

Report Back: What We Heard

October 2021

Verbatim

Any personal identifying information has been removed from the comments. Comments or portions of comments that contain profanity, or that are not in compliance with the <u>City's Respectful Workplace Policy</u> or <u>Online Tool Moderation Practice</u>, have also been removed. No other edits have been made. As a result, some of the content may still be considered offensive or distasteful to some readers.

Social Map: Recent Experiences

- A doubling of the width of the pathway would make a big difference for the safety of pedestrians and cyclists.
- "Cyclocross is a sport enjoyed by hundreds of calgarians and albertans. Pump house park is a popular practice location, and there is currently no conflict between cyclists and other users. Preserving the park in its current state (ie no additional pathways/gravel/fences) would maximize usability for cyclocross athletes and current users.
- I'd encourage considering a bicycle skills park at this location."
- We live within walking distance and often use this park and pathway system as a spot to rest, play and explore. We spend a lot of time west of the Crowchild bridge with our children, playing by the river and in the forest.
- Pathway needs widening and improvement...beautiful area, but a rough commute.
- I've attended great festivals here in the past such a great location for a music festival beautiful surroundings, somewhat isolated so you can immerse yourself in the experience -
- This is a bumpy shortcut from all points west to the Beltline. Some pavement would be appreciated.
- connectivity over the tracks is horrible and dangerous
- too much congestion and mixed use. make the path available to all here not just road riders who are on the wrong trail
- The interseciton at crowchild bridge underpass needs improvements also. The path is narrow and the turns to tight.
- Coming from the west the paved bike path turns to gravel with potholes, please pave this section.
- widen the existing bike path to allow for more bikers and pedestrians
- Like using this field for outdoor activities like dancing, frisbee
- Homeless men using the area make it unsafe during the day and much more so at night. A visible
 police presence might help to deter the vagrants using the park and reduce the violence, drug activity
 and litter that come along with them.
- Outside scope of this map, but the pathway rail crossing by 19 Street should be grade separated to provide a safer and uninterrupted connection between river pathway and Sunalta/12 Ave cycle track.



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- This intersection I think could have a bit more prominent landscaping, and makes the crossing of traffic for runners/walkers and cyclists better.
- There's a water fountain by here, but don't believe it's in service? Activating it, and/or having a new water bottle refill station would be sweet.
- As others mentioned, slope for pathway is steep here. If it can be smoothed out would be nice. Also lots
 of bikes here, so if the pathway could be wider, it would also be ideal. Therefore more comfortable for all
 type of active mobile uses.
- Access to the rest of Sunalta and the future cycle track extension is poor.
- Recently saw theatre outside at Pumphouse. Train noise made it challenging. Adding a sound barrier along the tracks would make it more usable for outdoor events at Pumphouse Theatre.
- I've been to 2 amazing festivals in this park: Circle the Wagons (2015) and Brewery and the Beast (a few years in a row). It's truly an underutilized space for outdoor events and I would LOVE to see more community events and festivals happen here. The location is somewhat separate from residential areas, it's VERY bike accessible, and there's a c-train station within walking distance. All good things!
- Used to spend a lot of time at this location (when the cement remains of the old pumphouse were still here). The cement wall extended into the river and provided a great view of the sunset (and was a fun place to people watch and have quick conversations with anyone rafting). There was also a pretty awesome swimming hole here (the water was deep!):)
- Pathway is in a poor state; is quite narrow; and the short steep section causes abrupt speed changes for all users. The pathway should be widened and smoothed out.
- As a runner sharing this narrow pathway and intersection is difficult, especially during busy rush hour times with lots of fast moving cyclists. A wider path or a separate path for cyclists and pedestrians would be great! Also river access that wasn't via a narrow dirt path through the trees would be great!
- The pathways have deteriorated in this entire area. They need to be widened and finished similar to the style of the East Village and Eau Claire. Seating area and attractions/art installations in the area.
- I've attended a few performances at the Pumphouse Theatre, mostly in the fall/winter.
- Pathway needs to be expanded, is often congested and hazardous. It is also in need of repair.
- The steep hill is hard to navigate with small kids and the pathway is very narrow. Dangerous!
- Parking fills up in this area in the day for park and bikers, make this a pay parking area M-F 8-6, to allow for parking for park users
- A bottle refill and better water fountain would be great
- Please re-grade the area so everything is level, or build a net around the courts. Court expansion (sand or hard-surface) would also be welcome.
- There's a steep little hill in the pathway, weird grade for bicycling and walking. Could be smoothed out a bit to make it more accessible and easy to climb for all pathway users
- Pathway too narrow for both cycling and walking traffic could be wider or separated.



