are no sidewalks in my neighbourhood and the roads are not cleared. Walking is dangerous and
2814 driving there are pedestrians trying to walk in the middle we're the ice is less in the wheel ruts
2815 commute time
2816 Main roads are not cleared. Hills are not sanded. City just waits for a Chinook instead of doing work.
2817 "I specifically put residential roads because I feel blue signed bike routes should be cleared sooner and
2818 more often. They often pose a significant challenge, especially dead ends that lead to pathways.

2819 Pathway clearing is generally good with some exceptions that are not currently cleared but seem
2820 important. I would like clearing to begin earlier during snowfalls however. I've noticed clearing is better
2821 at transitions this winter than previous (curb cuts etc) and cycle tracks are bueno!"

2822 "Work for a courier company

2823 Parking can be tricky after a plow is down the main drag making rows.

2824 Otherwise I think you have done a bang up job.

2825 When the main roads are clear we can do our job. (Not Amazon)"

2826

2827

2828 Calgary snow removal is almost non existent and it usually takes 5 days after a snow event for traffic to
2829 resume to normal as a result. This leads to increased commuting times and risk of collisions.

2830 Lack of snow removal (pushing snow to sides of road isn't the same as removal); slippery roads (lack of
2831 adequate salt and sand on all roadways including main arteries); lack of accessibility (people with
2832 reduced mobility cannot safely walk city sidewalks often during winter months); Windrows should be
2833 cleared by the city at the time of their creation (not left to harden into ice)

2834

2835 I've noticed that leaving a layer of snow causes icy streets, due to melt and freeze.

2836 Have difficulties maneuvering a wheelchair or walker due snow and ice.

2837 Live in legacy. Pathways are not cleared. Cannot use them in the winter. Horrible ice

2838 The randomness when it comes to cycling paths being cleared of snow. One path may be cleared up to a
2839 point, then, seemingly the plow stops, turns around, and does not blow the rest. This particular
2840 complaint has to do with principal bike paths, including the Mattamy pathway in the SE that leads to the
2841 South Health Campus.

2842 Bike lanes are often plowed before public sidewalks and roads, which is very frustrating as they are
2843 typically the least utilized in the winter.

2844

2845

2846 As a walker, having the sidewalks and pathways cleared is important. If snow is left it turns to ice which
2847 makes getting around challenging.

2848 It is very difficult in the mornings after a snowfall to get out of my neighbourhood and onto the main
2849 roads, because of all the snow on residential roads.

2850

2851 Residential roads plowed maybe once per winter, no matter how much snow!! As a travelling nurse,
2852 some streets are almost impassable. Cannot pull off ruts to park in front of patient homes without
2853 neighbors pushing vehicles out!! Terrible- worst of any place I've lived, including Northern Ontario and
2854 BC mountains communities!

2855

2856 We are a city that should be able to clear the roads right after a snowfall (like bigger cities in Canada) we
2857 should not have to rely on chinooks

2858

2859 Stop using gravel; the broken windshields are ridiculous in the spring. Use salt. Why don't you plow
2860 down to the Asphalt?

2861 I haven't seen any cleaning done on Crestridge View SW.

2862 Ruts on residential streets

2863 I live in a neighborhood that has a lot of streets without sidewalks, there are green spaces with walking
2864 paths but they are not plowed in the winter. They turn into huge sheets of ice, constantly slipping and
2865 sliding and it's amazing people don't get hurt more.

2866 Side roads, bike lanes are full of snow and ice.

2867 When huge ruts develop and my car get stuck

2868 Our residential road is not ploughed unless we complain. This means that it becomes an icy mass of
2869 ruts that is impossible to walk on and damaging to cars.

2870

2871 Morning after snow falls major routes are full of snow and it gets packed down.

2872 It is shocking to me that roads aren't cleared even days after snow falls. No other cold-weather location
2873 in Canada has this problem, and it's appalling that Calgary allows snow and ice to build up to dangerous
2874 levels. Every intersection is an ice rink and some residential streets are completely impassable.

2875 Residential roads remain uncleared from snow, contributing to icy roads and extremely dangerous
2876 driving conditions in my community

2877

2878 Main roads like 36th st, 52nd Ave, memorial, 68th should be a priority too. Often times they're one of
2879 the last roads to be plowed/gravel which makes getting to work hard and hard for people using
2880 busses/public transportation

2881

2882

2883 if not on a bus route residential roads not done till way to late, close to spring

2884 Leaving sidewalks / pathways and bike paths at dead ends with large snow barriers, often following
2885 road clearing.

2886 The snow is never plowed on our street(tuscany) the ruts get so bad that it hard to drive and also to
2887 walk. It creates a icy road which impacts our drive and also its dangerous when our son walks to and
2888 from school.

2889 Pedestrian and cycling routes are not prioritized.

2890 "Spots where sidewalks or MUPS or cycle paths meet with overpasses are terribly maintained, often
2891 with a big pile of snow left right on the end of one area, blocking access to the next.

2892 10th Street NW bike lane is a death trap after a snowfall - and even worse sometimes after snow has
2893 been cleared, because it piles up in the bike lane, forcing cyclists into traffic."

2894 Some members of my family have mobility challenges, and have to take transit & walk from the bus stop
2895 to their destination. They aren't in a severe enough condition that they need the Handibus service. The
2896 amount of snow build-up at sidewalks and intersections makes it almost impossible for them to cross
2897 the street because of the mounds of ice & snow. Additionally, the amount of snow that builds up at the
2898 curb at most bus stops also hinders their ability to board and disembark the bus safely.

2899 Slow snow removal on low to medium traffic roadways. Snow plows pile snow against parked vehicles.

2900 Icy pathways are a concern, especially around pedestrian bridges

2901 The fact that the snow is only plowed & piled is not enough. Plowed snow needs to be removed.

2902 The freeze/thaw cycles the city experiences lead to slippery sidewalks and while homeowners might
2903 clear the snow after it first falls, keeping up with the freeze and thaw is a challenge. I'd also like to see
2904 more done to clear sidewalks that cross back lanes.

2905 Driving in daily on the 1A, the province has no problem keeping the roads clear. As soon as you pass 12
2906 mile coulee it's almost like there has been no snow removal at all.

2907 There has been no snow/ice removal on sidewalks east of Chaparral going into Wolf Willow on 194th
2908 Ave. People are slipping and traversing the sidewalk is impossible. There is no snow/ice removal on Wolf
2909 Creek Manor City owned sidewalk again posing dangerous challenges for residents. We pay taxes and so
2910 far we have not benefited from them.

2911 More money needs to go road winter snow removal. No money should go towards snow clearing of bike
2912 lanes in Dec-Feb.

2913 City sidewalks only being maintained in one side of the road. Pathways for walking not cleared. Both
2914 impact ability to take kids and dogs out in the community thus having to drive everywhere. Traffic circles
2915 in community are very hazardous and need to be maintained early AND frequently for safety.

2916 This city was not planned for snow removal in residential areas. It can only truck away the snow as snow
2917 plowing is not practical due to sidewalk and street curb side by side.

2918 Inaccessibility of crosswalks and curbs, also major roads are icy death traps.

2919 Cul de sacs need attention, they become skating rinks in winter

2920 If the 10th st bike lanes were cleared better, and if Northmount had bike lanes, I'd bike more.

2921

2922

2923

2924 We can't walk through our community as there is no clearing of the connecting walkways.

2925

2926

2927 Plows don't plow from curb to curb and by the time 7 snowfalls have occurred a lane has disappeared

2928

2929 Calgary does not remove any snow, all you do it shove it to the side. This is not effective. This leads to

2930 major accidents where cars go up and over meridians and into oncoming traffic. Also when it warms up

2931 during the day the snow melts and then in evening when it cools down it causes the roads to be in even

2932 worse icy conditions than before. Macleod Trail, Crowchild, Glenmore need to be given higher priority,

2933 the snow needs to be cleared during the night so fewer accidents happen the day after.

2934

2935

2936

2937 Living in a area off the main roads that we pay significantly more property tax for and we get zero snow

2938 removal on the Crescent

2939 I'm a senior. I live on a bus route so it gets plowed quite often and as a matter of fact the plow scrapes

2940 the pavement when it really isn't necessary. When the plow comes by they make no effort to plow the

2941 snow past my driveway leaving me to dig out. I feel they should make a effort to control where the snow

2942 ends up. I noticed the plow pushing it onto the sidewalk rather than the keeping it on the curb lane.

2943 Guess who has to clean the sidewalk or face a fine, me! Not the plow operator.

2944

2945 Snowy crosswalks and compacted snow on roads

2946 Intersections / cross walks are almost totally ignored. Anyone with mobility issues, trying to operate a

2947 wheelchair or stroller will have extreme difficulties if not be put in harms way.

2948 We live in a close and there are times when the snow is so bad, we get "stuck" and cannot leave the

2949 close

2950 Having a slick street because our street has never been cleared when other residential roads have been
2951 cleared. Makes for dangerous driving and damaging driving with how bad the ruts and ice get on our
2952 street.

2953 Residential area are very unsafe

2954 I am happy with the amount of snow removal done on the public paths around my home and the roads
2955 around my home, including my commute to and from work. People need to stop comparing us to places
2956 like Toronto who have a much higher population dens. and don't have the challenges that come from
2957 Chinooks. I wish I could see less salt on the roads for environmental reasons, but understand there isn't
2958 much in the form of alternatives with our climate and the safety it brings is clearly immeasurable.

2959 Residential streets with lots of roundabouts icy and snow accumulations, making the driving ia hard
2960 thing to do safely. Specifically icy roads with not sand and salt for days or even for weeks. We spend
2961 double of the time to get out of the community and city busses get stuck often with kids inside. It's
2962 frustrating. Creates a lot of stress and add more time in our daily commute to work and school

2963 For those of us who are mobility impaired you need to look at the how you are clearing the roads and
2964 sidewalks. I think you need to have the plow and the sidewalk plow/ brush work as a team, plow first
2965 the the sidewalk. You also need to clear the access ramps from the sidewalks into the streets so there is
2966 no large humps to get over. Try that in a wheel chair or mobility scooter.

2967

2968 The windrows along the street and in my driveway

2969 The city never seems to deal with the snow on the bus stop in front of my house, so I am always the one
2970 to do it each morning.

2971 Using crosswalks, pathways and getting to bust stops

2972

2973 Snow is plowed and supposedly moved out of the way but is not removed. Instead snow gets pushed
2974 onto sidewalks and driveways resulting in heaps that pedestrians have to climb over.

2975 We are a city that hosted the 1988 Calgary Winter Olympics and yet our own roads are neglected to the
2976 point of being unsafe for driving conditions. We have gotten used to deplorable road conditions and
2977 that has been and continues to be absolutely unacceptable.

2978 Pathways in my neighbourhood (Tuscany) are incredibly treacherous. There's virtually no care given to
2979 them in terms of clearing snow. Lots of young families in the area, and it can become quite dangerous
2980 for them.

2981 "1. As a dog owner, not having pathways cleared is disappointing and makes walking going for a walk
2982 unsafe.

2983

2984 2. Build up of snow on residential streets that never get plowed. When road runs east to west with 2
2985 story homes on the south side of the street, the homes block the road from the sun decreasing the
2986 chance of snow melting and causing significant snow build up."

2987 I am generally please with it, however, on my residential street I have seen plows come through after
2988 most of the snow is already gone. It would be nice if they could clear residential streets more quickly. I
2989 am referring to the streets in my community beyond the main drive.

2990 Traffic circles in Mahogany, you have to call 311 to get them done, this is crazy it snows the City should
2991 have this on a schedule

2992 The bus stop I use daily rarely gets cleared after there is any amount of snowfall. This makes it difficult
2993 to see where to stand and the accumulated snow is often ankle deep. The uncleared snow also hides
2994 any ice build-up at the bus stop. The public sidewalk adjacent to the bus stop is routinely cleared, but
2995 the bus stop is always missed. I often resort to clearing the stop myself.

2996

2997 Massive expenditure yielding poor results due to chronic mismanagement of tax funds.

2998 During the holiday season this December, the roads were horrifying for over a week. I was scared to
2999 drive until January.

3000 Due to warmer winter, many people walks and runs. Your plows in the residence area should not put
3001 snow back to the sidewalks and curbs especially after residences's clearing up.

3002

3003

3004 "Navigating side roads or streets sucks during moderate and big snowfall. Tired of getting stuck in snow
3005 because stupid city won't clear these streets and roads.

3006 Also ever hear about clearing back alleys and laneways where people park their cars or have garages.
3007 They are also extremely difficult if not impossible to drive on after a snow fall. If other communities
3008 across this country can clear side roads and laneways and I know because I lived many places in Canada
3009 why can't calgary do it."

3010

3011

3012 Generally I think the city does an extremely poor job managing snow and ice removal from all
3013 infrastructure. Sidewalks not cleared all winter, roads become extremely icy. Whoever is responsible for
3014 this should lose their job immediately.

3015

3016

3017

3018 The windrows on streets are ridiculous. I can't believe someone shovels the snow to the end of the
3019 sidewalk and then just leaves the pileup right there, adding to what the snowplow has made. It's very
3020 dangerous to try to climb over them, especially when a car is turning the corner and doesn't wait for you
3021 to make it to the other side of it. I moved to Calgary 6 years ago and have been stunned and angry
3022 about this issue every winter. It's truly mind-boggling that it happens.

3023

3024

3025

3026 In our area, we are at the end of a slope so even if we shovel, there's an ice build up from everyone else
3027 and it covers our sidewalk. And then people complain to bylaw.

3028 "lack of snow removal in back lanes is so bad. I am a senior and navigating back lanes while walking or
3029 parking my vehicle in my garage is really difficult in the winter with the accumulation of snow in the
3030 back lanes.

3031 Also don't get me started about the bad condition of side streets in the winter. For a city like Calgary to
3032 depend on Chinooks to melt snow on side streets is deplorable. The city should be thoroughly ashamed
3033 of the crappy snow removal service we have in Calgary."

3034 I live on a plow route, 80%-90% when the plow goes by he is scraping pavement as there is NO SNOW on
3035 the road. 100% total waste of money. Plus is it loud when they are scraping the pavement. There needs
3036 to be better judgement - if the roads are bare no need to plow.

3037 Pushing snow rather than removing snow makes for unsafe conditions as drivers begin to crowd the
3038 middle lanes.

3039 We walk our dog everyday on city pathways, some are cleared others are not. I have seen the Country
3040 Hills Boulevard plow go down shooting sparks, how about they don't pass when the roads are cleared.

3041

3042

3043 I live in Riverbend 2 streets off a main road. Say a foot of snow falls. Never see a gravel/sanding scraper
3044 truck. This past week after 5 days of Chinook weather. Along comes a gravel truck scraping a bare road!
3045 What a waste of money and damage to the asphalt!

3046

3047

3048 The Road I love on is a sheet of ice for most of the winter, in 2 years living here only once has a plow
3049 been on our road and it was not needed as the snow was 95% melted everywhere at the time. We need
3050 all roads cleared after it snows.

3051 For the most part, the service is great. I did experience a problem last year when the snow on my street
3052 (not a main one) was so deep I couldn't drive my car for a month. I've since replaced that car with an
3053 AWD SUV, so problem solved

3054 I'm a person with a disability who cannot drive a car. I take transit. My residential street is solid ice and
3055 not safe for pedestrians which traps me in my home. There is no sidewalk on my street. Curbs are
3056 difficult to navigate as hard ice builds up at intersections. I think the 7 day system means I need to plan
3057 to be trapped at home for 7 days after each snow fall. I'm 38 years old. I have a full time job. The city
3058 should be cleaning windrows, not residents.

3059 Unnecessary noise is the main challenge. I plan to move out of the inner city when my lease is up. I have
3060 lived in urban Montreal, and also in Sapporo Japan, both winter cities, and those two cities are able to
3061 clear sidewalks without using machines that operate at 100decibels. The loudness of the machines used
3062 in Calgary is insane, and the machines are used even when not needed. If it snows, the blowers start at
3063 10pm, and run periodically all night long, so that workers can't sleep well.

3064 Rocks are so prevalent that my windshield gets cracked in the middle of summer. Needs more cleanup
3065 maybe.

3066 Walkways in Tuscany are a serious safety hazard as many of them are sloped. We have to grab the tops
3067 of fence boards (if we are tall enough) to safely navigate down them

3068 Our street isn't done at all and children have fallen crossing the street. My elderly neighbour has fallen
3069 trying to get her mail. Calgary needs much better snow and ice removal

3070 Noise from parking lot cleaning at 69th street/Westside recreation center at 2am with bobcats/heavy
3071 snow clearing equipment and gas powered snow blowers. Focus on pedestrian/bus infrastructure with
3072 lower noise equipment (snow sweeper for example)

3073

3074 I think the city needs to implement a periodic snow REMOVAL program - not just a push to the side of
3075 the road program. As a winter city we cannot just rely on chinooks and residents chipping and clearing
3076 residential ice build up and flooding as a result, along with the mounds of ice and snow a the side of the
3077 roadways. Asking residents to do this is impossible. It would be like asking us to remove concrete with
3078 no tools.

3079 I have a dog and it is difficult to go for walks when the snow has not been shoveled.

3080 We live in coachhill and feel like there was a big increase in snow removal on our crescent. Perception,
3081 no data in hand. Not sure it was necessary. Relying on one time service requests for problem streets
3082 may be sufficient.

3083 "When the machine pushes the snow to the side of the road, I can't get out of my back alley.

3084 Intersections need a lot more gravel.

3085 Stop pushing and start removing the snow."

3086

3087 My street has not been cleared once this year. I do not believe I saw a plow last year either. The street
3088 ends up a complete sheet of ice

3089 Overall, very happy. The only comment I would make is on roads such as Bonaventure Dr and Elbow
3090 Drive. Frequently there is so much snow against the curb, you have drivers taking up two lanes, or if
3091 you're in a truck, you are very close to the centre line - I always struggle with safety and avoid these
3092 roads in the winter. It would be great to have a better solution, but I do realize the challenges that come
3093 with them.

3094

3095 Even when roads are cleared, they quickly turn into ice rinks, and it's impossible to get any traction.
3096 Pickle mix only works above a certain temperature, gravel is damaging and doesn't stay where placed.
3097 Are there any other options to increase traction on roads, especially at intersections and on hills?

3098

3099 Our road is regularly plowed. Our driveway is often iced in by windrows. Sometimes we can move the
3100 ice back onto the road. Other times we are stuck. It is ridiculous that plowing often means trapping
3101 people. I am able-bodied, and I struggle with this. It is backbreaking. If I was a senior or mobility limited,
3102 it would be an impossible situation. I would rather the road not be plowed at all, honestly. And are you
3103 kidding me that below you are considering requiring people to clear windrow??? HOW?

3104

3105

3106 A plow drive down my street 2 nights ago (a bus route) with the blade down at 10pm, while it was +9C
3107 that day and the pavement was already bare. Get serious - taxpayers watch this in disgust. I'm an avid
3108 cyclist and used to commute by bike but the money spent clearing bike paths in the middle of winter
3109 while it is -20 or -30 and hardly anyone is using them is unconscionable - the city has far higher priorities
3110 than this, such as sheltering the homeless when it's that cold.

3111

3112 The biggest challenge is dealing with slippery intersections. I know it's difficult to plow or salt these
3113 areas but they are the of the most concern for both vehicles and pedestrians.

3114 Roads in my area typically go unaddressed for large stretches during snow periods, traveling to other
3115 residential areas shows large amounts of gravel or snow clearing. This increases the chances of property
3116 damage due to road conditions and injuries to both vehicle occupants and pedestrians.

3117 City of Calgary plows block or build up snow at alley entrances and secondary intersections

3118 "laneways from unattached garages need to be plowed regularly. They are not plowed now.

3119 Also all side streets should be plowed. The city does not do this now. Overall Terrible service provided by
3120 the City of Calgary."

3121

3122 Extremely difficult to walk to car and mail box on icy roads

3123 It sometimes takes days for the snow in our communities to be cleared and because it has been a while
3124 the snow get compacted so when they do come out to clear out the roads it is almost impossible

3125

3126

3127

3128 Difficult, dangerous, extended commutes via car due to poor road conditions. Falls when walking.

3129

3130 It's an absolute joke that at 4am, the pathways are being groomed for no apparent users, but city streets
3131 are ignored. O would be ashamed if I was in charge of street clearing after the snowfall on December
3132 23, 2021. I drove across the city to shovel a friend's walks. The roads were treacherous. One accident on
3133 Bow Trail had 3 fire engines attending. It wasn't till 5:30pm, on the way to Coventry hills for Christmas
3134 dinner that we spotted out first city truck/plow sanding. Disgraceful!

3135

3136

3137 During my early morning (2am) commute, plows are never out and roads are basically unuseable
3138 outside of deerfoot.

3139 I am forced to drive a four wheel drive vehicle just to get around the city in winter because roads are so
3140 snowy and icy! Go see Montreal how they do snow removal!

3141

3142

3143 We walk daily and appreciate it when The City clears the sidewalks it has in the program quickly. On one
3144 stretch in Southland Drive, the crew cleared the sidewalk 'extra wide' so that people could maintain
3145 social distancing when there is snow, and I feel this should be the standard, not the exception.
3146 Maintaining social distancing is the most challenging aspect of the sidewalk and pathway program. The
3147 uncleared residential roads get too icy and bumpy and they cause car damage.

3148 "Roads are plowed and the snow is pushed onto sidewalks. Many businesses on 4st SW are guilty of
3149 moving snow from sidewalks onto the road creating berms which become little ice mountains. When it
3150 melts it creates lakes at the crosswalks. Many of my neighbors don't bother, 311 doesn't work anymore.
3151 The path thru Lindsay park has sections of glare ice. We need gravel there.

3152

3153 In short, we need actual removal and more bullying of non-shovelers."

3154

3155 When the roads are plowed and then not sanded it makes the roads like a ice rink.

3156 The snow isn't removed and we end up with deep ruts. Cars are constantly stuck in deep snow on side
3157 roads. The roads are icy around schools and this is so dangerous. Schools are high traffic areas.
3158 inside residential roads are not cleared fast enough when there is a lot of snowfall, so cars get stuck
3159
3160 I have defaulted to using taxi services during the winter, as I cannot count on curb snow/ice buildup
3161 being cleared, nor can I count on continuous clearing to the pavement of sidewalks in residential
3162 neighbourhoods and between commercial and residential areas.
3163 More penalties for people who don't clean their sidewalks. It's big problem in NE
3164 The roads can be extremely icy and it is difficult to stop especially at intersections
3165 Is there snow removal in this city. Pay so much taxes for such a poor service. At least the city workers
3166 get a pension.
3167
3168 "laneways, and sloped driveways - always terribly icy, and the angles that make it easier for a car create
3169 fall-hazards when walking on the sloped ice...
3170 also, pain in the butt I know, but in the spring when the snow-melt flows across the sidewalks and
3171 creates a thin layer of ice on the sidewalk, can be the most dangerous of 'winter walking', esp because
3172 they can be difficult to see..."
3173 no challenges currently.
3174 I walk with a stroller and have to man handle it to cross roads. Unacceptable for people who may have
3175 mobility issues. Do better clearing crossing areas
3176 When driving, you can never see the faded painted lines causing people to swerve into your lane.
3177 all residential streets need a plow, not just letting the residents pack it down to ice for the whole
3178 winter.
3179 Our residential street was scraped after 90% of the snow had gone. I think it was done just because it
3180 was on the list. A review of the street would have shown it was completely unnecessary. Waste of time
3181 and money
3182
3183
3184
3185 Snow plows pushing snow into sidewalks, my house on a corner of a semi-busy roadway and find
3186 shovelling many times a day to push snow off sidewalk from plows
3187 Those damn curbs and ruts.

3188 there is so much ice out there right now, I don't have any suggestions other than it's treacherous for
3189 someone who is able bodied but cautious. Don't want to think about seniors

3190 I want to be able to bike to work in the winter without having to worry about hitting ice and having an
3191 accident that could result in severe injury.

3192

3193 It's been proven that a municipally run snow removal service is cheaper for all residents. To help people
3194 with mobility challenges navigate the streets in winter time the city should organize snow removal for
3195 sidewalks focusing on schools hospitals and grocery stores

3196

3197

3198 All is good, for the most part. Icy/slippery major intersections are sometimes a concern.

3199 na

3200 Residential roads are not cleared for long periods of time creating dangerous conditions for driving. Cars
3201 become stuck easily and residential traffic backs up.

3202 It's hit and miss...sometimes great sometimes not so great! Plow Contractors do a superb job in our
3203 Neighbourhood...the Blue Grass driver.

3204 The program isn't very equitable. So much clearing for people driving but it's a real challenge for people
3205 to walk around. I mostly bike, and generally service is great. I find The City only does machine work, so
3206 again we end up with these small but big barriers that really need to be shovelled out.

3207 We have been lucky so far this year, but winters with lots of snow are miserable with ice ruts on streets
3208 because the City has no snow clearing AND REMOVAL. The City should be responsible for clearing
3209 windrows.

3210

3211 Calgary's failure to clear sidewalks city-wide fundamentally stops many outdoor activities that would
3212 otherwise take place. I understand the cost aspect, but compared to other cities Calgary communities
3213 are effectively 'closed' for winter months when it comes to people walking/running/cycling. This cost
3214 saving will have hidden costs in loss of economic activity, increased health costs and increased costs due
3215 to slips, trips and falls. This is a shame and penalizes those who can't afford cars.

3216

3217 Frequently I have used a pathway that gets cleared until there is about 50m left to connecting to the
3218 street. Baffles me as to why it isn't cleared top the end, and is bizarre as it connects to the main
3219 connector in the community.

3220 Icy intersections and city paths (packed snow turning to ice) prevent me from walking. Residents are
3221 good at clearing sidewalks, but city does little to provide safety from falls for pedestrians at intersections

3222 and many pathways. eg Tom Campbells hill- pave the loop so it can be plowed along with the cycle
3223 paths. High usage area would benefit many walkers.

3224

3225 windrows

3226

3227

3228

3229 Roads are so bad your car slips and can possibly be in/cause an accident and damage.

3230

3231

3232 Frequently hear/see snow plows on Country Hill Blvd by my house when no snow to plow, paucity of
3233 plows when snow is heavy

3234 They should never plow snow up against parked cars. Require more notice to have all cars removed on
3235 certain streets. After a big dump of snow, the snow should be removed like they do in cities like
3236 Winnipeg, not just pushed up against the boulevard and sometimes they push it almost onto the
3237 sidewalk creating crusty ice layers that cause many issues.

3238

3239

3240

3241 Wet snow often isn't cleared by the brush machine. Intersections with compact snow. If it isn't cleared
3242 quickly it sticks around longer.

3243

3244

3245

3246

3247 Too much attention on cycle infrastructure while crossing alley entrances on public walkways is
3248 incredibly dangerous. These portions of sidewalks should be cleared on same schedule as residents'
3249 obligation to clear sidewalks in front of their houses. Cyclists can wait a few days.

3250

3251 challenging to have a stroller out on non-residential streets and intersections in the winter when its not
3252 cleared

3253 Snowbanks on the side of the road

3254

3255 We have one of the worst track records for snow removal. Yes we may need to adjust the budget but we
3256 are a winter city. Clear all the roads and this includes residential.

3257 I am an able bodied individual who is very nervous crossing alley entrances, crossing streets and
3258 accessing some parts of the pathway that get a lot of snow melt. Icy, unlevel surfaces are terrible
3259 slipping hazards. My 90-year old mother is apartment bound when she can't step off a curb with her
3260 walker to cross the road.

3261 Business owners should also be required to increase the level of snow and ice clearing in their respective
3262 parking lots.

3263 Community roads are rarely maintained while high-traffic roads are better maintained.

3264 There are pathways near my house that are so dangerous to walk my dog on because they're not
3265 maintained. It's so icy.

3266 "Why are the bike path better maintained then pedestrians?

3267 Every year I am walking my dogs on ice patches and usually fall at least once or more a year."

3268 We are on a snow route. People park in front of our house then dont move their cars. Hence we do not
3269 get plowed out and it's a hazard. Call to 311 do no good and no one gets towed. Enforce it!!

3270 There are hills in my area, and they are hard to drive up when there is snow. People park on both sides
3271 of the street in my neighbourhood, leaving one thin goat trail for cars to use. I have seen Crowchild Trail
3272 be an ice rink well after the snow ends. For a winter city, The City has a ridiculously bad snow clearing
3273 policy.

3274 Not always able to use pathways and sidewalks since I have fallen more than once.

3275 I feel the city is doing a great job when it snows.

3276 Walked my dog all winter didn't notice anything being poorly maintained so far.

3277 With our constant weather temperature cycles when roads aren't cleared properly we end up with
3278 much more icy conditions than necessary, especially considering we have the capabilities to clear the
3279 snow completely as opposed to just plowing to the side.

3280

3281

3282 Difficulty driving on side streets without getting stuck.

3283 "Snow on crosswalks at major intersections (with stoplights) outside of downtown are never cleared
3284 causing problems for those who are mobility challenged.

3285

3286 useless belly-plows do not clear the snow off of streets reducing the traffic lanes from about 12' down to
3287 6'-8'. Snow left on the curbs is allowed to thaw and freeze causing damage to curbs forcing costly
3288 repairs.

3289

3290 All major routes, including bus routes should have the same priority as Crowchild and Glenmore trails."

3291 The residential roads never get cleared, ever. As long as I've lived in Calgary, I've never once seen a
3292 residential street plowed.

3293 When a vehicle remains parked in a snow lane and the declaration has been made to move all vehicles -
3294 tow them!! They prevent adequate clearing of snow in front of many houses (which they may or may
3295 not live in). They know the bylaw so just tow them.

3296

3297 The amount of snow on residential streets and depth of ruts can make driving difficult for regular
3298 profile cars .

3299 Snow builds up on Residential roads. Deep cold days the usual pickle mixture on roads doesn't work
3300 well (like in December 2021). Icy sidewalks and pathways are a hazard.

3301 I've lived in Calgary for almost 20 years, and being located in the southwest portion of Calgary I have
3302 rarely seen city trucks, or city workers help clean anything that is tied with road cleaning/shoveling,
3303 sidewalks not being clear when it's public and not attached to anyones property, and really anything
3304 that ties with those. I would love to see more upkeep in the SW portion of Calgary. Especially the areas
3305 of lakeview, North glenmore, lincoln park, and either garrison green or park.

3306 The city ignores/actively dumps snow in cycling infrastructure impassable for months a year. The city
3307 actively hampers its own mobility options, its nonsense

3308

3309 I like in a suburb that doesn't get plowed. The snow gets packed down and that's what we are expected
3310 to drive on until it melts. Very dangerous and could be managed better.

3311

3312

3313 Getting out of my driveway. Frozen windrows block the way. I'm on a marked snow route and the city
3314 removed the windrows once all last winter.

3315 . at most Beltline intersections, there are high quality corner treatments for pedestrians . however in
3316 winter, there are virtually never cleared properly . they fill with snow and ice . as an old person, often
3317 using a wheelator walker, this makes it impossible to go out until about two days into a chinook . other
3318 large Canadian munis take responsibility to clear sidewalks in urbanized parts of their cities . Calgary
3319 seems to do nothing outside corpo downtown . residents ignored .

3320 We need our residential roads to be cleared down to the pavement especially where there are no
3321 sidewalks.

3322 First day of a snowfall is usually very bad, days after are fine.

3323 It's very slippery to drive, so dangerous

3324 It snows and plows take forever to do main roads, like memorial. Do you know what city roads people
3325 do most days? Maybe look into that.

3326 City is doing a great job. I wish they could increase the service when the weather warms up and the
3327 whole downhill major interested sections like Sarcee Trail NW and John Laurie Blvd was ice field
3328 throughout the whole directions. It was very dangerous and a hazardbfor the drivers.

3329 sometimes the paths are icy and running isn't super safe... other than that? Its mostly fine.

3330

3331 Even major roads are awful for days after major snow fall. Artery roads are bad for weeks. It is not safe
3332 for driving or walking.

3333

3334 Streets with on street bike lanes need the snow removed, not plowed onto a lone parking side or the
3335 sidewalk. Thinking of areas such as 20th Street in Altadore area.

3336

3337

3338 Sidewalks are often very icy - I have been afraid of slipping, falling and injuring myself many times this
3339 winter while walking around the Beltline and downtown.

3340 When snow removal occurs for major roadways (not residential), and a new snow fall emergency occurs,
3341 the current snow policy is to start removing snow again on major roadways. This leaves residential
3342 areas always behind and it becomes a backlog that does not get addressed in a timely manor. This
3343 "reset" should not be to the detriment of the residential areas.

3344 Driveways of homes being plowed in on collector roads in residential areas.

3345

3346 residential clearing makes little sense for the cost.

3347 Snow removal here is a total joke.

3348 "Varsity Dr's ploughed perfectly, but windrow is left at intersections - eg 40 St. There's no sanding at
3349 intersection - right next to school; high traffic area. Otherwise, excellent job.

3350

3351 As for 'bike lanes'. When downtown, there is ONE bike lane. Why does Northland Dr, have TWO bike
3352 lanes, going in both directions. Northbound bike lane causes traffic problems and is dangerous at end of
3353 school day. Cyclists can use the southbound lane if it's designed better/split for 2 directions. Think!"

3354 Removal too slow. Increases commute times.

3355 The residential roads do not get shovelled thus making dangerous. You cannot allow new "proposed"
3356 higher density in inner city on regular streets and icy back alleys (just on major roads). I will be speaking
3357 up on March 9 Marda loop meeting regarding this.

3358

3359 I hate the use of salt and rocks. I much prefer walking on snow. It's dirty and dogs get paw burn

3360 Snowplows pushing the snow into bike lanes, but not ever clearing it from the bike lanes. It makes the
3361 bike lanes unusable until the snow melts. If I ride on the sidewalk, windrows of snow & ruts at the
3362 intersections & alleyways.

3363 No / slow plowing on side streets. Once I get to a main road, it's fine, but in the winter o often can't
3364 drive because I can't my car through the block and a half before I hit a plowed road.

3365 Main concern is when all the snow is pushed up out of the way. Makes it so I can't park outside my own
3366 house.

3367 Residential roads are poorly maintained and become dangerous when they become icy.

3368

3369 Enforcing the sidewalk clearing bylaw in residential areas. I walk every day and there are numerous
3370 homeowners that do not clear their sidewalks of snow and ice.

3371 I wish you didn't use chlorides. Pickle, sand, and gravel are better for traction and last longer

3372 Residential roads and main roads don't get plowed making it impossible to drive after a heavy snowfall. I
3373 live on an inclined street and my car has trouble making it up the hill. Sometimes it can't make it up at
3374 all. The sidewalks are always icy as well making it incredibly dangerous walking uphill or downhill.

3375 Unevenly plowed roads with more than one lane leave issues on the outside lanes and cars not
3376 maintaining lane discipline appropriately.

3377 "Removal on public owned sidewalks and pathways are poor and poorly optimized. Clearing could be
3378 improved by improving clearing areas with high pedestrian traffic, or areas that would potentially high
3379 pedestrian traffic if the area was cleared.

3380

3381 311 is slow to respond to complaints of residents who do not clear snow and ice. Increased enforcement
3382 on complaints and followups on those who have repeated complaints. would be helpful in improving
3383 walkability."

3384 Nothing. I buy winter tires because I live here.

3385 High amounts of Gravel are damaging to vehicles. High amounts of salt is damaging to
3386 environment/watershed. Clearing of snow and ice on main roads and pathways is sufficient most of the
3387 time. Earlier or more frequent response could help to maintain road accessibility during heavier snow
3388 events.

3389 As soon as any amount of snow covers the painted bike lanes in my neighbourhood- cars drive in that
3390 bike lane making close passes of myself and my children on bikes.

3391 Main roads usually fine, but my residential roads leading to the main ones usually takes a week to catch
3392 up.

3393 Walking is very difficult after a snowfall. The piecemeal approach to snow removal results in gaps in
3394 clearing quality/timeline.

3395 I am a senior so it important to me to have sidewalks cleared.

3396 It is a nightmare navigating through residential roads because snow plows NEVER clear them. My car has
3397 gotten stuck in the snow hundreds of times, and when there is a thaw, the packed snow becomes ice, so
3398 there's always a chance of losing control of the car when turning or braking. PLEASE CLEAR RESIDENTIAL
3399 ROADS. We are paying taxes for this service.

3400 Sidewalks next to city parks often uncleared for several days. During cold spell over Christmas no
3401 sanding was done anywhere especially major roads. Was exceptionally dangerous

3402 SNIC is a cruel joke on anything that is not a cycle track or pathway. Full of ice, slush, or just used as snow
3403 storage such as on 20th St SW makes it clear active transportation is not an actual priority city wide.

3404 we have a park across the street covering a square block the city trucks scrape the roadway and pile it
3405 up in front of our driveway and onto the sidewalk. doesn't make any sense when they could direct the
3406 snow and ice against the curb and onto the park where there is no sidewalk. Please fix this

3407

3408 I travel all over Calgary for work. I definitely notice that residential areas in the SW are maintained more
3409 in regards to snow removal than in the NE. It almost seems like a classist issue sometimes. I know
3410 residential roads are not a priority but even main roads in the NE seem to be ignored.

3411

3412

3413 Our street was plowed once last winter. They didn't even plow the whole road. Just a single car length
3414 width down the center of the cul de sac. Residents are left to remove the rest of the road snow
3415 themselves.

3416

3417

3418 Stop the use of gravel on icy roads as it damages vehicle exteriors and windshields making it unsafe.

3419

3420 Dumping snow onto sidewalks after the resident has cleared it. Not just sidewalks but also throwing it
3421 onto the resident's driveway. I am a senior and take the trouble to clear snow only to have it thrown
3422 back by a high speed snow plow.

3423

3424

3425 I worry most about intersections that do not get cleared - not so much for myself but I am sure there are
3426 people with mobility issues or wheelchairs who would be unable to cross some intersections because of
3427 snow and ice buildup.

3428 Some residential roads are really hard to drive down in the winter.

3429

3430 Roads were TERRIBLE on January 2022. Snow/ice from December and January was never removed (or at
3431 least not done properly), and roads were super slippery. We had to wait for temperature to increase in
3432 January so ice/snow melted and have clean roads. I heard budget for snow/road cleaning was increased
3433 from last years, but we didn't see any positive impact, actually it was quite the opposite. This applies to
3434 Deerfoot Tr and it's exist, main roads as MacLeod Tr, Heritage Dr, Southland Dr.

3435 We live in a cul de sac and after a heavy snow, it is impassible. The city doesn't do anything with it and
3436 we can't do it ourselves as there is nowhere to move the snow TO. The city needs to grant permission to
3437 residents to plow the streets themselves if it's an area the city won't plow OR remove the snow -
3438 increase enforcement on unshoveled sidewalks to pay for the extra cost with fines.

3439

3440 Snow windrows piled along curbs in front of bus stops, especially in the downtown area. Left to melt
3441 instead of either removing them or not piling snow along bus stops in the first place.

3442 I think Covid has taught us that it is very important to take care of ourselves and I find snow and ice
3443 covered walkways to be a huge challenge in getting out to walk. I think it's important to keep these clear
3444 to encourage all to get outside and move.

3445 Visiting and having recently lived in the NW, the cul-de-sacs don't get touched and it causes a lot of
3446 dangerous turns and conditions on narrower roads

3447

3448 The constant freeze/thaw cycle on public sidewalks, very icy when I walk my dog

3449

3450 Pedestrian accessibility is difficult on my street as the lack of snow removal results in snow melt pooling
3451 on the sidewalk. If the snow was removed, the melt would be able to freely run into the storm drain.

3452

3453 Residential areas are not maintained, never saw snow clearing.

3454 I have lived in 3 different houses in Calgary and have never once seen a snowplow in any three areas
3455 that I have lived. Previously I was gasfitter/appliance installer working out of my van and I used to drive
3456 around the city all day. Not plowing or treating any residential neighborhood roads is simply stupid.
3457 Makes it extremely dangerous and the constant state of melt and freeze melt and freeze creates huge
3458 and potentially dangerous ruts all over these neighborhoods. Plow the roads....

3459 Since the city never removes snow and ice from residential roads, they become dangerous (especially
3460 with chinooks) and they can be very difficult to navigate on foot.

3461 inconsistent residential plowing means big snow & ice buildups at crosswalks and that makes it very
3462 hard to safely cross streets when pushing our daughter in her stroller

3463

3464 Residential streets and alleys don't get plowed making it difficult for people who drive a car instead of a
3465 truck or suv.

3466 The fact that cars are allowed to park on the side of the road makes it extremely difficult to clear the
3467 snow off of the roads efficiently. Having a rotation during snow days where cars park on one side of the
3468 road 1 day and the other the next would help tremendously in keeping roads clean. As well, Increasing
3469 the coverage in residential roads is much needed

3470 Many major roadways (and residential communities) in Canyon Meadows SW are neglected or missed.
3471 Have had to push out neighbours and call tows on multiple occasions.

3472

3473 The ice/snow build up makes it hard to drive or walk.

3474 Simply waiting for the sun to melt snow is not acceptable.

3475 Poor drainage in many older communities in the SE, specifically DOVER and FOREST LAWN which leads
3476 to water pooling that often floods sidewalks. City plows rarely do residential roads off of major snow
3477 routes, and when they do they plow snow off of the road and it ends up covering sidewalks.

3478

3479

3480

3481

3482 Terrible service. They do not plow my street in mahogany.

3483

3484 The walk paths are done way too late for pedestrians, the bike paths for maybe 1 cyclist is done but for
3485 A LOT MORE pedestrians we have to endanger ourselves walking on slopes and stairs that arent
3486 cleaned!!

3487

3488 Snow rows on the side of roads

3489 The drivers need to stop pushing the snow from the road onto my sidewalk. I typically shovel my
3490 sidewalk before the trucks drive through, and I end up having to shovel twice as a result.

3491 Street parking in residential areas. Snow builds up so high that you cannot park on the street anymore.
3492 Where DO you park in that case?

3493 Trying to get out of a community by bicycle to even a maintained pathway is very difficult. Curb cuts are
3494 neglected, pathways are sometimes halfway cleared, blue bike routes are constantly used to store snow.
3495 Cars should be the bottom of the hierarchy when it comes to snow clearing. Pedestrians, people in
3496 wheelchairs, bicycles, all suffer when pathways and curb cuts aren't cleared properly.

3497 During large snowfalls the plows pile snow in front of crosswalks, making it difficult to enter
3498 intersections/cross the street

3499 Ice is regularly allowed to accumulate on Edworthy road to a thickness nearing 3 feet (1 metre) WHY!?
3500 Since this road was paved 20 years ago drainage has been poor and this has been an issue.

3501 It appears to me that the City sanding trucks often go over the same route multiple times without
3502 blading the snow/ice, just dropping aggregate. Only to later redo the same route and blade the snow,
3503 ice and aggregate off the road and replace the aggregate. If Calgary is in a climate emergency, perhaps a
3504 more efficient approach to the removal of snow and ice would be better. Such as actually putting down
3505 the blade to remove snow and ice?

3506 city should take responsibility for the massive snow/dirt/ice compact drifts that the plows create on the
3507 sidewalks. It is impossible to chip this stuff away without a jackhammer and the city will fine you if you
3508 don't! This should be the CITY's job!

3509 Residential streets are all but ignored. Eventually they get packed down and so icy that it makes foot
3510 travel almost impossible. Someone shouldn't have to worry about getting their own car stuck or freed
3511 from ice and snow at their own home.

3512 More often than not my street would get plowed or gravelled prior to it snowing, which is not helpful

3513 Living at the end of a residential street that doesn't get plowed, I have frequently gotten stuck simply
3514 getting in and out of my driveway. It's frustrating and very difficult for someone with health concerns to
3515 shovel themselves out and get their car started again.

3516

3517

3518

3519 Crossing roads can require stepping across icy berms or through large puddles.

3520 Plowing on arterials with on street bike lanes makes travel in the bike lane worse/impassable

3521 Some major arteries that are supposed to be a priority 1 are not plowed until the next day or even a few
3522 days after. Centre street is a good example. It's a priority 1 and it's constantly covered in snow and ice

3523 for days after a snow fall. Yet 64th Ave (west side of the airport) is down to bare asphalt right away.
3524 Both roads see a lot of cars but centre street is never cleared as a priority 1 road.

3525 Woodglen Crescent SW never gets snow removal. We pay taxes like everyone else and deserve the same
3526 service.

3527 Walking on city pathways and sidewalks is challenging when snow is not cleared and / or poorly cleared.
3528 When a warm spell occurs, it turns to slick ice and makes walking hazardous.

3529

3530 Sidewalks/roadways meeting points: curbs. Notoriously snow packed and water holders when thawing,
3531 at least downtown. No effort to clean them. But cycle lanes are spotless (at least in the core). C'mon
3532 guys it's 2022. Remember why you do what you do!

3533 Coming from Ontario where we have a bare road policy I was shocked when I first moved to calgary to
3534 see residential roads are seldom plowed, that with the combination of vehicle damaging gravel instead
3535 of salt or sand on the roads creates a hazardous driving situation. I could not imagine how I would get
3536 around this city in the winter if I drove a car with front or rear wheel drive. We need to work on
3537 removing the snow not just letting it sit and freeze/turn to slush.

3538 Find side streets sometime take too long to clean. Realize there is only so much manpower but some
3539 areas especially four way stop area could use more cleanup and gravel because they get so icy. Some cul
3540 de sacs have no removal and after major storms can be hard to maneuver. Overall considering the size
3541 of the city most times there are no issues.

3542

3543 I live on a hill in a residential neighbourhood. If there is significant snowfall, I feel trapped at home and
3544 not at all comfortable driving on my street.

3545

3546 I find it extremely dangerous that the City of Calgary neglects residential streets. It is truly shocking to
3547 me that the streets are not plowed and residents must clear two feet of snow in many instances simply
3548 to access main roads. As the weather changes in the days following a snowfall these streets become
3549 covered in ice and are very hazardous to navigate. Given many older neighborhoods don't have
3550 boulevards you are risking cars mounting sidewalks due to icy conditions.

3551 My street (a bus/snow route) has not been plowed even once this entire winter. Very difficult to park
3552 cars.

3553 Why are plows plowing clear roads with sparks flying off the blade but not touching side street. Then by
3554 the time side streets are done the plowing has made it worse and super icy with no gravel to follow.
3555 Then the plows block driveways with the windrows leaving people to dig up the mess the city just made.

3556 Homeowners and apartment buildings not removing snow and ice from in front of their property. More
3557 bylaw enforcement could help this.

3558 In a normal winter year, only main roads are ever plowed yet the price per km is higher than most
3559 Canadian cities. Intersection cross walks and sidewalks are often terrible for weeks after a major snow
3560 event.

3561

3562 Makes driving, walking, and running hard when snow/ice isn't maintained

3563 bike lane cleaning in the wee hours of the morning while downtown streets and sidewalks are not
3564 maintained seems ridiculous

3565

3566 You don't do any residential streets

3567

3568 "Pathways in communities very slippery

3569 Residential roads awful"

3570

3571 Sometime car cant make it over the windrow left by the grader

3572

3573

3574 I clear my snow off the paths and then the City ploughs it back on to my paths. When I phone 311
3575 sometimes someone comes and blames the buses. I don't care, it's still the City! So nothing gets done.
3576 I'm a 75 year old pensioner. So much for the City "Snow Angel" program. Disgusting service. Privatizing
3577 may help.

3578 Snow clearing is always done last in my area and in the NE. It seems as if other parts of the city are
3579 prioritized over us. I work in in the NW and live in the NE. By the time I make it to my work in the
3580 morning the NW is always cleared and when I head home it's often times the city hasn't even made its
3581 way to the NE. I live in corner stone for what it's worth but just because it's new doesn't mean I should
3582 be treated as a second rate citizen.

3583 Ploughs always take too long (days) to get to areas that impact my driving. Results in conditions being
3584 worse due to compaction before the get addressed.

3585 city sidewalks around school properties (Captain John Palliser and Simon Fraser) are often not cleared
3586 and/or very icy.

3587

3588 School zones need to be top priority not only for safety of children but the high high trafficked
3589 residential areas these schools are in. Sometimes residents cannot get off our streets due to snow and
3590 high traffic in school zones.

3591 Residential roads need to be selectively leveled off through the winter. Ruts and high spots created
3592 through freeze thaw cause massive difficulty for small vehicles to travel in residential areas, especially
3593 cul-de-sac. Additionally, there seems to be no enforcement for people who shovel off their property
3594 onto the street. This exacerbates the problem.

3595 I use a four wheeled disabled-persons scooter. The biggest problems are snow banks when the plows
3596 have cleared the roads; the back alley ramps that never get cleared; and residents that never clear their
3597 sidewalks.

3598

3599 Inconsistencies regarding curbs and alleys which make it near impossible for strollers, wheelchairs, bikes
3600 to get around

3601 By the time residential roads are attempted for clearing everything has compacted and iced over so that
3602 full clearing is not possible. Need to increase the speed of service.

3603 Major crosswalks in my community are not cleared or result in large snow rows when plowed between
3604 the road and sidewalk. The main intersections to/from the main shopping area and schools need to be
3605 cleared.

3606 Other than high traffic roadways, streets in neighbourhoods with challenging topography (e.g. steep
3607 hills, tight turns, etc.) on roads that are the way out of neighbourhoods to high traffic roadways should
3608 be prioritized during/after major snow events before general neighbourhood roadways are cleared.

3609 While I don't expect my residential street to be perfect, we need a bit of extra help when we get over 8"
3610 of snow and it isn't cleared for weeks. This turns into huge frozen snow banks and problems with
3611 parking cars, crossing streets and big ruts where small cars get stuck. This just encourages citizens to buy
3612 large trucks instead of smaller vehicles.

3613

3614 increased commute time - high risk of accidents - kids late for school due to issues with buses getting to
3615 stops and travelling

3616 The snow is rarely removed from our street, and some of the path I use with a stroller can't be used
3617 because of the snow

3618 I am sick of seeing plows go down my street over a week after the snow has MELTED or turned to hard
3619 ice. It is a waste of money. I'm also not a fan of seeing gravel trucks laying gravel over slushy and snow
3620 covered roads - it's not helpful until the snow is clear.

3621 Snow removal is not adequate and results in hazardous road conditions after every snowfall. The city
3622 should plow to bare pavement which would prevent future ice build-up at intersections. I have lived in
3623 several cities in Canada and never seen snow removal as bad as in Calgary.

3624

3625

3626 It is difficult to drive on the residential streets. Sometimes the main roads snow/ice covered. Lanes are
3627 impossible!

3628 residential roads that do not have snow clearing priority develop ruts and it makes it impossible for two
3629 cars to pass each other on a road where there is normally room to do so

3630 Poorly maintained intersections, icy curb cuts at driveways and alleys, icy and unshoveled sidewalks.
3631 Windrows at intersections and between car doors and sidewalks.

3632

3633 As a disabled person who uses transit daily it's hard when snow is piled so high in front of bus stops.
3634 Getting on and off the bus is extremely dangerous

3635

3636 more services across the board.

3637 "Poorly removed snow from city sidewalks - DAYS or WEEKS until removal or it melts. Centre street is an
3638 example.

3639 Seems like snow is never actually removed with blades touching the road during the day? In New
3640 Brunswick when they clear the streets, it makes it so there is a divider of snow in the middle of the
3641 roadway (2 lane) until another pass has been made to remove the hump and the other lane - I have
3642 never seen that here.

3643 Can you go get training from other municipalities?"

3644 I can not use many parks for unspecified amounts of time because we never know when the paths will
3645 be clear. Sometimes it's right away after a large snow fall, sometimes it's almost 2-3 weeks later.

3646 Not plowing roads.

3647 There is no need to spread gravel on residential side streets

3648

3649 Residential paths are not maintained. I try to get out with my kids daily, but the pathways in our
3650 neighbourhood are not cleared and make pushing my stroller extremely difficult. There isn't a single
3651 route in my neighbourhood that is cleared completely.

3652 Do not plow fast enough during an expected snow storm. Plow the same residential streets over and
3653 over again when other residential streets are ignored, to the point of "plowing cement"

3654 Drifting caused by winds that create long-lasting piles. These piles become solid at the base and don't
3655 melt at the same rate as the other snow.

3656

3657 No one shovels their sidewalks and intersections are so icy that it is dangerous to walk in this City in the
3658 winter. The City needs to take more responsibility in residential area not less.

3659 I live on 30 Ave SE between 39St & 41St, it is a playground zone & Bus Route. There are no houses or
3660 sidewalks on the North side of the road, it is also a Snow Zone (which they never seem to ticket any
3661 vehicles). They need to grade all the snow to the North side of the road so not to block my driveway! It's
3662 not rocket science! I'm a Senior and cannot clear the snow away to get my vehicle out! It's only makes
3663 common sense to do what I'm asking. Thanks.

3664

3665

3666 Street snow removal pushes the snow up against the edges of the cycle track downtown - as it melts it
3667 floods the cycle track and then re-freezes into big sheets of ice. Makes it hard to cycle where I need to
3668 go. Same thing at the curbs as a pedestrian and a cyclist.

3669 When city-owned pathways or pedestrian walkways are not cleared immediately, they often end up
3670 melting and freezing, creating a more dangerous situation.

3671 Connections or transitions from cycle tracks/paths/crosswalks/sidewalks to roads get no attention and
3672 create challenges for users to cross streets or transition to bike lane on roads.

3673 As a pedestrian, I've had to wade at least part-way along sidewalks to a bus stop way too many times.

3674 Not being able to get to work because the ruts are so high my car gets stuck... meanwhile the bike lanes
3675 are bare to the concrete for the 20 riders who take them.

3676

3677 You guys spend so much money clearing routes that impact less than 1% of the city's population first.
3678 Spending money and resources clearing low trafficked pathways is nonsensical.

3679 Very icy platforms at Lrt stations and icy sidewalks lead to slips/falls and cause injury. I have slipped on
3680 ice both in my neighborhood (Sunnyside) and at LRT platforms.

3681

3682 Build up of snow on residential streets in my community leads to multiple cars getting stuck every year,
3683 unsafe traffic especially in a school zone

3684 When a plow goes only down the middle of residential areas and creates drifts on both sides if you
3685 attempt to park you're calling a tow truck to "unstuck" you-

3686 As someone in a wheelchair I have grown to realize that there is no amount of snow clearing that is
3687 good enough, but areas that need improvement are snow windrows, might as well put up a wall, on
3688 street parking, I cannot hire someone to clean the street for me, I cannot park in a way that will allow
3689 me to not use the street its a huge pain. I need to be able to clean the street or park in a way that will
3690 allow me to not use the street

3691 City hardly clears anything and regular roads and public sidewalks are left unmanageable. Both walking
3692 and driving is dangerous.

3693 I transit downtown at least once a week, after a snow fall or not. Sidewalks have always been
3694 maintained the last couple years
3695
3696 Icy sidewalks when walking.
3697 You guys don't remove it the snow so it's actually impossible to park, drive walk around snowbanks.
3698 Roads are not cleared. Roads are slippery. I have seen a plow maybe 2 times this entire winter.
3699 Bow Trail from 69th Street to Sarcee is always last to get sanded/plowed. It is a steep hill and if it is icy
3700 then cars cannot get up or down the hill safely.
3701 I live on a cul de sac and the snow plows never clean the side streets or alleys. They can get pretty deep
3702 piles
3703
3704 The build up of ice is completely treacherous in the residential areas and unnecessary, walking and
3705 crossing roads almost not possible as a result of not enough removal of snow after a snowfall
3706
3707 "Has the city ever gone under budget on this file?
3708 It seems that every year the budget is used up 100% whether it snows less or more, it's a use it or lose it
3709 scenario so they use it when not needed.
3710 We have trucks scraping a dry road over and over.....why?
3711 We need better controls on what we currently have."
3712 I am a senior living on a main roadway in Douglasdale, [removed]. Many seniors live on this road and we
3713 try to clear snow to keep sidewalks and driveways safe. Graders/snowplows grade the roads pushing
3714 heavy chunks of snow up against the entrance to our driveways preventing us from exiting/entering our
3715 driveways. In emergencies this is a hazard. 311 advises us to get help from family, friends, neighbors
3716 which in many cases is unable to do.
3717
3718 I often see a plowed road with a cleaned sidewalk but the transition is a mountain of snow that is
3719 impassable to most people. If you aren't going to make it so people can get through, you may as well not
3720 clear anything.
3721 Plows will come through my street and push snow up to the side of my street parked vehicle. It can take
3722 me up to a few hours to dig out enough of the windrow to get my car out, and I don't have any place to
3723 put the dug out snow except back onto the road.
3724 Due to current policy I have to walk through snow on sidewalks while there are cleared barely used bike
3725 lanes.

3726 Lack of enforcement when it comes to private snow and ice removal. Lack of maintenance on city-
3727 maintained sidewalks leading to snow build-up and later ice
3728
3729
3730 Some bus stop have snow drift over my knees.... making it very hard to get on nad off the bus - it is very
3731 difficult and will result in injury. Also - many residents do not shovel and salt which adds to the issues.
3732
3733
3734 Zero
3735 Pathway clearing has improved this year and maybe last, definitely. What has not are connections,
3736 anywhere. Pathway/road, sidewalk/crosswalk etc are awful, particularly where the responsible dep't
3737 changes. It is extremely clear that staff, contractors, and managers make no effort to actually achieve
3738 quality and efficiency. Examples - roads pushes windrows onto crosswalks. Transit clears snow to edge
3739 of bus stop, ignores crosswalk. Windrows at end of assigned section. No QA/QC, obviously.
3740 With zero proper snow clearing on residential streets, significant ruts appear making driving difficult.
3741 Residential roads are difficult and dangerous to walk in winter.
3742
3743
3744
3745 Residential areas appear to come last and has really decreased the level of service we once had. It's
3746 terrible getting stuck in your own cul-de-sac and can't make it out of your own community.
3747
3748 Frequently crosswalks are left with snow piled up iff the roads which makes crossing roads difficult and
3749 hazardous
3750 Sidewalks across alleys don't get cleared and are a struggle to get through with a stroller. Can we
3751 establish a high priority walking snow route through neighbourhood that gets timely clearing so that I
3752 don't have to wait for a week before I can leave the house with a stroller? Similar to Priority 1 routes for
3753 vehicles.
3754 Intersections can be very dangerous in the winter - especially turning lanes
3755 the build up of ice on sidewalks and intersections make if very dangerous to drive and walk - I am sure it
3756 keeps seniors inside their homes all winter.
3757 We live on Point Drive, which is a city street. It is a main road throughout the neighbourhood and does
3758 not get a lot of sun. It is never plowed or cleared so it turns into a single lane road. There is also
3759 continuous street parking so it becomes very challenging to travel through this main street. It ices up

3760 very badly and in tern does not drain, often causing flooding issues on the roads, properties and in the
3761 units.

3762 I am a senior who has to use a walker when traveling. After a snowfall there are always huge snow piles
3763 at bus stops which make it impossible for me to get on or off a bus. There are also snow piles at curbs
3764 making it almost impossible to cross the street

3765 "My mother lives at the top of a crescent. In 2020-2021, it wasn't cleared. I'm an experienced driver in
3766 snow conditions, and got stuck twice while visiting her. This is better, due to different snow conditions.
3767 Not because of more diligent clearing.

3768

3769 It's worse when cycling. Snow from sidewalks and roads dumped on cycling infrastructure creates
3770 hazards. Uncleared roads that melt into ""snirt"" make cycling impossible. A commuting cyclist should
3771 have same support as a motorist."

3772 I live in a neighborhood right off southland, [removed], the road bear me is always burried in snow and
3773 it doesnt seem to be cleaned ever, it just melts eventually. Would be nice to have some cleaning done to
3774 it. Thank you

3775 I cycle from the Beltline to Sunridge and leaving at 6:40am means the paths are not always cleared at
3776 that time - or the clearing stops short of where I need to cycle. The path by Fox Hollow could use some
3777 more clearing love. I also notice that when the plows clear the main streets in the Beltline - the curbs are
3778 very inaccessible for ppl - huge snow build ups making it impossible to cross unless one is very sturdy on
3779 their feet - impossible for wheelchairs

3780 People not cleaning their sidewalks

3781 residential roads are a trap if you don't live on a bus route

3782

3783

3784 Our street gets so much snow and I have phoned multiple times to 311 to get a plow to come by and
3785 never have that happen.

3786

3787 I find that when the residential streets are cleared the snow is pushed up against the sidewalks including
3788 pedestrian crossings which makes walking a challenge. Then, when the pathways and sidewalks are
3789 cleared, again the snow is just pushed around making access to bus stops and crosswalks difficult.

3790 I both walk and drive. While walking there are many pathways that are unusable for me in winter
3791 because of ice buildup from lack of snow removal. Some crosswalks also become challenging to use
3792 because of ice buildup.

3793 Ploughs pushing snow into sidewalks creating dangerous mountains of snow and ice. Also same occuring
3794 at intersections blocking pedestrian crossings.

3795 Plow trucks pushing snow and ice on sidewalks

3796

3797 Enforcement of residential homeowners who do not shovel their sidewalks on a timely basis.

3798

3799 Getting out of my area after a big snow storm. Vehicles have to be pushed as city does not plow or sand

3800 The center of the road is higher then my sidewalk so when it melts is I do not keep the gutter clear it

3801 freezes up all over my sidewalk. When the city plows the road they push all snow ONTO my sidewalk -

3802 there is NO sidewalk and no houses on the other side of the road - why can they not push all the snow

3803 ot the other side of the road - no one parks there. Enough is enough as as a senior this is NOT

3804 acceptable and we have called the city and NOTHING evergets resolved.

3805 Snow piles beside roads and sidewalk make it impossible to park infront of homes for work and if they

3806 don't have a driveway I have to put hazards on. Unload. Then park a block or two away. Impeding my

3807 job.

3808 The walk bridge over McLeod Trail between Lake Sundance and Shawnessy is seldom maintained

3809 without escalating issue to our Ward Alderman. As of March 01 it is clear because the snow and ice

3810 finally melted. The stairs on the west side have not been shoveled since the last major snow fall in

3811 January. It is very difficult to report to 311 because the walk bridge is not a selectable location on the

3812 App and 311 Operators seem to have no idea where to route complaints.

3813 i am fine except on a snow event as too many cars jammed in alleys and lots of cars not moved

3814 Residential roads/back lanes not maintained. Ice buildup/ruts on these roads. Unsafe for driving and

3815 walking.

3816 Difficulties boarding at bus stop and mail boxes due to snow banks from road snow removal.

3817 We are retired so find community roads are poorly maintain but understand they are not a priority.

3818 Major roads are well maintained.

3819

3820 Not my neighbourhood (Willow Park) but my brother's (Temple) is disgraceful in winter. The ruts and

3821 lack of clearing is absolutely terrible.

3822 Nothing

3823

3824 The biggest issue is plowing residential roads. We are on a snow event road and when the plows come

3825 by they leave behind huge blocks is snow/ice. This leaves no street parking unless you shovel the road.

3826 It is impossible to shovel. It is impossible to walk over to cross the street. It is difficult to shovel off

3827 sidewalk. When it gets to this point the snow/ice really needs to be removed when there is a snow event

3828 not pushed over to the side.

3829 As a senior, disabled (use a cane & walk 20m at a time) ice is the worse. If not well maintained I don't
3830 exit my car & go back home at best or I'm shut-in at worse.

3831 The salt and deicer usage causes rust on my vehicle, causes environmental issues, damages our river,
3832 and is altogether completely unnecessary. Residential street clearing is pretty much always unnecessary
3833 until roads become impossibly rutted and the windrows created by unnecessary snow removal in
3834 residential areas create parking headaches that are worse than a somewhat bumpy, snowy road.
3835 Frequent chinooks help keep our streets passable.

3836 Walking on icy sidewalks is extremely risky. I keep my sidewalk clear, but Usually city owned walks are
3837 not and this is a problem if I want to walk to the Brentwood mall for groceries etc.

3838 Weather is our challenge. Winter impacts my quality of life. I have mobility issues so I have more
3839 challenges in winter. So? Mother Nature is a poor negotiator and at her mercy the city does a fair job of
3840 keeping us moving. Occasionally citizens will have to slow down or seek alternatives. I see no need to
3841 indulge high expectations from the public purse.

3842

3843 Sidewalks adjacent to private residences especially apartment buildings do not remove snow and ice
3844 within 24 hours and enforcement is lacking. Ruts on residential streets makes them impassible.

3845 Ice on the roads and slippery roads increase the number of accidents. Rocks increase the number of
3846 broken windshield. I use to live in Montreal and it was way way way better

3847 Several times we have had a snow plough/truck on our street after there has been melting and there
3848 really is nothing left to plough off. Also this has happened at night when staff are likely getting overtime
3849 pay. Is this the best use of the budget?

3850 Residential areas no snow removals. Slippery causing accidents

3851 I live on a cul de sac, it is illegal to contract private snow removal for city streets but sometimes it is
3852 completely undrivable. Neighbors have to clear with snow blowers. Yet we have seen plows doing
3853 completely unnecessary runs on nearby streets.

3854 offramps and intersections are remarkably dangerous and require more attention. I often end up using
3855 alternate routes to avoid some areas. Side roads become impassable for anyone without an SUV or
3856 truck because the snow is too deep to navigate. If someone approaches from the opposite direction,
3857 inevitably one person gets stuck.

3858 Residential streets needs to be cleaned

3859 STOP USING SO MUCH SALT.....GO BACK TO SAND...NOT ROCKS !!!!!

3860 Large piles of snow in my community can make the road too narrow and therefore dangerous when cars
3861 are driving in both directions. There are a lot of kids in the community and I worry about them getting
3862 hit because they can't be seen behind these piles.

3863 In my neighbourhood there are higher priority roads and those roads get cleared but often intersections
3864 don't or snow gets pushed into the intersection so there is a buildup making it hard for ppl and bikes to
3865 get around. I have seen both people and cyclists fall in these intersections. Our community does its best

3866 to keep sidewalks clear so residence are comfortable walking outside but the connections between
3867 sidewalks arnt maintained and ppl shouldn't be clearing large intersections by hand.

3868 Snow and ice pushed on the success of intersections pose significant barriers to pedestrians and
3869 undermine a lot of the hard work done by both the City and Citizens in otherwise removing snow

3870 They plow wrong. You "under plow" instead of "push Plow". I have lived in many different cities in
3871 Canada and by far Calgary has the worst winter roads. By "under plowing" the top layer is scraped
3872 smooth causing an ice sheet. You wait too long to start plowing. I have never lived anywhere where
3873 residential areas are not plowed, ever! Allowing it to accumulate and be packed by vehicles is
3874 ridiculous, but I still have to clear the sidewalk!!! My road becomes a complete ice sheet.

3875 On narrower roads with 4 travel lanes (and no parking) the plows often fail to follow the bends in the
3876 road and the full widths don't get plowed. (Example: Bonaventure Drive between Heritage and 109 Ave
3877 SE). Vehicles get squeezed dangerously close together as a result.

3878 My car getting plowed in. I live on a bus route so plows come through quite often, however with no
3879 warning and then have had to dig my car out.

3880 at numerous pedestrian crossings and driveways, snow is either not cleared, or is pushed from the
3881 roadways, into large humps at the corners of the intersections, which makes the transition from
3882 sidewalk to crosswalk challenging, and sometimes, nearly impossible for people with mobility
3883 challenges. Where sidewalks are not separated from roadways with a lawn barrier, snow is often
3884 plowed from the road, only to be pushed up onto the sidewalk, which makes walking challenging.

3885 I am wondering if this survey may be a complete charade, as I do believe I can paraphrase past Mayor
3886 Nenshi, when he was questioned about this very topic... and re-iterated the policy of "wait for Chinooks
3887 to melt the snow... and that the city will not be investing in any added services around snow removal
3888 due to the sole fact... "city council does not want to have to raise taxes on the citizens of Calgary to pay
3889 for something like this". So please give me a break here!

3890 When snow plows leave big drifts of snow that prevent people from crossing roads without climbing
3891 over them. Basically keeps anyone using a walker/wheelchair/stroller stranded for days until the snow
3892 melts

3893 The biggest challenge is sidewalk enforcement.

3894 Crosswalks, especially downtown, become incredibly treacherous, especially for low mobility people.
3895 Also, you can't remove snow with brushes - it just creates an icier, more treacherous surface - needs to
3896 be shovelled

3897 I feel the City uses way too much salt

3898 The problem is that people are responsible for cleaning sidewalks and a lot of people don't do it. It's
3899 dangerous and stops me from getting outside and walking.

3900 We live on 12Street SW and the plows will often scrape the road 3 or 4 times a night during a snow
3901 event. It seems like a waste to plow the same street over and over when it's already done. Especially
3902 late at night when it disturbs the residences.

3903 While there is a 24 hour timeframe to clear pathways, getting to them faster than this would be better.
3904 Cycling is my primary form of transportation and having cleared pathways as soon as possible allows for
3905 safer riding.

3906 I find residential streets very difficult when the snow begins to melt and turns to ice.

3907 this is your number one rule in your policy "reduce hazards of winter conditions for motorists, cyclists
3908 and pedestrians" my mother inlaw 70 years old tripped over a snow burm that was left by the snow
3909 plow that plows the streets and leaves burms up and down the road. I shovel snow on the city owned
3910 sidewalk in front of my house only to have it covered with snow after the snow plow goes by. mounds of
3911 snow it leaves in my driveway, causing me to go remove before driving over,

3912 "There are none.

3913 I have a problem when graders or snow removal trucks go through a residential area to remove snow
3914 when there is no snow left to remove. There is NO positive affect to the people living on that street
3915 when they are finished!!!!!!"

3916 Side roads are ridiculous after snow storms takes forever to get them cleared. Major roadways &
3917 connectors very slippery at intersections & not cleared properly

3918 When the plows put snow on the sidewalks, bus stops, and intersections. Roads are too icy and poorly
3919 plowed and not maintained for a winter city, even Edmonton has better snow removal.

3920 This winter the city was slow to remove snow off the main roads. Crowchild, Sarcee were an absolute
3921 disaster (along with Deerfoot, but I realize that is provincially maintained). Get the snow off ASAP, and
3922 don't allow it to turn to ice - that may be the first step

3923 You go for a walk and city sidewalks are not cleared.

3924 There's a park across the street that I walk my dog to everyday as I live in a condo. Usually when it
3925 snows it takes the city 2-3 days to get to the sidewalk surrounding the park so I have to trek through the
3926 snow

3927 You spend too much money on an effort you cannot win! By doing what you do you let inexperienced
3928 drivers get a false sense of security and then when you cannot deliver on snow removal there is traffic
3929 maham

3930 Residential intersection always icy. Bus stops not cleared so stepping off over mounds of snow. Little to
3931 no sanding in residential areas.

3932

3933 We are on year 4 in banff trail with zero service. Rocks were sprinkled on snow 2 weeks ago. The freeze
3934 thaw puts ice on our sidewalks.

3935 I live in a hilly area. Waiting to deal with snow until after it is compacted and icy makes for very
3936 dangerous roads.

3937 There are secondary streets that are quite a hill and to drive those are taking a huge risk. The one I drive
3938 is 8Ave NE and 10 St NW. When driving a bus full children it is imperative these roads be clear of ice

3939 We have a school in our neighbourhood. When they do plow, they always put a pile of snow on the
3940 crosswalk, so the kids have to climb over it just to cross safely. The only time we see a plows in our
3941 neighbourhood with the blade down is when there is no snow on the ground. This seems to happen
3942 every year in April. Why are we plowing the major routes when there is no snow as well. That's a waist
3943 of tax payers money. Common sense has seem to gone out the window.....

3944 Residential roads need to be cleared more often and more efficiently. Have a parking ban so as not to
3945 get ridges of snow/ice between parked cars and traffic lanes. Remove ploughed snow by trucking it out,
3946 don't leave it piled up on the driving lanes.don't leave big ridges at intersections. city pathways should
3947 be cleared. My kid has to add 10 mins to their already 20 min walk to the school bus when it snows.
3948 Look at Winnipeg's snow removal - they do a great job on roads AND sidewalks.

3949 You choose bike paths over higher traveled roads to clear first

3950 I just can't understand why other winter cities have cleared to the pavement main roads and ours are
3951 always snowed covered.

3952 My house faces a pedestrian pathway in a park. The snow removal response time is great! However,
3953 they come out with a bobcat snow grader scraping the mostly bare path when there's only 1cm of snow.
3954 It feels excessive and wasteful to "plow" a light dusting.

3955 "The stretch of Anderson road between 24 Street & Stoney Trail has been horrendous this year; east of
3956 24th was fine on Anderson.

3957 The stretch of 90th Avenue between 24 Street & Stoney Trail also doesn't look like it gets any attention,
3958 & has been very rutted & packed snow & ice."

3959 I live on a main street with a driveway. When plows clear the roads, the "wake" of snow left behind is
3960 piled up beside the entry to my driveway so it's difficult to get out. Im 64 and can no longer clear away
3961 that extremely heavy plowed snow myself.

3962 Residents failing to keep their sidewalks clear, TOO MUCH SALT/DE-ICER on sidewalks, slippery
3963 residential roads and intersections

3964 Why are resources being used to clear bike pathways for only a handful of cyclists that ride their bikes in
3965 this weather

3966 Snowbanks blocking intersections.

3967

3968 Ruts of ice and snow built up in residential streets make it difficult to get around

3969 Sidewalks are not cleared. Even if they are, the sidewalks by alleyways aren't.

3970 Actually remove snow. Don't just plow to side of road

3971

3972

3973 They do nothing in my area for snow clearing all winter. My wife gets stuck a few times. Have to clear a
3974 section of the road myself to prevent it. Makes paying property taxes a bitter pill when you feel like you
3975 get nothing for them.

3976 residential road are your last priority and each time it snows we get bumped down so you can replot
3977 the major ones. Couldn't you leave two or three plows to carry on with the residential roads. We
3978 continually get bumped down, the snow builds up and it becomes hazardous to get out of our
3979 community onto those major roads.

3980

3981 After a heavy snowfall with warmer temperatures. Just sanding but not plowing the roads is the worst.
3982 Better off not doing anything.

3983 "in my opinion the city does a decent job in most places but I'm not completely satisfied

3984

3985 I do find it irritating the sidewalk that runs parallel to Southland drive East of McLeod trail is icy a lot. I
3986 know the city has a contractor and they dump pink salt in clumps so some places are completely empty
3987 and others are icy because you are not watching your contractors with spot checks

3988

3989 trouble is nobody wants increased taxes and yet they want the level of service with clear sidewalks."

3990

3991 City roads in Calgary are often very icy and treacherous in the winter making travel around the city very
3992 dangerous. Highway to Cochrane is usually always in much better condition than roads in the city. Why
3993 is this? Improve Calgary road conditions in the winters!

3994

3995

3996

3997 Difficult to walk on some public sidewalks due to snow being pushed from road - using co instruction
3998 graders for snow ploughs is plain daft and silly- best ploughs are those mounted on front of the truck
3999 like other provinces

4000

4001 My disabled wife's ability to walk SAFELY to the mailbox and back for her daily outing.

4002 The back alleys in the beltline /lower Mount Royal area are really affected and some are never cleared,
4003 even if vehicles get stuck

4004

4005

4006 There is no enforcement for residential areas. People don't shovel and if it has snowed in the last 24
4007 hours, you can't report issues. Plows leave piles of snow in crosswalks and at bus stops making travel for
4008 people like me with mobility issues impossible.

4009 "Too be clearer on the cycling infrastructure question, I think downtown should have more cycling lanes
4010 and should be cleared.

4011 There just simply is not enough service when it snows. Snow can begin at night and when I get on
4012 Glenmore in the morning it seems like the snow is only moved by traffic."

4013 Use more salt, roads are lousy even with small snow totals.

4014 I travel to work at 530 am so it's important to have the main roads done
4015
4016
4017

4018 Ramps in the pathway are imposible to use
4019
4020

4021 "Residential Side streets rarely plowed
4022 Parks with paths not always plowed"

4023 Trying to navigate sidewalks and intersections with a stroller in the snow is virtually impossible. I have
4024 often had to veer into lanes of traffic because crosswalks had so much snow buildup from plows pushing
4025 snow aside from traffic lanes.

4026 Sidewalks need more maintenance in residential areas. Commercial plaza need to be clear during or
4027 after with in 24 hours. Owners of plaza must be fined if he got failed to keep it clean and safe.

4028 Crossing intersections by foot at traffic lights is extremely difficult after snow/ice. Calgary has a "snow
4029 pushing" policy rather than snow removal. Huge mounds are piled onto the side of the roads and
4030 crossing them can be at best, tricky, and at worst, dangerous. Pushing strollers over large mounds of
4031 snow is impossible, which can make crossing streets safely a risk. Walkway clearing in neighbourhoods
4032 that have a combination of city and residential program should not be on the homeowner.

4033 City of Calgary roads and city owned / maintained sidewalks and pathways are so bad all winter long. I
4034 have lived in several other winter cities in Canada, all of which do a much better job. It's hard to even
4035 walk across intersections for weeks after a snowfall, I can't imagine having to do it in a wheelchair or
4036 with a walker. The roads themselves are terrible and bike paths are nearly impassable. We need to do
4037 better.
4038

4039 Slippery when walking on sidewalk and driving the roads is really dangerous. Even without snow, the
4040 lines are not visible enough.

4041 Terrible policy for a 7 day plan. Increases car insurance costs.

4042 Dangerous walking conditions at intersections. More needs to be done for those that cannot/do not
4043 drive in the winter like people that are low income or are unable to drive and have mobility issues. I
4044 would bike more if there were more bike connections and they were cleared faster. Main streets should
4045 have a higher level of service clearing along intersections for pedestrians. I will happily pay higher taxes
4046 for better pathway and bikeway snow clearing in Calgary, get that snow cleared please!

4047 Intersections are by far the worst, on foot and on bike. Getting on/off the sidewalk can be extremely
4048 challenging because the ramps have snow piles.

4049

4050 Residential roads are not cleared at All

4051 Makes me fearful to drive

4052 The internal residential roads are not plowed at all resulted in accumulation of a layer of snow. It makes
4053 the road bumpy therefore, affecting the vehicles. Secondly, the roads become icy and slippery especially
4054 at turns which makes it dangerous. When the snow melts, the roads are messy and flooded. There are
4055 cities like Chicago where all the roads are cleared of snow all the time Why cant Calgary? Why does
4056 Calgary wait for Chinook winds to clear the snow?

4057 Snow on road pushed onto sidewalks. Sloped non-residential side walks that get icy with melt water

4058 Why doesn't the city clean the snow with multiple trucks in the main roads , Deerfoot and Stoney. And
4059 have them come one way ,then go back the other way

4060 Service is too unpredictable, hard to know when road conditions will be satisfactory. Also, the city does
4061 not clear roads to the pavement when the temperature is quite low. Salt does not work, therefore the
4062 roads should be scraped off.

4063 I spend 3 hours clearing snow and your stupid roads crew come and creat 2 to 3 foot deep snow piles
4064 along my sidewalk and block driveways. This is so frustrating to have to re-dig ourselves out. You need
4065 to stop doing this.send another plough behind to clean up residential streets and windrows.

4066 We'll, walking or driving after snowfall is very dangerous in Calgary, so zero quality of life, ashamed of
4067 being Canadian with regards to the Calgary Snow and Ice response. It is absolutely unsafe and our lives
4068 matter, chinook or no chinook, the roads should be cleared, rather than spending money on other
4069 topics, this is life saving! On my street , for 5 months there is solid ice, thick, on a tight turn, never
4070 cleared! It is irresponsible to ask resident to clear sidewalks!

4071

4072 I'm living in north east Calgary from last 9 years since that city is not care about our inside roads and
4073 never come to clean the inside roads those are not bus routes. We are paying same as the rest city bot
4074 still result is zero

4075 When the plows go over an area, they very often create ice. I have driven behind them when plowing
4076 and they actually “polish” the road, especially at intersections. This happens because of friction. They
4077 put down some gravel, but that gets knocked to the side of the road very quickly. I would like to see less
4078 plowing and allow the vehicles’ snow tires to grip the snow.

4079

4080 Crosswalks go uncleared for weeks making it impossible to get from one sidewalk to another with
4081 mobility issues. I constantly see access ramps and curb cuts covered in snow and ice, again making it
4082 impossible to navigate with mobility issues. Additionally parking on roads and safely getting from the car
4083 to the sidewalk can be impossible when snow is plowed up against the sidewalks, making a mound/pile
4084 to climb over to get to the sidewalk. Lastly, there needs to be more attention paid to ice.

4085 Residential roads full of ice and snow because they are never cleared.

4086 Snow and ice get pushed from into the gutters and makes intersections impossible to cross as you must
4087 now climb over snow and ice. There has to be a better way. I will be in a wheelchair soon and will not be
4088 able to get around I will have to consider moving to another country

4089 When we get bad snow we never get any clearing in our neighborhood and if we want to get mail the ice
4090 is dangerous. Most of the people in our area are seniors

4091 Our residential street gets plowed a minimum of 4 times a day whether it needs it or not and others in
4092 our area never get done. When the road gets plowed, driveway access is blocked and snow and ice are
4093 piled onto sidewalk for residents to shovel back onto street as it's too full of salt and gravel to put on
4094 lawn area.

4095 Residential streets are over run with ice and deep grooves in the roads that it's impossible to change
4096 lanes or turn into the road way.

4097 A more location specific approach, with a map database maintained by the city, should be used to
4098 prioritize snow maintenance efforts on all types of roads concurrently, while monitoring and adapting in
4099 real time to trouble areas. Priority based strictly on traffic volume is a very blunt method.

4100 Far too often there is too much plowing, thereby creating blockages at the end of my driveway. I'm 79,
4101 with a bad back, and having to clear and then re-clear snow plow mounds is a serious problem for me
4102 (as it is with my similarly-aged neighbours). Either make a point of actually removing snow or check
4103 whether the street really needs re-plowing (it very seldom does, a total waste of time and money, which
4104 could be better used on side-streets).

4105 "It was not plowed in front of the building I lived in last winter and the person coming to pick me up in
4106 her car often had to park a block away so I could then walk to the car through the snow (to get out.) It
4107 was frustrating and I really hope the city will plow residential street areas more thoroughly in the future.
4108 I would definitely appreciate it!!

4109 Thank you."

4110 The lack of immediate snow removal in residential areas (i.e., cul-de-sacs) is a bit ridiculous. I
4111 understand not being able to plow to the pavement, but an increase in removal is definitely needed. It
4112 gets very slippery.

4113 Clearing of roads sucks. It is easier to drive in parking lots than on roadways, including major routes. I
4114 am a delivery driver and parking lots are generally clear when roads still have 4 or more inches on them.
4115 This is very inconvenient when trying to quickly transport hot meals to customers.

4116 The clearing of city sidewalks especially at intersections (especially downtown) needs a vast
4117 improvement. It is nearly impossible for anyone with mobility issues to safely access a crosswalk when
4118 there are consistently berms of snow that a person with crutches or a wheelchair have to manoeuvre
4119 through. It is a joke that cycle paths are cleaner than any given city non-residential sidewalk. This needs
4120 to be seriously addressed. Pedestrian safety needs to be prioritized.

4121 "Cycle lanes are clear, crosswalks are impassable because of plowed snow.

4122

4123 Clearing public areas is YOUR responsibility.

4124 That's why taxes."

4125 Alley way access are on an angle, covered in ice and dangerous to walk across, making going for a walk
4126 difficult.

4127 After I spend 3 hours shovelling city of Calgary plies it right back onto my driveway blocking my exit.
4128 Stop it! I am a senior, I try my best

4129 Child in wheelchair and sidewalks are not accessible or maintained. Hard to enjoy the winter with him.

4130 Either the response to snow is not quick enough or there aren't enough trucks removing the snow.
4131 During and after a snowfall it takes too long for roads to get cleared, and it has made some medical
4132 emergencies fairly treacherous.

4133

4134

4135 "Pedestrian concerns:

4136 Freeze-thaw cycle makes sidewalks treacherous. Climbing over frozen windrows on the sides of roads
4137 dangerous when trying to cross streets. Alleyway entrances/ lane aprons resemble glaciers. Side streets
4138 resemble skating rinks. Walkability is a positive in my neighbourhood, except when it's nearly impossible
4139 due to the ice... Sometimes the safest and most beautifully cleaned place to walk is in the road, which is
4140 not safe..."

4141 "residential roads are rarely plowed effectively. main roads have been plowed very poorly this year after
4142 large snowfalls.

4143

4144 Plowing bike paths as a priority one that benefits very few people in winter, in Calgary, is asinine. We
4145 need plowed roads that benefit the majority of people in Calgary, not a select few. This year has been
4146 the worst year of plowing I have ever seen."

4147 Annoying that cycle lanes are prioritized over side streets and sidewalks in residential areas

4148 I live on a very long cul-de-sac (Willow Park Green SE). In heavy snowfalls this road gets very badly
4149 rutted, it is very difficult to navigate down the street so on bad days, I stay home. We used to have a
4150 sedan car which suited our needs but 100% because of this lack of attention in the winter, we had to opt
4151 for buying a more expensive SUV simply to get in and out of our street. We really don't need such a
4152 large car but had no choice.

4153 I live and work in residential areas. It is extremely difficult to find somewhere to park on the road at
4154 work with an average car, without getting stuck, after a snowfall. Waiting 7 days to have roads dealt
4155 with is too long, especially when our worst snow events tend to be multi-day events. While I agree with
4156 concentrating on main roads, side streets should at least get plowed occasionally during multi-day
4157 events, even if it's not their "turn" yet.

4158 Efforts on major roads while snowing and before 7-day plan is activated are - at best - marginal. In turn,
4159 Day 1 / Day 2 snow removal results of the major roadways are adversely impacted. The end result is
4160 several days of slippery, dangerous travel.

4161

4162 "Curbs between sidewalks and roads at intersections are hard to keep snow free.

4163 Also, exits of backalleys are ways extra icy / snowy and hard to navigate."

4164 This year around Christmas the roads were an utter disgrace. They were pure ice and beyond dangerous

4165 Please STOP using GRAVEL to fight icy conditions!!! Use SAND! Broken windshields is almost like an extra
4166 tax (penalty rather).

4167 ROADS ARE ALWAYS SLIPPERY AND NOT CLEAN QUICKLY. YOU MUST PUT SALT AND SAND LIKE OTHER
4168 CITIES DO.

4169

4170 Residential snow removal is simply a waste of money. All they do is spread some sand and burn fuel,
4171 when the roads are passable. Maybe with 311 or other technology, residential service could be targeted
4172 to problematic areas after a storm only. Encourage the province to legislate winter tire usage to keep
4173 everyone safer.

4174 It would be good if there were sidewalks going to a new arena that could be plowed when it snows. Our
4175 mayor is going to be a one term wonder.

4176

4177 Put a stop to people's shoveling their walks onto roadways.

4178 Getting out of the neighbourhood should not be an issue. Small roads and regular neighbourhood roads
4179 should be cleared just as much as main roads and arteries. It's absurd to only clear main roads.

