



The City's **Snow and Ice Control Policy** has not been updated since 2011. It needs an update to meet operational and community needs. A full report back to Council is expected in 2023. This update will shape future service level priorities that consider public safety, the environment, mobility, equity and accessibility.

This survey will take approximately 5-7 minutes to complete. Please know it is important for us to learn from your opinions and experiences. Thank you very much for your time.

Completed surveys can be scanned and sent to engage@calgary.ca with the subject line: Snow and Ice Policy or mailed to P.O. Box 2100, Stn. M (*Attention Rebecca Melenka #8305*) Calgary, Alberta, Canada T2P 2M5

Survey will be open for feedback from March 1 - March 25th, 2022.

1. Which part of Calgary do you live in?

- ☐ NW
- ☐ SW
- ☐ NE
- ☐ SE
- ☐ City Centre
- ☐ I don't live in Calgary

2. How do you most often travel throughout Calgary during the winter months?

- ☐ Walk
- ☐ Drive
- ☐ Transit (bus, LRT, other)
- ☐ Cycle
- ☐ Taxi/ride share
- ☐ Other mobility device

3. Overall, how satisfied are you with Calgary's Snow and Ice program?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Not satisfied
- ☐ Not at all satisfied

4. For each of the following, do you feel the city should increase, decrease or maintain the current level of winter service? If you are not sure of the current service levels, please choose 'not applicable/unsure'.

	Increase level of service	Maintain level of service	Decrease level of service	Not applicable (unsure)
Residential roads				
Bus stops				
Crosswalks / Intersections				
Pathways				
Public pedestrian walkways / Non-residential sidewalks				
High traffic roadways (not including				

	Increase level of service	Maintain level of service	Decrease level of service	Not applicable (unsure)
provincially maintained highways such as Deerfoot or Stoney Trail)				
Cycling infrastructure				



5. Tell us about some of the challenges related to Calgary's Snow and Ice program that impact your quality of life?

6. The City's Snow and Ice program is not responsible for clearing all areas in your community. Thinking about accessibility, how supportive would you be of requiring adjacent residents to clear snow from the following?

	Very supportive	Somewhat supportive	Not at all supportive
Lane crossings / lane aprons (spaces where alleys exit onto street between sidewalks)			
Windrows (buildup of snow next to curbs)			
Engineered walkways (short connecting asphalt pathways between streets)			

7. What should be the biggest priority for Calgary's Snow and Ice program? Please number the following options in order of importance, with 1 being the most important and 5 being the least important.

- _____ Environmental sustainability of services and practices followed
- _____ Injury prevention and safety
- _____ Consistent winter maintenance across the city, regardless of how you get around
- _____ Areas maintained in winter are accessible and inclusive for all residents of all mobility levels
- _____ Overall cost to taxpayers

8. Thinking about the next ten years, what changes would you like to see for Calgary's Snow and Ice program?

9. Is there anything else you'd like us to know in relation to Calgary's Snow and Ice program?