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Social Map: Potential New Uses

- Sunalta is already severely deficient in open space on a hectare per thousand resident basis, and hundreds of new residents are expected in the near future, with the Sunalta Heights and 14th Street Hat buildings under construction. The Sunalta ARP specifically contemplates improving this park and pathway system as an option for addressing this deficit. The ARP also suggests investigating the viability of a pedestrian/bicycle connection over Bow Trail and the railway to increase accessibility of the area for Sunalta and surrounding communities.
- Consider adding signage that explains the historical significance of the pumphouse.
- Water access could be transformative for activating this park. While new infrastructure in this area would be amazing, even a simple, accessible rock beach would be a welcome addition.
- Please consider extending this pathway through the Pumphouse parking lot and along the southern side
 of the road (abutting the rail fence line) as a pedestrian/cyclist connection to Sunalta, ideally connecting
 to the 12th Avenue Cycle Track.
- This area used to be used for parking for Pumphouse Theatres. Should take some of it for parking again.
- This site could be a great walk/run location as it aligns with the bow river pathway and is not as congested as Eau Claire and is away from houses so you can have the warm up music earlier
- "Water access is sorely needed. The closest access is quite far (just over 1 km upstream, which can be far with small kids...also, you walk beside the train track, and when there is a train, good luck having a conversation). Would love a stretch of rocky beach, preferably with off leash designation, maybe a place to launch boats (though I'm lukewarm on this because of the parking issues at other boat launch points...this would need to be approached thoughtfully).
- I'd love to see the pathways widened, separated (lots of fast, entitled, incautious biking here), and generally cleaned up like we see east of downtown. It'd be amazing to have a little sitting area, coffee shop & bakery like at Simmons. That would completely change the dynamic here.
- Also, as others have noted, the fountain seems to be off more than it's on (and there are no others for a
 quite some distance), & washrooms are sorely needed.
- There is so much potential & many good examples of what could be done."
- At one point in the past 10 years there was discussion about adding a licensed patio here. What happened. And why not.
- Boat Launch another option for a mini float rather than a 4 hour experience.
- Please fill this area with native plants that are friendly to pollinators
- A landscaped boat launch, as well viewpoint would be awesome here. Great spot to view sunsets or those on the river floating.
- Along with the beach volleyball courts here, add tennis courts to provide more recreation to this area.



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- Area surrounding the park and the other side of the railway tracks is not considered. Artwork and activation of the space as an extension of the park as a congregating place to the south would be awesome.
- Improved crossing over train tracks to provide connection to Sunalta, Cycletrack and C-train
- Pathway is too narrow for traffic levels especially at intersections
- It is important to slow down the cyclists here. All along the path but especially here because of the hills,
 the curve and the approach to Crowchild.
- Improved river access, please! A sundeck, promenade, boardwalk, wading area--any combination! We loved the sketchy cement pumphouse wall that used to be here, even despite the janky rebar and broken glass, etc. It would be nice to see the area along the river cleaned up (especially construction waste from Crowchild upgrades) and for some space to be cleared and built up for lounging near the river.
- We need a safer cycle/pedestrian connection to the Sunalta c-train station. Right now the narrow sidewalk can barely support two people, anybody on a bike is doomed. Focusing on active connections to train stations needs to be more of a city priority
- More bike parking please
- Picnic tables, fire pits and BBQs for family gatherings
- River Access would be nice. In the summer river use has become extremely popular. As we keep having more extreme heat waves in the future even more people will be trying to get access to the river in order to cool off or to suntan by the water. This park should have A River Access or even a beach. Raft Rentals would be a great idea too. Harvey passage is one of the most active and vibrant destinations in the city, this waterfront park could also be vibrant and popular if it had good river access. People are attracted to the water and even just a simple gravel beach and boat launch would create a vibrant area for all in a former crime haven/dead space. I personally think it would be a shame to waste this waterfront park by not having any access to the river.
- Continue to rehabilitate a corridor of the trails with native species that will improve the health of the river.
- Create better connectivity for bike access. Having a continuous, protected bike lane connected to the 12 ave sw lane in some way would be excellent.
- Permanent public washrooms separate from the theatre and a water bottle refill station are both much needed!
- Roadway becomes too narrow for cars to pass each other when park gets busy for events. a wider road would make access during events safer. Lighting is also awful if you are trying to attend anything once the sun goes down.
- More seating all over this park. Picnic tables, benches etc to enjoy the beautiful view
- Allow Food trucks in the area
- Pull up bars and an outdoor fitness park would be great here.



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New pedestrian rail crossing would be nice. Challenging to access park from the south.

Questionnaire Comments (portal page and onsite/mobile combined)

Have you been to Pumphouse Park for an event/activity before today? What was the event/activity? (asked onsite)

Walking, biking, theatre, festivals

What programs or activities would you like to see in this park? Something else?