4180 I find that residential streets are very constricted after snowfall. Part of this is due to the on-street
4181 parking but I don't know a lot about this stuff. I come from the Maritimes and in Halifax snow bans went
4182 into effect with snow storms so plows could do their work. That kind of process could help keep the
4183 residential roads wider to allow two-way traffic.

4184 Commercial property next door doing their ice at 2.00 am. Waking everyone up

4185 A snow route needs to be declared for all of 10 street NE. Currently excludes from 2 Ave to 4 Ave but
4186 there has been a number of accidents on the hill because of poor snow removal. Ice builds up from
4187 parked cars during snow ban, clogging the only drain between 2 and 4 Ave NE with ice in the spring
4188 which then causes flooding.

4189 Well, I live in Montgomery, which means that (thanks to the recent "street improvements") my
4190 neighborhood has experienced Bowness Road as not just a bad road, but an unsafe one. Design flaws
4191 have narrowed the drive lanes so that after plowing there often isn't enough room to two vehicles to
4192 safely pass. Badly done City. Stupidly done. Dangerously done.

4193 City sends plows and sanders into residential streets when they are not needed! Why not evaluate need
4194 before implementing a blanket policy?

4195

4196

4197

4198

4199 Having to push through snow at the end of my street just to get out onto a main road after a plow has
4200 been past. Also, our residential street is NEVER plowed so this leads to large ruts and tons of ice and I've
4201 seen other streets that are not a main road get plowed before yet ours is left alone EVERY year. Also
4202 consistently clear storm drains. Snow keeps piling up over the storm drains and when it melts, there are
4203 large ponds of water that I have to drive through. This is every winter too.

4204 City puts down rocks vs sand that damages vehicles. My street is classified as a hill - part of the street is
4205 a hill other is a slight incline. City puts down gravel multiple days per week whether it is needed or not
4206 plus gravely the entire street not just the hill. City clears snow into middle of major roads, piling it up
4207 against the median. When it melts, it runs into main roadway and then freezes. Clear the snow outward.
4208 City puts down preventative icemelt, which often turns to ice.

4209 Lack of service on residential roadways causes extensive impedance to driving (snow compacts,
4210 becomes ice).

4211 Residential streets in neighbourhood rarely get serviced. Pathways/ non residential sidewalks seem to
4212 be really inconsistent, especially when it comes to ice management. Based on the question below, Do
4213 not put additional ownness on residents. This should be City responsibility.

4214

4215 Very slow to react, too much gravel being used, prefer plowing to mitigate damage to vehicle and
4216 belongings

4217 I live on a major bus route in our area and when our roads are plied, the hard snow and ice is piled up
4218 high against our vehicles and it is hard to dig our vehicles out or try to drive through the high hard piles
4219 of snow. I don't mind having the parking ban on when it is needed, but when it is not needed I don't like
4220 getting plowed in. My husband and I are both in our 70's and digging out is difficult for us.

4221

4222 The bike lanes/trails are never cleared from snow. Actually, where roads are cleared, the snow is pushed
4223 aside and accumulated on bike lanes.

4224 Getting snowed in and roads extremely hard to get out of neighborhood

4225 The lack of clearing residential areas makes it difficult to walk and drive. I find that once I am out to the
4226 major routes, it is usually not an issue

4227 I cannot get to my job as a nurse in the hospital often as my residential street is impassable with a
4228 vehicle due to snow accumulations.

4229 "I was severely injured from head-to-toe in an MVA & now have to take Access Calgary rides to & from
4230 all my many physio, rehab , Dr. & specialists appts.

4231 I recently had 3 very scary incidents, while riding on the Access Calgary bus & van, due to the very poor
4232 road conditions since Dec. 23rd / 2021.

4233 These near accident episodes & issues were :

4234 1. On Macleod Tr. SW

4235 2. On the Macleod Tr. Exit ramp towards Canyon Meadows Dr. SW

4236 3. On Canyon Meadows Dr. SW near Elbow Dr.

4237 They triggered flashbacks"

4238 Sidewalks are not taken care of by owners. Time for the city to take it over, and of course increase taxes
4239 to cover it but thats fine.

4240

4241 Not me personally, but I was walking to work DT and helping a person in a wheelchair who couldn't
4242 cross the street due to the pile of snow the plow created on the sides of the road.

4243 Myself, my wife and my dog have all sustained multiple injuries just trying to get out for a walk each day
4244 with many sidewalks nearly unpassable in residential areas, the streets are never done in our area
4245 causing numerous accidents and even hardships just to get off the street to go to work, we had to buy a
4246 4x4 just so we would be bale to get to work everyday even in the winter.

4247 Calgary parks walking pathways should be always cleared of snow and ice for everyone including seniors
4248 and kids and can do winter walks regularly

4249 Clearing the main roads in residential districts

4250 I feel unsafe.

4251 Difficult to maneuver through residential roads, reduced parking due to build up of snow on residential
4252 roads, impassible back alley's, and very slippery intersections.

4253 Residential streets do not have enough snow removal if at all.

4254 Residential main roads that also act as a bus route could be cleared more promptly so that residents can
4255 get around without sliding through intersections.

4256 I live in a cul de sac, there is no sidewalk, the ice is sooo bad ,I am afraid to fall , it gets never cleared or
4257 sanded, it's dangerous for seniors , reported to city for years , nobody ever comes and takes a look

4258 The roads are terrible all the time especially in the curve area, roundabouts or the exit lanes. It is not
4259 really plowed well causing accidents often.

4260 Waiting too long to clear roads, resulting in packed, icy,dangerous roads and intersections.

4261 I think. Maybe inadequate manpower or inadequate planning that sometime portion of south deerfoot
4262 trail wasn't clear completely after snowfalls.

4263 Overall I think the city does a good job at snow removal. Sometimes our residential street is plowed and
4264 it leaves a bump that is not ideal. It would be better to just lay some gravel.

4265 I have lived in my home for 8 years and not once has my street been cleared of snow. However, there
4266 will be plows sparking on bare pavement on the main road adjacent. I have been stuck at my home a
4267 number of times.

4268 Inconsistent clearing around school sites is frustrating

4269 "I have driven down main roads that were a mess some of McLeod trail cleared the other half barely
4270 touched

4271 Just as one example"

4272

4273 Hard to leave community and too sleepy when snow continues

4274 Perhaps City Bylaw officers should be more proactive in dealing with community sidewalks and lazy
4275 home owners!!

4276 The City does a great job. It's the folks in the neighborhood who don't clean their sidewalks that impact
4277 my winter QoL

4278

4279 I just broke my ankle thanks to a poorly maintained road

4280 "Stop coming to residential areas unless it's 15cm+ Or people are stuck or live on a hill. Trucks plow
4281 through and just polish the roads up and dump all the gravel into everyone's lawns, makes no sense.
4282 Focus on main routes!!!!

4283 I've lived in Coventry hills for 20+ years and every time they come through they just mess up everything.
4284 Would save the city money during spring cleanup!

4285 Without the city helping you get your neighbours out, great way to bring community together. 311 if we
4286 really need it"

4287 The roads department appears to be too dependent on spreading salt as it's primary method of dealing
4288 with snow and ice on Calgary roads. The department's motto should NOT be "Where salt solution is the
4289 ONLY solution". It is rarity to see a grader or snow plow on Calgary streets after a snowfall. This needs
4290 to change. If a City like Airdrie can have multiple large snowplows working in tandem to clear their
4291 streets, then why can't Calgary?

4292 Snow removal on high and moderate use roads is too slow.

4293 Windrows created by snow plowing causing driveway access issues, access for city services, buses, black,
4294 green & blue carts, emergency vehicle access to residents. Multiple plows in the early hours of the
4295 morning when there is little to no snow to plow. Leaving no snow for traction due to plowing down to
4296 bare asphalt. Spreading gravel at -30 temps or colder does nothing. Gravel bounces onto the sidewalks
4297 & gutters. Is of no use on the icy roads the plowing has created. Lack of common sense.

4298 The chinooks melt and then it freezes. I would love to see more frequent gravel or salting in residential
4299 areas rather than plowing.

4300 Some beautiful Pathways and non-residential sidewalks being ice-covered impact me, as I like to walk
4301 daily.

4302

4303 Residential streets are a mess after it snows. In the 7 years I've lived in Calgary, my street has been
4304 plowed once. When it gets icy, it's like running the gauntlet trying to get to the mail boxes. Even when
4305 major arteries like Crowchild are plowed, they are not done very well. The ramps are still bad. I am a fit
4306 senior but it's really hard for me to shovel the sidewalk when there's lots of wind hammered snow but
4307 even though the city can leave snow, residents are required to remove it.

4308 With large snowfalls can't move in residential areas. Melts and ruts form making it more difficult. Lived
4309 here for 40+ years and never had good road clearing. If they do plow windrows are left 5-8 feet from
4310 driveway and we have to shovel it. Means I'm standing in road shoveling.

4311 Back alleys are brutal when not cleared. Makes using our garages next to impossible when the tire ruts
4312 from the garbage trucks get too deep.

4313 Intersections are sometimes not cleared. Back alley is super icy, maybe a gravel truck run after all the
4314 roads are done would be appreciated.

4315

4316 Every winter is really painful to drive around Calgary every time there is snow/ice on the ground. There
4317 is a reactive (days after the snow fall and temp goes down) to remove the snow, vs being proactive and
4318 plan for the snow removal based on roads conditions and weather. The crashes and slippery road are
4319 frightening (plus speedy drivers), making the roads a very unsafe place after snow falling and
4320 temperatures remain low. Make the city safe in winter.

4321 When clearing the residential roads they push all the snow in front of driveways and makes it hard for a
4322 senior to clear that snow out

4323 The pickle solution used on streets is dangerous to walk on ... very slippery, usually worse than the ice. It
4324 is also hard to drive on, you can feel the vehicle sink into it and bog down. The snow trucks come into
4325 our cul de sac and dump the salt every 20 nfeet or so, and all this does is make areas you bog down in. I
4326 shovel my sidewalk, not salt it.

4327

4328 I walk my dog and the residential sidewalks are a nightmare. Compliance has plummeted

4329 The city utilizes snow moving, not removal. This causes gutters and sewers to freeze up. People shovel
4330 onto curbs and gutters instead of onto their lawn. In addition to adding to the frozen curbs and gutters,
4331 when this melts, it drains or flows across the little path the plow has made in the road and becomes a
4332 sheet of ice. Most people shovel their sidewalk onto bike lanes.

4333

4334 ice build up at intersections and bus routs

4335 We live on a residential street transit bus route the city plows. During large snowfalls, the city's snow
4336 plow crew have left huge snow/ice mounds that our vehicle cannot clear at the end of our driveway.
4337 We are seniors and have increasing difficulty in clearing the mounds so we can park our car in our
4338 garage (street facing). Enforce tickets/tows during a snow route parking ban.

4339 Sand or salt the snow after plows not before! Buy more snow plows ! Would like the city to enforce
4340 snow routes for buses!

4341

4342 I live on a residential cul de sac without sidewalks. The city does no snow grading or removal. The street
4343 is full of ice for most of every winter that is hazardous to pedestrians.

4344 Walking on ice covered roads and sidewalks very difficult for seniors

4345 My disabled sister has a hell of a time trying to move her wheelchair through the massive snow piles in
4346 streets and parking lots. The waiting time to have snow cleared for people with disabilities is horrible.
4347 Clear the streets and pay attention to houses with permits.

4348 I no longer bus to work, but I used to get extremely frustrated with the ice in front of some bus shelters
4349 in my community. It is very dangerous when a 4000 lb vehicle is pulling up. Also notice same at some
4350 Canada Post community mailboxes.

4351 I live on a bus route. Plows push snow towards the sidewalk. This makes me have to shovel a space for
4352 me to park, or park beside the berm which puts me further out on the street. I am getting older and
4353 shovelling out is becoming very difficult and will eventually become impossible. My wish is that the City
4354 of Calgary would make it normal practice to not plow the snow, but to remove it completely. I do not
4355 wish to continue hurting my shoulder and back having to dig out every time. Thank you.

4356 It takes so long to get bus stops or the pavement directly in front of them cleared. I have mobility issues
4357 and this is a huge problem. Quit spending so much money clearing bike lanes. This doesn't help the
4358 greater population

4359 You [removed] take a perfectly drivable street and scrape it down to pure ice. Then you leave the pile's
4360 of snow on the edge of the road so it doesn't melt until June.

4361 Heavy use of salt and lack of outright snow removal on bus routes and all main arteries. Salt at a specific
4362 temperature melts snow and ice which at a lower night time temperature turns back to ice. Just plow
4363 and remove said snow and then use sand for traction. Lack of right snow removal on our main streets is
4364 and always has been this city's problem (especially with our degree of on street parking that is allowed.

4365 Walking my dog is a dangerous activity during winter

4366 I live on a bus route & it seems like during or right after a snow event, plows are nowhere to be seen.
4367 Then days after the snow event they drive by, effectively plowing bare or almost bare pavement. I've
4368 seen sparks fly up. I would rather you invest in plowing more within 24 hours after a snow event. Putting
4369 a temporary parking ban during inclement weather would also help the situation as plows can properly
4370 clear the roads. Halifax, NS does a good job of snow removal. You should talk to them.

4371 Some of our residential streets are high traffic due to nearby schools and so it is important to put some
4372 priority.

4373 Watch plows on Hawkwood Dr when there is no snow, then when needed not there.

4374 It is walking on sidewalks and parking lots

4375

4376 I come from Ontario. When they clean the roads. They actually remove snow from the street. I feel
4377 cagary just sweeps the snow. It's still very dangerous. Imagine how many accidents you're saving by
4378 Cleaning properly.

4379

4380 Too slow in clearing precipitation even though they have been fore warned be the met office. Need to
4381 do better

4382 The lack of full clearing of snow from pathways makes it very difficult to move around. This is increased
4383 at any road juncture. Also with pathways not being revisited ice and bleoing snow build up. Not to
4384 mention thr odd random spots where no one will plow. These are random 50-100m areas that are part
4385 of a Pathway. It makes no sense and doesn't support Pathway use.

4386 "Difficulty crossing roads as a pedestrian at intersections

4387 Roads are graded but often not gritted until later,leading to icy conditions"

4388 Takes forever to have roads cleared, even major ones like Glenmore. Not enough salt/gravel when icy.
4389 Residential roads are ignored, abysmal and dangerous—cannot pass oncoming vehicles.

4390 Residential roads can become unnecessarily snow packed, icy, and dangerous.

4391 In the freeze / thaw cycle roads and sidewalks and pathways can get very icy and slippery which makes
4392 it very slippery

4393 Snow build-up on residential streets is ridiculous. My car has been damaged leaving my driveway
4394 backing onto the actual Street because of the thickness of the ice on the street compared to my
4395 driveway. During the plows non busy times the residential streets should be plowed at least once per
4396 month back to Pavement level

4397 Don't wait for chinooks, we live in the northern hemisphere. The WINTER Olympics were hosted here.
4398 Look for other options for dealing with ice if possible.

4399 Stop sending the trucks down residential roads with one pass. They don't do anything but create a large
4400 windrows.

4401 That every snow event the number of accidents is so high. So I try to stay off the roads. Many people do
4402 not have winter tires and a high number of accidents seems acceptable to the city.

4403 If your going to plow a street, remove the snow. Your creating so many hazards with cars not being
4404 about to park, pedestrians trying to climb over wind rows and water not draining

4405 The snow flake program is a disaster...

4406 52 street in the SE between 130ave and Peigan is very neglected for the amount of heavy (semi trucks)
4407 etc. There is numerous accidents on the road during the winter. More gravel would go a long ways on all
4408 of these intersections would go a long way

4409 Instead of pushing the snow onto the side of the road, remove the snow all together so when it melts,
4410 the roads are not sloppy which in turn makes driving dangerous because everyone's windows are dirty
4411 and can't see with shoulder checks .. do you have a deal with car washes or something??

4412 We live on a bus route and often see numerous plows after a snowfall, often with little or no snow to
4413 move after repeated sweeps. They should spend less time performing repeated sweeps of primary
4414 residential streets and do more periodic runs through secondary residential streets.

4415 Not clearing crosswalks, pathways, bus stops, is incredibly hard for people with disabilities. It makes it
4416 harder for people who HAVE to walk, or use mobility devices to get places nearly impossible in the
4417 winter.

4418

4419 Find that residential streets so often are plowed in the evening/night when everyone is home and
4420 parked on the street. It would be MUCH more effective to plow residential streets during the day when
4421 people are out at work

4422 Wind rows! I have a stroller and I can't get over the wind rows and it causes a lot of anxiety as I'm trying
4423 to cross before the lights change.

4424

4425

4426

4427

4428 Our street is never plowed, making it very difficult to traverse. We have a neighbour that snowblowed
4429 the whole street after last year's major snowfall in order for us to be able to drive.

4430 "Hamptons community
4431 has no snow removal"

4432 Dog paws are damaged because of aggressive salt use and windows damaged because of gravel
4433 The windrows left behind by the snow plows makes it incredibly difficult to get out of the back lane.

4434 Roads not fully cleared, often unable to see lane lines, no clearing at lane way entrances or build up of
4435 snow, clearing takes too long to occur in residential areas especially when it snows more than once in a
4436 week. Rarely calling parking ban allows too much build up of snow and excessive narrowing of
4437 residential roads.

4438 Brochures sent out with Enmax bills over the past YEARS ask residents to clear ice and snow away from
4439 storm drains. The City is the worst offender for plowing snow over these drains. How hypocritical. Clean
4440 up your own act first. What a waste of taxpayers money to keep putting out these brochures. Also quit
4441 plowing snow over residents shoveled sidewalks. Total disservice and lack of concern for elderly and
4442 compromised seniors. I have seen plows out scrapping an almost bare road surface.

4443 -

4444 Poor snow clearing. Sand and salt do NOT clear the roads; all it goes is Nike them even more icy and
4445 dangerous. Please clear the roads of snow and ice thoroughly. Keep windrows low and cut gaps into
4446 frequently them so pedestrians can cross the road safely. Elderly pedestrians can not climb over them!

4447

4448 The piles of snow that people make on the street. Not safe to park to deliver packages/mail. Snow plow
4449 mounds of snow. Very difficult to get to community mailboxes to deliver the mail and packages. If the
4450 city would auger up the snow (really clear the snow away) this would make my job as well as my fellow
4451 posties, delivering the mail a lot safer.

4452 You use the wrong equipment when removing show from roads. The belly blades only shine the snow
4453 into ice due to friction leaving behind a skating rink that causes more issues than leaving the snow.
4454 Putting "ice" in the policy is really a joke since nothing is really done about ice. The gravel (just can't call
4455 it pickle mix) is ineffective on ice that is left behind as the first set of tires just pushes it to the side.

4456 Clear entire width of roads to the curb, not just one lane each way.

4457 Icy sidewalks, sidewalks not cleared completely, not clearing paved lane ways.

4458

4459 When it snows and you don't clear the roads, we can't get to work or school. Or the local grocery store.

4460

4461

4462 Gravel is a windshield killer. Please institute snow tires requirement.

4463 Be nice to get more trucks do residential like even one time to help us get out

4464 I am a pedestrian first, a runner second and a motorist third... during the summer months I am a cyclist.
4465 While running along my typical route on the Sifton Blvd. pathway system (north of the Elbow River) I
4466 have slipped on a snow and ice covered pathway, my shoulder is not fully healed after 15 months of
4467 rehab ... ironically, I ran on the little used cycle track (on 2nd street SW) to reach Elbow Drive and the
4468 cycle track was in pristine winter condition. Pathways should be the city's priority.

4469

4470 Ice is not scraped to pavement, why it??? That's what helps to cause accidents

4471 The word snow removal, in 30 years living in Calgary I have never ever seen snow being removed. All
4472 that happens is the snow is pushed off to the side of roads and this causes more problems. The word
4473 removal never ever happens!!!!!!

4474

4475 There is such a delay in service in my residential area there are often residents stuck on hills of just a
4476 slight incline. There are far too many cars parked on the street and most people shovel their snow off
4477 their driveway onto the street, sometimes piling it into banks, moving cars further into the street. I have
4478 lived in Saint John (NB), Halifax, Dartmouth, Winnipeg, Kingston, Ottawa, and Victoria prior to Calgary.
4479 All cities except Victoria have a no parking on street periods for winter

4480 Snow pushed to side of roads instead of removing, this causes a hazard also reducing lanes. Icy on
4481 overpasses and city is always behind , they must know when heavy snow is coming yet seems like they
4482 have no clue. Snow routes are never enforced. We can't rely on chinooks and that's what we seem to do
4483 all the time. We are a winter city and our snow budget doesn't reflect this.

4484 When the snowploughs decide to come to my street they push the snow up against our driveways and
4485 then overnight it turns to ice making it impossible to get out of your driveway at times.

4486 Cannot drive on our street for days after big snowfalls.

4487 Our side roads in the SW after a snowfall are unbearable to drive on let alone walk on. The pile up of
4488 snow and ice you can't even get on to the roads. The huge divets in the roads wreak having on our cars
4489 and its like 4x4ing on our streets. Unacceptable! There's so much snow and ice and now water melted
4490 today, I couldn't get to my mailbox. The snow removal in Calgary is pitiful next to other major cities I've
4491 lived in. They do a terrible job whoever is in charge be you should ashamed!

4492 Pls do clear bottom of driveway after you clear the roadway. We have as 80 year old people shoveled
4493 our way out.

4494 It seems that snow remove drops off later in the season. I find the road are in poor condition and have
4495 not been attended to. Intersections are icy and in many cases unsafe.

4496 Walking Icy sidewalks make it very difficult plows block sideroads and at times cannot step over the
4497 mounds of snow created. Plows block side roads blocking access to main roads even with SUV

4498 Walking in the neighborhood too much ice.

4499 Windrows are very bad and pushed up on to the sidewalk often.

4500 Find some cost savings. The cycle paths have minimal traffic, so reduce the service. Most of the time
4501 the residential street service is okay-- you just need a plan for heavy snowfall.

4502 Can't leave the house with a small car when we get over 20cm of snow. Have snow tires, still will get
4503 stuck.

4504 The windrows the plows leave on the roads that are plowed as snow events are dangerous. Our
4505 neighborhood is 90% over 65. These people are left having to shovel their sidewalks twice, once again
4506 after the plows. But much worse are the windrows block in everybody's vehicles. The snow becomes
4507 hardened like ice blocks. We fear for our neighbors having to deal with these treacherous situations
4508 every time we have a snow event. No thought is put into taking these deep rows of snow away

4509 When the sidewalks and roads are cleared, a build up of snow and ice makes mounds grow right near
4510 the curbs. These are dangerous trying to step off the sidewalk onto the road at pedestrian crossings,
4511 even in major intersections. The crosswalk timers run out before I can safely finish crossing, and when
4512 cars are turning right on red lights it can be difficult not to slip into the oncoming vehicle if I'm already
4513 trying to get over these uneven areas and the drivers don't look for pedestrians.

4514 I walk on many non-residential sidewalks daily, as well as use several crosswalks. Very poor clearing of
4515 these areas. For some reason CofC thinks they don't have to clear ice off sidewalks. Crosswalks are
4516 poorly cleared leaving huge piles of snow and ice that has to be maneuvered.

4517 Living in a hilly area is brutal in the winter when a dump happens especially around high traffic areas ie.
4518 Hidden Valley School/Valley Creek. having to do sudden stops and navigate parents dropping of their
4519 kids(mostly J walking) is not a great experience when there is still a significant level of snow and ice on
4520 the roads. Also buses are prone to get stuck in that area and end up skipping the stops which can impact
4521 people trying to commute to work and school out of the area.

4522 It would nice to have the city to remove snow at residential cross walks. It is really hard to cross a street
4523 when there is about a feet of snow by the sidewalk. With someone with arthritis knee it could be a
4524 challenge.

4525 Snow and ice is not cleared in a appropriate amount of time

4526 "Snow removal that continues to happen more than 48 hours after a snowfall BUT after 10 pm. This
4527 directly contradicts city bylaws and while preventative measures etc it is HIGHLY disruptive to sleep for
4528 those of us living close to high priority residential streets.

4529 The city also continues to allow an exemptions application for commercial properties (such as small
4530 shopping plazas across from residential areas), to apply for exemptions to remove snow all night long.
4531 With no appeal process to this."

4532

4533 Prioritization of cycle lanes is a complete joke and speaks to a political agenda addressing a small
4534 minority of Calgarians. The survey questions in question 7 are flawed and designed to give a determined
4535 outcome. Terrible

4536

4537

4538 .

4539 On heavy snowfall years residential non bus route streets are often impossible to drive unless one drives
4540 a large vehicle. I have high center a few times.

4541 The constant snowplowing is actually detrimental as it scrapes all the snow away and just leaves the
4542 bare ice underneath. Leaving the snow there creates traction for tires, especially at intersections.

4543

4544 I am a senior, living car free. Sidewalks need to be maintained at the highest level.

4545

4546 The snow removal in calgarys residential areas is terrible, im sure does damage to them.. frustrating and
4547 a embarrassment

4548 Street corners with wheelchair ramps are not cleared so that disabled and seniors can access these
4549 areas without difficulty. Both the bus pads and street at transit bus stops needs to be cleared
4550 completely after a snowfall for easy accessibility for seniors and disabled. Transit bus loops (sidewalks
4551 and roads) that the City clears needs to be cleared right away, not days after a snowfall, to make access
4552 to transit easier for the disabled and seniors.

4553 We try and walk as much as possible for many reasons. Reducing fossil fuel use due to global warming,
4554 refusal to support the unreasonable cost and profits of the fossil fuel industry, increase fitness level, and
4555 to enjoy nature are all motivations for this desire to walk and bike through Calgary. In the winter the
4556 lack of maintenance of walkways especially in residential areas often makes this challenging due to ice
4557 and snow.

4558 I'm disabled and when the plow truck does come by it leaves a bank of snow that turns to ice. Makes it
4559 hazardous for me to get in and out of my car. Plus my car scrapes the bottom when it iced over and
4560 ripped off some plastic pieces last year.

4561 Our side roads are awful in the winter. The snow turns to a sheet of ice when the temperature
4562 fluctuates. They never get down to pavement so it is really scary to drive on.

4563 A complete lack of services after snowfall events. There is no snow removal and throwing pickle mixture
4564 on snow only causes significant icing during Calgary's thaw/freeze cycle. We are a northern city with
4565 woefully inadequate snow removal services. Pathways and city sidewalks are impassable currently as
4566 they are sheer ice due to the fact that there is no snow clearing/removal whatsoever so melt pools and
4567 re-freezes repeatedly throughout the winter. Our residential street is never touched.

4568

4569 The road "clearing" needs to be more like other cities, and be snow "removal" Calgary doesn't get a
4570 huge amount each winter so it should be easy to plan to remove it. Leaving high ridges beside curbs
4571 makes accessing pay for parking machines and sidewalks difficult as well as when crossing a street. It is
4572 not good to have to climb up and over these ice walls alongside the streets. This needs to be removed,
4573 not just piled up at the roadside.

4574 Improper clearing of snow on intersections, bridges, around schools and crosswalks due to cement
4575 barriers to control traffic leads to dangerous conditions for drivers and pedestrians. Snow piled over
4576 drainage so water accumulates. Going over some key roads so many times when unnecessary but
4577 leaving side roads piled up as well as leaving snow banks in the middle of intersections creating drivers
4578 to become high centered.

4579 Snow piled up at bus stops makes it unsafe to exit and enter busses. Snow plowed into intersections also
4580 makes it very difficult having to walk up over humps of snow. The City should be mindful of citizens with
4581 disabilities or people with strollers.

4582

4583 The chemicals don't work when temperatures are really cold

4584 No snow removal at Dalmarnock Crescent NW Calgary. Why the tax payers are not getting the services.
4585 Senior Citizens live there.

4586

4587 Residential roads are not plowed right away which is a challenge for me & my family going to work or
4588 school.

4589 In general, the city of Calgary does a good job of implementing the Snow and Ice Program. No
4590 Challenges.

4591 "Drains are always blocked.

4592 When a chinook comes through and melts the snow and ice, it has no where to go. Then it re-freezes
4593 which creates dangerous walking conditions at intersections and crosswalks.

4594

4595 The roads are not even ploughed, just scrapped. There is always always a thick ice layer on non major
4596 roads."

4597 Lack of snow removal on residential streets causes blocked street drains, resulting in ice backlogs, and
4598 dangerous walking conditions

4599 Whenever the temperature is below -10, it seems like the trucks give up. I also can't count the number
4600 of times it will snow late the night before, and there's clearly no trucks who have passed through the
4601 main roads (like Crowchild Trail) by morning time. Living on a residential street it's also very frustrating
4602 when the city plows a large windrow of snow in front of the alley or the road itself.

4603

4604 Lousy snow removal on residential streets

4605

4606 Difficulty getting out of my own residential area because the snow is so deep on the road.

4607 "Currently I am making do without a vehicle and counting on transit. Walking is a daily event as part of
4608 my rehabilitation therapy. I'm pleased with the clearing that is being done, and my worst experiences
4609 come from walking on the re-frozen pathway melt. When it is smooth, it is treacherous, but I expect it,.
4610 I don't expect more to be done in that regard.

4611 What I would like to see is an immediate cleaning after each snowfall of ONLY the middle section of
4612 Sandstone Pathway. Dangerous now."

4613

4614 Plowing on my street constantly pushing snow onto shovelled sidewalks. Frustrating

4615 There are a lot of hills in this city residentially. I am a courier, and the amount of times I have been stuck
4616 in Pump Hill this year alone is absolutely ridiculous. Can't get up the hills because not enough people
4617 drive into the cul de sacs to pack the snow and no one puts sand down. It's ridiculous. Waiting hours
4618 upon hours for a tow truck impedes my ability to get home to my children quicker.

4619 Living on a typical residential roadway is extremely hazardous for simple tasks such as walking to the
4620 post office box. During the last three winters in particular, our road has been severely neglected and the
4621 snow turns to a sheet of ice due to the frequent chinooks. It is very dangerous to walk on the ice,
4622 especially for individuals with mobility issues.

4623 Nothing drives me crazier than plowing bare roads but never show up after a major storm. Need to
4624 make sure senior's homes are clear and the handibus can access residential homes

4625 For citizens with disabilities, it is also about winrows created by plows on-road and sidewalk. Virtually
4626 leaving people housebound.

4627 "How about actually

4628 Clearing the snow and put money towards this program then to other useless things"

4629

4630 City of Calgary not implementing the Snow route parking ban when snowfall amounts to trigger its use
4631 are met.

4632 City pathways (greenspace) leading to bus stops are not maintained. They are extremely icy.

4633 Inadequate snow removal results in disappearing lanes on roads. This causes dangerous driving and
4634 confusion as to which lanes lead to where. Often the right turning lane is not shoveled which makes it
4635 difficult to turn.

4636 Snow is not cleared, chemicals are poured on. It creates dangerous slop to drive through and damages
4637 vehicles from the chemical mixture. Just clear the snow, it's what we pay taxes for!

4638

4639 "I live on a corner lot with a pathway behind my property. A city contractor comes after each snowfall to
4640 clear the snow on the sidewalk where the pathway meets the road. This is a waste of money. I always
4641 clear the snow before the plow comes. The plow always brings snow back onto the sidewalk because it
4642 sticks to the tires.

4643 For residential roads, plows usually make more of a mess than they resolve. They always make
4644 windrows on the sidewalks that I'm responsible for clearing."

4645 When the snowplow does one pass on our street and then leaves a huge windrow of snow at the
4646 intersection, it's too deep and cars get stuck in it when they are stopping to obey the traffic signs. It's
4647 frustrating. This 'single pass down the middle of the street' also creates challenges for getting out of
4648 driveways because the windrows are in the street.

4649 chinook melt/freezing and resulting skating rink path/sidewalk conditions

4650 They have to improve snow removal service I was shaw too many time road conditions very bed

4651

4652 Icy residential streets that are not cleared and then melt during a chinook and the create car throwing
4653 ruts after the next freeze

4654 Thick ice never treated on residential streets, plows causing windrows blocking cars and driveways

4655

4656 1. Residential streets become very difficult to use during multiple heavy snow storms. Last year was
4657 extremely treacherous and this year pretty good. I do not like the goop and sand deposited on the
4658 roads. It makes a real mess of the road and my car. Less would be appreciated.

4659 "difficult to visit family and friends when they live in residential areas that are not cleared of snow.

4660 It was a nightmare trying to visit at Rosedale Hospice."

4661 The plows are very ineffective. They rarely remove snow and just push it around or pack it down. Use
4662 real plows on main roads like the highway crews do.

4663 snow is piled up on the side of the road instead of being removed which creates a lot of vehicle issues
4664 with parking and icyness.

4665 The past couple of years we would at least once have a sanding truck do our street. This year nothing.

4666

4667 Getting stuck in residential roads, having the snow compacted on major roads during cold snaps where
4668 the roads are bumpy and ice at the same time.

4669 Need to be able to reliably get kids to school. Through no fault of our own, our kids need to go to school
4670 outside of our community to have special needs met. The bus routes are ridiculously inappropriate to
4671 use and the private bus options are outrageously expensive. Unless transit substantially increases its

4672 service to meet specific demands of residents there will be an ongoing need to provide better snow
4673 removal.

4674 Windrows in front of my house. Often can't shovel them out and my small car gets stuck. DOES NOT
4675 SUPPORT AGING IN PLACE! I am 75 years old & my neighbours are seniors, too!

4676 I spend a lot of time walking our dog throughout our neighborhood. City owned connector pathways
4677 don't ever get attention. Many of these pathways are very dangerous. I always wear cleats to try and
4678 prevent a fall.

4679 The grater and plow doing our cul d sac and circle. It makes it worse!!!!

4680 When the plow makes a mini mountain on streets and makes it impossible to walk over it to cross side
4681 walk into street

4682 Our residential road becomes iced, like a skating rink, every single winter. I put requests in for sanding
4683 and seven days later they come. Prior to that walking is next to impossible and driving is very unsafe.

4684

4685 Snow removal, not snow relocation. The city relies on chinooks to clear the snow, they only plow to the
4686 side and NOT remove the snow... the lanes get smaller and smaller as the winter goes on. (yes, I drive a
4687 wide truck) If all we are going to do is plow it to the side, leave it alone and let the chinook take care of
4688 it. Charge me (taxes) to HAUL the snow away and actually clear the major roads like real Canadian cities
4689 do. It's embarrassing how bad our snow relocation efforts are.

4690 Increased stress when I have to drive on an icy road

4691 For the elderly and people with mobility issues the lack of snow clearing on residential sidewalks by the
4692 city of Calgary is Not Satisfactory.

4693 Residential streets should be plowed.

4694 With bike paths we use Weaselhead/glenmore and 3/4 seems to be cleared but the loop isn't complete
4695 down low. Just finish the loop. I've found often paths and sidewalks are done but crosswalks while
4696 walking are terrible (I've gotten the stroller stuck many times)

4697

4698

4699 Not being able to walk through the park in front of my house to the Glenmore Park. It is a pathway used
4700 by children to access Louise Riel school. It is a main walk access for residents to get to Glenmore Park

4701 "Is this a serious question? I LITERALLY was unaware that Calgary had a snow removal program.

4702

4703 16 years here, have never ever seen anything that looked like a ""program"", other than pray for a
4704 chinook."

4705 Main roads become sheer ice, making it hard to stop at traffic lights. Turning lanes are also a nightmare.
4706 Residential streets get so built up with people following a path of two tires, that it builds so high
4707 between the tires that it can almost take out the bottom of a small car.

4708

4709 Residential street snow clearing is "wait for the Chinooks". Except for the occasional sanding truck the
4710 snow policy is a joke.

4711 When the plow comes down our street it actually makes things worse because of the terrible job they
4712 do ,

4713 Without proper snow removal, taking my adult son with a disability out into the community is difficult.
4714 Isolating this already isolated community does not make for an inclusive community.

4715 Cannot go out to walk, reduced mobility.

4716

4717 Lack of action to start snow removal during snow fall. Using rocks and not sand or finely crushed gravel.

4718

4719 when snow is cleared off my street the driver goes up the drive turns around in cul de sac and drives out
4720 the same path creating a single lane and burms of snow I can't get over in my truck to move over for
4721 other vehicles also creating a huge mess with no ability to park. if they plow go curb to curb otherwise
4722 why bother. i don't disagree with salting or gravel just keep your plowing to major roads- driving packs
4723 down snow in residential

4724 The city and contractors put way too much salt and rocks on the road and never in the spots it is
4725 needed. Just plow the roads more often and MUCH less salt/de-icer

4726 Residential roads are NEVER plowed. I have to wait for othe home owners to drive through the snow so
4727 that i can move my car. This would NEVER be an issue in a modern city ANYWHERE in the rest of
4728 Canada. The city Must be responsible for clearing all streets and crosswalks. Sidewalks if front of
4729 properties can rightfully be addressed by owners and bylaw. This is what we pay taxes for

4730 The way the city has handled road cleaning these last few months has been awful. The worst that I've
4731 seen from the city. It makes getting around difficult and dangerous especially during white out
4732 conditions. On days when the snow has really come down it's near impossible to even drive to the
4733 supermarket let alone wait for transit to see if they'll stop at a snow covered stop.

4734 "Walking is especially difficult at crosswalks and intersections. Plows or private companies shovel/plow
4735 the snow right into the crosswalk and there is always large mounds and Ice and slush.

4736

4737 Holding private properties in the downtown core more accountable would help with sidewalk trouble
4738 spots (especially parking lots, vacant lots)."

4739 Sidewalk crossings in my community are often left undone and instead a bank of snow freezes, making it
4740 next to impossible to walk anywhere with a stroller.

4741 Roads not cleared ,lot of accidents road block , pedestrian walk not clear , streets are full of snow , even
4742 major streets are not properly clean . We need lot of upgrades on snow removal budget

4743 I drive to downtown on high traffic roadways and it is not uncommon that they have no been plowed
4744 yet after a snowfall. I also sold off all our cars and bought 4 wheel drive vehicles for my wife and I since
4745 without them there are several times during a winter when we would not be able to leave our
4746 community otherwise. This is unacceptable in my opinion.

4747 None

4748 Unremoved or late removed snow is concerning

4749 Cycling infrastructure is not a priority. Walking should be higher priority than cycling.

4750 The City of Calgary does not own enough Sanders. The fleet should be expanded.

4751 "We currently take turns clearing snow in the park near us for the dog walkers and seniors. Currently the
4752 city does the sidewalks around but not through the park.

4753 In addition my 92 year old grandmother lives in her own home and when the city plows for the fire
4754 station near her, they block her driveway with a significant amount of snow that she then has to pay to
4755 have cleared."

4756

4757 I've fallen walking my dog more then once on community paths. They are forgotten everytime.

4758 For a major Canadian city, Calgary has the worst snow and ice program I have ever experienced.

4759 I've visited numerous Canadian cities during the winter and Calgary roads are visibly worse in regards to
4760 safety in the winter. Snow removal lags the remainder of Canadian cities and puts the public at risk. It's
4761 time to stop relying on Chinooks and start clearing our roads within 24 hrs like most other cities.

4762 TOO much salt used Should do more removal of snow

4763 Snow plowers should be out on the roads before starting of snow, Not after the snow stops.

4764 Side streets NEED to be maintained. Have the trucks pick up what they push around in residential

4765 Don't bother plowing residential you just make a worse mess

4766 I live at [removed] which is a main feeder route. The timing of the plows seems to be perfect so the
4767 roads are clear before the morning rush hour. Walking to Co-Op, there is often a windrow at corners
4768 which is more than awkward because I am 77 Years old. Last year, I called and it seems the windrows
4769 are removed much faster now. From the back or [removed], there is a public path which is very icy late
4770 into the spring due to shade. Maybe it could be sanded occasionally.

4771 Roads are often not plowed or maintained in the evenings or early morning when I go to work. They are
4772 never clean nor are rocks laid down on weekends after a snow fall. I'm not talking about small roads
4773 either, I'm talking about Crowchild, Shagganappi and John Laurie.

4774 Eye life on a snow route people spent hours to shovel a spot to park then its plowed an is all gone need
4775 to remove the snow in some places not just move it towards side walks

4776 Should be a citywide side street included 24hr removal

4777

4778 I cannot get out to give my dog (& myself) a decent and safe walk on the cory pathways. Sidewalks are
4779 also iffy. I fell crossing Tuscany Blvd this Dec bc neighbour on corner always tosses snow into the road
4780 when shoveling, which resulted in my fall....re-injuring a knee that was SO close to healing! City could do
4781 a much better clearing & sanding intersections serving sidewalks, i.e. stepping off sidewalk onto street
4782 at intersections. Hazardous.

4783 icy when snow remelts onto pathways

4784 I live overlooking harvest hills blvd and the park n ride at north pointe. In the winter the snow removal
4785 guys dump snow from the roads into the parking lot. I get the need for after hours service. But they use
4786 sledgehammers to slam the sides of the dump trucks to get the packed snow out. And the trucks have
4787 reverse beepers. So I'm woken up any time there's snow removal going on. Also why doesn't Calgary do
4788 what edm does with removal??

4789

4790 During the extremely cold weather in December, roads around Calgary (1A, Lochend Rd, 567, etc.) were
4791 bare dry within a day. Meanwhile city roads were a nightmare of ice and compacted snow for a week.
4792 The pickle mix the city uses is most likely to blame and this needs to be reviewed as no where else has
4793 such terrible roads during the same time frame.

4794 Bus stops that I use every day (I am legally blind and use either public transit or walking to get around)
4795 tend to be covered in mounds of snow and ice, making it very hard to safely get on or off busses.
4796 Particularly when the snow gets plowed off to the side, making large banks or covering the sidewalk.

4797

4798 Many stops near intersections is lcy and gravel isn't always helping. Feeling more than ever that I need
4799 studded Ice tires rather than snow/winter tires. Why are you helping cycling infrastructure? Feels like a
4800 waste of money, people don't ride often enough during the winter, just a very small few.

4801 Windrows onto residential and city owned sidewalks are terrible.

4802 Dangerous and life threatening driving in this city during winter conditions. Stop depending on chinook's
4803 to clear the roads. Spend more or subcontract it out. The current plan is no where near enough

4804 WHEN I HIT BOTTOM EVERYTIME I DRIVE DOWN MY HONE STREET , BECASUE OUR ROADS ARE NOT
4805 PLOWED EVER, PEOPLE PILING SNOW ON THE STREET BECAUSE THE CITY LET THEM BUILD A HOUSE
4806 WITH NOTHING BUT CEMENT IN THE FRONT SO THEY HAVE NO WHERE TO PUT SNOW - SO THEY PILE IT
4807 UP ON THE STREET,

4808 We live on a corner and always shovel after a snow fall. However, the city trucks come through and
4809 plow/push more snow to the curb, usually ending up with some of the sidewalk again. If we can't get
4810 out there again to clear the snow, it freezes in clumps and makes the removal of it a nightmare.

4811

4812

4813

4814 When the City plow up to and cover the crosswalk intersections with a pile of snow and ice that you
4815 have to climb over. Some vehicles in other places have a blade that drops to block a intersection being
4816 covered.

4817 The lower level of service on residential streets adds significant travel time during my morning and
4818 afternoon commutes

4819 The city should make a focus on clearing snow and ice from inside residential communities, and not just
4820 focus on clearing main/priority roads.

4821 People not clearing sidewalks that appear to be the responsibility of the city

4822 Very hard to get around in a small car even with snow tires.

4823 I take 14th street SW to get to work everyday, crossing the river. Road conditions are usually terrible,
4824 since the snow builds up and narrows the lanes; makes my commute worse. The City should really try to
4825 get the snow cleared from the side of the road as the lanes are so narrow now.

4826 "Failure of City to remove snow/ice from all residential sidewalks.

4827 Failure of City to remove snow/ice from most/all residential roads including lane ways"

4828 Great job snow clearing over the last several winters along 14 St NW between Berkshire Blvd and John
4829 Laurie Blvd. At least a dozen cyclists depend on this strip being plowed, even when it is colder than -20
4830 C. When it is only marginally warmer ie -5 C, there are dozens of regular cyclists, and even more
4831 pedestrians. Thanks to other plowed shared pathways, I am able to commute by bike from Beddington
4832 Heights to the U of C all year round, saving me \$1400/year in parking

4833 Afraid to walk on icy city owned pathways and sidewalks.

4834 Icy intersections, blocked driveways from snow plowing

4835 We have found on multiple occasions that after shoveling, a plow has come through and "plowed"
4836 heavy icy snow chunks onto our already cleared sidewalk, or better yet - blocked access to the lane. The
4837 best part was when we then received a fine for not having "Removed snow" from that sidewalk and
4838 when the City sent someone to clear the snow, the City only cleared the area near my property - not the
4839 sidewalk on an empty lot behind me, (And) in front of a mailbox.

4840 For the volume of roadways and amount of snow we receive we need more snow removal equipment to
4841 achieve reasonable snow removal

4842 As an owner of a residential Home, the times, that the Snow and Ice crew, do to make getting out of our
4843 streets, not even close to being normal. The Sidewalks are being plowed onto by the crews, who do the
4844 roads by not plowing the snow onto the Sidewalks but taking it away. The time I had to call, the 311, and
4845 being told, it is not a city issue to clean sidewalks, even though the city had plowed snow, ice onto a
4846 sidewalk.

4847 Often difficult to cross intersections or board/disembark the bus as the City has pushed all the snow to
4848 the side, causing windrows. Bus stops are rarely cleared.

4849 Intersections are always icy and are a major safety issue. Some pathways are cleared good while others
4850 are not. Depends on the subcontractor year to year it seems. Cul- du/sac's are rarely cleared as well.

4851 It is hard to get out of my neighbourhood in my car when the snow piles up.

4852 Snow berms should be in the middle of the road not the sidewalk edge.

4853

4854 There is generally insufficient clearing of snow and ice from pathways in community parks making them
4855 difficult or unsafe to traverse. Alleyway entrances can become difficult to walk across or drive into.
4856 Response time to complaints about clearing residential sidewalks are too long. Too many city owned
4857 sidewalks in residential communities are cleared too slowly or not at all.

4858 Walking through intersections with packed down snow is treacherous (e.g. Charleswood Drive and
4859 Brentwood Mall). Alleys are skating rinks in Charleswood (it's slippery to put out garbage bin and exit
4860 garage with car). Walking on residential sidewalks in our neighbourhood is treacherous due to
4861 freeze/thaw ice forming problems. Sidewalks are usually icy so it's necessary to walk on the street. City
4862 should keep storm drains clear to facilitate drainage of melted snow and reduce massive puddles.

4863

4864 N/A. This question does not make sense as one is not related to the other.

4865 Residents can be fined for not keeping their sidewalks clear so it's only fair the city holds themselves to
4866 the same standards and keep roads and sidewalks clear.

4867 snow removal is very dirty, leaves so much on the street that its impossible to keep someone's car clean
4868 all winter long. salt bad for cars and dirt on car is a driving hazard as it reduces 360 degree visibility.
4869 snow removal process should be held responsible to remove dirt from streets after snow stop falling,
4870 solution is in local community snow removal stations where there is enough knowledge of the streets
4871 and more time to work on issues. create ditches to store snow instead of leaving thaw

4872

4873

4874 Residential roads can be terrible after snowstorms and you don't see any removal of snow and more
4875 gravel needed at intersections which can be sheer ice.

4876 The problem is you rely on chinooks too much. Maybe if the City didn't waste so much money on \$245M
4877 "libraries" and BMO and Arts Commons and all of your other pet projects, we could actually afford
4878 proper snow REMOVAL.

4879 Tiny rocks flying everywhere and hitting vehicles windshield.

4880 Only 1 lane of Traffic circle at 212 Ave SE and Cranston Gate is plowed/salted so, so traffic backs up onto
4881 Deerfoot exit @ rush hour & hazardous to enter/exit circle due to windrows. Crews that clear circle's
4882 pedestrian crossings push snow into roadway, creating very high windrows that are tough to cross safely
4883 given the high volume of traffic. Failure to clear cut through from Cranarch Gate to crosswalk @ Sibylla
4884 Kiddle means kids & adults slip & slide & fall on way to/from school

4885 I live in the SW and during this winter season the snow removal has been terrible ! I live on a major
4886 road with a bus route and a school 4 houses away. There has been days after a snow fall that this main
4887 route has not been cleared!

4888 Do not push snow on to side of roads and block residents in their homes. Remove snow and do not block
4889 cars in and block driveways. Counterproductive!! REMOVE snow! Don't move snow. Stop moving snow
4890 and blocking driveways!!

4891 Plow berms block crosswalks and storm drains.

4892 We can't drive around our neighborhood or safely walk on our sidewalks most days in winter (bowness)

4893 I drive a sedan because i cannot afford an SUV/Truck and there is no transit close to my work in the
4894 industrial park. When we get a lot of snow, I cannot get my car out of my neighbourhood because my
4895 car bottoms out. If i can get out of my street, I can easily get to where I need to go because those roads
4896 have already been plowed. But that isn't very useful if I can't there in the first place.

4897 When the snow starts to melt due to a Chinook and then freeze again into large ruts it is extremely
4898 hazardous to get around no matter what means of transportation is used.

4899 When residential roads are not cleared in a timely manner, it causes the chance of collisions to go up.
4900 This past winter, I was rear-ended while at a complete stop due to poor road conditions on a residential
4901 feeder street that had not been plowed.

4902 Honestly it has been pretty good for me. Roads have been fine. Would like to see some increased
4903 clearing of pathway connections and cycling infrastructure.

4904 The biggest area of concern is icy roadways and merge lanes related to main thoroughfares. Of equal
4905 concern is the increasing cost of taxes to clear residential streets. We live in Canada. Snow tires should
4906 be the law without exception.

4907 I am a transit operator and its hard to let seniors people with disabilities and strollers off the bus safely
4908 when the roads aren't cleared away properly. It causes a pile of snow there and you can't get walkers
4909 ect across and seniors could slip and fall under the bus. Its frustrating for them and I don't feel safe
4910 watching them struggle.

4911

4912 Icy sidewalks

4913 Dangerous to drive, dangerous to walk, hard to get around the city, a giant pain in the [removed]. The
4914 city needs to step up and fix these
4915

4916 We walk the dog daily, and part of our off leash area is plowed but the center of it isn't. Beddington
4917 area 3 offleash isn't plowed. Makes zero sense.
4918

4919 It would be great if snow was not pushed into the bike lanes on 53rd Street NW through Varsity and
4920 those bike lanes they were regularly cleared out:)

4921 Too slow

4922 Many times, when ice develops on our cul de sac, neither I nor my neighbours cannot walk down the
4923 street. It is ridiculous. Asking for snow/ice control takes days, 6 days last time. Main roads are not much
4924 better.

4925 When I am walking about it is icy because if the sidewalk has been cleared and it has not been taken
4926 down to the cement. Same on the roads don't just push it to the side scrape it down to the cement and
4927 remove it. When plows come through my neighbourhood they only plow a path and leave it in the
4928 intersections, take it away. I have lived here my whole life 68 years I'd have never seen such atrocious
4929 snow removal. Plows push it and leave it in intersections.

4930 Climbing over snow mounds to cross the street because street clearing made the crossings impassable.
4931 Driving on very icy residential roads because they are never cleared or at least sanded and salted.
4932

4933 Why would you make citizens clear city roads for FREE, being mandated, after they pay taxes for these
4934 services?? Are you serious??? Good luck with that.

4935 In general, just nervous driving on secondary roads.
4936

4937 "Please eliminate lane/driveway aprons with cross-slope from the design standard; these are not
4938 acceptable in winter conditions.
4939

4940 Consider requiring all vehicles to be equipped with winter tires, like in Manitoba or Quebec, which
4941 would allow for reduced service levels.
4942

4943 Employ low-risk inmates to clear windrows and crosswalks.
4944

4945 Please clear residential streets that are part of the pathway/bikeway network.

4946

4947 If we are reliant on residents to clear, perhaps we have built more than we can maintain."

4948 A lot of roadways are not plowed until they get pounded into ice and then it's too late to be effective.

4949 Primary roads must be plowed immediately after snowfall, not within 7 days.

4950 Ice, required walk distance to bus stops, snow never cleared on wheelchair ramps or bus stops or
4951 median breaks at crosswalks, alley and driveways entrances. Jumping through snowbanks to get on and
4952 off buses is unacceptable, bus stops with no pads which therefore don't have any snow clearing are just
4953 unacceptable. More focus is given on bikes, while there is very little focus on bringing pedestrian
4954 facilities to a reasonably safe and accessible level.

4955 Keep the plows off of residential streets, causes more issues than it solves sanding and gravel works best

4956 The response selections of question 6 should all be the city's responsibility, not the homeowners and
4957 taxpayer.

4958 With Wheelchair, sidewalks very bad to used.

4959 it's hard too get around on ice and snow because you don't remove it, especially in my ally

4960

4961 We spend to much time cleaning bike lanes instead of roads

4962 Not really impacting me personally - I live inner city - walk and drive mainly and look at road
4963 maintenance from an accessibility point of view. Too much effort/\$\$ on cycle paths - they are just not
4964 well used in the winter and I notice they are the first cleared even before sidewalks and people with
4965 mobility issues struggle especially at corners and public/bus areas. I see wheelchairs having to use busy
4966 roadways because they can't access sidewalks - dangerous and Frankly shameful.

4967 "The city does an appalling job at snow removal. The fact that the downtown cycle path is priority 1 and
4968 is often plowed before the roads is pathetic.

4969 Also we need to actually remove snow not just push it to the side and create massive windrows."

4970 Salt damage to automobiles has caused significant expense for me over the years. It is also damaging the
4971 floor Donny garage.

4972 Having snow plow/sander go through residential neighbourhoods at 03:00 in the morning is
4973 bothersome.,

4974

4975 My residential street develops ruts every winter that are a foot deep if not more, making it very
4976 challenging and dangerous to drive. One or two swipes a season would take care of it. ALSO it seems to
4977 take the city hours and hours to clear main arteries, collectors, and other high traffic roads after a
4978 snowfall. Why is Crowchild seemingly never cleared? Or only has one plow?

4979 I grew up in Winnipeg. Check out their snow removal policies! A grader would come down the street in
4980 both directions, pushing snow to edges. Then front loader would follow and clear driveways of furrow.

4981 Sending a grader down my residential street to make one pathway in the middle is useless. The furrows
4982 it leaves are worse than just letting it be as people can't get over it to park. Only clear residential streets
4983 after significant snowfall.

4984 The fact sanding truck don't come out ahead of time or just before a chinook is

4985 Major roads are generally good, but residential streets can get nearly impassable with all the build up.

4986 Terrible ruts and ice build up in neighbourhood. The hardest part of every drive is getting off my street.
4987

4988 Deep snow on residential side streets result in vehicles that can't get out, get stuck, block the road and
4989 make Calgary's citizens late for work, and appointments.

4990 The snow is never packed off the roads. This makes driving and walking difficult and often lead to
4991 accidents

4992 I walk my dog at least twice a day - our usual route is often covered in ice (not from lack of snow
4993 removal, but from melting snowdrifts that flow onto sidewalks). Very dangerous, and leaves me walking
4994 off the sidewalk in the snow (drifts)

4995 Every few years when we get a huge storm, I can't get out of the garage

4996 Poor clearing of streets and sidewalks, appears that cycle paths are cleared first. My wife walks to
4997 downtown and city owned sidewalks are the worst.

4998 Residential streets need significant improvement in snow and ice maintenance.

4999 I have found that the intersections on high traffic roads are very poorly maintained

5000 Freeze thaw cycles cause ice patches which should be salted or graveled as is appropriate for
5001 temperature. Walking is a challenge on the cities very poorly maintained public sidewalks, pathways and
5002 crosswalks. Way less focus on cyclewaysmost people still walk in the winter.

5003 Residential streets are beyond horrible with lots of snow and rarely get plowed. Doing one single plow in
5004 the middle of the street is not only useless, but very dangerous and when you get forced over for
5005 someone to pass, you get stuck. I find the city walk paths are very very icy.

5006

5007

5008 Dangerous conditions on hills when snow is not removed

5009

5010 Its called a snow removal program, however snow is mostly just pushed around and piled up either in
5011 intersections or onto sidewalks, bus stops and the like then this snow freezes and creates dangerous
5012 accessibility issues for pedestrians of all abilities.

5013 2 days ago the city snow removal truck was in our neighborhood, what for?! He made a mess rather
5014 than helping. Do you guys check the weather forecast?

5015 The amount of salt being used is absolutely unbelievable.

5016 Walkways between houses that are not considered community or public to clean but owned by the city
5017 are never maintained which increases pet owners to leave poop. As it gets icy walking is a hazard as if
5018 you slip you will land in dog [removed]. When snow is removed the care of cleaning up returns.

5019 I had to drive up a steep residential road near U of C one day and the snow was so deep my car got stuck
5020 right in the middle of it. Tried to turn around, then the car started to slide down sideways into a parked
5021 car! Some damage was done. That was my first year here in Calgary. I was shocked that not even a
5022 plough had passed there yet, causing extremely dangerous conditions. The city should prioritize steep
5023 residential roads when they consider plowing.

5024 Alley entrances, slippery sidewalks in front of residential houses. Walking is difficult during the winter
5025 months, especially if you have young children.

5026 We walk in our neighbourhood daily and are often less satisfied with the level of maintenance of the
5027 pathways connecting streets, we must be very cautious on these sections.

5028 Pathways and sidewalks usually never cleared. No snow fences put up in large open area parks.
5029

5030 better de-icing, drop the blades lower & allow other companies to drop their blades as well

5031 Graders move snow from alleyway onto street and drag it along and on sidewalk, making a snow-berm
5032 all along our street. This has happened twice now, leaving us to shovel ice/snow off the sidewalk and
5033 out of the way to park. Why would you take snow from an alley and move it onto the street? There is an
5034 open park beside the alley to pile snow on.

5035 It's been a mess for years. Too many accidents on account of very little sand and salt. Also causes extra
5036 long commutes and stress

5037 Neighborhood snow removal is nonexistent

5038 We have a house on our street that is an Airbnb that never clears snow from their sidewalks

5039 "After first cleanup of roads work to clean sides of bridges where snow is pushed again side so it doesnt
5040 narrow roadway and continually run across roadway when weather warms.

5041 Thank you ⁸"

5042 Clearing snow is slow to start on city responsible sidewalks and also park walkways. This leads to ice
5043 which is a real problem for those of us who don't drive. Better timing on the start to cleaning and more
5044 frequent attempts to mitigate ice are necessary. Also stop pushing the berm from street cleaning onto
5045 residential sidewalks.

5046

5047 Living in a Cul de sac. Really hard to get by when it snows.

5048 It's really hard to connect to main blvd during snow fall.

5049 Our alley parallels Brisebois Drive, a snow route. Alley should be CLEARED of snow so that those of us
5050 with small cars can actually get IN and OUT of the alley without getting stuck / high-centred. After a
5051 snowfall, I usually end up shoveling a path to the end of the alley so my small car can get out. I am
5052 nearly 60...I CANNOT KEEP DOING THIS! City *MUST* clear this alley!

5053 The windrows created are treacherous but city refuses to listen. Bike paths are full of ice and gravel.

5054 Snow build up at corners and along curbs makes it difficult to step over, can't imagine how seniors or
5055 people that use canes or wheelchairs can possibly manage.

5056 No

5057

5058 My partner is legally blind and is trapped inside because of how bad snow clearance is on any kind of
5059 pedestrian paths. This is unacceptable.

5060 Plows scraping on the asphalt and gravel being spread when the street is clear of snow/ice particularly
5061 at night. I have literally seen sparks flying as they plow a dry road. It appears that the plan is followed
5062 even when not needed. It is days before snow clearing occurs on residential streets in Chinook Park and
5063 the majority of the time it is not needed. Perhaps make a decision as to need instead of blindly following
5064 a plan. Also ploughs go too fast and throw snow and ice onto sidewalks

5065 I live on an emergency services alternative route, and our Avenue is never cleared of snow, and the 4-
5066 way stop is often an ice rink. Our vehicles parked on the street often get trapped with the freeze and
5067 thaw. Sanding/graveling falls short as well. It is a main Avenue, but is neglected.

5068 Snow removal services reach residential roads so late that by then snow has already set and turned into
5069 black ice. In such scenario, I find it actually a waste of city money to be cleaning residential roads at all at
5070 current service levels

5071 The quality of snow plowing is terrible. You need to better train your people and contractors. They leave
5072 piles of snow on roadways that have been plowed, mostly when they have a few directions or merging
5073 roads to plow.

5074 Takes way too long to get to residential streets. Put more resources to residential and less on main
5075 roads.

5076 Residential streets surrounding schools (not just bus routes) are used by parents dropping off and
5077 picking up their kids. Snow build up, stuck vehicles and slippery footing create hazardous conditions. It
5078 also makes the streets difficult to drive for those that live on those streets.

5079 Many times throughout the winter our residential streets are impassable. Due to large snowfalls than
5080 the ruts it creates during a chinook causes damage to vehicles attempting to leave residential area

5081 Very icy unplowed roads.

5082 Getting out of my residential area after a snow fall is very difficult. I've had to get pushed out in order to
5083 get to a road that the city has removed snow. This has caused stuck cars in the middle of roads blocking
5084 traffic in and out of residential areas

5085 There are times of heavy snowfall that it is impossible or trecherous to get out of our close as the city
5086 does not bother to help clear the road

5087 residential roads are not cleaned, especially in cul-de-sac, and we don't pay less taxes..

5088 Windrows in on-street parking not allowing entry to vehicles parked there. Ruts & ice in alley ways not
5089 allowing vehicles to exit garages.

5090 Lakeview DR SW is a relatively low traffic road but gets very frequent snow clearing services, quite often
5091 overkill when it does snow and even the lightest snow has plows and sanders on it. These efforts should
5092 be directed elsewhere or removed to lower costs.

5093

5094 You scrape the top layer of snow off but leave the ice underneath without laying down any gravel, salt
5095 or pickle. At leasst with a thin layer of snow its easier to get some traction than it is on ice.

5096

5097 Please do a better job! Especially in residential areas where everyone gets stuck every time it snows!
5098 Please and thank you!

5099 In Dec 2020 our street was nearly impassable for several weeks despite our road being a school zone.
5100 Our road is seldom cleared, a mixed blessing, no parking issues but deal with ice & snow. Can be
5101 difficult to cross road to mailbox, have resorted to spreading gravel on road from firehall. My 93 year
5102 old mother lives on a neighbouring street, (not main road/playground zone), that is constantly plowed
5103 blocking access to parking in front of her home for pickups and delivery of groceries.

5104 "It seems no residential streets and sometimes main roads are never done in my NE area

5105 And if they do happen to do residential roads they block driveways and pathways"

5106 n/a

5107 A sidewalk that the city created, in recent years, was a wonderful addition, and long overdue, in my
5108 area. The sidewalk runs from one school to another and is very convenient. However, when it snows it
5109 gets neglected for weeks and becomes down right dangerous. I can't understand why this sidewalk was
5110 made if it is not maintained and is unusable for weeks during the winter.

5111 The city did auch better job pre Nenshi

5112

5113 My car gets stuck everywhere with winter tires. The intersections are horrible even when walking. When
5114 it starts to melt, there are huge puddles. Then it freezes and it is glare ice. Residential streets are icy and
5115 full of ruts.

5116

5117 Icy residential intersections. I do not feel safe getting onto the main roads that are plowed. the icy roads
5118 do not allow me to leave my house.

5119 You wait til AFTER the storm to begin ploughing in any meaningful way.

5120

5121

5122 I have snow tires and a 4 wheel drive and I have gotten stuck on our residential street. This is the only
5123 city I have lived in or known that does not plow residential streets.

5124 Unplanned delays on morning commutes for kids getting to school on time.

5125 "1) Bike lanes SHOULD NOT be the the focus and moved to DAY 4-5 not DAY 1.

5126 2) Major roadways with sidewalks need snow removed to ensure ALL driving lanes are accessible.

5127 3) Increased funding by 50% minimum. Reliance on Chinooks is stupid

5128 4) Public Transit Facilities/School Bus Drop off zones/Intersections; Pedestrian/Child Safety...Paramount

5129 5) New Residential Development. Larger roads/Properties to ensure snow piling can be managed OFF
5130 the roads. Stop cramming houses together"

5131

5132 Don't plow residential streets in the evenings when people are at home

5133 Roads not clear road in front of my house ice jams every winter because road doesn't get cleared and I
5134 have the low side

5135 Lots of accidents happen at intersections where you wont find much sand or salt

5136

5137 Two areas of concern are on teh corner of 16th St and 14 ave sw, and 2nd st and 21 ave nw. Both are so
5138 bad and are not draining at all. I've called 311 multiple times and get the same result "unless a house is
5139 in danger or vehicle will stall in it, it's not a high priority". How is this a proper response? You can't walk
5140 on the sidewalk, or park and if a bike goes through it they're going down. If i could attach a picture i
5141 would.

5142 I have to put my truck in 4x4 to get out of my neighborhood. I've lived in this area for 7 years and
5143 they've only sanded my residential roads once. I pay too much in taxes for almost zero services

5144

5145

5146 They are clearing the bike lanes downtown before the actual sidealks and traffic lanes. The bike lanes
5147 are barely used on a good day in the summer, let alone the winter, so why are they priority clearing
5148 those?

5149 The cycling infrastructure while useful 3 months of the year, causes nothing but issues during the winter
5150 and should be removed.

5151 stuck in front of my house with no way to get out due to snow last year.

5152 Our sidewalk floods and freezes multiple times a year because the snow is not cleared from the street
5153 and the water has no where to flow. It takes the city "months" to clear our street.

5154 I live on a bus route. We have had street cleaners on our street several times this year. Plows & truck
5155 do not seem to engaged with changing the state of the snow on the road. Vehicles very noisy (mostly
5156 come down our road after 11 PM) and inefficient. Sanding trucks sanding clear streets, plows coming
5157 down our road when there is no snow on the road. Very inefficient use of tax dollars.

5158 I stopped driving in the winter. I depend on my husband to take me where I need to go.

5159 I live in Shawnessy and what constitutes snow removal on my street which is also a bus route is dumping
5160 the snow on the city sidewalk in front of my home

5161

5162 Increased costs related to a major increase in snow removal to residential streets is not worth it to
5163 Calgary. Relative to other prairie and comparable cities, Calgary has far fewer days with snow on the
5164 ground and any major increases to services will increase costs above their benefits.

5165 I live on a bike route that used to be priority 1, since traffic calming was put into Mount Pleasant, there
5166 hasn't been ANY snow removal. The lack of snow removal on 20th AVE NW and the bike route on 2nd
5167 has resulted in a massive build-up of windrows over the winter, and due to the lack of sewer
5168 maintenance, the road is now a lake.

5169 The salt used on roads creates a slush which builds up in the wheel wells of car. Need to clean it out as
5170 it affects driving. Probably not a concern to vehicles that are not as low to the ground. A minor problem
5171 that can be controlled as long as a driver is aware of it.

5172 I live on a flat North/South facing street. It NEVER needs to be plowed. But it gets plowed regularly. The
5173 windrows the the plow makes are WAY more problematic than anything else that has ever been on our
5174 street in the last 12 years we have lived here. Leave the snow on the road. It melts. The Windrows don't.

5175

5176 Windrow in cross walks from plowing, alley ways never cleared to walk from one section to the other.
5177 seems like some people never shovel there area.

5178

5179

5180

5181 snowplows pile the snow up at intersections and driveways making it difficult for pedestrians to climb
5182 over the snowbanks, or hard to drive your car out of a driveway

5183 Getting 'hi-centered' on our street on a daily basis after a heavy snowfall. Difficulty turning out of street
5184 onto connector due to volume of snow pushed there. No sanding on intersections.

5185

5186 by the time the city comes along our roads are very passable - city pushes snow to curb creating a
5187 problem with narrower roadways due to the buildup of ice pushed to the curb and driveways blocked
5188 with packed snow and ice. We would be better off in our community without any city "help". It is
5189 understood that other areas are different and need ploughing. A more directed, specifically targetted
5190 program would decrease costs and increase response time where needed

5191 The snow piles up at crosswalks and makes it challenging to climb the snowdrift

5192 Really difficult to navigate intersections and sidewalks as a pedestrian and when using transit.

5193 There are several paths in my area (Coventry Hills) that are not well maintained in winter. The worst
5194 offender is a high-traffic walking path beside the Husky station in Coventry Hills - depending on snow
5195 and melt cycles, it can quickly become several inches of solid ice. It is a very high-traffic path that is used
5196 by people in all sorts of weather. In my nearly 20 years of living here, I have never seen it cleared or
5197 salted. On top of that, the residential roads in my area are often ignored.

5198 Increase accidents. Harder on vehicles.

5199

5200 The City loves to plow residential streets and make them impassible, trapping cars, eventually the snow
5201 turns to ice making giant ruts. Cars get stuck, two-way streets turn into one-way streets, etc. Cycle paths
5202 should not take precedence over vehicle paths.

5203

5204 "I'm going to have to fix my garage floor because of the 'salt' you use on the roads. It has eaten the
5205 cement down to the gravel. I leave my vehicle outside to drip dry and end up not using the garage
5206 during the winter."

5207

5208 Our back alley gets very icy but I do understand that main roads would be cleared before those areas.
5209 Also in heavy snow, people do get stuck in their vehicles and I have helped push them out. I do live on a
5210 snow road so not allowed to park on front road.

5211 "Driving in ruts on residential roads, waiting for a chinook to melt the snow. Walking on some city
5212 sidewalks which aren't cleared although some pathways are done first. Ie 128 vs a path that goes
5213 nowhere

5214 Major roads are pretty slippery often."

5215 Sidewalks that are City owned are not cleared regularly. The snow stays on them the entire winter and
5216 as these paths are needed to walk to bus stops or to commercial services it makes it difficult. Yet, cycle
5217 pathways which are mostly used by 45 year old men are cleared instantaneously. While I am not
5218 negative against cycle pathways I find that City sidewalks are sacrificed for cycle pathways which in the
5219 COVID landscape are under utilized.

5220 Crosswalks are the biggest problem. The snow plows pile the snow up, making large humps to climb
5221 over to use the crosswalks. Cars are impatient and the whole situation is dangerous for anyone with
5222 mobility issues.

5223 Crews do not do a good job of turning lanes and corners, causing issues for both pedestrians who need
5224 to cross at those corners, and drivers who need to make a right-hand turn. Maintenance of turn lanes
5225 into residential areas appear to be an afterthought, which is very dangerous.

5226 "Residential roads and alley way crossings and wheelchair ramp locations are always a challenge.

5227 Major roads at times too."

5228 Build-up of snow, ice, and in spring huge puddles along sidewalks beside roads/sports fields that seem
5229 to have nobody responsible for clearing them make it impossible or highly dangerous to walk.

5230 Residential streets being virtually impassable

5231 Accessibility for those with disabilities continues to be given lower consideration than ease of driving.
5232 Barriers to walking and using a mobility device persist for days past snowfalls. Bike lane clearing is also
5233 very inconsistent. It's irresponsible to offer reducing bike lane clearing given it's so inconsistent already
5234 and given better service is required to implement Council policy on inducing bike mode share.

5235 Missing links in community and regional pathway systems make it so we don't bike or walk to get
5236 groceries as much as we could. Also walking the dog in the freeze/thaw cycles is treacherous and so so
5237 challenging in the dark. Crossing over alleys is dangers with the slope and the ice. Also community
5238 crosswalks to schools and dog parks are dangerously slippery and should be cleared to make them
5239 accessible and visible (near schools, rec centres and community associations for sure).

5240 The biggest challenge I encounter is clearing of transitions between pathways and roadways, wheelchair
5241 ramps, and windrows. this is a major barrier to my safe travel as an able-bodied person. I can only
5242 imagine the challenge it presents for people with mobility challenges.

5243

5244

5245 [Question 9: Is there anything else you'd like us to know in relation to Calgary's Snow and](#)
5246 [Ice program?](#)

5247

5248 "Wait for a Chinook" is not a responsible snow and ice clearing plan. This is Canada, we get snow. Other
5249 cities manage this, we should be able to as well.

5250 . city hall seems to think that dumping responsibility for snow + ice clearing on residents is the right
5251 thing to do . it isn't . City of Calgary can't seem to clear even its own sidewalks, let alone its public
5252 sidewalks, or even sidewalk aprons at corners . very low quality service .

5253 2021-22 not a good example due to the small amount of snow. I want union employees to actually work
5254 not 1 working and 9 watching. They should be opening the drains . I pay over 3K insurance and I have
5255 to shovel city sidewalks, put gravel on them and open sewers. WHY?

5256 7 day program should be shorten perhaps to 5 and obtain more equipment either purchase-lease or
5257 contract

5258 A better ice melting mixture which contains less gravel mix. The rocks are brutal causing a lot of
5259 damaged windshields.

5260 A good idea might be getting in Contact with Barrie Ontarios city counsel as they have an excellent snow
5261 removal system in place and calgary could use their advice.

5262 A lot of plastic is left on the pathways from the rollers on the snow clearing machines, these go into the
5263 river through run off. IS there away to better prevent this?

5264 A lot of residents plow their snow from their drive way onto the roads. With the type of weather that is
5265 consistent here (freeze and thaws), roads become dangerous to drive on with over a foot of ice
5266 compacted onto the roads. I would like to see a bylaw or education with residents having to put their
5267 snow on their property, not public property.

5268 A sidewalk on our block slopes from the curb to the properties preventing melting snow to drain to the
5269 gutter. Ice build up is dangerous, difficult and nearly impossible to remove without constant heavy
5270 application of snow melt. Despite complaints over the last 10 years, we are told that nothing will be
5271 done .

5272 A working snow plow came down my street today. There is absolutely no reason for a snow plow to be
5273 on my street today (Riverside Way). A snow plow has been down my street many times this winter. I
5274 would welcome a snow plow if we had a 30cm snow fall but that has not happened. If the snow and ice
5275 removal workers have so much time to waste, perhaps they could do it where I do not have to watch. If
5276 they park their truck at McDonalds during their shift, the taxpayer would not pay for wasted fuel.

5277 [removed] is the District foreman in the NE and has helped me and and my neighborhood tremendously
5278 as well as another foreman named [removed] if I recall.

5279 Absolutely love everything about the name a plow contest. The engagement with schools. the names.
5280 the community and city pride. the fun and spirit of the program is worth the cost.

5281 actually cleaning the snow and ice especially during colder month like December 2021?

5282 Actually clear roads.

5283 Actually do snow removal in the first two daya rather than wait for a chinook

5284 Actually remove snow, don't just push it around.

5285 Add a little bit more salt in the mix

5286 Address issue of residents use of sidewalk salt, rather than actual snow/ice removal. In my area, several
5287 residents equate just throwing salt on their sidewalks in fresh snow with 'maintaining' their walks.
5288 Destroys the concrete, is an environmental pollutant, is harmful to my dogs' feet, wrecks my boots and
5289 doesn't fulfill requirements of bylaw. I'd rather walk on packed snow or gravelled walks than through
5290 salt slush and over refrozen ice ruts.

5291 Advertise better where we can call if streets are not cleared of snow.

5292 After a snowfall that makes traveling on highways like crowchild trail tricky provide faster and better
5293 snow removal. Highways are always in a disgraceful shape after snowfall. Still too slippery and have too
5294 much snow on it. The entire 3 lanes should be cleared not just one lane

5295 Again, can not say enough good things about snow clearing for bicycles/shared pathways in my part of
5296 the NW. I ride my bike on the icy side streets for less than half a km in my 10 km commute from far NW
5297 Beddington Heights to the U of C main campus, and the only parts not plowed are in front of private
5298 homes. The city contractor literally drives up the path with the brush raised, and starts plowing further
5299 up the road. thanks for asking!

5300 Again, consult other cities that know what they are doing. I've heard that Edmonton is waaaay better at
5301 snow removal - going to an Ontario city would be best but a drive to Edmonton is pretty easy. Calgary no
5302 longer has chinooks come in regularly so this 'wait and let it melt' mentality needs to go. I've travelled to
5303 many places, and Calgary is by far the worst at snow removal. Think of the money saved on EMS and
5304 police services if the roads were maintained properly!

5305 All residents should already clear their gutters of windrows so the crap melts away and drains.

5306 All snow clearing should be contracted out to private companies. Only way to have it done right.

5307 All streets should be cleared as who knows when there is an emergency where one has to get to a main
5308 road.

5309 All the bellyaching about use of tax dollars is short-sighted at best and misanthropic at worst; a well-
5310 planned, -equipped, and -staffed collective snow/ice clearing body would save hundreds of thousands of
5311 individual hours/dollars and prevent hardship and injury and require only tiny contributions per year
5312 from every Calgarian

5313 Alleys need to have snow removed as they are sometimes impossible to walk on or drive on after a
5314 snowfall. City needs to open their eyes. Relying on a chinook is a lazy and irresponsible way of snow
5315 removal. Shame on you. I give the city's snow removal a failing grade of F!!!!!!!!!!!!!!

5316 Allow for private companies to remove snow from residential roads in the event of large snow falls that
5317 leave the city stranded and city will not help those for days to dig out if at all. More needs to be for
5318 home owners to shovel public walk ways, too many go un-sholved and feel bad calling 311 to complain.

5319 Allow us some way to plug in our vehicles in the winter. i.e extension chords or posts lifting extension
5320 chords over sidewalks being permitted.

5321 Allowing local residents to register to assist with snow removal on aprons and similar small pathways for
5322 a small discount on property taxes would help distribute the workload better, and get paths cleared
5323 more quickly.

5324 Also a quicker response after a heavy snow fall. Too often they city is relying on a chinook to solve the
5325 problem while in the meantime there are many accidents and injuries.

5326 Although I recognize residential street are in the lowest priority for snow maintenance. It is extremely
5327 helpful when the city puts down gravel at corners of streets which I've up easily due to friction etc.

5328 apartments and businesses often do the least they can do, and I would try to find a way to make them
5329 clear it so that pedestrians can practically pass.

5330 Appreciate graders clear the roads but do not appreciate that snow is piled back onto shovelled walks.
5331 Not sure how this could be realistically changed.

5332 As a disabled person living in the Deep South East, not being able to drive, it is very isolating in the
5333 winter. It's disappointing when I've been told hiring a private company to clear pathways is illegal. It's
5334 frustrating crosswalks aren't cleared and are made impassable by city workers. It's bylaw residential
5335 sidewalks have to be cleared for everyone's use, so crosswalks and pathways should be safe as well.

5336 As a retired person, I have not encountered any major issues with the current program.

5337 As a tax paying resident of Calgary I am very unhappy with the job the city is doing. I hope that you take a
5338 serious look at how this job is done and work to make some serious improvements. Thank you for this
5339 opportunity.

5340 as above, its embarrassing watching grader drivers try to move snow - get the right right equipment -
5341 graders to a poor job of angling and pushing snow - operator can't see the blade - its terrible that the
5342 City still persist in cheating out using construction graders instead of proper ploughs

5343 As I have indicated in this survey accessibility for this Calgarian is what is lacking at the present with the
5344 current snow removal program. When I go out to catch a bus the problems are always the same, the
5345 windrows and wheelchair access at the corners which are never cleared fast enough for my safety. The
5346 bus stops and C-Train stations transit does not always clear soon enough after a snowfall making it hard
5347 to catch a bus. The hazard of falling as a pedestrian are always a key issue for me.

5348 As much as possible residential roads should be made a priority for clearing snow and ice. Typically this
5349 takes several days before any action is taken in certain areas.

5350 As noted above. Divert funding from bike lane snow removal to areas with more traffic volume.

5351 As previously mentioned, our street and others in area were sanded until this year. A skating rink to
5352 walk across to the mail box!

5353 As someone who has fractured their wrist from falling on snow/ice, main thoroughfares should be
5354 completely cleaned by the City

5355 As soon as a snowfall comes get those sanders and scapers out there working. And on all streets not just
5356 hwys and bus routes.

5357 As this is a city with a fair amount of snow and chinooks which causes a lot of ice, maintenance is
5358 absolutely crucial for safety. Twice my husband has had horrible falls crossing icy roads.

5359 Ask the question whether a city like Montreal would choose to cut back on their snow and ice clearing
5360 scope. They would not because of all the adverse impacts that would bring. Those adverse impacts are
5361 affecting Calgary each and every winter and should be avoided. Also, residents are not equipped to deal
5362 with the snow, ice and regular flooding/freezing that takes place. People generally make good/best
5363 efforts but are not equipped to fully deal with maintaining paths in the climate we have here.

5364 Automobiles first.

5365 Be careful of mandating 'the public' - they won't do a good job, or you'd maybe accidentally have
5366 situation where a 90 year old is required to do a large swath ...

5367 Be more responsible for your impact on my access.

5368 Be more safe roadways.

5369 Been slight improvement last few years but for a 'winter city' must be on the ball regarding snow events

5370 Before you consider having the public clear adjacent areas to their homes, make sure you plan to
5371 enforce it. Also having these homeowners become responsible will lower their chances of resale of
5372 homes. Really bad idea.

5373 Being in a bus route, the city has spent money plowing needlessly. If the snowfall isn't impeding the
5374 buses, then there is no reason to plow. No innovation.

5375 Better cleaning by the City and adjacent commercial businesses is required of adjacent sidewalks. There
5376 are many cases, especially downtown where people with mobility challenges cannot safely or easily
5377 travel due to windrows at corners and crosswalks. This needs to be addressed. Overall, I think major
5378 auto routes are well maintained. In years of greater snow it would be good if the City could clear
5379 residential streets to some degree or apply pickle, sand or salt.

5380 Better coordination with weather advisories - seems like program is reactive rather than proactive

5381 Better maintenance of sidewalks and paths. Basically, a much bigger budget. And use alternatives to
5382 salt.

5383 Better Management. I see truck and equipment driving around our streets in the spring melts that gives
5384 me the impression that they are just eating up the budget!!!

5385 Better parking enforcement. We had a car parked on our street for several months. Despite calls to 311
5386 the car was not moved. The end result was an accumulation of snow around the car which caused
5387 problems with freeze thaw and drainage along a full half block of the street causing treacherous
5388 conditions.

5389 Better sanding of roads: often it's just a blob in one spot while the rest of the road is dangerous.

5390 Better snow removal in residential area as soon as it snow. Anywhere traffic is moving. The trucks takes
5391 at least 4-5 days to come around to throw salt. They should come within 24 hours. Just like the city
5392 bylaws has clean your side walk within 24 hrs or you will be charge.

5393 Better snow/ice removal equals cheaper auto insurance for all.

5394 Better time management, don't see any point of a grader going up and down my street with basically
5395 zero snow and warming weather coming on a Sunday PAYING OT!!!

5396 Bigger budget to deal with all snow falls, freezing rain, residential streets and pathways and stairs.

5397 Bike infrastructure needs support equivalent to roads

5398 Bike lanes should be left to Mother Nature in yyc. This is not California

5399 Bike paths and bike lane systems should be the lowest priority in a winter city.

5400 Bike paths should not have priority over residential

5401 Bike-lanes are not for snow piles. All the bike lanes I routinely use have been massive piles of ice for
5402 most of the winter, despite having lots of unseasonal warmth. My neighbourhood walkways and
5403 crosswalks are barely usable by me, an able-bodied fit person. My 70+-year-old neighbour, my parents,
5404 etc have a considerably harder time.

5405 "Bridge decks and merge lanes are constantly being reported as being slippery ... so add extra salt or
5406 whatever mixture works there! Less time on parking bans as most of the streets that are included are
5407 wide and can take cars parked a bit from the curb for a few days; spend that time CLEARING and salting
5408 faster traffic roads and intersections.

5409 Anyone with mobility issues or fear of ice and snow banks are house bound in this city in the winter!
5410 Do better!"

5411 Bridgeland has a problem on the corner of 8 street and 2 nd ave n.e. (where the church is) it always
5412 floods in the spring and during rain run off. Can the City install a storm drain?

5413 Budget for snow removal during daytime on clogged residential streets that end up like bumpy one lane
5414 roads.

5415 Bus in Belmont is the only I may ask for!

5416 Bus stop no longer have trash cans and get disgustingly dirty on a daily basis.

5417 Businesses and residents need to be held more accountable to clearing their sidewalk. I think parking
5418 lots should also be cleared. Some parking lots to essential services like grocery stores can become so
5419 dangerous. It may be out of scope of what the city clears. But I think it should be mandated to
5420 businesses.

5421 Bylaw officers should actually enforce residents clearing sidewalks, we should not just have the Bylaw
5422 and do nothing about it.

5423 Bylaws need to be changed in regards to private companies removing snow from private property to fall
5424 within noise bylaw time frames. Being woken up every snow fall and in between snowfalls in the middle
5425 of the night is extremely draining on a tax payer

5426 Calgary gets much praise for being a city known for its green spaces & pathways but does nothing to
5427 require these pathways are adequately cleared and safe. If the city doesn't want to insist HOAs do this,
5428 then the city itself must be responsible for clearing

5429 Calgary is a winter city, additional snow clearing funds need to be made available.

5430 Calgary is notorious for irresponsible neighbors i.e. those who refuse to clean their sidewalks - they say
5431 "oh, that is the City's job". The City has bylaws, but in my experience (of complaining many times for
5432 many years) the bylaws are never enforced. What is the point of having bylaws? Either enforce them or
5433 get rid of them. I'd just like to see some 'truth in advertising' here.

5434 Calgary is pretty behind infrastructure for snow removal. We need to grow the equipment to target asap
5435 after snowfalls. We need more people working on the field.

5436 Calgary is usually pretty mild as far as weather that affects commuting. Commuters become complacent
5437 to and new drivers lack experience for weather events that change the actual conditions in a substantial
5438 way. This effects first response, commuters and businesses. Proper staging of resources and equipment
5439 should be a reasonable proactive measure to reduce the risk for all.

5440 Calgary needs to recognize that it has to deal with the snow. There needs to be serious consideration
5441 given to funding it appropriately and increasing the amount of snow clearing equipment

5442 Calgary's snow removal program is poor

5443 Calgary should adopt a system similar to Edmonton. They keep their roadways clear and remove the
5444 accumulated snow from the side of the roads using dump trucks. I couldn't drive down Crowchild Trail
5445 South two days after a snowfall and people were trapped in NW neighborhoods for over 10 days last
5446 year after it snowed. If budget is the issue, then make snow removal an open ended item or allocate
5447 more funds to it. Snow affects every commuter going to work and your inactivity is helping us lose jobs.

5448 Calgary should clean all windrows and do not block driveways, there is a way without costing much (get
5449 rid of top heavy management)...figure it out without taking more money from taxpayers and paying for
5450 useless things like raises and security systems for councillors

5451 Calgary should rename its entire snow removal program. It does not do "snow removal" like Montreal
5452 does, it does snow moving. There is a huge difference! Calgary should totally rethink all aspects of its
5453 snow strategy. Calgary is really spread out as a city and I think this hinders effective snow removal.
5454 Perhaps a quadrant based one vs a whole city approach.

5455 Calgary will not live up to winter city potential until its streets are safe for pedestrians. The cost of
5456 making improvements is offset by the health care savings from avoiding slips and falls.

5457 Calgary's snow & ice policy causes so many issues for Calgarians. The roads are left in abysmal shape
5458 during a snowfall, it then takes far too long for recovery. Citizens get blamed for poor driving when the
5459 roads are sub par. This has been going on for too long. Its time to realize that good snow clearing & ice
5460 control are a must in a winter city, maybe even realizing that Calgary is, indeed, a winter city. Cost
5461 savings on a tax bill from stingy snow clearing = \$ in car repairs & injuries.

5462 Calgary's snow and ice program has always been terrible

5463 Calgary's snow and ice program should continue to prioritizing mobility for Calgarians based on use and
5464 need. The objectives of reducing hazards of winter conditions for motorists, cyclists and pedestrians,
5465 easing the operation of Transit and Emergency Services vehicles, reducing delays caused by the snow
5466 and minimizing economic loss to our community are still valid. To these should be added environmental
5467 objectives that would support sustainability - environmental, community and economic.

5468 Calgary's snow clearance is embarrassing compared to other major Canadian cities with regular snowfall

5469 Calgary's snow removal program is horrendous and seems to be getting worse every year.
5470 Unacceptable.

5471 Can we make winter tires mandatory for winter months? Most Calgary driver already do that, let's get
5472 the last 20% This would reduce the cost to the city for some snow removal

5473 Can you survey your see if you have greater participation rate in snow removal on stat holidays? I think
5474 so, since employees get paid more. I seem to observe that. - I am not joking.

5475 Chinooks should not be considered as a snow removal tool as they do little for heavily packed snow.

5476 City by-law needs to be more active in enforcing snow removal from residential sidewalks. They need to
5477 be out enforcing it proactively and not wait for complaints. I went for a walk Monday and had to go out
5478 in to the road multiple times to walk on a safe surface.

5479 City can and must do better...I have never heard of a resident fined for not clearing their snow in a
5480 timely fashion and it's never cleared until nature does it for them...

5481 City does a terrible job at snow plowing and snow removal. Worst sanding ever after a snow fall

5482 City employees often do a better job at snow removal than contractors. Consider adding more staff to
5483 SNIC crews.

5484 City of Calgary staff inspect the residential side walk . Punish them if they have not cleaned. Thanks

5485 City of Calgary union workers are lazy and in it for the money. It's a joke how they do such a [removed]
5486 job of everything they do.

5487 City should have enough equipments to clean the main roads and sideways. In my street that is north
5488 facing , ice never melted once even though in positive temperature. Because of the big pile ups of snow.

5489 City should liable for all the accidents that happened in December! Shame on the city!

5490 City should not be liable for people hurting themselves

5491 City snow removal response is very slow. Some roads remain uncleared from snow for days, which is not
5492 acceptable

5493 Cclear sidewalks on all city property in the same amount of time you give homeowners 24 hours after
5494 snow stops. Citizens should not be fined if the city can't be held to the same standards

5495 Clean streets, clear snow banks, sand streets, crosswalks etc. put enough sand down.

5496 Clean the snow atleast once a week.

5497 Clear all residential roads in communities.

5498 "Clear main residential ares sooner and more attention of salt and sanding at main
5499 intersections and roads in residential areas"

5500 Clear off more of the pathways in the parks, especially with Covid being able to walk in these quieter
5501 areas is better for our mental health. But only when it isn't hazardous to do so.

5502 Clear pathways so they aren't icy all year, very poor job done this year

5503 Clear street drains of debris more often and level out streets at the end of alleys. There are so many
5504 huge sheets of ice in my neighbourhood where the melt water pooled and then froze again. Makes it
5505 almost impossible to bike and walk when it's frozen or melted.

5506 CLEAR THE DAMN ICE AND SNOW INSTEAD OF RELYING ON CHINOOKS! Do your damn job and do the
5507 things that impact ALL citizens not just your stupid pet projects!

5508 Clear the roads! Remove the snow as fast as HD ice!

5509 Clearing of main roads could be more efficient. Some waste of resources for clearing out minimal
5510 amounts of snow/ice when the road condition is safe and servicable.

5511 Clearing side streets should be a higher priority

5512 Clearing sidewalks is hard in areas with old, broken sidewalks. They need to be fixed.

5513 Clearing snow on Acadia drive at 11pm when people are parked on the streets seems rather ridiculous.

5514 Close small access roads for winter. Like the one joining the Strathcona community to bow trail. It's a
5515 small road, downhill which drivers speed down to join east bound bow trail just before the Sarcee
5516 intersection.

5517 COC Roads does a great job with the resources that they have available to them.

5518 Coming from areas that plow and sand/salt residential streets within a short amount of time after a
5519 snowfall, I was appalled to see how Calgary doesn't maintain the residential side streets until after a
5520 week has passed.

5521 Coming from Ontario, I'm glad salt is not used here.

5522 Common sense

5523 Community pathways are a great resource, however are often unusable for the winter months. they
5524 need more attention and ability to be cleared and safely used.

5525 Community pathways are an incredible resource but under utilized as they become a hazard during
5526 winter months. They connect to shopping centres, community mail boxes, transit, parks, and river
5527 paths/cycle networks. Not having snow removal creates barriers to year round use, contributes to
5528 injuries and health/emergency services demand, reduces incentives and ability to walk/cycle, and makes
5529 communities less walkable.

5530 Compare your self to other cities. Winnipeg has excellent service. You should consult with them. Instead
5531 of waiting for Chinooks to do your work.

5532 Complete waste of my tax dollars! STOP!

5533 Concentrate on major streets. Side and residential /community streets do not need any further plowing.

5534 Consider adding a residential sidewalk cleaning service provided & paid for by the city of Calgary.

5535 consider the damage of salt to environment and to peoples eyes and lungs. it lingers in the air and lots
5536 of people complain. not sure if anyone in the city actually cares though

5537 considering the question about people adjacent to alleys and other not cleared infrastructure. That's
5538 not necessarily a good idea, I know in my area a couple of those houses are owned by elderly who
5539 struggle to just do regular snow clearing. There's no way you can expect old or unhealthy people to clear
5540 alleys or breakdown windrows created by plowing on the main street. Once a windrow is created and
5541 frozen solid I doubt people can clear it with conventional methods.

5542 Considering the size of the city, Roads does a pretty job of clearing snow. Salt is another thing, see
5543 above!

5544 Contract out snow removal as a cost effective way to stay within budget! City employees are paid far too
5545 much for services that can be contracted out for less cost.

5546 Contractors have a cup and sitting all winter which is more than capable of cleaning the streets quickly
5547 but instead for some reason we want to pay union employees whose wages to drive around and waste
5548 time in fancy white city trucks

5549 Coordinate snow removal with garbage pick up. It's bad enough that the city infrequently removes
5550 snow, but it's frustrating that they did it last year on garbage day and had to leave half the snow
5551 because of garbage cans on the street. That's dumb.

5552 Cost is not an issue - it will pay for itself in terms of increased mobility and quality of life. Don't be penny
5553 wise pound foolish.

5554 Could there be a rebate for individuals who have winter tires. Lower taxes and reduce residential snow
5555 clearing other than main thoroughfares. Saying yes to every demand must end and personally
5556 responsibility needs to become the expectation.

5557 Crews have to stop blocking driveways with windrows.

5558 Currently it is garbage. Your question 6 is a gross insult to the citizens of this city. If you want to off load
5559 snow cleaning activities to the citizenry in general then LOWER the exorbitant taxes you already take.

5560 Currently residential roads are rarely done if at all and when they are cleared it is done poorly often
5561 undoing the work of residents. I feel residents should have greater fines for not doing their part as well

5562 Currently unacceptable.

5563 Cycling pathways in the winter should be shut down.

5564 Declare more snow parking days so everyone can get off of the main thoroughfares and enable all of
5565 the snow to be properly removed instead of avoiding the politics of doing this. Why am I seeing salt
5566 being spread on days when the temperatures are high and are expected to remain above 0 at night?
5567 Also why am I seeing snow removal on major thoroughfares

5568 Deerfoot was nice this year.

5569 Divide city into 4 quads and station men and equipment in each. Better trained city operators doing the
5570 work. Contract out to private contractors for less expense and more proficient results. City workers at
5571 present underworked and overpaid for the results we get. Ban all on street parking for non business
5572 areas.

5573 Do a better job, the current level of service relies on hoping there will be very little snow. Current
5574 service level is embarrassing.

5575 Do a better job.

5576 Do better

5577 Do better on pathways.

5578 Do better. Maybe start with taxpayers homes first, and councilor's second.

5579 Do better. If elections were in April snow removal would be a lot better done.

5580 Do more in the NE

5581 Do not start implementing changes until the bylaw is changed, this confuses some of your employees,
5582 that they feel that they are breaking the law, and operator was very confused by that and could not
5583 explained why they had to clean some home properties and not others

5584 Do not ask residents to clear snow from city property (windrows, entrances to lane ways). The city
5585 needs to improve snow removal on all streets. Everyone should be able to get around the city whether
5586 driving or walking.

5587 Do not attempt to plow streets that are frozen, waste of time and money. If response time for a
5588 complaint is going to be several days/weeks later, please check to see if the weather has resolved the
5589 problem. No point in "plowing" a street that has since had the snow melt. Do not allow residents to
5590 shovel chunks of plowed ice/snow back onto the road, severe road hazard to have large chunks of
5591 packed ice/snow on roadway.

5592 do not block driveways and curbs

5593 Do not hesitate to use the Snow Route Parking Ban to expedite priority/bus route clearing when snow
5594 fall exceeds the metric to implement. The minority of road users who are inconvenienced by finding a
5595 new parking spot for a few days should not outweigh the majority of road users' needs, including those
5596 of Calgary Transit.

5597 Do not make residents more responsible for walkways near their homes

5598 Do NOT put more burden on citizens. It is not our job to clear roads/alleys/pathways.

5599 Do not rely on chinooks to do your job for you.

5600 Do not require residents to do more snow clearing. I have two houses with corner lots (rental and where
5601 I live). And both next to an alley entrance. If I had to do more work for the city either give me a tax credit
5602 to do so (and make it meaningful) or do not require me to clear even more snow away from my corner
5603 lots. (Oh stop limiting replies to 500 characters)

5604 DO NOT SCRAPE RESIDENTIAL ROADS IN THE MIDDLE OF THE NIGHT.

5605 Do not send snow removal trucks and graders into residential areas when there is no snow to remove!

5606 Do not tell us that our taxes are going to be raised, as we pay enough to the city. The people at the city
5607 should be paying for it out of their salaries.

5608 Do not waste money on residential streets when there is a S small amount of snow. I have seen trucks
5609 plowing and sanding bare pavement in my area many times. Ridiculous.

5610 do the ally way , i can't even park in my back yard because you refuse to remove the snow

5611 Do the job you are paid for.

5612 "do the major roads,bus routes and keep them clear

5613 unrelated put descent tire's and auto chains on buses so they can get around"

5614 Do the right thing, clean the streets, not to make the customer have to call 3-1-1, as our mobility is
5615 reduced, due to city cleaning is substandard to a city of 1.3 Million.

5616 Do we need more plows, graders or more workers? Something needs to be addressed. Couldn't
5617 insured private companies help?

5618 Does not seem to work

5619 Dog parks trail conditions are extremely dangerous but city doesn't care, they are well used by seniors
5620 but can't walk thee due to the ice conditions

5621 Doing a great job but alway can be better

5622 Doing better than a lot of cities I've been to, but worse than others as well! We're in the middle
5623 somewhere.

5624 Doing the same thing every year is not working, maybe try something new and see if it gives better
5625 results

5626 Don't puss roads snow to residential drive way.

5627 Don't try and re invent the wheel. Check in with other major Canadian cities and see what they do and
5628 take what's good a and leave what's bad for our city

5629 Don't waste taxpayers money grading and salting residential streets that are already down to bare dry
5630 pavement as is happening now in my area.

5631 don't dirty streets and cars please, do your best! there is no bargain about snow removal and road
5632 access ...etc so I won't keep listing it as a priority because its obvious but I would rather try to get
5633 perfect result by stepping up ahead and try to get the streets clean

5634 Don't fine people for parking on a snow route when there is no other place to park

5635 don't rely on the sun & chinooks to alleviate need for plowing.

5636 don't shovel snow to the curb which blocks front driveways, but allow 2 feet for homeowners to shovel
5637 their own snow so they can pile it

5638 downtown gets way to much attention to the stupid bike lanes then the whole city when it snows

5639 Downtown was trying a sugar beet substance I believe. I found the roads that product was used on
5640 were wet but clear. Can that pilot be extended to other areas like offramps and intersections?

5641 Drainage is inadequate in certain areas resulting in thawing and then freezing into very flat dangerous
5642 surfaces - eg, some crosswalks /exit from park at Oakside Circle SW and along south side of Oakside
5643 Circle between east of 29 St and Oakside Bay Zoo - no storm drains - awful design !!)

5644 Driver education is worth millions compared with mitigation. Black ice cannot be driven on safely at any
5645 speed beyond 5 mph.

5646 Drop the gravel, please.

5647 Due to warmer winter, many people walks and runs. Your plows in the residence area should not put
5648 snow back to the sidewalks and curbs especially after residences's clearing up.

5649 Enforce neighborhood snowclearing by residents.

5650 Enforce residential sidewalk clearing

5651 Enforcement of snow route bans with towing and ticketing. Don't ignore your own regulations. Give 48
5652 hrs for residential snow clearing

5653 Engineered walkways are essential connections through communities, yet there's blind eye turned to
5654 these facilities. These walkways are shaded (prone to more ice than typical sidewalks), have steep
5655 slopes, poor pavement maintenance, and no lights to help see the ice. The people using them are kids,
5656 transit captives, elderly, who all tend to not have a voice in this car-centric city. Further, industrial
5657 streets with no sidewalks provide zero space to walk....which is dangerous in winter.

5658 Enjoy your pensions

5659 Equipment naming contest was positive engagement.

5660 Especially since the Covid Pandemic we notice more and more people, especially older citizens enjoying
5661 walking in our neighbourhood. This increased level of activity does not seem to be decreasing. We
5662 would like to see this result in an increased concentration of resources on waking pathways and a
5663 corresponding reduced emphasis on clearing of automobile roadways.

5664 Even roads that get more traffic, e.g. Beddington Boulevard, are not plowed. The intersections are also
5665 not plowed, e.g. Beddington Trails & Beddington Blvd or 14th St & 64th ave which is really dangerous.

5666 Every expectation of a resident is designed to assume it is being done by a senior not a football player.
5667 Our sidewalks and pathways need to be designed and maintained for all abilities.

5668 Expecting the residents that live adjacent to snow routes to clean up windrows and alley accesses is
5669 ridiculous, this is heavy compacted snow that is often rock solid by the time we get home from work.
5670 You are waiting for a lawsuit by asking the residents to take care of this themselves

5671 Failing to clear laneway aprons and engineered walkways remains a challenge; ACA is recommending
5672 Council revisit and update policies to address these areas Step Forward included 4 actions directly
5673 related to SNIC. However, Council refused to take action and failed to pass amendments to 20M88

5674 which would have seen laneway aprons and curb cuts to be cleared of snow and ice by the adjacent
5675 property owners. ACA's 6 recommendations to Council are clear and MUST be acted upon.

5676 Fire the person in charge and hire someone that actually understands what snow removal is about.

5677 Fix Deerfoot!!!!!!! It's the main road that cripples this goddamn city!

5678 Fix the drainage issues in pathways and we would have less ice puddles and build up.

5679 Flatten groves in residential when needed only, reduce cost.

5680 Fleet Services does a great job providing quality equipment for snow clearing applications.

5681 Focus a little more on doing a good job lowing is stead of making one high speed pass with the truck

5682 Follow the plan you put out and be smart about how and when you use salt. If you want to get rid of
5683 windrow, have a budget that allows you to remove snow, cause right now your only moving it, not
5684 removing it.

5685 Follow up on 311 requests more timely

5686 Follow your own rules for snow clearing vs making home openers do it

5687 Following other cities and municipalities best practices in snow removal "actually haul the snow away"
5688 and reuse the snow melt for non-potable water applications should be explored. Should not rely on
5689 chinooks to solve issues with icy road conditions, these need tackled as preventative measure not
5690 reactive, look for solutions that will help in making that process quicker and more efficient. reduce
5691 accidents and increase safety should be priority.

5692 For a major city in the Canada this has to be one of the worst if not the worst snow removal programs I
5693 have ever had to be a part of.

5694 For future residential roadway construction, consider a boulevard between the road curb and the
5695 sidewalk. This would allow snow windrows to gather on the boulevard rather than the road itself and
5696 the sidewalks.

5697 For snow routes, have more vehicles towed, use that money back into the snow renal budget. It is so
5698 inefficient when they have to go around vehicles.

5699 For the most part the city does a good job

5700 Forget the warnings and start DEALING with the people who don't shovel their walks.

5701 "Fredricton NB plows city sidewalks and has a better quality service but I cant get city roads off their ass
5702 to plow a cul du sac so seniors can get out of there homes after at least 50 calls from residents and
5703 family members.

5704 A ambulance wouldnt have made it onto Fountain road last year . City never did show up.

5705 SHAME ON YOU!!!"

5706 Fund it better because we have winter here.

5707 Generally find that major roads are cleared quickly and generally drivable following heavy snowfalls. I
5708 don't use pathways too often in the winter but when I have, the paths have been cleared and are
5709 accessible. Some sidewalks and intersections are not accessible for people that use mobility aids.

5710 Generally I am very happy with the level of service

5711 Generally I think that the City does a great job at SNIC - it's one of the challenges of being a winter city. I
5712 appreciate the survey and the chance to respond.

5713 Generally it is doing a good job, more details added would enhance services.

5714 Get better

5715 Get bylaw officers out to enforce snow removal from residential sidewalks.

5716 Get night/weekend work under control. It frequently peaks in residential areas when operators areas
5717 when no imminent need. If it is ok to wait 2 weeks before plowing the street, it is also ok to wait until
5718 Monday or the next work day. No need for paying extra for night shifts.

5719 Get one!

5720 Get private enterprise involved in major snow storms

5721 Get rid of the rocks, start using sand.

5722 Get there are costs, willing to pay more tax for better service

5723 Get to the people that pay good money for city taxes and remove their snow

5724 Get your [removed] together for [removed] sake.

5725 Give residents an incentive to clear alley exits, pathways etc. the things that the city does not do at all in
5726 a given winter. In the past , I've lived near a alley and did my best to keep it clear, however, with cars
5727 entering and exiting on a daily basis, my efforts proved pointless. I finally decided that , I tried but it
5728 wasn't my problem, after all, it's the cities problem, not mine. Perhaps the city could offer an incentive
5729 for people to keep these areas clear, as they can be very dangerous

5730 Given the challenges posed by chinooks in Calgary, I think you're doing a great job. I really liked the
5731 snowplow naming contest this year!

5732 Given the size of the city and what we pay in taxes and service fees we have should be able to match the
5733 level of service in other major cities like Toronto and Montreal.

5734 "Glad to see idiotic belly ploughs on trucks replaced with front blades so now instruction required for
5735 operators to perform curb to curb cleaning.

5736 In areas where sidewalks abut roads the windrowing should be removed by loader and hauled away by
5737 truck NOT WAITING FOR THE NEXT F! CHINOOK"

5738 Good luck keeping everyone happy!

5739 Grade snow instead of leaving tons of rock and pickle compounds behind in the environment.

5740 great job clearing city centre roads and sidewalks and train stations

5741 Happy that our residential street does get some gravel occasionally, it helps.

5742 Have a definitive and public plan

5743 Have a look at what other cities in Canada do.

5744 Have a look how Montreal remove there snow maybe we can get value for our tax dollars

5745 "Have more plows on the roads

5746 Do a better job at intersections clear ALL the snow not leaving "piles""

5747 Have the plow drivers lower the blade to remove more than just the surface snow!

5748 Having citizens clear alley access is ludicrous. The city should not be forcing citizens to do its job. Also by

5749 the time a citizen can get out to do this cars, trucks and garbage trucks have pressed it into an extremely

5750 hard ice pack. A shovel is not going to sweep that away. There are times when every sidewalk, pathway,

5751 street are not going to be accessible to all pedestrians. That is winter in Calgary. Learn to live with it.

5752 There are alternatives if mobility issues. Transit has options.

5753 Having lived in Ottawa we can say that Calgary's snow removal is vastly inferior for higher cost. In

5754 Ottawa we lived 20 km from the city centre yet had the snow removed from our residential street within

5755 48 hours of a snow fall and Ottawa gets far more snow in any given year than Calgary.

5756 Help for seniors with snow removal especially on the sidewalks.

5757 Hire more City staff and raise taxes to make things easier for those that need to take transit, walk, roll

5758 and cycle in the Winter. I would also like to see more fines for residential and commercial buildings that

5759 do not clear snow. Please outlaw snow blowers, they are too noisy and not environmentally sustainable

5760 (we are in a climate emergency after all).

5761 Hire professionals and fire the politicians!

5762 How about studying best practices regarding snow clearing/removal from other winter cities in North

5763 America...

5764 How can you call it snow removal when the city doesn't remove snow? You just pile it up creating

5765 windrows, often against cars parked along the curb. How is someone supposed to leave their house

5766 when the city creates these massive windrow along the parking side of the street? Why not create the

5767 windrow along the opposite curb in the driving lane?

5768 How damaging are the chemicals used to our cars?

5769 How many units do we use vs e.g. Winnipeg (who seem much better at this)? Buy more if we need to

5770 given the large city area.

5771 How we measure up to other large cities and their snow clearing practices. It appears to me we could

5772 learn from our Canadian eastern cities as they "seem" to be able to keep their roads snow clearing more

5773 efficient. We can always learn from others.

5774 I 100% disagree with the clearing policy of pushing the snow to the curb and gutter in residential areas.
5775 It creates obstacles for residents, parking, sidewalks, crosswalks and intersections. It decreases the
5776 width of the road making it hazardous to pass.

5777 I already spoke about it - see answers above.

5778 I am concerned about people with disabilities being able to get around. What do they suggest?

5779 I am happy with the clearing of main routes.

5780 I am supportive of more clearing listed in #6 for better accessibility, however it should be up to the city
5781 and not residents. Work for the residents who pay your salary.

5782 I am wondering why areas like Taradale saddle Ridge and the outlying Northeast areas are not plowed.
5783 The residential areas that is not the main streets. I do home care in these areas and these people are
5784 virtually stock and the roads are bumpy and full of snow all winter. I have yet to see a Snow removal
5785 vehicle in these areas in the 11 years I have been working there.

5786 I answered that I don't support making it a requirement of adjacent residents to clear areas like
5787 windrows because it's difficult enough to get some residents to clear their sidewalks, and it's not likely
5788 going

5789 I appreciate that the entire City cannot be cleaned in 5 minutes, and I think the current priority system
5790 works very well. I think a separate survey should be done for those who have physical challenges to gain
5791 their input on how to improve their mobility in the winter.

5792 I appreciate the bike pathways being cleared in the winter time and hopeful that program can continue.
5793 Again, I am hoping that the bike lanes on 53 Street NW are not continually used as snow storage
5794 through the winter as they are not often cleared out. Thank You for all of your hard work for snow
5795 removal.

5796 I appreciate the City's attention to this issue. Stop relying on chinooks to melt snow. It is a lot to ask a
5797 neighbour to clear the snow on a walkway. Getting regular volunteers could be tough. What could the
5798 City do? I am less concerned about residential streets unless they got in really bad shape but perhaps
5799 cul-de-sacs with no alley could be an issue for waste pickup.

5800 I appreciate the efforts done by our city crews. They work very hard to maintain our city.

5801 I appreciate the snow and ice clearing that the city does - thank you!

5802 I believe it's time for snow removal on sidewalks to be taken away from homeowners responsibility.
5803 Unacceptable for any taxpayer to be liable for city property.

5804 I believe the City is generally doing a good job!

5805 I bike to work daily and I certainly notice a difference in the speed that snow is removed from our paths
5806 in the SE on this side of deerfoot vs downtown and feel sad for us. Also when there is a detour from the
5807 established bike path, the snow removal is always terrible on it. I don't know if maybe construction
5808 companies are supposed to do it, but they often don't? Overall it's nice how well the paths are cleared in
5809 the city though, I appreciate it.

5810 I can appreciate the challenges and overall the work is good.

5811 I clear my side walk right to the road and make it safe for people to get by. Plows come by and push
5812 everything right back cause of the road. How is that helping. This needs to be addressed. Use something
5813 other than rocks. Salt and sand I can wash off. Rock chips in my vehicle windshield are a safety hazard
5814 and expensive to fix. and in my paint to the car. Also expensive to fix and can lead to premature rusting

5815 I come from BC and the level of plowing , clearing and salting is extremely inferior to BC

5816 I did not like the items you included in the priority list. They appeared skewed to the outcomes you want
5817 to see.

5818 I do appreciate that residential side streets are actually getting plowed and sanded more often than in
5819 prior years.

5820 I do wonder if there is better technology these days for salting roads - I find that once the roads are
5821 salted it is very hard to bike in it (snirt - yikes!)

5822 I don't believe adjacent residents should be responsible to maintain property they do not own. They
5823 should not be responsible for any liability arising from icy surfaces in those areas.

5824 I don't feel that there is any enforcement for not clearing sidewalks.

5825 I don't envy their job and appreciate their effort.

5826 I dont have to worry about "snow day" parking - because you dont plow the inner city communities.

5827 I don't like the answers to #7. The question is loaded and ignores the possibility that I am a fickle person
5828 who is only interested in roadways.

5829 I don't think it's right to download onto citizens the responsibility of clearing windrows left behind by
5830 City plows... residents did not create the windrows, and to ask people to shovel windrows pushed in by
5831 heavy equipment ignores the reality of what a person with a shovel can safely do. Could the plows NOT
5832 leave the windrows in the first place. They are dangerous, especially on exit lanes when you have a small
5833 and low vehicle. Not everyone in this city drives a truck/SUV.

5834 I don't think this is specific for the snow and ice program but I would love to see a sustainable option for
5835 people plugin cars on the road. Having cords run across sidewalks can be dangerous and I think they
5836 have a options to plug in a vehicle without it Laying on the sidewalk

5837 I drive around for work a lot, and notice that more established areas get more service.

5838 I enjoyed naming the plows.

5839 I feel overall the City is doing a good job in street cleaning. There's only so much that can be done to
5840 maintain the budget and not raise taxes. The City is caught between a rock and a hard place, people
5841 want more clearing but don't want to pay for it, ie do not want taxes raised.

5842 I feel that the city should be held directly responsible by the insurance companies for the the number of
5843 accidents that have been caused by inadequately cleared streets within the City of Calgary.

5844 I feel that there should be better coordination between Road snow removal and pathway and sidewalk
5845 snow removal. I.e. Once the road is done the pathways get there snow pushed into the street. When
5846 pathways and sidewalks are cleared the crew needs workers cleaning up the spill over where it affects
5847 access to bus stops and crosswalks.

5848 I feel the snow removal situation is very poor in the city of Calgary.

5849 I find in Calgary one must own an SUV with AWD. Since our city has expanded so much I find roads not
5850 maintained as well.

5851 I find it a bit silly that snow removal companies are prohibited from clearing ANY snow from a roadway.
5852 What are the reasons for this?

5853 I get it's difficult and nobody is ever going to be 100% happy. We should also make snow/winter tires
5854 Mandatory in the city. So much of the road problems are not actual problems if your vehicle is equipped
5855 for the place you live.

5856 I get real tired of a Plow coming, then the sand and gravel , then they come again, then they come
5857 again, all in the time of sometimes 1 hour to 24 hours. Must be nice to pay all that extra overtime
5858 especially when It could be done thr first time.

5859 I have a friend in a wheelchair. She can't get around in winter because crosswalk curb cuts are not
5860 cleared right away. The least little bit of snow/ice left at the edges tenders her trip useless and she has
5861 to turn around and go home. Lake Fraser Drive SE at Lake Willow is a classic example. It's wide open, no
5862 business or homeowners near. Who's responsible except the city for this oversight?

5863 I have always been pleased with the response time but it errs on excessive when it's not a lot of snow.

5864 I have been in Calgary since 1996 and the snow clearing has gotten much worse in the past few years,
5865 not that it was ever at an exceptional level in the first place.

5866 I have literally seen the first plow sanding followed by the second plow plowing Hire smarter drivers
5867 I have lived here since 1988 and it's gotten worse!

5868 I have lived in Calgary since 2008. I am appalled at the lack of snow clearing in residential areas and
5869 places where pedestrians cross the street and bus stops. I lived in Winnipeg where snow removal was a
5870 priority for the safety of pedestrians

5871 I have lived in many northern communities. You are doing a great job!

5872 I have lived in many snow cities throughout the world, some smaller and some larger. I have never lived
5873 somewhere like Calgary where snow removal is waiting for a chinook to clear the roads. Hire contractors
5874 and get the city out of snow removal.

5875 I have lived in the Maritimes, Ontario and Manitoba and find the snow plows do a poor job in Calgary.

5876 I have lived in Winnipeg and Edmonton so can compare. Snow clearing is not worth the effort. Winter
5877 tires work.

5878 "I have no problems on any roads that are maintained that I travel on.

5879 Thank you snow clearing crew!"

5880 "I have often heard/seen plows doing my road after they've already been clear for days and the metal
5881 blades are screeching along a dry road. What is the point to that??"

5882 If bike lanes are being catered to and cleared sometimes before the roads I drive on, why aren't cyclists
5883 licensed with an annual fee (and license plate) so they contribute TO THEIR lane clearing? It would also
5884 help identify them when they break road laws."

5885 I have seen graders going lickety-split down streets that don't even have any snow on them.....with the
5886 blade down. Doesn't make much sense to me!!!

5887 I have seen my main road already mushy and they are salting the hell out of it and it's forecast for +8C the
5888 next few days. Why, and why so much salt use when it is unnecessary. Not enough people monitoring
5889 what the trucks are doing. Nobody has to answer for the amount of salt they are using or how many
5890 times they go up and down the street and there is no appreciable difference in the street that an hour
5891 or two won't fix. Have to use the budget allotted, save some for next year.

5892 I have to replace car windows each year, please consider this type of cost in overall evaluation

5893 I know Alberta had a surplus of money this year, I don't think improvements in this area should cost the
5894 taxpayers more money. But if need be, I for one would be willing to take a small tax hike for safer
5895 roadways in the winter.

5896 I know the no one wants taxes to go up but I think we can do a better job of keeping our roads safe for
5897 drivers and pedestrians.

5898 I live in Tuscany. Since Nenshi was elected there have been excessive cleaning on Tuscany Hill even if it
5899 had not snowed or there is only 3-5cm snow on the road! A snowplough comes in the early morning
5900 hours (2-3am) an ploughs for about an hour (up and down)! This is outrageous waste of taxpayers
5901 money, because there is negligible amount of snow on the ground!On Dec 22/20 when it snowed 40cm
5902 it did not come. An ambulance could not leave a residential street for 45min because of huge snow
5903 dump.

5904 I live next to 12 Mile Coulee road. On many occasions I see such inefficient use of equipment it's hard to
5905 believe that it's allowed to happen. On more than one occasion I've seen a plow truck drive by with it's
5906 plow up while spreading gravel only to be followed a few minutes later by a second plow truck with it's
5907 blade down plowing the snow and freshly placed gravel off the road. I've also see countless trucks go by
5908 plowing a bare road while the neighborhood road's are all snow covered.

5909 I live on a bus route and sometimes there's a plow when the road is clear. The driver should
5910 communicate that the road is clear and move onto another area in need.

5911 I live on a Main residential Street with bus stops. After a large snowfall, when clearing the snow, plows
5912 block the driveways with stacked snow causing us to have to dig out. Many of my elderly neighbors
5913 can't do this. Just when we get the driveway cleared, the plows come a second time, usually when not
5914 needed within a few hours, and block us in again. It's a safety concern with piled up snow. Sometimes
5915 it would be best just to leave it after the first pass with the plow.

5916 I look forward to the budget residing in Operations so that we don't have differences between City
5917 departments. In the past, there was confusion as to who had responsibility (Parks, Roads, Transit) for
5918 some areas, especially pedestrian and cycling infrastructure.

5919 I love how quickly the bike paths get cleared

5920 I love how the sidewalks along the boulevard on 60 Street leading up to the Saddletowne C-train station
5921 are now cleared quickly after a snowfall. When I first lived here, they were not cleared at all and it was
5922 almost impossible to walk to the station (as an able-bodied person, never mind someone with a stroller
5923 or mobility challenges). I love this change and it has definitely made this area more liveable!!

5924 I love living in a city that is so bike friendly. Thank you.

5925 I love that you named the snowplows. It makes the citizens feel more involved.

5926 I love the idea of communities helping with snow removal on the in between paths but not to put it all
5927 on a home owner. Plus how would it be dealt with if there's a home owner on each side (split it down
5928 the middle?!?!). I know in community of Skyview Ranch the HOA hired a company to shovel the
5929 pathways and they included those connection paths. Maybe every community should take this on and
5930 get grants from the city to cover costs.

5931 I mean I don't want to be repetitive but the problems with the snow & ice priorities relate to the root
5932 problem of how we run our cities as a whole. It's not inclusive, especially for people with disabilities, it's
5933 not considerate of all modes, it's ranked by privilege and in the long run it's horrendously inefficient and
5934 not reflective of the population. Investment is backwards and the benefits are spread unevenly. Make it
5935 better for everyone and see what happens.

5936 I nearly got ran over the other year because someone didn't want to wait for me to get through the
5937 huge mounds of snow in the street because you waited until it stopped snowing to do something about
5938 it.

5939 I never even saw a snowblower truck go through my street in the 12 year's I've lived here. Purchase
5940 more snowblower trucks!

5941 I noticed an improvement in winter 2021-22 in pathway clearing and crosswalk access in the downtown
5942 area. With respect to pathways, I was impressed by the snow removal in the very cold conditions, when
5943 previous years showed such conditions challenge contractors with clearing snow to the surface. I don't
5944 know if these positive outcomes are the result of a different contractor, different equipment, or
5945 different techniques, but please keep it up.

5946 I often wonder if the neurological condition that I still live with today, and that was diagnosed a little
5947 more than 2 months after my fall, could have been avoided if the snow and ice had been removed from
5948 74 St SE. I have been off of work now for a year, with no idea of if or when I will return to my
5949 employment. For reference, if you want to contact me my name is [removed] and I can be reached at
5950 [removed] Thank you.

5951 I realize there is a cost to everything and am concerned that taxpayer money always be spent wisely.
5952 However, it's frustrating to see cities like Montreal and Ottawa cope so well with their huge snowfalls. Is
5953 it because they have more and better maintained equipment? Maybe that is where our investment

5954 should lie. They know how to move snow. Having said that, I do think the City is doing a better job than
5955 it was doing say five or ten years ago.

5956 I regularly use 311 to report snow covered sidewalks and pathways, my concerns are regularly closed
5957 although the snow and ice concerns are not addressed.

5958 I see the odd grader, or snow truck scraping dry pavement, when the side streets are like skating rinks.

5959 I see you don't call it snow removal but "snow and ice program". Is that because you do not clear snow
5960 but only move it from left to right? That is not snow removal. On that same note, do these drivers know
5961 how to do their job, very few of them put their blades down to actually remove/scrape of the snow/ice
5962 of the road.

5963 I sincerely appreciate the effort and work that the city and their contractors do to keep our pathways
5964 open year round. Also the responsiveness to 311 requests to deal with issues is always very good.

5965 I support all forms of transportation. The biking community seems to have a stronger voice and more
5966 response than individuals with mobility challenges. Look at the number of users rather than how many
5967 tweets they put out and support the overall ability for all members of the community to access main
5968 services, amenities and transportation options. Safety must come first and please add more focus to
5969 school walking routes including side alleys, walkthroughs and crosswalks. Thank you.

5970 I think a great job is being done. I would like to see equipment and staff idled or redeployed if there is
5971 limited or no snowfall. Calgary often goes weeks/months between snowfalls and to see equipment on
5972 the streets for no purpose is discouraging from a cost perspective and must be discouraging from a
5973 worker motivation perspective as well.

5974 I think Calgary does a great job with the snow and ice. Hard to clear snow when it seems to dump a foot
5975 at once.

5976 I think Calgary relies on chinooks a lot to clean up the snow. In some ways it works, but it cannot be the
5977 first option to manage snow clearing! Snow banks build up along transit routes and are a challenge for
5978 commuters and residential snow clearing should be a thing! No matter how well you clear 16th ave or
5979 the bike paths it doesn't matter if I can't get out of my community. Thanks for the opportunity to
5980 provide feedback!

5981 I think Calgary's snow and ice program needs a complete overhaul to better reflect winter conditions.
5982 We can not rely on Chinooks to melt away the snow. Seven days is too long for residential roads and
5983 sidewalks to wait to be cleared.

5984 I think it may have been last winter that I saw a plow plowing my street... but the street had already
5985 melted off almost completely. That's just a waste of the plow operator's time, and therefore taxpayer's
5986 money. Again, being more tactical about where and when you plow could save a lot of money.

5987 I think it's good overall based on what has been budgeted - but what's been budgeted isn't really
5988 meeting the expectations of Calgarians anymore

5989 I think Parks has been doing an excellent job of clearing snow from pathways in a timely manner. Kudos
5990 to that department. Roads is somewhat behind in this regard

5991 I think that if we eant improved service we should be prepared to pay reqd taxes. I would be against
5992 apron cleaning because not all such people near would have equipment for that.

5993 I think that the program is good overall, but there is always room for improvement. I am beginning to
5994 think that the bigger problem is Calgary's drivers who seem to turn into idiots when the snow falls.
5995 Perhaps more driver education and traffic enforcement working with the Snow and Ice Programs could
5996 help alleviate this increasing problem.

5997 I think the City and workers should be commended. It seems to me that snow clearing is timely and
5998 efficient. Crews seem to have the best equipment. I have noticed road graders usually come a couple of
5999 days after truck plows and they are sometimes too large and not manoeuvrable enough to do a good job
6000 clearing crosswalks. Perhaps a Bobcat????

6001 I think the city does a good job now. In a foothills city, hills must be scraped and gravel led as soon as
6002 possible. It would be good if teams of snow cleaner equipment could be assigned to same areas so that
6003 drivers could become more aware of critical spots and try to get to them first.

6004 I think the city does a good job overall and a few tweaks would be nice.

6005 I think the city does a good job with snow removal, just some minor tweaks and perhaps a more
6006 organized snow angel program to help people and address the pathways that don't have regular
6007 removal.

6008 I think the City has been doing a much better job of ploughing my residential street here in Edgemont -
6009 thanks!

6010 I think the city should consider how difficult it is for individuals who live with disabilities or who are
6011 seniors to get around in winter ... we are creating a world of isolation for vulnerable folks.

6012 I think the folks doing the job right now do a fantastic job on the major routes and I know they take a a
6013 lot of criticism from the general public who don't understand how the allocation of funding works. I
6014 would just really like to see their budget increased to expand the service to more routes throughout the
6015 city to get done quicker

6016 I think we need more bylaw enforcement of our existing program. I am wary to increase services since
6017 that will also increase property taxes.

6018 I think you could learn alot by engaging other big cities (Eastern cities like Montreal or Toronto etc.) to
6019 see how they actually remove snow from roads.

6020 "I think you do a good job with unpredictable weather. I appreciate your drivers working 24/7 when we
6021 are experiencing a bad weather event

6022

6023 I would like more enforcement for neighbours who don't shovel their sidewalks and perhaps more
6024 advertising of the snow Angel programme?

6025

6026 Thanks"

6027 I thought the roads were bad when Mayor Nenshi was running the city, was hoping for improvement
6028 with Mayor Gondek, however, have been very disappointed that they are even worse, if that was even
6029 possible.

6030 I understand compare to the rest of the country we are not getting as much snow but you could make at
6031 least make an effort to keep intersection clear or ice after a snow fall.

6032 I understand no one (including me) want any raises in taxes, but if the city is clear about showing the
6033 ADDED service (actually getting the snow removed so that I can get to the mail box or the bus stop) I
6034 would be willing to pay more.

6035 I used to live in Montreal and after twenty years in Calgary, I am absolutely disgusted with your terrible
6036 service levels and contempt for people with mobility issues.

6037 I want to thank the city for clearing the walking/bike paths in the winter.

6038 I was shocked when I moved here seven years ago from the Maritimes by the state of snow removal in
6039 this city and how it must effect persons with disabilities. It must be near impossible for anyone with
6040 mobility issues to get anywhere in this city during winter months without fear of injury or worse. By the
6041 time bus stops have been cleared out, a disabled person would have had to crawl over a pile of snow
6042 and stand in the road. But they probably would have fallen on the ice prior to that.

6043 I watch plows go up and down Edmonton Tr. NE., blade down, easily eight times in an hour, when the
6044 roads are completely clear. They're not laying salt or brine. What the hell are they doing

6045 I will happily pay more to have a less stressful drive. Calgary streets are terrible in the winter. Please
6046 make efforts and investments to dramatically improve winter snow and ice control.

6047 I will post comments in 'Contribute to the Conversation'. Your limit of 500 characters is too restrictive.

6048 I would also like a bylaw enacted/enforced to prohibit the piling of snow into heaps on the public roads.
6049 They too create a visibility and driving hazard.

6050 I would give Calgary's snow and ice program a 4 or 5 out of 10 at best. There is a lot of room for
6051 improvement here.

6052 I would like to know why some people drive around in city vehicles who are city employees should be
6053 spotting people who do not clean their sidewalks. there are houses on Acadia drive who do not do their
6054 sidewalks at all and we are left as citizens to complain to risk a relationships with our neighbors. people
6055 in city vehicles who are management should know which areas aren't being done and pass them along
6056 to by law. they can do that in their jobs as they are driving to a destination

6057 I would like to see as much thought go towards pedestrians crossing a street safely as the amount that
6058 goes towards vehicles using the street.

6059 I would like to see more homeowners taking better responsibility on the ice/snow on the sidewalks. And
6060 for homeowners to use dog friendly salt on their walks.

6061 I would like to thank you each everyone of you working on this project & special thanks to the
6062 equipment drivers, who willing to work and cleared up the snow when they are needed at any time.
6063 leaving family and daily life so that we as Calgarian able to drive around, safely and on time. We always

6064 complaint when things goes not the way we want. but often we forget to appreciates everyone's efforts
6065 and value them. So thank you for everything you do :-)

6066 I would not support additional funding; private as much snow removal as possible

6067 I would pay more taxes if there is more snow clearing for residential roads and high priority routes and
6068 intersections.

6069 I would prefer less gravel and more salting/sanding as I do not see that advantage of gravel. The gravel
6070 is always moved to the side of the roads or to the middle where there is a road division (sorry do not
6071 know how they are called) while the actual road is not really getting enough to have any positive effect. I
6072 guess this happens due to the card traffic but also the snow plowing where the gravel goes with the
6073 snow to the side of the road, more gravel comes on with not much effect on the ice

6074 I would take the bus if snow removal was better. I could employ people who would travel to my
6075 community if snow removal was better. All city employees should try and get around with mobility aids
6076 in the snow - crutches, wheel chair, stroller, cane, etc.

6077 I'm hesitant to ask residents to deal with lane-way crossings and curbs since they can be so very
6078 challenging to clear. Motor vehicle activity at laneways crushes down snow and makes ice even after
6079 just a couple cars have traversed them. The curbs get snow barriers from snow plow activity and that's
6080 also very hard for one person and a shovel to deal with.

6081 I'm not supportive of residents being responsible for removing windrows as in my experience they are
6082 incredibly difficult to remove by shovel for many people.

6083 I'm willing to pay more for better timely service.

6084 I've lived in every province and compared to most this city's SNIC is an embarrassment.

6085 I've lived in the NW (varsity or Tuscany) all my life and the lack attention the nw has gotten in the last 6
6086 years is deplorable especially concerning how much we spend in taxes/property values.

6087 I've taken a few bad ice-related falls in the past few years and it really affected my quality of life. Penny-
6088 pinching is short-sighted when it comes to snow+ice clearance (I can't work when I'm nursing injuries),
6089 and given the poor experience with downtown building snow clearance (and the dreadful all-day drone
6090 of leaf-blowers) it might make sense to start handling sidewalk clearance in dense areas as well

6091 I've too often observed plows plowing in parked cars. Cars should be moved before plows come by.
6092 Maybe one side of the street one day and the other side the next? Residents should be compelled to
6093 cooperate with snow removal efforts, so that tax payer money is not wasted. Windrows left in the street
6094 where plows go around cars make parking impossible until the snow melts. This is unacceptable
6095 practice.

6096 I'd like all road cleaners to run on green hydrothermal power.

6097 I'd rather not have you clear my road if you are leaving windrows

6098 Identify high pedestrian use areas as people are as important as a car.

6099 If a citizen does not shovel their walk, there is no need to dispatch a Bylaw officer to issue a snow/ice
6100 notice before sending the walk to contractor. The sidewalk is a public asset. If a walk is identified as
6101 snow covered and a complaint is submitted - the request should require a photo and submission
6102 through the handapp, a contractor should be dispatched after 24 hours (subject to snowfall) who can
6103 then immediately shovel the walk and default the cost back to the owners taxes.

6104 If calgary owns snow plows they are elusive don't ever see them when it snows.

6105 If Calgary wants to become world class and attract people to live here and businesses (especially
6106 diversification related businesses) this is an area that needs improvement

6107 If clearing city spaces and the house has not cleared that moment- please help out rather than driving
6108 over the snow- it makes it harder for the homeowner to clear the sidewalk.

6109 If it ain't broke don't try and fix it

6110 If it's PRIVATIZED, the private contractor will determine the extent of the program. If it isn't adequate,
6111 then they don't get their contract renewed.

6112 If my snow angel is hurt clearing snow as provided by Calgary bylaws ("Remove a minimum width of 1.5
6113 meters of snow and ice – down to bare surface – from a public pathway bordering their property, also
6114 within 24 hours of a snowfall ending. Applicable pathways are those that run parallel and adjacent to a
6115 street, with or without separation between the pathway and street (eg a grass boulevard).” As it is a City
6116 mandate - is it the City who is responsible for their injuries and loss of wages owed?

6117 If people have a time limit on removing snow from sidewalks they are responsible for how come the city
6118 doesn't have to follow those same rules for pathways they are responsible for?

6119 If residents are supposed to keep their sidewalks clean after every snowfall, it would be nice to see the
6120 City also clear their designated sidewalks.

6121 If roads aren't cleared and you get into an accident, the City should be liable

6122 "If the city doesn't clear snow in timely manner then don't bother.

6123 Also, city needs to set example and keep their own properties clear"

6124 If the City is going to keep the 7 day plan , then follow it . I have called before and asked to have our
6125 street cleared 4-5 days after a snow fall , and was told that it snowed in the complete opposite side of
6126 the city that day , so the 7 day plan starts all over again. So does this mean if it snows in the far south ,
6127 the north residents get no snow removal , because every piece of equipment is down there clearing the
6128 snow?. Divide up the equipment evenly so every body is happy and can drive.

6129 If the City keeps asking for more walkways, curbs, lanes, pathways then the taxpayer needs to maintain
6130 those. Cost of operations to all these additions needs to be kept in mind when planning new
6131 developments and lanes etc.

6132 If there's not enough crew to get to secondary roads, it should be subcontracted instead of not seeing a
6133 plow all winter on my road!

6134 If we are forced to rely on adjacent residents to clear pedestrian infrastructure, perhaps we have built a
6135 city at densities that we cannot afford to maintain and should consider the operating cost impacts of our
6136 choices in development standards and planning.

6137 If we go the south or west. We can see clearly there road are more cleaned or getting cleaned on proper
6138 time. But in North Roads don't get cleaned on timely manner.

6139 If you can't force people to shovel and since sidewalks are city property, give tax rebates to people who
6140 shovel and tax increases to people who don't. In this neighborhood, residential sidewalks are not safe
6141 to walk on in winter.

6142 If you can't plow to the curb stop the dangerous ridge that freezes and diverts traffic into the next or
6143 oncoming lanes

6144 If you captured all the costs from people and property damaged by inadequate road maintenance it
6145 would be astronomical. We need to better.

6146 If you make clearing the alley entrances the responsibility of the adjacent homeowners there need to be
6147 rules out in place. I live beside one and we do try to clear it. But it's a huge challenge as cars crush the
6148 snow making it impossible to remove. Then it ices and melts and ices again. It's a huge headache to deal
6149 with. I can't imagine that residents will find success with clearing their alleys. Fines should NOT be issued
6150 if they try but can't succeed.

6151 If you moved the snow more efficiently, the city and businesses would be more productive and save
6152 money in the long run in the winter. Think out of the box, put plow blades on garbage trucks and use
6153 them to move the snow before picking up the garbage for a few days to the following week maybe?? Or
6154 actually put plow blades on the front of the sanding trucks and move the snow too, not just a useless
6155 blade on the belly of the truck!?!?

6156 If you wish landowners to take on more responsibility , ie dealing with windrows, policy changes need to
6157 happen to allow for the use of landowner/contractor equipment on City streets, doing the work by hand
6158 is not efficient and physically impossible for some

6159 If you're going to put huge ramps in on corner lots of peoples property it would be nice for the city to
6160 maintain them WITHOUT charging the property owner. No one asked for the huge ramps and when you
6161 live on a corner lot you're expected to maintain the entire sidewalk from 1/2 the alleyway and all the
6162 way down around the property. It shouldn't take an hour to shovel CITY property because the city felt
6163 the area needed 2 HUGE ramps along with the rest of the sidewalk

6164 IF/WHEN the roads are clear, then send the trucks/staff home. Sometimes there's a flurry, then warm
6165 winds and snow melts away, and I still see truck just driving around pay for the call-out, but not for
6166 just driving around, doing absolutely nothing.

6167 ignore the haters and continue to do a good job providing calgarians with this essential service

6168 I'm focusing on improvements needed but I want to say I'm very appreciative of winter maintenance on
6169 pathways and cycle tracks. The difference between plowed and unplowed is night and day and my life
6170 would be very different without having plowed routes in winter.

6171 I'm grateful for all that's done.

6172 "I'm more satisfied than not and generally put in a 311 if I feel changes are needed. For myself the
6173 biggest challenge is snow that's left for a significant time and has been trampled or rutted by many
6174 users. Often this won't be cleared as well and leaves ice patches in the more traveled areas.

6175 But again overall I'm happy 350 days of the year, so kudos on that!"

6176 I'm proud of how far Calgary has come in the last 20 years, but winter cycling continues to be
6177 dangerous, especially in residential areas, where icy or slushy ruts make cycling nearly impossible. As I
6178 age, each year the falls are taking a greater toll on my body.

6179 I'm sorry for any of the crazy/angry responses you get. Thank you to the City and the folks on the ground
6180 that make it happen. Tough work, and I appreciate you!

6181 I'm supportive of increased budget for higher service levels.

6182 I'm thankful to be able to clear most of the snow on my corner at age 75 and see well enough to walk
6183 for half an hour with 10 pounds of groceries. I wear warm padded clothing and walk around the ice. It is
6184 impossible for a resident to clear snow that is packed by vehicles at a lane crossing the sidewalk. I
6185 usually clear the sidewalk near the community mailbox when the snow is fresh. Some of the neighbours
6186 drive to the mailbox because they have very limited mobility.

6187 I'm tired of criticism that Calgary can't afford more biking infrastructure. We are spending billions on
6188 ring roads, which will only increase vehicle traffic and pollution. If mayor and council are serious about
6189 addressing climate crisis, let's see some actions to increase non-polluting and community-building
6190 initiatives. Anything less is just greenwashing.

6191 I'm very happy with my current situation and empathize for the frustrations of some areas but have
6192 never had an issue due to "not enough snow removal." In my area the city is thorough and prompt
6193 with snow clearing. Zero complaints.

6194 Improve snow removal time...same day service on major routes. More sanders, plow and especially
6195 plows on the roads.

6196 Improved budget consciousness and fund allocation.

6197 IMPROVEMENT.

6198 In comparison to other winter cities where I've lived, the best of Calgary's approach is requirement for
6199 citizens to clear sidewalks; however, enforcement has been poor especially related to ice management
6200 problems at swales and sump outputs. This means I end up walking on the road at least 30% of my 5-
6201 6.5km walking route. Enforcement of snow clearing at construction sites in new SE neighborhoods is
6202 poor.

6203 In general I'm pretty happy with snow clearing on major routes, but want to make sure people of all
6204 mobility levels can get around in winter.

6205 In general the snow removal in most areas of the city on main roads is handled well.

6206 In my area all houses have 2 car garages and 2 car driveways. People park vehicles on both sides of the
6207 street year around. If city not going to clear snow, maybe stop parking on street during winter to allow
6208 safer passage to main road.

6209 In my personal residential area, the snow removal and sanding has been poor, and minimal at best,
6210 which has impacted vehicles getting in and out of the area safely or without incident, including getting
6211 stuck. We have had deep ruts in the street freeze over, causing issue when driving down the street. The
6212 frozen ruts were so deep that it caused vehicles to jerk to the side involuntarily, almost hitting cars
6213 coming the other way, or even parked cars, leaving you out of control of your vehicle.

6214 In our neighbourhood, City sidewalks are the last to be cleared and usually the worst safety hazards.

6215 In Question 6, All of those options should be taken care of by the city street cleaners. Also use the
6216 increased taxes for street clearing and use a rolling year to year budget.

6217 In Ranchlands, a strip mall contractor moves snow from the parking lot onto a side street, not always
6218 pushing the snow off the street and when that does happen, it is moved onto neighbour's yard. But that
6219 side street is never plowed (or not very often if it is) so the street width gets narrower and and narrower
6220 due to the parking lot snow being moved onto to it making it impossible to walk over or drive through.
6221 Then when thaw occurs, the storm drain is plugged from all that snow.

6222 "Incompetence! The one word this city roads department seems to be. Do you job that all taxpayers pay
6223 for not just the high end neighborhoods.

6224

6225 I know how you work I lived desire a city roads boss in the late 80's and he always told me never to
6226 worry then, I don't live by that person anymore and my street it dangerous as [removed] almost every
6227 winter"

6228 Increase budget and plough!

6229 Increase removal of snow vs plowing off to the side

6230 "Increase residential plowing during extreme snow events

6231 Remove side street ruts with grader"

6232 Increase the speed of removal of gravel post-winter as this is unsafe for cycling and causes extensive
6233 damage to vehicles/windshields. This often takes so long that we are almost into summer before roads
6234 are clear.

6235 Increased service required

6236 "Individuals using mobility devices are tired of being locked up all winter. Clear sidewalks and pathways.
6237 Stop dumping snow on curb cuts..

6238 I don't think home owners should be shovelling pathways or alleyway exits!!! That's a roads issue - a
6239 department that has the appropriate equipment for the job. Not a home owner with a shovel.
6240 Seriously!!"

6241 Injury prevention is paramount, every hospital visit is a cost to the community and can be catastrophic
6242 for elderly citizens.

6243 Instead of handing out fines to those who don't shovel their sidewalks, incentivize those who do. Find a
6244 way to reward people for being good citizens.

6245 Invest in driveway guards for the plows. Windows in front of driveways or sidewalk ramps make it very
6246 difficult to get around.

6247 Invest more in snow removal. Especially for side streets and laneways.

6248 Ironically - not plowing my residential street made life a bit easier for me as I have the sidewalk, and the
6249 plowing just pushes the pile to my side.

6250 Is extremely slow, particularly for residential areas that are considered low traffic

6251 Is this called your slush fund?

6252 It blows!!! They don't actually remove the snow from the road, they need to get right down to the
6253 asphalt, roads are full of ruts and the way the city plows causes vehicle damage when it layers

6254 "It currently sucks.

6255 Much poorer city's do a much better job."

6256 It doesn't exist

6257 It fails people without cars

6258 It feels like city center gets majority of the services even though the program is funded by all Calgarians'
6259 tax dollars. The rest of the city needs attention too. The suburban neighbourhoods have more kids and
6260 less transport. Kids need to walk places if they can't get a ride and the roads/paths being a mess is a
6261 huge safety hazard

6262 It has greatly improved over the last four or five years - keep it up!

6263 It is a joke compared to the rest of Canada.

6264 It is always a mystery that the city always stresses that all equipment are out clearing but the streets are
6265 dangerous and the equipment seems to be invisible. Where do they hide? Surely they must have GPS
6266 so the city knows where they are

6267 It is clean and after thought on removal. There is low to no removal of snow. When family who us to live
6268 hear come back there are sad to see how far the snow removal has fallen from the passed. When people
6269 are looking to move to calgary it is no secret that calgay has bad snow removal

6270 It is currently inconsistent and unreliable. A safety risk for taxpayers. We need to be alive before we can
6271 pay taxes to fund the rest of the city's priorities.

6272 It is dangerous to walk in the winter and driving my car on nob plowed city road does damage to my car.
6273 Do better!

6274 It is disappointing to see graders on side streets when major roads are still not properly cleared. Pickle
6275 mix needs to be applied in advance of predicted snow events to ensure best possible road conditions.

6276 It is disappointing to see how little understanding the city has for people in wheelchairs, seniors, new
6277 parents, when it comes to snow clearing (in front of their own homes and walk paths). You fine people
6278 in impossible situations for not clearing the snow from the sidewalks in front of their homes, but you do
6279 nothing to clear the snow and ice in most residential areas, where just getting in and out of your car can
6280 result a visit to an ER.

6281 It is horrible. Waiting and allowing it to be compacted causes so many accidents.

6282 It is inadequate. I have seen people in wheelchairs struggle to board city buses because the bus stop
6283 was not cleared.

6284 it is ineffective, and is embarrassing that a winter city of this size cannot manage snow properly. Stop
6285 giving money to pet initiatives (bike lanes), let me be able to access my Canada Post mail box once you
6286 have a real plan in place

6287 It is much improved since 2019 but I think a Google pedestrian traffic study to show how people walk in
6288 each neighbourhood might help identify popular routes to invest in SNIC

6289 It is not citizen friendly.

6290 It is not wise to have bike lanes carefully removed of snow while city streets and residential streets are
6291 not. Too many people still have to rely on vehicles for transport in winter.

6292 It is shameful how little snow is cleared, waiting for Chinooks to get rid of the snow is so medieval. Snow
6293 should be removed from transit stops as well as the path leading up to the stop. Just clearing the stop
6294 without clearing the path leading to it is so short sighted. How does one access the stop if it is covered in
6295 snow banks from all the sides. City should also make sure that the snow that is cleared by residents and
6296 contractors is not pushed onto the roads.

6297 It is terrible - I've lived a subdivision in the country in eastern Ontario and had much better snow
6298 clearing than here. My son moved to Ontario for university and had never seen a sidewalk snow pole
6299 before!!!

6300 It is the worst in all the places I have lived in Canada.

6301 It isn't per se the City. But neighbours who get upset when you clear snow from the sidewalk into the
6302 road and vehicle owners getting upset and calling Bylaw because now their car is no longer able to park
6303 on the pile of snow. I suffer with this because a homeowner has 5 vehicles and parks them in the street.
6304 He then uses his car as a battering ram to push the snow back onto the sidewalk. He then calls Bylaw
6305 complaining that he can't park his car as the snow prevents him.

6306 It may be less expensive to sub-contract smaller plows for the community work rather than having F/T
6307 City employees.

6308 It needs a revamp. Plain and simple. Citizens are tired of the same old half-assed attempts.

6309 It needs heavy reworking as the snow removal is barely noticed when it is done

6310 It often feels like, one and done with the City. The snow comes and you go out once and don't bother to
6311 attempt further clean up. Also, you need to consider window replacement costs when using gravel for

6312 your residents. I could go years without a window replacement in Ontario, but in Alberta you could be
6313 looking at twice a year, once in Winter and one more in Spring before the roads are cleaned.

6314 It pretty much sucks! Sorry!!

6315 It remains inadequate. We need to find a better cost benefit solution that will meet the mandates and
6316 reduce costs.

6317 IT SUCKS

6318 It sucks you know that the snow is coming clear the main roads and highways

6319 It sucks.

6320 It would be great if the city could implement consistent snow clearing throughout the city and enforce
6321 existing clearing regulations (IE: snow removal from sidewalks within X hours of snowfall).

6322 It would be great to see Calgary conduct a cost benefit analysis for any potential changes. I suspect that
6323 it will be found that service increases are not worth the benefits.

6324 It would be great to see quicker response times to complaints when private properties have failed to
6325 clear their own pathways. This happens very frequently, but often times inspectors don't come out until
6326 much of the snow has melted. If they do come out in a timely fashion, snow clearing often takes several
6327 weeks.

6328 It's been awful this year. Find the budget or resources for the program and improve it. Make it more
6329 consistent.

6330 It's better than when Nenshi was mayor but still poor. Look to Edmonton on street clearing

6331 It's better, but please keep improving (get some real plows)

6332 It's gotten a lot better in the last 4 years.

6333 It's not perfect, but I feel like it is pretty good. There's a lot of complaints about it, but not from me. We
6334 live in a winter city, people should get better tires and footwear.

6335 It's pretty bad compared with other cities such as Winnipeg

6336 It's terrible at the moment

6337 It's unacceptable for vulnerable Calgarians to be shut in in winter due to poorly cleared sidewalks.

6338 It's way way way better than it was about 17 or 18 years ago.

6339 It'd be nice to see our street plowed down to pavement because some spots don't melt and clear very
6340 well. It'd also be nice to see the storm drains cleared so the current ponds of water can empty and any
6341 more melting can go into the drains.

6342 It'd be worthwhile to learn from other centres that have snow.

6343 It's 30 years behind and needs a overhaul.

6344 It's a great program and I'm grateful we have dedication to it since we are a winter city - we need to
6345 resource it so that everyone can enjoy it and navigate it with as much ease as possible.

6346 It's appalling, classist and ableist.

6347 It's currently useless

6348 It's frustrating working within the confines of the 311 system to report urgent snow and ice concerns.
6349 Typically the immediate response from the Roads dept (regardless of the complaint) is an auto-reply and
6350 closing of your SR. You have to call 311 to reopen the SR and escalate. This is especially annoying for
6351 safety concerns (high ice covered areas on hills and such).

6352 It's great that NW gets cleaned very nicely. I have no complaint. Looking at other part of the city though,
6353 like downtown area, NE. There seem to be lacking service.

6354 Its one of the worst in North America. If Calgary wants to attract more people from other cities, these
6355 basic services need to be brought at par with bigger cities such as Chicago.

6356 It's really hard to strike a balance between cost and service levels for sporadic snowfall events! Overall
6357 the city does a good job.

6358 It's terrible and ineffective. Stressful for anyone who has anything smaller than a suv

6359 It's unacceptable to have our residential street plowed once or twice per winter. Also, when it actually
6360 does occur, timing should be a few days following a major snowfall and not weeks later when it packs
6361 into ice or when it's a Chinooking. Currently disgraceful!

6362 I've lived in Winnipeg, small town Manitoba, Calgary and Mississauga for long periods of time. Calgary's
6363 Snow and Ice program is the worst thing about Calgary. I don't know how employers in downtown
6364 Calgary put up with late and absentee employees because they can't get out of their neighborhood. The
6365 practice of waiting for a Chinook to melt the snow in residential areas is ridiculous, particularly when
6366 you expect me to clear my sidewalk within 24 hours of snow fall.

6367 just do more residential ice and snow clearing and not wait for the Chinook to do that for you, shame on
6368 you City

6369 Just focus on improving ice issues.

6370 Just from observation, it appears that the quality of your service depends on the socio-economic level of
6371 the neighbourhood.

6372 Just get rid of pickle and go back to gravel.

6373 Just like to re-iterate my last comment. Spend the capital to purchase the big wing plows that can be
6374 placed on the front of trucks. In the long run, you will likely save huge amount in operating costs as they
6375 will reduce the need to make several passes to clear the roads, reduce the amount of gravel you need to
6376 put down on icy streets, save money on fuel and reduce your carbon footprint.

6377 Just quit this propaganda tool... please... All I hear from the many people in this city, is their constant
6378 whining on having any associated taxes increased... It is part and parcel of the conservative style bent ...
6379 and the overall majority make-up of the populace found within this city and province.... Except when it

6380 eventually comes to some services being cut.... and then let the howling begin... if the service cuts affect
6381 a specific person or groups of people...

6382 Just this: The less snow clearing is done, the more gas-guzzling SUVs you are going to see in Calgary. I
6383 made a conscious choice to purchase a small fuel efficient vehicle but after a heavy snowfall, I
6384 thoroughly regret that choice.

6385 Just tired of all the City's consultations. You explore skirting your responsibilities.

6386 "Just to please put more money into clearing bus stops quickly in the name of safety and mobility for
6387 everyone.

6388 Thank you"

6389 Keep clearing paths and bike lanes. It's the only way to encourage people to move away from
6390 automobiles.

6391 keep it up

6392 Keep it up! Go plow Mc plow face!

6393 Keep pathways plows off City sidewalks that have been shovelled by residents.

6394 Keep plowing the cycle tracks and pathways well. The more they are cleared, the more people will use
6395 them.

6396 Keep the main roads plowed, leave the rest alone.

6397 Keep up the good job. Make sure we focus on high traffic roadways and high accident areas.

6398 Keep up the good work

6399 Keep up the good work

6400 Keep up the good work.

6401 Keep up the good work.

6402 Keep up the great work

6403 Keep up the great work!

6404 Lack of connecting sidewalks to bus stops means that these areas are very inaccessible throughout the
6405 winter and these should have dedicated funding to address these deficiencies. Some of these sidewalks
6406 will need to be city responsibility to clear

6407 Lack of consistent enforcement of bylaws during snow events threatens injury to the disabled.

6408 lately the snow plows drive with the blade not even down.. just driving down the street wasting
6409 resources.

6410 Learn from GTA

6411 Learn from other Canadian cities. Learn from our Water Services groups on how to provide top quality
6412 services that meet the needs of people.

6413 Learn from the east coast how to do it properly.

6414 Less advertising and telling us how good a job you are doing and just do the job you are paid to do and
6415 the accolades will come. Bikes don't hardly appear on the roads in the winter so stop catering to them
6416 and wasting time and money to make a minority group happy.

6417 Less road salt and gravel

6418 Less salt! Less de-icer! Less excess in general - we're a winter city and we can live with it.

6419 Lessen the amount of salt used. It's use is NOT environmentally sensitive.

6420 "Let's be proactive (not reactive by apologizing for delays, injuries, and costly law suits). The residential
6421 roads need not be snow removed, however, be snow plowed (more than twice a year helps). Plow ALL
6422 sidewalks immediately and well, and remove that from Homeowner responsibility.

6423

6424 <https://www.cbc.ca/news/canada/british-columbia/homeowner-lawsuit-snow-removal-1.6309767>

6425

6426 [https://viewpointvancouver.ca/2022/01/18/can-you-sue-the-city-over-snow-supreme-court-and-bc-](https://viewpointvancouver.ca/2022/01/18/can-you-sue-the-city-over-snow-supreme-court-and-bc-court-of-appeals-thinks-so/)
6427 [court-of-appeals-thinks-so/](https://viewpointvancouver.ca/2022/01/18/can-you-sue-the-city-over-snow-supreme-court-and-bc-court-of-appeals-thinks-so/)"

6428 Let's do better together.

6429 Like to see bare roads year round on all the major roadways, I can see 52nd street from my house, what
6430 I rarely see is a plow on it, it's a major road it should be clear

6431 Listen to Calgarians

6432 Listen to complaints on 311

6433 Local neighbourhood pathways should be cleared as well. For example, I live in Evergreen and many of
6434 the neighbourhood paths are difficult to navigate. It's important that people get outside and yet feel
6435 safe doing so.

6436 Look at Edmonton's plan that has worked for decades. Announce a snow route and tow the blessed
6437 cars.

6438 Look at Edmonton, they do a much better job of snow clearing

6439 Look at other cities Edmonton or Winnipeg, Ottawa

6440 Look at other cities in Canada, and their programs. Why do they clean the roads quickly and efficiently
6441 and we act like we have seen snow for the first time when it snows.

6442 Look at partnership with parking facilities/lots, which could allow local vehicles in different parts of the
6443 city to have free parking during the time the city is plowing.

6444 Look at Quebec's model and try to emulate that.

6445 Look at some of the successful programs run by other cities including USA

6446 Look at the snow removal program in Halifax and implement something similar.

6447 Look to other provinces in snow belts as how they manage, we are not alone in this program.

6448 Love that kids named our city ploughs.

6449 Love the community involvement that was created for the naming of the plows.

6450 love the name the snow plow contest...although some of the names chosen were pretty 'lame.

6451 Love the snowplow names - what a fun initiative! And, thank you to the crews for all they do.

6452 Main concern is walk way , more ticket should be issue , if people are not cleaning walk ways.

6453 Main highways like Stoney Trail are not even maintained well during a heavy snowstorm. This is

6454 incredibly unsafe. Do more research into other city's snow removal process especially places like Nova

6455 Scotia. They know what they're doing. The current plan is not working; it is unsafe. Our street is never

6456 plowed as it is on the last stage of the plan. Even this has caused accidents in front of our home and

6457 damage to our vehicle. Do better. It's a necessity.

6458 Major roads are well maintained in winter. Thank you. N

6459 Make pedestrians a priority.

6460 Make the roads a priority NOT bike lanes , it's long over due time to remove bike lanes downtown , 12 th

6461 ave sw. , 11 st sw , 8 th ave Sw

6462 Management fees are top heavy which affects functionality of service. I recognize the challenges but

6463 City wages and increases are out of date and too protected in today's labour force. It is fabulous for

6464 those working in this sector but the return on investment is low and resentment to the situation is high.

6465 Distribution of government funds must be addressed.

6466 Mandate winter tire usage.

6467 Many Canadian major cities include snow removal for all residential roads and sidewalks. Calgary needs

6468 to step up and include sidewalks in its policy review (if not sooner). Most taxpayers would willingly pay

6469 for snow removal on sidewalks. For the City to rely on the goodwill of adjacent neighbours to remove

6470 snow from public sidewalks harkens back to a bygone era. The reality is that there will always be those

6471 who don't shovel their own sidewalks, let alone a neighbouring sidewalk.

6472 Many cyclists continue to ride throughout the winter, I see other riders everyday on my commute to and

6473 from work. Cycling pathways are well maintained, but many roads used to access those pathways are

6474 not. With piles of gravel, ice and muck accumulated in the bike lane.

6475 many of the sidewalks along Northmount Drive (Brisebois to Northland Drive) are broken and tilt at

6476 random angles causing water to pool and freeze. Even though the residents shovel there is no way to

6477 prevent the puddles. Sidewalk repair is necessary.

6478 Many years ago, the windrows were left in the middle of the road and trucked away. Much better than
6479 obliterating curbs and sidewalks and leaving it until it melts.

6480 maybe hire more people so you can use less overtime for the staff and get more work done for the same
6481 money.

6482 Maybe just me but the the previous question are loaded. Mobility access and safety are priority bike
6483 lanes not so much. My observations have seen these area addressed before streets particularly
6484 downtown.

6485 Modern technology to monitor work is only useful if those responsible actually use the data. From what
6486 I am seeing, there may be a fancy system to follow on a web map where snow removal is being carried
6487 out, but I do not believe anyone is actually using the data to prepare budgets or manage snow removal.
6488 One can regularly see snow removal operations going on in areas which are very well cleared. This work
6489 to simply use budgets and spend money is a complete waste of funds.

6490 Money and time could be saved by better decisions about whether a road really needs re-plowing.

6491 "Money saved by people shovelling their own sidewalks, should be directed at residential streets and
6492 then backlanes.

6493 Ashamed by the lack of plowing then direct application of gravel/salt on main roads directly after a
6494 significant snowfall."

6495 Monitor times of snow plow work during nighttime hours. My neighborhood is regularly awoken by loud
6496 snow plows working between midnight and 4am. Avoid placing mounds of snow from roads onto
6497 residential sidewalks. I regularly need to remove heavy mounds of snow on my previously cleared
6498 sidewalk due to careless road maintenance.

6499 More attention to people with disabilities

6500 More clarity & communication. I should be able to go online & see a general schedule of when things are
6501 going to be cleared. Even if we did a priority system where people knew when things were going to be
6502 cleared.

6503 More control on who's doing it and when. Better planning and coordination with weather forecasts

6504 More diligence needs to be applied in enforcing delinquent homeowners to clear the sidewalks outside
6505 their properties of snow and ice, especially those on corner lots and realtors selling unoccupied houses.
6506 There is no excuse for these walkways to remain uncleared.

6507 more diligence on fines for businesses ghat do not clear sidewalks in front of establishments. Including
6508 downtown and burb condos.

6509 More efficient clearing of residential roads

6510 More needs to be done especially in communities with narrow streets. Also stop using gravel. We have
6511 had to replace windshields every year. This is very expensive to us. There are other options.

6512 More plows in residential areas.

6513 more plows, round the clock plowing, being prepared before snow storms.

6514 More public reminders that if they don't clean their sidewalks, someone may fall and get very injured,
6515 and may sue them. The gravel/salt mix is great, I love it for my sidewalk.

6516 More snow removal on main roads - decrease the ice build up somehow. It's been ridiculous
6517 manoeuvring around the city to get to work, and I have an all wheel drive car with winter and studded
6518 tires! Ridiculous!

6519 More than just cars exist, throw the rest of us a bone

6520 Most people want more graders...some feel they need a grader sitting at the top of their street 24-7.
6521 Compared to the old days, we have snow tires, front and all- wheel vehicles so with a couple of inches,
6522 most vehicles can manage and no need for a grader. Sure, if we have a foot of snow of course clean,
6523 but way too many times a grader is making sparks on clear payment.

6524 Mostly good. Just need to keep thinking about those with mobility issues. Not everyone can run/jump/
6525 or maneuver well on icy streets or in cold conditions. Imagine it was YOUR 99 year old grandparent— if
6526 they can't use the infrastructure, you need to reassess and come up with solutions that work for the
6527 least among us.

6528 Motorists pay for the privilege of driving on Calgary roads. Roads need to have priority over bike lanes.
6529 Bicyclists don't tend to ride when it's -30c with a windchill

6530 "Much of the pathway and other sidewalks snow removal is contracted out, and I don't think this is very
6531 well supervised. Some of work is quite spotty . For example, there is a walk near us that has always been
6532 cleared of snow, until this year, when we finally phoned in January to have it done.

6533 They also often use the wrong equipment, such as a 6 foot wide bobcat blade on a 4 foot sidewalk.

6534 This means a peel of sod on the road and plugged storm sewers."

6535 My girlfriend lived in Woodbine for over 9 years. She/ we only saw her street cleared once. That's
6536 pathetic

6537 my only complaint is i pay to much for snow removal when walkways and paths aren't cleared at all in
6538 my area and plowing is sub par in residence streets and horrible for major roads where you need exit
6539 crosswalks - less pay or more responsibility to the work

6540 "My parents live in a area where they clean the Main Street , but Everytime they do this they lit the
6541 snow back on his sidewalk.

6542 My parents are seniors and I go clear the snow for them but I have to come back multiple times to keep
6543 cleaning it.

6544 They live in forest lawn in 44 street , I have been at there house and seen them push the snow back on
6545 the side walk. It's really sad."

6546 My son lives in the GTA and even his residential street will be pliéed before he leaves for work at 5:00
6547 am. What is up with Calgary? Granted our property taxes would be higher but we'd at least be getting

6548 something for our money. At the present time we can't get on/off ramps plowed, or snow routes even
6549 plowed.

6550 My street has not been cleared once this winter.

6551 My street is a hill in the Pump Hill area and there are no sidewalks so we take a huge risk for injury
6552 walking on an unplowed icy roadways in a hilly area.

6553 Need to teach all driver to put their blades down and which angle the blade needs to be depending on
6554 which lane they are in.

6555 Needs a lot of work , chinooks should not be relied upon so heavily for snow clearing city needs to do
6556 much more

6557 Needs improvement.... at a cost to taxpayers if necessary.

6558 Needs to reflect community needs

6559 New communities zero lots are can cause lots of ice issues due to reduced sun exposure on the streets.

6560 No just do a better job! A lot of roads had very little sand applied and Calgary needs more sand and
6561 roads cleared better

6562 No matter what course of action you choose someone will be angry and upset.

6563 No reason to bring any of the city streets down to ice. Leave some snow on the roads for grip.

6564 No, but great idea on the survey.

6565 No, but thanks for asking our opinion via this survey.

6566 Nope. Chances are your whole council, mayor or bureaucrats won't listen anyways.

6567 Not directly related, but please improve the program for having residents clearing their sidewalks. The
6568 waiting 48 hours to complain, then ~24 hours to check once, another ~24 hours to see if anything was
6569 done, then finally clearing it. Usually it will snow a skiff again within this 4-5 day process which makes it
6570 all reset. But in reality it just means even more snow has piled up.

6571 Not enough is being done for snow removal on residential streets there has got to be better ways to get
6572 this done. After all other cities get it done so why can we not get their perspectives on how it is done.

6573 Not everyone has access to a car or needs roads. Everyone can use a sidewalk. Please put resources
6574 towards helping everyone not just the privileged.

6575 Not grating the snow on streets in front of schools on both sides should be done . Snow pushed down
6576 the middle causes parents and bus struggling in travelling in both directions as I have lived across from a
6577 school for 20 years and cube needs to enforce clearing sidewalks before the kids arrive and be fined
6578 when they don't do that.

6579 Not impressed with your program. It's dismal

6580 Nothing more frustrating than slipping on ice on city property, considering the fine homeowners face for
6581 not clearing same.

6582 Obviously more services will cost more money. Be upfront and transparent on what the cost will be in
6583 city budget and taxpayer bill. Keep middle administration costs down. Do not mind paying for services
6584 but not 10 ad ons to administer the bill!!

6585 Older residential areas have older residents. They should be a priority to make sure they can travel
6586 safely

6587 On hard packed icy intersections please try sand not pea gravel

6588 On our street (Oakhill Dr.) in February the city spent over 5 hours cleaning about a 5 block area. At that
6589 point in time the area that they cleaned had mainly dry pavement down the middle of the street (not a
6590 good use of tax payers money or very environmental). We have also noticed that Oakfern Way along
6591 90th avenue (which is a low use road) was well plowed this winter. Why? I like that we plow some of
6592 the major walk ways in the winter as I see a lot of people out using them.

6593 On residential roads where cars are parked on either side of the street it is NOT helpful to plow a narrow
6594 track down the middle leaving parked cars with difficulty trying to move due to "windrows" and causing
6595 residents difficulties trying to access the street or having to shovel to leave their own driveway.

6596 On residential side streets, quit sending plows unless you are prepared to lay down gravel.

6597 on south side of street, blocking in vehicles? To shovel out cars, people have to throw snow back on
6598 street. Snow plowed to north side of street melts on sunny days. Snow plowed to south side stays all
6599 winter and windrows get higher. Often by mid-winter City comes with graders and snow blower trucks
6600 to clear windrows at great expense to tax-payer. I'm sure that this approach would work in many
6601 communities and save tax dollars.

6602 On the last page you mentioned potential additional responsibilities for residents to increase mobility
6603 and safety. Please consider carefully before doing this - not every resident will be able to do this
6604 additional maintenance which they would not have contemplated at the time of deciding where to live.
6605 Residents may be elderly, have a disability, be a single parent, or be working multiple jobs.

6606 Only that I have to pay to have my ding and crack ridden windshield replaced pretty much every year on
6607 each of our 2 cars. Flying rocks from whatever material is being used to address snowfall on highways. I
6608 drove in Toronto for 20 years prior to moving to Calgary 8 years ago. Had to replace my windshield due
6609 to a crack maybe once. Learn from other cities pls!

6610 Other municipalities across Canada seem to have mastered the task of snow and ice removal and
6611 maintenance, and without overloading the tax payer with associated costs. We live in Canada, this
6612 should be paramount. There seems to be a lot of fiscal waste at City Hall. This may account for a slack
6613 and ineffective snow/ice program.

6614 Our community has 3 ponds, and is bordered by the Rotary Mattamy Greenway on 2 side, none of which
6615 get cleared. During the pilot project of the last 2 years, McIvor Blvd's sidewalk was cleared, as well as
6616 some other communal spaces within the community, and this was phenomenal! We walk our dog every
6617 day, and McIvor Blvd has historically been a constant 2 foot tall snowdrift in the winter, so we quite
6618 enjoy this snow clearing. But we also need the pond pathways and the Greenway cleared!

6619 Our current snow and ice program appears to involve doing nothing. This city gets major snowfalls
6620 multiple times a year and nothing is plowed any of those times. Streets on hills become massive hazards.
6621 The snow is just packed down by vehicles and turned to ice.

6622 Our residential street is well maintained all winter. Our lane receives gravel and grading prior to city
6623 waste removal trucks arriving. Thanks for those services!!! Now, time to attend equally attentively to
6624 pedestrians! I will gladly pay taxes for that.

6625 Our sidewalks can become very treacherous after many thaw/freeze cycles, this can lead to increased
6626 injury to people who walk pathways (e.g, breaks to hips for seniors). More focus on walking routes &
6627 less on bike routes!

6628 Our snowstorms are almost always followed by very cold temps, which means Salt will just translate to
6629 melted snow and then overnight ice

6630 "Our taxes have gotten extremely high during the pandemic and
6631 now an inflation explosion. For how high our taxes have been raised too, we should expect high quality,
6632 fast and effective snow removal. The burden should not be moved to home owners, the city needs to
6633 step up and get the job done right."

6634 Over all you pretty good but could be better. Especially as the two major roads you don't care for other
6635 roads should be better

6636 Over kill for cyclists. Stop the crap. Cut your salaries.

6637 Overall acceptable, depend a little too much on chinooks.

6638 Overall doing a decent job but some improvements could be made. Drop the blades on the trucks to
6639 remove snow.

6640 Overall I think the City does a great job and are quick to get out there. I appreciate what you all do!

6641 Overall I think the city is doing fine with the roads. The main problems I've noticed are the pedestrian
6642 bridges which have steep slopes. There is nowhere for water to go and the bridges get extremely icy.

6643 Overall I'm happy with the service. Some qualms, but overall happy.

6644 Overall, a good job is being done

6645 Overall, I am satisfied with the snow removal program—on the roads that are being maintained. I
6646 understand that in winter inconvenience is unavoidable and costs can escalate beyond taxpayers'
6647 budgets. While I appreciate using environmental means, the beet juice is often very slippery. Even after
6648 the snow is gone, beet juice slicks left on the road are very dangerous to motorcyclists (I have
6649 experienced this, thinking the moisture was dew from overhanging trees).

6650 Overall, I think the city has done a very good job the in past years. In fact I think we are kind of spoiled!
6651 Thank you. (ps I live on a bus route)

6652 Overall, the bike paths are well maintained and that is really appreciated.

6653 Overall, the current program is pretty good. I am glad my residential street is finally being sanded.

6654 Parked vehicles close to curb makes it tuff..

6655 Parking is already poor enough in the downtown, the city has appeared to have abandoned parking
6656 enforcement, trying to exit downtown during rush hour, there are constantly cars parked in the parking
6657 lane. This causes traffic to unnecessarily switch lanes and causes delays. Its even worse when there is
6658 snow, because the ploughs can't get into that lane to plough. The vehicles should be towed, and the
6659 snow REMOVED!

6660 Pathways need to be cleared 24 hours after a snowfall.

6661 Pay your workers more

6662 Pedestrian sidewalks should always have priority over bicycle track system.

6663 Penalties to owners who don't do sidewalks should be higher

6664 People are requires to clear their own sidewalks, but the city can get away without clearing their own
6665 sidewalks.

6666 People continue to use sidewalks and pathways during snow events, and waiting to clear them until the
6667 snow has stopped (+24 hrs) means they can become inaccessible for hours or days at a time.

6668 People seem to complain about pathways being done before major routes are completed. Should clearly
6669 communicate that one does not impact the other as entirely separate resources are used.

6670 People shovel their driveways and then the plows come along late and shovel the snow into their
6671 driveway. They also shovel snow so it parks in cars parked along the street. Maybe that could be looked
6672 at.

6673 People shoveling snow on the the road from their side walks creates more snow on the roads and it's
6674 not necessary. Advising people to shovel snow on to the property would not be such a big deal but it
6675 would help with the rut problem.

6676 People who have to be on the roads when it's snowing deserve to be safe. The risk to safety and the cost
6677 of repairs/insurance is unnecessary.

6678 People with a pathway bordering their property should be responsible for the snow removal on that
6679 pathway.

6680 Perhaps a bylaw change to prevent citizens from shoveling show into the street. In my community after
6681 a medium to large snowfall there appear these huge snow piles on the street at the end and side of
6682 driveways. If we get a prolonged cold snap these freeze into dangerous icy hills that constrict the roads.
6683 Even the snow ploughs cannot clear them. It happens about every second winter. I often wonder why
6684 people don't shovel the snow onto their lawns (which could certainly use the moisture)

6685 Perhaps better training for plow drivers so that they do not plow residents in

6686 Perhaps increased funding for those with mobility issues to use supporting modes of travel too (handi-
6687 bus etc.).

6688 Perhaps more contracting out may save some dollars?

6689 Perhaps working in partnerships with community centres would be viable for clearing the public
6690 pathways, etc.

6691 pile the windrows on streets with only 1 sidewalk on the side with the curb not the sidewalk side

6692 PLAN for the WORST winter EVER then we will have the BEST BUDGET EVER! Thank you.

6693 Please bring the new areas into consideration

6694 Please clean the crosswalks (at lights better). Have better observing of conditions by city employees

6695 Please clear interior roads also

6696 Please devote more resources to this important safety activity.

6697 Please don't use too much salt or de-icer. It means I cannot use the sidewalk

6698 Please don't wait for chinooks to do the work

6699 Please don't wait for the chinook. Start clearing snow right away.

6700 Please enforce the requirements for homeowners to clear sidewalks - this is not enforced nearly
6701 enough.

6702 Please figure out a way to clear cul de sacs. Doesn't need to be a same-day as snow fall, but would
6703 definitely help those residents

6704 Please go easy on the fines. Geeeeez

6705 Please have 311 operators show compassion to callers. Also let grader operators show compassion to
6706 residents.

6707 Please have people understand the snow on their driveway cannot be put on the street and they must
6708 clean their sidewalks.

6709 Please improve road conditions in Calgary in the winters!

6710 Please less focus on bike lanes, and more focus on pedestrian areas. There are FAR more pedestrians
6711 than bikes in the winter! Clear bus stops and sidewalks before bike lanes.

6712 Please look at other Canadian cities like Winnipeg and Montreal and see what can be borrowed learned
6713 from their equipment and clearing methods. We don't have to do it the same as we always did, The
6714 only thing we have changed in the last 20 years is the addition of pickle, which is effective but is rusting
6715 cars as at high rate.