- Walk and bike paths, gardens
- Public Art!
- Bicycle skills park. Or keep as-is.
- River access & seating at the river edge
- A beach with nice amenities
- Native pollinator friendly plants
- [removed]
- It would be great to see something like St Patrick's Island with places to sit and have gatherings.
- A bike park would be a cool addition to this space. There is a non for profit in the community that teaches kids to bike and having a bike park here would be a useful tool for them.
- River Access. Boat Launch and/or Beach
- River access for rafts/kayaks/canoes;
- Dog space physically separated from pathway.
- Restore some of the native habitat and have this be an interactive natural area.
- Disc golf course
- Disc golf
- Better area and useful
- Public arts, open plaza area that can be seen from crowchild
- Guided walking tours
- This park does not needs this capital investment.

What do you like about the Pumphouse Park space?

- Access to river, in our neighbourhood, quietwgen there was bluesfest and theatre
- Quiet and secluded. Also easy access of of Bow Trail.
- How close it is to the river.
- I like the openness of the park and how it connects Sunalta with downtown.



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- Green space
- open space
- The hills, sculptures, location beside the river and my kids like the beach volleyball sand. Downtown oasis.
- Accessible and usable by many different user groups. Minimal user conflict.
- Rest stop along trail, good destination for biking or walking after work
- I like that it's free beach volleyball. That is rare in the city, it is quite expensive at private places. More free beach vball!!
- Its accessible to the river pathway, secluded away from houses, beautiful setting
- It is downtown, has good pathway access, great Festival site, good for events of all sizes
- I love that it's off leash, it's really peaceful and lovely
- It's not crowded.
- Location
- The native plants
- Old trees, new fire pits, picnic tables, off leash area and access to river
- Park space right by the river. Also by a performance theater.
- It is a nice spot where the Bow River turns.
- I like the connection to the river I live in Sunalta so it's much nicer than connecting by 14th street
- Pumphouse Park provides the connection from my community of Sunalta to the River pathway system
- I love that it is a beautiful, peaceful, quiet area 15 minute walk away from my condo in west Eau Claire.
 It is a gem of nature!!
- It is close to home (Sunalta) yet gives the feeling of openness and nature with the greenery and river.
- Inner city location accessible to cyclists, walkers and joggers near a historic theatre. Near the river.
- It's solitude and energy
- [removed]
- Very accessible. Lots of trees in the area.
- It is close to my house.
- River access walking distance from home. We like walking our dog here since it's not too busy. River pathway (biking, jogging). Sunsets!
- Close to pathways
- Proximity to the river and Pumphouse Theatre
- Its a nice green section of the pathway that is not next to the CPR tracks or noisy Bow Trail.
- Proximity to my house, the river and bike trail/access
- Beautiful natural green area with lovely trees and quiet away from the noise in many places along the river. Just a great natural space!
- Nice green space



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- Key area of accessibility for bike paths along the river.
- It is a beautiful area that is uniquely positioned to hold events and not bother anyone. Great connectivity to transit and residential
- Location!
- Volley ball courts
- the statue thing
- everything!
- it's just nice
- Its' proximity to my community
- Proximity to river pathway
- It's a quiet, simple stop on the pathway system..
- Art work
- The trees
- It's beautiful and a quiet space. The off leash dog park area that allows for water access for the dogs.
- It's location to the river and pathway system. It's history and character next to the theatre
- It's like a little hidden gem in the middle of the city.
- Its quiet and open
- Please do not spend tax payer dollars fixing a park of little utility next to an active environmental site.
 This area is best left alone.
- Close to river, pathways, hidden gem
- Accessible from pathways, not too busy
- Nice and secluded. Good pathway connectivity.

What would you like to change about the Pumphouse Park space?

- More seating, public bathrooms, accessibility for mobility impaired people plus wayfinding for blind and visually impaired
- Ideally, to get better usage you need to bring people to the park and because of it's location, the city needs to build about 500 low income homes/apartments on the property. High enough to be above the 100 year flood plane.
- Better lighting to make it safer at night.
- I would update the pathways, add more art, and create more wayfinding with directional art and signage.
- Keep vagrants out
- Avoid at any price to low class meeting place with the terrible noise sources, cooking equipment, etc.
- We'd love to be able to access the river here so tgsf my kids can throw rocks in the river.
- More frequent garbage cleanup.