6716 Please maintain the roads and make them safer during the winter months.

6717 Please make improvements. It is actually an embarrassment to have 30 cans of packed ice on residential
6718 streets. Imagine an elderly woman such as my mother trying to get out for exercise. It is unsafe and
6719 Impossible. As the fourth largest city in Canada, we can do better.

6720 Please optimize clearing on priority 2 and 3 routes. A snowplow went down my street a week after the
6721 last snowfall, and the snow was already mostly melted. The snowplow then went back and forth down
6722 the road 4 times in an hour. Very inefficient and explains why it took 7 days just to get to us.

6723 Please please please improve it!

6724 Please please please use more salt on the roads. The pickle mix isn't getting it done

6725 Please plow residential streets before they become packed down and icy. Waiting too long make
6726 plowing pointless. Then when a chinook hits the streets become a mess if snow with icy ruts. If the snow
6727 plow has been thru at all it has left an icy banks that leaves either no room to park or the plow has gone
6728 around park cars and the icy snow mound is in the middle of the streets and narrows an already tight
6729 passage narrower

6730 Please put more budget to snow removal, especially for pedestrians!!

6731 Please see how other cities like Winnipeg that cleans residential areas and learn from them

6732 Please stay consistent in your snow clearing practice across the City. It is evident the west is looked after
6733 better then the East side of the City. You need to better train your teams to deliver a good service to
6734 include everyone.

6735 Please STOP using GRAVEL to fight icy conditions!!! Use SAND!

6736 Please stop waiting for snow to stop falling before starting. Please plow in a manner that the pavement
6737 is fully exposed.

6738 Please take a look at other snow cities and learn how we can improve our snow removal program.

6739 Plow before it turns into slush and ice

6740 Plow directly after it snows, not before or days later. Not helpful to plow concrete or ice

6741 plow first, salt/sand after when it most needed

6742 Plow the sidewalks.

6743 Plow the snow,don't just salt it.

6744 Plow the streets, stop plowing in bus stops and intersections. Treacherous driving and worse walking
6745 one the freeze sets in.

6746 Plowing of corners/bends. Stop leaving windows that are 6 ft deep

6747 Plowing roads can make the difference between life and death.

6748 Poor snow removal comparing to other jurisdiction.

6749 Practice what the cities bylaws are.

6750 Pretty good job, but thank goodness for Chinooks!

6751 preventative, rather than reactionary

6752 Prioritizing walkable neighborhoods with high density populations should be very important. Especially
6753 since many dwellers in those neighbourhoods only walk and have accessibility issues.

6754 Priority roads are well done. Appreciate all crews efforts.

6755 Priority should be given to pedestrians, bus stops, prior cyclists and snow roadways. Pedestrian is more
6756 priority prior other routes and downtown snow clearing should not be priority if tax base is lower than
6757 residential areas. Purchase or contract out more equipment

6758 Prompt clearing

6759 Provide alternatives , such as on- demand service- hotline to to handle priority based snow and ice
6760 management for residential blocks

6761 Provide snow removals service to your citizens.It is tax payers money.

6762 Purchase appropriate equipment to remove the snow while clearing, rather than to 'blade' it up against
6763 parked cars.

6764 Pushing a stroller this winter, I really see the impact snow has on intersections and pathways. I can't
6765 imagine having to get around with limited mobility. It doesn't seem inclusive at all to me.

6766 Put more budget into it and follow what other municipalities are doing. Stop relying on Chinooks.

6767 PUT MORE RESOURCES INTO PROPER CLEARING OF SNOW. RIGHT NOW THE PROGRAM IS A BLOODY
6768 DISGRACE

6769 Put out some city gravel bins in area you are aware are regular ice problems .

6770 Put the proper money in the program to do the job properly. Lived in other snow cities in Canada like
6771 out east. Calgary the worst by far in snow removal. A complete disgrace.

6772 Put this out to bid and get it done by private contractors. No city employee union required.

6773 Putting pebbles down at intersections so a single car can stop may prevent people from sliding into or
6774 through an intersection, but it does NOTHING for the cars behind the first one. If all you are willing to
6775 do is put some stones down, make the area at least four cars long.

6776 Question about residence maintaining more areas on previous page: Absolutely not, what about those
6777 living alone that do not have the mobility to do more snow shovelling. Here's an idea - take some perks
6778 away from those higher up in city hall and help the citizens of Calgary without raising taxes.

6779 Question regarding adjacent property owners forces a misdirection of opinion. Should adjacent
6780 properties be expected to maintain pathways and allies, there should be a clear tax break, at minimum
6781 wage rates, for those properties. Engineered pathways can be closed seasonally as they are impossible
6782 to keep to a safe standard. Gutters can be cleared by those needing the indulgence.

6783 Question: Why does the city allow home owners a full 48 hours after a major snow fall to clean their
6784 front street sidewalk (and all other sidewalks/driveways/etc.) at anytime of day or night during that 48
6785 hour period. Why is the noise bylaw (stating no noise from 10 pm to 7 am) considered insufficient? A
6786 noisy commercial leaf blower at 5 am is not conducive to anyone trying to sleep.

6787 quit sending plows and sanding trucks down the roads when the roads are clear.. happens often in my
6788 area

6789 Quit spending money on clearing bike lanes.

6790 Quit using salt or other damaging products. If the plan is to wait for the weather to warm up and melt
6791 the streets then why use salt?

6792 quit using the snow removal program as a cash cow with the towing program. At some point you need
6793 to remember you are to be public servants not rulers and tyrants

6794 Raise my taxes. It's worth it be able to leave my home in winter.

6795 Raise taxes, better snow clearing

6796 Reach out to seniors to ensure that they have access in the winter

6797 Recommend for those researching policy changes to engage business in the industrial areas about the
6798 impacts of the snow and ice program on their workers and their business.

6799 Reduce overtime, more contracting

6800 Reduce speed of snow removal trucks

6801 Reduce the unnecessary amount of clearing in residential connector roads. People drive far too fast on
6802 these roads already, no need to support that especially in the winter. Keep them clean for buses but
6803 don't be excessive with the procedure, not needed.

6804 Regarding question 6, NO WAY SHOULD A PUBLIC PERSON BE REQUIRED TO CLEAN CITY PROPERTY !!!
6805 City wastes so much money, someone is getting a kickback, FORSURE. Just like at transit, sending c trains
6806 to the states for work. And buying multiple police helicopters because when 1 needs service, it needs to
6807 be sent across the country for maintenance. Ridiculous how the City finds anyway they can to waste
6808 money, then ask for more from the taxpayer.

6809 regarding the previous question about adjacent residents being responsible for windrows and alley
6810 access - what are we to do if those residents are seniors and not physically able to do that work? Those
6811 windrows are really tough to remove, much more difficult than cleaning the sidewalk.

6812 Regularly have to help seniors and persons with mobility devises to get around in the winter due to poor
6813 snow/slush/water drainage at intersections.

6814 Regulate the use of leaf blowers for commercial operations to limit the noise during early morning snow
6815 removal in residential areas

6816 reliable / predictable conditions are critical for walking safely - everyone is not on their way to a transit
6817 stop, circulation in and around the community need to work and be better. - rolled curbs on street
6818 shared sidewalks are a nightmare for pedestrians

6819 Rely too much on chinooks. Need more immediate response after the snow falls

6820 Relying on chinooks to clear snow on roads is embarrassing. Put the safety of Calgarians first. The roads
6821 that are cleared are often fine to drive on in the winter but I can count several times each year where I

6822 am housebound because of snow packed roads in my community, and I don't drive a small/low vehicle.
6823 It is common on my residential road for your vehicle to get stuck in the uncleared snow. When the snow
6824 pack melts, it's a slippery, slushy mess that is difficult to navigate in a car.

6825 Remember pedestrians. When I use the car, cleaning is not bad. If I chose to walk or take transit, its a
6826 whole different experience...and not in a good way. And remember...if I check, far more people walk
6827 downtown than cycle. I know we want to be seen as forward looking toward a green future. We can.
6828 And you can clean for pedestrians like cyclists. Pedestrians must rate above cyclists.

6829 Remember residential streets

6830 Removal is done in other cities but not in Calgary. There are time when that is needed and with
6831 increasing climate changes removal may be needed for those large dumps instead of waiting for a
6832 chinook for the safety of the city's residents.

6833 Removal of snow on roads should never block or interfere in the safety and quality of pedestrians and
6834 cycling paths, sidewalks etc

6835 "Remove snow efficiently & cost effectively, don't waste money doing same old and use costs as excuse
6836 all the time

6837 - Put residential roads clearance way higher up in your priority list !!!

6838 - Don't freaking clear cycle lanes before residential roads !!!! If we can't get out of residential roads to
6839 go to work so that we can pay taxes to feed a whole bunch of maggots parasites tax suckers in the City
6840 hall, what's the use of clearing cycle lanes and highways, nobody can drive out of their house !!!"

6841 Remove the snow and ice on all city streets and sidewalks

6842 Remove the snow instead of letting it melt onto the road and turn to ice at sundown.

6843 Remove using stones and pebbles to deal with snow. They're the worst. They scare the drivers when
6844 they hit the cars and windows. And break the windows.

6845 "Requiring residents to clear extra areas and lanes seems silly - it likely won't get done to any sort of
6846 standard, and the policing of it would be time-consuming and costly.

6847 We should not default to a "call 311 if something isn't right" - if reports are being made more than a few
6848 times, it may be a systemic problem and should be fixed for good, not relying on people to report the
6849 same problem with each snowfall."

6850 Residential road clearing sometimes causes problems by piling snow and ice to the sides of residential
6851 roads. If the area happens to be shaded, then it exacerbates flooding issues during Spring thaw. I'd
6852 prefer there was no plowing of residential roads except after the most severe snowfalls.

6853 Residential roads and intersections that are not cleared of snow and ice will prevent people especially
6854 seniors from maintaining physical activities due safety issues.

6855 Residential streets need to be cleared more often, but plow towards driveways and make it the
6856 responsibility of homeowners to clear their windrow like in other municipalities.

6857 "Residents are physically unable to move the windrows plows leave. We need help. They create a safety
6858 hazard to access our vehicles. Alley windrows MUST be removed as well as at crosswalks. Help strollers
6859 cross the streets and cross alleys.

6860

6861 Street Curb side parking does not work if there are windrows. Ever tried to safely get a child out or been
6862 8 months pregnant? Think Inglewood street parking."

6863 Residents not shovelling walks need to be addressed. Would solution similar to street light outing map
6864 be an option? 311 seems so cumbersome.

6865 Resources must be used more wisely. Often one quadrant of the city gets more snow. Equipment needs
6866 to be deployed to those areas, sometimes to residential streets as a priority. It seems that this is only
6867 done with major roadways now if that. So you have plows driving around on near bare pavement in one
6868 area while the hardest hit are getting stuck on their residential streets.

6869 Review effective use of resources. A couple weeks ago I witnessed 2 graders each take 2 passes in each
6870 direction plowing our street. Overkill to say the least and all residence on the street had driveways
6871 impassable due to the compressed snow and ice the graders pushed onto our property. Not the way I
6872 want my tax payer dollars to be used.

6873 Right now it is terrible. You don't see a plow for days after a snow fall.

6874 Right now its awful

6875 ROAD GRAVEL!!! This is a highly antiquated ridiculous action. I have replaced numerous windshields due
6876 to damage from road gravel. Calgary's roads almost never need this added. Salt usually does the trick.
6877 and if it is too cold, something else must be researched and tried. Nowhere else that I have driven in
6878 winter uses gravel. It is bloody damaging and very dangerous once snow has melted. GRavel is highly
6879 damaging. Please, please get in the 21 century and figure out a new approach!

6880 Roads always seem taken care of, now it's time to focus on non-car travel, especially as we need to
6881 move away from gas/car travel with climate change and gas prices soaring.

6882 Roads in new areas with higher density have narrow roads and lots of cars on the streets. Go back to
6883 wider roads. Those become one lane streets in the winter. With lots of kids in those areas it becomes
6884 dangerous for them.

6885 Safety for pets

6886 Safety is important, and the main roads have to be done first

6887 Salt damage affects people trying to use older vehicles. This means lower income.

6888 Sanding of areas not plowed

6889 Sanding/salting needs to be increased. City needs more equipment so that roadways that are not
6890 priority 1 & 2 receive a better level of service. Difficult to get out of communities with snow
6891 accumulation turning to ice, esp on grades approaching intersections.

6892 Save the money on the bylaws, they are a waste of time and are not enforced.

6893 Save truck fuel, tires, other maintenance, and particularly truck blade wear by keeping these trucks off
6894 the streets when there is almost no snow to plow. Instead, buy a few decks of cards and reduce
6895 frivolous operating cost waste by keeping these surplus drivers in the lunch room

6896 Scale back budgets from other city services/areas (i.e. fire department, cycling/bike lanes, "green"
6897 initiatives) and redistribute funds to a city "snow removal" program.

6898 School zones should be added near priority roads. Kids are unpredictable and even going 30km, it is hard
6899 to stop.

6900 See #8 above

6901 See a lot of plow driving with there blades up which to me makes no sense at all. Paying for them to be
6902 out get them plowing if we are paying.

6903 See comments above

6904 See question #8

6905 See question 8

6906 Send the City Planners out there to shovel snow. It's safer to have them doing that than having them
6907 screw up their planning functions. Personally, I'd be supportive of sending them out to shovel without a
6908 parka, toque or gloves. Actually I'd be supportive of shipping them off to some Arctic island where they
6909 might prove to be useful - as a food source for hungry Polar bears.

6910 Send your Manager to Ontario to learn how snow removal can be done properly. The 7 day program is
6911 the worst in Canada!!!!!!

6912 Send your teams to Montreal and Ottawa to learn how to clear snow from every street.

6913 Seriously look at other major cities we lack so far behind it's not funny.

6914 Service has been A+ the last few years

6915 Short term: Set a clear goal of assigning legal responsibility for the clearing of aprons at laneways.
6916 Longer term, identify engineering solutions for apron/laneway connections that combine loose gravel
6917 and concrete.

6918 should be reasonable exceptions to blanket policy of no snow removal, snow should be removed where
6919 road design or other drainage problems causing safety issues beyond homeowners control

6920 Sick and tired of not having our residential street cleared EVERY winter. Other residential streets get
6921 cleared, even on the 7 day snow plans yet ours hasn't had a city scraper or or grader in at least 10 years.
6922 Would also like to see city crews out clearing storm drains of snow so that there aren't ponds of water
6923 that I'm forced to drive through and that freeze every day and night that it's cold.

6924 Side street clearing when snow starts building up after several snow falls.

6925 Since we have 8 months of winter, I think cycling tracks should not be priority one - look at the data
6926 about how people get around and use that for setting priorities (car, bus first)

6927 Smaller towns remove the snow to trucks and remit outside town locations.this should be considered
6928 especially in residential areas

6929 Snow and ice are left to long until it is a public danger.

6930 Snow banks on the side of the road is the number one reason I would not ride my bike in to work when
6931 present; I can manage the cold weather.

6932 Snow covered roads hurt the economy. Do better. Use salt. It works

6933 Snow plows leaving snow piles across homeowners driveways should not happen.

6934 Snow Removal Companies should not be enabled to disrupt people at any hour. Yes, the snow needs to
6935 be removed. No, a snowblower at 5 am is not necessary to do it.

6936 Snow removal for cycling lanes should not be a high priority

6937 Snow Removal is a cold, tough, and difficult job. Increase funding for the program and hire GOOD
6938 contractors, not cheap contractors to do the work.

6939 Snow removal parking bans were a political exercise without any real foresight or meaningful
6940 implementation.

6941 "Snow route parking program: Should have a specific number of cm of snow as a trigger to remove snow
6942 from roadways.

6943 Snow emergency program: Should be activated by community affected and allow requests by citizens
6944 for snow removal help."

6945 Sodium Chloride solution becomes air borne when dry on roads. It is a harmful product and there is no
6946 data to suggest any studies have been done on the harmful effects of inhaling sodium chloride dust into
6947 lungs. It is 100's of times more corrosive than road salt, damaging city owned infrastructure. Cost of this
6948 damage could reduce the life expectancy of city infrastructure by 15-20%, costs should be taken into
6949 account in city budget planning

6950 Sometimes after a major snowfall, our residential roads are impassible for days. We have invested in
6951 AWD suvs which aren't environmentally friendly, but can be safer in winter.

6952 Sometimes contracted snow removal crews are clearing roads when there's little to no snow. Seems
6953 wasteful from a tax perspective.

6954 Sometimes plows zoom by at night for no reason. Without any new snow even present. Wondering how
6955 this actually happens?

6956 Sometimes there's snow removal machines "clearing" the snow on Saddletown Circle, but snow's
6957 already melted! So all I hear is metal to the ground grinding.

6958 Sometimes when you see snow plows go by they have the blade down but it is only grazing the top of the
6959 snow and not actually removing the snow so you see pavement. Figuring out a way to not destroy
6960 equipment while actually removing the snow

6961 Spend \$\$\$

6962 Spend less on cycle paths and more on sidewalk clearing

6963 Spend more taxpayer money on these essential services

6964 Spend the money wisely. Stop plowing when there is little or no snow, then spend that money to clear
6965 streets when there is appreciable amounts of snow.

6966 Start forcing people to shovel their sidewalks. No more warnings. You don't clean your walk you get a
6967 fine. This includes businesses. Those that use landscaping companies should be forced to shovel right
6968 down to the sidewalk. Not just scrape a little off the top, then leave the rest to melt and turn to ice.

6969 start investing in better snow removal. take ownership of snow removal stop creating hazards. raise my
6970 taxes. stop making citizens pay for the job the city should be doing. courts have ruled municipalities are
6971 responsible. so let's start there

6972 Stop "individual responsibility"ing this and step up. You're a city with the resources of a city and your
6973 response is pathetic compared to cities of similar size and budget

6974 Stop being social eco warriors and just run the city efficiently and effectively. Focus on this
6975 municipality...not provincial or federal politics and who's side you're on. Also Bike lanes are seldom used
6976 downtown are barely utilized in winter. Anyone using road infrastructure (cyclists) shared with cars
6977 should be licensed as well.

6978 Stop depending on chinooks to melt snow

6979 Stop holding residents hostage in their homes with no way to get out of their driveways. More
6980 consistent fines for people who don't clear their sidewalks. assistance for seniors who need help in
6981 clearing their sidewalks. Money for this program can come from fines for non seniors not clearing their
6982 sidewalks

6983 STOP LEAVING THE WINDROWS!

6984 Stop making home owners clear solid ice berms after plowing. It's unfair they get hit with a bylaw
6985 complaint when roads put it there. Absolutely unacceptable.

6986 Stop making windrows in residential areas. Driving on packed snow is not that difficult if driving
6987 decently.

6988 Stop plowing non bus route residential streets, we're not on a snow route but our street is plowed. Lake
6989 crimson dr

6990 Stop pushing accountability for clearance onto homeowners.

6991 stop relying on Chinooks to clear our streets and sidewalks of snow!

6992 Stop sending plows down roads that are clear. I can't count how many times I've seen a plow "plowing"
6993 Macleod trail but there's no snow on it. Sparks are flying from the contact

6994 Stop spending more. If you increase in one area needs to trim in another.

6995 Stop switching what works and doesn't work for ice. Juice one time, salt another and than back to
6996 gravel. That's a waste of taxes!!

6997 Stop the late night plowing.

6998 Stop the snow plows from scraping the street when there is NO snow/ice on the street. Stop snow plows
6999 from pushing snow back on the sidewalk when the sidewalk has already been cleared.

7000 Stop the unnecessary residential snow removal services

7001 Stop trying to download the City's responsibilities for snow removal of city owned property onto
7002 business and residential taxpayers.

7003 STOP USING CALCIUM CHLORIDE. It aggressively corrodes vehicles.

7004 STOP using what ever chemical you are using

7005 Stop waiting for chinooks to roll in. Terrible service for all

7006 Stop wasting money on useless "name the snow plough" projects and do what you're being hired to do.

7007 Stop wasting taxpayer money.

7008 Stop with the ideology and get on with making this a place for all citizens

7009 Stopping transferring the SNIC to the residential areas. I have lived major cities from Victoria to St.
7010 John's and Calgary has the worst SNIC program

7011 Street parking makes ploughing extremelu difficult. Why is the design philosophy still allowed in new
7012 residential neighbourhoods?

7013 Street plows often push snow into cycle paths.

7014 Study snow removal in Ontario

7015 Suggesting that pathway and bike lane clearing be reduced is counter to Council policy that seeks to
7016 induce mode shift to sustainable modes. It's irresponsible to give that option when policy doesn't
7017 support that outcome. Transportation needs to follow Council policy, not continue with it's own non-
7018 policy aligned agenda driven by status quo and out of date engineers.

7019 Sunmills drive. Go after home owners for piling up hills of snow on the road.

7020 Supervision needs to be better. Having a grader drive a street weeks after a snowfall, when the snow &
7021 ruts are packed, or melted... is a waste of money.

7022 Support the tax payers and NOT just the unions. Roads should be cared for when needed and not when
7023 a city employee is on shift. Street cleaners on our streets in January & February is ludicrous.

7024 Take note of other big city's

7025 Take notes on how Ottawa removes snow

7026 Tell te province to improve their response to their road responsibilities. I'm generally fine with the level
7027 of service the city provides but deerfoot and Stoney could be improved drastically

7028 Thank you for all your hard work!

7029 "Thank you for at least grading, or whatever it is called, so there aren't giant ruts in the road after
7030 snowfalls.

7031 Question 7 that I left blank was all garbage ranking designed for a certain type of answer - please do
7032 better. Thank you!"

7033 Thank you for doing a great job!

7034 Thank you for giving people the opportunity to vote. I'm willing to pay more taxes if it ensures people
7035 can get around safely with the hopes of more focus on other types of mobility not just driving.

7036 Thank you for giving the opportunity to engage with this survey. I sincerely hope that positive changes
7037 will be made to help people get around the city in the winter when they are not in a private vehicle. We
7038 are in a climate emergency after all!

7039 Thank you for providing residents with the opportunity to provide feedback.

7040 Thank you for taking the time to ask people for this feedback. This hopefully shows the City recognizes
7041 there is room for improvement when it comes to snow and ice maintenance.

7042 thank you for the engagement and follow up.

7043 Thank you for the great work you do today!

7044 Thank you for the hard work. It needs to be smarter.

7045 Thank you for the opportunity to share. I hope our roads can get plowed more frequently in the future.

7046 Thank you for the opportunity to voice my opinion.

7047 thank you for your service

7048 Thank you to everyone that works hard to keep the city safe!

7049 Thanks for all the hard work, sincerely appreciated

7050 Thanks for all you do!

7051 Thanks for allowing people to express their opinions.

7052 Thanks for your continual improvement focus, and the opportunity to provide feedback!

7053 That unless you can clean the roads for every resident to safely leave their house your program is
7054 pointless.

7055 The 24 hours should be less for snow removal especially for places where you pay condo fees

7056 The amount of gravel is terrible for cyclists pets and vehicles

7057 The availability of the sand and salt (pickle) needs to be more available at more city locations. This has
7058 been requested for CFD Station #37 Evergreen and there has been none provided.

7059 The city can no longer depend on Chinooks to remove snow. 200 accidents during a snow event is not
7060 acceptable. Maintain roads. Buy equipment or contract removal out to independent plow owners. I do
7061 not feel safe on the roads in Calgary during a snow event.

7062 The City does a great job

7063 The city does nothing

7064 The city is doing a fantastic job of clearing the pathway near my home on the Rotary Greenway

7065 The City must do a better job at clearing the ice from the sidewalks and pathways it is responsible for
7066 instead of ignoring.

7067 The city needs to do this right or stop doing it at all. It seems like its only ever half done. All one has to
7068 do is look at the state of the roads, pathways, sidewalks, and crossing a few days after it has snowed and
7069 see that it is ice every where.

7070 The city needs to evaluate the total cost (car accidents, injuries, lost productivity, etc.) when evaluating
7071 snow removal costs. Up front cost reductions are not always the most cost efficient overall.

7072 The city needs to focus on residential areas where large numbers of people walk to work. I live in the
7073 inner city and pay higher property taxes without getting city services

7074 The city needs to get their priorities straight. The snow and ice program as is now is a total disgrace.

7075 The city needs to run like a business. Lower costs and red tape. Contract out where possible. All new
7076 hires should have lower pay scale and no pensions . Like private companies have done . Also cut the 3
7077 Friday off for new hires and less vacation. Time for reality.

7078 The city needs to take responsibility for its own infrastructure. It is unreasonable to expect citizens to
7079 maintain public infrastructure, and I have concerns that it creates unreasonable liability for the City in
7080 the case someone is injured while engaged in this.

7081 The city should clear alleyway entrances and paved alleyways, as this would be too difficult for residents
7082 once the snow is packed down by vehicle traffic. Residents should be permitted to deposit snow in
7083 parking lanes in front of their residences.

7084 The city should do better snow removal

7085 The city should explore collaboration with the community centres and equip them with basic snow
7086 clearing tools and vehicles to speed up the cleaning process.

7087 The city should look at actually removing the snow. Not just plowing to the sides.

7088 The city shud not be threatening home owners with fines etc when the city does a very poor job of
7089 clearing areas they are responsible for

7090 The city won't do squat about it so Complaining won't do anything it will just continue to happen.

7091 The city workers deserve a lot of accolades, city council needs to think of more innovative ways to
7092 “clear” not just move snow. Residential program has to change with aging population.

7093 The City's utter inability to respond to problem areas (resulting in multiple repeat complaints about the
7094 same problem location) is embarrassing.

7095 The climate is changed, can no longer rely on chinooks to melt the snow and if a big dump comes early
7096 in the winter you can't wait till spring for it to melt. You have to haul it away

7097 "The connector paths are not being cleared by adjacent residents. i would prefer that the neighbours
7098 accept responsibility to clear it but, if not, the city should ask the contractors to include it. When it's not
7099 cleared, eventually it ices up and becomes impassible.

7100 Another niggly issue: Beddington Arts Centre and the Public school share responsibility for clearing the
7101 sidewalk along Beddington Blvd ...both do a great job but neither clear the small stretch in front of the
7102 rink. :(It's perilous!"

7103 The crews do a great job. Part of this review should include how these folks get recognized for their
7104 efforts.

7105 The current level of snow clearing in Calgary sucks, and they need to learn from others such as
7106 Montreal PQ, Barrie ON, Winnipeg MB how to properly clear and remove snow and ice in a timely
7107 manner.

7108 The current program is a joke.

7109 The current program is efficient other than the matters I have mentioned above.

7110 The current program is inadequate and painfully slow. Residents are frustrated with the excuses
7111 provided by the city. The city needs to avoid downloading snow clearing on to residents. The city must
7112 truck snow away during big storms instead of just pushing it to the side of the road and hoping for a
7113 chinook. City communications surrounding poor snow clearing just increase frustration. Excuses do not
7114 help residents facing snow and ice.

7115 The current program isn't horrible, but needs some changes.

7116 The current snow and ice control program is structured around roads and ensuring vehicles can get
7117 around, with people secondary. Not everyone drives and many people rely on walking and cycling for all
7118 or a significant portion of their trip. Build a snow and ice control policy that focuses on people, especially
7119 where amenities serve a large portion of the population that cannot drive, i.e. schools, recreation
7120 centers.

7121 The deerfoot and glenmore are atrocious when it snows. Plow your roads properly and get serious
7122 about it. This would never happen on the 401 in Toronto. Grow up and behave like a proper big city.

7123 The drivers are heroes.

7124 the existing program is actually pretty good, problem is if it snow over a few days or stops and starts
7125 again the secondary and tertiary areas never get done. of course this costs money if you try and increase
7126 priority on these areas.

7127 the fact that days after a major snowfall main roads are still snow covered is ridiculous. The snow on the
7128 roads makes transit unreliable.

7129 The former mayor said Calgary isn't a winter city. That statement seems to be the mantra of Calgary's
7130 city snow and ice management. That statement shows an out of date/out of touch mentality. Where is
7131 the innovation and commitment to citizens on safe travels in winter months? Calgary has a
7132 responsibility to update it's snow and ice removal program since it is clearly lacking in all areas.

7133 The has relied on chinooks in the past. Now the weather has drastically changed, therefore, the city
7134 must adopt new and appropriate ways to remove snow. Also the city must focus on providing basic
7135 services to its tax payers first before wasting time and money on projects like bidding for olympics and
7136 other such projects.

7137 the last two years have had lower overall snowfalls within the city but planning should not anticipate
7138 continuation of these circumstances

7139 The main roads are absolutely excellent. We shouldn't have to beg and beg our city councillors to allow
7140 us to access roadways. Looking at you [removed].

7141 The most important thing is getting the roads clear, and when the temperature allows, ice melting. A
7142 collision isn't worth it when compared to cost savings. We must do all we can.

7143 The Name the Snowplow Contest was adorable - great idea!

7144 The new names of the snowplows are awesome. Snow Be-Gone Kenobi!!

7145 The only way I have to get around is walking with canes and after every snowfall it is the city properties
7146 that are not cleaned. Overall most citizens are really good. Shame one you city I thought accessibility
7147 was important but it is not. All you fat cats should go out in a wheelchair and try to get around after we
7148 have had some snow. I dare you

7149 The outsourced services in parks are much lower quality, leaving more ice behind.

7150 The people that clean the MUP's should be required to use them from time to time so that they see the
7151 result of their work including access points.

7152 The places where snow and ice are cleared from cycling and walking infrastructure makes my life
7153 significantly better and allows me to stay healthy and happy. It is a huge factor in my wellbeing as
7154 someone living in the city. We have room to improve in this area and I am willing to have my tax dollars
7155 go to this. I save money by not driving and am willing to invest in snow and ice clearing for all (including
7156 cars). Proper maintenance is very important to making a livinable, vibrant winter city!

7157 the population should be responsible for their own injury prevention 🙄

7158 The present system is neglectful. When I had a mobility issue I found it both frightening to go outside in
7159 the winter and had to have assistance to navigate the simplest of walks anywhere! The lack of snow
7160 removal also affected parking availability on streets

7161 The previous question of REQUIRING residents to clear snow is a non-starter. Who do you think you are?
7162 The City has no authority to do so and I do not support entertaining such an idea.

7163 The program right now is a joke. Use our taxpayer dollars and actually provide a service instead of just
7164 giving it away to contractors who don't do any work

7165 The public school sidewalks and pathways & next to the community playground sidewalks are not
7166 adequately cleared and it is very icy and dangerous a lot of the time. I am unsure who is responsible or if
7167 it is separate from the city but they need some help.

7168 The ranking of services in your survey do not allow people to be specific. The bike lanes are empty and
7169 costing alot of money. I would like to see bike lanes reduced I would also like to propose that bike
7170 owners pay for the services such as snow plowing bike lanes.

7171 the regulation of sidewalk clearing is insufficient

7172 The road intersects and ramps terrible

7173 "The sanding mixture you used this year was better than in previous years. It did not make
7174 The snow greasy and slippery.
7175

7176 Bus stops on main routes are rarely cleared of snow."

7177 THE SERVICES IN AND AROUND SKYVIEW RANCH ARE TERRIBLE AND SINCE [removed] HAS LEFT OUR
7178 NEW COUNCILLOR IS JUST AS TERIBLE NEVER RETURNS CALLS OR EMAILS. THAT [removed} SHOULD
7179 NEVER HAVE RUN

7180 The sidewalks are not properly maintained in our community which makes clearing snow off of them
7181 harder than it should be. The city trees that are heaving sidewalks should be dealt with so that the city
7182 can fix the sidewalks which would let homeowners clear them properly. It is almost impossible to keep
7183 sidewalks safe when water pools up and doesn't drain properly.

7184 The sidewalks of older communities need sidewalks addressed for year round safety

7185 the snow and ice program in Calgary is an utter disgrace.

7186 The snow budget needs to be doubled or tripled for a city of this size

7187 The snow clearing in this city is the worst that I have ever experienced. I cringe each time it snows
7188 because I know my street will never be plowed or I'll see a snowplow drive around and do absolutely
7189 nothing. STOP relying on chinooks to melt snow and STOP allowing snow to build up causing dangerous
7190 icy conditions. One of the WORST services at the City of Calgary.

7191 The snow plow names are fun

7192 The snow program right now is not appropriate, currently not avoiding accidents

7193 "The snow removal is almost ignored. And in a city as large as this with as many people it is pretty
7194 pathetic.

7195 Coming from the east coast where snow is consistent and heavy, I'm sure a city of 50,000 people spends
7196 as much in one year as this city does for the removal."

7197 The so called "7 day plan" is just for show. Just because you give it a name doesn't mean it works well.
7198 Stop patting yourself on the back with this [removed].

7199 The status quo is not good enough.

7200 The sweepers that you use to clean sidewalks are terrible. They don't actually get the snow and ice off the
7201 sidewalks which leads to ice buildup and slipper walking conditions. Please stop using them. Using
7202 something with a blade instead.

7203 The value for the dollars spent is horrible. Need to reign in

7204 The walkway next to our house is simply an alley that is blocked off and because it is lower than the two
7205 houses on either side, when there is melting, the walkway turns into a skating rink. There is no way I
7206 would be able to remove that ice and snow. The walkway needs a proper path that is crowned with
7207 swales on either side. If you are going to require residents to remove snow other than their front
7208 sidewalk, you better decrease our taxes equivalent to a contracted monthly snow removal rate.

7209 The walkways between houses are not clear on if it's neighbours responsibility or city. Each one is
7210 different and hard to submit 311 requests knowing who should be clearing. They should all be treated
7211 the same and maintained by the city

7212 The way the current program is isn't working. Especially on weekends.

7213 The work you do is super important. Thank you :)

7214 There are pathways in my neighborhood that are cleared and others directly adjacent are not.
7215 Specifically the pathway between Huntview drive NW and Bermondsey Rise NW . It would not take
7216 much additional effort to clear these sections, they even align with the areas that are cleared. I wonder
7217 why these areas are not considered for snow removal.

7218 There is no Snow and Ice program, if there is, you are being robbed because the service literally does not
7219 exist to the normal resident.

7220 There is room for improvement

7221 There needs to be a focus on lowering costs to deliver a good level of service versus just increasing taxes

7222 There needs to be more re-inforcement of residents clearing the sidewalk in front of their properties.
7223 The city, SNIC should be responsible for checking all sidewalks. It should not be up to members of the
7224 community to have to report dangerous sidewalks (having to take pictures, addresses, then have to
7225 report it to 311) This should be the responsibility of the City, they maintain the sidewalks in the summer,
7226 repairs etc. so why can't they be responsible in the sidewalks in the winter too?

7227 There needs to be more warning or alerts in regards to transit when there's detours and delays due to
7228 snow. I and a group of other transit users once waited at a stop for over an hour due to snow. We had
7229 no idea that the route had changed. It was quite cold that day to be waiting out in the elements. The bus
7230 never arrived and I missed a day of work.

7231 There should be better enforcement of people who do not comply with snow removal policies

7232 There should be more promotions - maybe incentive programs or encouragement of random acts of
7233 kindness for people that are prompt in snow removal. Could we have a nomination program? Encourage
7234 calgarians to support each other and their community!

7235 There should be stricter enforcement for people who don't clear their sidewalks.

7236 There was a time when only sand was spread on streets/intersections with good results. Not sure if salt
7237 is more effective especially at certain temperatures?

7238 There would be less accidents if we cleared snow properly and quit using salt to create ice. I see bicycle
7239 lanes cleared more effectively than roadways and they do not even have to pay for a license. The snow
7240 and ice program in this city has declined for many years and relying on chinooks is ridiculous.

7241 They already know that not enough is spent on snow removal. \$1.4 million was spent on snow removal
7242 during the 2019/2020 SNIC season. This is significantly lower than in previous years: \$4 million in
7243 2018/2019 and \$5.9 million in 2017/2018 SNIC seasons. Where did all that money go??

7244 They better catch up on service levels.

7245 They need to do better

7246 They need to improve snow and ice program properly in residential areas.

7247 They should increase snow removal staff and vehicles and not wait till snow over

7248 Think bus routes and main roads be a priority throughout the city. Along with crosswalks the access to
7249 the sidewalks need to be a priority

7250 This affects us all. We need clear roads for cars and trucks and transit. Do it, better than anyone else.

7251 This city does not exemplify unity, honesty and progressive insights that are needed to match other
7252 world class cities.

7253 This is an area that needs more effort. We have lived in 6 major cities in 5 provinces and have never
7254 seen worse winter care in residential areas for both driving and walking safety. It's deplorable! In a city
7255 like Calgary it's inexcusable!

7256 This is more Snow and Ice program adjacent, but it would be great if the street lines were more visible in
7257 winter. Maybe print them with reflective paint or a higher quality paint.

7258 This is not City jurisdiction but maybe they can lobby the Province to mandate the requirement of
7259 winter tires. To me this is a no brainer to increase the safety on our winter roads. I cannot believe our
7260 province with 9 months of winter is fine with an "all-season" tire for year round driving when winter
7261 tires amp up winter driving safety significantly.

7262 This is the worst city for winter road maintenance that I have seen. Definate improvements needed.

7263 "This past winter (Dec./21 to Feb./22) Calgary has had the worst snow & ice service & the poor road
7264 conditions were unplowed, not sanded & extremely slippery & unsafe.... even on the main access roads ,
7265 that I have ever seen.

7266 Improvements need to be made!

7267 3 very scary incidents / near accidents, while riding on the Access Calgary bus on big, major roads, have
7268 caused & triggered suppressed visceral MVA flashbacks, fear , stress & anxiety that I had not ever
7269 experienced before these 3 episodes."

7270 This program is connected to how the roads are designed and built. The program needs to match the
7271 design.

7272 "This survey is bad.

7273 Leading questions, and a lack of input on active modes.

7274 There is also no indication that _anything_ might change, so you're wasting a massive amount of
7275 everyone's time."

7276 This winter was a failure

7277 This year was not that bad for snow but last year for instance driveways were blocked with windrows
7278 which were so hard, heavy and when you have done your due diligence and cleared your walkways and
7279 driveway, snow was plowed back on the areas that were already cleaned.

7280 Those of us who live in the upper quadrants are forgotten when it comes to timely snow/ice removal.

7281 Throwing down boulders is dangerous, costly, and ineffective. You would also save money on street
7282 cleaning by not having the roads littered with them.

7283 Tired os seeing bike lanes cleared before main roads.

7284 To make the city more accessible for everyone, especially those with mobility challenges.

7285 Too many falls by pedestrians on icy roads/sidewalks.

7286 Traffic circles need to be cleared and salted way more often

7287 Train the plow drivers properly, the is no reason to bury driveways, it's pure laziness

7288 Transit to downtown is somewhat cheaper than driving but change to local bus service resulted in local
7289 roads not serviced as often/well and now poor roads make crossing intersection to bus stop hazardous

7290 Trucks use gas, we have a supposed "climate emergency" despite Calgary's climate being no different
7291 than any point in its history since 1881 records. Why are we wasting fuel when streets melt themselves
7292 BEFORE the trucks show up.

7293 Try getting road mix NOT salt based if you are interested in keeping animals safe from this. Our dogs
7294 have no problem until the mix is sprayed on our street.

7295 Try to be more proactive and get Street crews out faster during snow storms

7296 Try to clean our street out side of our house I have been at this house fo 42 years and have seen the
7297 plow 3 times

7298 Use animal friendly (not salt, perhaps zeolites?) anti icing products on pathways.

7299 Use better methods than stones and ice and buildup prevention methods

7300 Use common sense when grading the residential Streets!

7301 Use graders to clear residential areas, it's more efficient and can be used in multiple areas of city
7302 infrastructure work unlike on road plows that serve only one purpose. Convert your fleet to natural gas
7303 to reduce costs and environmental impacts. Invest in small equipment to clear sidewalks and hold home
7304 owners accountable to clear their areas of responsibility having bylaw actually enforce bylaws. You can
7305 do better and not raise costs!

7306 Use less salt. Maybe people would shovel their sidewalk snow on to their yards instead of back on the
7307 street. Check storm drains more often to make sure they are free of ice and debris causing build up of
7308 water. No one knows what is under all that water.

7309 Use our taxes wisely please for this program.

7310 Use something different than rocks

7311 Use something else not tiny rocks on roads.

7312 Use the budgeted money more wisely!! Trucks scraping bare roads all over the city is not spending
7313 wisely!

7314 USE the Snow Routes more often , get people on board with them , enforce private homes not shoveling
7315 their own sidewalks

7316 Use the tax payers money more efficiently, don't just increase cost of taxpayers without a harder look at
7317 being more efficient.

7318 Using emergency services data, ensure that intersections and roadways with high numbers of motor
7319 vehicle collisions get cleared sooner than they do now.

7320 Utilization of parks personnel and equipment to assist snow clearing of residential sidewalks

7321 Very disgusted at how poorly the city takes care of all roads in the winter.

7322 Very irregular service

7323 Visit Montreal if you want to learn how to manage snow and ice effectively. While similar funding is not
7324 required in Calgary (and unlikely to be supported), the techniques and equipment used can be scaled
7325 here.

7326 Wake up and stop wasting money and do your job properly. Any private business run this way would be
7327 bankrupt in one season and fired for being inept

7328 Walking everyday in the winter is dangerous due to residents ignoring snow removal bylaws. It's not
7329 realistic to report every single resident for neglecting their adjacent sidewalks due to the volume of
7330 residents not clearing snow. Enforcement through officer monitoring might be more feasible.

7331 Walkways between houses should be cleared by city. Suggesting that resident be responsible for this is
7332 reprehensible!! Walkways are often over 100 feet in length, often as wide as the average driveway, and
7333 are bordered with tall fences on both sides - seriously limiting safe places to put the snow being

7334 cleared. City / contracted workers with proper equipment for the job need to be assigned to this
7335 responsibility.

7336 [comment removed for harassment and personally identifying information]

7337 Watch out what you spend and watch out what you demand people do. I grew up winter driving here,
7338 its fine. Start requiring more than a shovel to clear snow from your property and I'll get mad real quick.

7339 We appreciate all the work you are currently doing and your effort to improve current system

7340 We are a northern, winter, community. Drivers should take responsibility for equipping themselves to
7341 manage and drive to the conditions. If they can't manage it they should take the bus. Left alone the next
7342 Chinook will take care of things and save us a pile of money.

7343 WE ARE A WINTER CITY THEREFORE SNOW PLOWING SHOULD BE CARRIED OUT ALL OVER THE CITY -
7344 NOT JUST THE MAIN ROADS - GETTING TO AND FROM THE MAIN ROADS IS THE BIGGEST HASSLE IN THE
7345 WINTER AND THE RUTS IN THE ROADS FROM PREVIOUS SNOWFALLS MAKE ALL ROADS IN THE
7346 COMMUNITY TREACHEROUS IF NOT IMPASSIBLE. AND DO RESULT IN BROKEN VEHICLES.

7347 We are being charged for it so do it cost effectively and efficiently

7348 We are paying for a service that gives us very little benefit.

7349 We as residents pay taxes. Why do we not get the services required. Thursday night it snowed about 3
7350 cms. I saw a grader plowing snow with a gravel truck with a blade behind it. Stop wasting money when
7351 you don't need to. If we don't spend the budget this year save it for the years to come. Use it to upgrade
7352 equipment. Either lease the equipment or hire companies to take care of communities

7353 We can't continue to rely on chinooks to improve our winter road conditions. As a city we need to be
7354 more proactive in removing snow and ice for all Calgarians

7355 We had a tax increase a number of years ago to have increased residential snow removal. The tax
7356 increase happened but didnt appear to increase snow removal. Other municipalities in Canada clear
7357 residential snow quickly, but for some reason isn't being done in Calgary, although taxes have increased
7358 substantially. Wrong spending priorities by city.

7359 We have a non-bus route street that gets plowed numerous times a season. Not sure why? Bus routes
7360 should also be priority routes

7361 We have a playground tot lot on Douglasview Rise SE and in the 27 year's I've lived on this street the
7362 playground tot lot has only been cleared or sanded twice. I've called 311 and that didn't help. There are
7363 several children that use this tot lot. There have been a few close calls that cars were not able to stop
7364 on the icy roads adjacent to the park.

7365 We live in a northern climate and issues related to snow are to be expected. Citizens should be
7366 prepared to participate in issues related to snow, e.g. proper tires, footwear, shoveling, etc.

7367 We live in Calgary, be prepared for huge dumps of snow.

7368 We live on a snow route and the care and consideration of your team is always appreciated. They are
7369 always keen to return smiles and waves to my excited child. Thank you!

7370 We live on Country hills close, many times, sand trucks follow each other around and spread salt. we
7371 only need the hill to get in and out of our area.

7372 We need more plows

7373 We need to be smart and find the balance on budget and safety of Calgarians when it comes to snow
7374 and ice program

7375 We need to clean the snow ❄️

7376 We need to focus more on making Calgary walkable and making sidewalks and pathways safe is key to
7377 that.

7378 We need to get citizens to clean their own sidewalks before worrying about how clean the roads are -
7379 people need to slow down

7380 We now have a plow drive through after 5 cm. He spreads sand and gravel on top of snow pack. Does
7381 nothing but make more mess the street sweeper to clean up in the spring. This is a waste of money.

7382 We're ~30 years old and able-bodied, so even when snow and ice isn't cleared perfectly we can usually
7383 manage. It is absurd that someone in a wheelchair can't leave their block because of windrows blocking
7384 crosswalks (even pushing a stroller is hard!), or the less able-bodied can't get past a neighbouring home
7385 or business' neglected, icy sidewalk. We shouldn't force people to get in a car for short trips just because
7386 only the roads are passable by car.

7387 Weeks after a snow fall a snow plow went down my said street. It was a waste of a trip. It didn't do
7388 much to improve the street condition.

7389 What is the cost each year to our healthcare system with all the falls people have in Calgary?

7390 What program?

7391 What's been done for years is not working. Listen to the citizens who pay taxes for these services.

7392 Wheel chair access needs to be improved . NOT plugging driveways when clearing roads .

7393 When bylaw officers are asked to check on (poor) snow removal in front of residential or privately
7394 owned sites ensure they do a 360-degree scan. As a follow up to my recent complaint the officer
7395 checked the wrong address yet the offending area was just 3 meters away!!

7396 when it it super cold. the roads turn to ICE. can we have more snow removal during weeks of -30c.

7397 When snow removal occurs for major roadways (not residential), and a new snow fall emergency occurs,
7398 the current snow policy is to start removing snow again on major roadways. This leaves residential
7399 areas always behind and it becomes a backlog that does not get addressed in a timely manor. This
7400 "reset" should not be to the detriment of the residential areas.

7401 When some of the employees are dispensing the sand/salt product in places where needed I think they
7402 put down Way too much. In this case more is not better. Harms the concrete, puts more in the water
7403 systems than necessary. Harmful to dog's paws to walk through it.

7404 when spreading the salt mix, make sure it can be calibrated so that the grass doesn't get the salt...

7405 When the ice trucks clear the roads do NOT 'burry' the parked cars. Many people are NOT able to shovel
7406 their car free & are 'prisoners' until they pay someone or a good samaritan free them.

7407 "when there is education about snow and ice removal and expectations, please do this in several
7408 languages and use communication channels used by some of the non-english language calgarians.

7409 also work w/ mall or building owners to have better snow and *ice* control. walking in some strip
7410 malls parking lots is a risky proposition."

7411 When there very heavy snow accumulation is short windows - especially wet snows, snow removal
7412 should be considered, rather than shoving to block residential entrances.

7413 When they only sand the centre of the street, the bin pick up can slip and slide on our hill on pick up
7414 day.

7415 When we leave it up to residents, we then leave reporting up to residents which feels like snitching. We
7416 need to do a better job of clearing the spots that cannot be cleared by residents.

7417 When we lived in Winnipeg the city always cleared end of driveways after plowing the street

7418 When you can, save the money from a lean snow removal year so it can be used for a heavy snow
7419 removal year.

7420 Why 311 is so inefficient you call and no response is given back to the pro

7421 Why are bus drivers, police officers, sanitation/waste drivers not required to be proactive and report
7422 snow removal concerns to a central snow removal command center. If there is no such reporting
7423 process and administration there should be.

7424 Why aren't back alleys cleared. Our is a like a skating rink

7425 Why bother with clearing cycle lanes in winter? A lot of tax money spent for a very insignificant number
7426 of people, like maybe 20 people @ -10C

7427 Why could we not put snow plow blades under buses, they are driving around the city already, this
7428 would cut fuel costs and labour costs. Firefighters should be utilized when they are not busy fighting
7429 fires, at the very least they should clear the snow around their halls and that around ambulance halls so
7430 they can respond to calls easier. I believe they are all trained already how to drive large vehicles. We
7431 need help to keep costs down.

7432 Why do the snowoughs always have to come around in the middle of the night to plough the snow. It
7433 always wakens people up especially the very young and the elderly.

7434 Why do you not clear 1 foot of snow, but sweep up dirt/gravel ?

7435 Why is it acceptable for the city to totally ignore some streets in the winter. I understand lower priority.
7436 I refuse to understand no service at all. My taxes are not lower, I should receive similar service.

7437 Why is it so expensive compared to cities like Ottawa and Toronto per km? Ottawa does all sidewalks,
7438 including residential, in a quicker time frame, at a lower cost per km.

7439 Why is so bad in Calgary?

7440 Why is the City moving snow from alleyways and bus stops and spreading it down the street for the
7441 residents to deal with? Also, as residents, we now can't park in front of our own homes AND are left to
7442 keep/shovel drains out so water from these snow-berms has somewhere to go. Totally frustrating when
7443 we spend every day trying to keep things clear and they come along with a grader and clog things up!!

7444 Why they don't use blades on some of the runs, not angry just want a better understanding

7445 Windrows are too large to ask residents to clear. If the city creates them, it should clear them

7446 Windrows at crosswalks, bus stops, pedestrian bridges, etc. would seem to suggest inadequate
7447 coordination between the different silos at the City (parks, roads, etc.). Is it possible to bring the SNIC
7448 team outside of a single department? When they get to the intersection, they clear everything, instead
7449 of just staying within their prescribed limits and assuming someone will clear the windrow?

7450 Windrows created by plowing are big, heavy and not easily removed by ordinary snow shovels and the
7451 average human. Please keep this in mind when considering having residents take on the responsibility of
7452 clearing them. Also keep in mind where a resident is supposed to place the snow and ice from a
7453 windrow. Pick this snow and ice up with the right heavy duty equipment and load it in a dump truck and
7454 take it away.

7455 Winnipeg does a good job. I grew up there. See what they do that we can.

7456 "Winter is a difficult time, particularly for seniors, to go walking in an unfriendly climate:

7457 a) nice to let walkers know that many shopping centres allow indoor walking

7458 b) assume many can still get the ""cheap"" Calgary seniors yearly pass to get there"

7459 With the 8 truck Calgary has right now the program is a joke, we have winter 5-6 months a year, invest
7460 in road and sidewalk maintenance if you want a vibrant city not people commuting to Costco. It is
7461 money we'll spend and really makes a huge difference in terms of quality of life, see big Eastern towns
7462 for reference rather than wait for it to melt!

7463 Without a proper program, when we get a real dumping, which lasts a few days or more, emergency
7464 vehicles, transit buses and school buses can't get in. It's unsafe.

7465 Work on making intersections/over passes less icy.

7466 Work with other city departments to better design the transportation system (particularly sidewalks and
7467 pathways) for drainage during the freeze-thaw cycle. There is way too much pooled water that freezes
7468 dangerously.

7469 worst city in Canada - no support for ice and snow clearing

7470 Worst ever city to walk or drive during the winter.

7471 Worst snow removal where I have lived being in Calgary.

7472 Would like to see requirements to keep drains clear. Very common to have lots of ice at drain which
7473 means water doesn't drain and ice gets worse when freezes (and builds into intersection as well as on

7474 sidewalks so multiple hazards). Think homeowners who have drain at sidewalk should be required to
7475 keep drain clear so it can work.

7476 Would love if the road plows didn't plow snow up onto sidewalks or pathways, especially when they are
7477 late getting out, and the sidewalk or pathway has already been cleared, and/or they create windrows at
7478 curb-cuts and crosswalks.

7479 Ya figure it out!!!!!!!!!!!!

7480 yea spend some more money instead of waiting for chinooks

7481 Yes - maybe actually do some snow removal in the NW - especially Crowchild and let our mayor know
7482 that there are Calgarians living in other quadrants other than the NE.

7483 Yes , why we see them driving around with snowplow when the snow is gone , like today March 5 ,22

7484 Yes I drive more but walk a lot around my area most residents are good but the city is not living up to
7485 their responsibilities. I would give the city a D.

7486 Yes it is a blow to see bike lanes cleared and residential roads a mess. Let's give priorities to the poor guy
7487 driving out of Dalhousie and Hawkwood white knuckles on steering wheel driving downtown.

7488 Yes- put the snowplow drivers through accessibility training - using a manual wheelchair in winter.

7489 Yes the aggregate used for ice is far too large and sick of replacing windshields. I was a former Civil
7490 Engineering Aid and very familiar with aggregate size. Fix it!

7491 Yes the sidewalks and water basins should be cleared properly

7492 Yes this city has the worst snow removal of any city I've ever lived in. Step up and do your job council

7493 Yes, plough residential streets

7494 Yes, REMOVE THE SNOW, when graders and snow plows drive around with there blades 2-3 inches
7495 above the asphalt, creates ice and YOU ARE THE cause of all the accidents!!!

7496 Yes, the 7 day program seems to have ploughs on my residential street multiple times after a snow fall
7497 despite the snow having been ploughed already. Silly. Enforcement of snow removal is not adequately
7498 enforced - i.e. schools, shopping centres, and especially transit property.

7499 yes, why do the plows shovel into the driveways when they could turn their blades toward the median

7500 Yes. Stop relying on chinooks to clear these areas. And stop threatening us with higher taxes to make
7501 us shut up. There should be enough tax money to pay for snow clearing if you just prioritize it better.

7502 You are doing a great job keep it up . Thanks

7503 You are doing a terrible job. Most cities around the country are smaller, have lower taxes and do a far
7504 better job. Shame on you for waiving tax increases and forcing the public to plow while the city takes on
7505 so many excessive programs.

7506 You are doing a very good job!

7507 You are doing an outstanding job with the bike paths!

7508 You [removed] clearing the public sidewalks and stuff your residential fines up your [removed].

7509 You can always do better.

7510 You can do a much better job with the level of money you now have

7511 You can not be all things to all people...

7512 You can not move snow and ice by machine into the spots you mentioned and expect a human to
7513 remove it from curbs etc. That is not even possible. The most a union would allow you to lift without
7514 proper attire and training is about 20 pounds, This would take hours. You are responsible for the city
7515 sidewalks and injuries stop trying to push this on citizens, it was passed in Ottawa long time ago you are
7516 passing the buck to the backs of citizens when the next guy has no [removed] sidewalk.

7517 "You do not have one.

7518 Last year's \$90M surplus came about because you left it to melt instead of doing anything."

7519 You do your best .

7520 You don't do a very good job. Only good job you do is highways which is not fair to those who don't
7521 drive

7522 You don't always clear roads designated as a snow route and not all areas of the city get the same
7523 amount of snow so a parking ban should not be in effect city wide. My street short 20 houses at most is
7524 a snow route, the plows never had problems clearing the roads before, parking ban is overkill.

7525 you don't do a very good job currently, only room for improvement

7526 You don't need to clear residential streets.

7527 You guys need to to improve so many things. If workers are less start hiring people. Calgary is allready,
7528 so back of employment.

7529 You have more of a "Pr" than a "Program". It's dangerous and inaccessible and citizens deserve better.
7530 You want to be a serious 21st century metropolis but won't even clear your roads?

7531 You have more people and less roads than the province of Nova Scotia. They can clear the provinces
7532 roads (all of them) in 3 days you take more than double that while skipping roads. Go learn from them.

7533 "You have NEVRR implemented the snow route ban.

7534 In 7 years. Edmonton has done this almost twice annually. It is always snow, with three days before
7535 deciding, and partially clear roads after a melting or having traffic clear it. Twice this season we have
7536 had snow with plows driving about, NOT sanding and NOT plowing."

7537 You have poor clearing practices and due to this creates other issues during freeze thaw cycles with ice
7538 build up. For a number of years I have called 311 regarding excess maintenance on my street, it never
7539 changes. We have an incredible amount of gravel on our street each spring (which sometimes is not
7540 cleaned until June)

7541 YOU KNOW WE ARE A "WINTER CITY"...BE PREPARED AND READY INSTEAD OF SITTING AROUND
7542 THINKING ABOUT NOTHING, UNTIL THE FIRST SNOWFALL, AND THEN DOING AN EXTREMELY LOUSY JOB
7543 OF IT....THE SNOW AND ICE REMOVAL PROGRAM (if there actually is one, doesn't seem to be) IS
7544 DISGRACEFUL AND EMBARRASSING, TO SAY THE LEAST!!!!

7545 Your current snow and ice program is a complete disaster and disgrace. For the amount of taxes we
7546 overpay you think the city could do better. This program is run by sheer incompetence.

7547 Your kilometers compared to workforce and equipment is too low

7548 "You're so bad at it. It is honestly shocking how terrible The City of Calgary is at snow removal. Like I said
7549 above, fire whoever is responsible for this, got to a city that does good job of snow removal and hire
7550 whoever you need to hire to get this sorted out.

7551

7552 Also take some of those fees on our enmax bills and figure this out. Do not increase property taxes to
7553 solve this issue. It's embarrassing as a ""world class city"" to have such terrible snow removal
7554 strategies."

7555 You've done a terrible job.

7556

7557

7558 Snow and Ice Control Policy Verbatim - Question 8

7559 Question 8: Thinking about the next ten years, what changes would you like to see for
7560 Calgary's Snow and Ice program?

7561

7562 " - City take responsibility to clear residential sidewalks - Better snow management in residential areas-
7563 An actual snow removal program to address windrows"

7564 " - Clear residential roads before cycle lanes which are empty 99% of time

7565 - Clear backlanes snow in big snow dump so that people can get out of houses to work

7566 - Respond faster to residential removal, not weeks but days, people need to go to work, use more
7567 localized plows to clear, not time to wait for ur snail plows

7568 - Raise penalties to over \$500 to the houses that don't clear snow and let it turn into ice causing costly
7569 injuries because of all these irresponsible lazy trashes in the society."

7570 - more crackdown on residents who don't keep up with snow removal and care of icy areas ; - clearing
7571 of bus stops in more efficient and timely manner after a snowfall; - faster response to doing residential
7572 streets after a major snowfall event; - coverage of bus routes by snow plows quicker.

7573 " - Plow the snow in residential neighborhoods. Believe it or not, people in residential neighborhoods
7574 also pay property tax.

7575 - Punish/ticket people for shoveling snow from their property onto other residents properties.

7576 - Punish/ticket people who shovel snow off of their property, onto the road."

7577 -Bike racks consistently available on Calgary Transit busses, and/or availability to bring bikes on the
7578 train within rush-hour windows. -On-street bikeway routes with unprotected infra cleared within the
7579 priority routes, snow bans along areas with bike lanes so that plowing can occur. When lifecycling
7580 driveway aprons, that the slope be less severe, or the sidewalk/pathway kept level as driveways are
7581 major slip hazards - better drainage at curb-cuts, and bike ramps, and clearing.

7582 "Work smarter, not harder" as a strategy going forward for SNIC. Use the city's Complete Streets
7583 strategy and walk scores as criteria to encourage people to get out in the winter for fitness. Bylaw needs
7584 to get really tough with people who consistently ignore shovelling their residential walks. It should learn
7585 from other cities' snow strategies and adopt the right one for Calgary.

7586 . substantial improvements to the quality of service are needed . Calgary is a laggard, especially for
7587 pedestrian accessibility in the high density residential areas of the city, e.g. Beltline . far too little is
7588 done .

7589 "1) Snow should be cleared from downtown streets, not just pushed onto sidewalks.

7590 2) When ""snow day"" declared and people are asked to remove parked vehicles from streets (or have
7591 them towed), and snow plowing equipment is mobilized, then for goodness sake finish the job and
7592 remove the snow versus piling it up at the curb and sidewalk!"

7593 "1)Using a material other than your pickle mix to apply to roadways. How about sand?

7594 2)Actually clearing snow from heavily used intersections for pedestrian traffic. More than once this
7595 winter I've seen crews clearing snow from 17 Avenue and Sirocco Drive SW, where there is very little
7596 pedestrian traffic, only to see people standing in ankle deep snow at Bow Trail and 37 Street SW. LOTS
7597 of pedestrians there!!!"

7598 1. Calgary needs to REMOVE snow, rather than redistribute it for homeowners to deal with, e.g.
7599 snowplows leaving windrows across every driveway. 2. It is very inequitable that in Calgary, residents
7600 are responsible for clearing sidewalks, while in some larger eastern cities with much higher snowfalls
7601 than Calgary, the cities are responsible for the city's residential sidewalks; it should also be the case here
7602 that the city maintains its own residential sidewalks.

7603 "1. Clear snow from all the roads including residential.

7604 2. Salt and de-ice the roads instead of sanding the roads. 3. Buy more snow clearing vehicles.

7605 4. Allocate funds to sub-districts/ group of neighbourhoods so that they can manage the snow clearing
7606 for their own district."

7607 "1. Increased budget for snow removal on sidewalks and pathways.

7608 2. Better enforcement of sidewalk snow removal requirements by bylaw officers. They should not wait
7609 for complaints but be proactive.

7610 3. Better snow removal at controlled intersections for pedestrians.

7611 4. Better snow removal enforcement at strip malls.

7612 5. Publicizing the number of tickets issued for snow removal infractions."

7613 1. More attention to residential streets after a significant snowfall (5 cm. or more) 2. Consider a finer
7614 sand/aggregate to reduce damage to vehicles

7615 100% coverage by plows/sanders in residential areas

7616 24hr citywide snow removal including side streets, yes the costs would be like 10x where we are now
7617 but it needs to be done you cost insurance companies and others far more

7618 A better program for clearing main thoroughfares. Better program for clearing residential streets.
7619 Clearing park pathways in communities.

7620 A decent overall government

7621 A different plan of action for larger snowfalls vs small flurries. We don't need to be doing excess road
7622 clearing if it is minimal and some of the budget needs to be saved for larger storms.

7623 A greater focus on our pathway system, with more streamlining of contractors responsible for sections
7624 of pathway. This will avoid scenarios where only one part of a pathway is cleared before you come to a
7625 section that another contractor is responsible for, and is not cleared yet. These "missing links" of
7626 clearing present a frustrating obstacle to pathway users in the winter.

7627 A huge improvement, not only in the affluent areas of the city. There is definite disparity!!!

7628 A lot less clearing. Tell folks to buy winter tires.

7629 A lot more money being spent to make streets easier to navigate during winter. The city should be
7630 removing snow from streets.

7631 A more comprehensive strategy that is not reliant on Chinooks and warm weather to clear roads and
7632 walkways.

7633 A more consistent approach to residential clearance. It is all very well having the main thoroughfares
7634 "bare and dry", but if you cannot get to then, what is the point of clearing them?

7635 A more efficient system similar to Ontario or Quebec where snow is removed in a timely manner and ice
7636 build up prevented sooner. Ensure there is equal removal services across the city

7637 A more innovative way to clear without creating windrows around vehicles and a better way to clear
7638 packed ice and snow at intersections other than just add more pickle.

7639 A more location specific approach, with a map database maintained by the city, should be used to
7640 prioritize snow maintenance efforts on all types of roads concurrently, while monitoring and adapting in
7641 real time to trouble areas. Priority based strictly on traffic volume is a very blunt method.

7642 A plan for alley ice/snow removal that doesn't include higher taxes, possibly subcontract alleyways,
7643 especially when they need to be accessed for garbage removal, should be added in city budget. Similar
7644 to gravel cleaning, vehicles should not be parked during heavy snow, even if not on a snow route.

7645 Pointless to drive a plow down middle of roads creating large banks and forcing vehicles to share space
7646 in the middle.

7647 A plan that includes timely snow removal and ice mitigation. This includes sidewalks and pathways on
7648 city property. Calgary's current system is abysmal at best.

7649 A program for people with physical conditions that make their snow removal difficult or dangerous to
7650 receive snow removal through a volunteer or other program. As an example, I have cold induced asthma
7651 and clearing the snow leaves me struggling to breathe each time. We recently became low income due to
7652 my husband's disability and can't afford to hire a service. I'm sure we aren't the only people in this
7653 situation and it sucks feeling all alone with the situation.

7654 A significant improvement is badly needed in Calgary's Snow and Ice program.

7655 A sustainable plan that addresses snow fall and maintains the service to keep Calgary safe. You don't
7656 want us working at home but out in world yet winter commuting is scary. ROCKS Damage my car!!!!
7657 Salt also damages my car and our roads. Having snow moved fully not just pushed to allow a path of
7658 traffic. Snow ridges/walls are dangerous too

7659 A trend toward a city where people don't need a car because it is too dangerous to travel any other way.
7660 abandon the use of any materials or ice/snow removal practices that are detrimental to the
7661 environment

7662 Ability to adapt more quickly and over the long term as weather patterns change.

7663 Ability to contract out snow removal services when there is a large snowfall

7664 Above walkways, lane entrances and sidewalks should be safe for walkers now not 10 years from now

7665 Absolutely better maintenance at all LRT stations (not just once a day but throughout the day!)

7666 Access and use for people of all mobility levels should be maintained and improved upon. I never want
7667 to see another person in a wheelchair have to use a main roadway since the sidewalks haven't been
7668 properly maintained and windrows have overwhelmed the sidewalk use.

7669 Access to free ice removal products and gravel to residents and knowledge of it. I feel twice on ice
7670 walking to the bus in the morning.

7671 Accessible, safe walkways for all citizens. Prioritize walking over driving.

7672 Actual clearing. If you can't take the snow away then could there possibly be big piles created at the ends
7673 of streets that are not in the way?

7674 Actual machines to remove snow rather than just have it collected on the side.

7675 Actual snow removal from streets/curbs along Snow Routes and in the merchant shopping areas (Marda
7676 Loop), and seasonal overnight parking bans along those snow routes (main bus routes).

7677 Actual snow removal not moving it for the public to deal with it.

7678 actual snow removal on residential streets

7679 Actual snow removal would be nice. The number of accidents because of your horrible snow removal
7680 program

7681 Actual spots cleared for the disabled.

7682 Actually clear snow away more often so you can see coming out of streets and driveways plus ability to
7683 safely walk across roads without chances of falling

7684 Actually clear the roads. Take a strong look in any big city in Ontario. They make the Calgary roads
7685 department look like smurfs. NE Calgary is lower on the list than any other city and that is not
7686 acceptable.

7687 Actually clear the sidewalks and all pathway systems. Not everyone can get around in a car. Safety of
7688 path systems, stairs and sidewalks should be a priority. Main roads clear themselves with the shear
7689 volume of traffic.

7690 Actually do some proper snow removal instead of just throwing stones on it.

7691 actually doing snow removal?! actually preventing ice build up ?!

7692 Actually effectively do something for the taxes we pay for. Lower wages for council and input
7693 efficiencies into all roles and work in the city and there would be plenty of budget to properly serve the
7694 citizens who pay for everything.

7695 Actually get ahead of a storm and plough; plough residential streets regularly. Shouldn't need a truck to
7696 get off my driveway or down my street.

7697 Actually getting to the asphalt and not just having the the plow push the top layers off and creating
7698 packed icy snow to drive on

7699 Actually plow and remove snow in residential neighbourhoods, especially in cul de sac's.

7700 ACTUALLY PUT DOWN SALT ON THE ROADS

7701 Actually remove snow and plow all roads. Do it within 12 hours.

7702 Actually remove snow, not just push aside. Montreal does this.

7703 Actually remove the snow in neighborhoods. Presently the snow is just pushed to the side where people
7704 park and is left to melt

7705 Actually removing the snow. I pay taxes for this, and it is snow relocation right now, not removal. Tax me
7706 more... remove the snow from the major roads.

7707 Adapt more quickly to the frequent and extreme changes in surface issues, particularly when ice is
7708 involved.

7709 Add more lights, physically separated biking lanes and overall strategy to make year-round cycling a safe
7710 and appealing strategy that accounts for 20% of movements by residents.

7711 Adding more plows on the road, including residential areas. Not waiting for 24 hours after a snow fall to
7712 start plowing. Plows should be working all hours of the night and ensuring safe roads for people's
7713 morning commutes. Investing more money into the safety of our roads during winter conditions.

7714 Addition of snow removal in residential areas and pathways. Look for contractors who are willing to put
7715 their blades on the ground instead of plowing and leaving a layer of snow. I noticed this with the private
7716 contractors hired by the city.

7717 Additional plows added during heavy snowfalls, understanding that there is a cost related to this


7718 Address road issues partially with winter tires laws and reduce road salting that can damage waterways.

7719 Addressing early identified issues. More timely snow removal to minimize packing in and icing up.

7720 Adequate snow and ice removal on ALL residential streets, pathways and sidewalks with enforcement of
7721 bylaws when necessary and assistance programs for those who require help, regardless of their age,
7722 abilities or income.

7723 "Adequate, timely & frequent snow plowing, clearing,
7724 & sand & gravel (or another eco-friendly & safe) application to ensure the road conditions are always
7725 clear & safe on an ongoing daily winter basis.

7726 Including when slippery conditions & black ice are present.

7727 To also enforce the clearing, safety & accessibility of all business parking lots , sidewalks & handicapped
7728  sidewalk access ramps."

7729 After a huge snow storm and after doing the main routes & transit routes, check if the residential streets
7730 need some help. Also, sometimes in the spring the side streets can get very icy and it would be nice to
7731 have some gravel put down. I know that residential streets are not a priority but sometimes with
7732 Calgary's weather they need help.

7733 Again - its ridiculous to put responsibility on to citizens with "asking" of public shoveling. Could you pay
7734 us back a "fee" to do your work? No - I forgot - its our fees.

7735 Against requiring residents to clear sidewalks that is an access to an alleyway. I am 61 years old have an
7736 alleyway next to me and am a snow angel. I clear snow for 6 houses, one is a corner lot and there are
7737 two alleyway crossings. There are a lot of cars driving in and out of the alleyway the sidewalk at times
7738 ices, this is unsafe for me to be out there and get hit by a car.

7739 All city sidewalks must be cleared by city workers, at least in high traffic pedestrian areas.

7740 All intersections should be sanded after a snow fall.

7741 All public roads must be passable (my truck is equipped with winter tires and weighted with 90
7742 kilograms of gravel in the box; the fault is not my own—the road is not maintained in a manner that
7743 permits travel and going down the alley, also not maintained, is often impossible, due to ice, flooding). I
7744 am not expecting roads to be totally free of snow, but a vehicle should be able to use it. In the case of a
7745 hill (as mentioned above), this entails sanding or gravelling and removal of ice.

7746 All public sidewalks cleared

7747 All residential roads flattened to drivable within 2 days of snow stop time. Snow removed from
7748 windrows in the later days of the plan.

7749 All residential streets in Calgary need to be plowed down to the pavement.

7750 All roads cleared after a snow fall.

7751 All roads need to be plowed period! We should not be afraid to drive on any city street when it snows
7752 and risk being in an accident because of icy roads.

7753 "All sidewalks and pathways should be cleared by the City. The most-vulnerable users should get the
7754 first and highest-quality service.

7755 Reduce road maintenance if budget is an issue."

7756 "All sidewalks are included

7757 I'm tired of bike lanes being maintained but not sidewalks"

7758 All streets should be cleared. There should be regular cleaning of the residential areas, no snow should
7759 be left on the road.

7760 Allocate a snow clearing budget appropriate for a winter city, this should be one of the top priorities in
7761 the budget.

7762 Already stated earlier starts

7763 Although I am diligent about cleaning the city sidewalk adjacent to my home this is not consistently
7764 applied by other residents. More education is required to encourage better cleaning by residents where
7765 required. The City has to do a better and quicker job of cleaning sidewalks where it is not required of
7766 residents. The City needs to do this within the 24 hours it expects residents to do it. It is difficult to
7767 enforce a 24 hour requirement of residents when the City doesn't also adhere to it.

7768 "An actual snow removal program. We live in a city in Canada. Snow comes every year. And yet all city
7769 services come to a stand still at first snow because we're unprepared?

7770

7771 It's. Every. Year."

7772 An education program to remind Calgarians that the trade-off is better snow/ice removal vs. higher
7773 property taxes. I've lived in Calgary for 30 years and I've noticed the impact of climate change as an
7774 increase in the number of freeze/thaw/freeze cycles that cause most of the sidewalk and back lane
7775 issues.

7776 An increase in the quality of the snow removal in residential areas

7777 An increased concentration on walking and biking trails especially in residential areas.

7778 An overall reduction in the program to a bare minimum.

7779 Anti-icing leading up to intersections. Sand and salt leading to to intersections. Both of these for all
7780 roads 50km/h and up.

7781 Arrange for salt to be used during periods of warmer weather so the ice can be cleared away from roads
7782 (-9C).

7783 As above - changes to the bylaws to reflect land use changes in recent times, that is, spaces to live, work,
7784 and play in one small area requiring snow clearance at night. 3am is excessive, especially when stores
7785 don't open until 10am.

7786 As climate change becomes more prevalent, the program will need to be more responsive as the
7787 severity of snow storms will likely increase and be more volatile. Prepare to be flexible and responsive to
7788 safety and accessibility situations. As more people take up cycling, walking, etc - all transportation ways
7789 will need to be attended to and it won't be ok to just move snow from the road to the sidewalk and
7790 back.

7791 As I told we expect some good washrooms accessible to all.

7792 As much snow REMOVAL as possible.

7793 As our population ages and the amount of tax paying residents increases it is imperative that we focus
7794 more on removing snow and windrows from snow zones and transit bus zones.

7795 as previously mentioned

7796 "Asking residents to clear the build up of snow at the edge of the road and sidewalk??? How would that
7797 even work? Sure you should be shoveling onto your lawn and not the street, but what? you plow my
7798 street and leave a massive bank on the side of the road and I'm supposed to grab a shovel and clear it?
7799

7800 Or walkways between houses? How would Neighbours split that? What about the 90% of them that are
7801 not paved flat?

7802

7803 Were these suggestions made by people who have never shoveled snow?"

7804 At the very least start clearing off major intersection connecting to the deer foot. Maybe put dirt and or
7805 salt at intersections so I don't fear for my life.

7806 Augmented snow plowing in residential streets, replace damaging rocks with smaller gravel.

7807 Automatic enforcement of lack of snow removal in residential areas.

7808 Avoid drifts in front of driveways please!

7809 Bare pavement to prevent future injuries and fatalities.

7810 Be a modern city and clean all roadways. This is a fundamental requirement.

7811 Be better

7812 Be consistent with all areas of city particularly bus routes and residential routes

7813 Be consistent. The 7 day plan is virtually useless. Last winter we had the hand-built stuck in the middle of
7814 the street. Sent in picks, requested road cleaning and no one bothered to show up. Flagged down a plow
7815 at 2am and they never received my 311 request. The lack of communication between 311 and roads is
7816 appalling

7817 Be innovative and look for other solutions, what is Finland, Sweden and Norway doing in their urban
7818 setting that Calgary could also do. My wife is from New Brunswick and she thinks they do better during
7819 winter season.

7820 Be like Montreal. It should be safe to travel in the city

7821 Be more adaptive and be able to scale as needed

7822 Be more cost effective and consistent in snow moving. Notice I didn't say snow clearing. City of
7823 Calgarys moves snow not clears snow.

7824 Be more respectful to people sleeping at 5am. Modify bylaws to prevent disrespectful entities from
7825 abusing the rules.

7826 Be more responsive across the city not just the inner city and main highways. After all we all pat taxes.

7827 Be prepared for the predicted snowfall.

7828 become responsible for clearing residential sidewalks. Plowing down to the pavement and more
7829 sanding.

7830 Being able to eventually tackle a huge snowstorm quicker. When we get huge snow dumps every year it
7831 sometimes takes a week to get the residential area roads cleared enough to drive on

7832 Being able to walk/ride around the city

7833 Being increased for better road conditions, Better prepared for up coming winter storms.

7834 "Being more proactive with heavy snow falls.and clearing

7835 City website to report sidewalks bot being shovelled can be difficult to locate"

7836 Better cooperation between the city and the school boards - where you have two schools and a soccer
7837 field beside each other, get a deal where it only takes one crew to come and clear the whole area - not
7838 one crew from each organization only clearing their part of the sidewalks.

7839 Better ability for drivers to flag icy intersections that need immediate re sanding

7840 Better access to biking and transit! Lets take the city back from cars! Lets not let winter be an excuse!

7841 Better access to park paths.

7842 Better accessibility for pedestrians, cyclists & transit riders.

7843 Better accessibility for seniors and disabled in all aspects of snow removal. Currently this is not
7844 happening and needs to be taken care. As the City residents age trying to get through to a bus stop with

7845 windrows on wheelchair ramps and at the bus stops is an ongoing challenge that they face every winter.
7846 And the disabled also need better accessibility for wheelchairs and other mobility devices that they use
7847 for accessibility with trying to use transit to do their their daily routine.

7848 Better and efficient snow budget utilization.

7849 Better and more consistent snow clearing.

7850 Better and more frequent sanding of residential streets

7851 Better and more snow clearing

7852 Better bus stop plowing for those who bus. I hate that my residential neighbourhood, and even
7853 sometimes the sidewalks by the school, are not plowed. So many kids around, it's dangerous.

7854 Better care of residential streets

7855 Better clearing across the city. Snow removal, not just shuffling it around on the streets. I'll accept (even
7856 welcome) a tax increase to support this.

7857 Better clearing and salting/sanding around bus stops and crossings to the bus stops, clearing and
7858 salting/sanding of paved back lanes to make these areas more accessible and safer to walk and drive, I
7859 have fallen several times in the last 10 years and once I even had a concussion, this has led to the fact
7860 that I am no longer going out in the winter when not desperately needed as when getting older, falls will
7861 be even more dangerous for me (I am now 60 years old),

7862 Better clearing for pedestrians.

7863 Better clearing of bus stops and crosswalks

7864 "Better clearing of heavily trafficked sidewalks and crossings.

7865 More compliance of residents to clear their sidewalks"

7866 Better clearing of icy hills and bridges, pay overtime to city road workers when snowstorms happen on a
7867 long weekend

7868 better clearing of residential roadways, and corners.

7869 Better clearing of sidewalk / crosswalk connections, particularly where plowing for bus routes pushes
7870 heavy piles of snow up in front of these access areas, which impedes people with mobility issues.

7871 Better clearing of snow on sidewalks and pathways. I may travel mostly by vehicle but I walk the dog for
7872 1-2 hours each day and the majority of the sidewalks and pathways in my area are cleared by the City.
7873 They need to act faster in removing the snow and, if there is ice below the snow, deal with it instead of
7874 leaving it.

7875 Better clearing of snow. We moved from the Calgary to the GTA for 3 years and we're amazed at the
7876 snow removal there.

7877 Better commitment to clearing snow that is inclusive for commuters of all types and of all abilities.

7878 Better commitment to maintaining safe pedestrian and cycling infrastructure.

7879 Better coordination of pathway clearing (i.e. wider walking path, more areas, don't leave out segments
7880 on bridges). Identify high priority pedestrian facility clearing based on usage. Develop priority clearing
7881 routes through neighbourhoods that get cleared in more timely fashion. Determine what collectors
7882 have enough traffic that prevents snow buildup under certain temperatures, that does not require
7883 clearing in order to find some cost savings.

7884 Better cycling/pedestrian path maintenance. This will increase ridership as seen in countries such as
7885 Switzerland.

7886 Better decision making for snow routes. Enough time for people to move their vehicles. It seems it
7887 doesn't always follow the guidelines.

7888 Better early response especially on routes to and from schools and on hills. Need to improve drainage in
7889 old neighbourhoods in order to help manage ice and snow. In Crescent Hts, for example, there are
7890 many instances where the streets are not angled well enough towards drains resulting in frozen pools
7891 and very difficult to walk across the street at crosswalks. This is more of an ice management problem
7892 than a snow and ice clearing problem but it is the biggest issue in my area.

7893 Better enforcement of residents who flagrantly and repeatedly fail to remove ice and snow from
7894 sidewalks.

7895 Better enforcement on residential sidewalks and increased service on roadways.

7896 Better equipment so it becomes effective before a chinook

7897 Better equipment to better do the complete job. (ie. No windrows)

7898 Better equipment to provide better service.

7899 better handling of those sheets of ice that build up on streets in colder periods.

7900 Better job of snow removal

7901 Better maintenance of roads at intersections. Less use of rocks and salt on residential side streets. It's
7902 killing our lawns (and likely our rivers). Availability of 'free' sand in each community so that residents can
7903 easily access it for their sidewalks. Would prevent so many slips, falls and injuries. Improved
7904 management of icy alleys with rocks, no salt. Better maintenance of sidewalks not owned by residents.
7905 Better oversight of neglected residential sidewalks.

7906 Better management of resources by collecting data to monitor what is being done by field crews and
7907 acting on the analysis of that data

7908 Better monitoring and penalties for homeowners who don't properly clear their sidewalks of snow and
7909 ice--particularly ice.

7910 Better night time clearing during snow storms. Better pathway maintenance, preferably with motorized
7911 brushes.

7912 Better overall snow removal at the lowest cost to the tax payer.Help

7913 Better plowing and sanding of all roadways.

7914 better plows on sanding trucks.. tow behind plows to clear more roads at one pass. decrease the bike
7915 lanes clearing to after all roads are done

7916 better priority in residential areas

7917 Better Residential snow removal and ice removal , so every Calgarian can enjoy the long winter month
7918 outside , regardless of mobility ,especially seniors , that are stuck indoors for 6 month , because of fear
7919 of falling and braking a hip, shoulder etc.

7920 Better residential and major road snow removal and maintenance and improved bike lane snow removal
7921 and maintenance.

7922 Better residential and more enforcement of homes and businesses who don't comply.

7923 Better residential care

7924 Better residential clearing. I get it costs money but we're the only major Canadian city that doesn't do
7925 this.

7926 better residential road service

7927 better resources for elderly who cannot shovel their own walks fair entry home maintenance program
7928 does nothing. They just call you and say youve been approved but nobody available to do the actual
7929 work makes no sense

7930 Better road clearing of snow and ice.

7931 Better service

7932 Better service from the city.

7933 Better Services

7934 Better snow and ice removal all around.

7935 Better snow cleaning program and coordination, more budget for snow cleaning to maintain safety of
7936 drivers

7937 Better snow clearing and sanding on major roads and quicker snow removal on residential streets. if the
7938 residential road does not need plowing then don't do it!

7939 Better snow clearing and sanding. Cars need to be able to get around safely as well as pedestrians need
7940 to be able to get to transit stops safely. Snow removal has not been good in Calgary for years

7941 Better snow clearing at bus stops

7942 Better snow clearing services.

7943 Better snow removal from all roads.

7944 Better snow removal from residential streets and sidewalks, and clearing storm drains to prevent
7945 flooding.

7946 Better snow removal in all areas

7947 Better snow removal in all areas of the city i.e. highways, intersections, exit ramps , on ramps, side
7948 streets, laneways, alleys.

7949 "Better snow removal in residential areas.

7950 Taking care and recognizing the needs of people with disabilities when considering snow and ice
7951 removal."

7952 Better snow removal of roads. Snow clearing sucks compared to other major cities accross the country

7953 Better snow removal on city streets and bus stops. Calgary has never done a good job of snow removal
7954 and they should do better. People with disabilities and seniors needs to be able to get around. Calgary's
7955 taxes are pretty low so if I needed to pay a little more for better snow removal I would

7956 Better snow removal on residential streets!!

7957 Better snow removal or icy road treatment

7958 Better snow removal so less accidents and people can still go out into stoney etc without worrying

7959 Better snow removal.

7960 Better supervision of the workers paid to clean public sidewalks and around bus stops. The area beside
7961 Acadia Swimming Pool has often been missed. Pile of ice between the sidewalk and #99 bus shelter this
7962 week near Co-op Grocery. Icy median between #10 bus and Fish Creek Library.

7963 Better support I residential areas. More timely removal in major routes

7964 Better total snow removal from routes. Not just pushing snow aside. Similar to Edmonton.

7965 Better tracking of vehicles. Fire the people not working efficiently. Faster reaction time to snow fall on
7966 main roads.

7967 Better training for operators - too often see plow trucks plowing bare pavement. Better scheduling and
7968 use of contracted operators to reduce cost and cut back on City owned/operated fleet

7969 Better training of snow plow operators (get lessons from Ontario as to how to effectively clear roads).
7970 Operators need to learn the layout (and new city curbing!) of streets on assigned routes.

7971 Better, faster clearing on sidewalk and pathways

7972 Better, less use of salt. Pink roads are not appropriate, it's not good for the environment or for the
7973 City's budget.

7974 Bike lanes as last priority. Residential snow removal to be prioritized over cycle lanes

7975 Bike lanes should be the last areas considered not the first. Waiting for chinooks dies not constitute
7976 snow removal

7977 Bike paths NOT a priority. Cater snow removal to the majority.

7978 Bike paths should not be considered priority 1

7979 Budget and ake more effort to REMOVE snow windrows, rather than leaving them in place.

7980 Bus in Belmont SW

7981 Bus routes should be cleared right after storms.

7982 Buy better equipment! Buy proper wing plows (yes, like they use on major highways) too replace the
7983 little blades you put under trucks. I group up in Ontario, even small centres had proper plows. "Blading"
7984 of residential streets several days after a snow fall is a waste of time and resources. They do a terrible
7985 job. If you had proper plows a single pass would clear the roads better saving time and fuel.

7986 Buy more plows and get that snow off the road.

7987 By laws set for all businesses, homeowners, facilities etc be required to ensure all areas are free and
7988 clear of snow and ice

7989 Bylaw officers monitoring and enforcing sidewalk clearing. Also, city owned sidewalks should be
7990 managed under one department (roads, parks, whatever), and not the department of where a particular
7991 sidewalk is near.

7992 Bylaws that allow the city to clear the roads, laneways and sidewalks more easily. And better melting
7993 agents used for safer driving.

7994 Calgary does a sufficient job of cleaning streets, almost too sufficient...a grader cleaning one inch of
7995 snow doesn't make sense or cleaning alleys with one inch

7996 Calgary is a winter city - why do they not understand how snow removal works - look at Edmonton and
7997 other winter cities - they get it, Calgary does not

7998 Calgary needs to review other jurisdictions policy and implement one that doesn't rely on sanding and
7999 "polishing" the snow. I believe the policy to ignore residential roads and Level 2 roads creates a
8000 significant burden on our citizens and our emergency support teams.

8001 Calgary should clean all windrows and do not block driveways, there is a way without costing much (get
8002 rid if top heavy management)...figure it out without taking more money from taxpayers and paying for
8003 useless things like raises and security systems for councillors

8004 Calgary should clean snow every night from every main road. Do not leave snow to become water and
8005 wait for chinook winds.

8006 Calgary to actually remove snow from the roads and not just pile it to the side. Priority 1 routes (not just
8007 downtown) are actually cleared of snow by the morning after so fewer accidents take place.

8008 Calgary will be an aging city. With climate change we can expect more snowfall each year. This needs to
8009 be a priority.

8010 Ceasing to provide residential street snow clearing other than main thoroughfares. Individual
8011 responsibility to living in the Canada with Canadian winters and creating a law requiring winter tires.
8012 Responsive and timely snow clearing

8013 "Change City Bylaw Officers mandate.

8014 Move to monitoring and prevention versus reactive (sitting back and waiting for 311 complaints from
8015 neighbors)

8016 Implement winter tires

8017 Perhaps on poor weather days, promote transit with 50% off fares to get people off the road and onto
8018 transit.

8019 Partner with communities. Provide them some funding to clear some more pathways. Most of the new
8020 communities already have equipment so likely just have to make some new agreements."

8021 City assume responsibility for clearing residential streets and sidewalks.

8022 City Bylaw requiring all vehicles on the roads from Nov 15 to Mar 15 require winter tires.

8023 City clean sidewalks, or at least demand building owners clear without someone having to report them if
8024 they don't.

8025 city clear all sidewalks, roadways and driveway accesses i.e. not plowing-in

8026 City clearing of sidewalks, or at the least, ensure property owners clear sidewalks without having to be
8027 reported.

8028 City does a great job with pathways

8029 City Hall doesn't listen to the people anyway, why bother with this question.

8030 City is expanding very fast but service quality is very low in all areas

8031 City maintaining residential sidewalks

8032 City needs to contact services for residential roads snow removal. Every single street needs to be clear
8033 from snow

8034 City of Calgary needs to step up and not try to throw the responsibility of communities all on home
8035 owners after all we pay the same property tax as Quebec and Ontario and their side walks are plowed
8036 and cleared by the city right after a snow fall. The city needs to step up cleaning the NE community
8037 because they don't even clear the streets which is sad and feels like discrimination.

8038 City responsible for clearing snow drifts, alley ways, Ice on pathways between alleys

8039 City should come up with the plan where they can clean the snow Asap after snow fall.. or Provide free
8040 sand or salt to the home owners so they can do it by their self's.

8041 City should significantly increase their scope of snow and ice clearing to include residential pathways
8042 and connecting routes (community hubs/transit zones/retail & park areas). We are a young active family
8043 of six and struggle to remain active locally given the pathway state. I the see old, infirm, very young or
8044 disabled people struggling with intermittent patches of ice or windows of ice & snow on pathways and
8045 pedestrian crossings. This should really not be the case in Calgary in 2022.

8046 City takes more responsibility for clearing snow

8047 City taking on the responsibility to clear more streets and walkways.

8048 City to clear all streets and sidewalks. Most other major cities get it done and manage to budget for it
8049 with lower property taxes.

8050 City-maintained residential sidewalks

8051 Clean and haul away snow

8052 Clean community streets

8053 Clean our streets some seniors can not shovel and it is expensive on fixed income

8054 Clean our suburbs and pathways.

8055 Clean out the windrows against barriers on higher speed roads like Glenmore Trail.

8056 Clean residential areas please

8057 Clean residential streets and actually remove the snow from all streets, not pile it by the curbs.

8058 Clean residential streets and sidewalks.

8059 Clean streets like Montreal and have them done in 1 day not 1 week.

8060 clean streets!!!

8061 Clean your own sidewalks. If not, remove the sidewalks from residential areas. it is absolutely ludicrous
8062 to see a city owned sidewalk sweeper drive down a sidewalk and only switch on when it is in front of
8063 city owned property like a park, and then immediately switch off when a residential lot is encountered.
8064 What a waste of time and money when a unit is already in the area following the same route.

8065 Cleaning all residential streets that have ice ruts. Making bus stops and curbs at residential intersections
8066 clear so those mobility challenges to cross safely

8067 Clear all MUP's and ensure access is open. Plow MUP's so that the snow ends up on the low side and
8068 doesn't create iced paths when the snow melts.

8069 Clear all roads and bike paths

8070 CLEAR ALL ROADS PROPERLY ESP SIDE STREETS. HIGHWAY LANES ARE A JOKE AFTER A SNOWFALL. ALL
8071 YOU CAN SEE IS 1 LANE. WHAT A DISGRACE.

8072 Clear all roads. Put a snow plow on the garbage trucks and get a two for one deal since they are driving
8073 around all of the neighborhoods anyways

8074 Clear ALL streets, circles and walkways etc within 24 hrs like every other major city in other provinces
8075 are able to do.

8076 Clear and REMOVE the snow. We aren't saving money by fixing the damage from the windrows and the
8077 resulting meltwater. Especially in high traffic innercity residential areas with narrower roads and terrible
8078 water infrastructure. Do the bike paths last, we really go out of our way to help 50 people and ignore
8079 the other 1+ people living here. More contractors should be hired to clear more of the snow in
8080 residential areas.

8081 Clear areas of mobility within one-two days instead of waiting for chinooks to melt it

8082 "Clear bike routes. Clear pathways. Clear sidewalks.

8083 Only then should you start clearing roads. And then, only clear bus routes. Making modes _other_ than

8084 driving more convenient is the only way to fulfill your climate obligations."

8085 Clear entrance and exit ramps for highways.

8086 Clear expense reporting for snow removal per year. Trending costs but also looking at key performance

8087 indicators such as number of accidents related to snow

8088 Clear more faster and continue clearing.

8089 clear residential roads - all.

8090 Clear residential roads once the main roads are clear.

8091 Clear residential streets and paths

8092 Clear residential streets so we can get out of our communities. Don't just wait for it to melt.

8093 Clear residential streets when people ask

8094 "Clear roads not leaving any snow behind - snow clearing is nil

8095 Accidents would be reduced and Spring clean up would be better less snow

8096 Parking bans on avenues and Blvds

8097 no matter how much snow falls"

8098 Clear snow from all residential roads. Similar to Montreal and Toronto.

8099 Clear snow from on road bike lanes. Clear snow from pathways that connect roads. Clear snow more

8100 often on the road down to Edworthy park.

8101 Clear snow from residential roads

8102 clear the bike lanes. Its honestly insane much of the world has been doing this for 50 years

8103 CLEAR THE DAMN ICE AND SNOW INSTEAD OF RELYING ON CHINOOKS! Do your damn job and do the

8104 things that impact ALL citizens not just your stupid pet projects!

8105 Clear the main artery roads. You've allowed sprawl to happen. Focus on the main roads first.

8106 Clear the residential roads

8107 CLEAR THE RESIDENTIAL STREETS. If I I knew it was such a [removed] I wouldn't have moved to this

8108 hicktown.

8109 Clear the roads and at least the hedgerows in residential areas. Stop plowing bike lanes. Use is

8110 ridiculously low in winter.

8111 Clear the roads and sidewalks! This year the Deerfoot was the worst snow clearing I have ever seen. I
8112 feared for my family safety when I drive an all wheel drive van with snow tires.

8113 Clear the roads more efficiently

8114 Clear the roads properly and in a timely manner and stop waiting for a Chinook to come through

8115 Clear the roads! Remove the snow and ice!

8116 Clear the roads, rely too heavily on a chinook coming to do it

8117 Clear the roadways properly and consistently.

8118 Clear the snow from inside the streets. Not only on main roads.

8119 Clear the snow less excuses. It snows here in the winter be prepared. You expect the residents to clear
8120 so should you

8121 Clear the streets and lanes better. Enforce the no parking on city mandated snow removal days.

8122 clear windriffs and plough (riffs in residential roads but increase taxes in those communities to meet
8123 service provided

8124 Cleared of snow roads

8125 Cleared roads around residential areas

8126 Clearing "smart" instead of just clearing. The plows always race down our street to get to a priority
8127 route. Then they return, often in less than a day to plow our street. Why not put the blade down on the
8128 way to the priority? Our street, Capri Ave NW, between Brisbois and Charleswood Dr has a grass
8129 boulevard on the north side and 2 large green spaces. Very few cars park on that side of street. Why not
8130 plow east-west on all passes and push all snow to boulevard instead of creating large windrow

8131 Clearing major roads faster, a higher budget (this is Calgary and we do get snow). Take some of the
8132 Golden Pension money and put it into the streets & roads.

8133 Clearing of all asphalt pathway and walkways. I'd like to see the City invest in smaller equipment so that
8134 more innovative facilities can be implemented in the future.

8135 Clearing of residential streets

8136 clearing of residential streets, cars not being buried by snow plow pile up, bus stops and adjacent area
8137 clear of snow and ice.

8138 Clearing of side roads and walking paths.

8139 Clearing of snow and icy as it falls and not letting it build up. Less use of gravel and salt. Sand and finer
8140 articles will suffice.

8141 Clearing of snow in all residential areas like other Canadian cities ex. Montreal

8142 Clearing residential pathways. I have offered to pay to have them cleared and was told it was illegal.

8143 Clearing residential roads and clearing the snow from driveways once grader had passed

8144 Clearing snow and ice has to be a bigger priority even if it costs more.

8145 Clearing snow faster than the 7 day snow plan.

8146 Clearing snow from residential roads

8147 Clearing snow in residential areas . Period . Its Embarrassing !

8148 Clearing snow to pavement, and not relying on the 7-day removal program. With frequent snowfalls it

8149 can take too long to get secondary streets clear and safe.

8150 Clearing snow/ice on feeder roads to c-train stations in residential areas that are not a snow route

8151 should be included in program.

8152 "Clearing the areas at the curbs, as stated earlier.

8153 When snow fall is heavy, clearing residential streets. Once the snow starts to melt, if the pack is thick,

8154 the ruts make driving dangerous to both safety and the vehicles."

8155 Clearing the pathways and walkways consistently to permit people walk more on winter time. Improve

8156 the snow clearing and icing plan, get out and do service on the streets and roads before snow is packed

8157 and ice are formed making even harder the task for the plow truckers. Increase the residential road

8158 snow clearing and sanding-salt service, specially in attendance time.

8159 Clearing the roads better to bare pavement along with the pathways.

8160 Climate change may take care of many of the problems. Attention must be paid on environmental

8161 impact of the chemicals used.

8162 Climate change will mean more constant need for clearing streets or snow and of gravel when it's warm.

8163 Communities need to be engaged in the process. The program needs to see better communication and

8164 the use of more contractors, while reducing staff that are kept on year round which are not adequate

8165 for any of the work they do. ie snow removal crews do paving in the summer. Let's get experts that do

8166 one area well and stop trying to keep people on the payroll

8167 "Community and residential street cleared within 24 hours of major snow fall. We had to help push

8168 multiple neighbours' cars on our street as they kept sliding on the snow and ice weeks after major snow

8169 fall. Would the city be liable if I injure myself in this situation? Or am I expected to just stand by and

8170 watch as multiple vehicles marginally miss the concrete retaining wall?

8171 The upcoming Chinook should not be a reason to avoid clearing residential streets."

8172 Community sand/salt boxes installed to help citizens take care of pathway entrances, engineered

8173 walkways, laneway aprons and uncleared pathways

8174 Complete overhaul.

8175 Complete program for pedestrians and cyclists in Calgary. I would like to see way higher proportion for

8176 active modes users in residential areas and along main streets. More responsibility for building owners

8177 to clear intersections/aprons next to their buildings so it's more accessible for everyone. it's complete

8178 unacceptable that someone in a wheelchair cannot travel outside in Calgary when there's snowfall.
8179 PLEASE OUTLAW SNOW BLOWERS IN CALGARY - horrible for the environment and my ears/sleep.

8180 Completely funded by the City

8181 Compulsory impound of all abandoned vehicles illegally parked during snow events.

8182 Connect communities with clean pathways and roads for cyclists. Create options / corridors where
8183 cyclists feel safe riding.

8184 Consider allowing residents to plow their own streets.

8185 Consider the area's needs and not just use a generic formula across the city. Some areas needs are
8186 totally different from others. I think this needs to be considered more.

8187 Considération for non vehicle users adjacent to busy roads- road clearing shoul not impede pedestrian
8188 and bikes.

8189 consideration of an aging population in all residential areas and their access to transit and walkways

8190 Considering the state of the current plan, I would like to see the city finally actually put a snow removal
8191 plan into effect.

8192 Consistancy

8193 Consistency

8194 consistency in clearing walkways/paths, and educating residents to clear their snow onto their lawns not
8195 the road. that way both the roads and sidewalks can be maintained

8196 Consistency in enforcing rules, actually removing the snow from the street not pile it up against the
8197 sidewalk, or curb for it to stay there for most of the winter. Trying to crawl up and over these piles is
8198 dangerous.

8199 Consistency in getting out.

8200 Consistency. I know that we seem to rely on chinooks, but with the weather changing we need to look at
8201 a more consistent method of clearing and maintaining all roads, not just the main ones. Maybe have a
8202 call in line for raids that get too bad (rutted) so they can be cleared?

8203 Consistent and reliable snow removal on main road and in residential areas

8204 Consistent application of program

8205 consistent plowing

8206 Consistent responsiveness to snow removal in city streets

8207 Consistent sanding of residential streets. Plowing would be nice but too many streets and do not need
8208 any more increase in our taxes.

8209 Consistent, more local trucks if possible so we don't have to wait for out of city province ones to show
8210 up.

8211 Consultation with Winnipeg - where they know snow.

8212 Continue the good work!

8213 Continue to address snowfall and maybe have snow removal

8214 Continue to improve service for walking, biking, and transit.

8215 Continue to maintain snow and ice removal in a timely way to reduce injuries. Clear major roadways

8216 and then secondary roads quickly to reduce injuries and accident s

8217 Continue to maintain the priority roads, then bus routes, then side streets at least 1 time after large

8218 snow falls.

8219 Continued investment in new technology to improve clearing of snow and ice. Increased number of

8220 plows and personnel to clear faster and better manage larger snowfalls. Doing additional clearing in

8221 residential areas after large snowfalls.

8222 Continued service and improvements to buildup clearance between path and road

8223 Continuous Improvement Mentality and common sense. If there isn't an issue created by snowfall, don't

8224 plow just for the sake of plowing and using up all monies allocated in the budget. Same goes for

8225 spreading gravel.

8226 Contract 50% of snow removal.

8227 Contract out snow removal for residential streets.

8228 Contract out to lower cost which affects taxes.

8229 Contract out where city is unable to supply the service in a timely manner

8230 Contracting out snow removal on public property in exchange for property tax credit would improve

8231 snow clearing, lower city costs, and offer opportunities to individuals vs businesses.

8232 Control cost. Can't keep raising taxes like you have. It is nuts.

8233 Control on spending and put less rock on the road.

8234 Control the budget, increase productivity!

8235 continued fast response for major roads and better clearance of pathways

8236 Coordinate - how can it be efficient to literally send 3 contractors to the same spot? Implement a

8237 program of quality metrics, not just distance covered and # spots cleared in particular time. Implement

8238 quality auditing with real teeth.

8239 Cost effective service and consistent clearing.

8240 Cost increases on par or less than inflation.

8241 Create jobs for those with limited education. Hire more people with barriers and create an environment

8242 that is safe for them.

8243 Creating a program to check pathways for ice buildup in March/April when the piles beside paths melt,
8244 pool, then freeze into slick ice. This is easily the worst time of the year to ride a bike. Ice under 2-3" of
8245 water that you get to fall into makes for an unpleasant commute.

8246 Crews out as soon as storm begins.

8247 "Crews to do preventative measures BEFORE roads etc get in poor condition

8248 Do not tell us ""all city vehicles are out working on the roads"" when obviously they may be out but
8249 doing nothing"

8250 Cut taxes. You are all over paid

8251 Cycle paths appear to receive attention before residential areas. I believe they might be priority one but
8252 certainly clearance ahead of residential streets. Cycle paths receive far too much attention in winter.
8253 How many people are actually on their bikes when it's -20C with a windchill? Very few. It's a waste of
8254 money that could be better spent allowing people to get out of their streets and onto a main functioning
8255 road or to access the LRT or bus system.

8256 Cycling is viable in the winter(the cycle lanes are actually cleared)

8257 "Cycling tracks cleared. Pathways cleared.

8258 Making mobility in our city a priority for walkers."

8259 Decrease or remove bicycle pathway snow removal as a priority.

8260 Decrease snow removal requirement from 48hrs to 12hrs.

8261 "Decreasing the use of rocks/gravel. It does damage to cars' windshield , I have to spend my on getting
8262 rock chips repaired which now costs \$50-60 which is rather expensive .

8263 Decreasing the use of salt as it damages the environments as it contains toxic chemicals"

8264 Despite global warming, do NOT budget for chinooks. Deploy/use smaller units on residential roads. And
8265 to pick up snow on big snowfalls too. And schedule based on forecast—dont start to clear on Monday if
8266 it snowed Sunday evening.

8267 Determine better ways of handling cross-department clearing areas. As a pedestrian or cyclist, I
8268 shouldn't have to guess if the path I'll take is uniformly plowed or not. It might make sense to figure out
8269 which equipment is used where, and have that equipment be responsible for the full area (and not just
8270 whatever piece is run by the responsible dept). With the appropriate coordination, it could be cheaper
8271 all around and lead to better experience for the folks using the path

8272 Develop, implement and revise where necessary emergency plans for storm events - make it a priority
8273 along with safety. Strategize.

8274 Devise and implement programs that help remove snow as soon as it stops

8275 Discontinue use of beet juice on roads.

8276 Divide your resources among the quadrants, and do tandem plowing for faster clearance. Use more
8277 sand or liquid

8278 Do a better job overall.

8279 Do a better job removing windrows like they do in Edmonton. Removal. Not just shoving the snow to the
8280 side of the road!

8281 Do a better job, work smarter and spend out tax dollars better. The city is stuck in the past and there
8282 are much better ways to spend our money. Plow the roads onto bus stops and then pay to have
8283 someone come and clean them out and put them back onto the road - not too well planned.
8284 Coordination between departments - stop working in a vacuum.

8285 Do a better, faster job at clearing the snow.

8286 Do better

8287 Do better clearing of snow from left turn lanes and merge lanes

8288 Do better clearing the walking area of travel from one wheelchair ramp across the carriageway to the
8289 next wheelchair ramp.

8290 Do better job clearing connector roads.

8291 Do better stop wasting money

8292 Do better!

8293 Do better. I've seen people in wheelchairs unable to cross the road because of the windrows on large
8294 public roads, not neighbourhood roads. It's a joke.

8295 Do it. There are times in the recent years past where City sidewalks beside the cemetery have never
8296 been cleaned. Never. No apologies. No notice of not doing it, like with some pathways where signs
8297 clearly say snow will not be removed. Nothing. Ask about ESG? Then do it before you ask about it, have
8298 respect for the citizens you work for.

8299 Do more

8300 Do more on small streets and icy patches.

8301 do more to residential areas I am so not a supporter of the City of Calgary. There have been days I can
8302 not get out of my street(Ice and or just really bad road condition

8303 Do more. Be better. It's pretty bad right now.

8304 Do not blade snow up against street parked cars.

8305 Do not clear residential streets and focus on cycling and pedestrians.

8306 Do not rely on a chinook to clear snow - that often creates more ice & danger

8307 Do the job of snow removal properly. Intersections are a disgrace after a snowfall. Also a disgrace are
8308 the lack of clearing and removal of ruts on side streets. Also clear more than one lane on a road and
8309 highway. Turn lanes and off ramps need to be salted and grated so accidents don't occur.

8310 Do what world class cities do (Toronto), clear the snow properly. Don't be cheap. That will make you
8311 3rd rated city.

8312 Do your bloody job properly. Clear back lanes and side streets so residents are not stuck in the snow
8313 when it snows.

8314 Doing Residential Streets and sidewalks.

8315 don't always need to clear snow to dry payment. there is over salting of roads. salt spread onto
8316 sidewalks and grass

8317 Don't cave into the 2 weeks people complain that they can't drive with their bald all season tires

8318 Don't fill in driveways!

8319 Don't just rely on Chinook for snow clearing. We should learn from cities like Montreal.

8320 Don't prioritize bike paths . Just prioritize main routes and main arteries into the residential areas. No
8321 need to plow residential areas several days following a snowfall as they are already cleared by traffic
8322 entering and exiting the area.

8323 Don't use salts

8324 Don't wait for a chinook-

8325 Don't wait for chinooks, plow/salt the roads

8326 Don't waste our taxpayers dollars where if there is less of an inch of snow and trucks are out plowing.
8327 Also, if there has to be plowing for it to be done at a reasonable time if morning/night. We have been
8328 woken up many times due to the scraping of the plows.

8329 Dont focus in the bike pathways, they are not used

8330 downtown accessibility for emergency services ie. plowed drifts onto curbs etc. very difficult to
8331 manouver stretcher, vehicle in emergency ...

8332 Downtown sidewalks, curbs, and crossings (either direct action or bigger fines)

8333 Dramatic curbing of the cycle track winter clearing program. My home office overlooks the 2nd Street
8334 SW cycle track. I regularly witness more city workers clearing the snow than there are cyclists using the
8335 track. I have seen the cycle track cleared at 1:00 AM, 4:00 AM and by two city cycle track sweepers in
8336 series, I have seen sweepers clearing the track devoid of snow ... the costs of this maintenance is not
8337 warranted by the usage of this particular track

8338 Dramatically improve current process. The walking on inner city sidewalks is terrifying and knowing a
8339 neighbor who is wheelchair bound, he has to work from home since he is unable to navigate the
8340 sidewalks and intersections in his winter friendly (rugged wheels) wheelchair.

8341 Drastically improved SNIC on all bike lanes, expanded clearing of pathways, better windrow
8342 management for transit stops or crossings, rapid response or targeted team to deal/assist with those
8343 with reduced mobility to address problematic transition areas.

8344 Drives/Cul de sac should get more service

8345 Due to warmer winter, many people walks and runs. Accessabililty of sidewalks and connections
8346 between them is necessary to be improved.

8347 Dump the stupid 7 day program with priority to bike lanes!!! Plow even number houses of streets on
8348 even days (2,4,6 of mon) and odd numbers on next (3rd,5,7 of mon). This way residents know which side
8349 of street to park on. Enough plows (not graders) to do the job and NOT starting over everytime it snows
8350 so residential areas never receive services they pay for and do not receive.

8351 During heavy snow fall out source the residential areas to expedite the snow removal and keep
8352 everyone safe

8353 Earlier clearing of roads. When leaving early in morning many roads are hazardous

8354 Early intervention. Dispatch services at the onset of snow events to keep roads as clear as possible
8355 throughout storms.

8356 Education and bylaw changes for residential street clearing. A more targeted and regionalized approach
8357 to address paint points and issues arising. A digital reporting tool to direct resources where they are
8358 needed the most during a snow event.

8359 Effective enforcement for residential areas when homeowners do not maintain sidewalks as required.
8360 Better clearing of sidewalks and intersections, especially downtown.

8361 "Eliminate snow route policy.

8362 Clear residential streets more quickly."

8363 Eliminate use of salt.

8364 Elimination of residential side street plowing.

8365 Emphasis on connecting cycle paths the length of the trail, not emphasis on the width.

8366 Enforce 'snow ban' on all roads, especially residential roads

8367 "Enforce snow routes

8368 24 hours snow plows on road"

8369 enforce the bylaw and add fines for not clearing your sidewalk. Make the home owner responsible for
8370 any bus stop in front of their house, you can give them a book of tickets for doing so. just make sure
8371 roads doesn't burry it with a wind row, your average person doesn't have the equipment to clear this.

8372 Enforce towing on snow routes

8373 Enforced fines for citizens who do not follow correct snow removal practice in a timely manner.
8374 Continued service on major roads with removal of environmentally damaging chemicals on roads.

8375 Enforcement

8376 Enforcement of residents clearing the city sidewalks in front of their homes

8377 "Engineered walkways clear them for school kids and so residents can access bus routes safely.

8378 Clear all lanes of traffic and push the windrows closer to the curb. Edgemount Blvd. windrow is up to 8`
8379 wide."

8380 ensure safe access at public transit sites

8381 Ensure that streets / sidewalks / crosswalks / bus zones are kept passable and safe for those residents
8382 with mobility challenges. Consider clearing back alleys along snow routes so that residents with small
8383 cars do not experience problems getting out of their driveways...some of us are getting too old to shovel
8384 out our alleys and do NOT own SUVs!!

8385 Ensuring accessibility for Calgarians. Keeping public

8386 Ensuring sidewalks are cleared so walkers and scooters can have better safe access.

8387 Environment friendly solutions for salt/de-izer. Is the beet juice prokect still going?

8388 Environmental changes should allow for updates and reviews every few years.

8389 Environmental protection

8390 Environmentally conservative snow removal practices are explored. Less gravel, if possible

8391 Environmentally friendly snow clearing methods.

8392 Environmentally mindful and sustainable

8393 Equal access for snow and ice removal to all areas of the city. Stop favouring certain communities over
8394 others

8395 Evaluate utilizing private contractors to reduce costs

8396 "Ever been to Toronto in the Winter? In 48 hours they have the whole city cleaned from snowfall. Snow
8397 is trucked out in dumbstruck and they do residential streets.

8398 Kind of shocked that Calgary cannot compete with the job they do in Toronto. Toronto is better
8399 managed, provides better service and for a better job., maybe we could learn something."

8400 Every street, sidewalk, pathway and bike lane should be plowed.

8401 Expand it to include sidewalks, like some Ontario cities. Get the SNIC equipment operators to do ride-
8402 alongs/wheel-alongs with cyclists and wheelchair users to gain empathy and identify trouble spots. Pilot
8403 heated sidewalks and pathways.

8404 "Expand the priority one routes, include large, high traffic hills, emergency response team to react to
8405 really bad spots (intersections), where buses get stuck, etc.

8406 On really bad days, have a mandatory stay at home for people who can work from home to reduce
8407 traffic on the roads and the chaos of all the accidents."

8408 Expand the Priority ratings to include the names of the roads and/or crossroads which would fall under a
8409 certain Priority Ranking in the same way that the Centran Business District is outlined on the basis of its
8410 border streets (page 6 of the Snow and Ice Control (SNIC) Policy (CP2021-01).

8411 Expand they program to paths snd sidewalks

8412 expand to clearing sidewalks. - like they do in Edmonton. More cost effective than every homeowner
8413 taking this on themselves

8414 Expand your equipment and change the plan. This city doesn't have 1 million people anymore.

8415 Extend the program to meet the needs of an aging population

8416 Fair snow removal efforts spread throughout the city.

8417 Fast and steady service

8418 Faster and more frequent snow and ice clearing of main roads

8419 faster clearing of residential streets

8420 Faster clearing of sidewalks. I live right between two C-train stations and it seems unfair that citizens
8421 MUST clear their sidewalks, yet the sidewalks in city areas are left to be packed down and turned to ice
8422 before they are cleared. It's honestly safer to walk on the street.

8423 Faster getting to smaller neighbourhoods

8424 Faster response

8425 Faster response

8426 Faster response and more areas covered

8427 Faster response times to snowfall. It appears like even though we all know the snow is coming the city is
8428 unprepared every time.

8429 Faster response, especially during storms, faster removal, use of liquid based snow and ice
8430 removal/prevention methods- similar to European countries

8431 faster response, immediate clearing of snow and icy roads including in residential areas (smaller cars are
8432 often getting stuck)

8433 Faster snow removal, Calgary has a lack of equipment compared to most other Canadian cities. A week
8434 or more to remove one storm is too long.

8435 Find a better solution to replace the 7 day snow plan. 7 days is too long. Would like the roads cleared
8436 down to the asphalt.

8437 Find news methods and use less rocks / gravel. The program needs to look at the consequence of the
8438 method as well. ie: Windshield crack caused by spraying gravel, rust from salt, potholes etc..

8439 Find something else that doesn't eat the roads, leaving big potholes and think about the homeowners
8440 and their damaged garage floors. The City won't pay for the repairs, even though they caused the
8441 damage.

8442 Find somewhere to not bury peoples' Cars when they are parked in front of their residence.

8443 Find technology/ science for this service so that service can be increased and cost reduced

8444 Finding a way to clean the pathways connecting streets

8445 Finding better products that work in our climate

8446 Finding ways to remove the snow vs. push it to the sides which interfere with pedestrians, cyclists, and
8447 transit riders.

8448 Fire all the [removed] involved and hire someone with a brain.

8449 Fire current leader who said 7 day plan was acceptable. Hire more plows, less administrative staff.

8450 First consideration as to be for accessibility for all, not just cars/transit. The current program is just fine
8451 for cars but fails for every other mode of transportation.

8452 First, don't leave these surveys for every 10 years. Fast and preparedness response to changing weather
8453 conditions. Please be prepared for that first snow of the year. I am ok with using rocks and or spray
8454 solution on the road.

8455 Firstly fix legacy curb cut sidewalks. Eliminate windrows. Figure out a way to keep alley sidewalks clear.

8456 Fix it! Many residential roads are impassable when the ruts appear in them

8457 Fix Sidewalks and Swales so the sidewalks don't ice over so badly during melt and freeze, probably best
8458 during summer times. Swales don't drain properly

8459 Focus on main streets and intersections Bike paths second

8460 Focus more on roads as this is where the danger is. Less in peoples driveways

8461 Focus more on windrow removal along 4 lane feeder roads/merge lanes and put LESS priority on
8462 clearing many of the bike lanes that get little use during winter!!

8463 "Focus on accessibility for all

8464 Keep the bike paths open

8465 Enforce bylaws and responsibilities of residents"

8466 Focus on clearing after it snows, not before it snows. Also not helpful when the road is plowed 3 days
8467 later and just makes it icy

8468 Focus on clearing/ice management of pathways and bikeways so people of all abilities can get outdoors
8469 safely. Better coordination of snow clearing between responsible parties (city, MainRoads, etc). I torn
8470 my right medial meniscus on ice left at the transition from a city-cleared pathway to a bridge that wasn't

8471 yet cleared by Mainroads, and a community-cleared pathway that was poorly cleared on the other side
8472 of the bridge.

8473 Focus on doing a better job of maintaining access to citizens property (driveway and sidewalk) due to
8474 city plows pushing snow into them for the citizens to dig out.be more

8475 Focus on improving Ice Conditions for roads and walkways. If I don't have to, I don't drive or walk on icy
8476 days, which hurts the economy. Example: I rarely go to Inglewood in the winter because the walkways
8477 are too sketchy with ice.

8478 Focus on major roadways and hills followed by sidewalks on city owned properties in commercial and
8479 residential areas. Bicycle lanes should have #3 priority.

8480 "Focus on multi-modal transportation and ensuring that non-car users have safe and reliable access.

8481 People are often surprised that you can cycle in the winter, but point to lack of clearing as an obstacle.
8482 Frankly speaking, if car roads received the same level of care that cycle and pedestrian infrastructure
8483 received people would be skeptical about driving in the winter too.

8484

8485 Clearing makes a huge difference to accessibility"

8486 Focus on pedestrians

8487 Focus on plowing and sanding intersections - I do not need my residential street sanded- to me that is
8488 just a waste and makes a big mess.

8489 focus on roads not bike lanes

8490 Focus on running our city in Calgary. Stop trying to be the eco warrior/environmentalists at any cost.
8491 Clear the snow in a timely manner, not on how environmentally friendly we are being. Get rid of unions
8492 and their benefits put them in line with private sector employees. Longer work days like everyone else
8493 salaried employees work a 44hr workweek like everyone else.

8494 Focus on service. Avoid mission creep into climate change and whatever environmental or social
8495 priority the City dreams up.

8496 Focus on street snow removal and problem pedestrian areas. Bicycle lane removal should be low
8497 priority

8498 focus on the major road and not residential. the one plow that comes down the street once is a waste of
8499 time.

8500 follow the lead of cities that keep sidewalks clear without torturing the residents with unnecessary noise

8501 For future keep all sidewalks level. No ramps for driveways or alleys. Sloping curbs are adequate. Place a
8502 priority of pedestrian pathways. Eliminate clearing of bicycle pathways which is a huge expense for the
8503 handful of people who use them in the winter. If citizens have to shovel sidewalks then bike riders can
8504 contribute to keeping bike lanes clear. And if the city continues to keep bike lanes clear they should take
8505 responsibility for sidewalks.

8506 "For the city to actually remove snow and ice from residential roads and it just wait for the Chinook to
8507 come in to do it for them.

8508 Better care of snow and ice at bus stops. They can become very dangerous"

8509 For the future, it would be good to collect the snow as part of a water capture project as droughts may
8510 become more frequent. Use the water for also increased tree planting also as part of the water capture
8511 and environment we need to be less reliant on tap water for maintenance

8512 For there to be more money in the budget for calgarys snow and ice removal program, so the city of
8513 Calgary can have more then 5 trucks all year. Would also like to see the city of Calgary send more
8514 workers out to get certain parts of communities that fall in between the grey lines

8515 For you to clear the snow on the roads leading to my house. Because you literally don't clean the snow.

8516 Forcing residents to clean up after sloppy, inadequate city "clearing" of snow off roadways and onto
8517 sidewalks, curbs, and pedestrian crossings is an appalling suggestion. Shame on you - Stop dumping
8518 windrows onto pedestrian spaces.

8519 Forget about the 10% bike infrastructure and concentrate man power on main routes . Bikes are not
8520 priority 1

8521 Fot it to be useful.

8522 Frequent ice removal esp on main roads

8523 Front sidewalks cleaned

8524 functionality for all, along with cost-effectiveness.

8525 garbage trucks could easily be used for clearing streets in a large snow but instead we rely on a couple
8526 dozen snow plows which greatly hampers how fast we can get our streets cleared again buying all this
8527 heavy equipment to sit we should look at third-party companies to help Contractor equipsitting all
8528 winter which is more than capable of cleaning the streets quickly but instead for some reason we want
8529 to pay union employees whose wages to drive around and waste time in fancy white city trucks

8530 Get a plan! Get the proper resources and equipment, hire and stop waiting for a Chinook to clear the
8531 road.

8532 Get all city streets cleared once before reattacking so called priority routes and roads next to councillors
8533 and city managers areas

8534 Get creative and start thinking about the impact to residential streets. I think too often the City focuses
8535 on the main routes and when it comes to residential streets they don't care to do a good job. Just
8536 enough to say they were there. It's rather amateur what I've seen over the years with respect to
8537 residential streets. No thought seems to go into them. Just drop the plow, do a pass, and onto the next
8538 street.

8539 Get enough ploughs and operators to clear the roads and not just the main thoroughfares

8540 Get more equipment and do a proper job

8541 GET MORE UPGRADED EQUIPMENT AND MORE QUALIFIED OPERATORS.....GET RID OF THE
8542 "DEADWOOD" THAT DRIVE AROUND DOING ABSOLUTELY NOTHING.....

8543 "Get rid of pickle on the roads.

8544 Proper snow removal when we get more than 10 cm."

8545 get rid of the bike lanes in general for snow removal

8546 Get rid of the primitive graders- they are built for construction grading and earthworks NOT PLOUGHING

8547 Get with the damn program and learn what snow and ice removal means.

8548 Get/use proper equipment - the belly plow trucks are useless. Continue/increase salt brine de-ice
8549 programs and plow effectively (clear to curb with one pass) with appropriate equipment. Endless laps
8550 with belly plows is ineffective and a waste of money.

8551 Getting worse every year

8552 Given how often we get a snow fall and then a melt reduce all areas of plowing and clearing and let it
8553 melt away.

8554 Giving them the ability to right tickets to citizens that do not clear alleyway entrances if you decided to
8555 add that.

8556 Go back to removal 20 years ago.

8557 Go back to the pre nenshi plan

8558 Good job. Keep up the good work.

8559 Grab a brain and clean up the mess you created and don't "make busy work"

8560 Gravel collection earlier in the spring along sidewalks and shared car/cycle lanes along busy roadways.
8561 Edmonton trail is a great example. It's a mess to walk on! More thought to the environmental
8562 sustainability of the road clearing practices, and just increased capacity to handle snow storms - transit
8563 even a few days after a heavy snowfall is really difficult to take.

8564 Greater consideration given to the needs of pedestrians and those with mobility issues. Making things
8565 better for drivers should not mean transferring the problem to sidewalk users. I also think clearing areas
8566 like lane crossings should be incentivized, not mandated on adjacent residents, many of whom are likely
8567 to be on a corner lot and already have additional shovelling responsibilities.

8568 Greater emphasis on supporting pedestrian access and support for those with disabilities

8569 Greater enforcement of sidewalk clearing bylaws.

8570 Greater equity and better street design. Mono-walks are a disaster and mean we spend more on SNIC
8571 (thinking about 10 st near SAIT) also, means that driveways are so slippery.

8572 Greater focus on public transit infrastructure to ensure accessibility and reliability of city transit
8573 services..

8574 Greater priority of pathways to allow for winter commuting without cars

8575 Greater priority shown to those of us who have given up or can't afford vehicles or are dependant on
8576 mobility devices.

8577 Greater prudence and targeting of the use of de-icer. Seems we spread that stuff everywhere. What's it
8578 doing to our rivers? Are there alternatives?

8579 Greater residential work to deal with ice and snow. I have seen trucks in neighborhoods responding to
8580 311 calls only grading/plowing part of a street. This is ridiculous.

8581 Greatly compress the seven day cycle. Do a better job of clearing crosswalks and lane way exits that
8582 cross sidewalks.

8583 Greener solutions that don't have negative environmental impacts.

8584 Guarantee that all residential roads would get cleared at least once within 48 hrs of snowfall

8585 Have a better program rather than just waiting for a chinook to come which in turn turns to ice and
8586 makes it even more dangerous.

8587 Have a city that betters deals with snow to educate the snowplow operators on how best to clear snow.
8588 Invest in better snow clearing vehicles and tools to become more efficient but better.

8589 Have a look at roads differently. Does a truck need to clear the road or not. I live on a main road and it
8590 gets done far more than it needs it. What a waste of time and money and wear and tear on equipment.
8591 Taxpayers have to foot the bill.

8592 Have ALL neighborhood walkways in parks cleared.

8593 "Have an *ice* strategy focusing on pedestrians. think of the costs globally because there will be savings
8594 to health care costs from fewer falls in winter/spring months.

8595 If humour is allowed: send folks at risk of fally to live in victoria late January to March. It would be
8596 cheaper than the Alberta health services required to recover from a fall."

8597 Have an actual plan that is effective regardless of the frequency of chinooks and warm weather (leaving
8598 side screets and using Sand.. and whatever that white stuff is).

8599 have big plows and trucks hauling snow away like Montreal's sytems. Also would like to see all snow be
8600 placed in some sort of water conservative bin system to filter and use later for parks or where the need
8601 for extra water use would be needed. Have a tax rebate for homeowners that clear sidewalks for
8602 neighbors or neighborhood with snow blowers and or manual methods, Angel Tax rebate. I think more
8603 homeowners may participate.

8604 Have designated snow removal vehicles assigned for each community/area of Calgary

8605 have each community hire their own snow removal contractors as the city is getting too big

8606 Have faster response to residential complaints. With fines include for first offenders.

8607 Have more residential clean up

8608 Have more seasonal workers and more contract hires. Take more responsibility and clear the entrances
8609 to alley ways and the end of side walks. Plows not make huge snow drifts at intersections so smaller
8610 vehicles can't get over

8611 Have roads done and maintained in a timely manner to prevent accidents

8612 Have the equipment to maintain the roads properly without waiting for the next Chinook to clear the
8613 roads. I travel across Canada and see snow storms every time I travel. Calgary seems to have a relaxed
8614 view on snow. I understand we get warm periods but what would happen to the city if we had 3 large
8615 storms over a 2 week period? The city would be shut down in the residential areas but your downtown
8616 bike paths would be clear what's wrong with that picture

8617 Having graders/snowplows not pushing road snow up against the entrance to our driveways because it's
8618 too heavy to remove.

8619 Heated side walks

8620 Help residential areas. Schools busses come thru. Think of safety

8621 "High blade only when absolutely necessary to save on budgets. Prevent shovelling snow onto street
8622 that eventually impedes traffic and restricts drainage during thaw.

8623 Prevent residents from adding to windrows on collector roads."

8624 High level SNIC to all areas

8625 Higher expectations and better enforcement for businesses and residents to keep sidewalks cleared

8626 "Higher level of attention to residential areas

8627 Removal of snow (similar to Edmonton) as opposed to pushing it all onto adjacent sidewalks and
8628 driveways where possible"

8629 Higher priority for non motorized transport

8630 Higher priority on walking, crosswalks, cycling. Do not increase residential roads clearing.

8631 Higher priority placed on accessibility and clearing curb ramps, windrows at intersections, crosswalks,
8632 alleyway crossings, etc.

8633 Higher regard for using the community pathways and walkways year round and not just seasonally along
8634 with care for personal safety for pet owners who are out walking the community year round.

8635 Higher service levels on priority 3 & 4 roads

8636 Highly enforced Snow Route and residential sidewalk rules, regs and fines.

8637 Highway infrastructure clear for morning commutes to reduce likelihood of accidents and delays

8638 Highways, hills, secondary roads then residential streets

8639 Hire contractors after big snowfalls to clear more streets. Would not require excessive capital costs for
8640 extra equipment.

8641 Hire enough staff to get the work done!

8642 Hire more to clean all roads right away including residential! Other cities do this why is so hard for
8643 Calgary. It's so u safe driving & walking when the snow is not removed immediately. DO YOU JOB!

8644 hire someone who actually has vast experience in snow clearing and removal from cities like Montreal
8645 and Toronto. Stop relying on Chinooks to do you job. Get rid of those stupid belly-plows and get some
8646 real snow removal equipment.

8647 Hold sub contractors accountable for icy sidewalks

8648 Holding people accountable to contracts they are suppose to provide by auditing the quality and
8649 amount of service they provide.

8650 Holding the ones accountable who don't do their basic roles.

8651 Hopefully I won't live here anymore.

8652 How about actually removing snow and ruts from side streets. Clear entire highway and street not just 1
8653 lane. Oh yes. Alleys too so that I get drive my car out of my parking pad without getting stuck.

8654 How about stop driving over the same streets that need nothing, I see all the wasted Ice melt sitting in
8655 piles at intersections on dry pavement. Wasting taxpayers dollars. Send as though there's very
8656 inefficient people running the show and I'm sure that's why Everyone I speak with calls our city roads
8657 crew a joke, and yeah that's the truth. Apparently you've only used \$10mil of \$50mil snow removal
8658 budget, my street can prove that. When a plow does come down it ignores most of the street cause t

8659 Huge expansions

8660 I am a proponent of having the city take responsibility for more sidewalks, crossing, etc. I fully
8661 understand that this will cost money, and increase taxes. Oh, and it also creates jobs, and makes the city
8662 more accessible.

8663 I am concerned about the safety on deerfoot trail when the city takes charge of it. Current poor
8664 maintenance is obvious when you travel from provincial vs city. Eg deerfoot to bow bottom

8665 I am confused about the alley aprons policy. Are you saying that the city isn't responsible and residents
8666 aren't responsible, so no one clears these sections of sidewalk? Isn't that crazy?

8667 I am not sure

8668 I am quite happy with the current process and clearing. If anything I would like to see LESS work done to
8669 my residential cul de sac road. It does not get cleared (which is fine) but does get sanded a few times
8670 per year which in my opinion does not need to p=happen and can stop to save tax dollars.

8671 I believe the city should be responsible for all its sidewalks. They are after all city property. If you look
8672 at a city such as Longueuil they are out cleaning the sidewalks everywhere before the snow has stopped
8673 then within 36hours the windrows are picked up

8674 I believe we are too focused on bicycles in downtown areas instead of residential areas where people
8675 need to move. Bicycles in snow/.winter, how many does that equate to?

8676 I can't afford any more rock chips. Stop putting gravel down all over the place and focus on problem
8677 areas.

8678 I could say improve on man powers since there is so many people lost their jobs. and improve the
8679 equipment so that many people could work with it and keep up with snow fall just like YYC. but at the
8680 end of the day it's the City of Calgary decision and tax payers 🙄

8681 I do not think that the politicians of this city will care even one iota, as to what I think here... When I
8682 could afford a car, my neighborhood streets never, ever saw a snow plow clear enter into any vicinity
8683 found here... So, it was basically, as a driver over those years, I was on my own trying to get out of my
8684 neighborhood and eventually get to the roads that would have the priorities of having snow cleared
8685 away.

8686 I don't necessarily need my street plowed but I do find it really hard to walk anywhere with strollers or
8687 for my kids to bike safely.

8688 I don't like the 7 day plan. By day 7, conditions are horrendous. I think there are some things a city
8689 needs to have and one is appropriate snow and ice removal in a winter city. If we need to put more tax
8690 dollars towards this, so be it. Someone once told me I needed to own an SUV or truck to drive in Calgary
8691 in the winter. That is unacceptable. The roads should be easily passable for all, all winter. "Saving
8692 money" by skimping on necessities just costs more in the long run.

8693 I don't mind cleaning the alley aprons if they are paved and smooth but the one next to our property is
8694 all rough and gravel and it is impossible to remove the snow and ice. Also, the curb beside our house
8695 does not properly drain to the catchbasin because the catchbasin isn't at the lowest point. I'm not going
8696 to spend extra time / effort solving the City's planning and design problems.

8697 "I don't pay attention to snow and ice removal much. I haven't noticed any problems, so the City is at
8698 least doing an adequate job, but the program might also be excessive. My preference is to only ask the
8699 City to do the minimum necessary in order to keep costs down. Since I don't know what ""the minimum
8700 necessary"" is, it would be up to the City to determine that.

8701 People have a tendency to point out problems and ask for more without considering the cost to the City.
8702 I try to avoid doing that."

8703 I guess the biggest thing is to watch your contractors because there's been a few times where the snow
8704 didn't get cleared for quite a while and yet it's hypocritical if someone calls 311 I have 24 hours to clear
8705 my sidewalks

8706 I guess the challenge will be to add service to growing areas while maintaining level of service.

8707 I have never lived somewhere (until Calgary) where the residential streets are not plowed. 4x4 is
8708 required in this city during the winter

8709 I have noticed a big difference in the cities snow removal program over the last few years. A+

8710 I have yet to see a snow removal truck or other machinery in the NW in the past 2 years I have resided
8711 there. Not ONE.

8712 I hope the NE side of Calgary gets equal love as other parts of Calgary. I live in Redstone and the
8713 residential roads after snow is not safe for motorists and pedestrians. Having to wait for chinook to melt
8714 the ice has become acceptable in the community. I want to see this changed. Once the snow becomes
8715 ice, even the best winter tires become useless.

8716 I know the weather can be unpredictable, but maybe something contractual or on-call would help speed
8717 things along when the snow comes all at once?

8718 I live in an area of Calgary that does not have hills so do not see the need to have my side streets
8719 plowed or sanded.

8720 I need hip replacement so would be unable to clear anything but my own sidewalk and sometimes I
8721 cannot even do that much. So I am totally against asking the public to clear lane crossings and
8722 engineered walkways.

8723 I notice some residential areas (most specifically Lower Mount Royal / Britannia) get their roads cleared
8724 days after a snowfall. Meanwhile, the roads within these communities are quite poor until they're
8725 cleared.

8726 I really believe they need to up their snow clearing policy. I have lived in different cities in Canada and by
8727 far Calgary is the worst

8728 I see far too many trucks spreading salt at high speed with a tiny blade under the truck to clear snow.
8729 There needs to be a much higher use of snowplows and graders after snowfalls to clear large amounts of
8730 snow quickly and efficiently.

8731 I support the level 1 and 2 routes being priorities first to ensure safety on the busiest roads but I think
8732 more work should be done on residential streets that are transit corridors. I watch a city sidewalk
8733 cleaner sweep the south sidewalk of Kensington Road but not the north sidewalk. What's the difference
8734 I ask? Both are residential sidewalks and the equipment is right there. Major transportation routes,
8735 both for vehicles and pedestrians, should be priority and maintained by the city.

8736 I think , overall , Calgary does a fairly good job with snow removal. I believe that having a policy that is
8737 fluid , depending on many factors, makes more sense than a policy carved in stone. In past years, snow
8738 and ice has made residential streets impassable and dangerous. When this occurs , make the hardest hit
8739 residential streets a priority, it's ok to do things differently in different years, as weather is never the
8740 same from year to year.

8741 I think a tax refund should be offered to property owners adjacent to pathways to incentivize them to
8742 clear pathways and lanes

8743 I think Calgary has an excellent Snow and Ice Program

8744 I think in Calgary's climate, the expectation of residential road plowing/clearing is not realistic or cost
8745 effective. Often it creates more issues than it solves.

8746 I think it's fine. An education campaign about leaving earlier, being prepared, snow tires etc. Taking care
8747 of your walkway and supporting your neighbours.

8748 I think it's good.

8749 I think level of service should be increased. I think the city's job is to provide basic services and quality of
8750 life items for citizens and budgets should be devoted to than and not other items like "art" on roadways
8751 or affordable housing ...

8752 I think that maintaining consistency within a growing city is a very significant challenge already. So I
8753 would say that planning for consistency of service delivery over the next 10 years and beyond would be
8754 vital. I much prefer changing with the times, versus waiting for things to be broken and then fixing... but,
8755 again, that is hard!

8756 I think that the city does a great job at clearing the roads and I appreciate that it gets done quickly. My
8757 real issue is more with the residents who don't clear their sidewalks but that's a bylaw issue and I know
8758 where to report it if I want.

8759 I think the accessibility plays a large part of mental health for people. People with reduced mobility
8760 should still be able to get around the city as out winters are long.

8761 I think the bylaw should be adjusted for people who need to plug their cars in but only have street
8762 parking. You're asking people to brake the law in order for them to get to work, which is ridiculous.
8763 Maybe have it so they can have something above the sidewalk so they can hanf their cords and not
8764 cause tripping hazards.

8765 I think the city needs to put more emphasis on the modes that are most vulnerable and sensitive to
8766 snow and ice, and decrease emphasis on cars and roads. I think this should include the city taking over
8767 the responsibility of sidewalk clearing, and yes I would be willing to pay more taxes for the city to do
8768 this.

8769 I think the program is great as is, but does need to be nimble as our weather patterns have always been
8770 inconsistent and impacts of climate change remain somewhat unknown. As such it is important for the
8771 program to maintain a reserve that can be added to in the less wintry years and drawn upon when we
8772 get above average amounts of snow.

8773 I think the whole snow redistribution program as the City does not remove snow just plow it to the side
8774 needs a complete rethink in how, when and who performs those tasks. creating issues by just plowing
8775 to the side causes other issues with blocking driveways, sidewalks and such. Removal in some areas
8776 should be the only option for safety reasons and use the snow for watering in green spaces, filter the
8777 melt if need be and reuse the captured water.

8778 I think there needs to be better response to residents' complaints.

8779 I think this should be part of the City's responsibility going forward

8780 I think too much is being spent on snow clearing in a city that gets very little snow accumulation. I think
8781 this should be looked at and studied. Nothing like seeing sparks fly off a plow cause they are getting paid
8782 to clear a mm of snow.

8783 I think with the amount of snow city has during winter season, it should consider of introducing the salt
8784 on tje roads.

8785 I think you have a pretty good balance right now. Please keep up the good work

8786 I thought there's a climate emergency. Should we really be worrying about this?

8787 I tract out snow removal of all side roads currently not cleared.

8788 I understand that maintaining sidewalks and roads are expensive, however they should be a priority, as
8789 they affect our quality of life.

8790 I want always snow and ice removal by City.snow

8791 I want to see real effort going into getting people out of their cars and prioritizing other modes of
8792 transportation, and I want to see the priorities for snow & ice clearing run parallel to this. We've been
8793 subsidizing and cars for far too long, and the costs are only rising. Real efficiency and savings would
8794 come from serious diversification.

8795 I want to the City to start cleaning all sidewalks for the citizens. This should be done in a way that all
8796 liability issues can be managed on City owned Property.

8797 I was not able to provide all of my answers for transportation modalities through the winter as I bike,
8798 use transit, and drive during the winter. It is important to ensure the pedestrian cross walk areas are
8799 cleared of snow as I have had to climb over snow in the winter on Edgemont Blvd/Edgedale Drive and
8800 seen many struggle to get across. To make Calgary more walkable and to prevent injuries, investment in
8801 snow and ice clearing should continue to be a priority for the City of Calgary.

8802 I would be in favor of prioritizing bus and pedestrian sites because the snow if more of an impediment
8803 for them. Then major roads.

8804 I would just like to see more consistent clearing at intersections ie: de-icy, and please make sure that
8805 pedestrians don't have to climb over windrows. All sidewalks must be accessible for all mobility of all
8806 people. Super important. Reducing accidents, and injuries is supper important. Home, and business
8807 owners should be prioritizing the clearing of their sidewalks. We need more snow angels. Supper
8808 important to encourage community involvement

8809 I would like more attention on making residential streets less icy. When main roads are done, spread
8810 gravel on residential streets

8811 I would like snow to be removed as soon as possible from major neighbourhood roads ie Lake Bonavista
8812 Drive. The windrows left by plowing freeze, thaw, refreeze, melt, flood the sidewalks, etc and create
8813 unsafe driving and walking conditions.

8814 I would like the city employees who do the work to take pride in the work they do, knowing that it has
8815 improved the safety of the taxpayers who pay their salary. I have walked to bus stops where the area I
8816 stand has been cleared but had to walk over a mound if snow to get to the clear spot. The bare
8817 minimum seems to be the standard.

8818 I would like the City of Calgary to maintain thhe roads. It's the only way to ensure that taxpayers have
8819 control on how well the job gets done.

8820 I would like the City to be responsible for all snow clearing on streets, roads, sidewalks, lane aprons,
8821 crossings etc. I believe snow clearing is entirely the responsibility of the city rather than residents. Many
8822 residents do a very poor job of snow clearing and their sidewalks are too dangerous to walk safely on.

8823 I would like the City to have made changes that actually show they care about people who are not
8824 travelling by car. This includes bus stops, blue bike routes, pathways, curb cuts, mobility lanes, etc. I
8825 would love for it to be obvious that the City cares and therefore it makes it easy for people to make the
8826 decision to travel in another way besides a personal vehicle.

8827 I would like the city to improve clearing efforts for pedestrians and cyclists and take more responsibility
8828 for areas that are not being addressed such as alley entries, engineered walkways, curb cuts, median
8829 cut-throughs

8830 I would like the program not just blindly do the snow and ice removal. They need to think think more
8831 fiscally and environmentally. I question the money spent on bike paths as I think the cost per person
8832 using them doesn't make sense.

8833 I would like the snow to be cleared to the pavement and all crossings windrows to be cleared as a
8834 priority.

8835 I would like the snow to be removed from the streets not pushed to the curbs. I grew up north of Red
8836 Deer and in the winter the snow was piled on the grass boulevards and periodically heavy equipment
8837 would come and remove it. The City needs to follow it's snow removal policy as currently stated or
8838 amend it to reflect that is may or may not be implemented despite how much snow actually falls.

8839 I would like them to prioritize not just the main flow areas, but also the main areas in neighborhoods. I
8840 cannot tell you how many times I have seen glenmore void of snow, but not Whitehorn.

8841 I would like there to be a more sustainable and proactive strategy for removing snow instead of waiting
8842 for chinooks. I think there should be a process developed to determine which windrows should be
8843 prioritized for City removal using an equity lens (those near subsidized apartments and seniors
8844 apartments, those near essential services and transit stops, etc).

8845 I would like to see a higher priority placed on maintaining accessible pathways and sidewalks for
8846 everyone for all city owned property, not just some of it. Calgary would be wise to invest in snow and ice
8847 removal as it would improve all citizens lives.

8848 I would like to see a larger amount of the budget going to active transportation (walking and wheeling)
8849 and accessibility for folks of all ages and abilities. All cycle track, multiuse pathways and painted bike
8850 lanes should be cleared and made accessible with special interest being paid to transitions and how
8851 clearing of roads impacts non motorized transportation. Priority should go to pedestrian & wheeling
8852 users safety with particular interest on connections to transit for a multi modal option.

8853 I would like to see a more widespread use of road salt rather than sand. I find little improvement of
8854 vehicle traction on roads that have been sanded rather than salted. Salt also prevents the buildup of
8855 packed down snow becoming dangerous black ice after thaw and re freeze.

8856 I would like to see a proactive and budgeted plan to keep the snow and ice removal in a way that the
8857 roads in Calgary in winter are safe, consistently. That will decrease all the crashes that happens as soon
8858 as there is a snow fall, it will save lives. There are many cities in Northamerica with similar weather and
8859 excellent roads conditions in winter.

8860 I would like to see a semblance of a program. This survey has been a slap in the face of reality. Be
8861 better Calgary. Enough with the virtue signaling, lets get stuff done.

8862 I would like to see accessible roads in Calgary without increasing the taxes 100 times...

8863 I would like to see all laneways and side streets plowed. Terrible service now.

8864 I would like to see all residential communities cleared not just the ones in the more expensive areas of
8865 town.

8866 I would like to see ALL streets paid, not just main roads in neighborhoods. It is unfair and is unsafe.

8867 I would like to see an entire re-vamp of Calgary's snow and ice program. I feel it is extremely out of date
8868 (reliance on chinooks is not an effective "program"). Look to other winter countries such as Finland,
8869 Sweden, and Norway for advanced technology and methodologies used for snow and ice management
8870 that's effective in other international cities. For a "major" city, Calgary seems to be lagging behind in
8871 winter safety due to a total lack of adequate snow and ice management.

8872 I would like to see better enforcement of sidewalk clearing and/or see the City actually take over SNIC
8873 on sidewalks.

8874 I would like to see better snow and ice removal from residential areas within walking distance of transit
8875 stops e.g. 700m from BRT or LRT station/stops to support people to feel more confident walking in their
8876 neighbourhoods in the winter and supporting people on low incomes and seniors to safely access
8877 transit. Some of this could be provided by calgarians rather than just the city

8878 I would like to see better snow and ice removal.

8879 I would like to see City officials visit and learn from Rocky Mountain metropolitan areas (Denver and Salt
8880 Lake City) and the State of Maine.

8881 I would like to see city owned space walkways cleared.

8882 "I would like to see curb cuts be considered a priority. Both in clearing initial snowfall and in ensuring ice
8883 build up is continually monitored. When curb cuts go uncleared, it signals that people with disabilities do
8884 not matter. It signals that the city thinks people with disabilities don't have jobs to get to, friends to see,
8885 or errands to run.

8886

8887 I would like more attention on bus stops. I don't use the bus but I can't imagine trying to get on and off
8888 the bus safely with a pile of snow and ice"

8889 I would like to see developers or owners of empty lots be more responsible for clearing the snow from
8890 the sidewalks adjacent to their properties.

8891 I would like to see enough equipment to clear snow and ice from the whole city within 36 from the time
8892 it snows/freezing rain. Have equipment that does not create windrows. Have snow removal of all
8893 sidewalks including residential, as shoveling and ice removal seems to be too difficult for most home
8894 owners.

8895 I would like to see greener options used.

8896 I would like to see ice and snow removal everywhere like in other Canadian cities

8897 I would like to see increased clearing of residential streets and curbs, rather than a 7-day plan that
8898 excludes many places.

8899 I would like to see it fit for purpose, including significantly reduced use of salt/brine and not wasting
8900 unnecessary time on our residential streets (with very limited results).

8901 I would like to see less reliance on chinooks to clear streets, especially inner city residential streets,
8902 which are often used as cut-throughs because they're on a grid pattern. Gridded residential streets
8903 should be plowed (with windrows removed and aprons cleared)

8904 I would like to see more focus on sidewalks and the ramps at intersections, and would ask that sidewalks
8905 be left wide-enough to walk - sometimes you have shrubs or fence or things on a property on one side
8906 and then a wide vehicle or a vehicle parked too close or on the curb on the other side so there's very
8907 little room to walk between without brushing one side or the other, esp if one is carrying groceries or
8908 other bags or carts.

8909 I would like to see more priority placed on making sustainable transport (biking, walking, bussing) a
8910 more viable option in winter by ensuring pathways are safely cleared.

8911 I would like to see more trucks and staff so no matter what we can count on the roads being cleared.
8912 Also environmental consideration in what measures are used most.

8913 I would like to see residential areas cleared faster and better and for the snow to be removed not just
8914 piled up to melt and become dangerous during a thaw and melt cycle

8915 I would like to see residential streets get plowed curb to curb in a timely fashion.

8916 I would like to see roads and sidewalks actually cleared following a snowstorm. I've yet to witness any
8917 level of adequate service from the city when it comes to snow and ice management.

8918 I would like to see safe walking in the winter and also consider the environmental impact our snow
8919 programs.

8920 I would like to see snow actually removed from the road rather than shoved to the side in residential
8921 areas with limited space and also de-icing around crosswalks. I would also like to see more enforcement
8922 regarding parking on snow routes(so you can actually clear the roads) and also parking alternatives for
8923 people who dont have a garage/alley way to move their car too.

8924 I would like to see snow and ice cleaned off the sidewalks and anywhere else that people need to walk.

8925 I would like to see snow clearing continue on sidewalks as I find that the biggest recent improvement in
8926 the City's program.

8927 I would like to see 'snow removal' added to the program rather than a strictly 'snow rearrangement'
8928 program.

8929 I would like to see snow removal, not just pushing it to the side.

8930 I would like to see snow removed from residential roads as it is not the case right now. Quicker salt
8931 trucks being deployed.

8932 I would like to see snow removed from residential streets when it is so deep there is only one track with
8933 deep ruts. This is a dangerous situation. I think my street has been plowed about twice in the 30 plus
8934 years I have lived here

8935 I would like to see the budget increased and the services offered to be more on par with other major
8936 Canadian cities.

8937 I would like to see the city actually care about people who have accessibility needs. Curbs are never
8938 cleared properly. Walk ways are not cleared wide enough.

8939 I would like to see the city actually remove snow instead of pushing it to the edge of sidewalks which
8940 leaves the homeowners to try and remove it.

8941 "I would like to see the city of Calgary actually removing the snow, instead of pushing it to the side of
8942 the road.

8943 I would like to see the city obtain more snow plows as the roads are not maintained well when we have
8944 frequent snow storms or bad weather. Some of the suburban roads have ruts in them. If your car
8945 doesn't fit the size of the rut, you're out of luck. This is ridiculous. This is a winter city, and money
8946 should be allocated appropriately."

8947 I would like to see the city purchase more actual snow plows, not road construction graters and to train
8948 staff in clearing roads. The city has grown in the 25 years we have been here but service is worse, even
8949 on the busy areas as it does not just snow once every 7 days as in the plan meaning areas never get
8950 service.

8951 I would like to see the program improve. Maybe have snow removal people who work on weekends
8952 after a snow fall? Have the option of on call people or flexible scheduling over the winter months?

8953 I would like to see the same level as other big cities in the country like Montreal. Pay attention and clear
8954 snow in intersections, public sidewalks and roads.

8955 I would like to see the same level of service for the roads but increased service to walk ways etc.

8956 I would like to see the side walks better maintained and overall clear the roads more effectively.

8957 I would like to see them start snow clearing when it is actually snowing and not wait till after it snowed
8958 and hoping a chinook is coming. Take a look at other major cities, like Montreal, and you be blown away
8959 at the system efficiency for snow clearing.

8960 I would like to see true snow clearing on residential streets, but with reduced frequency. The type of
8961 clearing that is done occasionally (eg. monthly, or bi-monthly), but done from curb to curb. This would
8962 prevent vehicles from parking on sidewalks, or far out into the roadway, and would make snow clearing
8963 of sidewalks easier, due to the snowbanks against curbs often being higher than sidewalks.

8964 I would like you to encourage residential neighbours to clean snow and ice for elderly and disabled
8965 residents so they can stay in their homes. Some kind of incentive to get people to help.

8966 I'd like gravel dropped along alleys when someone calls 311. Right now you have to argue with 311 to
8967 send a request to streets department

8968 I'd like roads plowed after significant snowfall. There's a reason one snowfall causes hundreds of
8969 accidents.

8970 I'd like there to be an increase in the areas that the city removes snow/ice from. There should be more
8971 services provided for cleaning cul-de-sacs and other residential streets because this will increase
8972 accessibility. A lot of elder people or people with mobility issues (i.e., wheelchair users) find it
8973 immensely difficult to navigate in the winter time due to a lack of snow and ice removal.

8974 I'd like to ensure it keeps up with all of our new housing areas while maintaining quality service across
8975 the city

8976 I'd like to see Calgary remove snow from residential streets. Coming from Ontario, where snow is always
8977 cleared within 24 hours, I find it unacceptable that the City of Calgary does not budget or plan for snow
8978 removal in these areas.

8979 "I'd like to see more plows especially before the morning rush hour

8980 Plow the roads not the shoulders

8981 Plow when it's needed. Enough wasting fuel and paying employees to plow 2cm of fluff that's going to
8982 melt in the afternoon"

8983 I'd like to see more side roads & parks attended to in a timely manner. I'd also like the city to be held
8984 more accountable for their lack of clearing. Citizens can be fined large amounts of money for not
8985 shoveling, but I have personally had my vehicle underside damaged due to residential roads being
8986 excessively bumpy/Icey and was told the city will not take responsibility.

8987 I'd like to see much better road conditions in Calgary in the winters. Communities (in the NW area
8988 anyways) do not get much road care or clearance and winter driving is often a nerve wracking
8989 experience

8990 I'd like to see snow actually removed rather than leaving it to be a problem for someone else.
8991 Resident's vehicles are routinely plowed in. If they're physically able to shovel, they dig their cars out by
8992 shovelling the snow back onto the street or sidewalk which complicates the problem. If they're
8993 physically unable to move the snow, they have likely just lost their only mode of transportation... their
8994 vehicle.

8995 I'd love to see it way more equal in all parts of Calgary. I use to live in the NE and the service was
8996 terrible!! I feel like some areas get priority and I don't agree with this.

8997 I'm concerned that as a homeowner adjacent to an alleyway, I will be required to continually re-shovel
8998 the sidewalk after it's driven over, or risk a fine. I already shovel the alley sidewalk, but I can't get down
8999 to the concrete because the snow gets too packed down. And then it melts and ices up and becomes a
9000 hazard. Maybe drop sand for homeowners to use? Maybe put plows on the front of recycling trucks?

9001 I've seen other cities that have better service removing the snow rather than pushing it all to the side of
9002 the road.

9003 I'd like it to actually be apparent that we have a Snow and Ice program.

9004 I'd like the city to get out of the business of clearing and maintenance of road. Privatizing this would give
9005 us better road clearing and road repairs.

9006 I'd like to see a commitment to the environment and reducing the amount of harm, intended or
9007 unintended.

9008 I'd like to see a more tactical approach to snow clearing. For example, this winter my street has been
9009 sanded/plowed several times, but it isn't really necessary. Once the snow has been packed down, it's
9010 fine to drive on (carefully), but sanding and plowing actually make the street rougher, and the windrows
9011 left by the plow are hard to navigate for vehicles with low ground clearance. Having said that, if we
9012 receive a lot of snow all at once, plowing would be necessary.

9013 I'd like to see Calgary actually have one.

9014 I'd like to see more done on residential streets.

9015 I'd like to see our streets maintained at a reasonable cost. Most of us are sick of you expanding the city
9016 borders and using that as an excuse not to maintain our roads. I'm happy to shovel mine and my
9017 neighbour's sidewalks, but we need more from YOU.

9018 I'd like to see snow actually removed from the streets rather than just pushed off the road and into
9019 vehicles and curbs. We have many storm ponds that could be used to dump the snow into.

9020 I'd like to see snow at least plowed if not removed.

9021 I'd like to see that people with mobility issues find it easier to navigate the outdoor environment during
9022 the winter months.

9023 I'd like to see the roads actually cleared, residential and main roads. I come from a small town in
9024 northern BC that actually owns more clearing equipment then the entire city of Calgary, and if it snowed
9025 at 10pm ALL roads where cleared by 7am, what's Calgary's excuse?

9026 I'd like to see the system being actually implemented, since it doesn't seem to even exist as of now.

9027 Ideally I would love for more sidewalks and pathways currently cleared by property owners to be
9028 cleared by the city to give a more consistent experience! Over time I'd like to see grading improvements
9029 to pathways to reduce icing and maintenance. More of a harmonized approach giving fully cleared
9030 routes. Bring provincial clearing in line for some of fish creek Park and canal to chestermere

9031 If Council is going to continue putting the onus on residents to clear their walls, they better start
9032 enforcing it!!

9033 If each community or ward of the City had snow removal equipment this would allow volunteers to be
9034 snow angels, bring the communities together and allow the communities to come together. For the
9035 communities that don't have as many volunteers, those are the ones the city can clear snow from. This
9036 puts the ownership on the people, lessens taxes and gives people a voice and purpose.

9037 If it is possible to have a salt that can work below -20, as the ice stuck around for a solid 2 weeks before
9038 it warmed up again.

9039 If the city took over maintenance of sidewalks currently maintained by residents I would feel much
9040 safer.

9041 If there is a large dump of snow, I would like to actually see snow plows out in numbers starting with high
9042 flow and slippery sections (on off ramps etc.). Calgary is a large city and needs to up its game. Let's get
9043 rid of some red tape and increase boots on the ground with an organized and prioritized approach to
9044 clear snow.

9045 If transit was improved greatly there would be a lot less people driving. Parents dropping kids off at
9046 school need a safer way should have designed for just drop off. More police presence at playground
9047 zones

9048 If you cannot find something profitable for the full-time snow and ice workers to do during times when
9049 there is no snow and ice work required, you should be contracting out all the snow and ice work. This
9050 would help reduce property taxes.

9051 If you want a walkable community then main walking paths need to be safe, especially around shops,
9052 schools and bus access.

9053 Immediate removal during/after snow storms.

9054 Immediately action along with internal area

9055 Implement a program of pre-assessment using cost-effective means (e.g. phone calls from residents,
9056 drones, etc.) to determine where best to allocate the limited snow clearing equipment. Having big
9057 expensive & high fuel-consuming equipment driving around looking for roads that need the most
9058 attention seems wasteful.

9059 Implement a program that works. We don't need a snowplow on streets that are basically bare

9060 Implement a system like Montreal. I have never been more impressed at how they are able to keep
9061 roads clear, especially considering how much snow they receive.

9062 Implement more of a snow removal program in addition to a snow plowing program.

9063 Improve

9064 Improve access of residential communities, where there is no snow removal at all

9065 Improve consistency across city

9066 Improve it! Eastern Canada has no problem keeping roads clear compared to Calgary

9067 Improve service

9068 improve the intersection the snow and ice program

9069 Improve the service to residential areas

9070 Improved bus stop maintenance.

9071 Improved clearing on busy roads especially Crowchild with high car volumes and better sanding of black
9072 ice. Crowchild was not designed for winter driving. Too many on and off ramps south of Bow River.
9073 There should be automated speed signs so that the speeds are lower when it snows.

9074 Improved level of service to residential areas

9075 Improved maintenance for side streets. Less focus on asphalt paths.

9076 Improved response to residential street snow removal!! Preferably starting next year!!!!!!

9077 Improved sanding of side streets

9078 Improved service in residential areas

9079 Improved service on residential streets; improved response to 311 calls regarding snow and ice removal.

9080 Improved snow and ice clearance across the city and not just downtown. Faster clearing of intersections
9081 for vehicles and people. Improved snow clearing machinery. Snow removal from residential areas.

9082 Improved snow clearing service for residential streets.

9083 Improved training on how to remove snow or change mandate to remove snow and not just ~manage~
9084 it

9085 Improved use of the budget. The funds do not need to be spent every year. Saved funds could also help
9086 addressing other issues.

9087 IMPROVEMENT

9088 Improvement of snow removal planning. The system is terribly inefficient and streets are constantly
9089 plowed at times when it is not needed. There needs to be some sort of evaluation process to determine
9090 if plowing will be needed that day instead of sending everyone out just because.

9091 Improvement to to all snow and Ice clearing to all infrastructure beside roadways. Roads are fine work
9092 on pathways, cycle networks - its not the cold that keep people off them its the unsafe state they are
9093 left in that make people avoid walking and cycling.

9094 Improvement!

9095 IMPROVEMENT.

9096 Improvements focused on pedestrian safety and mobility in winter. Better maintenance of intersections
9097 where pedestrians cross. Improvements in business districts/BIA's.

9098 Improvements in time it takes to clear roadways after a snowfall

9099 Improvements to management and removal of snow. Better management of sidewalks and side streets
9100 and stronger enforcement of resident responsibilities.

9101 In all seriousness send an entourage of calgary workers responsible for snow removal to montreal and
9102 learn some trade secrets on snow removal. I would like to see rocks removed from product used on
9103 roads. Sand or finely crushed gravel. I know harder to recover in spring but rocks are not acceptable in a
9104 modern city.

9105 "In comparison to many many other cities across Canada, calgary seems to have the least amount of
9106 snow removal

9107 Start over!"

9108 In large mixed areas like East Village / Eau Claire, the city spends a lot of time clearing snow. If you were
9109 to implement designated winter pedestrian pathways and bike lanes in such areas, crews could spend
9110 less time on them and allocate it to other pathways.

9111 In my opinion, in the the next 10 years and when there is enough budget i think they should also
9112 consider cleaning the residential roads where public transit bus, school bus drives because most of the
9113 time those buses are having hard time driving in these areas thus giving problems to the commuters.

9114 In ten years, the climate emergency will have significantly informed Calgary's SNIC program. SNIC will
9115 have evolved to encourage the types of behaviours that we want to encourage in order to reduce our
9116 carbon footprint. On big snow days, sidewalks and pathways will be prioritized to allow safe travel. A
9117 single lane of each road will be cleared in each direction to allow movement of goods and high priority
9118 road users. Otherwise, staying home will be encouraged for lower priority vehicle travel.

9119 In the interest of saving money and environmental concerns (fuel use, salt runoff), I think that the city
9120 could reduce the level of snow and ice clearing. It is winter; Calgarians should expect there to be some
9121 snow, and prepare accordingly (drive carefully, leave early, get winter tires, etc.).

9122 In the next 10 years I would like to see residential streets be snow cleared as soon as we get a big dump
9123 of snow.

9124 In winter to have streets and sidewalks very clear

9125 "Incentivize youth ice clearing community programs for residential cleaning.

9126 Have community programs for residential maintenance."

9127 Include residential streets

9128 Include all residential streets and all sidewalks, within 24-48 hrs of snowfall. Include night shifts so that it
9129 is cleared before most people leave for work and peak traffic hours, use something else besides sand
9130 and rocks, it's a disaster d'or windshields.

9131 Include also the residential on day 1

9132 Include pathways and residential streets to snow clearing plans. Make it a bylaw that curb cuts can't be
9133 dumped with snow from the sidewalk / road cleaning.

9134 Include paved residential pathways to improve winter safety and mobility for residents.

9135 Include removal of windrows where plowed roads connect with residential street that is not plowed.
9136 The buildup of this snow at times (after large snowfall) at times becomes nearly impassable. Also, a
9137 program to address pathways in areas like Dalhousie that were developed for use but become difficult
9138 to use for many months of the year due to snow/ice buildup. This could be addressed via new program
9139 from City to keep clear or change in policy requiring residents (who?) to keep clear.

9140 Include residential roads

9141 Include residential streets and alley entry/exit.

9142 Include residential streets.

9143 "Include snow/ice removal for all residential roads (primary and secondary) and lane ways within 48-72
9144 hours.

9145 Include snow/ice removal for all residential sidewalks and key intersecting lane ways.

9146 Begin snow removal sooner, even during large snowfalls events, and put snowplow blades down on the
9147 pavement, not skimming above pavement which appears to be the current practice."

9148 Include the odd pathway so residents have a safe place to exercise in winter.

9149 Including mobility impaired people in helping to identify problem areas.

9150 Increase Budget and clear more Roads faster.

9151 Increase budget for snow REMOVAL (not just snow CLEARING), by decreasing budgets of other city
9152 departments/services (i.e. "green"/"net-zero"/climate hysteria initiatives, bike lanes, fire department).

9153 Increase equipment for the city.

9154 Increase frequency of residential road clearing. Stop waiting for chinooks.

9155 Increase in service overall on roadways other than Deerfoot and Stony Trail

9156 Increase level of service in the residential areas without increasing costs to taxpayers

9157 Increase presence on main residential roads for snow removal.

9158 Increase residential clearing of snow.

9159 Increase residential services, whether snow removal or treating icy situations.

9160 Increase SAFETY for pedestrians and cyclists by improving design

9161 Increase service for pedestrians and cycling

9162 Increase size and performance of snow removal

9163 Increase snow removal, reduce arts funding

9164 Increase snow service in residential areas.

9165 Increase the amount of contractors to bring in when it snows.

9166 Increase the budget from reallocated capital funds elsewhere in the budget.

9167 Increase the budget! Clear the streets! I can't believe the degree of ice build-up on major roadways in
9168 this city!!!

9169 Increase the funding that is allocated to the clearing of sidewalks and pathways. According to the
9170 infographic accompanying this survey, the cost of clearing sidewalks and pathways is ~10-12% of the
9171 cost to clear roadways each snowfall. It seems like for a relatively minimal amount of expense
9172 (compared to road clearing) a major improvement could be made to clearance of sidewalks/pathways.

9173 Increase the plowing frequency on residential roads, laneway crossings etc. Having lived in many other
9174 big cities, the lack of snow removal in Calgary is terrible.

9175 Increase the service if needed as population increases!

9176 Increase the snow and ice removal budget without increasing taxes!! Dig out the expert suggestions
9177 from years ago when Calgary had Montreal and Toronto snow removal experts come to Calgary and give
9178 suggestions on our program improvements! And not found, get them back here to look and suggest
9179 how to move the snow!! Every road in Montreal is cleared within 24-48 hours after a major snow fall
9180 with city and private contractors. We did that a few years ago and it was fantastic!!

9181 Increase the snow budget, increase taxes, and start to remove contractors and hire city staff and more
9182 equipment. Contractors don't know how to do the job, too much work to maintain, one pass and done,
9183 who do you complain about a contractor if equipment has no company name on it and it holds city
9184 employees more responsible to do the job as they are the immediate people being paid by taxes, not
9185 being paid from a owner to staff thier employees, Bluegrass or ULS for example.

9186 Increased accessibility and mobility in residential areas

9187 Increased attention to Transit Routes and Bus Stops.

9188 increased awareness to citizens that we live in a cold climate with snow, and snow is transient so the
9189 city can't manage it all, so citizens who can adapt need to.

9190 Increased budget & maintenance plans.

9191 Increased clearing of pathways and sidewalks and increased accountability for homeowners who fail to
9192 clear their required sidewalks.

9193 Increased clearing on residential streets.

9194 Increased diligence in removing snow from residential streets.

9195 Increased drain clearing and proper removal of snow and ice from the non major roads (Example, what
9196 the GTA does)

9197 Increased focus on communities when they have widrow problems. It is not the same in all communities
9198 so it should be on an as needed basis. My community (Sunnyside) might be very easy to drive through
9199 after a snowfall, but then I go to my mother's house in Kelvin Grove and the roads are really bad.

9200 Increased focus on maintaining active travel infrastructure, but also improving sidewalk, pathway and
9201 cycling facility design so that maintenance is easier and it is more resilient to weather fluctuations,
9202 particularly designing for drainage on pathways and sidewalks to minimize puddles and ice. More
9203 frequent snow removal, particularly on active travel routes.

9204 Increased frequency of plowing residential areas, clearing the crossing areas on streets, I have so much
9205 trouble with a stroller, can't imagine a wheelchair.

9206 increased funding

9207 "Increased funding to allow for better road clearing and not waiting for chinooks

9208 Graders and gritters working in tandem

9209 Snow removal"

9210 Increased number of plow and graders. More dump trucks in busier residential areas that are able to
9211 move snow plowed away from area

9212 Increased pre-snowfall salting when ice conditions are likely. Increased community clearing for
9213 significant snowfalls

9214 Increased response to snow falls.

9215 Increased responsibility by the city for clearing off sidewalks on residential streets and connecting foot
9216 paths

9217 Increased service for safety

9218 Increased service to residential all roadways

9219 Increased service to residential areas outside of city center. Using eco friendly and car friendly ice melt.
9220 The current salt mix is super hard on dogs paws and cars. Subsidized snow removal for senior citizens
9221 and those with physical disabilities.

9222 Increased service, all areas of community and faster response time. High priority for intersections and
9223 major traffic roads

9224 Increased services across the board I.e. roads and communities

9225 Increased snow and ice removal in residential areas.

9226 Increased snow plowing/ removal of snow from most roads. Relying on chinooks to melt snow is not
9227 suitable. More needs to be spent to increase number of plows and improve safety. (Ontario is light
9228 years ahead with their snow clearing).

9229 Increased snow removal ability. Pro-active purchasing and modernization of snow removal equipment.
9230 R&D into new technologies and methods of snow removal. Evidence and science based decision making.

9231 Increased snow removal for all areas of city life, not just clearing the roads for drivers to commute. Life
9232 does not end when it snows. People still need to walk their dogs, take their families outdoors for fresh
9233 air and physical activity, get to and from the grocery store. None of these activities are taken into
9234 consideration with the current snow removal plan, unless you happen to live downtown or near
9235 downtown.

9236 Increased snow REMOVAL in residential areas.

9237 Increased staff and trucks on the road. Snow clearing machine and dump trucks. They do it other places
9238 why now there.

9239 Innovation to manage icy roads in very cold temperatures

9240 install the sidewalks that are missing so we don't have to walk on the road or in the bike lanes

9241 Insure we can maintain service without increasing taxes. Be creative with snow removal, in this day and
9242 age of high prices and everyone wanting raises to combat raising costs we need to start doing things
9243 differently.

9244 Intentional adaptation to climate change ...whatever that might look like.

9245 Intersections and hills more of a priority

9246 introduction of new engineered ways at intersections which may reduce slips and skids

9247 Invest in equipment to remove windrows

9248 Invest in more sand and salt trucks and actually use them instead of giving them funny names and
9249 keeping them in the garage.

9250 Investigate a single dept with overall snow clearing accountability - elim divisions between responsibility
9251 and "we cleared per our plan" responses. Also seems that snow falls in nov/dec get sub less resources,
9252 and March snowfalls get lots of overtime driver driving around clearing bare roads.

9253 Investment in snow removal equipment that clears snow from intersections and bus stops.

9254 It actually exists and funds be spent properly, proper current tax amounts be allocated accordingly

9255 It is embarrassing it takes the city 7 days to cleanup after a snowfall. This is by far the slowest of any of
9256 the 5 cities I have lived in.

9257 It is fine. Since residential is not done what will change. Nothing.

9258 It is much better than it used to be - thank you!

9259 It is not the responsibility of tax payers to clear crosswalks or other areas beyond the sidewalk of their
9260 own house. I would like to see roads be cleared in all areas and snow plow convoys out during storms on
9261 major routes so I know the city is actually putting in effort to snow removal. I want the city to move
9262 away from using gravel on roads as all this does is damage cars and does little to help with traction.
9263 Everyone I know currently has a cracked windshield and paint chips from gravel.

9264 It is one of the few city programs that generally works well!

9265 It needs to be better! It's shameful we are a major city and have some of the worst roads to travel in in
9266 the winter. We should not be relying on Chinooks to clear out roads!

9267 It seems vehicles are the priority at the moment. It would be better if the City decision makers could
9268 see how hard it is to carry home grocery bags, get little kids around, and generally manoeuvre as a
9269 pedestrian at intersections.

9270 It should be expanded and increased. And it should not be dumped on residents to be responsible for
9271 peripherals other than the sidewalk adjacent to their property. Nor should the city be completely reliant
9272 on the chinooks. That's a cop out by the city. Use tax payer money for something like this that truly
9273 matters and hire more workers to keep pedestrian pathways and roads safer. Stop trying to dump more
9274 work on the residents.

9275 It would be nice if snow removal was consistent and for cul de sac residents and whole.

9276 It would be nice the snow is removed from the curbs and sewer drains are clear.

9277 it would be nice to have back alleys cleared too. We have a lot of detached garages in the city and it is
9278 sometimes hard to get out or get in because of the amount of snow and extremely slippery.

9279 It would be nice to see a plow on my residential street at least once a storm. I have been in my current
9280 home for 12 years and have only seen a plow 3 times during that time.

9281 It would be nice to see additional support elderly home owners with clearing and enforce existing snow
9282 clearing regulations including the enforcement preventing residents from pushing snow off their
9283 properties into the street creating hazards (Example Shawnee Drive and Shawnee Crescent where
9284 residents push snow from their driveways into the middle of the street after snowfalls).

9285 It's not a citizens job to do the city's. We all pay the same taxes for the same level of service. If a senior
9286 or disabled resident lives in a home adjacent to a lane way, what's he to do? Be forced to move or pay
9287 someone else?

9288 It's Canada, winter happens and it's Calgary so chinooks also happen. It's a challenge so just do the best
9289 you can. I think the biggest thing would be to educate drivers to have head lights on ALL the time, watch
9290 speed, watch signs and don't make stupid moves (i.e. if you miss an exit, don't pull to the shoulder and
9291 try to back up to it, just go the next exit and come back around.)

9292 It's your job.

9293 Just a quicker response to clearing pathways/ roads , a more environmental friendly grit too that dosent
9294 crack my dogs paws

9295 Just clearing the snow in a timely manner!!! Not wasting time on clearing bike paths

9296 Just consistency, fairness and reasonable costs.

9297 "Just do better. More plowing in more places! Drainage needs to be improved too so not as much ice
9298 forms.

9299 Pathways should be plowed by the city instead of residents. It's important to have consistent clearing on
9300 your route and sometimes residents or businesses just don't shovel pathways."

9301 Just doing your job and stop to see people in a truck waiting for ever with coffee and engine running for
9302 nothing...

9303 Just improve the service !

9304 Just more consistent, and following up and making sure the roads and paths that aren't the cities
9305 responsibility are still getting cleared in a timely manner.

9306 Keep bus routes clean and streets with mailboxes

9307 Keep City crews. I came here from Winnipeg where they often used private contractors. Front-end
9308 loaders are not efficient for ploughing roadways. Also, plow operators need to know their jobs. In
9309 Winnipeg, I often noticed City foremen driving with the plows and giving instructions. Contractors
9310 change and their operators change. They have to be experienced and consistent so they shouldn't need
9311 a foreman looking over their shoulder.

9312 Keep it affordable yet impactful

9313 Keep main roads clearer before they ice over.

9314 Keep residential streets cleared and snow 'removed'. Ease up on the salt. Prioritize street/road clearing.
9315 I see pathways cleared long before streets are.

9316 Keep roads snow and ice free. Safe for everyone

9317 Keep the areas around community mail box's clear. I can't climb over 80 cm windrow to get from the
9318 road to the mail box.

9319 Keep the walkways in ravines, etc. clear of ice and snow.

9320 Keep the whole city accessible for all types of motion.

9321 keep up the good work...tax dollars wll spent.