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- It's difficult to park or tell people how to get there. There lack signs of designated park parking and directions. It'some signs from the path would be helpful
- better design to support events and casual use
- Make it a better festival site. Improve amenities, flatten the field, remove some trees, increase the parking lot size for event attendees
- I don't always feel safe around the pump house building itself, there is often trash there too. I also find the pathway that runs on the south side of the parcel to be underwhelming and feels like just a way to get from point A to point B. Needs trees!
- Split the pedestrian from the biking paths.
- Safety and attractiveness
- More bench in shaded areas. 2. Paved pumphouse parking lot to contect to bike path.
- It needs more native plants and pollinator friendly flowers
- The homeless guys using it as a toilet/place to camp. Very unsafe.
- Deterrents for encampments, adult fitness park
- Add tennis courts, add a formal boat launch, and widen pathways in place.
- More.pathway space to accommodate bikes and pedestrians
- I would like the Pumphouse Park to have a portable potty.
- Would love to see more activation but the connection is most important to me. I like that it's kind of industrial-ish too
- Improved amenities for gatherings/picnics, added play structures, improved access across the train tracks into Sunalta and to the Cycletrack, improved/widened River pathway at congested intersection at the bridge under Crowchild
- NOTHING! Please just leave it as it is other than maybe placing some more adirondack chairs there.
 We do not need to make it an active, noisy area. I love sitting there listening to the birds and the osprey during summer. No more festival space!!!!
- The Bow River pathway is too narrow and dangerous with cyclists going too fast and not warning pedestrians when they pass, often too closely.
- Let's capitalize on the fact that this park is located next door to Calgary's historic Pumphouse Theatre.
 Embrace the arts and add an outdoor amphitheatre. This space can be used for concerts, live theatre performances, movies in the park and more.
- A perfect fit for a permanent performance Venue. Think Chicago
- [removed]
- More manicured, picnic day use areas.
- A more useful space would be good with some things to engage with like a, fishing cove, wooded areas with meandering pathways, a playground, and seating for couples and families and an amphitheatre.



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- Safer and more enjoyable river access, please! A place to lounge near the water--maybe a promenade or boardwalk (a beach might be challenging)? Construction waste (rebar, etc from Crowchild) cleaned up. Widened and repayed pathway with improved lighting.
- Wider and nicer pathways. Parking for visitors and easier access route from Connaught and SunAlta!
 Right now it's incredibly difficult to access.
- Areas to store or lock bikes, easier accessibility from the 12th ave cycle track, needs safe connection to Sunalta
- Add a restaurant to Pumphouse Theatre to create a better destination and animate the park.
- This is a river front park, too many places along the river where there is no access to the water. Harvie
 Passage is one of the busiest parks in the city because it has river access, this park could be just as
 vibrant. Add river Access and a boat launch.
- Add dedicated bike and pedestrian traffic lanes. Picnic tables, fire pits, add info/displays about history of site, past remediation efforts and current groundwater monitoring, improve access to C train, add river access for kayak takeout, w/ parking.
- NOTHING!....please leave it as it is! Keep the grass mowed, the garbage cleaned up and leave it
 natural please! Not every area along the river needs a plaza or festival space. Some of us like quiet
 contemplative spaces.
- Make this event space. Lots of space and few neighbours
- There is sufficient space here to re-naturalize the area. Get rid of the grass and plant some native species. Good education opportunity.
- I would like to see increased event and festival use
- To much parking. The awkward gravel parking lot is dangerous to ride or walk through. Better connectivity to the west village ctrain station.
- Make it safer and accessible from all entrances.
- Resurface pathway,
- nothing, the bike path needs some work in spots
- a bathroom would be awesome!
- you could add photo ops like where people could stick their faces in , etc you know
- Bike access and better lighting. Perhaps being more dog friendly.
- Wider river pathway
- Nothing. Focus on improving the pathway system south of the river (running alongside this park), but leave the park as is.
- Make it usable pump track, picnic spot, beach access/water park, cafe and deck overlooking the river.
- The Off-leash dog park isn't really much of one. You can't have the dogs on the path and 95% of the area is is bushes and trees except for a few spots that allows water access.
- More facilities, like washooms and play areas



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- Need MUCH better interface and signage from where pathway leaves 10 AVE on south side of rail tracks thru to the connection to regional pathway. Right now it's sort of a mystery where a cyclist should be going thru this area.
- It would be lovely if it was a little more known and used especially since it may draw some attention to the hard work of the theatre companies that work in the theatres. Balanced use, of course, so the green space stays green and beautiful.
- Improved lighting, parking, seating and washrooms
- There is no actual demand for changes to this park. Please save the tax payer dollars.
- Like it natural
- More picnic areas, maybe a playground, some bathrooms
- Add more pathway capacity and separate out the pedestrians from the cyclists. Busy area for active transportation because of popularity of river pathway and Crowchild bridge right there.

Do you feel comfortable in this park?

- Yes
- Yes but I have encountered vagrants and overnight campers.

Do you like the furniture in the park?

- N/a
- Yes