9322 Keeping snow and ice off city owned sidewalks just as you expect residents to.

9323 Keeping untop of people clearing their sidewalks too many just don't shovel

9324 Knock bike lane priority to the bottom of the list.

9325 "Lane homes have lived here 8 years and have never seen a city plow truck clean snow in lane way

9326 Traffic circles should be a priority they do work to make traffic flow, but when they are not maintained
9327 from ice and snow they all jam up with accidents"

9328 Laser to melt all the snow, and eliminate clearing

9329 Learn from how other winter cities clear snow and implement the tactics they are successful with
9330 because whatever this city is doing, is not working when it counts.

9331 Learn how to use sand and gravel at the same time as pickle. Spread more often

9332 Learn industry best practices and buy proper equipment for gang style clearing. Your methods are
9333 dated, ineffective, and you create ice issues as you do not clear snow outward to the shoulder of the
9334 road. Remove gravel as it costs taxpayers millions in cost due broken windshields and damaged paint on
9335 cars. It is beyond comprehension that you lack awareness to this issue and the extra burden you put on
9336 taxpayers.

9337 leave the residential roads for the graders when the snow piles and never send the trucks into
9338 residential side streets

9339 Less bike lanes focused on, more residential roads and trouble areas focused first.

9340 Less cars, more people.

9341 Less catering to each person's utopia.

9342 Less emphasis on cycling paths and more on residential streets

9343 Less evasive sanding/salting

9344 Less focus on snow blowing less than 2cm of snow from train platforms and more clearing of residential
9345 streets

9346 Less gravel and salt used (alternatives), better and more efficient plowing, less ice buildup left over

9347 Less gravel more salt on major roads

9348 Less gravel on higher speed roads

9349 Less gravel sand and gravel as it causes windshields to crack which may lead to larger issues for drivers.

9350 Less money spent on bike paths for 1% of the city population they have spikes on their tires anyways

9351 Less money spent on clearing bike lanes when it's cold (less than -10C)

9352 Less noise pollution, less gas powered machines. Prioritizing services that keep the city accessible to
9353 people with all levels of mobility. Deprioritize services that only serve cars.

9354 Less of a focus of clearing just major roadways- focus on clearing routes for people walking and
9355 wheeling.

9356 Less on main roads

9357 Less onus on residents to clear snow and ice from public property near their residences. For example,
9358 other cities' programs take care of clearing snow from sidewalks. Additionally, some cities have a goal
9359 that all streets are plowed within 24 hours. Calgary is underwhelming by comparison.

9360 Less pampering. More expecting people to drive on snow. It'll slow them down and we would have
9361 saved a bunch of money on new signs.

9362 Less perfection on streets. More consideration for sidewalk and trail users.

9363 Less plowing, more sanding, far less salt

9364 Less plowing. It's better for the environment, and often they don't need plowing. Every time it snows,
9365 that does not mean that they need to plow. Only when the snow is deep and the ice is very slippery.

9366 Less plows on the roads when they are not needed. Often see plows just driving around when there is
9367 no need. Less goop and sand deposited as temperatures warm, reducing slush and costs.

9368 Less reliance on corrosive salts and damaging gravel. Encourage public to use winter tires

9369 Less reliance on homeowners for snow clearing. People are unreliable and it makes sidewalks unsafe.

9370 Less relying on chinooks to clear residential streets.

9371 Less residential gravel (zero residential gravel). Less residential plowing (windrows are terrible). Make
9372 drivers responsible for having winter tires and enough driver skills to be able to drive in winter without
9373 the roads being perfect. A driver's license is a privilege - not a right. If you can't drive on snow, stay
9374 home.

9375 Less Road dieting and more of this money dedicated to snow removal

9376 Less salt and corrosive materials sprayed on city roads.

9377 Less salt usage. Full snow removal on main streets with less on street parking.

9378 Less salt used on the roads, more gravel as it used to be.

9379 Less salt, more silicates

9380 Less salt, use something environmentally better.

9381 less salting of roads. Not putting down gravel immediately before a chinook

9382 Less use of salt on the shared cycle/pedestrian pathways.

9383 "Less use of salt/brine as it it causes environmental issues as well as premature structural damage to
9384 infrastucture. Would hate to have a bridge fall on anyone or anything.

9385 Trucks traveling on major roadways can do as they please. But in residential areas be more considerate
9386 to the residents sidewalks, many may not have the physical stamina to clear road muck that is heavy for
9387 a second time as they have already shovelled what is required by law. Be respectful, I know you have a
9388 job to do be KIND"

9389 Less wasteful (ie feverishly-frequent) plowing of light snowfalls from moderate traffic bus routes and
9390 similar streets.

9391 Less windrows, more snow clearing and less reliance on chinook thaws.

9392 Lessen the priority given to downtown area. If high vacancy in downtown why are we still clearing them
9393 prior to other areas especially hills

9394 Let's fix next year first

9395 Like all the citizens to be treated equally please , do not clear some home owners properties and no
9396 other change bylaw 20M88 Page 29 to include back side. other wise clean everyone's properties

9397 Like to see it more effective and having a way to monitor trucks that park in an area and don't do there
9398 jobs

9399 Like Toronto Brampton, city of calgary should also start snow clearing inside the community too.

9400 Limit clearing to daytime hours in residential areas

9401 Living in Coventry, it seems (except for major roads) we often don't see ploughs or gravel until days after
9402 a snow. Hearing on the radio "the plows are out!" Really rustles my jimmies when I haven't seen a plow
9403 since the last snow storm!

9404 Look at snow removal at bus stops, not just spreading the snow down the street for the residents to deal
9405 with. And shovel snow and ice from drains so there is no water build up during the melts of the berms
9406 city crews created.

9407 Look into solutions that can help with the icy roads- beet solutions etc. driving around Calgary should
9408 not be this dangerous with the advancements we have made

9409 Look to other jurisdictions for best practices if you can't figure it out yourselves

9410 Looking at safety should be clean

9411 Lower cost. Less excessive efforts in residential neighbourhoods - winter tire prevalence and vehicle
9412 capability are increasing. Complete elimination of salt and de-icer. Change to support the fact that we
9413 live in a winter city and that the residents should be capable of figuring out how to live with a bit of
9414 snow on the ground.

9415 Main roads & residential snow removal within 24 hrs of snow including roads, sidewalks and pathways.

9416 Main roads through communities and the roads from the communities that lead to major arteries
9417 cleared or at least salted. Better removal at major intersections.

9418 Maintain an adequate budget and don't depend on chinooks to melt snow. Surplus budget should be
9419 used to reward snow angels.

9420 Maintain city streets and not rely totally on Chinooks to remove snow. In areas harder hit remove snow
9421 to another location by truck. Look at environmental safe ways to melt snow as it hits the street even at
9422 colder temperatures. Research a product that may work.

9423 Maintain clearing of all areas now serviced

9424 Maintain current levels of snow removal to keep budget relatively consistent.

9425 maintain great service

9426 Maintain or improve it.

9427 Maintain priorities and look for possible improvements in terms of vehicle types for efficiency.

9428 Maintain priority routes One, Two, Residential, etc. More responsive clearing. Sooner response.

9429 Maintain road clearing standards & residential areas as per current practices. If there is an especially
9430 heavy snowfall, extra emphasis on intersections & residential areas if streets are under an extra heavy
9431 snowfall.

9432 Maintain service

9433 Maintain snow evacuation routes, and ensure technology and better snow removal vehicles are
9434 purchased.

9435 Maintain the pathways and stop downloading your job onto citizens.

9436 maintain walking paths in communities

9437 Maintain Your areas properly. If your workers need to use shovels instead of snow machines, then have
9438 them use them. Remove snow, don't just move it around.

9439 Maintaining cost but reallocating efforts. I would like less bureaucracy that ends in Roads or Parks
9440 dealing with snow removal, and I would like to see snow removal and grass/weed maintenance be ONE
9441 entity. I think this would streamline processes resulting in quicker response times and lead to better
9442 service overall for an equivalent cost.

9443 Maintaining the gravel/salt mix for residential streets. It is so much better than having to manage the
9444 windrows.

9445 Maintaining the level of service is what I support so I would not like to see any major challenges.

9446 "Maintenance on side streets, cul de sacs etc. should somehow be completed as needed, not as routine.
9447 It is ridiculous watching a plow operate on bare roads.

9448 To enable/encourage active modes of transportation some effort needs to be made to clear walking and
9449 cycling routes both within and between communities after snowfall events. Does not need to be a top
9450 priority, but right now there is little evidence that is anything other than an afterthought."

9451 major improvement in cleaning the roads overall

9452 Major roads cleared. Icy spots sanded. Preventative measures taken.

9453 make bike lanes less of a priority

9454 Make Calgary walkable, rideable, and accessible to people of all ability levels. A person should not need
9455 to own a car in Calgary to run errands and travel in their own neighborhoods every time there's a snow
9456 event.

9457 Make it better

9458 make it better. figure it out.

9459 Make it cost effective, consistent, immediate, and accountable.

9460 Make it effective

9461 Make it more efficient

9462 Make it more like other winter cities that do a WAY better job than Calgary, such as Saskatoon, Regina
9463 and Winnipeg

9464 make it safe for pedestrians and stop fining people for not keeping walks absolutely clean whilst the City
9465 does not bother with it

9466 Make people more accountable for there own area, enforce the bylaw. Adopt a bus stop, maybe a book
9467 of tickets per household that has a stop in front of there house.

9468 Make sure it's as environmentally-friendly as possible.

9469 Make the city safer for walkers! Encourage less driving to control climate change

9470 Make the roads safe for travel

9471 Make whatever budgeting changes need to happen to avoid the scenario of plows running on bare
9472 streets , the appearance of this activity is that budget funds are being used up , as a kind of use it or lose
9473 it mentality . This is a very poor use of City resources.

9474 Making residential roads same as Priority 1 and 2.

9475 Many people pay snow shovelers so they can't be doing extra areas like alleys. Get main roads shoveled
9476 immediately.

9477 Mentioned above: complete revamp of 7 day snow clearing policy.

9478 Migration from Calgary Snow and Ice program to snow removal and ice mitigation solution

9479 mimic City of Ottawa - more coverage, less burden to citizens (I cannot believe I am responsible for my
9480 sidewalk), less reliance on a Chinook to help snow melt

9481 mirror more eastern cities. I can't believe the number of accidents caused by poor snow and ice removal
9482 when compared to other cities.

9483 More

9484 More accessible for everyone and safe for everyone.

9485 More accessible for wheelchairs. Once the snow plows hit the main roads, those in wheelchairs cannot
9486 cross streets because of the pileup of snow at the cross walk.

9487 More accountability for home owners/residents to ensure their sidewalk and adjacent
9488 pathway/infrastructure/access points are cleared appropriately and in a timely manner.

9489 More active with snow cleaning/preparing for snow

9490 More actual clearing, less corrosive chemicals

9491 More actual removal, as opposed to just piling it up on the sides

9492 More aggressive street cleaning post snow storm requiring on street parked vehicles to move within 24
9493 hours

9494 More and better cleaning to include residential streets, as well as having better designed water
9495 drainage. Even in the newer communities there are not enough of them causing water to pool/flood in
9496 front and even onto your driveway as the melted snow/ice has nowhere to go.

9497 More areas being cleaned and higher priority/used roads be cleaned faster.

9498 More areas included in program both in areas of the city and type of travel (walking, biking, transit, car
9499 etc)

9500 More assistance for residential roads. Some become almost impassable due to deep ruts of snow.

9501 More attention needs to be given to residential streets. Main and collectors seem to be OK, but
9502 residential clearing, when attempted, is poorly done.

9503 More attention on pathways and access routes to pathways, residential roads and roundabouts.

9504 More attention paid to enforcement and more attention paid to pedestrian issues. Don't block
9505 intersections or bus stops.

9506 More attention paid to pedestrians and cyclists

9507 More attention to details in clearing.

9508 More attention to pathways re. ice. My wife and I are seniors and risks of falling are amplified and the
9509 consequences generally more severe.

9510 More attention to sidewalks across alleys

9511 More attention to sidewalks regardless of who owns them or what is adjacent to them.

9512 More attention to snow clearing for alternative forms of transport. ensuring bike lanes, bus stops and
9513 crosswalks clear of windrows or piled up snow

9514 More attention to walking, cycling, transit. Less attention/money for road clearing

9515 More beet juice, less salt and rocks. Increased attention paid to accessibility for those on pathways with
9516 wheels (a wheelchair, stroller, wagon, etc).

9517 More care and accountability.

9518 More city snow clearing

9519 More city trucks

9520 More clearing in residential areas

9521 More clearing of ice and snow, even if it costs taxpayers more.

9522 More clearing of pathways

9523 More clearing of residential streets

9524 More clearing of roads that have developed ruts that are too deep to get out of.

9525 More clearing of the roads of snow.

9526 More clearing of residential areas and prioritizing newer parts of the city to the same level as the rest of
9527 the city

9528 More common sense in execution.

9529 More communication on when clearings happen would be great. Especially ones that are due to build up
9530 on the roads that creates large snow chunks so that those with driveways can plan. Often times there is
9531 no where that residents can temporarily park to clear the driveway because the snow is piled up in the

9532 entire neighbourhood. It would be good if the ice and snow program also addressed cleaning gravel
9533 from the roads during times when the weather is very good and there is no snow.

9534 More comprehensive snow removal. Don't just move it around, haul it away please.

9535 More consideration for pedestrians and cyclist. More enforcement of sidewalk clearing.

9536 More consideration given to the needs and not plow when not necessary. For example on a flat street
9537 with little snow.

9538 More consistency, quicker response, and more effective pathway clearing.

9539 More consistency. As mentioned before in January it was as if the city never once plowed the roads.
9540 Crowchild and Glenmore were nightmares to drive on in January. The city should be clearing the roads
9541 right away not waiting, what seems to be, a week to do so. Calgary is a winter city and the city's budget
9542 should reflect that in its allocation of funds towards the snow and ice program.

9543 More consistency. Prohibiting leaf blowers for snow removal to mitigate noise

9544 more consistent and regular maintenance on all roads and sidewalks not just major roadways

9545 More consistent clearing

9546 More consistent clearing after snow events.

9547 More consistent clearing of all residential roads. Clearing away the drifts on roads and corners so that
9548 they are not impeded by snow mounds.

9549 More consistent clearing of problem areas and less time spent plowing main roads like Center Street
9550 when they have no snow. I can understand salting, but I can see that plow sparking on clean asphalt.

9551 More consistent clearing of residential roads and pathways. Addressing windrows.

9552 More consistent clearing of roads, clearing to the road surface, not creating skating rink

9553 More consistent clearing of snow on residential streets. Investing in more snow plows to have consistent
9554 clearing schedules.

9555 More consistent service, and prioritization of the most frequently used road/walkways

9556 More consistent services and increased focus.

9557 More consistent snow removal and removal on community streets.

9558 More contracted services, less city employed crews

9559 More contracting

9560 More cycle paths added to priority 1 list for snow removal.

9561 More effective snow removal/ gravel

9562 More effective/efficient clearing of main (50+ KM/H) roads and all hard pedestrian surfaces cleared,
9563 regardless of location.

9564 More efficient in terms of cost but also in terms of results.

9565 More efficient service.

9566 More efficient snow clearing

9567 More efficient snow removal of roadways to prevent accidents and increased insurance costs.

9568 More effort in residential areas

9569 More emphasis on accessibility and active modes of transportation.

9570 More emphasis on how to maintain social distancing (even if COVID should ever go) for pedestrian

9571 routes. I think the road program is relatively good, except in residential. Perhaps communities or areas

9572 can be surveyed if they want extra cleaning, and pay the city added the additional costs.

9573 More emphasis on pedestrian mobility and safety.

9574 More emphasis on residential streets

9575 More emphasis on safety and accessibility for those with mobility problems who use aids to get around,

9576 parents with strollers. Take the City Councillors out in wheelchairs on a snowy winter day to see how

9577 they fare.

9578 More emphasis on the freeze/thaw cycle and clearing slush on days like today that turns into icy

9579 sidewalks/rutted roads during the night. Prioritizing walking in communities and biking to schools and

9580 not just driving on roads.

9581 More enforcement of residential sidewalk snow clearing

9582 More enforcement of sidewalk snow removal

9583 More enviro solutions (less salting of sidewalks and roads) - maybe ban salt altogether including for

9584 residents

9585 More environmentally friendly options: the salt is hard on plants as well as autos. More lighting on

9586 pathways for the winter (doesn't need to be 24/7 but perhaps have lights on from 6am to daylight +

9587 twilight to 9pm) to make the experience more comfortable. More enforcement for those who don't

9588 clear their sidewalks, including accepting photos as evidence rather than having to send someone out to

9589 see it, which means days of delay before clearing.

9590 More environmentally safe tools

9591 More equality in snow removal across the city

9592 More equipment

9593 More equipment on the road clearing snow and sanding intersections, roadways that have a grade

9594 More equipment on the roads , larger budget , city gets bigger and I see less and less equipment on the

9595 road

9596 More equipment purchased so more clearing and removal of snow can be done. Send someone to
9597 Ottawa for training.

9598 More equipment to do the job and clearing the snow build up on all streets.

9599 More equipment.

9600 More even snow removal, more consistent

9601 More expansive ploughing and sanding, increase taxes to cover the spend.

9602 More focus on clearing intersections and increasing pedestrian and cyclist mobility after snow falls.

9603 Looking into different environmentally friendly/pet friendly de-icing options especially as more research
9604 is done over 10 years.

9605 More focus on getting people out of their houses, even if its just for a short walk. I know we don't
9606 remove snow, but can we be more strategic in where we put it? Could we offer residents an incentive
9607 (tax? something else?) for designated a parking spot in front of their house a snow storage site?

9608 More focus on getting rid of the snow once it has fallen. More residential streets being cleared.

9609 More focus on non-drivers

9610 More focus on pathways and cycling as a means to get around as opposed to driving everywhere.

9611 More focus on pedestrians (especially those with accessibility challenges), cyclists and then automobiles.

9612 This is getting better than several years ago, and can still improve more.

9613 More focus on quality and dignity for people walking, cycling, and using transit. More seamless
9614 treatment of key routes, regardless of whether they are pathways, sidewalks, crosswalks, engineered
9615 walkways, or residential streets.

9616 More frequent

9617 More frequent plowing , plowing if bathways and bike lanes

9618 "More fully removal of snow on all roads and sidewalks.

9619 Give a campaign about where snow is to be placed, when removing from your sidewalks."

9620 More funding for roads to address the annual and completely predictable reality of winter

9621 More funding. We are a growing city and the city should be responsible for removing the snow in a safe
9622 timely manner. We live in a climate where snow is not a surprise but going to happen. It should be take
9623 care of accordingly.

9624 more funds for the sidewalks.

9625 More funds or resources to clean snow.

9626 More funds put toward the snow clearing budget for when large snowfalls happen. None of this
9627 spending on pointless items (art on the side of roads, naming the snow plows and sander/salter trucks).

9628 Yes, I get it's fun for the kids to name the trucks but that money designing that program could've gone
9629 towards the actual snow clearing budget to get more material, or another truck or plow.

9630 More graders, less pickled rock

9631 More graders, more competent operators less large gravel-research a product for cold weather to
9632 replace gravel on the street, more work done at night. Hire some capable supervisors. More training of
9633 drivers - as stated, send them to Winnipeg to learn how to do the job correctly. For years they have had
9634 a great snow removal program to deal with lots of snow.

9635 More grit, less scraping down to an icy finish. I feel often you just make it worse when you do this.

9636 More importance put on residential snow removal

9637 More maintenance

9638 More maintenance of walkways.

9639 More money into snow removal & ice control on all roads & connectors even if it means raising taxes

9640 More notice of when and where snow is being cleared.

9641 More of a focus on accessibility.

9642 More of a focus toward encouraging alternative modes of transport other than the car. It's hard to make
9643 changes to other ways of getting around when so many places can be so hard to use and get to in the
9644 winter.

9645 More of everything

9646 More of it; get the residential areas clean for safety and health

9647 More on residential road

9648 More pathways cleared maintained and built to make it easier to not use vehicles

9649 More ploughs. Clear safe roads anyone can access during winter months

9650 More plowing and sand at intersections.

9651 More plowing of side streets to allow access to get to main roads

9652 More plows and a more inclusive map that would see more areas of the city plowed properly should be
9653 added to the program.

9654 More plows and salting roads instead of gravel

9655 More plows for bus and snow routes!!

9656 More plows on the roads and sidewalks. Outsource to 3rd parties if necessary.

9657 More plows, and early deployment during snow events. More preventative than reactive.

9658 More plows. Retrofit other city equipment like garbage trucks with plows to assist after heavy snowfalls
9659 . More regular service in outlying communities.

9660 More power to the communities to have their say. Have designated snow removal per community.
9661 Maybe make it convenient for people who have personal snow removal equipment to be compensated.
9662 For example a home has a snow blower they could be compensated for gas use.

9663 More practical

9664 More privatization to decrease too many high paying city jobs. A primary focus, it's canada, it's winter,
9665 solve the problem!

9666 More proactive measures such as snow fencing or planting wind barriers.

9667 More proactive response to weather changes...being prepared and clearing roads of snow instead of
9668 waiting till roads are overwhelmed with snow. Removal of snow (trucking out) when snowfall is
9669 extreme. Less reliance on snow melting/ice prevention materials and more focus on plowing.

9670 More proactive when storms are coming. Look at what are considered priority roads

9671 More proactive, look to Ontario to see how they handle snow. Utilize efficient snow plowing equipment
9672 like large trucks with big plowing blades. Plowing major roads with multiple trucks in a row.

9673 More public education so everyone is aware that they are responsible for clearing their sidewalks. I
9674 would also like to see better quality of snow clearing on sidewalks adjacent to City properties

9675 More regional pathway clearance

9676 More removal in residential areas especially those with hills.

9677 More removal of snow in times of heavy snowfall, many neighbourhoods reliant on street parking. Care
9678 must be taken not to push road snow onto sidewalks, especially an issue on snow zone roads, or block
9679 other roads/laneways. Hard for residents to remove and should not be expected of them. More gravel
9680 on unplowed roadways that become icy.

9681 More research into salt/gravel damage to the environment and alternatives.

9682 More residential

9683 More residential cleaning so people can move around their neighbourhoods

9684 More residential clearing of streets, including pathways. Sand options for cold days when the usual
9685 pickle mixture doesn't work well.

9686 More residential clearing, since climate emergency declared, use other ideas to clear other than using
9687 the lazy man's choice of salt only - if you pick up the snow, you can safely put in the river - see what
9688 Toronto does; also when using pickle/stones, don't throw it half way onto people's property, since it's
9689 very difficult to clean up

9690 More residential cleaning. How are we able to get to the main streets that are cleaned?

9691 More residential feeder streets are serviced in a timely manner after a snowfall. More salt/melting is
9692 used over rocks.

9693 More residential maintenance, or, making sure residents clear their paths.

9694 More residential service.

9695 More residential snow clearing with a focus on roundabouts. Our roundabouts this year were un-
9696 driveable ice rinks with people sliding through them ever 2 minutes. Local residents have to go out
9697 and sand/salt them ourselves. Major routes need to be ploughed at least once before morning
9698 commutes. When it starts snowing in the evening ploughs should be out all night.

9699 More residential snow removal / clearing.

9700 More residents area and bus routes

9701 More responsibility taken on by the city to clear walks and residential areas. If the plan is to rely on
9702 adjacent property owners, then we'll always been vulnerable to barriers. It only takes one property
9703 owner from not cleaning snow to make a whole route inaccessible to some or create unnecessary risk
9704 for users.

9705 More result from this service.

9706 more road clearing

9707 More salting of residential streets

9708 More sand put in mailbox area and better care of street in area with many seniors.

9709 More sanding trucks in residential areas and workers clearing pathways and salting them.

9710 More service around intersections and areas where safety is a concern (stairways, ramps, cross walks,
9711 etc.)

9712 More service, clear lane crossings, occasional snow removal in busy inner city areas when there is a huge
9713 snowfall. Now more snow route program, only use if you are going to remove snow, like in Montreal

9714 More side streets being cleared after heavy snowfall.

9715 More side streets done

9716 More sidewalk clearing and better street plowing - faster clean up after storms and some plowing or
9717 treatment of more residential streets.

9718 More small residential areas need to be cleared or at least made accessible by vehicles.

9719 More snow blowers

9720 More snow blows on main roads and consistency throughout community's in Calgary

9721 More snow clearance in residential streets.

9722 More snow clearing of all residential roads by the city before they become snow packed and full of ruts.
9723 We should not be hoping for and waiting for a chinook to clear the snow. Also accumulated snow in the
9724 downtown area should be trucked out on a regular basis to a storage location.

9725 More snow clearing vehicles with are EV or CNGs

9726 More snow is in forecast for the future due to global cooling -climate change

9727 More snow plowes and requiring residents to move their cars

9728 More snow plowing please

9729 MORE snow plows!!

9730 More snow removal and done quicker. More salt and gravel. Make it safe.

9731 More snow removal and plowing to bare pavement

9732 More snow removal and sanding equipment. Stop relying on chinook winds for snow removal.

9733 more snow removal equipment for more constant snow and ice removal. Research for and use of snow
9734 and ice removal products that work at colder temperatures.

9735 More snow removal equipment, and to clear snow on roadways not just dump salt which create even
9736 more icy conditons

9737 More snow removal faster than currently done. Use different products to help maintain roads in colder
9738 temperatures

9739 more snow removal if required, quick passes through residential streets before day 7 of snow removal
9740 plan.

9741 More snow removal in areas that pay the most for property tax (Woodbine)

9742 More snow removal in residential areas.

9743 More snow removal in residential streets after big snow storm dumps. This would help spring run off.

9744 More snow removal quicker snow removal

9745 More snow removal vehicles, more gravel on main roads and intersections.

9746 More snow removal. Build more snow storage and double the size of the snow fleet

9747 More snowplows and workers to run them as city expands. Hire more private operators to help in
9748 residential areas. More requests for people parking on streets to move to allow plows to completely
9749 clear streets.

9750 More staff and More Snow removal.

9751 more strategic planning, i.e. not trying to chip tiny pieces when the snowbanks are frozen solid in the
9752 AM, if it becomes a slush in the PM and is easy to remove

9753 More support for access for our aging population.

9754 More third party contracts awarded

9755 More thorough removal of snow and ice in all areas

9756 More thought needs to be put on when residential side streets are cleared. Many times the trucks have
9757 come through our community and it really did nothing as the snow was packed. It seem like a waste of
9758 resources where they could have been elsewhere. Would like to know the cost of clearing bike lanes

9759 outside of downtown core versus utilization of those lanes. Also is there consideration of temperature
9760 and bike lane clearing. Not sure who is riding their bike in -35 C after a snow storm

9761 More time spent on feeder roads. Not waiting for warm weather to clear the roads.

9762 More timely clearing of residential streets

9763 More timely ploughing of residential areas. Ditch the damned schedule you adhere to. Every time I see a
9764 plough on bare roads throwing sparks it makes me wonder who the roads manager is and how they got
9765 hired. Seriously, a plough went down my street with a blade down this year and last year, AFTER all the
9766 snow had melted during a warm spell. How much did that cost us?

9767 more timely removal of snow from roadways, honestly the cycling and walking infrastructure clearing
9768 are pretty good

9769 More timely snow clearing, sanding of intersections

9770 More trucks for faster service for residential roads after large snowfalls.

9771 More use of whatever is used on stoney and Deerfoot to make snow melt on all secondary roads as the
9772 main roads seem much better way faster

9773 more value for the money. DONT raise taxes

9774 More work on clearing residential streets especially when we get large amounts of snow

9775 Move away from salt. Harmful to pets, bad for the water table.

9776 Move away from salting but understand the technology might not be there yet.

9777 Move snow removal on pathways and other pedestrian paths.

9778 Moving away from a "Plowing" mentality to a "snow removal " function.

9779 Moving the snow not letting it melt or shove to the side

9780 Much greater focus on pedestrian snow clearing. This is right now an afterthought at best.

9781 Much higher budget for snow removal through property taxes with consistent services in all
9782 communities.

9783 much higher service

9784 Much more emphasis on pedestrian safety and accessibility; recognition of Calgary's unique freeze-thaw
9785 cycle as a priority when planning; climate change requiring continued reassessment of strategies.

9786 Much needed overall improved services!

9787 Must do better to clear residential areas

9788 n/a

9789 Na

9790 NA

9791 Need more attention on intersections specifically.

9792 Need to clean all major routes earlier and maintain through out the day. Cleaning and sanding of all hills

9793 Need to ensure access and safety for people with mobility challenges, especially at intersections & bus

9794 stops. Don't allow residents to pile snow onto the streets .. some 4' - 6' high which affects parking and

9795 navigation. Fine the constant offenders who don't shovel within 24 hours.

9796 Needs to improve for snow removal

9797 Needs to occur earlier after a snowfall for morning commuters

9798 Never ever wait for a chinook to come.

9799 Newer and better equipment for snow removal and increases services for residential area. Potential

9800 decrease focus on the core if employers are leaving the core

9801 No

9802 No clearing of bike lanes in winter. Never see bikes using these lanes in winter and even summer.

9803 Anyone with bikes rides in middle of street during winter. Waste of money in residential areas.

9804 no decrease in service

9805 "No exemptions to commercial properties to do snow removal outside of the 48 hour window after

9806 snowfall at all hours of the night. Implement an appeal process where neighbors can document the

9807 concerns about why this should not be granted (excessive noise, lack of sleep, not necessary to do in

9808 evenings etc)

9809 Bring back the former posting on city website that said how many hours since snowfall event was

9810 declared so residents know when businesses can't be removing snow at all hrs to our detriment"

9811 No more tiny rocks on roads

9812 no parking on snow days, the city must do a on parking on one side of the road one day but leave the

9813 other side open, then the next day switch the side of the road that is closed

9814 no road is ignored

9815 No salt. Start maintaining Deerfoot within city limits.

9816 No windrows, bus stops cleared better

9817 None

9818 None

9819 None

9820 None

9821 None

9822 None but have noticed this year wasn't as good as other years

9823 none, your doing a great job.

9824 None. I've been pleased with the snow removal

9825 None. I am very pleased with the level of snow removal as it is.

9826 None. It's working fine.

9827 Not clogging sidewalks

9828 Not having plows cleaning dry roads. Waste of money and time.

9829 Not just count on Chinooks to clear the snow.

9830 Not plowing streets that are already clear.

9831 "not relying on chinooks to take care of our snow problems. other cities deal with winter, why can't we?

9832 Failing to deal with laneway aprons and engineered paths is a very serious limitation to mobility for
9833 persons with a disability; 95% of a sidewalk may be cleared, but an uncleared apron or cur cut renders
9834 the entire block inaccessible."

9835 Not residential service. Salt on highways.

9836 Not sanding and plowing roads that have since melted. Keep any leftover budget for the following year.
9837 Have seen this a few times in our area. Could be someone called 311 when bad but by the time crews
9838 able to come there was no need. Common sense should prevail.

9839 Not sure, cost would be a concern.

9840 not thinking about the next 10 years just thinking about now and how the ice removal could be better

9841 Not to wait for a chinook to plow the residential streets. Not wait 4 days to plow residential streets
9842 cause it typically does not happen. Major roads should also be plowed during the snowfall to help
9843 alleviate cars being stuck, accidents and traffic.

9844 Nothing

9845 Nothing to add

9846 Nothing. Don't fix what isn't broken

9847 Nothing. It is great!

9848 Obtain more equipment so that roads are cleared sooner and there is less ice build up.

9849 Occasional clearing of side streets. High traffic roads appear to be cleared consistently and constantly
9850 after snow falls, would it be possible to help clear some residential roads? Would there be collaboration
9851 between Waste & Recycling and Roads? Does/can Waste & Recycling provide reports on residential road
9852 conditions and Roads can prioritize clearing some residential roads?

9853 Offer minimum service - like at least one plow per quarter. Now - you offer none per year.

9854 On bad snow days we call a snow day and people stay home. Safer

9855 On residential streets the city should only conduct moderate snow removal and graveling after major
9856 snow events not after every snow event. Re-balance the thresholds for residential street snow removal.

9857 On the whole the city does a reasonable job of snow and ice. It is appreciated when the main streets are
9858 cleared and plow are working as efficiently as possible especially overnight.

9859 Ongoing clearing and laying something down while it snows to help in traction and stopping.

9860 Only clean residential streets when there is a extreme amount of snow and if is with-in a time frame
9861 that it still makes sense o do which may be not doing them period

9862 Our roads need to be safer. The amount of ice buildup is dangerous! We live in Canada. It would be
9863 awesome to see the city get it together for the safety of Calgarians. Clear the roads, prevent ice build up,
9864 and do it cost effectively and efficiently - and stop forgetting about residential areas! Seriously. Millions
9865 of dollars in the budget? I'm sure a few pennies could be spent a bit more effectively!

9866 Our Snow and Ice program budget should be increased significantly to keep major roads AND residential
9867 areas cleared frequently and consistently. Serious injuries could be avoided. Importantly, Calgaryans
9868 could enjoy the city more in the winter too, not just in our short summer

9869 Outsource, more equipment when needed, less when not needed. Better management of low snow
9870 events. More salt.

9871 Outsourcing to private contractors to reduce costs. Calgary unionized employees cost to much with high
9872 wages, pensions and benefits. We should outsource to companies who do the work at a lower cost to
9873 taxpayers. Also bylaws enforced on residents say we have to clear city sidewalks adjacent to our
9874 property down to the pavement within 24 hours of last snowfall; yet the city is exempt from doing this
9875 on sidewalks/paths they own and maintain. Frustrating to see "sidewalk closed" signs posed by city.

9876 Overall improvement...period!

9877 Park and pathways cleared for safety and accessibility of parks

9878 Parking ban during clearing and pathways cleared by city. More efficient snow removal (look at
9879 Winnipeg's snow removal, they have more snow but roads and sidewalks are way better there).

9880 Pathway maintenance. Use salt, not rocks and sand (I'm tired of cracked windshields).

9881 Pathways cleared so that they are safe

9882 Pathways, sidewalks, are important.

9883 Pavement need to be painted Must be visible and maintained.

9884 Pay your worker more

9885 Pedestrian in whole city should be clean , atleast clean one time snow on all streets , more bus service ,
9886 people can travel without putting there life in danger of slippery . Make sure highway must be clean all
9887 the time . More substance use on intersections for slip.

9888 People already clean the sidewalks in front the their homes. Don't make them clear the laneways. These
9889 services should be on request.

9890 People in wheelchairs or using walkers really struggle to get around safely when there is a large
9891 snowfall. Clearing sidewalks, curbs and crosswalks should be an immediate priority in all areas of the
9892 city.

9893 People respond to consequences for not being considerate of others and enforcement is missing in
9894 Calgary. We have some great neighbors that help each other with shoveling and street clearing. We
9895 have another neighbor who has a snow removal/landscaping business that won't help anyone unless
9896 money exchanges hands. Consequences change bad behaviour and rewards enforce good behaviour.

9897 People who live on pathways, alleys should be responsible for removing snow and ice

9898 Perhaps more bike paths cleared, Or at least within a shorter time frame?

9899 "Perhaps more training for plow drivers using examples of how things are done in other similar areas of
9900 the country. Learn from others instead of starting from scratch.

9901 Snow removal in residential areas so the purchase of an SUV is not mandatory to protect the
9902 undercarriage of your vehicle. This would also make things more accessible for persons with disabilities."

9903 Perhaps the use of those serving community services hours to clear snow banks created at crosswalk
9904 intersections caused by plows. As in heavy snowfall events those snow banks can be 12 inches or higher,
9905 making it really hard for mothers with infants in strollers or those with mobility issues having to climb
9906 over these hurdles just to use the crosswalk intersection. Or use community volunteers to help in this
9907 area.

9908 Pick up snow and remove large amounts

9909 Pick up the snow more often. Clear windrows.

9910 Pick up windrows

9911 Plan and spent wisely. How about listening not just doing meaningless surveys when you have likely
9912 already made decisions and are only going through the motions. Getting city council et al to work for
9913 the people who elected them and not their retirement pay and giving in to unions who care less about
9914 those who don't pay dues.

9915 Please ban snow blowers

9916 Please check the amazing snow removal system in Kitimat Bc.

9917 PLEASE CLEAR RESIDENTIAL ROADS AND PLOW SIDEWALKS DURING MAJOR STORMS. For seniors with
9918 disability, this is a major concern.

9919 Please clear snow on all roads, not just some. We spend more time in our neighbourhoods than we do
9920 on highways. Our vulnerable populations use these roads to access populations. Their safety also
9921 matters.

9922 Please embrace the fact that we are a winter city and implement Snow Removal

9923 Please increase the funding and hire more people for snow removal. Don't play with people's life by not
9924 clearing snow on time.

9925 Please make all bus routes and main roads priority so we as transit operators feel safe on the roads.
9926 After all we are carrying people not cattle .

9927 Please prioritize population with mobility limitations (e.g.: wheelchairs, strollers, etc.). I find these
9928 people are among our most vulnerable and often don't have the means to drive everywhere...I am not
9929 one of these people, but I pass them and see how challenging it would be to live their lives, could we not
9930 ensure that they are a priority for 'a winter city that moves'?

9931 please see my previous answers.

9932 Please start removing the snow, not just pushing it to the side of the road where it creates road barriers,
9933 traps parked cars, and blocks off parking. I remember seeing trucks dumping piles of snow in the parking
9934 lot at the end of my street -- they should start doing that again to actually clear the roads, not just move
9935 snow around. Thanks!

9936 Please stop using rocks/pebbles in city streets. There have to be better ways to save rocks flying around
9937 by passing cars.

9938 Plough residential areas where snow builds up

9939 Plough residential streets

9940 plow accumulated snow from the travel lanes and turn lanes as apposed to applying product to melt it
9941 which then freezes when temperatures drop below the effective range of the product.

9942 Plow all pedestrian areas and address ice during chinooks for walking safety

9943 Plow all roads properly within 3 days. And stop wasting money on over priced contractors

9944 Plow all streets, put them on a schedule prioritizing the snow removal. There are no shortage of cities
9945 that do this already in Canada . Use one of their models.

9946 Plow and sand properly, curb to curb!

9947 Plow bike lanes last, makes no sense to have them cleared and roads and pathways are not

9948 Plow earlier, plow during snowfalls, plow more roads. Ease up on the gravel that damages vehicles, no
9949 need for gravel if the roads are plowed properly.

9950 Plow pathways directly adjacent to residential properties. It's hit or miss if the homeowners clear the
9951 path & makes for dangerous icy conditions after a few freeze/thaw cycles. For example, the path from
9952 Northmount Dr to the University along Charleswood. Only a portion is cleared by the city.

9953 Plow properly ALL streets. I pay high taxes for a service I am not getting. My road becomes an ice sheet
9954 and have slid down the small incline many times. Get out earlier and push plow.

9955 Plow residential streets.

9956 Plow residential roads. They get so icy and it's dangerous.

9957 Plow residential streets and alleys. Stop using gravel everywhere.

9958 Plow residential streets on an alternate-side basis, ie, cars may park on one side on one day and the
9959 other side the next day so both sides - not just the middle - can be plowed. Tow away violators.

9960 Plow residential streets.

9961 Plow side street md

9962 Plow sooner and more places.

9963 Plow the roads

9964 Plow the side roads quicker than you do now instead of relying on a chinooks.

9965 Plow the sidewalks - stop leaving this up to individuals as they are incapable of coordinating and doing a
9966 good enough job to maintain pedestrian mobility in the winter.

9967 Plow the snow as soon as possible after it falls. Apply sand and salt at intersections several times after
9968 that.

9969 Plowing of residential streets.

9970 Plowing right after a significant snowfall on main roads, followed immediately on side streets, then
9971 backlanes.

9972 "plowing roads is good but snow removal needs to encompass the windrows along curbs. increase the
9973 parking ban on snow routes if required, but please remove the snow that gets plowed up. windrows
9974 make crossing the street — even at accessible crossings — nearly impossible if you have to climb over a
9975 3 foot ice embankment.

9976

9977 also increase the budget by any means necessary"

9978 Plows must slow down so they do not push the road snow onto the sidewalks that have been shovelled
9979 by residents.

9980 population is getting older so we have to meet those needs of mobility...ease off on the bike lanes...not
9981 a lot of old people can ride bikes...

9982 Possibly giving community associations the power to organize and hire private companies to service
9983 their own neighborhoods at a level they see fit.

9984 "Post your detail cost online

9985 Find More efficient ways of snow removal"

9986 Previous programs seemed better. Gravel is helpful when it's super cold.

9987 Prioritize bike lanes, pedestrian walkways, and also clear snow from bus stops/benches. In Walden,
9988 there are several bus benches that just have snow banks piled on them from snow cleared off the road
9989 which is dangerous.

9990 Prioritize neighbourhoods better based on grades and density of population

9991 Prioritize pedestrian and cycling infrastructure over roads. Reference policies in Oulu, Finland.

9992 Prioritize TODs for pedestrians and pathways for cyclists. Roads should be last consideration.

9993 priority 1 - lets look after our streets safe like all other steets in canada

9994 Priority and focus for mobility impaired individuals, and generating a safe environment for all. Greater

9995 enforcement for those who don't shovel their property and adjacent right of ways.

9996 Priority for accessibility and active modes.

9997 Priority One do not need to be plowed to bare before Priority Two can even begin. The bus routes and

9998 hospitals are too important to wait.

9999 Privatize all snow clearing. The City does not need to be paying pension & benefits for staff that are on

10000 "stand by"

10001 Privatize and add competition to get better return per dollar spent.

10002 "Privatize service delivery.

10003 Side street and back lane snow removal after

10004 large storms.

10005 Bike paths lower priority for snow removal."

10006 Privatize the program. Save money and get better service

10007 Privatize, as I think contractors would do a better, more cost-efficient job if snow removal and safe

10008 winter management

10009 Privatize. City workers now are next to useless. They come around now late at night and plough roads

10010 that have already been ploughed and are clear, mostly putting snow and ice sitting in gutters back on to

10011 my already cleared path.

10012 Privitization

10013 Proactive ice control before snow events. Crews should be out salting or applying de-icer before snow

10014 comes.

10015 Proactive staging of equipment and resources for atypical incliment weather

10016 Proactively patrol residential areas to enforce sidewalk snow/ice removal bylaws rather than waiting for

10017 complaints. If you can do it for parking, you can do it for unmaintained/unsafe sidewalks. Many of these

10018 properties are repeat offenders and these addresses at least could be monitored. Remove residential

10019 area windrows caused by City plowing and stop making it the residents' problem. Example is Riverbend

10020 Dr where plowing fences in residents and blocks crossings.

10021 Programs or supplies that are more environmentally sustainable/friendly; attention to residential

10022 thoroughfare intersections to prevent loss of vehicle control/icing; option for community associations or

10023 residents adjacent to certain areas to assume responsibility for clearing snow & ice w/in 24 h in

10024 exchange for...anything, really.

10025 Prompt clearing within 24 hrs.

10026 "Prompt.

10027 Don't create snow piles at crosswalks using machines

10028 Machines shovelling paths should be dropping sand and pet safe salt/de-icer behind them at the same
10029 time."

10030 Proper clearing of snow - not using mechanical brushes which leave hard, icy ridges on paths.

10031 Proper Funding. More removal vehicles.

10032 Proper snow equipment, truck with proper plow equipment similar highway crews or use of more
10033 grators for snow clearing

10034 proper snow removal programs for all the communities

10035 Proper time to make roads safer for commuters. Road clearing has certainly deteriorated over time.

10036 Provide an improved/consistent snow/ice removal throughout the city.

10037 Provide support (supplies/consumables) and training on how to effectively maintain iceless sidewalks to
10038 residents adjacent to corners with longer path to clear (more than 10 meters).

10039 Provide support to communities but without increasing community fees as already pay a lot for little ROI

10040 Public campaign efucating residents on the hazard salt caused to their sidewalks and dogs' paws. Crack
10041 down on residents who do not clear ice from the sidewalk in front of their home. City to be much more
10042 diligent ensuring pedestrian crossings are adequately sanded.

10043 Purchase actual snow plows and get rid of the under carriage graters which are useless. Send your team
10044 to train in Montreal and Ottawa to learn how to clear ALL streets including residential within 48-72
10045 hours of a snowfall.

10046 Purchase actual snow plows not sanding trucks with tiny little blade under the trucks that aren't even as
10047 wide as a lane.

10048 Purchase additional equipment to clear residential streets as well as clear all roads more quickly

10049 Purchase of snow blowers and after the snow is blowed to the sides of secondary roads use the blowers
10050 and dump trucks to haul the snow away

10051 Put more effort into clearing ALL roads, sidewalks, alleys, intersections. I don't understand why bike
10052 lanes get priority. Who in the right mind drives a bike in winter!!!! The city has priorities all messed up.
10053 The snow and ice program as it is right now is a complete disaster and disgrace.

10054 Put more thought into utilizing vehicles such as garbage and recycling trucks to use an underbelly plow
10055 to knock down the snow in residential areas. THis has been done successfully in other cities.

10056 Put snow plow blades on garbage trucks so they can maintain alleys and entrance points

10057 Put Snow Routes into effect more often and sooner- they should be in effect when the forecast is calling
10058 for large snowfall before NOT after- give residents time to move vehicles- the more it is done the easier
10059 it is for removal plus people get practical-/ used to the idea/ plan and are more compliant

10060 Put some thought into the process. Countless times over the last few years we have had sanding trucks
10061 scraping bare pavement and spreading sand/salt on adjacent lawns and driveways. In the case of city
10062 maintained walkways, power brooms are used on packed snow which only polishes surface making for
10063 very slippery conditions.

10064 Put the the blade down on the damn road not 2 inches above it.

10065 Quality is just as important, or more important than quantity of clearing, I would like to see better
10066 quality standards for City staff and contractors. One of the biggest barriers to winter travel is
10067 inconsistent and unreliable clearing and removal of snow and ice.

10068 Quick service to remove snow and ice

10069 Quicker clearing, preferable a two day turnaround.

10070 quicker response in major snow events

10071 Quicker response of snow removal, fining people who don't maintain the ice on their sidewalk

10072 Quicker response on inside residential streets. Otherwise things work reasonably well.

10073 Quicker response on Priority 1 and 2 areas

10074 Quicker response time and removal of snow from residential street not just occasional gravel spreading

10075 Quicker response time to clear main routes to reduce accidents

10076 Quicker response time to snow and not relying on chinooks to clear the road. Snow clearing on
10077 weekends

10078 Quicker response times after substantial snowfall. High traffic main routes could possibly be done with a
10079 team of plows/graders, like they do in Edmonton.

10080 Quicker response to snow fall

10081 Quicker response. My husband is constantly clearing bus stops near our house. Honestly I've never
10082 seen the city do these!

10083 Quicker service in residential areas

10084 Quicker service to residential streets outside of the main drive in communities.

10085 Quit doing residential streets!!

10086 quit fining seniors who stay in their home and are unable to shovel, give a break, taxwise to snow angels

10087 quit plowing residential street's, sanding at intersection's is required. our get packed down and the city
10088 comes by and makes a mess

10089 Quit sending out snow plow equipment at late night/early morning hours to clear almost bare
10090 residential streets in the hope that most people will be asleep and not notice the waste of taxpayers
10091 dollars. Clean up your act of making windrows over storm drains and especially DO NOT plow snow over
10092 shoveled sidewalks and residential driveway accesses. You could cause a compromised person a medical
10093 emergency due to your disregard for elderly homeowners.

10094 Raining an area that snow can be put so all areas are cleaned

10095 Rather than buying the same old "scraper" narrow plows, buy real front mounted snow plows with a
10096 retractable side plow . don't be afraid of making windrows (old man prairie term) , or properly called
10097 snow piles at cross streets, there is a side plow lift technique to lessen this. Every one should have snow
10098 tires so they can do thier bit and not require city to scrape to bare pavement .

10099 React quicker to show fall. Stop using beet juice.

10100 Realize that not every household has young, healthy muscular people living there to be made
10101 responsible for the areas mentioned in the previous questions. I want to feel safe on the roads,
10102 especially intersections and be able to determine where the lanes are when driving. I would also like to
10103 feel that I can access the beautiful pathways for walks without fear of injury

10104 Recognition that Calgary does get snow and people need to be able to get around safely.

10105 Reduce bike lane snow removal. Proper plan for heavy snowfall that will not melt for a while.

10106 Reduce bloated salaries of public servants, reduce taxes to pay for proper city maintenance.

10107 Reduce cost by reducing residential road clearing.

10108 Reduce costs

10109 Reduce costs by revising the bare pavement policy. Intersections should be salted and sanded, but there
10110 is no need for road conditions to be summer driving conditions in winter when we are trying to get
10111 drivers to slow down

10112 Reduce expenditures

10113 Reduce money to "pet projects" and have a dedicated budget for the snow removal, using private
10114 contractors more often. The surplus can be rolled over into the next year. After 5 years the accumulated
10115 surplus can either be returned to the City's general funds or used elsewhere.

10116 reduce salt usage; we have to learn to NOT expect to drive at summer speeds in the winter

10117 Reduce snow removal of non-primary residential roads unless the snowfall is greater than 50 cm.
10118 Sending equipment out for other than bus routes and schools in residential neighbourhoods three to
10119 four days after the snowfall has occurred is a waste of time and money unless as already stated the
10120 snowfall is greater than 50 cm.

10121 Reduce spending on bike lane/ bike path clearing and shift from there more resources into clearing
10122 pedestrian walkways, aprons, etc. Pedestrians and sidewalk users should come first. There are, and
10123 always will be, way more of them in the winter!

- 10124 Reduce the amount of corrosive materials on main roads and keep costs to taxpayers low.
- 10125 Reduce to almost eliminate salt and gravel, and de-icer on roads.
- 10126 Reduce use of salt or use corrosion inhibitors.
- 10127 Reduced clearing of road bike paths.
- 10128 Reduced costs.
- 10129 Reduced side street and pathway. Pathways are overmaintained, 2, 3 passes in one day of light snow!
- 10130 Consideration for augers when heavy accumulation dictates.
- 10131 Regarding question 6, NO WAY SHOULD A PUBLIC PERSON BE REQUIRED TO CLEAN CITY PROPERTY !!!.
- 10132 City wastes so much money, someone is getting a kickback, FORSURE. Just like at transit, sending c trains
- 10133 to the states for work. And buying multiple police helicopters because when 1 needs service, it needs to
- 10134 be sent across the country for maintenance. Ridiculous how the City finds anyway they can to waste
- 10135 money, then ask for more from the taxpayer.
- 10136 Regular graveling of rear alleyways as they get very icy after a chinook
- 10137 Regular snow removal on all residential street eg. Edmonton; Winnipeg
- 10138 Regular snow removal on residential streets.
- 10139 Regulated hours for snow removal so people can get proper sleep.
- 10140 Reliability
- 10141 Removal of all snow not push it to the side of the road please look at Bowness road for an example its
- 10142 been made into a bottle neck .Hire only people that have pride in there city and job and not just do a
- 10143 crappie job .
- 10144 Removal of all snow on the roads!
- 10145 Removal of snow from residential streets making it safer for resident to walk. An awareness of Chinook
- 10146 conditions and its impact on the side walks and streets. The accidents caused by icy side walks ending
- 10147 people then having to assess the Health Service due to injuries sustained. Evaluate the cost to AHS
- 10148 Removal of snow from residential, dump in the river like Montreal does.
- 10149 Removal within residential communities within 48 hours
- 10150 Remove and fully clear snow, stop brining roads, and use drastically less salt as it's ruining the
- 10151 ecosystem.
- 10152 Remove gravel from their practice. Too many windshields broken.
- 10153 Remove ice and snow from inside. The community
- 10154 Remove ice and snow more consistently
- 10155 Remove snow Montreal is a good example

10156 Remove snow and ice after clearing to a dumping area, not just push them away. I want to see the
10157 current "musical chair" arrangement changed.

10158 Remove snow from residential areas, increase my taxes to pay for it. Don't give underspent tax money
10159 back to us. Use it to clear residential areas.

10160 Remove snow from residential roads

10161 Remove snow from residential streets when snowfall is extremely heavy

10162 REMOVE snow from roads, don't just plow it to the side. Stop putting so much calcium chloride on the
10163 roads - it just makes a terrible mess and destroys driveways, garage floors and cars!

10164 Remove snow from the road instead of just spreading on the road and make it icy

10165 remove snow not move it around. A non corrosive or no snow "melt" on the roads.

10166 Remove snow on all residential trails.

10167 remove snow on all roads incl residential areas, instead of waiting for Chinooks.

10168 Remove snow routes. The parking bans are a massive headache for very little benefit.

10169 Remove snow to greenspaces. Don't just move snow to the curbs

10170 remove the snow from roads buy better equipment maintain all public spaces, stop creating hazards by
10171 trying to save money on snow removal.

10172 Remove the snow and include residential streets.

10173 Remove the snow not displace it somewhere else on the road eg to the side walk

10174 Remove the snow rather than pushing it to the side of the road which causes even more problems.

10175 Remove the snow!!! The city is not doing that at all!

10176 REMOVE the snow, don't just "push it" out of the way. Pick/scoop/melt or simply shovel the snow off
10177 the road, the white lines, the sidewalks, the curbs and the shoulders of the roads.

10178 REMOVE the snow, don't push it off to side of roads and create more problems. REMOVE THE SNOW!

10179 Remove the snow. Every other province removes the snow once it is plowed!

10180 Remove the windrows - do not force people to clear heavy ice and snow. It is an injury issue.

10181 Remove using the stones and pebbles to deal with snow. It's the worst.

10182 Removing snow and windrows from the streets with better sanding and salting at intersections and on
10183 hills going up and down. Stop burying cars on the road.

10184 Removing snow when needed, and not just a strip down the middle. When this happens, people tend to
10185 park sticking out on the road. This makes it difficult for our emergency responders to get through.

10186 "Require all Landlords to supply or provide snow removal to rental properties.

10187 Send city crews to clean up curb cuts during freeze thaw cycles so they are safe for pedestrians.

10188 Stop spending money and prioritizing snow removal on bike lanes."

10189 Requirements and enforcement for residents to clear driveways, etc.

10190 Residential and back alley consideration

10191 Residential areas and intersections should be well maintained for secure driving

10192 residential areas!

10193 Residential before main roads.

10194 Residential cleaning

10195 Residential clearing of the roads

10196 Residential improvements

10197 Residential plowing and removal after heavy snowfalls.

10198 Residential roads

10199 Residential roads cleared as well as residential pathway systems.

10200 Residential roads cleared sooner than waiting for a Chinook.

10201 residential roads cleared sooner.

10202 residential roads done quicker. My street did not get plowed AT ALL this winter.

10203 Residential roads significantly higher priority than bike lanes.

10204 Residential roads to be plowed

10205 Residential roads to be seen as important connector in the City's road system and infrastructure

10206 Residential snow removal, don't expect Chinooks to melt snow.

10207 Residential street and sidewalk snow clearing

10208 Residential street and sidewalks cleared. So unsafe

10209 Residential street need to be addressed sooner.

10210 Residential street plowing.

10211 Residential streets

10212 Residential streets and pathways created. Enforcement for those who don't clean sidewalks without

10213 their neighbor having to call it in.

10214 Residential streets cleared after a major snowfall, park paths cleared.

10215 Residential streets cleared of snow

10216 Residential streets cleared within 3 days (similar to Montreal) but at least ploughed occasionally during
10217 the snowfalls. Entryways and exits of highways absolutely cleared regularly.

10218 residential streets done sooner

10219 Residential streets need attention too. Yes main roadways are great but some residential streets are
10220 brutal and just forgotten about

10221 Residential streets need to be considered. Chinooks don't help.

10222 Residential streets ploughed after any large snowfall 15 cm and over. Or any large melt so it doesn't
10223 freeze again. There would be less accidents and visits to hospital due to injuries

10224 Residential streets plowed

10225 Residential streets plowed in heavy snow situations. 12" plus of heavy snow.

10226 Residential streets should be cleared of snow

10227 Residential streets should receive 2-3 snow cleanups in a season, if not after every snowfall. Sidewalks
10228 need more cleaning. Bylaws requiring residents to clean their sidewalks need proper enforcement.

10229 Residential streets, crosswalks, and snow piled up on the curbs. We still need to park our cars to go to
10230 work...

10231 Resource/shovel as soon as snow stops. Not (maybe) 7 days later. Safety first; 2nd City (Taxpayer)
10232 liability. In BC someone sued after slipping, went to court of appeals: "The snow and ice accumulating on
10233 public sidewalks and the potholes on the street in front of the house are the legal responsibility of the
10234 municipality, not the adjacent property owner." Even if you make the Homeowner clear the sidewalk, if
10235 it is done, or not done (right), it is the City who will be sued, not the Homeowner"

10236 respond to areas of highest snow fall first

10237 Responsibility for clearing windrows and proper neighbourhood enforcement.

10238 Responsive plan and action to population growth and usage

10239 Rethink of priority routes-certain areas seem to have priority over others

10240 Revamp the entire program to be more in line with other large cities, i.e., more snow removal, better
10241 use of equipment.

10242 Review the processes to ensure we are getting value for our tax dollars.

10243 Roads and pathways being cleared quicker. More snow removal from communities and roads with bus
10244 stops. It makes for easier accessibility for the elderly.

10245 Roads and side walls cleared.

10246 Roads are left treacherously icy for long periods of time

10247 Roads must be priority 1

10248 Roads should be cleaned ASAP as that is first cause of accidents

10249 Roads shouldn't look like ice rinks!

10250 ROADS THAT ARE NOT JUST SHEETS OF ICE IN AND AROUND COMMUNITIES THAT ARE NOT PLOWED -
10251 PLOWING ALL ROADS AFTER MAJOR SNOWFALLS WOULD HELP

10252 Run pilot project of city clearing sidewalks as Edmonton is running a pilot project in this regard. Look at
10253 solutions on sifting sand better to remove large gravel and rocks from chipping windshields and cars.

10254 Safer residential streets and pathways.

10255 Safety on all public paths & walkways for handicapped access & strollers, pedestrians, cyclists, etc.

10256 Salt. Plow roads all the way to the ground, stop leaving a layer of snow on top.

10257 same comment as above.

10258 Sand / gravel for priorities such as; hills, intersections and bus routes not flat streets

10259 Sand Hills and intersections.

10260 save money

10261 Save money when there are small dumps of snow that can be used when there are bigger dumps to do
10262 residential areas in a more effective way, such as snow removal in huge dumps.

10263 Scrape to pavement

10264 Secondary streets need not to be neglected

10265 See comments above

10266 See my previous comments,

10267 See previous comments

10268 See previous questions and answers

10269 See prior comments. Get your act together and provide the necessary and complete snow removal
10270 service in a city that gets lots of snow. Last 20 years since I have lived in calgary snow removal service
10271 has been pathetic.

10272 Seek expert input from University experts.

10273 Seems good - maybe investigate alternate ice melting compounds

10274 Seen so many impressive trucks that can plow and not block driveways with snow. Why is Calgary so old
10275 tech. But yet Calgary wants to be so high tech but we can't funnel that down to our road systems.

10276 Send the snow removal drivers to Montreal and Toronto to learn how to remove snow properly. The
10277 City of Calgary is totally clueless as to how to remove snow. The could learn from these two cities how to
10278 go about it. Have a good look at to what they use for plows and other equipment, not those rinky dinky
10279 gravel trucks and graders that we use.

10280 Service that matches what we pay and isn't just car focused. I've lived many cities and Calgary is by far
10281 the worst. They basically wait for a Chinook to blow through. Less city sprawl = less snow removal to
10282 deal with.

10283 Set a clear goal to effect snow/ice clearance to the bare pavement after every snow event. Set clear goal
10284 to require clearing of curb buildup of snow/ice to the bare pavement after every snow event. Levy fines
10285 commensurate with conditions reported/found: recent snowfall vs buildup of ice/hard packed snow
10286 under recent snow fall.

10287 Shovel alley exit ways when picking up garbage or recycling

10288 Side residential streets that are so narrow, I would like to see city maintain, very difficult and hazardous
10289 to drive down.

10290 Sidewalk cleaning enforced.

10291 Sidewalk plows for sidewalks and pathways close to areas where people live (ie: not nosehill park, but
10292 inside residential adjacent parkways)

10293 Sidewalks and bus stops need to be kept clear as well as the roads

10294 Sidewalks at intersections with accessibility need to be cleaned in some areas. Hard to step over
10295 windrows or see people in wheelchairs stuck in snow.

10296 Sidewalks plowed by the city. All roads plowed by the city in a reasonable time frame. Smaller stones
10297 used on roadways

10298 "Sidewalks

10299 Crosswalks

10300 Enforcement"

10301 Significant improvement to enable pedestrian mobility. Significant improvement in timeliness to
10302 minimize negative economic impact of commuting delays and accidents.

10303 Significantly improve residential snow clearing.

10304 Similar to Edmonton's when they haul it away

10305 Since the weather has become so changeable, Calgary needs to better prepare for worse winters than in
10306 the past.

10307 Smaller , front plow units for the residential areas to enable them to be more effective

10308 Smaller environmental impact (new technology), sustainability

10309 Smaller rocks, not sure why you've moved to ones that destroy our vehicles. Less scraping you are
10310 making ice and the roads more dangerous.

10311 Smaller trucks to clear residential areas, sidewalks, pathways.

10312 Smart, strategic clearing of the most core (to healthy lifestyles and to community pedestrian movement)
10313 pathways within communities. Work with community residents to identify these...they'll know.

10314 Snow actually removed from the roads. More plows and better plows.

10315 Snow and ice cleared so that pavement is cleared entirely. Snow and ice cleared more quickly after a
10316 snow fall.

10317 Snow and ice on all property owned by the city should be looked after by the city.

10318 "Snow and ice on sidewalks, walkways, etc. can be a huge fall risk within both the city center and
10319 outside of it. More fort into making sure pedestrians and those with limited mobility are able to get
10320 around safely is of utmost importance.

10321

10322 Highways need to be continuously cleared of ice. Traveling at higher speeds to keep with traffic on those
10323 roads becomes a challenge when those roads are not cleared. We shouldn't have to buy an 80,000
10324 dollar suv or truck to feel safe driving on those roads."

10325 Snow and ice removal should include residential roads.

10326 snow bylaw to have stricter enforcement of clearing bylaws for Business's. Better service to all pathways
10327 in community's as they should fall under the same by laws that residential and business owners have to
10328 follow. Unfair the city is exempt or community's are exempt from it's own bylaws.

10329 Snow clearing in residential roads

10330 Snow clearing occurring sooner and quicker overall.

10331 Snow clearing vehicals not trying to scrape the top off an already cleared lane and instead focus on the
10332 adjacent lane that is still covered. Push the snow onto the middle boulevards and not onto peoples
10333 driveways.

10334 Snow in park trails/ circle tracks in sports fields cleared of snow....I had to walk across a sports field track
10335 in the winter and it was icy and snowy. There was no street access through the area except one that's
10336 out of my way and too busy a street for my liking...so I'd go through the park anyway. If it had been
10337 cleared it would have been perfect....

10338 "Snow needs to be REMOVED from roadways, not just piled at the sides. Access to sidewalks and
10339 parking needs to be maintained. Inner city, parking along the street is difficult with a snow ridge
10340 alongside the curb. Dangerous to climb up and over it to get to walk, or when opening a car door.

10341 Roadways need to be scraped down to pavement. 2 inches is left on pavement and left between lanes,
10342 causing danger when lane changing. As well, road lines are usually not visible until snow has melted."

10343 Snow plow residential roads too, not just major roadways. The melt/freeze cycle when roads aren't
10344 cleared makes roadways treacherous.

10345 Snow removal

10346 Snow removal don't just push it aside.

10347 Snow removal from public areas is YOUR responsibility. It was done in the past before city contracts
10348 changed....what's different now?

10349 Snow removal from residential streets not plowed into everyone's driveway to deal with.

10350 Snow removal from roads nit just shoving it to sides; improved clearing and ice melt at transit stops
10351 including train stations; maintain balance between fiscal and environmental costs

10352 Snow removal in residential areas, rather than a reliance on Chinook winds to melt snow pack away.

10353 Snow removal instead of moving

10354 Snow removal is a high priority. Every road needs to be accessible to not only ensure that an ambulance
10355 can get to where they need to go but also the residents need to be able to access maintained roads and
10356 pathways to get to the places they need to go. Our pathways are a critical piece of our transportation
10357 system.

10358 Snow removal is residential areas to be considered a priority.

10359 Snow removal not clearing. Having more service in the north east as residents feel we are low priority
10360 based on years of neglect.

10361 Snow removal not piling it up so it melts

10362 Snow removal off street

10363 Snow removal on all city streets

10364 Snow removal on all pathways through parks and greenspaces.

10365 Snow removal on all roads

10366 Snow removal on community pathways!

10367 Snow removal on heavy used roads.

10368 Snow removal on residential pathways. River pathways are cleared but community paths leading to river
10369 are not and reduces ability to use. Significant barriers for existing communities to add pathway snow
10370 clearing to existing community enhanced landscaping program.

10371 Snow removal or plowing to pavement : instead of compressing snow onto roadways making them
10372 become slick.

10373 "snow removal program needs a full change., look at toronto

10374 if it was snowing last night., you might not see snow next morning on walkways and resudential main
10375 streets

10376 residential streets have been badly neglected so far., if you get snow plows at least twice a month in
10377 there , would be great"

10378 Snow removal starts the moment snow is sticking more than 1in from the ground. Eco-friendly alt. to
10379 salt and gravel

10380 Snow removal to start earlier in the morning for high traffic roads and bus routes.

10381 Snow removal would be better than only clearing snow.

10382 Snow removal. Crews followibg ploughs and removing winrowes from bus stops and intersection
10383 immediately after the plough passes.

10384 Snow removal. Enforcement of residents pushing snow onto their lawn and not the street. I would like
10385 to no longer see plows out plowing bare roads. I have seen this multiple times. Proper plowing of main
10386 roads and not skimming the surface causing glare ice. Move away from gravel to something less harsh
10387 on cars. Moving away from Salt to something less harsh on the environment.

10388 Snow removal. Lack of removal is a big problem.

10389 Snow removal. More done for residential areas. Either by the city or have it required of the developer
10390 for the suburb. A real time online map showing the last time a road was plowed and current location of
10391 plows after a snow event. It would make it easier for people to know when they're safe to drive
10392 somewhere.

10393 Snow REMOVAL. Plowing only goes so far and residents cannot be expected to clear windrows - the can
10394 be huge, densely packed heavy snow, and there's nowhere to move it to!

10395 Snow removed in all areas... residential maintenance is a disaster.

10396 Snow routes should have parking bans with ticketing and towing. Same with when streets are cleaned vs
10397 going around and leaving a mess.

10398 Snow should be cleared to pavement. Allowing buildup should not be acceptable

10399 Snow should be immediately cleaned after the snow fall, residential street should be cleaned by city of
10400 Calgary. Side walk strictly cleaned by property owners if not there would be higher fine to them.

10401 Some pathways in Evergreen are being done this year that have never been done before. Because my
10402 husband & I are walkers, most days, this has been a very nice improvement...thanks.

10403 "Some wheelchair accessible ramps were added to sidewalks last summer, and not cleared at all this
10404 winter. Kind of pointless to install them if half the time they are not even visible.

10405

10406 Better snow clearance on side streets. We had 1 visit this winter, and 1 in a previous year (left an extra
10407 ridge of snow to drive over). It's either bad or non-existent."

10408 Someone in charge who actually has a clue as to what the city needs! A better snow removal plan!

10409 Someone new in charge who knows what they are doing, understands budgets and is efficient. Stop
10410 making excuses. This city has worst clearing of all major cities in the country. New leadership. Not the
10411 same old unionized narrow minded lazy bastards.

10412 Speed of removal.

10413 Spend a little more on very snowy years and less when there is hardly any snow.

10414 Spend less money and make citizens do more

10415 Spend less money on stupid pieces of art work and fancy walkways to offer a higher level of snow
10416 clearing service to the residents of this city

10417 Spend more to clear residential streets

10418 Spend more to prevent accidents and road closures immediately

10419 Spend the money to properly clear roads. Edmonton gets twice the snow and keeps the roads way
10420 better than we do here. Just do better. Some roads that aren't residential take weeks to be cleared or
10421 never even see a scraper. I live outside Calgary but own a business in the city and my road hasn't seen a
10422 scraper this year.

10423 Spend. More. Money. Stop downloading the problem to residents. And stop blaming the residents for
10424 not clearing the sidewalks when city maintained properties are always always always much worse than
10425 the properties that are required to be maintained by the residents.

10426 Start actually clearing ice and snow in the active transportation realms instead of clearing the roads so
10427 rich assholes in SUVs can have an easier time driving.

10428 Start clearing snow when the snow begins instead of waiting for hours. Take some lessons from other
10429 provinces and cities across the country that have clearing large snow amounts for decades.

10430 Start plowing residential roads.

10431 Start really removing snow from the streets, as Edmonton does, do not push it aside. This will in fact
10432 remove the snow and will not make windrolls. Clean the lane crossings, engineered pathways and
10433 windrolls. People do not use only cars to move around. For those that do, windrolls prevent them from
10434 parking or entering their parking spots.

10435 Start removing snow in residential areas. Paved roads and alleyways that are paved.

10436 Start to clear snow in all areas faster including residential areas.

10437 Start to clear the side streets!!

10438 Start using sand instead of gravel. It does not stop accidents, in fact it compounds the problem. This
10439 gravel is like little ball bearings, you slide worse on it. It does not stick to the road, it ruins our cars, by
10440 pitting them with dents, chips, etc. breaking windshields. This is a safety factor your

10441 Status quo

10442 "Stay away from ""Pickle"" as it causes dangerous conditions in built up snow by
10443 making it like wet sand. Stop with the clear road policy on residential streets."

10444 Stay current with snow removal techniques and remain cost effective.

10445 Stay on top of new products for traction control at intersections, in case better materials are developed.

10446 Stop catering to cyclists unless you find a way to increase their taxes

10447 Stop cleaning streets/sidewalks AFTER snow has melted. What a waste

10448 Stop doing the bare minimum

10449 Stop going up and down the bus routes 3 days after it snowed and the road is compacted and fine, all
10450 you do is shine it up and make it dangerous.

10451 Stop ploughing my street except for the most extreme events. Clear walkways before bike lanes.

10452 Stop plowing cul de sacs

10453 Stop plowing flat residential streets that don't need it, or want it. If you're not going to remove the
10454 windrows, than its creating more problems than the snow that's left on the road.

10455 Stop plowing main roads when there is very little snow on them while side streets have not been
10456 touched

10457 stop plowing side streets unless a large accumulation (over 8 inches) - other materials used for de-icing
10458 over salt (natural products)

10459 Stop pouring salt on roads to create sheer ice. Salts not effective when extremely cold. Use sand to give
10460 traction and clear lanes properly especially on bridges so melting snow does not create ice. Take some
10461 lessons from Carmack.

10462 Stop prioritizing roads and streets (for those that can afford to drive everyday) and start looking at those
10463 of us who are challenged with walking around our neighbourhoods! I can rarely even make it to my
10464 mailbox once melting starts as with no sidewalks on either side of my deadend street, which had not
10465 seen a plow or a sanding truck for the 10 years I've lived here, is treacherous at this time of year for me
10466 to even GET TO the mailbox.

10467 Stop putting gravel on roads and take care of pedestrians instead of cars

10468 Stop relying on chinooks and focus on clearing roads that the majority of people use

10469 Stop relying on Chinooks and start removing snow. Go from 7 days to 24 hours.....like Ottawa. Use salt.
10470 Make the streets safe vs causing numerous vehicle accidents due to terrible snow and ice removal.
10471 Invest in equipment and staff....or contract it all out.

10472 Stop relying on chinooks for snow removal and do the job.

10473 STOP RELYING ON CHINOOKS!

10474 Stop residential plowing and do selective snow removal where required.

10475 Stop residential service. The dropping of a handful of rocks on the streets is absolutely useless

10476 Stop running plows and sanders needlessly.

10477 stop running plows when the snow isn't there!!! And stop the pickle concoction, the slush and ice are
10478 worse than the snow. Remove snow don't just pile it against curbs and onto boulevards

10479 Stop salting already clear roadways as this is just a way of burning up budget surplus

10480 Stop the declaring of "snow events". Take some cues from eastern cities in how they address their needs
10481 during the winter. Stop relying on Chinooks to take care of the mess. Pay closer attention to the weather
10482 forecasts. The amount of times I've seen no plows on the weekends only to have them show up Monday
10483 mid-morning after a treacherous morning commute is frustrating.

10484 Stop the pickle in residential. I get that the main roads it does its job but on the less traveled side road
10485 driving in sand like snow is in horrible and potentially dangerous. Go back to sand and gravel if anything.
10486 Maybe revisit priority routes for those that have parking issues. Its a tough topic to try and satisfy all.

10487 Stop this ridiculous support for winter biking which is an elite activity and start clearing the pedestrian
10488 pathways that are the City's responsibility and work on creating better conditions for pedestrians and
10489 then for cars which ARE the major modes of transport. At 70 I am not cycling in winter so Calgary is
10490 practicing ageism and elite privilege as its snow policy

10491 STOP USING CALCIUM CHLORIDE. It aggressively corrodes vehicles.

10492 Stop using chinooks as a snow clearing strategy. Clear roads, both major routes and residential streets.
10493 Snow removal, not just plowing it to the side of the road.

10494 Stop using gravel it's a mess and makes this city dirty and cost alot to clean up after the winter months.
10495 Find something more friendly to use that doesn't cause the dirt , rock chips and issues after the snow
10496 melts

10497 Stop using rock gravel!!! It causes so much damage to vehicles and just as much can cause accidents!

10498 Stop using rocks. If it's too slippery on roads tell people to be careful or stop driving

10499 Stop using salt! It ends up in our rivers, plow when absolutely necessary otherwise let people learn how
10500 to drive or stay home

10501 Stop using so much salt, especially in residential streets, and stop piling windrows onto sidewalks after
10502 they've been cleared by residents. Evaluate BEFORE committing people and equipment! I can't count
10503 how many times we've had a plow / sanding truck rumble down our street on a weekend evening, doing
10504 nothing but generating sparks and noise! Unnecessary spending!

10505 Stop using the Chinook winds as an excuse to avoid prioritizing snow and ice removal. Make necessary
10506 arrangements to be able to execute your program in all conditions.

10507 Stop wasting money on overtime for plow operators. No need most times for weekend and overnight
10508 shifts.

10509 Stop wasting time and money on bike lanes over the winter months

10510 Stop wasting time and resources on bike lanes. The number of vehicles outnumbers cyclists by a
10511 MASSIVE margin.

10512 Stop wasting time of your drivers driving around scrapping cement. See this often in my area. There are
10513 days there is no snow, melted. And your drivers are driving around scraping?? Plus, sitting in the truck
10514 ,parked, and truck is running for hours. Start to monitor them closer to help not waste tax payers
10515 monies.

10516 Streets cleared faster after snowfall

10517 Streets scraped to the pavement during cold weather spells.

10518 Strict Enforcement of Snow Route Parking Bans to ensure main roads can be cleared safely and
10519 effectively. Reduction of the use of property and environmental damaging materials

10520 Storm drains needs to be cleared out and maintain. There is a huge pool of water on 14th street and
10521 Confederation Park going south. Reported to 311 and nothing was done even after more than two
10522 weeks. The cars are almost hydroplaning and it was a major hazard.

10523 "Stronger enforcement of sidewalk clearing rules (both snow and ice)

10524 Requirement that sidewalks be cleared daily during snow events.

10525 Better maintenance of park pathways (snow and ice) during and after snow events."

10526 Subcontract out all snow removal for cost savings to tax payers.

10527 Supply residents with salt to help with pathways and hire more staff to clear ice

10528 Supporting climate resilience by dedicating more resources towards improving cycling/active travel and
10529 transit options - if you clear it, they will come. Make that more of a priority - when people can depend
10530 on regular, dedicated SNIC on active transportation routes, it increases the chances they will choose that
10531 more often throughout the year

10532 Supporting green living - clearing bike paths, helping small electric cars get around, clearing charging
10533 stations, snow removal instead of making windrows. The city should take control of deerfoot and stoney
10534 trail clearing. This will add to a service quality and consistency.

10535 Sustainable cost effective snow removal

10536 Take out the downtown bike lanes please. This is more pristine than the sidewalks when it comes to
10537 snow removal/clearing.

10538 Take some tutorials from Montreal about snow removal.

10539 Taking an early approach to removing snow - perhaps looking at how it's done in Quebec. They drive on
10540 pavement the entire winter

10541 "Tell people to shovel so pedestrians can cross street at corners

10542 Stricter enforcement of block heater cables across sidewalks. Extremely difficult to get around with a
10543 stroller."

10544 That all residential streets are included in the snow clearing during winter

10545 That backlanes and side streets are included so citizens don't require large less energy efficient vehicles
10546 to get around.

10547 That snow and ice is cleared and NOT just scraped. Contractors and City staff coordinate the clearing of
10548 snow and ice. There should not be any difference in quality of the service.

10549 That the city actually clears the snow and ice. You can't expect residents to follow protocol when the city
10550 cant even.

10551 That the materials and machinery being used to effect the snow control and removal be environmetally
10552 sustainable - goals and transition targets should be set with respect to emmisions into the atmosphere
10553 and pollution impact on the the hydrologic cycle, soil. and groundwater aquifers.

10554 That the snowplow has not left a barrier of snow to access the crosswalk. Make sure the snow is pushed
10555 away from the median.

10556 That there is a consistent level of safety for each citizen to be mobile

10557 That they actually do a good job on the roads and not rely on chinooks

10558 That they remove the snow completely and not just plow it to the sides

10559 That they will mantaines and clear of snow all the roads in the city.

10560 That when plowing happens sanding happens right after.

10561 The ability to plow the roads immediately when an expected snow fall is coming, or happening. Less
10562 reliant on taxpayers to do the work we are paying the city to do.

10563 The ability to provide more input like this!!! Maybe an online platform where Calgarians can report
10564 dangerous spots that need more frequent clearing. The city chooses based on how many people put in
10565 requests for certain areas.

10566 The application of more sand/grit to icy roads, or the introduction of salting icy roadways; faster
10567 deployment of snow-clearing vehicles (during or immediately following snowfall).

10568 The biggest challenge is addressing major storms effectively and in a timely manner. Maybe have more
10569 contractors available on stand-by if that's not already in place. The use of gravel causes a lot of damage
10570 to vehicles so can we look for alternatives that are effective?

10571 The city actually doing its job and clearing snow and ice from the streets so everyone can have a safe
10572 commute regardless of what form of transportation they use. And for the city to not plow over already
10573 shovelled sidewalks. Already not happy with the 2 HUGE ramps the city put in that I'm expected to
10574 maintain as well as the rest of the corner lot I live on. But to have the city come by after I shovelled the
10575 ramps and plow them over is frustrating. It's hard enough shovelling the amount sidewalk

10576 The city being more responsible for clearing its own walkways.

10577 The City clearing engineered walkways and some residential streets (ones that are very icy and/or steep)

10578 The city needs to expand its snow removal budget. The past mayor would claim, "We didn't foresee this
10579 much snow this year" and "Buy snow tires and slow down!" We do have snow tires and we do slow
10580 down during winter months. I'm curious if the past mayor lived in Calgary and drove a car on a daily
10581 basis. Snow removal in Calgary for the past 10 years has been abysmal. I've lived here for over 50 years
10582 and it needs to improve.

10583 The City needs to look at technological advancements.

10584 The city needs to take over sidewalk clearing , just like in Ottawa, Toronto, Montreal and other cities
10585 that don't try to pretend we don't have winter for 6 months.

10586 The city needs to use more salt on the roads. I understand this isnt a popular idea. Ive lived in 3 other
10587 provinces and our road safety in Calgary, in the winter, is abysmal. Its nice that my vehicle isn't rusted
10588 out but its by pure luck and some good driving that I've never been in an accident in Calgary in the
10589 winter

10590 The City of Calgary's Fleet of Sanders should be expanded. Better service could be provided with an
10591 augmented fleet

10592 The city should be responsible for ALL street snow cleaning!! Residential, sidewalks, walkways, and main
10593 roads/highways. There should be NO reliance on residents. This is the responsibility of the city and what
10594 we pay taxes for!!

10595 The city should employ a collective program to simplify service and efficiency in clearing snow and ice
10596 from high-traffic areas rather than leave much to adjacent residents, whether that traffic means cars,
10597 public transit, bicycles, walking, etc. with more attention paid to areas with changing or evolving needs
10598 and assignment of clearing programs based on need (in simple terms, Windsor Park needs consistent
10599 city sidewalk clearing, but distant suburban neighborhoods may not)

10600 The City should have a pre-approved list of snow removal contractors that community associations can
10601 hire to respond to community snow removal concerns. This would eliminate the pressure on 311 to
10602 respond to individual residents and allow focus on the primary and secondary streets.

10603 The city should learn from other cities on how to clear ice and snow. Scraping down to the ice causes
10604 accidents and a disaster. Maybe try using chemicals to melt the ice. Use sand instead of boulders.

10605 The city should make an effort to clear roads and pathways after snowfall is hit right away. Also the city
10606 should take into consideration in salting and clearing snowfall from inside residential communities.

10607 The city should prepare ahead in advance, as the last few seasons, the city took their time getting out
10608 and doing the roads. They should adopt ON's policy and remove all the snow and take it to another
10609 place ro dump it. Don not pile the snow against the drive or entry of the homes. We do not have the
10610 facility to move the snow once it hardens. Some people are old and sick and makes it hard for them to
10611 move around

10612 The city should take alot more consideration regarding seniors getting around. Alot of us live on
10613 sidestreets that do not get cleared

10614 The city take on more responsibility and less to residents. Some of us cannot physically clear snow and
10615 ice. Some of our neighbours go away in the winter. Or go skiing for a long weekend. None of these
10616 people will clear the street, and most of them will be injured doing so anyways. The city needs to invest
10617 in better snow removal. If the snow is removed then it won't melt and ice up during chinooks. And half
10618 the problem is solved.

10619 The City to purchase equipment that is designed for the job at hand. More effective clearing using
10620 equipment that requires less manpower ie articulated plows as used on Stoney Trail. This way more
10621 lanes can be cleared in one pass.

10622 The communities on the fringe of the City are being built with more pedestrian infrastructure than ever
10623 before. Little to no thought is given to how much sidewalk/pathway snow removal will need to be
10624 funded in order to provide safe infrastructure for everyone in those regions. Yeah, roads are important,
10625 but there are TONS of people without cars that need to safely navigate our city, and for them
10626 sidewalks/pathways are their #1 priority.

10627 The current system is good for me. I don't use walkways or bicycle pathways so not sure if the expense
10628 is proportional to use? That would be my criteria - if bicycle lanes are not Used they shouldn't be
10629 maintained at the same priority as sidewalks.

10630 The emphasis should continue to be the safety of all. Better warnings if which areas have not been
10631 cleared and are therefore dangerous

10632 "The fact that the City does not maintain residential roads other than on ""major thorough-fares"".
10633 When a large snow fall is experienced, our residential roads are so loaded with snow and high ruts that a
10634 large number of residents cannot even get off the streets so it is highly unlikely that emergency services
10635 can access residents. However, the City does not allow residents to conduct snow removal on the
10636 streets - either you start doing this (like other cities) or enable us to legally
10637 do so."

10638 The focus is currently always downtown, but people take their lives in their own hands just to get there.
10639 Priority on weekends especially needs to change.

10640 the ice and snow removal

10641 The idea of having to use your budget or you loose it when it comes to snow clearing is stupid. Some
10642 years will be less snow and some will be more. Maintain the budget and of its not used up roll it into the
10643 next year's. With excess from previous years going back into general revenue if not used up. You don't
10644 need to plow just to use up that budget it is stupid seeing the trucks plowing residents when the
10645 weather is already above zero and remaining there for an extended period of time.

10646 The number of people with mobility changes will increase, so it's even more important to keep
10647 sidewalks clear.

10648 The pathways better maintained .

10649 The question about the alleyway clearing, curb clearing and connector pathways is concerning and I
10650 would love to see the City take on more responsibility to ensure those spaces are cleared, as I don't
10651 believe residents will do additional clearing if it's put on them.

10652 The roads are cleared to the pavement and are safe to drive.

10653 The roads be most important. For example 12ave sw is never cleaned properly after a snow storm. The
10654 bike lanes are a significant problem. I would like bike lanes removed

10655 The same attention that is given to clearing the roads be given to calgarians who bike, walk or take
10656 transit. You want us to be more eco friendly and then don't support eco friendly options.

10657 The seven day response plan must be shortened with a higher priority placed on residential street
10658 services. More priority needs to be placed on clearing walkways so that everyone can get around. More

10659 priority must be placed on clearing off ramps. City communications policy must be altered to avoid city
10660 spokespeople using the policy as an excuse for poor snow clearing services.

10661 THE SNOW NEEDS TO BE REMOVED FROM THE STREETS AND ROADWAYS, NOT PUSHED TO THE SIDE OR
10662 THE MEDIAN. OTHER MAJOR CITIES IN CANADA DO THIS AND HAVE DONE THIS FOR YEARS.

10663 The snow program and ALL CITY programs need to be accountable, something that has not happened
10664 for at least 20 years.

10665 The snow removal faster and more consistent. All roads included even side streets WALKWAYS AND
10666 PROPERLY DONE TOO! Buy more equipment and hire more people.

10667 The threshold for cleaning residential streets be lowered to 20cms or more, and back alley entrances
10668 should be included as part of the snow clearing

10669 "The ultimate goal should be making our roads safer during the winter. Ice needs to be addressed in a
10670 timely and effective manner, even if the snowfall hasn't stopped or roads need to be worked on more
10671 than once in a given period.

10672

10673 It would be nice to have snow removal in back lanes/allies as well. These lanes are often the entrances
10674 to garages, city vehicles such as waste removal use them, etc. They should be given similar consideration
10675 to other residential roads."

10676 The use of common sense would help. Truck sanding on streets with no snow seems really stupid. Hire
10677 employees that can THINK .

10678 The whole city should get the service as the core.

10679 The windroads made to removal or less.

10680 There is section along 14th St NW from the Calgary Winter Club, northwards that the city should be
10681 clearing. When the path was constructed, residents were told it would be done by the city. I would like
10682 to see the Nose Hill pathway from the Porcupine Valley to the parking lot at Brisebois Drive cleared a
10683 couple of times each winter. By Brisebois, the hill It gets too icy to stand on, and people trample all over
10684 the edge of the pathway avoiding the ice, which often gets to be over 30 cm thick.

10685 There is a need for drains to be kept open to decrease icing. The water has no place to go and it ices up.

10686 There needs to be better consideration for those of us who don't drive as our main mode of
10687 transportation. Everything is very vehicle-focused at the moment.

10688 They are taking way too long to clear residential neighborhoods, we see them way pass the snow storm
10689 , like too late.

10690 They should pro active not post active.

10691 Think about walkability and develop a program that sees the clearing of roads and sidewalks as quickly
10692 as possible. While cycle pathways are necessarily I don't believe they should be our focus as they have
10693 been. Given the global changes occurring during the pandemic it is important to be nimble and make

10694 changes to policies that support our community agilely. The focus on the DT needed to be resited to
10695 suburban communities during the pandemic.

10696 think about ways in which the way we construct our roads and clear them can be more environmental
10697 and climate resilient. Snow clearing needs may change.

10698 This has nothing to do with ice and snow, but the city needs to look at citizens needing to plug in their
10699 cars that don't have off street parking. ie string through trees etc

10700 This isn't about the snow program but about the by-law with regards to the way some people have to
10701 plug-in their vehicles when they have to park on the road and must have an extension cord going
10702 across/over the sidewalk to their cars, I don't think it's fair that you are ticketed for this especially if you
10703 take care that the cord is secure so that no one trips over it or it's high enough for someone to go under
10704 it.

10705 This program needs to be built up and the budget needs to be increased to reflect our winter weather.
10706 Money should be included in this budget for more equipment (actual graders vs a sanding truck with a
10707 blade attached), training and research on snow removal. Visit cities to learn their practices and how
10708 these best practices can help Calgary.

10709 Ticketing cars that never leave and make large widows.

10710 Ticketing those are who make the residential side streets poorly plowed.

10711 Timely removal of snow on residential streets

10712 Timely snow removal of main roads

10713 Timely, beneficial and cost effective

10714 To actually have a program and to actually use it.

10715 To actually plow residential areas so people can get to work

10716 To actually plow residential streets like any other big city

10717 To actually see the road when driving would be great.

10718 To adapt Ontarios way of clearing snow! They do an exceptional job. Snow is removed from every
10719 parking lot, residential street, mailbox units, bus stops and more. There is a no law for each business
10720 that there snow must be removed and cleared not only from their walkways but their parking lots as
10721 well! This creates more jobs and prevents health and safety avoiding in necessary injuries.

10722 to clean all the roads including residential

10723 To clear all areas, not just main streets and highways. Please clear the residential areas where we get
10724 stuck and takes us an hour just to leave our home. Please and thank you. It would make our life a little
10725 bit easier.

10726 To clear the snow in all areas , including residential

10727 To continue to maintain current service.

10728 To do a better job clearing first the main feeder roads and sidewalks and 2nd the residential roads
10729 to do a better job of snow clearing like our sister city to the north
10730 To expand the service, to see all streets, cleaned to at least there is not any rows of ice on the streets,
10731 that cause vehicles to not be able to drive without sliding out of the right or left lane.
10732 To have better secondary street snow clearing.
10733 to improve. not waiting for chinooks. make it safer to drive.
10734 TO PLOW THE AREA IN SKYVIEW AND AROUND SKYVIEW SO THAT PEOPLE HERE CAN GET TO A GROCERY
10735 STORE.
10736 To prevent slippery roads and intersection
10737 Too much effort put on clearing side roads
10738 Total removal and take away of snow like in Ontario. Cleaning all residencial roads as well.
10739 Total revamp of snow route timing and fines. Stop ploughing unnecessarily especially at night.
10740 Tow and/or charge hefty fine to those who leave cars on street when you're plowing
10741 Transparency and not giving in to fringe groups
10742 True 24hr coverage, 12hr shifts
10743 "Try walking to the nearest grocery store while pushing a stroller or wheeled cart in the middle of
10744 winter. Do you feel safe?
10745 In addition to clearing ice from sidewalks, additional sidewalks are needed in industrial/business areas
10746 where its completely dangerous to walk in the winter. These formerly ""industrial"" areas are centers for
10747 small retail shops, office space, and often employ transit captives. Prime examples: 11 St SE north of
10748 Heritage, all streets north/south of 32 Ave NE (ie 26st-34st)"
10749 Trying harder to get residential areas at least plowed.
10750 Universal snow clearing, we can't rely on residents to be available or able to clear their own areas.
10751 Use beet juice brine to deice and prevent ice buildup up?
10752 Use data from pathways to gauge when the paths need to be cleared - eg: 6am vs 7am for the cyclers.
10753 There also needs to be a way to remove the snow vs plowing it to the side- particularly on busy streets. I
10754 have family in the 'burbs (Canyon Meadows, Sundance) and there is zero snow plowing happening for
10755 them in the side strees/cul de sacs... makes for a scary drive and the compacted ice takes forever to
10756 melt
10757 Use environmentally friendly products and get out there to clear the snow instead of waiting for the
10758 snow event to end.
10759 "Use less salt, instead get real plow blades not the useless thing you bolt under the trucks now.
10760

10761 Also the snow needs to go somewhere, either come collect the piles people make in the street or get rid
10762 of on street parking to accommodate snow storage."

10763 Use less salt, use a common sense approach to snow removal.

10764 Use methods that protect rivers from salt.

10765 Use monies from other city services'/areas' budget (i.e. fire department, cycling/bike lanes, "green"
10766 initiatives) and redistribute them to a city "snow removal" program.

10767 Use more common sense when plowing residential roads. We don't need to drive on bare pavement.
10768 Flatten out the ruts and gravel if necessary, when icy. Reduce the amount of salt/chemicals used.

10769 Use of more technology to better utilize existing resources

10770 Use of my environmental friendly products

10771 Use of snow removal & pickle vehicles when required ONLY. A crescent behind our home has had sand
10772 & snow removal all winter. I am suspicious of this sudden change. We have lived in this house for 46
10773 years.

10774 "Use salt not rocks

10775 Plow residential streets"

10776 Use salt on roads, not rocks.

10777 USE SNOW PLOWS AND DUMP TRUCKS IN THE WINTER TO CLEAN RESIDENTIAL STREETS, HIGHWAYS
10778 and PROPERLY SAND, SALT, USE GRAVEL MORE THEN ONE IF YOU EVER USE THESE PRODUCTS SO THAT
10779 PEDESTRIANS CAN WALK SAFELY AND DRIVERS NOT LAND IN THE DITCHES.

10780 Use something other than the pea gravel currently used. The number of windshield chips and cracks we
10781 get are costly to repair/replace.

10782 Use the snow budget for snow removal, only approx 10 million of a 51 million dollar budget has been
10783 used this year, The street corners and residential side streets could have been cleared, people in wheel
10784 chairs needn't have gotten stuck in the snow on the corner. Make sure residential side streets, cul de
10785 sacs and circles get cleared and sanded more than twice a year, instead of waiting until it melts and
10786 sending a truck down the street after it is no longer needed.

10787 Use the snow clearing equipment on other things than the bike lanes that somehow warrant priority
10788 one clearing when hardly anyone bikes in -20 or -30 weather. People DRIVE in those conditions so the
10789 roads where motor vehicles are used should be considered as priority one, not some useless bike lane.

10790 Used less gravel on the roads

10791 Using ground stones rather than stones were one gets a major crack on their windshield. Stay within an
10792 affordable budget.

10793 Using less gravel , force people to have snow tires in winter!

10794 Utilize new ideas for ice melt over rocks such as beet juice . Clear snow from sidewalks and residential
10795 roads . It should not take a week to clear only major roads such as harvest hills - and they should be
10796 scraped down not left to melt eventually

10797 Vacant and absent property owners- aka repeat offenders need dealt with. Also businesses that shovel
10798 onto the streets.

10799 Waiting until snow has stopped falling is ridiculous. Take a look at other cities and how snow is handled.
10800 Montreal in particular. Snow is plowed from roadways, starting during a snow event, NOT after it has
10801 ended.

10802 Walkable communities in the inner city like marda loop, Kensington, beltline, inglewood, should be
10803 walkable year round

10804 Walking the talk. The City encourages people to get out and get active. How in the winter months when
10805 more priority is given to bike lanes than pedestrians??

10806 Walkways and pathways should be cleared.

10807 Walkways and public sidewalks city maintained. I'm willing to pay a bit more in taxes for this

10808 Water coming from swale flowing over sidewalk causing ice built-up on sidewalk. City should stop
10809 building these designs.

10810 Way faster snow clearance

10811 Ways for Calgarians to identify high need areas that are not shoveled by anyone as the snow angel
10812 program is insufficient.

10813 We already pay VERY high taxes, and when it comes to snow removal, I wonder what I am paying for. I
10814 have not seen much in my street.

10815 We can not afford to plow residential roads and constantly spread sand/salt.

10816 We have more competent drivers with winter tires. If we taught people how to drive and made sure
10817 everyone had winter tires the amount of people complaining about snow removal would be dramatically
10818 reduced.

10819 We live on a bus route so the snow removal is quite good.

10820 We live on Deer Run Drive SE SO we see excellent snow removal efforts here BUT we sometimes hear
10821 the big road graders in the middle of the night scraping the street right outside our bedroom window.
10822 These machines should NOT be scraping roads in the middle of the night.

10823 We need a better response than salt and pickle. This does not work at the temperatures Calgary sees
10824 for much of the winter. Money needs to be spent finding alternate product. Once snow is scraped an
10825 anti icing vehicle needs to follow to prevent that thin layer of ice that forms.

10826 We need better all around service. The service provided now is really pathetic. I do not understand why
10827 bike routes get priority over side streets in Calgary. Most people walk, take transit or drive and yet the
10828 City is obsessed with bike lanes which rarely if ever are used in winter not to mention the summer.

10829 We need more plows and to have the drivers trained more on how to plow properly and more efficiently
10830 . Put plows on Garbage trucks as they go through the neighbor hoods . When a plow is called to do a
10831 street after somebody has called 311, they can do more than that 1 street . There are streets that are
10832 rite next door that need the street cleared as well . I have watched on the active map and after they did
10833 our street , they went to a different section of the City . Very wasteful of money .

10834 We will need to up the amount of equipment and staff we have on the plows and graders and
10835 contractors are not the answer

10836 We will see more snow removal trucks other than in downtown or popular areas only

10837 What happen to the “ beet pickle” brine that city had- was it even used this year?

10838 What I said before. Clear streets and highways better. All driving lanes not just one. Side streets covered
10839 with frozen snow are hard to drive and not good for my car suspension. Sanding and salting also need to
10840 be much much much much much better.

10841 "Whatever is necessary to reduce runoff pollution of rivers.

10842 Switch to electric powered snow plows."

10843 When a sand truck goes by our street(which is very seldom) they seldom drop any sand and we have a
10844 minor hill at the and of the street and then a steeper hill to main street which seldom gets any sand as
10845 well. there quite a few fender benders there over the last few years(Coventry Hills)

10846 When I was a child in Ottawa (1950s!), the snow was actually removed, placed in trucks, and
10847 transported (to river, I think). Why not here?

10848 When it is only lightly snowing and all of the P1 roads have been cleared the P2 roads should be started.
10849 I've seen to many times where trucks are plowing a street that is effectively clear just because it's "still
10850 snowing". At some point the traffic on a P1 road will keep the road clear. I know it's not easy to
10851 determine, but some flexibility is needed so truck drivers aren't "plowing" clear roads.

10852 When plowing go down to pavement rather than leaving thin ice and snow layer. No plowing of
10853 residential streets that are not bus routes.

10854 When snow removal occurs for major roadways (not residential), and a new snow fall emergency occurs,
10855 the current snow policy is to start removing snow again on major roadways. This leaves residential
10856 areas always behind and it becomes a backlog that does not get addressed in a timely manor. This
10857 "reset" should not be to the detriment of the residential areas.

10858 When the plows are driving on the roads to drop the blades and also drop salt or sand from the same
10859 truck

10860 When there are significant snowfalls, I would like to see snow removed not just plowed and moved out
10861 of the way. There should not be any windrows! Freshly plowed snow should NOT be moved onto
10862 sidewalks and driveways that residents have shovelled. If snow was removed there would not be this
10863 issue.

10864 "When there is a severe weather warning with much snow and cold, please don't wait five to six days to
10865 do something about it.

10866

10867 Alternatively, please do not bother sending several plows and sanders when the snow has almost
10868 melted."

10869 when we get a lot of snow all at once, sometimes the residential streets do need to be plowed. It
10870 becomes hard to park and deal with ruts, etc.

10871 when you shovel roads and plow it all back on peoples driveways, have a cleanup crew behind them to
10872 tidy up

10873 Where roads are being cleared by the city, please make sure the pathways & intersections are cleared of
10874 snow mounds created after the ploughing as they are v difficult for residents to clear or drivers to drive
10875 through

10876 While the plan makes sense - it does not seem to be treated consistently. As the city grows over the
10877 next 10 years, one would hope that the average cost of citizens lowers with the growth.

10878 Why can Calgary not take a picture out of Saskatchewan's book and plough all the snow into the middle
10879 of the road and have it picked up and put into the back of trucks.

10880 Windrows are significant hazards for cyclists. Please have regular parking bans so that they can be
10881 removed.

10882 Windrows at bus stops should not be accepted ever

10883 Windrows put in middle of road

10884 With an aging population i think the city must consider the safety of pedestrians

10885 With climate emergency and warming expected the mayor and council may look to decreasing dollar
10886 amount for snow removal budget.

10887 With global warming, I would expect the city to move more into beautification of the city with a wider
10888 range of trees.

10889 Work with engaged members of the community and equip them to clear snow. For example a snow
10890 clearing sweeper with a gas card for \$ left over gas can be used by resident because the only other
10891 reward is pride?

10892 Works pretty good. Keep it up

10893 worry about walkways first before bike lanes.

10894 Would like for residents to actually be able to walk places with strollers, mobility aids etc. Almost
10895 impossible now until the snow melts. Can't even cross major intersections.

10896 would like roads cleared of snow not just plowed to the side- we have a snow plowing program in place
10897 not a snow clearing program

10898 Would like to see more enforcement for residential sidewalks not cleared. Would also like to see
10899 pathways cleared.

10900 Would like to see the City take responsibility for public areas, such as bus stops, pathway crossings,
10901 laneways, and snow pile-up at intersections.

10902 Would love to see more residential street snow removal but taxpayers likely wouldn't go for the cost. If
10903 there could be more done for intersections that could be a start, particularly in areas near seniors
10904 complexes. I am used to driving on Calgary snowy streets now but when I moved to the city in 2005, the
10905 lack of snow clearance was a shock.

10906 You can start by asking yourself why we need to spray gravel down alleyways before garbage pick up. It
10907 is such a waste of resources and completely unnecessary as my alley is gravel and never that slippery. It
10908 would be more helpful if that same truck dropped it's plow and did the front street instead.

10909 You idiots clearing the public walkway after 24 hours of a snowfall.

10910 You need graders to rip that stuff up belly plows are insufficient

10911

10912

10913 Snow and Ice Control Policy Verbatim - Question 9

10914 Is there anything else you'd like us to know in relation to Calgary's Snow and Ice
10915 program?

10916

10917 "Wait for a Chinook" is not a responsible snow and ice clearing plan. This is Canada, we get snow. Other
10918 cities manage this, we should be able to as well.

10919 . city hall seems to think that dumping responsibility for snow + ice clearing on residents is the right
10920 thing to do . it isn't . City of Calgary can't seem to clear even its own sidewalks, let alone its public
10921 sidewalks, or even sidewalk aprons at corners . very low quality service .

10922 2021-22 not a good example due to the small amount of snow. I want union employees to actually work
10923 not 1 working and 9 watching. They should be opening the drains . I pay over 3K insurance and I have
10924 to shovel city sidewalks, put gravel on them and open sewers. WHY?

10925 7 day program should be shorten perhaps to 5 and obtain more equipment either purchase-lease or
10926 contract

10927 A better ice melting mixture which contains less gravel mix. The rocks are brutal causing a lot of
10928 damaged windshields.

10929 A good idea might be getting in Contact with Barrie Ontarios city counsel as they have an excellent snow
10930 removal system in place and calgary could use their advice.

10931 A lot of plastic is left on the pathways from the rollers on the snow clearing machines, these go into the
10932 river through run off. IS there away to better prevent this?

10933 A lot of residents plow their snow from their drive way onto the roads. With the type of weather that is
10934 consistent here (freeze and thaws), roads become dangerous to drive on with over a foot of ice
10935 compacted onto the roads. I would like to see a bylaw or education with residents having to put their
10936 snow on their property, not public property.

10937 A sidewalk on our block slopes from the curb to the properties preventing melting snow to drain to the
10938 gutter. Ice build up is dangerous, difficult and nearly impossible to remove without constant heavy
10939 application of snow melt. Despite complaints over the last 10 years, we are told that nothing will be
10940 done .

10941 A working snow plow came down my street today. There is absolutely no reason for a snow plow to be
10942 on my street today (Riverside Way). A snow plow has been down my street many times this winter. I
10943 would welcome a snow plow if we had a 30cm snow fall but that has not happened. If the snow and ice
10944 removal workers have so much time to waste, perhaps they could do it where I do not have to watch. If
10945 they park their truck at McDonalds during their shift, the taxpayer would not pay for wasted fuel.

10946 [removed] is the District foreman in the NE and has helped me and my neighborhood tremendously
10947 as well as another foreman named [removed] if I recall.

10948 Absolutely love everything about the name a plow contest. The engagement with schools. the names.
10949 the community and city pride. the fun and spirit of the program is worth the cost.

10950 actually cleaning the snow and ice especially during colder month like December 2021?

10951 Actually clear roads.

10952 Actually do snow removal in the first two days rather than wait for a chinook

10953 Actually remove snow, don't just push it around.

10954 Add a little bit more salt in the mix

10955 Address issue of residents use of sidewalk salt, rather than actual snow/ice removal. In my area, several
10956 residents equate just throwing salt on their sidewalks in fresh snow with 'maintaining' their walks.
10957 Destroys the concrete, is an environmental pollutant, is harmful to my dogs' feet, wrecks my boots and
10958 doesn't fulfill requirements of bylaw. I'd rather walk on packed snow or gravelled walks than through
10959 salt slush and over refrozen ice ruts.

10960 Advertise better where we can call if streets are not cleared of snow.

10961 After a snowfall that makes traveling on highways like Crowchild Trail tricky provide faster and better
10962 snow removal. Highways are always in a disgraceful shape after snowfall. Still too slippery and have too
10963 much snow on it. The entire 3 lanes should be cleared not just one lane

10964 Again, can not say enough good things about snow clearing for bicycles/shared pathways in my part of
10965 the NW. I ride my bike on the icy side streets for less than half a km in my 10 km commute from far NW
10966 Beddington Heights to the U of C main campus, and the only parts not plowed are in front of private
10967 homes. The city contractor literally drives up the path with the brush raised, and starts plowing further
10968 up the road. thanks for asking!

10969 Again, consult other cities that know what they are doing. I've heard that Edmonton is waaaay better at
10970 snow removal - going to an Ontario city would be best but a drive to Edmonton is pretty easy. Calgary no
10971 longer has chinooks come in regularly so this 'wait and let it melt' mentality needs to go. I've travelled to
10972 many places, and Calgary is by far the worst at snow removal. Think of the money saved on EMS and
10973 police services if the roads were maintained properly!

10974 All residents should already clear their gutters of windrows so the crap melts away and drains.

10975 All snow clearing should be contracted out to private companies. Only way to have it done right.

10976 All streets should be cleared as who knows when there is an emergency where one has to get to a main
10977 road.

10978 All the bellyaching about use of tax dollars is short-sighted at best and misanthropic at worst; a well-
10979 planned, -equipped, and -staffed collective snow/ice clearing body would save hundreds of thousands of
10980 individual hours/dollars and prevent hardship and injury and require only tiny contributions per year
10981 from every Calgarian

10982 Alleys need to have snow removed as they are sometimes impossible to walk on or drive on after a
10983 snowfall. City needs to open their eyes. Relying on a chinook is a lazy and irresponsible way of snow
10984 removal. Shame on you. I give the city's snow removal a failing grade of F!!!!!!!!!!!!!!

10985 Allow for private companies to remove snow from residential roads in the event of large snow falls that
10986 leave the city stranded and city will not help those for days to dig out if at all. More needs to be for
10987 home owners to shovel public walk ways, too many go un-sholved and feel bad calling 311 to complain.

10988 Allow us some way to plug in our vehicles in the winter. i.e extension chords or posts lifting extension
10989 chords over sidewalks being permitted.

10990 Allowing local residents to register to assist with snow removal on aprons and similar small pathways for
10991 a small discount on property taxes would help distribute the workload better, and get paths cleared
10992 more quickly.

10993 Also a quicker response after a heavy snow fall. Too often they city is relying on a chinook to solve the
10994 problem while in the meantime there are many accidents and injuries.

10995 Although I recognize residential street are in the lowest priority for snow maintenance. It is extremely
10996 helpful when the city puts down gravel at corners of streets which I've up easily due to friction etc.

10997 apartments and businesses often do the least they can do, and I would try to find a way to make them
10998 clear it so that pedestrians can practically pass.

10999 Appreciate graders clear the roads but do not appreciate that snow is piled back onto shovelled walks.
11000 Not sure how this could be realistically changed.

11001 As a disabled person living in the Deep South East, not being able to drive, it is very isolating in the
11002 winter. It's disappointing when I've been told hiring a private company to clear pathways is illegal. It's
11003 frustrating crosswalks aren't cleared and are made impassable by city workers. It's bylaw residential
11004 sidewalks have to be cleared for everyone's use, so crosswalks and pathways should be safe as well.

11005 As a retired person, I have not encountered any major issues with the current program.

11006 As a tax paying resident of Calgary I am very unhappy with the job the city is doing.I hope that you take a
11007 serious look at how this job is done and work to make some serious improvements. Thank you for this
11008 opportunity.

11009 as above, its embarrassing watching grader drivers try to move snow - get the right right equipment -
11010 graders to a poor job of angling and pushing snow - operator can't see the blade - its terrible that the
11011 City still persist in cheating out using construction graders instead of proper ploughs

11012 As I have indicated in this survey accessibility for this Calgarian is what is lacking at the present with the
11013 current snow removal program. When I go out to catch a bus the problems are always the same, the
11014 windrows and wheelchair access at the corners which are never cleared fast enough for my safety. The
11015 bus stops and C-Train stations transit does not always clear soon enough after a snowfall making it hard
11016 to catch a bus. The hazard of falling as a pedestrian are always a key issue for me.

11017 As much as possible residential roads should be made a priority for clearing snow and ice. Typically this
11018 takes several days before any action is taken in certain areas.

11019 As noted above. Divert funding from bike lane snow removal to areas with more traffic volume.

11020 As previously mentioned, our street and others in area were sanded until this year. A skating rink to
11021 walk across to the mail box!

11022 As someone who has fractured their wrist from falling on snow/ice, main thoroughfares should be
11023 completely cleaned by the City

11024 As soon as a snowfall comes get those sanders and scapers out there working. And on all streets not just
11025 hwy and bus routes.

11026 As this is a city with a fair amount of snow and chinooks which causes a lot of ice, maintenance is
11027 absolutely crucial for safety. Twice my husband has had horrible falls crossing icy roads.

11028 Ask the question whether a city like Montreal would choose to cut back on their snow and ice clearing
11029 scope. They would not because of all the adverse impacts that would bring. Those adverse impacts are
11030 affecting Calgary each and every winter and should be avoided. Also, residents are not equipped to deal
11031 with the snow, ice and regular flooding/freezing that takes place. People generally make good/best
11032 efforts but are not equipped to fully deal with maintaining paths in the climate we have here.

11033 Automobiles first.

11034 Be careful of mandating 'the public' - they won't do a good job, or you'd maybe accidentally have
11035 situation where a 90 year old is required to do a large swath ...

11036 Be more responsible for your impact on my access.

11037 Be more safe roadways.

11038 Been slight improvement last few years but for a 'winter city' must be on the ball regarding snow events

11039 Before you consider having the public clear adjacent areas to their homes, make sure you plan to
11040 enforce it. Also having these homeowners become responsible will lower their chances of resale of
11041 homes. Really bad idea.

11042 Being in a bus route, the city has spent money plowing needlessly. If the snowfall isn't impeding the
11043 buses, then there is no reason to plow. No innovation.

11044 Better cleaning by the City and adjacent commercial businesses is required of adjacent sidewalks. There
11045 are many cases, especially downtown where people with mobility challenges cannot safely or easily
11046 travel due to windrows at corners and crosswalks. This needs to be addressed. Overall, I think major
11047 auto routes are well maintained. In years of greater snow it would be good if the City could clear
11048 residential streets to some degree or apply pickle, sand or salt.

11049 Better coordination with weather advisories - seems like program is reactive rather than proactive

11050 Better maintenance of sidewalks and paths. Basically, a much bigger budget. And use alternatives to
11051 salt.

11052 Better Management. I see truck and equipment driving around our streets in the spring melts that gives
11053 me the impression that they are just eating up the budget!!!

11054 Better parking enforcement. We had a car parked on our street for several months. Despite calls to 311
11055 the car was not moved. The end result was an accumulation of snow around the car which caused
11056 problems with freeze thaw and drainage along a full half block of the street causing treacherous
11057 conditions.

11058 Better sanding of roads: often it's just a blob in one spot while the rest of the road is dangerous.

11059 Better snow removal in residential area as soon as it snow. Anywhere traffic is moving. The trucks takes
11060 at least 4-5 days to come around to throw salt. They should come within 24 hours. Just like the city
11061 bylaws has clean your side walk within 24 hrs or you will be charge.

11062 Better snow/ice removal equals cheaper auto insurance for all.

11063 Better time management, don't see any point of a grader going up and down my street with basically
11064 zero snow and warming weather coming on a Sunday PAYING OT!!!

11065 Bigger budget to deal with all snow falls, freezing rain, residential streets and pathways and stairs.

11066 Bike infrastructure needs support equivalent to roads

11067 Bike lanes should be left to Mother Nature in yyc. This is not California

11068 Bike paths and bike lane systems should be the lowest priority in a winter city.

11069 Bike paths should not have priority over residential

11070 Bike-lanes are not for snow piles. All the bike lanes I routinely use have been massive piles of ice for
11071 most of the winter, despite having lots of unseasonal warmth. My neighbourhood walkways and
11072 crosswalks are barely usable by me, an able-bodied fit person. My 70+-year-old neighbour, my parents,
11073 etc have a considerably harder time.

11074 "Bridge decks and merge lanes are constantly being reported as being slippery ... so add extra salt or
11075 whatever mixture works there! Less time on parking bans as most of the streets that are included are

11076 wide and can take cars parked a bit from the curb for a few days; spend that time CLEARING and salting
11077 faster traffic roads and intersections.

11078 Anyone with mobility issues or fear of ice and snow banks are house bound in this city in the winter!
11079 Do better!"

11080 Bridgeland has a problem on the corner of 8 street and 2 nd ave n.e. (where the church is) it always
11081 floods in the spring and during rain run off. Can the City install a storm drain?

11082 Budget for snow removal during daytime on clogged residential streets that end up like bumpy one lane
11083 roads.

11084 Bus in Belmont is the only I may ask for!

11085 Bus stop no longer have trash cans and get disgustingly dirty on a daily basis.

11086 Businesses and residents need to be held more accountable to clearing their sidewalk. I think parking
11087 lots should also be cleared. Some parking lots to essential services like grocery stores can become so
11088 dangerous. It may be out of scope of what the city clears. But I think it should be mandated to
11089 businesses.

11090 Bylaw officers should actually enforce residents clearing sidewalks, we should not just have the Bylaw
11091 and do nothing about it.

11092 Bylaws need to be changed in regards to private companies removing snow from private property to fall
11093 within noise bylaw time frames. Being woken up every snow fall and in between snowfalls in the middle
11094 of the night is extremely draining on a tax payer

11095 Calgary gets much praise for being a city known for its green spaces & pathways but does nothing to
11096 require these pathways are adequately cleared and safe. If the city doesn't want to insist HOAs do this,
11097 then the city itself must be responsible for clearing

11098 Calgary is a winter city, additional snow clearing funds need to be made available.

11099 Calgary is notorious for irresponsible neighbors i.e. those who refuse to clean their sidewalks - they say
11100 "oh, that is the City's job". The City has bylaws, but in my experience (of complaining many times for
11101 many years) the bylaws are never enforced. What is the point of having bylaws? Either enforce them or
11102 get rid of them. I'd just like to see some 'truth in advertising' here.

11103 Calgary is pretty behind infrastructure for snow removal. We need to grow the equipment to target asap
11104 after snowfalls. We need more people working on the field.

11105 Calgary is usually pretty mild as far as weather that affects commuting. Commuters become complacent
11106 to and new drivers lack experience for weather events that change the actual conditions in a substantial
11107 way. This effects first response, commuters and businesses. Proper staging of resources and equipment
11108 should be a reasonable proactive measure to reduce the risk for all.

11109 Calgary needs to recognize that it has to deal with the snow. There needs to be serious consideration
11110 given to funding it appropriately and increasing the amount of snow clearing equipment

11111 Calgary's snow removal program is poor

11112 Calgary should adopt a system similar to Edmonton. They keep their roadways clear and remove the
11113 accumulated snow from the side of the roads using dump trucks. I couldn't drive down Crowchild Trail
11114 South two days after a snowfall and people were trapped in NW neighborhoods for over 10 days last
11115 year after it snowed. If budget is the issue, then make snow removal an open ended item or allocate
11116 more funds to it. Snow affects every commuter going to work and your inactivity is helping us lose jobs.

11117 Calgary should clean all windrows and do not block driveways, there is a way without costing much (get
11118 rid if top heavy management)...figure it out without taking more money from taxpayers and paying for
11119 useless things like raises and security systems for councillors

11120 Calgary should rename its entire snow removal program. It does not do "snow removal" like Montreal
11121 does, it does snow moving. There is a huge difference! Calgary should totally rethink all aspects of its
11122 snow strategy. Calgary is really spread out as a city and I think this hinders effective snow removal.
11123 Perhaps a quadrant based one vs a whole city approach.

11124 Calgary will not live up to winter city potential until its streets are safe for pedestrians. The cost of
11125 making improvements is offset by the health care savings from avoiding slips and falls.

11126 Calgary's snow & ice policy causes so many issues for Calgarians. The roads are left in abysmal shape
11127 during a snowfall, it then takes far too long for recovery. Citizens get blamed for poor driving when the
11128 roads are sub par. This has been going on for too long. Its time to realize that good snow clearing & ice
11129 control are a must in a winter city, maybe even realizing that Calgary is, indeed, a winter city. Cost
11130 savings on a tax bill from stingy snow clearing = \$ in car repairs & injuries.

11131 Calgary's snow and ice program has always been terrible

11132 Calgary's snow and ice program should continue to prioritizing mobility for Calgarians based on use and
11133 need. The objectives of reducing hazards of winter conditions for motorists, cyclists and pedestrians,
11134 easing the operation of Transit and Emergency Services vehicles, reducing delays caused by the snow
11135 and minimizing economic loss to our community are still valid. To these should be added environmental
11136 objectives that would support sustainability - environmental, community and economic.

11137 Calgary's snow clearance is embarrassing compared to other major Canadian cities with regular snowfall

11138 Calgary's snow removal program is horrendous and seems to be getting worse every year.
11139 Unacceptable.

11140 Can we make winter tires mandatory for winter months? Most Calgary driver already do that, let's get
11141 the last 20% This would reduce the cost to the city for some snow removal

11142 Can you survey your see if you have greater participation rate in snow removal on stat holidays? I think
11143 so, since employees get paid more. I seem to observe that. - I am not joking.

11144 Chinooks should not be considered as a snow removal tool as they do little for heavily packed snow.

11145 City by-law needs to be more active in enforcing snow removal from residential sidewalks. They need to
11146 be out enforcing it proactively and not wait for complaints. I went for a walk Monday and had to go out
11147 in to the road multiple times to walk on a safe surface.

11148 City can and must do better...I have never heard of a resident fined for not clearing their snow in a
11149 timely fashion and it's never cleared until nature does it for them...

11150 City does a terrible job at snow plowing and snow removal. Worst sanding ever after a snow fall

11151 City employees often do a better job at snow removal than contractors. Consider adding more staff to
11152 SNIC crews.

11153 City of Calgary staff inspect the residential side walk . Punish them if they have not cleaned. Thanks

11154 City of Calgary union workers are lazy and in it for the money. It's a joke how they do such a [removed]
11155 job of everything they do.

11156 City should have enough equipments to clean the main roads and sideways. In my street that is north
11157 facing , ice never melted once even though in positive temperature. Because of the big pile ups of snow.

11158 City should liable for all the accidents that happened in December! Shame on the city!

11159 City should not be liable for people hurting themselves

11160 City snow removal response is very slow. Some roads remain uncleared from snow for days, which is not
11161 acceptable

11162 Ckear sidewalks on all city property in the same amount of time you give homeowners 24 hours after
11163 snow stops. Citizens should not be fined if the city can't be held to the same standards

11164 Clean streets, clear snow banks, sand streets, crosswalks etc. put enough sand down.

11165 Clean the snow atleast once a week.

11166 Clear all residential roads in communities.

11167 "Clear main residential ares sooner and more attention of salt and sanding at main
11168 intersections and roads in residential areas"

11169 Clear off more of the pathways in the parks, especially with Covid being able to walk in these quieter
11170 areas is better for our mental health. But only when it isn't hazardous to do so.

11171 Clear pathways so they aren't icy all year, very poor job done this year

11172 Clear street drains of debris more often and level out streets at the end of alleys. There are so many
11173 huge sheets of ice in my neighbourhood where the melt water pooled and then froze again. Makes it
11174 almost impossible to bike and walk when it's frozen or melted.

11175 CLEAR THE DAMN ICE AND SNOW INSTEAD OF RELYING ON CHINOOKS! Do your damn job and do the
11176 things that impact ALL citizens not just your stupid pet projects!

11177 Clear the roads! Remove the snow s as HD ice!

11178 Clearing of main roads could be more efficient. Some waste of resources for clearing out minimal
11179 amounts of snow/ice when the road condition is safe and servicable.

11180 Clearing side streets should be a higher priority

11181 Clearing sidewalks is hard in areas with old, broken sidewalks. They need to be fixed.

11182 Clearing snow on Acadia drive at 11pm when people are parked on the streets seems rather ridiculous.

11183 Close small access roads for winter. Like the one joining the Strathcona community to bow trail. It's a
11184 small road , downhill which drivers speed down to join east bound bow trail just before the Sarcee
11185 intersection.

11186 COC Roads does a great job with the resources that they have available to them.

11187 Coming from areas that plow and sand/salt residential streets within a short amount of time after a
11188 snowfall, I was appalled to see how Calgary doesn't maintain the residential side streets until after a
11189 week has passed.

11190 Coming from Ontario, I'm glad salt is not used here.

11191 Common sense

11192 Community pathways are a great resource, however are often unusable for the winter months. they
11193 need more attention and ability to be cleared and safely used.

11194 Community pathways are an incredible resource but under utilized as they become a hazard during
11195 winter months. They connect to shopping centres, community mail boxes, transit, parks, and river
11196 paths/cycle networks. Not having snow removal creates barriers to year round use, contributes to
11197 injuries and health/emergency services demand, reduces incentives and ability to walk/cycle, and makes
11198 communities less walkable.

11199 Compare your self to other cities. Winnipeg has excellent service. You should consult with them. Instead
11200 of waiting for Chinooks to do your work.

11201 Complete waste of my tax dollars! STOP!

11202 Concentrate on major streets. Side and residential /community streets do not need any further plowing.

11203 Consider adding a residential sidewalk cleaning service provided & paid for by the city of Calgary.

11204 consider the damage of salt to environment and to peoples eyes and lungs. it lingers in the air and lots
11205 of people complain. not sure if anyone in the city actually cares though

11206 considering the question about people adjacent to alleys and other not cleared infrastructure. That's
11207 not necessarily a good idea, I know in my area a couple of those houses are owned by elderly who
11208 struggle to just do regular snow clearing. There's no way you can expect old or unhealthy people to clear
11209 alleys or breakdown windrows created by plowing on the main street. Once a windrow is created and
11210 frozen solid I doubt people can clear it with conventional methods.

11211 Considering the size of the city, Roads does a pretty job of clearing snow. Salt is another thing, see
11212 above!

11213 Contract out snow removal as a cost effective way to stay within budget! City employees are paid far too
11214 much for services that can be contracted out for less cost.

11215 Contractors have a cup and sitting all winter which is more than capable of cleaning the streets quickly
11216 but instead for some reason we want to pay union employees whose wages to drive around and waste
11217 time in fancy white city trucks

11218 Coordinate snow removal with garbage pick up. It's bad enough that the city infrequently removes
11219 snow, but it's frustrating that they did it last year on garbage day and had to leave half the snow
11220 because of garbage cans on the street. That's dumb.

11221 Cost is not an issue - it will pay for itself in terms of increased mobility and quality of life. Don't be penny
11222 wise pound foolish.

11223 Could there be a rebate for individuals who have winter tires. Lower taxes and reduce residential snow
11224 clearing other than main thoroughfares. Saying yes to every demand must end and personally
11225 responsibility needs to become the expectation.

11226 Crews have to stop blocking driveways with windrows.

11227 Currently it is garbage. Your question 6 is a gross insult to the citizens of this city. If you want to off load
11228 snow cleaning activities to the citizenry in general then LOWER the exorbitant taxes you already take.

11229 Currently residential roads are rarely done if at all and when they are cleared it is done poorly often
11230 undoing the work of residents. I feel residents should have greater fines for not doing their part as well

11231 Currently unacceptable.

11232 Cycling pathways in the winter should be shut down.

11233 Declare more snow parking days so everyone can get off of the main thoroughfares and enable all of
11234 the snow to be properly removed instead of avoiding the politics of doing this. Why am I seeing salt
11235 being spread on days when the temperatures are high and are expected to remain above 0 at night?
11236 Also why am I seeing snow removal on major thoroughfares

11237 Deerfoot was nice this year.

11238 Divide city into 4 quads and station men and equipment in each. Better trained city operators doing the
11239 work. Contract out to private contractors for less expense and more proficient results. City workers at
11240 present underworked and overpaid for the results we get. Ban all on street parking for non business
11241 areas.

11242 Do a better job, the current level of service relies on hoping there will be very little snow. Current
11243 service level is embarrassing.

11244 Do a better job.

11245 Do better

11246 Do better on pathways.

11247 Do better. Maybe start with taxpayers homes first, and councilor's second.

11248 Do better. If elections were in April snow removal would be a lot better done.

11249 Do more in the NE

11250 Do not start implementing changes until the bylaw is changed, this confuses some of your employees,
11251 that they feel that they are breaking the law, and operator was very confused by that and could not
11252 explained why they had to clean some home properties and not others

11253 Do not ask residents to clear snow from city property (windrows, entrances to lane ways). The city
11254 needs to improve snow removal on all streets. Everyone should be able to get around the city whether
11255 driving or walking.

11256 Do not attempt to plow streets that are frozen, waste of time and money. If response time for a
11257 complaint is going to be several days/weeks later, please check to see if the weather has resolved the
11258 problem. No point in "plowing" a street that has since had the snow melt. Do not allow residents to
11259 shovel chunks of plowed ice/snow back onto the road, severe road hazard to have large chunks of
11260 packed ice/snow on roadway.

11261 do not block driveways and curbs

11262 Do not hesitate to use the Snow Route Parking Ban to expedite priority/bus route clearing when snow
11263 fall exceeds the metric to implement. The minority of road users who are inconvenienced by finding a
11264 new parking spot for a few days should not outweigh the majority of road users' needs, including those
11265 of Calgary Transit.

11266 Do not make residents more responsible for walkways near their homes

11267 Do NOT put more burden on citizens. It is not our job to clear roads/alleys/pathways.

11268 Do not rely on chinooks to do your job for you.

11269 Do not require residents to do more snow clearing. I have two houses with corner lots (rental and where
11270 I live). And both next to an alley entrance. If I had to do more work for the city either give me a tax credit
11271 to do so (and make it meaningful) or do not require me to clear even more snow away from my corner
11272 lots. (Oh stop limiting replies to 500 characters)

11273 DO NOT SCRAPE RESIDENTIAL ROADS IN THE MIDDLE OF THE NIGHT.

11274 Do not send snow removal trucks and graders into residential areas when there is no snow to remove!

11275 Do not tell us that our taxes are going to be raised, as we pay enough to the city. The people at the city
11276 should be paying for it out of their salaries.

11277 Do not waste money on residential streets when there is a small amount of snow. I have seen trucks
11278 plowing and sanding bare pavement in my area many times. Ridiculous.

11279 do the ally way , i can't even park in my back yard because you refuse to remove the snow

11280 Do the job you are paid for.

11281 "do the major roads,bus routes and keep them clear

11282 unrelated put descent tire's and auto chains on buses so they can get around"

11283 Do the right thing, clean the streets, not to make the customer have to call 3-1-1, as our mobility is
11284 reduced, due to city cleaning is substandard to a city of 1.3 Million.

11285 Do we need more plows, graders or more workers? Something needs to be addressed. Couldn't
11286 insured private companies help?

11287 Does not seem to work

11288 Dog parks trail conditions are extremely dangerous but city doesn't care, they are well used by seniors
11289 but can't walk there due to the ice conditions

11290 Doing a great job but always can be better

11291 Doing better than a lot of cities I've been to, but worse than others as well! We're in the middle
11292 somewhere.

11293 Doing the same thing every year is not working, maybe try something new and see if it gives better
11294 results

11295 Don't push roads snow to residential drive way.

11296 Don't try and re-invent the wheel. Check in with other major Canadian cities and see what they do and
11297 take what's good and leave what's bad for our city

11298 Don't waste taxpayers money grading and salting residential streets that are already down to bare dry
11299 pavement as is happening now in my area.

11300 don't dirty streets and cars please, do your best! there is no bargain about snow removal and road
11301 access ...etc so I won't keep listing it as a priority because it's obvious but I would rather try to get
11302 perfect result by stepping up ahead and try to get the streets clean

11303 Don't fine people for parking on a snow route when there is no other place to park

11304 don't rely on the sun & chinooks to alleviate need for plowing.

11305 don't shovel snow to the curb which blocks front driveways, but allow 2 feet for homeowners to shovel
11306 their own snow so they can pile it

11307 downtown gets way too much attention to the stupid bike lanes then the whole city when it snows

11308 Downtown was trying a sugar beet substance I believe. I found the roads that product was used on
11309 were wet but clear. Can that pilot be extended to other areas like offramps and intersections?

11310 Drainage is inadequate in certain areas resulting in thawing and then freezing into very flat dangerous
11311 surfaces - eg, some crosswalks /exit from park at Oakside Circle SW and along south side of Oakside
11312 Circle between east of 29 St and Oakside Bay Zoo - no storm drains - awful design !!)

11313 Driver education is worth millions compared with mitigation. Black ice cannot be driven on safely at any
11314 speed beyond 5 mph.

11315 Drop the gravel, please.

11316 Due to warmer winter, many people walks and runs. Your plows in the residence area should not put
11317 snow back to the sidewalks and curbs especially after residences's clearing up.

11318 Enforce neighborhood snowclearing by residents.

11319 Enforce residential sidewalk clearing

11320 Enforcement of snow route bans with towing and ticketing. Don't ignore your own regulations. Give 48
11321 hrs for residential snow clearing

11322 Engineered walkways are essential connections through communities, yet there's blind eye turned to
11323 these facilities. These walkways are shaded (prone to more ice than typical sidewalks), have steep
11324 slopes, poor pavement maintenance, and no lights to help see the ice. The people using them are kids,
11325 transit captives, elderly, who all tend to not have a voice in this car-centric city. Further, industrial
11326 streets with no sidewalks provide zero space to walk....which is dangerous in winter.

11327 Enjoy your pensions

11328 Equipment naming contest was positive engagement.

11329 Especially since the Covid Pandemic we notice more and more people, especially older citizens enjoying
11330 walking in our neighbourhood. This increased level of activity does not seem to be decreasing. We
11331 would like to see this result in an increased concentration of resources on waking pathways and a
11332 corresponding reduced emphasis on clearing of automobile roadways.

11333 Even roads that get more traffic, e.g. Beddington Boulevard, are not plowed. The intersections are also
11334 not plowed, e.g. Beddington Trails & Beddington Blvd or 14th St & 64th ave which is really dangerous.

11335 Every expectation of a resident is designed to assume it is being done by a senior not a football player.
11336 Our sidewalks and pathways need to be designed and maintained for all abilities.

11337 Expecting the residents that live adjacent to snow routes to clean up windrows and alley accesses is
11338 ridiculous, this is heavy compacted snow that is often rock solid by the time we get home from work.
11339 You are waiting for a lawsuit by asking the residents to take care of this themselves

11340 Failing to clear laneway aprons and engineered walkways remains a challenge; ACA is recommending
11341 Council revisit and update policies to address these areas Step Forward included 4 actions directly
11342 related to SNIC. However, Council refused to take action and failed to pass amendments to 20M88
11343 which would have seen laneway aprons and curb cuts to be cleared of snow and ice by the adjacent
11344 property owners. ACA's 6 recommendations to Council are clear and MUST be acted upon.

11345 Fire the person in charge and hire someone that actually understands what snow removal is about.

11346 Fix Deerfoot!!!!!!! It's the main road that cripples this goddamn city!

11347 Fix the drainage issues in pathways and we would have less ice puddles and build up.

11348 Flatten groves in residential when needed only, reduce cost.

11349 Fleet Services does a great job providing quality equipment for snow clearing applications.

11350 Focus a little more on doing a good job lowing is stead of making one high speed pass with the truck

11351 Follow the plan you put out and be smart about how and when you use salt. If you want to get rid of
11352 windrow, have a budget that allows you to remove snow, cause right now your only moving it, not
11353 removing it.

11354 Follow up on 311 requests more timely

11355 Follow your own rules for snow clearing vs making home openers do it

11356 Following other cities and municipalities best practices in snow removal "actually haul the snow away"
11357 and reuse the snow melt for non-potable water applications should be explored. Should not rely on
11358 chinooks to solve issues with icy road conditions, these need tackled as preventative measure not
11359 reactive, look for solutions that will help in making that process quicker and more efficient. reduce
11360 accidents and increase safety should be priority.

11361 For a major city in the Canada this has to be one of the worst if not the worst snow removal programs I
11362 have ever had to be a part of.

11363 For future residential roadway construction, consider a boulevard between the road curb and the
11364 sidewalk. This would allow snow windrows to gather on the boulevard rather than the road itself and
11365 the sidewalks.

11366 For snow routes, have more vehicles towed, use that money back into the snow renal budget. It is so
11367 inefficient when they have to go around vehicles.

11368 For the most part the city does a good job

11369 Forget the warnings and start DEALING with the people who don't shovel their walks.

11370 "Fredricton NB plows city sidewalks and has a better quality service but I cant get city roads off their ass
11371 to plow a cul du sac so seniors can get out of there homes after at least 50 calls from residents and
11372 family members.

11373 A ambulance wouldnt have made it onto Fountain road last year . City never did show up.

11374 SHAME ON YOU!!!"

11375 Fund it better because we have winter here.

11376 Generally find that major roads are cleared quickly and generally drivable following heavy snowfalls. I
11377 don't use pathways too often in the winter but when I have, the paths have been cleared and are
11378 accessible. Some sidewalks and intersections are not accessible for people that use mobility aids.

11379 Generally I am very happy with the level of service

11380 Generally I think that the City does a great job at SNIC - it's one of the challenges of being a winter city. I
11381 appreciate the survey and the chance to respond.

11382 Generally it is doing a good job, more details added would enhance services.

11383 Get better

11384 Get bylaw officers out to enforce snow removal from residential sidewalks.

11385 Get night/weekend work under control. It frequently peaks in residential areas when operators areas
11386 when no imminent need. If it is ok to wait 2 weeks before plowing the street, it is also ok to wait until
11387 Monday or the next work day. No need for paying extra for night shifts.

11388 Get one!

11389 Get private enterprise involved in major snow storms

11390 Get rid of the rocks, start using sand.

11391 Get there are costs, willing to pay more tax for better service

11392 Get to the people that pay good money for city taxes and remove their snow

11393 Get your [removed] together for [removed] sake.

11394 Give residents an incentive to clear alley exits, pathways etc. the things that the city does not do at all in
11395 a given winter. In the past , I've lived near a alley and did my best to keep it clear, however, with cars
11396 entering and exiting on a daily basis, my efforts proved pointless. I finally decided that , I tried but it
11397 wasn't my problem, after all, it's the cities problem, not mine. Perhaps the city could offer an incentive
11398 for people to keep these areas clear, as they can be very dangerous

11399 Given the challenges posed by chinooks in Calgary, I think you're doing a great job. I really liked the
11400 snowplow naming contest this year!

11401 Given the size of the city and what we pay in taxes and service fees we have should be able to match the
11402 level of service in other major cities like Toronto and Montreal.

11403 "Glad to see idiotic belly ploughs on trucks replaced with front blades so now instruction required for
11404 operators to perform curb to curb cleaning.

11405 In areas where sidewalks abut roads the windrowing should be removed by loader and hauled away by
11406 truck NOT WAITING FOR THE NEXT F! CHINOOK"

11407 Good luck keeping everyone happy!

11408 Grade snow instead of leaving tons of rock and pickle compounds behind in the environment.

11409 great job clearing city centre roads and sidewalks and train stations

11410 Happy that our residential street does get some gravel occasionally, it helps.

11411 Have a definitive and public plan

11412 Have a look at what other cities in Canada do.

11413 Have a look how Montreal remove there snow maybe we can get value for our tax dollars

11414 "Have more plows on the roads

11415 Do a better job at intersections clear ALL the snow not leaving "piles""

11416 Have the plow drivers lower the blade to remove more than just the surface snow!

11417 Having citizens clear alley access is ludicrous. The city should not be forcing citizens to do its job. Also by
11418 the time a citizen can get out to do this cars, trucks and garbage trucks have pressed it into an extremely
11419 hard ice pack. A shovel is not going to sweep that away. There are times when every sidewalk, pathway,
11420 street are not going to be accessible to all pedestrians. That is winter in Calgary. Learn to live with it.
11421 There are alternatives if mobility issues. Transit has options.

11422 Having lived in Ottawa we can say that Calgary's snow removal is vastly inferior for higher cost. In
11423 Ottawa we lived 20 km from the city centre yet had the snow removed from our residential street within
11424 48 hours of a snow fall and Ottawa gets far more snow in any given year than Calgary.

11425 Help for seniors with snow removal especially on the sidewalks.

11426 Hire more City staff and raise taxes to make things easier for those that need to take transit, walk, roll
11427 and cycle in the Winter. I would also like to see more fines for residential and commercial buildings that
11428 do not clear snow. Please outlaw snow blowers, they are too noisy and not environmentally sustainable
11429 (we are in a climate emergency after all).

11430 Hire professionals and fire the politicians!

11431 How about studying best practices regarding snow clearing/removal from other winter cities in North
11432 America...

11433 How can you call it snow removal when the city doesn't remove snow? You just pile it up creating
11434 windrows, often against cars parked along the curb. How is someone supposed to leave their house
11435 when the city creates these massive windrow along the parking side of the street? Why not create the
11436 windrow along the opposite curb in the driving lane?

11437 How damaging are the chemicals used to our cars?

11438 How many units do we use vs e.g. Winnipeg (who seem much better at this)? Buy more if we need to
11439 given the large city area.

11440 How we measure up to other large cities and their snow clearing practices. It appears to me we could
11441 learn from our Canadian eastern cities as they "seem" to be able to keep their roads snow clearing more
11442 efficient. We can always learn from others.

11443 I 100% disagree with the clearing policy of pushing the snow to the curb and gutter in residential areas.
11444 It creates obstacles for residents, parking, sidewalks, crosswalks and intersections. It decreases the
11445 width of the road making it hazardous to pass.

11446 I already spoke about it - see answers above.

11447 I am concerned about people with disabilities being able to get around. What do they suggest?

11448 I am happy with the clearing of main routes.

11449 I am supportive of more clearing listed in #6 for better accessibility, however it should be up to the city
11450 and not residents. Work for the residents who pay your salary.

11451 I am wondering why areas like Taradale saddle Ridge and the outlying Northeast areas are not plowed.
11452 The residential areas that is not the main streets. I do home care in these areas and these people are

11453 virtually stock and the roads are bumpy and full of snow all winter. I have yet to see a Snow removal
11454 vehicle in these areas in the 11 years I have been working there.

11455 I answered that I don't support making it a requirement of adjacent residents to clear areas like
11456 windrows because it's difficult enough to get some residents to clear their sidewalks, and it's not likely
11457 going

11458 I appreciate that the entire City cannot be cleaned in 5 minutes, and I think the current priority system
11459 works very well. I think a separate survey should be done for those who have physical challenges to gain
11460 their input on how to improve their mobility in the winter.

11461 I appreciate the bike pathways being cleared in the winter time and hopeful that program can continue.
11462 Again, I am hoping that the bike lanes on 53 Street NW are not continually used as snow storage
11463 through the winter as they are not often cleared out. Thank You for all of your hard work for snow
11464 removal.

11465 I appreciate the City's attention to this issue. Stop relying on chinooks to melt snow. It is a lot to ask a
11466 neighbour to clear the snow on a walkway. Getting regular volunteers could be tough. What could the
11467 City do? I am less concerned about residential streets unless they got in really bad shape but perhaps
11468 cul-de-sacs with no alley could be an issue for waste pickup.

11469 I appreciate the efforts done by our city crews. They work very hard to maintain our city.

11470 I appreciate the snow and ice clearing that the city does - thank you!

11471 I believe it's time for snow removal on sidewalks to be taken away from homeowners responsibility.
11472 Unacceptable for any taxpayer to be liable for city property.

11473 I believe the City is generally doing a good job!

11474 I bike to work daily and I certainly notice a difference in the speed that snow is removed from our paths
11475 in the SE on this side of deerfoot vs downtown and feel sad for us. Also when there is a detour from the
11476 established bike path, the snow removal is always terrible on it. I don't know if maybe construction
11477 companies are supposed to do it, but they often don't? Overall it's nice how well the paths are cleared in
11478 the city though, I appreciate it.

11479 I can appreciate the challenges and overall the work is good.

11480 I clear my side walk right to the road and make it safe for people to get by. Plows come by and push
11481 everything right back cause of the road. How is that helping. This needs to be addressed. Use something
11482 other than rocks. Salt and sand I can wash off. Rock chips in my vehicle windshield are a safety hazard
11483 and expensive to fix. and in my paint to the car. Also expensive to fix and can lead to premature rusting

11484 I come from BC and the level of plowing , clearing and salting is extremely inferior to BC

11485 I did not like the items you included in the priority list. They appeared skewed to the outcomes you want
11486 to see.

11487 I do appreciate that residential side streets are actually getting plowed and sanded more often than in
11488 prior years.

11489 I do wonder if there is better technology these days for salting roads - I find that once the roads are
11490 salted it is very hard to bike in it (snirt - yikes!)

11491 I don't believe adjacent residents should be responsible to maintain property they do not own. They
11492 should not be responsible for any liability arising from icy surfaces in those areas.

11493 I don't feel that there is any enforcement for not clearing sidewalks.

11494 I don't envy their job and appreciate their effort.

11495 I don't have to worry about "snow day" parking - because you don't plow the inner city communities.

11496 I don't like the answers to #7. The question is loaded and ignores the possibility that I am a fickle person
11497 who is only interested in roadways.

11498 I don't think it's right to download onto citizens the responsibility of clearing windrows left behind by
11499 City plows... residents did not create the windrows, and to ask people to shovel windrows pushed in by
11500 heavy equipment ignores the reality of what a person with a shovel can safely do. Could the plows NOT
11501 leave the windrows in the first place. They are dangerous, especially on exit lanes when you have a small
11502 and low vehicle. Not everyone in this city drives a truck/SUV.

11503 I don't think this is specific for the snow and ice program but I would love to see a sustainable option for
11504 people plugin cars on the road. Having cords run across sidewalks can be dangerous and I think they
11505 have a options to plug in a vehicle without it Laying on the sidewalk

11506 I drive around for work a lot, and notice that more established areas get more service.

11507 I enjoyed naming the plows.

11508 I feel overall the City is doing a good job in street cleaning. There's only so much that can be done to
11509 maintain the budget and not raise taxes. The City is caught between a rock and a hard place, people
11510 want more clearing but don't want to pay for it, ie do not want taxes raised.

11511 I feel that the city should be held directly responsible by the insurance companies for the the number of
11512 accidents that have been caused by inadequately cleared streets within the City of Calgary.

11513 I feel that there should be better coordination between Road snow removal and pathway and sidewalk
11514 snow removal. Ie. Once the road is done the pathways get there snow pushed into the street. When
11515 pathways and sidewalks are cleared the crew needs workers cleaning up the spill over where it affects
11516 access to bus stops and crosswalks.

11517 I feel the snow removal situation is very poor in the city of Calgary.

11518 I find in Calgary one must own an SUV with AWD. Since our city has expanded so much I find roads not
11519 maintained as well.

11520 I find it a bit silly that snow removal companies are prohibited from clearing ANY snow from a roadway.
11521 What are the reasons for this?

11522 I get it's difficult and nobody is ever going to be 100% happy. We should also make snow/winter tires
11523 Mandatory in the city. So much of the road problems are not actual problems if your vehicle is equipped
11524 for the place you live.

11525 I get real tired of a Plow coming, then the sand and gravel , then they come again, then they come
11526 again, all in the time of sometimes 1 hour to 24 hours. Must be nice to pay all that extra overtime
11527 especially when It could be done thr first time.

11528 I have a friend in a wheelchair. She can't get around in winter because crosswalk curb cuts are not
11529 cleared right away. The least little bit of snow/ice left at the edges tenders her trip useless and she has
11530 to turn around and go home. Lake Fraser Drive SE at Lake Willow is a classic example. It's wide open, no
11531 business or homeowners near. Who's responsible except the city for this oversight?

11532 I have always been pleased with the response time but it errs on excessive when it's not a lot of snow.

11533 I have been in Calgary since 1996 and the snow clearing has gotten much worse in the past few years,
11534 not that it was ever at an exceptional level in the first place.

11535 I have literally seen the first plow sanding followed by the second plow plowing Hire smarter drivers

11536 I have lived here since 1988 and it's gotten worse!

11537 I have lived in Calgary since 2008. I am appalled at the lack of snow clearing in residential areas and
11538 places where pedestrians cross the street and bus stops. I lived in Winnipeg where snow removal was a
11539 priority for the safety of pedestrians

11540 I have lived in many northern communities. You are doing a great job!

11541 I have lived in many snow cities throughout the world, some smaller and some larger. I have never lived
11542 somewhere like Calgary where snow removal is waiting for a chinook to clear the roads. Hire contractors
11543 and get the city out of snow removal.

11544 I have lived in the Maritimes, Ontario and Manitoba and find the snow plows do a poor job in Calgary.

11545 I have lived in Winnipeg and Edmonton so can compare. Snow clearing is not worth the effort. Winter
11546 tires work.

11547 "I have no problems on any roads that are maintained that I travel on.

11548 Thank you snow clearing crew!"

11549 "I have often heard/seen plows doing my road after they've already been clear for days and the metal
11550 blades are screeching along a dry road. What is the point to that??

11551 If bike lanes are being catered to and cleared sometimes before the roads I drive on, why aren't cyclists
11552 licensed with an annual fee (and license plate) so they contribute TO THEIR lane clearing? It would also
11553 help identify them when they break road laws."

11554 I have seen graders going lickety-split down streets that don't even have any snow on them.....with the
11555 blade down. Doesn't make much sense to me!!!

11556 I have seen my main road already mushy and they are salting the hell out of it and it's forecast for +8C the
11557 next few days. Why, and why so much salt use when it is unnecessary. Not enough people monitoring
11558 what the trucks are doing. Nobody has to answer for the amount of salt they are using or how many
11559 times they go up and down the street and there is no appreciable difference in the street that an hour
11560 or two won't fix. Have to use the budget allotted, save some for next year.

11561 I have to replace car windows each year, please consider this type of cost in overall evaluation

11562 I know Alberta had a surplus of money this year, I don't think improvements in this area should cost the
11563 taxpayers more money. But if need be, I for one would be willing to take a small tax hike for safer
11564 roadways in the winter.

11565 I know the no one wants taxes to go up but I think we can do a better job of keeping our roads safe for
11566 drivers and pedestrians.

11567 I live in Tuscany. Since Nenshi was elected there have been excessive cleaning on Tuscany Hill even if it
11568 had not snowed or there is only 3-5cm snow on the road! A snowplough comes in the early morning
11569 hours (2-3am) an ploughs for about an hour (up and down)! This is outrageous waste of taxpayers
11570 money, because there is negligible amount of snow on the ground! On Dec 22/20 when it snowed 40cm
11571 it did not come. An ambulance could not leave a residential street for 45min because of huge snow
11572 dump.

11573 I live next to 12 Mile Coulee road. On many occasions I see such inefficient use of equipment it's hard to
11574 believe that it's allowed to happen. On more than one occasion I've seen a plow truck drive by with it's
11575 plow up while spreading gravel only to be followed a few minutes later by a second plow truck with it's
11576 blade down plowing the snow and freshly placed gravel off the road. I've also see countless trucks go by
11577 plowing a bare road while the neighborhood road's are all snow covered.

11578 I live on a bus route and sometimes there's a plow when the road is clear. The driver should
11579 communicate that the road is clear and move onto another area in need.

11580 I live on a Main residential Street with bus stops. After a large snowfall, when clearing the snow, plows
11581 block the driveways with stacked snow causing us to have to dig out. Many of my elderly neighbors
11582 can't do this. Just when we get the driveway cleared, the plows come a second time, usually when not
11583 needed within a few hours, and block us in again. It's a safety concern with piled up snow. Sometimes
11584 it would be best just to leave it after the first pass with the plow.

11585 I look forward to the budget residing in Operations so that we don't have differences between City
11586 departments. In the past, there was confusion as to who had responsibility (Parks, Roads, Transit) for
11587 some areas, especially pedestrian and cycling infrastructure.

11588 I love how quickly the bike paths get cleared

11589 I love how the sidewalks along the boulevard on 60 Street leading up to the Saddletowne C-train station
11590 are now cleared quickly after a snowfall. When I first lived here, they were not cleared at all and it was
11591 almost impossible to walk to the station (as an able-bodied person, never mind someone with a stroller
11592 or mobility challenges). I love this change and it has definitely made this area more liveable!!

11593 I love living in a city that is so bike friendly. Thank you.

11594 I love that you named the snowplows. It makes the citizens feel more involved.

11595 I love the idea of communities helping with snow removal on the in between paths but not to put it all
11596 on a home owner. Plus how would it be dealt with if there's a home owner on each side (split it down
11597 the middle?!?!). I know in community of Skyview Ranch the HOA hired a company to shovel the
11598 pathways and they included those connection paths. Maybe every community should take this on and
11599 get grants from the city to cover costs.

11600 I mean I don't want to be repetitive but the problems with the snow & ice priorities relate to the root
11601 problem of how we run our cities as a whole. It's not inclusive, especially for people with disabilities, it's
11602 not considerate of all modes, it's ranked by privilege and in the long run it's horrendously inefficient and
11603 not reflective of the population. Investment is backwards and the benefits are spread unevenly. Make it
11604 better for everyone and see what happens.

11605 I nearly got ran over the other year because someone didn't want to wait for me to get through the
11606 huge mounds of snow in the street because you waited until it stopped snowing to do something about
11607 it.

11608 I never even saw a snowblower truck go through my street in the 12 year's I've lived here. Purchase
11609 more snowblower trucks!

11610 I noticed an improvement in winter 2021-22 in pathway clearing and crosswalk access in the downtown
11611 area. With respect to pathways, I was impressed by the snow removal in the very cold conditions, when
11612 previous years showed such conditions challenge contractors with clearing snow to the surface. I don't
11613 know if these positive outcomes are the result of a different contractor, different equipment, or
11614 different techniques, but please keep it up.

11615 I often wonder if the neurological condition that I still live with today, and that was diagnosed a little
11616 more than 2 months after my fall, could have been avoided if the snow and ice had been removed from
11617 74 St SE. I have been off of work now for a year, with no idea of if or when I will return to my
11618 employment. For reference, if you want to contact me my name is [removed] and I can be reached at
11619 [removed] Thank you.

11620 I realize there is a cost to everything and am concerned that taxpayer money always be spent wisely.
11621 However, it's frustrating to see cities like Montreal and Ottawa cope so well with their huge snowfalls. Is
11622 it because they have more and better maintained equipment? Maybe that is where our investment
11623 should lie. They know how to move snow. Having said that, I do think the City is doing a better job than
11624 it was doing say five or ten years ago.

11625 I regularly use 311 to report snow covered sidewalks and pathways, my concerns are regularly closed
11626 although the snow and ice concerns are not addressed.

11627 I see the odd grader, or snow truck scraping dry pavement, when the side streets are like skating rinks.

11628 I see you don't call it snow removal but "snow and ice program". Is that because you do not clear snow
11629 but only move it from left to right? That is not snow removal. On that same note, do these drivers know
11630 how to do their job, very few of them put their blades down to actually remove/scrape of the snow/ice
11631 of the road.

11632 I sincerely appreciate the effort and work that the city and their contractors do to keep our pathways
11633 open year round. Also the responsiveness to 311 requests to deal with issues is always very good.

11634 I support all forms of transportation. The biking community seems to have a stronger voice and more
11635 response than individuals with mobility challenges. Look at the number of users rather than how many
11636 tweets they put out and support the overall ability for all members of the community to access main
11637 services, amenities and transportation options. Safety must come first and please add more focus to
11638 school walking routes including side alleys, walkthroughs and crosswalks. Thank you.

11639 I think a great job is being done. I would like to see equipment and staff idled or redeployed if there is
11640 limited or no snowfall. Calgary often goes weeks/months between snowfalls and to see equipment on
11641 the streets for no purpose is discouraging from a cost perspective and must be discouraging from a
11642 worker motivation perspective as well.

11643 I think Calgary does a great job with the snow and ice. Hard to clear snow when it seems to dump a foot
11644 at once.

11645 I think Calgary relies on chinooks a lot to clean up the snow. In some ways it works, but it cannot be the
11646 first option to manage snow clearing! Snow banks build up along transit routes and are a challenge for
11647 commuters and residential snow clearing should be a thing! No matter how well you clear 16th ave or
11648 the bike paths it doesn't matter if I can't get out of my community. Thanks for the opportunity to
11649 provide feedback!

11650 I think Calgary's snow and ice program needs a complete overhaul to better reflect winter conditions.
11651 We can not rely on Chinooks to melt away the snow. Seven days is too long for residential roads and
11652 sidewalks to wait to be cleared.

11653 I think it may have been last winter that I saw a plow plowing my street... but the street had already
11654 melted off almost completely. That's just a waste of the plow operator's time, and therefore taxpayer's
11655 money. Again, being more tactical about where and when you plow could save a lot of money.

11656 I think it's good overall based on what has been budgeted - but what's been budgeted isn't really
11657 meeting the expectations of Calgarians anymore

11658 I think Parks has been doing an excellent job of clearing snow from pathways in a timely manner. Kudos
11659 to that department. Roads is somewhat behind in this regard

11660 I think that if we want improved service we should be prepared to pay reqd taxes. I would be against
11661 apron cleaning because not all such people near would have equipment for that.

11662 I think that the program is good overall, but there is always room for improvement. I am beginning to
11663 think that the bigger problem is Calgary's drivers who seem to turn into idiots when the snow falls.
11664 Perhaps more driver education and traffic enforcement working with the Snow and Ice Programs could
11665 help alleviate this increasing problem.

11666 I think the City and workers should be commended. It seems to me that snow clearing is timely and
11667 efficient. Crews seem to have the best equipment. I have noticed road graders usually come a couple of
11668 days after truck plows and they are sometimes too large and not manoeuvrable enough to do a good job
11669 clearing crosswalks. Perhaps a Bobcat????

11670 I think the city does a good job now. In a foothills city, hills must be scraped and gravel led as soon as
11671 possible. It would be good if teams of snow cleaner equipment could be assigned to same areas so that
11672 drivers could become more aware of critical spots and try to get to them first.

11673 I think the city does a good job overall and a few tweaks would be nice.

11674 I think the city does a good job with snow removal, just some minor tweaks and perhaps a more
11675 organized snow angel program to help people and address the pathways that don't have regular
11676 removal.

11677 I think the City has been doing a much better job of ploughing my residential street here in Edgemont -
11678 thanks!

11679 I think the city should consider how difficult it is for individuals who live with disabilities or who are
11680 seniors to get around in winter ... we are creating a world of isolation for vulnerable folks.

11681 I think the folks doing the job right now do a fantastic job on the major routes and I know they take a a
11682 lot of criticism from the general public who don't understand how the allocation of funding works. I
11683 would just really like to see their budget increased to expand the service to more routes throughout the
11684 city to get done quicker

11685 I think we need more bylaw enforcement of our existing program. I am wary to increase services since
11686 that will also increase property taxes.

11687 I think you could learn alot by engaging other big cities (Eastern cities like Montreal or Toronto etc.) to
11688 see how they actually remove snow from roads.

11689 "I think you do a good job with unpredictable weather. I appreciate your drivers working 24/7 when we
11690 are experiencing a bad weather event

11691

11692 I would like more enforcement for neighbours who don't shovel their sidewalks and perhaps more
11693 advertising of the snow Angel programme?

11694

11695 Thanks"

11696 I thought the roads were bad when Mayor Nenshi was running the city, was hoping for improvement
11697 with Mayor Gondek, however, have been very disappointed that they are even worse, if that was even
11698 possible.

11699 I understand compare to the rest of the country we are not getting as much snow but you could make at
11700 least make an effort to keep intersection clear or ice after a snow fall.

11701 I understand no one (including me) want any raises in taxes, but if the city is clear about showing the
11702 ADDED service (actually getting the snow removed so that I can get to the mail box or the bus stop) I
11703 would be willing to pay more.

11704 I used to live in Montreal and after twenty years in Calgary, I am absolutely disgusted with your terrible
11705 service levels and contempt for people with mobility issues.

11706 I want to thank the city for clearing the walking/bike paths in the winter.

11707 I was shocked when I moved here seven years ago from the Maritimes by the state of snow removal in
11708 this city and how it must effect persons with disabilities. It must be near impossible for anyone with
11709 mobility issues to get anywhere in this city during winter months without fear of injury or worse. By the
11710 time bus stops have been cleared out, a disabled person would have had to crawl over a pile of snow
11711 and stand in the road. But they probably would have fallen on the ice prior to that.

11712 I watch plows go up and down Edmonton Tr. NE., blade down, easily eight times in an hour, when the
11713 roads are completely clear. They're not laying salt or brine. What the hell are they doing

11714 I will happily pay more to have a less stressful drive. Calgary streets are terrible in the winter. Please
11715 make efforts and investments to dramatically improve winter snow and ice control.

11716 I will post comments in 'Contribute to the Conversation'. Your limit of 500 characters is too restrictive.

11717 I would also like a bylaw enacted/enforced to prohibit the piling of snow into heaps on the public roads.
11718 They too create a visibility and driving hazard.

11719 I would give Calgary's snow and ice program a 4 or 5 out of 10 at best. There is a lot of room for
11720 improvement here.

11721 I would like to know why some people drive around in city vehicles who are city employees should be
11722 spotting people who do not clean their sidewalks. there are houses on Acadia drive who do not do their
11723 sidewalks at all and we are left as citizens to complain to risk a relationships with our neighbors. people
11724 in city vehicles who are management should know which areas aren't being done and pass them along
11725 to by law. they can do that in their jobs as they are driving to a destination

11726 I would like to see as much thought go towards pedestrians crossing a street safely as the amount that
11727 goes towards vehicles using the street.

11728 I would like to see more homeowners taking better responsibility on the ice/snow on the sidewalks. And
11729 for homeowners to use dog friendly salt on their walks.

11730 I would like to thank you each everyone of you working on this project & special thanks to the
11731 equipment drivers, who willing to work and cleared up the snow when they are needed at any time.
11732 leaving family and daily life so that we as Calgarian able to drive around, safely and on time. We always
11733 complaint when things goes not the way we want. but often we forget to appreciates everyone's efforts
11734 and value them. So thank you for everything you do :-)

11735 I would not support additional funding; private as much snow removal as possible

11736 I would pay more taxes if there is more snow clearing for residential roads and high priority routes and
11737 intersections.

11738 I would prefer less gravel and more salting/sanding as I do not see that advantage of gravel. The gravel
11739 is always moved to the side of the roads or to the middle where there is a road division (sorry do not
11740 know how they are called) while the actual road is not really getting enough to have any positive effect. I

11741 guess this happens due to the card traffic but also the snow plowing where the gravel goes with the
11742 snow to the side of the road, more gravel comes on with not much effect on the ice

11743 I would take the bus if snow removal was better. I could employ people who would travel to my
11744 community if snow removal was better. All city employees should try and get around with mobility aids
11745 in the snow - crutches, wheel chair, stroller, cane, etc.

11746 I'm hesitant to ask residents to deal with lane-way crossings and curbs since they can be so very
11747 challenging to clear. Motor vehicle activity at laneways crushes down snow and makes ice even after
11748 just a couple cars have traversed them. The curbs get snow barriers from snow plow activity and that's
11749 also very hard for one person and a shovel to deal with.

11750 I'm not supportive of residents being responsible for removing windrows as in my experience they are
11751 incredibly difficult to remove by shovel for many people.

11752 I'm willing to pay more for better timely service.

11753 I've lived in every province and compared to most this city's SNIC is an embarrassment.

11754 I've lived in the NW (varsity or Tuscany) all my life and the lack attention the nw has gotten in the last 6
11755 years is deplorable especially concerning how much we spend in taxes/property values.

11756 I've taken a few bad ice-related falls in the past few years and it really affected my quality of life. Penny-
11757 pinching is short-sighted when it comes to snow+ice clearance (I can't work when I'm nursing injuries),
11758 and given the poor experience with downtown building snow clearance (and the dreadful all-day drone
11759 of leaf-blowers) it might make sense to start handling sidewalk clearance in dense areas as well

11760 I've too often observed plows plowing in parked cars. Cars should be moved before plows come by.
11761 Maybe one side of the street one day and the other side the next? Residents should be compelled to
11762 cooperate with snow removal efforts, so that tax payer money is not wasted. Windrows left in the street
11763 where plows go around cars make parking impossible until the snow melts. This is unacceptable
11764 practice.

11765 I'd like all road cleaners to run on green hydrothermal power.

11766 I'd rather not have you clear my road if you are leaving windrows

11767 Identify high pedestrian use areas as people are as important as a car.

11768 If a citizen does not shovel their walk, there is no need to dispatch a Bylaw officer to issue a snow/ice
11769 notice before sending the walk to contractor. The sidewalk is a public asset. If a walk is identified as
11770 snow covered and a complaint is submitted - the request should require a photo and submission
11771 through the handapp, a contractor should be dispatched after 24 hours (subject to snowfall) who can
11772 then immediately shovel the walk and default the cost back to the owners taxes.

11773 If calgary owns snow plows they are elusive don't ever see them when it snows.

11774 If Calgary wants to become world class and attract people to live here and businesses (especially
11775 diversification related businesses) this is an area that needs improvement

11776 If clearing city spaces and the house has not cleared that moment- please help out rather than driving
11777 over the snow- it makes it harder for the homeowner to clear the sidewalk.

11778 If it ain't broke don't try and fix it

11779 If it's PRIVATIZED, the private contractor will determine the extent of the program. If it isn't adequate,
11780 then they don't get their contract renewed.

11781 If my snow angel is hurt clearing snow as provided by Calgary bylaws ("Remove a minimum width of 1.5
11782 meters of snow and ice – down to bare surface – from a public pathway bordering their property, also
11783 within 24 hours of a snowfall ending. Applicable pathways are those that run parallel and adjacent to a
11784 street, with or without separation between the pathway and street (eg a grass boulevard).” As it is a City
11785 mandate - is it the City who is responsible for their injuries and loss of wages owed?

11786 If people have a time limit on removing snow from sidewalks they are responsible for how come the city
11787 doesn't have to follow those same rules for pathways they are responsible for?

11788 If residents are supposed to keep their sidewalks clean after every snowfall, it would be nice to see the
11789 City also clear their designated sidewalks.

11790 If roads aren't cleared and you get into an accident, the City should be liable

11791 "If the city doesn't clear snow in timely manner then don't bother.

11792 Also, city needs to set example and keep their own properties clear"

11793 If the City is going to keep the 7 day plan , then follow it . I have called before and asked to have our
11794 street cleared 4-5 days after a snow fall , and was told that it snowed in the complete opposite side of
11795 the city that day , so the 7 day plan starts all over again. So does this mean if it snows in the far south ,
11796 the north residents get no snow removal , because every piece of equipment is down there clearing the
11797 snow?. Divide up the equipment evenly so every body is happy and can drive.

11798 If the City keeps asking for more walkways, curbs, lanes, pathways then the taxpayer needs to maintain
11799 those. Cost of operations to all these additions needs to be kept in mind when planning new
11800 developments and lanes etc.

11801 If there's not enough crew to get to secondary roads, it should be subcontracted instead of not seeing a
11802 plow all winter on my road!

11803 If we are forced to rely on adjacent residents to clear pedestrian infrastructure, perhaps we have built a
11804 city at densities that we cannot afford to maintain and should consider the operating cost impacts of our
11805 choices in development standards and planning.

11806 If we go the south or west. We can see clearly there road are more cleaned or getting cleaned on proper
11807 time. But in North Roads don't get cleaned on timely manner.

11808 If you can't force people to shovel and since sidewalks are city property, give tax rebates to people who
11809 shovel and tax increases to people who don't. In this neighborhood, residential sidewalks are not safe
11810 to walk on in winter.

11811 If you can't plow to the curb stop the dangerous ridge that freezes and diverts traffic into the next or
11812 oncoming lanes

11813 If you captured all the costs from people and property damaged by inadequate road maintenance it
11814 would be astronomical. We need to better.

11815 If you make clearing the alley entrances the responsibility of the adjacent homeowners there need to be
11816 rules out in place. I live beside one and we do try to clear it. But it's a huge challenge as cars crush the
11817 snow making it impossible to remove. Then it ices and melts and ices again. It's a huge headache to deal
11818 with. I can't imagine that residents will find success with clearing their alleys. Fines should NOT be issued
11819 if they try but can't succeed.

11820 If you moved the snow more efficiently, the city and businesses would be more productive and save
11821 money in the long run in the winter. Think out of the box, put plow blades on garbage trucks and use
11822 them to move the snow before picking up the garbage for a few days to the following week maybe?? Or
11823 actually put plow blades on the front of the sanding trucks and move the snow too, not just a useless
11824 blade on the belly of the truck!?!?

11825 If you wish landowners to take on more responsibility, ie dealing with windrows, policy changes need to
11826 happen to allow for the use of landowner/contractor equipment on City streets, doing the work by hand
11827 is not efficient and physically impossible for some

11828 If you're going to put huge ramps in on corner lots of peoples property it would be nice for the city to
11829 maintain them WITHOUT charging the property owner. No one asked for the huge ramps and when you
11830 live on a corner lot you're expected to maintain the entire sidewalk from 1/2 the alleyway and all the
11831 way down around the property. It shouldn't take an hour to shovel CITY property because the city felt
11832 the area needed 2 HUGE ramps along with the rest of the sidewalk

11833 IF/WHEN the roads are clear, then send the trucks/staff home. Sometimes there's a flurry, then warm
11834 winds and snow melts away, and I still see truck just driving around pay for the call-out, but not for
11835 just driving around, doing absolutely nothing.

11836 ignore the haters and continue to do a good job providing calgarians with this essential service

11837 I'm focusing on improvements needed but I want to say I'm very appreciative of winter maintenance on
11838 pathways and cycle tracks. The difference between plowed and unplowed is night and day and my life
11839 would be very different without having plowed routes in winter.

11840 I'm grateful for all that's done.

11841 "I'm more satisfied than not and generally put in a 311 if I feel changes are needed. For myself the
11842 biggest challenge is snow that's left for a significant time and has been trampled or rutted by many
11843 users. Often this won't be cleared as well and leaves ice patches in the more traveled areas.

11844 But again overall I'm happy 350 days of the year, so kudos on that!"

11845 I'm proud of how far Calgary has come in the last 20 years, but winter cycling continues to be
11846 dangerous, especially in residential areas, where icy or slushy ruts make cycling nearly impossible. As I
11847 age, each year the falls are taking a greater toll on my body.

11848 I'm sorry for any of the crazy/angry responses you get. Thank you to the City and the folks on the ground
11849 that make it happen. Tough work, and I appreciate you!

11850 I'm supportive of increased budget for higher service levels.

11851 I'm thankful to be able to clear most of the snow on my corner at age 75 and see well enough to walk
11852 for half an hour with 10 pounds of groceries. I wear warm padded clothing and walk around the ice. It is
11853 impossible for a resident to clear snow that is packed by vehicles at a lane crossing the sidewalk. I
11854 usually clear the sidewalk near the community mailbox when the snow is fresh. Some of the neighbours
11855 drive to the mailbox because they have very limited mobility.

11856 I'm tired of criticism that Calgary can't afford more biking infrastructure. We are spending billions on
11857 ring roads, which will only increase vehicle traffic and pollution. If mayor and council are serious about
11858 addressing climate crisis, let's see some actions to increase non-polluting and community-building
11859 initiatives. Anything less is just greenwashing.

11860 I'm very happy with my current situation and empathize for the frustrations of some areas but have
11861 never had an issue due to "not enough snow removal." In my area the city is thorough and prompt
11862 with snow clearing. Zero complaints.

11863 Improve snow removal time...same day service on major routes. More sanders, plow and especially
11864 plows on the roads.

11865 Improved budget consciousness and fund allocation.

11866 IMPROVEMENT.

11867 In comparison to other winter cities where I've lived, the best of Calgary's approach is requirement for
11868 citizens to clear sidewalks; however, enforcement has been poor especially related to ice management
11869 problems at swales and sump outputs. This means I end up walking on the road at least 30% of my 5-
11870 6.5km walking route. Enforcement of snow clearing at construction sites in new SE neighborhoods is
11871 poor.

11872 In general I'm pretty happy with snow clearing on major routes, but want to make sure people of all
11873 mobility levels can get around in winter.

11874 In general the snow removal in most areas of the city on main roads is handled well.

11875 In my area all houses have 2 car garages and 2 car driveways. People park vehicles on both sides of the
11876 street year around. If city not going to clear snow, maybe stop parking on street during winter to allow
11877 safer passage to main road.

11878 In my personal residential area, the snow removal and sanding has been poor, and minimal at best,
11879 which has impacted vehicles getting in and out of the area safely or without incident, including getting
11880 stuck. We have had deep ruts in the street freeze over, causing issue when driving down the street. The
11881 frozen ruts were so deep that it caused vehicles to jerk to the side involuntarily, almost hitting cars
11882 coming the other way, or even parked cars, leaving you out of control of your vehicle.

11883 In our neighbourhood, City sidewalks are the last to be cleared and usually the worst safety hazards.

11884 In Question 6, All of those options should be taken care of by the city street cleaners. Also use the
11885 increased taxes for street clearing and use a rolling year to year budget.

11886 In Ranchlands, a strip mall contractor moves snow from the parking lot onto a side street, not always
11887 pushing the snow off the street and when that does happen, it is moved onto neighbour's yard. But that
11888 side street is never plowed (or not very often if it is) so the street width gets narrower and and narrower
11889 due to the parking lot snow being moved onto to it making it impossible to walk over or drive through.
11890 Then when thaw occurs, the storm drain is plugged from all that snow.

11891 "Incompetence! The one word this city roads department seems to be. Do you job that all taxpayers pay
11892 for not just the high end neighborhoods.

11893

11894 I know how you work I lived desire a city roads boss in the late 80's and he always told me never to
11895 worry then, I don't live by that person anymore and my street it dangerous as [removed] almost every
11896 winter"

11897 Increase budget and plough!

11898 Increase removal of snow vs plowing off to the side

11899 "Increase residential plowing during extreme snow events

11900 Remove side street ruts with grader"

11901 Increase the speed of removal of gravel post-winter as this is unsafe for cycling and causes extensive
11902 damage to vehicles/windshields. This often takes so long that we are almost into summer before roads
11903 are clear.

11904 Increased service required

11905 "Individuals using mobility devices are tired of being locked up all winter. Clear sidewalks and pathways.
11906 Stop dumping snow on curb cuts..

11907 I don't think home owners should be shovelling pathways or alleyway exits!!! That's a roads issue - a
11908 department that has the appropriate equipment for the job. Not a home owner with a shovel.
11909 Seriously!!"

11910 Injury prevention is paramount, every hospital visit is a cost to the community and can be catastrophic
11911 for elderly citizens.

11912 Instead of handing out fines to those who don't shovel their sidewalks, incentivize those who do. Find a
11913 way to reward people for being good citizens.

11914 Invest in driveway guards for the plows. Windows in front of driveways or sidewalk ramps make it very
11915 difficult to get around.

11916 Invest more in snow removal. Especially for side streets and laneways.

11917 Ironically - not plowing my residential street made life a bit easier for me as I have the sidewalk, and the
11918 plowing just pushes the pile to my side.

11919 Is extremely slow, particularly for residential areas that are considered low traffic

11920 Is this called your slush fund?

11921 It blows!!! They don't actually remove the snow from the road, they need to get right down to the
11922 asphalt, roads are full of ruts and the way the city plows causes vehicle damage when it layers

11923 "It currently sucks.

11924 Much poorer city's do a much better job."

11925 It doesn't exist

11926 It fails people without cars

11927 It feels like city center gets majority of the services even though the program is funded by all Calgarians'
11928 tax dollars. The rest of the city needs attention too. The suburban neighbourhoods have more kids and
11929 less transport. Kids need to walk places if they can't get a ride and the roads/paths being a mess is a
11930 huge safety hazard

11931 It has greatly improved over the last four or five years - keep it up!

11932 It is a joke compared to the rest of Canada.

11933 It is always a mystery that the city always stresses that all equipment are out clearing but the streets are
11934 dangerous and the equipment seems to be invisible. Where do they hide? Surely they must have GPS
11935 so the city knows where they are

11936 It is clean and after thought on removal. There is low to no removal of snow. When family who us to live
11937 hear come back there are sad to see how far the snow removal has fallen from the passed. When people
11938 are looking to move to calgary it is no secret that calgay has bad snow removal

11939 It is currently inconsistent and unreliable. A safety risk for taxpayers. We need to be alive before we can
11940 pay taxes to fund the rest of the city's priorities.

11941 It is dangerous to walk in the winter and driving my car on nob plowed city road does damage to my car.
11942 Do better!

11943 It is disappointing to see graders on side streets when major roads are still not properly cleared. Pickle
11944 mix needs to be applied in advance of predicted snow events to ensure best possible road conditions.

11945 It is disappointing to see how little understanding the city has for people in wheelchairs, seniors, new
11946 parents, when it comes to snow clearing (in front of their own homes and walk paths). You fine people
11947 in impossible situations for not clearing the snow from the sidewalks in front of their homes, but you do
11948 nothing to clear the snow and ice inost residential areas, where just getting in and out of your car can
11949 result a visit to an ER.

11950 It is horrible. Waiting and allowing it to be compacted causes so many accidents.

11951 It is inadequate. I have seen people in wheelchairs struggle to board city buses because the bus stop
11952 was not cleared.

11953 it is ineffective, and is embarrassing that a winter city of this size cannot manage snow properly. Stop
11954 giving money to pet initiatives (bike lanes), let me be able to access my Canada Post mail box once you
11955 have a real plan in place

11956 It is much improved since 2019 but I think a Google pedestrian traffic study to show how people walk in
11957 each neighbourhood might help identify popular routes to invest in SNIC

11958 It is not citizen friendly.

11959 It is not wise to have bike lanes carefully removed of snow while city streets and residential streets are
11960 not. Too many people still have to rely on vehicles for transport in winter.

11961 It is shameful how little snow is cleared, waiting for Chinooks to get rid of the snow is so medieval. Snow
11962 should be removed from transit stops as well as the path leading up to the stop. Just clearing the stop
11963 without clearing the path leading to it is so short sighted. How does one access the stop if it is covered in
11964 snow banks from all the sides. City should also make sure that the snow that is cleared by residents and
11965 contractors is not pushed onto the roads.

11966 It is terrible - I've lived a subdivision in the country in eastern Ontario and had much better snow
11967 clearing than here. My son moved to Ontario for university and had never seen a sidewalk snow pole
11968 before!!!

11969 It is the worst in all the places I have lived in Canada.

11970 It isn't per se the City. But neighbours who get upset when you clear snow from the sidewalk into the
11971 road and vehicle owners getting upset and calling Bylaw because now their car is no longer able to park
11972 on the pile of snow. I suffer with this because a homeowner has 5 vehicles and parks them in the street.
11973 He then uses his car as a battering ram to push the snow back onto the sidewalk. He then calls Bylaw
11974 complaining that he can't park his car as the snow prevents him.

11975 It may be less expensive to sub-contract smaller plows for the community work rather than having F/T
11976 City employees.

11977 It needs a revamp. Plain and simple. Citizens are tired of the same old half-assed attempts.

11978 It needs heavy reworking as the snow removal is barely noticed when it is done

11979 It often feels like, one and done with the City. The snow comes and you go out once and don't bother to
11980 attempt further clean up. Also, you need to consider window replacement costs when using gravel for
11981 your residents. I could go years without a window replacement in Ontario, but in Alberta you could be
11982 looking at twice a year, once in Winter and one more in Spring before the roads are cleaned.

11983 It pretty much sucks! Sorry!!

11984 It remains inadequate. We need to find a better cost-benefit solution that will meet the mandates and
11985 reduce costs.

11986 IT SUCKS

11987 It sucks you know that the snow is coming clear the main roads and highways

11988 It sucks.

11989 It would be great if the city could implement consistent snow clearing throughout the city and enforce
11990 existing clearing regulations (IE: snow removal from sidewalks within X hours of snowfall).

11991 It would be great to see Calgary conduct a cost benefit analysis for any potential changes. I suspect that
11992 it will be found that service increases are not worth the benefits.

11993 It would be great to see quicker response times to complaints when private properties have failed to
11994 clear their own pathways. This happens very frequently, but often times inspectors don't come out until
11995 much of the snow has melted. If they do come out in a timely fashion, snow clearing often takes several
11996 weeks.

11997 It's been awful this year. Find the budget or resources for the program and improve it. Make it more
11998 consistent.

11999 It's better than when Nenshi was mayor but still poor. Look to Edmonton on street clearing

12000 It's better, but please keep improving (get some real plows)

12001 It's gotten a lot better in the last 4 years.

12002 It's not perfect, but I feel like it is pretty good. There's a lot of complaints about it, but not from me. We
12003 live in a winter city, people should get better tires and footwear.

12004 It's pretty bad compared with other cities such as Winnipeg

12005 It's terrible at the moment

12006 It's unacceptable for vulnerable Calgarians to be shut in in winter due to poorly cleared sidewalks.

12007 It's way way way better than it was about 17 or 18 years ago.

12008 It'd be nice to see our street plowed down to pavement because some spots don't melt and clear very
12009 well. It'd also be nice to see the storm drains cleared so the current ponds of water can empty and any
12010 more melting can go into the drains.

12011 It'd be worthwhile to learn from other centres that have snow.

12012 It's 30 years behind and needs a overhaul.

12013 It's a great program and I'm grateful we have dedication to it since we are a winter city - we need to
12014 resource it so that everyone can enjoy it and navigate it with as much ease as possible.

12015 It's appalling, classist and ableist.

12016 It's currently useless

12017 It's frustrating working within the confines of the 311 system to report urgent snow and ice concerns.
12018 Typically the immediate response from the Roads dept (regardless of the complaint) is an auto-reply and
12019 closing of your SR. You have to call 311 to reopen the SR and escalate. This is especially annoying for
12020 safety concerns (high ice covered areas on hills and such).

12021 It's great that NW gets cleaned very nicely. I have no complaint. Looking at other part of the city though,
12022 like downtown area, NE. There seem to be lacking service.

12023 Its one of the worst in North America. If Calgary wants to attract more people from other cities, these
12024 basic services need to be brought at par with bigger cities such as Chicago.

12025 It's really hard to strike a balance between cost and service levels for sporadic snowfall events! Overall
12026 the city does a good job.

12027 It's terrible and ineffective. Stressful for anyone who has anything smaller than a suv

12028 It's unacceptable to have our residential street plowed once or twice per winter. Also, when it actually
12029 does occur, timing should be a few days following a major snowfall and not weeks later when it packs
12030 into ice or when it's a Chinooking. Currently disgraceful!

12031 I've lived in Winnipeg, small town Manitoba, Calgary and Mississauga for long periods of time. Calgary's
12032 Snow and Ice program is the worst thing about Calgary. I don't know how employers in downtown
12033 Calgary put up with late and absentee employees because they can't get out of their neighborhood. The
12034 practice of waiting for a Chinook to melt the snow in residential areas is ridiculous, particularly when
12035 you expect me to clear my sidewalk within 24 hours of snow fall.

12036 just do more residential ice and snow clearing and not wait for the Chinook to do that for you, shame on
12037 you City

12038 Just focus on improving ice issues.

12039 Just from observation, it appears that the quality of your service depends on the socio-economic level of
12040 the neighbourhood.

12041 Just get rid of pickle and go back to gravel.

12042 Just like to re-iterate my last comment. Spend the capital to purchase the big wing plows that can be
12043 placed on the front of trucks. In the long run, you will likely save huge amount in operating costs as they
12044 will reduce the need to make several passes to clear the roads, reduce the amount of gravel you need to
12045 put down on icy streets, save money on fuel and reduce your carbon footprint.

12046 Just quit this propaganda tool... please... All I hear from the many people in this city, is their constant
12047 whining on having any associated taxes increased... It is part and parcel of the conservative style bent ...
12048 and the overall majority make-up of the populace found within this city and province.... Except when it
12049 eventually comes to some services being cut.... and then let the howling begin... if the service cuts affect
12050 a specific person or groups of people...

12051 Just this: The less snow clearing is done, the more gas-guzzling SUVs you are going to see in Calgary. I
12052 made a conscious choice to purchase a small fuel efficient vehicle but after a heavy snowfall, I
12053 thoroughly regret that choice.

12054 Just tired of all the City's consultations. You explore skirting your responsibilities.

12055 "Just to please put more money into clearing bus stops quickly in the name of safety and mobility for
12056 everyone.

12057 Thank you"

12058 Keep clearing paths and bike lanes. It's the only way to encourage people to move away from
12059 automobiles.

12060 keep it up

12061 Keep it up! Go plow Mc plow face!

12062 Keep pathways plows off City sidewalks that have been shovelled by residents.

12063 Keep plowing the cycle tracks and pathways well. The more they are cleared, the more people will use
12064 them.

12065 Keep the main roads plowed, leave the rest alone.

12066 Keep up the good job. Make sure we focus on high traffic roadways and high accident areas.

12067 Keep up the good work

12068 Keep up the good work

12069 Keep up the good work.

12070 Keep up the good work.

12071 Keep up the great work

12072 Keep up the great work!

12073 Lack of connecting sidewalks to bus stops means that these areas are very inaccessible throughout the
12074 winter and these should have dedicated funding to address these deficiencies. Some of these sidewalks
12075 will need to be city responsibility to clear

12076 Lack of consistent enforcement of bylaws during snow events threatens injury to the disabled.

12077 lately the snow plows drive with the blade not even down.. just driving down the street wasting
12078 resources.

12079 Learn from GTA

12080 Learn from other Canadian cities. Learn from our Water Services groups on how to provide top quality
12081 services that meet the needs of people.

12082 Learn from the east coast how to do it properly.

12083 Less advertising and telling us how good a job you are doing and just do the job you are paid to do and
12084 the accolades will come. Bikes don't hardly appear on the roads in the winter so stop catering to them
12085 and wasting time and money to make a minority group happy.

12086 Less road salt and gravel

12087 Less salt! Less de-icer! Less excess in general - we're a winter city and we can live with it.

12088 Lessen the amount of salt used. It's use is NOT environmentally sensitive.

12089 "Let's be proactive (not reactive by apologizing for delays, injuries, and costly law suits). The residential
12090 roads need not be snow removed, however, be snow plowed (more than twice a year helps). Plow ALL
12091 sidewalks immediately and well, and remove that from Homeowner responsibility.

12092

12093 <https://www.cbc.ca/news/canada/british-columbia/homeowner-lawsuit-snow-removal-1.6309767>

12094

12095 [https://viewpointvancouver.ca/2022/01/18/can-you-sue-the-city-over-snow-supreme-court-and-bc-](https://viewpointvancouver.ca/2022/01/18/can-you-sue-the-city-over-snow-supreme-court-and-bc-court-of-appeals-thinks-so/)
12096 [court-of-appeals-thinks-so/](https://viewpointvancouver.ca/2022/01/18/can-you-sue-the-city-over-snow-supreme-court-and-bc-court-of-appeals-thinks-so/)"

12097 Let's do better together.

12098 Like to see bare roads year round on all the major roadways, I can see 52nd street from my house, what
12099 I rarely see is a plow on it, it's a major road it should be clear

12100 Listen to Calgarians

12101 Listen to complaints on 311

12102 Local neighbourhood pathways should be cleared as well. For example, I live in Evergreen and many of
12103 the neighbourhood paths are difficult to navigate. It's important that people get outside and yet feel
12104 safe doing so.

12105 Look at Edmonton's plan that has worked for decades. Announce a snow route and tow the blessed
12106 cars.

12107 Look at Edmonton, they do a much better job of snow clearing

12108 Look at other cities Edmonton or Winnipeg, Ottawa

12109 Look at other cities in Canada, and their programs. Why do they clean the roads quickly and efficiently
12110 and we act like we have seen snow for the first time when it snows.

12111 Look at partnership with parking facilities/lots, which could allow local vehicles in different parts of the
12112 city to have free parking during the time the city is plowing.

12113 Look at Quebec's model and try to emulate that.

12114 Look at some of the successful programs run by other cities including USA

12115 Look at the snow removal program in Halifax and implement something similar.

12116 Look to other provinces in snow belts as how they manage, we are not alone in this program.

12117 Love that kids named our city ploughs.

12118 Love the community involvement that was created for the naming of the plows.

12119 love the name the snow plow contest...although some of the names chosen were pretty 'lame.

12120 Love the snowplow names - what a fun initiative! And, thank you to the crews for all they do.

12121 Main concern is walk way , more ticket should be issue , if people are not cleaning walk ways.

12122 Main highways like Stoney Trail are not even maintained well during a heavy snowstorm. This is
 12123 incredibly unsafe. Do more research into other city's snow removal process especially places like Nova
 12124 Scotia. They know what they're doing. The current plan is not working; it is unsafe. Our street is never
 12125 plowed as it is on the last stage of the plan. Even this has caused accidents in front of our home and
 12126 damage to our vehicle. Do better. It's a necessity.

12127 Major roads are well maintained in winter. Thank you. N

12128 Make pedestrians a priority.

12129 Make the roads a priority NOT bike lanes , it's long over due time to remove bike lanes downtown , 12 th
 12130 ave sw. , 11 st sw , 8 th ave Sw

12131 Management fees are top heavy which affects functionality of service. I recognize the challenges but
 12132 City wages and increases are out of date and too protected in today's labour force. It is fabulous for
 12133 those working in this sector but the return on investment is low and resentment to the situation is high.
 12134 Distribution of government funds must be addressed.

12135 Mandate winter tire usage.

12136 Many Canadian major cities include snow removal for all residential roads and sidewalks. Calgary needs
 12137 to step up and include sidewalks in its policy review (if not sooner). Most taxpayers would willingly pay
 12138 for snow removal on sidewalks. For the City to rely on the goodwill of adjacent neighbours to remove
 12139 snow from public sidewalks harkens back to a bygone era. The reality is that there will always be those
 12140 who don't shovel their own sidewalks, let alone a neighbouring sidewalk.

12141 Many cyclists continue to ride throughout the winter, I see other riders everyday on my commute to and
 12142 from work. Cycling pathways are well maintained, but many roads used to access those pathways are
 12143 not. With piles of gravel, ice and muck accumulated in the bike lane.

12144 many of the sidewalks along Northmount Drive (Brisebois to Northland Drive) are broken and tilt at
 12145 random angles causing water to pool and freeze. Even though the residents shovel there is no way to
 12146 prevent the puddles. Sidewalk repair is necessary.

12147 Many years ago, the windrows were left in the middle of the road and trucked away. Much better than
 12148 obliterating curbs and sidewalks and leaving it until it melts.

12149 maybe hire more people so you can use less overtime for the staff and get more work done for the same
 12150 money.

12151 Maybe just me but the the previous question are loaded. Mobility access and safety are priority bike
 12152 lanes not so much. My observations have seen these area addressed before streets particularly
 12153 downtown.

12154 Modern technology to monitor work is only useful if those responsible actually use the data. From what
 12155 I am seeing, there may be a fancy system to follow on a web map where snow removal is being carried
 12156 out, but I do not believe anyone is actually using the data to prepare budgets or manage snow removal.

12157 One can regularly see snow removal operations going on in areas which are very well cleared. This work
12158 to simply use budgets and spend money is a complete waste of funds.

12159 Money and time could be saved by better decisions about whether a road really needs re-plowing.

12160 "Money saved by people shovelling their own sidewalks, should be directed at residential streets and
12161 then backlanes.

12162 Ashamed by the lack of plowing then direct application of gravel/salt on main roads directly after a
12163 significant snowfall."

12164 Monitor times of snow plow work during nighttime hours. My neighborhood is regularly awoken by loud
12165 snow plows working between midnight and 4am. Avoid placing mounds of snow from roads onto
12166 residential sidewalks. I regularly need to remove heavy mounds of snow on my previously cleared
12167 sidewalk due to careless road maintenance.

12168 More attention to people with disabilities

12169 More clarity & communication. I should be able to go online & see a general schedule of when things are
12170 going to be cleared. Even if we did a priority system where people knew when things were going to be
12171 cleared.

12172 More control on who's doing it and when. Better planning and coordination with weather forecasts

12173 More diligence needs to be applied in enforcing delinquent homeowners to clear the sidewalks outside
12174 their properties of snow and ice, especially those on corner lots and realtors selling unoccupied houses.
12175 There is no excuse for these walkways to remain uncleared.

12176 more diligence on fines for businesses ghat do not clear sidewalks in front of establishments. Including
12177 downtown and burb condos.

12178 More efficient clearing of residential roads

12179 More needs to be done especially in communities with narrow streets. Also stop using gravel. We have
12180 had to replace windshields every year. This is very expensive to us. There are other options.

12181 More plows in residential areas.

12182 more plows, round the clock plowing, being prepared before snow storms.

12183 More public reminders that if they don't clean their sidewalks, someone may fall and get very injured,
12184 and may sue them. The gravel/salt mix is great, I love it for my sidewalk.

12185 More snow removal on main roads - decrease the ice build up somehow. It's been ridiculous
12186 manoeuvring around the city to get to work, and I have an all wheel drive car with winter and studded
12187 tires! Ridiculous!

12188 More than just cars exist, throw the rest of us a bone

12189 Most people want more graders...some feel they need a grader sitting at the top of their street 24-7.
12190 Compared to the old days, we have snow tires, front and all- wheel vehicles so with a couple of inches,

12191 most vehicles can manage and no need for a grader. Sure, if we have a foot of snow of course clean,
12192 but way too many times a grader is making sparks on clear payment.

12193 Mostly good. Just need to keep thinking about those with mobility issues. Not everyone can run/jump/
12194 or maneuver well on icy streets or in cold conditions. Imagine it was YOUR 99 year old grandparent— if
12195 they can't use the infrastructure, you need to reassess and come up with solutions that work for the
12196 least among us.

12197 Motorists pay for the privilege of driving on Calgary roads. Roads need to have priority over bike lanes.
12198 Bicyclists don't tend to ride when it's -30c with a windchill

12199 "Much of the pathway and other sidewalks snow removal is contracted out, and I don't think this is very
12200 well supervised. Some of work is quite spotty . For example, there is a walk near us that has always been
12201 cleared of snow, until this year, when we finally phoned in January to have it done.

12202 They also often use the wrong equipment, such as a 6 foot wide bobcat blade on a 4 foot sidewalk.

12203 This means a peel of sod on the road and plugged storm sewers."

12204 My girlfriend lived in Woodbine for over 9 years. She/ we only saw her street cleared once. That's
12205 pathetic

12206 my only complaint is i pay to much for snow removal when walkways and paths aren't cleared at all in
12207 my area and plowing is sub par in residence streets and horrible for major roads where you need exit
12208 crosswalks - less pay or more responsibility to the work

12209 "My parents live in a area where they clean the Main Street , but Everytime they do this they lit the
12210 snow back on his sidewalk.

12211 My parents are seniors and I go clear the snow for them but I have to come back multiple times to keep
12212 cleaning it.

12213 They live in forest lawn in 44 street , I have been at there house and seen them push the snow back on
12214 the side walk. It's really sad."

12215 My son lives in the GTA and even his residential street will be pliéed before he leaves for work at 5:00
12216 am. What is up with Calgary? Granted our property taxes would be higher but we'd at least be getting
12217 something for our money. At the present time we can't get on/off ramps plowed, or snow routes even
12218 plowed.

12219 My street has not been cleared once this winter.

12220 My street is a hill in the Pump Hill area and there are no sidewalks so we take a huge risk for injury
12221 walking on an unplowed icy roadways in a hilly area.

12222 Need to teach all driver to put their blades down and which angle the blade needs to be depending on
12223 which lane they are in.

12224 Needs a lot of work , chinooks should not be relied upon so heavily for snow clearing city needs to do
12225 much more

12226 Needs improvement.... at a cost to taxpayers if necessary.

12227 Needs to reflect community needs

12228 New communities zero lots are can cause lots of ice issues due to reduced sun exposure on the streets.

12229 No just do a better job! A lot of roads had very little sand applied and Calgary needs more sand and
12230 roads cleared better

12231 No matter what course of action you choose someone will be angry and upset.

12232 No reason to bring any of the city streets down to ice. Leave some snow on the roads for grip.

12233 No, but great idea on the survey.

12234 No, but thanks for asking our opinion via this survey.

12235 Nope. Chances are your whole council, mayor or bureaucrats won't listen anyways.

12236 Not directly related, but please improve the program for having residents clearing their sidewalks. The
12237 waiting 48 hours to complain, then ~24 hours to check once, another ~24 hours to see if anything was
12238 done, then finally clearing it. Usually it will snow a skiff again within this 4-5 day process which makes it
12239 all reset. But in reality it just means even more snow has piled up.

12240 Not enough is being done for snow removal on residential streets there has got to be better ways to get
12241 this done. After all other cities get it done so why can we not get their perspectives on how it is done.

12242 Not everyone has access to a car or needs roads. Everyone can use a sidewalk. Please put resources
12243 towards helping everyone not just the privileged.

12244 Not grating the snow on streets in front of schools on both sides should be done . Snow pushed down
12245 the middle causes parents and bus struggling in travelling in both directions as I have lived across from a
12246 school for 20 years and cube needs to enforce clearing sidewalks before the kids arrive and be fined
12247 when they don't do that.

12248 Not impressed with your program. It's dismal

12249 Nothing more frustrating than slipping on ice on city property, considering the fine homeowners face for
12250 not clearing same.

12251 Obviously more services will cost more money. Be upfront and transparent on what the cost will be in
12252 city budget and taxpayer bill. Keep middle administration costs down. Do not mind paying for services
12253 but not 10 ad ons to administer the bill!!

12254 Older residential areas have older residents. They should be a priority to make sure they can travel
12255 safely

12256 On hard packed icy intersections please try sand not pea gravel

12257 On our street (Oakhill Dr.) in February the city spent over 5 hours cleaning about a 5 block area. At that
12258 point in time the area that they cleaned had mainly dry pavement down the middle of the street (not a
12259 good use of tax payers money or very environmental). We have also noticed that Oakfern Way along

12260 90th avenue (which is a low use road) was well plowed this winter. Why? I like that we plow some of
12261 the major walk ways in the winter as I see a lot of people out using them.

12262 On residential roads where cars are parked on either side of the street it is NOT helpful to plow a narrow
12263 track down the middle leaving parked cars with difficulty trying to move due to “windrows” and causing
12264 residents difficulties trying to access the street or having to shovel to leave their own driveway.

12265 On residential side streets, quit sending plows unless you are prepared to lay down gravel.

12266 on south side of street, blocking in vehicles? To shovel out cars, people have to throw snow back on
12267 street. Snow plowed to north side of street melts on sunny days. Snow plowed to south side stays all
12268 winter and windrows get higher. Often by mid-winter City comes with graders and snow blower trucks
12269 to clear windrows at great expense to tax-payer. I'm sure that this approach would work in many
12270 communities and save tax dollars.

12271 On the last page you mentioned potential additional responsibilities for residents to increase mobility
12272 and safety. Please consider carefully before doing this - not every resident will be able to do this
12273 additional maintenance which they would not have contemplated at the time of deciding where to live.
12274 Residents may be elderly, have a disability, be a single parent, or be working multiple jobs.

12275 Only that I have to pay to have my ding and crack ridden windshield replaced pretty much every year on
12276 each of our 2 cars. Flying rocks from whatever material is being used to address snowfall on highways. I
12277 drove in Toronto for 20 years prior to moving to Calgary 8 years ago. Had to replace my windshield due
12278 to a crack maybe once. Learn from other cities pls!

12279 Other municipalities across Canada seem to have mastered the task of snow and ice removal and
12280 maintenance, and without overloading the tax payer with associated costs. We live in Canada, this
12281 should be paramount. There seems to be a lot of fiscal waste at City Hall. This may account for a slack
12282 and ineffective snow/ice program.

12283 Our community has 3 ponds, and is bordered by the Rotary Mattamy Greenway on 2 side, none of which
12284 get cleared. During the pilot project of the last 2 years, McIvor Blvd's sidewalk was cleared, as well as
12285 some other communal spaces within the community, and this was phenomenal! We walk our dog every
12286 day, and McIvor Blvd has historically been a constant 2 foot tall snowdrift in the winter, so we quite
12287 enjoy this snow clearing. But we also need the pond pathways and the Greenway cleared!

12288 Our current snow and ice program appears to involve doing nothing. This city gets major snowfalls
12289 multiple times a year and nothing is plowed any of those times. Streets on hills become massive hazards.
12290 The snow is just packed down by vehicles and turned to ice.

12291 Our residential street is well maintained all winter. Our lane receives gravel and grading prior to city
12292 waste removal trucks arriving. Thanks for those services!!! Now, time to attend equally attentively to
12293 pedestrians! I will gladly pay taxes for that.

12294 Our sidewalks can become very treacherous after many thaw/freeze cycles, this can lead to increased
12295 injury to people who walk pathways (e.g, breaks to hips for seniors). More focus on walking routes &
12296 less on bike routes!

12297 Our snowstorms are almost always followed by very cold temps, which means Salt will just translate to
12298 melted snow and then overnight ice

12299 "Our taxes have gotten extremely high during the pandemic and
12300 now an inflation explosion. For how high our taxes have been raised too, we should expect high quality,
12301 fast and effective snow removal. The burden should not be moved to home owners, the city needs to
12302 step up and get the job done right."

12303 Over all you pretty good but could be better. Especially as the two major roads you don't care for other
12304 roads should be better

12305 Over kill for cyclists. Stop the crap. Cut your salaries.

12306 Overall acceptable, depend a little too much on chinooks.

12307 Overall doing a decent job but some improvements could be made. Drop the blades on the trucks to
12308 remove snow.

12309 Overall I think the City does a great job and are quick to get out there. I appreciate what you all do!

12310 Overall I think the city is doing fine with the roads. The main problems I've noticed are the pedestrian
12311 bridges which have steep slopes. There is nowhere for water to go and the bridges get extremely icy.

12312 Overall I'm happy with the service. Some qualms, but overall happy.

12313 Overall, a good job is being done

12314 Overall, I am satisfied with the snow removal program—on the roads that are being maintained. I
12315 understand that in winter inconvenience is unavoidable and costs can escalate beyond taxpayers'
12316 budgets. While I appreciate using environmental means, the beet juice is often very slippery. Even after
12317 the snow is gone, beet juice slicks left on the road are very dangerous to motorcyclists (I have
12318 experienced this, thinking the moisture was dew from overhanging trees).

12319 Overall, I think the city has done a very good job the in past years. In fact I think we are kind of spoiled!
12320 Thank you. (ps I live on a bus route)

12321 Overall, the bike paths are well maintained and that is really appreciated.

12322 Overall, the current program is pretty good. I am glad my residential street is finally being sanded.

12323 Parked vehicles close to curb makes it tuff..

12324 Parking is already poor enough in the downtown, the city has appeared to have abandoned parking
12325 enforcement, trying to exit downtown during rush hour, there are constantly cars parked in the parking
12326 lane. This causes traffic to unnecessarily switch lanes and causes delays. Its even worse when there is
12327 snow, because the ploughs can't get into that lane to plough. The vehicles should be towed, and the
12328 snow REMOVED!

12329 Pathways need to be cleared 24 hours after a snowfall.

12330 Pay your workers more

12331 Pedestrian sidewalks should always have priority over bicycle track system.

12332 Penalties to owners who don't do sidewalks should be higher

12333 People are requires to clear their own sidewalks, but the city can get away without clearing their own
12334 sidewalks.

12335 People continue to use sidewalks and pathways during snow events, and waiting to clear them until the
12336 snow has stopped (+24 hrs) means they can become inaccessible for hours or days at a time.

12337 People seem to complain about pathways being done before major routes are completed. Should clearly
12338 communicate that one does not impact the other as entirely separate resources are used.

12339 People shovel their driveways and then the plows come along late and shovel the snow into their
12340 driveway. They also shovel snow so it parks in cars parked along the street. Maybe that could be looked
12341 at.

12342 People showeling snow on the the road from their side walks creates more snow on the roads and it's
12343 not necessary. Advising people to shovel snow on to the property would not be such a big deal but it
12344 would help with the rut problem.

12345 People who have to be on the roads when it's snowing deserve to be safe. The risk to safety and the cost
12346 of repairs/insurance is unnecessary.

12347 People with a pathway bordering their property should be responsible for the snow removal on that
12348 pathway.

12349 Perhaps a bylaw change to prevent citizens from shoveling show into the street. In my community after
12350 a medium to large snowfall there appear these huge snow piles on the street at the end and side of
12351 driveways. If we get a prolonged cold snap these freeze into dangerous icy hills that constrict the roads.
12352 Even the snow ploughs cannot clear them. It happens about every second winter. I often wonder why
12353 people don't shovel the snow onto their lawns (which could certainly use the moisture)

12354 Perhaps better training for plow drivers so that they do not plow residents in

12355 Perhaps increased funding for those with mobility issues to use supporting modes of travel too (handi-
12356 bus etc.).

12357 Perhaps more contracting out may save some dollars?

12358 Perhaps working in partnerships with community centres would be viable for clearing the public
12359 pathways, etc.

12360 pile the windrows on streets with only 1 sidewalk on the side with the curb not the sidewalk side

12361 PLAN for the WORST winter EVER then we will have the BEST BUDGET EVER! Thank you.

12362 Please bring the new areas into consideration

12363 Please cleam the crosswalks (at lights better). Have better observing of conditions by city employees

12364 Please clear interior roads also

12365 Please devote more resources to this important safety activity.

12366 Please don't use too much salt or de-icer. It means I cannot use the sidewalk

12367 Please don't wait for chinooks to do the work

12368 Please don't wait for the chinook. Start clearing snow right away.

12369 Please enforce the requirements for homeowners to clear sidewalks - this is not enforced nearly
12370 enough.

12371 Please figure out a way to clear cul de sacs. Doesn't need to be a same-day as snow fall, but would
12372 definitely help those residents

12373 Please go easy on the fines. Geeeeez

12374 Please have 311 operators show compassion to callers. Also let grader operators show compassion to
12375 residents.

12376 Please have people understand the snow on their driveway cannot be put on the street and they must
12377 clean their sidewalks.

12378 Please improve road conditions in Calgary in the winters!

12379 Please less focus on bike lanes, and more focus on pedestrian areas. There are FAR more pedestrians
12380 than bikes in the winter! Clear bus stops and sidewalks before bike lanes.

12381 Please look at other Canadian cities like Winnipeg and Montreal and see what can be borrowed learned
12382 form their equipment and clearing methods. We don't have to do it the same as we always did, The
12383 only thing we have changed in the last 20 years is the addition of pickle, which is effective but is rusting
12384 cars as at hight rate.

12385 Please maintain the roads and make them safer during the winter months.

12386 Please make improvements. It is actually an embarrassment to have 30 cans of packed ice on residential
12387 streets. Imagine an elderly woman such as my mother trying to get out for exercise. It is unsafe and
12388 Impossible. As the fourth largest city in Canada, we can do better.

12389 Please optimize clearing on priority 2 and 3 routes. A snowplow went down my street a week after the
12390 last snowfall, and the snow was already mostly melted. The snowplow then went back and forth down
12391 the road 4 times in an hour. Very inefficient and explains why it took 7 days just to get to us.

12392 Please please please improve it!

12393 Please please please use more salt on the roads. The pickle mix isn't getting it done

12394 Please plow residential streets before they become packed down and icy. Waiting too long make
12395 plowing pointless. Then when a chinook hits the streets become a mess if snow with icy ruts. If the snow
12396 plow has been thru at all it has left an icy banks that leaves either no room to park or the plow has gone
12397 around park cars and the icy snow mound is in the middle of the streets and narrows an already tight
12398 passage narrower

12399 Please put more budget to snow removal, especially for pedestrians!!

12400 Please see how other cities like Winnipeg that cleans residential areas and learn from them

12401 Please stay consistent in your snow clearing practice across the City. It is evident the west is looked after
12402 better then the East side of the City. You need to better train your teams to deliver a good service to
12403 include everyone.

12404 Please STOP using GRAVEL to fight icy conditions!!! Use SAND!

12405 Please stop waiting for snow to stop falling before starting. Please plow in a manner that the pavement
12406 is fully exposed.

12407 Please take a look at other snow cities and learn how we can improve our snow removal program.

12408 Plow before it turns into slush and ice

12409 Plow directly after it snows, not before or days later. Not helpful to plow concrete or ice

12410 plow first, salt/sand after when it most needed

12411 Plow the sidewalks.

12412 Plow the snow,don't just salt it.

12413 Plow the streets, stop plowing in bus stops and intersections. Treacherous driving and worse walking
12414 one the freeze sets in.

12415 Plowing of corners/bends. Stop leaving windows that are 6 ft deep

12416 Plowing roads can make the difference between life and death.

12417 Poor snow removal comparing to other jurisdiction.

12418 Practice what the cities bylaws are.

12419 Pretty good job, but thank goodness for Chinooks!

12420 preventative, rather than reactionary

12421 Prioritizing walkable neighborhoods with high density populations should be very important. Especially
12422 since many dwellers in those neighbourhoods only walk and have accessibility issues.

12423 Priority roads are well done. Appreciate all crews efforts.

12424 Priority should be given to pedestrians, bus stops, prior cyclists and snow roadways. Pedestrian is more
12425 priority prior other routes and downtown snow clearing should not be priority if tax base is lower than
12426 residential areas. Purchase or contract out more equipment

12427 Prompt clearing

12428 Provide alternatives , such as on- demand service- hotline to to handle priority based snow and ice
12429 management for residential blocks

12430 Provide snow removals service to your citizens.It is tax payers money.

12431 Purchase appropriate equipment to remove the snow while clearing, rather than to 'blade' it up against
12432 parked cars.

12433 Pushing a stroller this winter, I really see the impact snow has on intersections and pathways. I can't
12434 imagine having to get around with limited mobility. It doesn't seem inclusive at all to me.

12435 Put more budget into it and follow what other municipalities are doing. Stop relying on Chinooks.

12436 PUT MORE RESOURCES INTO PROPER CLEARING OF SNOW. RIGHT NOW THE PROGRAM IS A BLOODY
12437 DISGRACE

12438 Put out some city gravel bins in area you are aware are regular ice problems .

12439 Put the proper money in the program to do the job properly. Lived in other snow cities in Canada like
12440 out east. Calgary the worst by far in snow removal. A complete disgrace.

12441 Put this out to bid and get it done by private contractors. No city employee union required.

12442 Putting pebbles down at intersections so a single car can stop may prevent people from sliding into or
12443 through an intersection, but it does NOTHING for the cars behind the first one. If all you are willing to
12444 do is put some stones down, make the area at least four cars long.

12445 Question about residence maintaining more areas on previous page: Absolutely not, what about those
12446 living alone that do not have the mobility to do more snow shovelling. Here's an idea - take some perks
12447 away from those higher up in city hall and help the citizens of Calgary without raising taxes.

12448 Question regarding adjacent property owners forces a misdirection of opinion. Should adjacent
12449 properties be expected to maintain pathways and allies, there should be a clear tax break, at minimum
12450 wage rates, for those properties. Engineered pathways can be closed seasonally as they are impossible
12451 to keep to a safe standard. Gutters can be cleared by those needing the indulgence.

12452 Question: Why does the city allow home owners a full 48 hours after a major snow fall to clean their
12453 front street sidewalk (and all other sidewalks/driveways/etc.) at anytime of day or night during that 48
12454 hour period. Why is the noise bylaw (stating no noise from 10 pm to 7 am) considered insufficient? A
12455 noisy commercial leaf blower at 5 am is not conducive to anyone trying to sleep.

12456 quit sending plows and sanding trucks down the roads when the roads are clear.. happens often in my
12457 area

12458 Quit spending money on clearing bike lanes.

12459 Quit using salt or other damaging products. If the plan is to wait for the weather to warm up and melt
12460 the streets then why use salt?

12461 quit using the snow removal program as a cash cow with the towing program. At some point you need
12462 to remember you are to be public servants not rulers and tyrants

12463 Raise my taxes. It's worth it be able to leave my home in winter.

12464 Raise taxes, better snow clearing

12465 Reach out to seniors to ensure that they have access in the winter

12466 Recommend for those researching policy changes to engage business in the industrial areas about the
12467 impacts of the snow and ice program on their workers and their business.

12468 Reduce overtime, more contracting

12469 Reduce speed of snow removal trucks

12470 Reduce the unnecessary amount of clearing in residential connector roads. People drive far too fast on
12471 these roads already, no need to support that especially in the winter. Keep them clean for buses but
12472 don't be excessive with the procedure, not needed.

12473 Regarding question 6, NO WAY SHOULD A PUBLIC PERSON BE REQUIRED TO CLEAN CITY PROPERTY !!!
12474 City wastes so much money, someone is getting a kickback, FORSURE. Just like at transit, sending c trains
12475 to the states for work. And buying multiple police helicopters because when 1 needs service, it needs to
12476 be sent across the country for maintenance. Ridiculous how the City finds anyway they can to waste
12477 money, then ask for more from the taxpayer.

12478 regarding the previous question about adjacent residents being responsible for windrows and alley
12479 access - what are we to do if those residents are seniors and not physically able to do that work? Those
12480 windrows are really tough to remove, much more difficult than cleaning the sidewalk.

12481 Regularly have to help seniors and persons with mobility devises to get around in the winter due to poor
12482 snow/slush/water drainage at intersections.

12483 Regulate the use of leaf blowers for commercial operations to limit the noise during early morning snow
12484 removal in residential areas

12485 reliable / predictable conditions are critical for walking safely - everyone is not on their way to a transit
12486 stop, circulation in and around the community need to work and be better. - rolled curbs on street
12487 shared sidewalks are a nightmare for pedestrians

12488 Rely too much on chinooks. Need more immediate response after the snow falls

12489 Relying on chinooks to clear snow on roads is embarrassing. Put the safety of Calgarians first. The roads
12490 that are cleared are often fine to drive on in the winter but I can count several times each year where I
12491 am housebound because of snow packed roads in my community, and I don't drive a small/low vehicle.
12492 It is common on my residential road for your vehicle to get stuck in the uncleared snow. When the snow
12493 pack melts, it's a slippery, slushy mess that is difficult to navigate in a car.

12494 Remember pedestrians. When I use the car, cleaning is not bad. If I chose to walk or take transit, its a
12495 whole different experience...and not in a good way. And remember...if I check, far more people walk
12496 downtown than cycle. I know we want to be seen as forward looking toward a green future. We can.
12497 And you can clean for pedestrians like cyclists. Pedestrians must rate above cyclists.

12498 Remember residential streets

12499 Removal is done in other cities but not in Calgary. There are time when that is needed and with
12500 increasing climate changes removal may be needed for those large dumps instead of waiting for a
12501 chinook for the safety of the city's residents.

12502 Removal of snow on roads should never block or interfere in the safety and quality of pedestrians and
12503 cycling paths, sidewalks etc

12504 "Remove snow efficiently & cost effectively, don't waste money doing same old and use costs as excuse
12505 all the time

12506 - Put residential roads clearance way higher up in your priority list !!!

12507 - Don't freaking clear cycle lanes before residential roads !!!! If we can't get out of residential roads to
12508 go to work so that we can pay taxes to feed a whole bunch of maggots parasites tax suckers in the City
12509 hall, what's the use of clearing cycle lanes and highways, nobody can drive out of their house !!!"

12510 Remove the snow and ice on all city streets and sidewalks

12511 Remove the snow instead of letting it melt onto the road and turn to ice at sundown.

12512 Remove using stones and pebbles to deal with snow. They're the worst. They scare the drivers when
12513 they hit the cars and windows. And break the windows.

12514 "Requiring residents to clear extra areas and lanes seems silly - it likely won't get done to any sort of
12515 standard, and the policing of it would be time-consuming and costly.

12516 We should not default to a "call 311 if something isn't right" - if reports are being made more than a few
12517 times, it may be a systemic problem and should be fixed for good, not relying on people to report the
12518 same problem with each snowfall."

12519 Residential road clearing sometimes causes problems by piling snow and ice to the sides of residential
12520 roads. If the area happens to be shaded, then it exacerbates flooding issues during Spring thaw. I'd
12521 prefer there was no plowing of residential roads except after the most severe snowfalls.

12522 Residential roads and intersections that are not cleared of snow and ice will prevent people especially
12523 seniors from maintaining physical activities due safety issues.

12524 Residential streets need to be cleared more often, but plow towards driveways and make it the
12525 responsibility of homeowners to clear their windrow like in other municipalities.

12526 "Residents are physically unable to move the windrows plows leave. We need help. They create a safety
12527 hazard to access our vehicles. Alley windrows MUST be removed as well as at crosswalks. Help strollers
12528 cross the streets and cross alleys.

12529

12530 Street Curb side parking does not work if there are windrows. Ever tried to safely get a child out or been
12531 8 months pregnant? Think Inglewood street parking."

12532 Residents not shovelling walks need to be addressed. Would solution similar to street light outing map
12533 be an option? 311 seems so cumbersome.

12534 Resources must be used more wisely. Often one quadrant of the city gets more snow. Equipment needs
12535 to be deployed to those areas, sometimes to residential streets as a priority. It seems that this is only

12536 done with major roadways now if that. So you have plows driving around on near bare pavement in one
12537 area while the hardest hit are getting stuck on their residential streets.

12538 Review effective use of resources. A couple weeks ago I witnessed 2 graders each take 2 passes in each
12539 direction plowing our street. Overkill to say the least and all residence on the street had driveways
12540 impassable due to the compressed snow and ice the graders pushed onto our property. Not the way I
12541 want my tax payer dollars to be used.

12542 Right now it is terrible. You don't see a plow for days after a snow fall.

12543 Right now its awful

12544 ROAD GRAVEL!!! This is a highly antiquated ridiculous action. I have replaced numerous windshields due
12545 to damage from road gravel. Calgary's roads almost never need this added. Salt usually does the trick.
12546 and if it is too cold, something else must be researched and tried. Nowhere else that I have driven in
12547 winter uses gravel. It is bloody damaging and very dangerous once snow has melted. GRavel is highly
12548 damaging. Please, please get in the 21 century and figure out a new approach!

12549 Roads always seem taken care of, now it's time to focus on non-car travel, especially as we need to
12550 move away from gas/car travel with climate change and gas prices soaring.

12551 Roads in new areas with higher density have narrow roads and lots of cars on the streets. Go back to
12552 wider roads. Those become one lane streets in the winter. With lots of kids in those areas it becomes
12553 dangerous for them.

12554 Safety for pets

12555 Safety is important, and the main roads have to be done first

12556 Salt damage affects people trying to use older vehicles. This means lower income.

12557 Sanding of areas not plowed

12558 Sanding/salting needs to be increased. City needs more equipment so that roadways that are not
12559 priority 1 & 2 receive a better level of service. Difficult to get out of communities with snow
12560 accumulation turning to ice, esp on grades approaching intersections.

12561 Save the money on the bylaws, they are a waste of time and are not enforced.

12562 Save truck fuel, tires, other maintenance, and particularly truck blade wear by keeping these trucks off
12563 the streets when there is almost no snow to plow. Instead, buy a few decks of cards and reduce
12564 frivolous operating cost waste by keeping these surplus drivers in the lunch room

12565 Scale back budgets from other city services/areas (i.e. fire department, cycling/bike lanes, "green"
12566 initiatives) and redistribute funds to a city "snow removal" program.

12567 School zones should be added near priority roads. Kids are unpredictable and even going 30km, it is hard
12568 to stop.

12569 See #8 above

12570 See a lot of plow driving with there blades up which to me makes no sense at all. Paying for them to be
12571 out get them plowing if we are paying.

12572 See comments above

12573 See question #8

12574 See question 8

12575 Send the City Planners out there to shovel snow. It's safer to have them doing that than having them
12576 screw up their planning functions. Personally, I'd be supportive of sending them out to shovel without a
12577 parka, toque or gloves. Actually I'd be supportive of shipping them off to some Arctic island where they
12578 might prove to be useful - as a food source for hungry Polar bears.

12579 Send your Manager to Ontario to learn how snow removal can be done properly. The 7 day program is
12580 the worst in Canada!!!!!!

12581 Send your teams to Montreal and Ottawa to learn how to clear snow from every street.

12582 Seriously look at other major cities we lack so far behind it's not funny.

12583 Service has been A+ the last few years

12584 Short term: Set a clear goal of assigning legal responsibility for the clearing of aprons at laneways.
12585 Longer term, identify engineering solutions for apron/laneway connections that combine loose gravel
12586 and concrete.

12587 should be reasonable exceptions to blanket policy of no snow removal, snow should be removed where
12588 road design or other drainage problems causing safety issues beyond homeowners control

12589 Sick and tired of not having our residential street cleared EVERY winter. Other residential streets get
12590 cleared, even on the 7 day snow plans yet ours hasn't had a city scraper or or grader in at least 10 years.
12591 Would also like to see city crews out clearing storm drains of snow so that there aren't ponds of water
12592 that I'm forced to drive through and that freeze every day and night that it's cold.

12593 Side street clearing when snow starts building up after several snow falls.

12594 Since we have 8 months of winter, I think cycling tracks should not be priority one - look at the data
12595 about how people get around and use that for setting priorities (car, bus first)

12596 Smaller towns remove the snow to trucks and remit outside town locations.this should be considered
12597 especially in residential areas

12598 Snow and ice are left to long until it is a public danger.

12599 Snow banks on the side of the road is the number one reason I would not ride my bike in to work when
12600 present; I can manage the cold weather.

12601 Snow covered roads hurt the economy. Do better. Use salt. It works

12602 Snow plows leaving snow piles across homeowners driveways should not happen.

12603 Snow Removal Companies should not be enabled to disrupt people at any hour. Yes, the snow needs to
12604 be removed. No, a snowblower at 5 am is not necessary to do it.

12605 Snow removal for cycling lanes should not be a high priority

12606 Snow Removal is a cold, tough, and difficult job. Increase funding for the program and hire GOOD
12607 contractors, not cheap contractors to do the work.

12608 Snow removal parking bans were a political exercise without any real foresight or meaningful
12609 implementation.

12610 "Snow route parking program: Should have a specific number of cm of snow as a trigger to remove snow
12611 from roadways.

12612 Snow emergency program: Should be activated by community affected and allow requests by citizens
12613 for snow removal help."

12614 Sodium Chloride solution becomes air borne when dry on roads. It is a harmful product and there is no
12615 data to suggest any studies have been done on the harmful effects of inhaling sodium chloride dust into
12616 lungs. It is 100's of times more corrosive than road salt, damaging city owned infrastructure. Cost of this
12617 damage could reduce the life expectancy of city infrastructure by 15-20%, costs should be taken into
12618 account in city budget planning

12619 Sometimes after a major snowfall, our residential roads are impassible for days. We have invested in
12620 AWD suvs which aren't environmentally friendly, but can be safer in winter.

12621 Sometimes contracted snow removal crews are clearing roads when there's little to no snow. Seems
12622 wasteful from a tax perspective.

12623 Sometimes plows zoom by at night for no reason. Without any new snow even present. Wondering how
12624 this actually happens?

12625 Sometimes there's snow removal machines "clearing" the snow on Saddletown Circle, but snow's
12626 already melted! So all I hear is metal to the ground grinding.

12627 Sometimes when you see snow plows go by the have the blade down but it is only grazing the top of the
12628 snow and not actually removing the snow so you see pavement. Figuring out a way to not destroy
12629 equipment while actually removing the snow

12630 Spend \$\$\$

12631 Spend less on cycle paths and more on sidewalk clearing

12632 Spend more taxpayer money on this essential services

12633 Spend the money wisely. Stop plowing when there is little or no snow, then spend that money to clear
12634 streets when there is appreciable amounts of snow.

12635 Start forcing people to shovele their sidewalks. No more warnings. You don't clean your walk you get a
12636 fine. This includes businesses. Those that use landscaping companies should be forced to shovele right
12637 down to the sidewalk. Not just scrape a little off the top, than leave the rest to melt and turn to ice.

12638 start investing in better snow removal. take ownership of snow removal stop creating hazards. raise my
12639 taxes. stop making citizens pay for the job the city should be doing. courts have ruled municipalities are
12640 responsible. so lets start there

12641 Stop "individual responsibility"ing this and step up. You're a city with the resources of a city and your
12642 response is pathetic compared to cities of similar size and budget

12643 Stop being social eco warriors and just run the city efficiently and effectively. Focus on this
12644 municipality...not provincial or federal politics and who's side your on. Also Bike lanes are seldom used
12645 downtown are barely utilized in winter. Anyone using road infrastructure (cyclists) shared with cars
12646 should be licensed as well.

12647 Stop depending on chinooks to melt snow

12648 Stop holding residents hostage in their homes with no way to get out of their driveways. More
12649 consistent fines 4 people who don't clear their sidewalks. assistance for seniors who need help in
12650 clearing their sidewalks. Money for this program can come from fines for non seniors not clearing their
12651 sidewalks

12652 STOP LEAVING THE WINDROWS!

12653 Stop making home owners clear solid ice birms after plowing. Its unfair they get hit with a bylaw
12654 complaint when roads puts it there. Absolutely unacceptable.

12655 Stop making windrows in residential areas. Driving on packed snow is not that difficult if driving
12656 decently.

12657 Stop plowing non bus route residential streets, we're not on a snow route but out street is plowed. Lake
12658 crimson dr

12659 Stop pushing accountability for clearance onto homeowners.

12660 stop relying on Chinooks to clear our streets and sidewalks of snow!

12661 Stop sending plows down roads that are clear. I can't count how many times I've seen a plow "plowing"
12662 Macleod trail but there's no snow on it. Sparks are flying from the contact

12663 Stop spending more. If you increase in one area needs to trim in another.

12664 Stop switching what works and doesn't work for ice. Juice one time, salt another and than back to
12665 gravel. That's a waste of taxes!!

12666 Stop the late night plowing.

12667 Stop the snow plows from scraping the street when there is NO snow/ice on the street. Stop snow plows
12668 from pushing snow back on the sidewalk when the sidewalk has already been cleared.

12669 Stop the unnecessary residential snow removal services

12670 Stop trying to download the City's responsibilities for snow removal of city owned property onto
12671 business and residential taxpayers.

12672 STOP USING CALCIUM CHLORIDE. It aggressively corrodes vehicles.

12673 STOP using what ever chemical you are using

12674 Stop waiting for chinooks to roll in. Terrible service for all

12675 Stop wasting money on useless “name the snow plough” projects and do what you’re being hired to do.

12676 Stop wasting taxpayer money.

12677 Stop with the ideology and get on with making this a place for all citizens

12678 Stopping transferring the SNIC to the residential areas. I have lived major cities from Victoria to St.

12679 John's and Calgary has the worst SNIC program

12680 Street parking makes ploughing extremelu difficult. Why is the design philosophy still allowed in new

12681 residential neighbourhoods?

12682 Street plows often push snow into cycle paths.

12683 Study snow removal in Ontario

12684 Suggesting that pathway and bike lane clearing be reduced is counter to Council policy that seeks to

12685 induce mode shift to sustainable modes. It’s irresponsible to give that option when policy doesn’t

12686 support that outcome. Transportation needs to follow Council policy, not continue with it’s own non-

12687 policy aligned agenda driven by status quo and out of date engineers.

12688 Sunmills drive. Go after home owners for piling up hills of snow on the road.

12689 Supervision needs to be better. Having a grader drive a street weeks after a snowfall, when the snow &

12690 ruts are packed, or melted... is a waste of money.

12691 Support the tax payers and NOT just the unions. Roads should be cared for when needed and not when

12692 a city employee is on shift. Street cleaners on our streets in January & February is ludicrous.

12693 Take note of other big city’s

12694 Take notes on how Ottawa removes snow

12695 Tell te province to improve their response to their road responsibilities. I'm generally fine with the level

12696 of service the city provides but deerfoot and Stoney could be improved drastically

12697 Thank you for all your hard work!

12698 "Thank you for at least grading, or whatever it is called, so there aren’t giant ruts in the road after

12699 snowfalls.

12700 Question 7 that I left blank was all garbage ranking designed for a certain type of answer - please do

12701 better. Thank you!"

12702 Thank you for doing a great job!

12703 Thank you for giving people the opportunity to vote. I’m willing to pay more taxes if it ensures people

12704 can get around safely with the hopes of more focus on other types of mobility not just driving.

12705 Thank you for giving the opportunity to engage with this survey. I sincerely hope that positive changes
12706 will be made to help people get around the city in the winter when they are not in a private vehicle. We
12707 are in a climate emergency after all!

12708 Thank you for providing residents with the opportunity to provide feedback.

12709 Thank you for taking the time to ask people for this feedback. This hopefully shows the City recognizes
12710 there is room for improvement when it comes to snow and ice maintenance.

12711 thank you for the engagement and follow up.

12712 Thank you for the great work you do today!

12713 Thank you for the hard work. It needs to be smarter.

12714 Thank you for the opportunity to share. I hope our roads can get plowed more frequently in the future.

12715 Thank you for the opportunity to voice my opinion.

12716 thank you for your service

12717 Thank you to everyone that works hard to keep the city safe!

12718 Thanks for all the hard work, sincerely appreciated

12719 Thanks for all you do!

12720 Thanks for allowing people to express their opinions.

12721 Thanks for your continual improvement focus, and the opportunity to provide feedback!

12722 That unless you can clean the roads for every resident to safely leave their house your program is
12723 pointless.

12724 The 24 hours should be less for snow removal especially for places where you pay condo fees

12725 The amount of gravel is terrible for cyclists pets and vehicles

12726 The availability of the sand and salt (pickle) needs to be more available at more city locations. This has
12727 been requested for CFD Station #37 Evergreen and there has been none provided.

12728 The city can no longer depend on Chinooks to remove snow. 200 accidents during a snow event is not
12729 acceptable. Maintain roads. Buy equipment or contract removal out to independent plow owners. I do
12730 not feel safe on the roads in Calgary during a snow event.

12731 The City does a great job

12732 The city does nothing

12733 The city is doing a fantastic job of clearing the pathway near my home on the Rotary Greenway

12734 The City must do a better job at clearing the ice from the sidewalks and pathways it is responsible for
12735 instead of ignoring.

12736 The city needs to do this right or stop doing it at all. It seems like its only ever half done. All one has to
12737 do is look at the state of the roads, pathways, sidewalks, and crossing a few days after it has snowed and
12738 see that it is ice every where.

12739 The city needs to evaluate the total cost (car accidents, injuries, lost productivity, etc.) when evaluating
12740 snow removal costs. Up front cost reductions are not always the most cost efficient overall.

12741 The city needs to focus on residential areas where large numbers of people walk to work. I live in the
12742 inner city and pay higher property taxes without getting city services

12743 The city needs to get their priorities straight. The snow and ice program as is now is a total disgrace.

12744 The city needs to run like a business. Lower costs and red tape. Contract out where possible. All new
12745 hires should have lower pay scale and no pensions . Like private companies have done . Also cut the 3
12746 Friday off for new hires and less vacation. Time for reality.

12747 The city needs to take responsibility for its own infrastructure. It is unreasonable to expect citizens to
12748 maintain public infrastructure, and I have concerns that it creates unreasonable liability for the City in
12749 the case someone is injured while engaged in this.

12750 The city should clear alleyway entrances and paved alleyways, as this would be too difficult for residents
12751 once the snow is packed down by vehicle traffic. Residents should be permitted to deposit snow in
12752 parking lanes in front of their residences.

12753 The city should do better snow removal

12754 The city should explore collaboration with the community centres and equip them with basic snow
12755 clearing tools and vehicles to speed up the cleaning process.

12756 The city should look at actually removing the snow. Not just plowing to the sides.

12757 The city shud not be threatening home owners with fines etc when the city does a very poor job of
12758 clearing areas they are responsible for

12759 The city won't do squat about it so Complaining won't do anything it will just continue to happen.

12760 The city workers deserve a lot of accolades, city council needs to think of more innovative ways to
12761 "clear" not just move snow. Residential program has to change with aging population.

12762 The City's utter inability to respond to problem areas (resulting in multiple repeat complaints about the
12763 same problem location) is embarassing.

12764 The climate is changed, can no longer rely on chinooks to melt the snow and if a big dump comes early
12765 in the winter you can't wait till spring for it to melt. You have to haul it away

12766 "The connector paths are not being cleared by adjacent residents. i would prefer that the neighbours
12767 accept responsibility to clear it but, if not, the city should ask the contractors to include it. When it's not
12768 cleared, eventually it ices up and becomes impassible.

12769 Another niggly issue: Beddington Arts Centre and the Public school share responsibility for clearing the
12770 sidewalk along Beddington Blvd ...both do a great job but neither clear the small stretch in front of the
12771 rink. :(It's perilous!"

12772 The crews do a great job. Part of this review should include how these folks get recognized for their
12773 efforts.

12774 The current level of snow clearing in Calgary sucks, and they need to learn from others such as
12775 Montreal PQ, Barrie ON, Winnipeg MB how to properly clear and remove snow and ice in a timely
12776 manner.

12777 The current program is a joke.

12778 The current program is efficient other than the matters I have mentioned above.

12779 The current program is inadequate and painfully slow. Residents are frustrated with the excuses
12780 provided by the city. The city needs to avoid downloading snow clearing on to residents. The city must
12781 truck snow away during big storms instead of just pushing it to the side of the road and hoping for a
12782 chinook. City communications surrounding poor snow clearing just increase frustration. Excuses do not
12783 help residents facing snow and ice.

12784 The current program isn't horrible, but needs some changes.

12785 The current snow and ice control program is structured around roads and ensuring vehicles can get
12786 around, with people secondary. Not everyone drives and many people rely on walking and cycling for all
12787 or a significant portion of their trip. Build a snow and ice control policy that focuses on people, especially
12788 where amenities serve a large portion of the population that cannot drive, i.e. schools, recreation
12789 centers.

12790 The deerfoot and glenmore are atrocious when it snows. Plow your roads properly and get serious
12791 about it. This would never happen on the 401 in Toronto. Grow up and behave like a proper big city.

12792 The drivers are heroes.

12793 the existing program is actually pretty good, problem is if it snow over a few days or stops and starts
12794 again the secondary and tertiary areas never get done. of course this costs money if you try and increase
12795 priority on these areas.

12796 the fact that days after a major snowfall main roads are still snow covered is ridiculous. The snow on the
12797 roads makes transit unreliable.

12798 The former mayor said Calgary isn't a winter city. That statement seems to be the mantra of Calgary's
12799 city snow and ice management. That statement shows an out of date/out of touch mentality. Where is
12800 the innovation and commitment to citizens on safe travels in winter months? Calgary has a
12801 responsibility to update it's snow and ice removal program since it is clearly lacking in all areas.

12802 The has relied on chinooks in the past. Now the weather has drastically changed, therefore, the city
12803 must adopt new and appropriate ways to remove snow. Also the city must focus on providing basic
12804 services to its tax payers first before wasting time and money on projects like bidding for olympics and
12805 other such projects.

12806 the last two years have had lower overall snowfalls within the city but planning should not anticipate
12807 continuation of these circumstances

12808 The main roads are absolutely excellent. We shouldn't have to beg and beg our city councillors to allow
12809 us to access roadways. Looking at you [removed].

12810 The most important thing is getting the roads clear, and when the temperature allows, ice melting. A
12811 collision isn't worth it when compared to cost savings. We must do all we can.

12812 The Name the Snowplow Contest was adorable - great idea!

12813 The new names of the snowplows are awesome. Snow Be-Gone Kenobi!!

12814 The only way I have to get around is walking with canes and after every snowfall it is the city properties
12815 that are not cleaned. Overall most citizens are really good. Shame one you city I thought accessibility
12816 was important but it is not. All you fat cats should go out in a wheelchair and try to get around after we
12817 have had some snow. I dare you

12818 The outsourced services in parks are much lower quality, leaving more ice behind.

12819 The people that clean the MUP's should be required to use them from time to time so that they see the
12820 result of their work including access points.

12821 The places where snow and ice are cleared from cycling and walking infrastructure makes my life
12822 significantly better and allows me to stay healthy and happy. It is a huge factor in my wellbeing as
12823 someone living in the city. We have room to improve in this area and I am willing to have my tax dollars
12824 go to this. I save money by not driving and am willing to invest in snow and ice clearing for all (including
12825 cars). Proper maintenance is very important to making a livable, vibrant winter city!

12826 the population should be responsible for their own injury prevention 😊

12827 The present system is neglectful. When I had a mobility issue I found it both frightening to go outside in
12828 the winter and had to have assistance to navigate the simplest of walks anywhere! The lack of snow
12829 removal also affected parking availability on streets

12830 The previous question of REQUIRING residents to clear snow is a non-starter. Who do you think you are?
12831 The City has no authority to do so and I do not support entertaining such an idea.

12832 The program right now is a joke. Use our taxpayer dollars and actually provide a service instead of just
12833 giving it away to contractors who don't do any work

12834 The public school sidewalks and pathways & next to the community playground sidewalks are not
12835 adequately cleared and it is very icy and dangerous a lot of the time. I am unsure who is responsible or if
12836 it is separate from the city but they need some help.

12837 The ranking of services in your survey do not allow people to be specific. The bike lanes are empty and
12838 costing alot of money. I would like to see bike lanes reduced I would also like to propose that bike
12839 owners pay for the services such as snow plowing bike lanes.

12840 the regulation of sidewalk clearing is insufficient

12841 The road intersects and ramps terrible

12842 "The sanding mixture you used this year was better than in previous years. It did not make

12843 The snow greasy and slippery.

12844

12845 Bus stops on main routes are rarely cleared of snow."

12846 THE SERVICES IN AND AROUND SKYVIEW RANCH ARE TERRIBLE AND SINCE [removed] HAS LEFT OUR

12847 NEW COUNCILLOR IS JUST AS TERIBLE NEVER RETURNS CALLS OR EMAILS. THAT [removed} SHOULD

12848 NEVER HAVE RUN

12849 The sidewalks are not properly maintained in our community which makes clearing snow off of them

12850 harder than it should be. The city trees that are heaving sidewalks should be dealt with so that the city

12851 can fix the sidewalks which would let homeowners clear them properly. It is almost impossible to keep

12852 sidewalks safe when water pools up and doesn't drain properly.

12853 The sidewalks of older communities need sidewalks addressed for year round safety

12854 the snow and ice program in Calgary is an utter disgrace.

12855 The snow budget needs to be doubled or tripled for a city of this size

12856 The snow clearing in this city is the worst that I have ever experienced. I cringe each time it snows

12857 because I know my street will never be plowed or I'll see a snowplow drive around and do absolutely

12858 nothing. STOP relying on chinooks to melt snow and STOP allowing snow to build up causing dangerous

12859 icy conditions. One of the WORST services at the City of Calgary.

12860 The snow plow names are fun

12861 The snow program right now is not appropriate, currently not avoiding accidents

12862 "The snow removal is almost ignored. And in a city as large as this with as many people it is pretty

12863 pathetic.

12864 Coming from the east coast where snow is consistent and heavy, I'm sure a city of 50,000 people spends

12865 as much in one year as this city does for the removal."

12866 The so called "7 day plan" is just for show. Just because you give it a name doesn't mean it works well.

12867 Stop patting yourself on the back with this [removed].

12868 The status quo is not good enough.

12869 The sweepers that you use to clean sidewalks are terrible. The don't actually get the snow and ice off the

12870 sidewalks which leads to ice buildup and slipper walking conditions. Please stop using them. Using

12871 something with a blade instead.

12872 The value for the dollars spent is horrible. Need to reign in

12873 The walkway next to our house is simply an alley that is blocked off and because it is lower than the two

12874 houses on either side, when there is melting, the walkway turns into a skating rink. There is no way I

12875 would be able to remove that ice and snow. The walkway needs a proper path that is crowned with
12876 swales on either side. If you are going to require residents to remove snow other than their front
12877 sidewalk, you better decrease our taxes equivalent to a contracted monthly snow removal rate.

12878 The walkways between houses are not clear on if it's neighbours responsibility or city. Each one is
12879 different and hard to submit 311 requests knowing who should be clearing. They should all be treated
12880 the same and maintained by the city

12881 The way the current program is isn't working. Especially on weekends.

12882 The work you do is super important. Thank you :)

12883 There are pathways in my neighborhood that are cleared and others directly adjacent are not.
12884 Specifically the pathway between Huntview drive NW and Bermondsey Rise NW . It would not take
12885 much additional effort to clear these sections, they even align with the areas that are cleared. I wonder
12886 why these areas are not considered for snow removal.

12887 There is no Snow and Ice program, if there is, you are being robbed because the service literally does not
12888 exist to the normal resident.

12889 There is room for improvement

12890 There needs to be a focus on lowering costs to deliver a good level of service versus just increasing taxes

12891 There needs to be more re-inforcement of residents clearing the sidewalk in front of their properties.
12892 The city, SNIC should be responsible for checking all sidewalks. It should not be up to members of the
12893 community to have to report dangerous sidewalks (having to take pictures, addresses, then have to
12894 report it to 311) This should be the responsibility of the City, they maintain the sidewalks in the summer,
12895 repairs etc. so why can't they be responsible in the sidewalks in the winter too?

12896 There needs to be more warning or alerts in regards to transit when there's detours and delays due to
12897 snow. I and a group of other transit users once waited at a stop for over an hour due to snow. We had
12898 no idea that the route had changed. It was quite cold that day to be waiting out in the elements. The bus
12899 never arrived and I missed a day of work.

12900 There should be better enforcement of people who do not comply with snow removal policies

12901 There should be more promotions - maybe incentive programs or encouragement of random acts of
12902 kindness for people that are prompt in snow removal. Could we have a nomination program? Encourage
12903 calgarians to support each other and their community!

12904 There should be stricter enforcement for people who don't clear their sidewalks.

12905 There was a time when only sand was spread on streets/intersections with good results. Not sure if salt
12906 is more effective especially at certain temperatures?

12907 There would be less accidents if we cleared snow properly and quit using salt to create ice. I see bicycle
12908 lanes cleared more effectively than roadways and they do not even have to pay for a license. The snow
12909 and ice program in this city has declined for many years and relying on chinooks is ridiculous.

12910 They already know that not enough is spent on snow removal. \$1.4 million was spent on snow removal
12911 during the 2019/2020 SNIC season. This is significantly lower than in previous years: \$4 million in
12912 2018/2019 and \$5.9 million in 2017/2018 SNIC seasons. Where did all that money go??

12913 They better catch up on service levels.

12914 They need to do better

12915 They need to improve snow and ice program properly in residential areas.

12916 They should increase snow removal staff and vehicles and not wait till snow over

12917 Think bus routes and main roads be a priority throughout the city. Along with crosswalks the access to
12918 the sidewalks need to be a priority

12919 This affects us all. We need clear roads for cars and trucks and transit. Do it, better than anyone else.

12920 This city does not exemplify unity, honesty and progressive insights that are needed to match other
12921 world class cities.

12922 This is an area that needs more effort. We have lived in 6 major cities in 5 provinces and have never
12923 seen worse winter care in residential areas for both driving and walking safety. It's deplorable! In a city
12924 like Calgary it's inexcusable!

12925 This is more Snow and Ice program adjacent, but it would be great if the street lines were more visible in
12926 winter. Maybe print them with reflective paint or a higher quality paint.

12927 This is not City jurisdiction but maybe they can lobby the Province to mandate the requirement of
12928 winter tires. To me this is a no brainer to increase the safety on our winter roads. I cannot believe our
12929 province with 9 months of winter is fine with an "all-season" tire for year round driving when winter
12930 tires amp up winter driving safety significantly.

12931 This is the worst city for winter road maintenance that I have seen. Definate improvements needed.

12932 "This past winter (Dec./21 to Feb./22) Calgary has had the worst snow & ice service & the poor road
12933 conditions were unplowed, not sanded & extremely slippery & unsafe.... even on the main access roads ,
12934 that I have ever seen.

12935 Improvements need to be made!

12936 3 very scary incidents / near accidents, while riding on the Access Calgary bus on big, major roads, have
12937 caused & triggered suppressed visceral MVA flashbacks, fear , stress & anxiety that I had not ever
12938 experienced before these 3 episodes."

12939 This program is connected to how the roads are designed and built. The program needs to match the
12940 design.

12941 "This survey is bad.

12942 Leading questions, and a lack of input on active modes.

12943 There is also no indication that _anything_ might change, so you're wasting a massive amount of
12944 everyone's time."

12945 This winter was a failure

12946 This year was not that bad for snow but last year for instance driveways were blocked with windrows
12947 which were so hard, heavy and when you have done your due diligence and cleared your walkways and
12948 driveway, snow was plowed back on the areas that were already cleaned.

12949 Those of us who live in the upper quadrants are forgotten when it comes to timely snow/ice removal.

12950 Throwing down boulders is dangerous, costly, and ineffective. You would also save money on street
12951 cleaning by not having the roads littered with them.

12952 Tired of seeing bike lanes cleared before main roads.

12953 To make the city more accessible for everyone, especially those with mobility challenges.

12954 Too many falls by pedestrians on icy roads/sidewalks.

12955 Traffic circles need to be cleared and salted way more often

12956 Train the plow drivers properly, there is no reason to bury driveways, it's pure laziness

12957 Transit to downtown is somewhat cheaper than driving but change to local bus service resulted in local
12958 roads not serviced as often/well and now poor roads make crossing intersection to bus stop hazardous

12959 Trucks use gas, we have a supposed "climate emergency" despite Calgary's climate being no different
12960 than any point in its history since 1881 records. Why are we wasting fuel when streets melt themselves
12961 BEFORE the trucks show up.

12962 Try getting road mix NOT salt based if you are interested in keeping animals safe from this. Our dogs
12963 have no problem until the mix is sprayed on our street.

12964 Try to be more proactive and get Street crews out faster during snow storms

12965 Try to clean our street outside of our house I have been at this house for 42 years and have seen the
12966 plow 3 times

12967 Use animal friendly (not salt, perhaps zeolites?) anti icing products on pathways.

12968 Use better methods than stones and ice and buildup prevention methods

12969 Use common sense when grading the residential Streets!

12970 Use graders to clear residential areas, it's more efficient and can be used in multiple areas of city
12971 infrastructure work unlike on road plows that serve only one purpose. Convert your fleet to natural gas
12972 to reduce costs and environmental impacts. Invest in small equipment to clear sidewalks and hold home
12973 owners accountable to clear their areas of responsibility having bylaw actually enforce bylaws. You can
12974 do better and not raise costs!

12975 Use less salt. Maybe people would shovel their sidewalk snow on to their yards instead of back on the
12976 street. Check storm drains more often to make sure they are free of ice and debris causing build up of
12977 water. No one knows what is under all that water.

12978 Use our taxes wisely please for this program.

12979 Use something different than rocks

12980 Use something else not tiny rocks on roads.

12981 Use the budgeted money more wisely!! Trucks scraping bare roads all over the city is not spending
12982 wisely!

12983 USE the Snow Routes more often , get people on board with them , enforce private homes not shoveling
12984 their own sidewalks

12985 Use the tax payers money more efficiently, don't just increase cost of taxpayers without a harder look at
12986 being more efficient.

12987 Using emergency services data, ensure that intersections and roadways with high numbers of motor
12988 vehicle collisions get cleared sooner than they do now.

12989 Utilization of parks personnel and equipment to assist snow clearing of residential sidewalks

12990 Very disgusted at how poorly the city takes care of all roads in the winter.

12991 Very irregular service

12992 Visit Montreal if you want to learn how to manage snow and ice effectively. While similar funding is not
12993 required in Calgary (and unlikely to be supported), the techniques and equipment used can be scaled
12994 here.

12995 Wake up and stop wasting money and do your job properly. Any private business run this way would be
12996 bankrupt in one season and fired for being inept

12997 Walking everyday in the winter is dangerous due to residents ignoring snow removal bylaws. It's not
12998 realistic to report every single resident for neglecting their adjacent sidewalks due to the volume of
12999 residents not clearing snow. Enforcement through officer monitoring might be more feasible.

13000 Walkways between houses should be cleared by city. Suggesting that resident be responsible for this is
13001 reprehensible!! Walkways are often over 100 feet in length, often as wide as the average driveway, and
13002 are bordered with tall fences on both sides - seriously limiting safe places to put the snow being
13003 cleared. City / contracted workers with proper equipment for the job need to be assigned to this
13004 responsibility.

13005 [comment removed for harassment and personally identifying information]

13006 Watch out what you spend and watch out what you demand people do. I grew up winter driving here,
13007 its fine. Start requiring more than a shovel to clear snow from your property and I'll get mad real quick.

13008 We appreciate all the work you are currently doing and your effort to improve current system

13009 We are a northern, winter, community. Drivers should take responsibility for equipping themselves to
13010 manage and drive to the conditions. If they can't manage it they should take the bus. Left alone the next
13011 Chinook will take care of things and save us a pile of money.

13012 WE ARE A WINTER CITY THEREFORE SNOW PLOWING SHOULD BE CARRIED OUT ALL OVER THE CITY -
13013 NOT JUST THE MAIN ROADS - GETTING TO AND FROM THE MAIN ROADS IS THE BIGGEST HASSLE IN THE
13014 WINTER AND THE RUTS IN THE ROADS FROM PREVIOUS SNOWFALLS MAKE ALL ROADS IN THE
13015 COMMUNITY TREACHEROUS IF NOT IMPASSIBLE. AND DO RESULT IN BROKEN VEHICLES.

13016 We are being charged for it so do it cost effectively and efficiently

13017 We are paying for a service that gives us very little benefit.

13018 We as residents pay taxes. Why do we not get the services required. Thursday night it snowed about 3
13019 cms. I saw a grader plowing snow with a gravel truck with a blade behind it. Stop wasting money when
13020 you don't need to. If we don't spend the budget this year save it for the years to come. Use it to upgrade
13021 equipment. Either lease the equipment or hire companies to take care of communities

13022 We can't continue to rely on chinooks to improve our winter road conditions. As a city we need to be
13023 more proactive in removing snow and ice for all Calgarians

13024 We had a tax increase a number of years ago to have increased residential snow removal. The tax
13025 increase happened but didnt appear to increase snow removal. Other municipalities in Canada clear
13026 residential snow quickly, but for some reason isn't being done in Calgary, although taxes have increased
13027 substantially. Wrong spending priorities by city.

13028 We have a non-bus route street that gets plowed numerous times a season. Not sure why? Bus routes
13029 should also be priority routes

13030 We have a playground tot lot on Douglasview Rise SE and in the 27 year's I've lived on this street the
13031 playground tot lot has only been cleared or sanded twice. I've called 311 and that didn't help. There are
13032 several children that use this tot lot. There have been a few close calls that cars were not able to stop
13033 on the icy roads adjacent to the park.

13034 We live in a northern climate and issues related to snow are to be expected. Citizens should be
13035 prepared to participate in issues related to snow, e.g. proper tires, footwear, shoveling, etc.

13036 We live in Calgary, be prepared for huge dumps of snow.

13037 We live on a snow route and the care and consideration of your team is always appreciated. They are
13038 always keen to return smiles and waves to my excited child. Thank you!

13039 We live on Country hills close, many times, sand trucks follow each other around and spread salt. we
13040 only need the hill to get in and out of our area.

13041 We need more plows

13042 We need to be smart and find the balance on budget and safety of Calgarians when it comes to snow
13043 and ice program

13044 We need to clean the snow ❄️

13045 We need to focus more on making Calgary walkable and making sidewalks and pathways safe is key to
13046 that.

13047 We need to get citizens to clean their own sidewalks before worrying about how clean the roads are -
13048 people need to slow down

13049 We now have a plow drive through after 5 cm. He spreads sand and gravel on top of snow pack. Does
13050 nothing but make more mess the street sweeper to clean up in the spring. This is a waste of money.

13051 We're ~30 years old and able-bodied, so even when snow and ice isn't cleared perfectly we can usually
13052 manage. It is absurd that someone in a wheelchair can't leave their block because of windrows blocking
13053 crosswalks (even pushing a stroller is hard!), or the less able-bodied can't get past a neighbouring home
13054 or business' neglected, icy sidewalk. We shouldn't force people to get in a car for short trips just because
13055 only the roads are passable by car.

13056 Weeks after a snow fall a snow plow went down my said street. It was a waste of a trip. It didn't do
13057 much to improve the street condition.

13058 What is the cost each year to our healthcare system with all the falls people have in Calgary?

13059 What program?

13060 What's been done for years is not working. Listen to the citizens who pay taxes for these services.

13061 Wheel chair access needs to be improved . NOT plugging driveways when clearing roads .

13062 When bylaw officers are asked to check on (poor) snow removal in front of residential or privately
13063 owned sites ensure they do a 360-degree scan. As a follow up to my recent complaint the officer
13064 checked the wrong address yet the offending area was just 3 meters away!!

13065 when it it super cold. the roads turn to ICE. can we have more snow removal during weeks of -30c.

13066 When snow removal occurs for major roadways (not residential), and a new snow fall emergency occurs,
13067 the current snow policy is to start removing snow again on major roadways. This leaves residential
13068 areas always behind and it becomes a backlog that does not get addressed in a timely manor. This
13069 "reset" should not be to the detriment of the residential areas.

13070 When some of the employees are dispensing the sand/salt product in places where needed I think they
13071 put down Way too much. In this case more is not better. Harms the concrete, puts more in the water
13072 systems than necessary. Harmful to dog's paws to walk through it.

13073 when spreading the salt mix, make sure it can be calibrated so that the grass doesn't get the salt...

13074 When the ice trucks clear the roads do NOT 'burry' the parked cars. Many people are NOT able to shovel
13075 their car free & are 'prisoners' until they pay someone or a good samaritan free them.

13076 "when there is education about snow and ice removal and expectations, please do this in several
13077 languages and use communication channels used by some of the non-english language calgarians.

13078 also work w/ mall or building owners to have better snow and *ice* control. walking in some strip
13079 malls parking lots is a risky proposition."

13080 When there very heavy snow accumulation is short windows - especially wet snows, snow removal
13081 should be considered, rather than shoving to block residential entrances.

13082 When they only sand the centre of the street, the bin pick up can slip and slide on our hill on pick up
13083 day.

13084 When we leave it up to residents, we then leave reporting up to residents which feels like snitching. We
13085 need to do a better job of clearing the spots that cannot be cleared by residents.

13086 When we lived in Winnipeg the city always cleared end of driveways after plowing the street

13087 When you can, save the money from a lean snow removal year so it can be used for a heavy snow
13088 removal year.

13089 Why 311 is so inefficient you call and no response is given back to the pro

13090 Why are bus drivers, police officers, sanitation/waste drivers not required to be proactive and report
13091 snow removal concerns to a central snow removal command center. If there is no such reporting
13092 process and administration there should be.

13093 Why aren't back alleys cleared. Our is a like a skating rink

13094 Why bother with clearing cycle lanes in winter? A lot of tax money spent for a very insignificant number
13095 of people, like maybe 20 people @ -10C

13096 Why could we not put snow plow blades under buses, they are driving around the city already, this
13097 would cut fuel costs and labour costs. Firefighters should be utilized when they are not busy fighting
13098 fires, at the very least they should clear the snow around their halls and that around ambulance halls so
13099 they can respond to calls easier. I believe they are all trained already how to drive large vehicles. We
13100 need help to keep costs down.

13101 Why do the snowplows always have to come around in the middle of the night to plough the snow. It
13102 always wakens people up especially the very young and the elderly.

13103 Why do you not clear 1 foot of snow, but sweep up dirt/gravel ?

13104 Why is it acceptable for the city to totally ignore some streets in the winter. I understand lower priority.
13105 I refuse to understand no service at all. My taxes are not lower, I should receive similar service.

13106 Why is it so expensive compared to cities like Ottawa and Toronto per km? Ottawa does all sidewalks,
13107 including residential, in a quicker time frame, at a lower cost per km.

13108 Why is so bad in Calgary?

13109 Why is the City moving snow from alleyways and bus stops and spreading it down the street for the
13110 residents to deal with? Also, as residents, we now can't park in front of our own homes AND are left to
13111 keep/shovel drains out so water from these snow-berms has somewhere to go. Totally frustrating when
13112 we spend every day trying to keep things clear and they come along with a grader and clog things up!!

13113 Why they don't use blades on some of the runs, not angry just want a better understanding

13114 Windrows are too large to ask residents to clear. If the city creates them, it should clear them

13115 Windrows at crosswalks, bus stops, pedestrian bridges, etc. would seem to suggest inadequate
13116 coordination between the different silos at the City (parks, roads, etc.). Is it possible to bring the SNIC
13117 team outside of a single department? When they get to the intersection, they clear everything, instead
13118 of just staying within their prescribed limits and assuming someone will clear the windrow?

13119 Windrows created by plowing are big, heavy and not easily removed by ordinary snow shovels and the
13120 average human. Please keep this in mind when considering having residents take on the responsibility of
13121 clearing them. Also keep in mind where a resident is supposed to place the snow and ice from a
13122 windrow. Pick this snow and ice up with the right heavy duty equipment and load it in a dump truck and
13123 take it away.

13124 Winnipeg does a good job. I grew up there. See what they do that we can.

13125 "Winter is a difficult time, particularly for seniors, to go walking in an unfriendly climate:

13126 a) nice to let walkers know that many shopping centres allow indoor walking

13127 b) assume many can still get the ""cheap"" Calgary seniors yearly pass to get there"

13128 With the 8 truck Calgary has right now the program is a joke, we have winter 5-6 months a year, invest
13129 in road and sidewalk maintenance if you want a vibrant city not people commuting to Costco. It is
13130 money we'll spent and really makes a huge difference in terms of quality of life, see big Eastern towns
13131 for reference rather than wait for it to melt!

13132 Without a proper program, when we get a real dumping, which lasts a few days or more, emergency
13133 vehicles, transit buses and school buses can't get in. It's unsafe.

13134 Work on making intersections/over passes less icy.

13135 Work with other city departments to better design the transportation system (particularly sidewalks and
13136 pathways) for drainage during the freeze-thaw cycle. There is way too much pooled water that freezes
13137 dangerously.

13138 worst city in canada - no support for ice and snow clearing

13139 Worst ever city to walk or drive during the winter.

13140 Worst snow removal where I have lived being in Calgary.

13141 Would like to see requirements to keep drains clear. Very common to have lots of ice at drain which
13142 means water doesn't drain and ice gets worse when freezes (and builds into intersection as well as on
13143 sidewalks so multiple hazards). Think homeowners who have drain at sidewalk should be required to
13144 keep drain clear so it can work.

13145 Would love if the road plows didn't plow snow up onto sidewalks or pathways, especially when they are
13146 late getting out, and the sidewalk or pathway has already been cleared, and/or they create windrows at
13147 curb-cuts and crosswalks.

13148 Ya figure it out!!!!!!!!!!!!

13149 yea spend some more money instead of waiting for chinooks

13150 Yes - maybe actually do some snow removal in the NW - especially Crowchild and let our mayor know
13151 that there are Calgarians living in other quadrants other than the NE.

13152 Yes , why we see them driving around with snowplow when the snow is gone , like today March 5 ,22

13153 Yes I drive more but walk a lot around my area most residents are good but the city is not living up to
13154 their responsibilities. I would give the city a D.

13155 Yes it is a blow to see bike lanes cleared and residential roads a mess. Let's give priorities to the poor guy
13156 driving out of Dalhousie and Hawkwood white knuckles on steering wheel driving downtown.

13157 Yes- put the snowplow drivers through accessibility training - using a manual wheelchair in winter.

13158 Yes the aggregate used for ice is far too large and sick of replacing windshields. I was a former Civil
13159 Engineering Aid and very familiar with aggregate size. Fix it!

13160 Yes the sidewalks and water basins should be cleared properly

13161 Yes this city has the worst snow removal of any city I've ever lived in. Step up and do your job council

13162 Yes, plough residential streets

13163 Yes, REMOVE THE SNOW, when graders and snow plows drive around with there blades 2-3 inches
13164 above the asphalt, creates ice and YOU ARE THE cause of all the accidents!!!

13165 Yes, the 7 day program seems to have ploughs on my residential street multiple times after a snow fall
13166 despite the snow having been ploughed already. Silly. Enforcement of snow removal is not adequately
13167 enforced - i.e. schools, shopping centres, and especially transit property.

13168 yes, why do the plows shovel into the driveways when they could turn their blades toward the median

13169 Yes. Stop relying on chinooks to clear these areas. And stop threatening us with higher taxes to make
13170 us shut up. There should be enough tax money to pay for snow clearing if you just prioritize it better.

13171 You are doing a great job keep it up . Thanks

13172 You are doing a terrible job. Most cities around the country are smaller, have lower taxes and do a far
13173 better job. Shame on you for waiving tax increases and forcing the public to plow while the city takes on
13174 so many excessive programs.

13175 You are doing a very good job!

13176 You are doing an outstanding job with the bike paths!

13177 You [removed] clearing the public sidewalks and stuff your residential fines up your [removed].

13178 You can always do better.

13179 You can do a much better job with the level of money you now have

13180 You can not be all things to all people...

13181 You can not move snow and ice by machine into the spots you mentioned and expect a human to
13182 remove it from curbs etc. That is not even possible. The most a union would allow you to lift without

13183 proper attire and training is about 20 pounds, This would take hours. You are responsible for the city
13184 sidewalks and injuries stop trying to push this on citizens, it was passed in Ottawa long time ago you are
13185 passing the buck to the backs of citizens when the next guy has no [removed] sidewalk.

13186 "You do not have one.

13187 Last year's \$90M surplus came about because you left it to melt instead of doing anything."

13188 You do your best .

13189 You don't do a very good job. Only good job you do is highways which is not fair to those who don't
13190 drive

13191 You don't always clear roads designated as a snow route and not all areas of the city get the same
13192 amount of snow so a parking ban should not be in effect city wide. My street short 20 houses at most is
13193 a snow route, the plows never had problems clearing the roads before, parking ban is overkill.

13194 you don't do a very good job currently, only room for improvement

13195 You don't need to clear residential streets.

13196 You guys need to to improve so many things. If workers are less start hiring people. Calgary is allready,
13197 so back of employment.

13198 You have more of a "Pr" than a "Program". It's dangerous and inaccessible and citizens deserve better.
13199 You want to be a serious 21st century metropolis but won't even clear your roads?

13200 You have more people and less roads than the province of Nova Scotia. They can clear the provinces
13201 roads (all of them) in 3 days you take more than double that while skipping roads. Go learn from them.

13202 "You have NEVRR implemented the snow route ban.

13203 In 7 years. Edmonton has done this almost twice annually. It is always snow, with three days before
13204 deciding, and partially clear roads after a melting or having traffic clear it. Twice this season we have
13205 had snow with plows driving about, NOT sanding and NOT plowing."

13206 You have poor clearing practices and due to this creates other issues during freeze thaw cycles with ice
13207 build up. For a number of years I have called 311 regarding excess maintenance on my street, it never
13208 changes. We have an incredible amount of gravel on our street each spring (which sometimes is not
13209 cleaned until June)

13210 YOU KNOW WE ARE A "WINTER CITY"...BE PREPARED AND READY INSTEAD OF SITTING AROUND
13211 THINKING ABOUT NOTHING, UNTIL THE FIRST SNOWFALL, AND THEN DOING AN EXTREMELY LOUSY JOB
13212 OF IT....THE SNOW AND ICE REMOVAL PROGRAM (if there actually is one, doesn't seem to be) IS
13213 DISGRACEFUL AND EMBARRASSING, TO SAY THE LEAST!!!!

13214 Your current snow and ice program is a complete disaster and disgrace. For the amount of taxes we
13215 overpay you think the city could do better. This program is run by sheer incompetence.

13216 Your kilometers compared to workforce and equipment is too low

13217 "You're so bad at it. It is honestly shocking how terrible The City of Calgary is at snow removal. Like I said
13218 above, fire whoever is responsible for this, got to a city that does good job of snow removal and hire
13219 whoever you need to hire to get this sorted out.

13220

13221 Also take some of those fees on our enmax bills and figure this out. Do not increase property taxes to
13222 solve this issue. It's embarrassing as a ""world class city"" to have such terrible snow removal
13223 strategies."

13224 You've done a terrible job.